

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	44th *
B	5th
1	15th
1.1	3rd
1.2	3rd
1.3	3rd
2	24th *
2.1	3rd
3	20th
3.1	6th
3.2	7th
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 11,030

Issued By

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Decision No.

Executive Director
 Regulatory Affairs

Resolution No. T-16901

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	43rd *
B	5th
1	15th
1.1	3rd
1.2	3rd
1.3	3rd
2	23rd *
2.1	3rd
3	20th
3.1	6th
3.2	7th
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
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Continued

Advice Letter No. 10,738

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Director
Regulatory Affairs

Resolution No. T-16816

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	42nd *
B	5th
1	15th
1.1	3rd
1.2	3rd
1.3	3rd
2	22nd *
2.1	3rd
3	20th
3.1	6th
3.2	7th
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 10,536

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Director
 Regulatory Affairs

Resolution No. T-16747

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	41st *
B	5th *
1	15th *
1.1	3rd *
1.2	3rd *
1.3	3rd *
2	21st *
2.1	3rd *
3	20th *
3.1	6th *
3.2	7th *
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 10,376

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Director
 Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	40th *
B	4th
1	14th
1.1	2nd
1.2	2nd
1.3	2nd
2	20th *
2.1	2nd
3	19th
3.1	5th
3.2	6th
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
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Continued

Advice Letter No. 10,201

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Effective OCT 01, 2002

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Director
Regulatory Affairs

Resolution No. T-16663

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	39th *
B	4th
1	14th
1.1	2nd
1.2	2nd
1.3	2nd
2	19th *
2.1	2nd
3	19th
3.1	5th
3.2	6th
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 9925

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Effective DEC 01, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No. T-16590

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	38th * (P)(P1)
B	4th (P1)
1	14th
1.1	2nd (P1)
1.2	2nd (P1)
1.3	2nd (P1)
2	18th (P)
2.1	2nd (P1)
3	19th * (P1)
3.1	5th (P1)
3.2	6th * (P1)
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

(P) Pending approval of Advice Letter No. 9856.
 (P1) Pending approval of Advice Letter No. 9861.

Continued

Advice Letter No. 9879

Issued By

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Decision No.

Director
 Regulatory Affairs

Resolution No. T-16546

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
 IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	37th * (P)
B	4th *
1	14th
1.1	2nd *
1.2	2nd *
1.3	2nd *
2	18th (P)
2.1	2nd *
3	18th *
3.1	5th *
3.2	5th *
4	4th #
5	4th #
6	3rd #
7	Original #
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

(P) Pending approval of Advice Letter No. 9856.

Continued

Advice Letter No. 9861

Issued By

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Effective OCT 30, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	36th *
B	3rd
1	14th
1.1	1st #
1.2	1st #
1.3	1st #
2	18th *
2.1	1st
3	17th
3.1	4th
3.2	4th
4	4th #
5	4th #
6	3rd #
7	Original
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
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Continued

Advice Letter No. 9856

Issued By

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Decision No.

Director
Regulatory Affairs

Resolution No. T-16504

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	35th *
B	3rd
1	14th
1.1	1st #
1.2	1st #
1.3	1st #
2	17th *
2.1	1st
3	17th
3.1	4th
3.2	4th
4	4th #
5	4th #
6	3rd #
7	Original
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
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(P) Pending approval of Advice Letter No. 9547.

Continued

Advice Letter No. 9648

Issued By

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Decision No.

Director
Regulatory Affairs

Resolution No. T-16487

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 25 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	34th *		
B	3rd		
1	14th *		
1.1	1st #		
1.2	1st #		
1.3	1st #		
2	16th		
2.1	1st		
3	17th		
3.1	4th		
3.2	4th		
4	4th #		
5	4th #		
6	3rd #		
7	Original		
8	1st #		
9	2nd #		
9.1	Original #		
10	1st #		

* Denotes change
Withdrawn

Continued

Advice Letter No. 9547

Issued By

Date Filed AUG 09, 2000
Effective SEP 18, 2000

Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
 IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	33rd *
B	3rd
1	13th
1.1	1st #
1.2	1st #
1.3	1st #
2	16th *
2.1	1st
3	17th
3.1	4th
3.2	4th
4	4th #
5	4th #
6	3rd #
7	Original
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 9462

Issued By

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Decision No.

Director
 Regulatory Affairs

Resolution No. T - 16379
 T - 16362

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this Schedule are effective as of the date shown.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	32nd *
B	3rd
1	13th
1.1	1st #
1.2	1st #
1.3	1st #
2	15th
2.1	1st *
3	17th
3.1	4th
3.2	4th
4	4th #
5	4th #
6	3rd #
7	Original
8	1st #
9	2nd #
9.1	Original #
10	1st #

* Denotes change
 # Withdrawn

Continued

Advice Letter No. 9138
 30, 1999

Issued By

Date Filed SEP

09, 1999

Effective NOV

Decision No.

Director
 Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

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Advice Letter No. 10,376

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Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

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Advice Letter No. 9861

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

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III. Special Conditions	3	

Continued

Advice Letter No. 5549
23, 1993

Issued By
P. Kevin Payne

Date Filed NOV
Effective JAN

04, 1994

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

I. GENERAL

APPLICABILITY

Applicable to equipment and services for the deaf, hearing impaired, motion impaired, speech impaired, vision impaired and cognition impaired whether the condition is permanent or temporary.

(T)

(T)

C.P.U.C. Decision 87-04-027 orders that the Deaf Equipment Acquisition Fund Trust (Trust) shall administer the program for the disabled. Revenue for the Trust comes from the Deaf Equipment Acquisition Fund billing surcharge pursuant to Section 2881 (d) of the Public Utilities Code.

The Trust will provide special equipment or facilities to enable qualified customers or qualified employees of small business customers to use the telephone network. The equipment will be provided at no charge to the subscriber. Qualifications for this program are listed in Special Conditions.

The Trust specifically provides amplifiers, artificial larynx and electrolarynx, speed calling, three-way calling, telecommunication devices for the deaf and speech impaired, touch tone calling and TSPS operator access (one number dialer). In addition, the Trust provides standard special needs equipment and special needs assembly (on a case by case basis) to qualified persons.

(T)

Charges incurred by the Utility in connection with providing this equipment and service will be paid for by the Trust.

TERRITORY

Within the boundaries of all exchanges as defined on maps filed as part of the tariff schedules.

Continued

Advice Letter No. 10,376

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Effective FEB 16, 2003

Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

I. GENERAL

APPLICABILITY

Applicable to equipment and services for the deaf, hearing impaired, motion impaired, speech impaired and vision impaired whether the condition is permanent or temporary.

C.P.U.C. Decision 87-04-027 orders that the Deaf Equipment Acquisition Fund Trust (Trust) shall administer the program for the disabled. Revenue for the Trust comes from the Deaf Equipment Acquisition Fund billing surcharge pursuant to Section 2881 (d) of the Public Utilities Code.

The Trust will provide special equipment or facilities to enable qualified customers or qualified employees of small business customers to use the telephone network. The equipment will be provided at no charge to the subscriber. Qualifications for this program are listed in Special Conditions.

(D)

(D)

The Trust specifically provides amplifiers, artificial larynx and electrolarynx, speed calling, telecommunication devices for the deaf and speech impaired, touch tone calling and TSPS operator access (one number dialer). In addition, the Trust provides standard special needs equipment and special needs assembly (on a case by case basis) to qualified persons.

Charges incurred by the Utility in connection with providing this equipment and service will be paid for by the Trust.

(D)

(D)

(D)

TERRITORY

Within the boundaries of all exchanges as defined on maps filed as part of the tariff schedules.

Continued

Advice Letter No. 9547

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Effective SEP 18, 2000

Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

I. GENERAL

APPLICABILITY

Applicable to equipment and services for the deaf, hearing impaired, motion impaired, speech impaired and vision impaired whether the condition is permanent or temporary.

C.P.U.C. Decision 87-04-027 orders that the Deaf Equipment Acquisition Fund Trust (Trust) shall administer the program for the disabled. Revenue for the Trust comes from the Deaf Equipment Acquisition Fund billing surcharge pursuant to Section 2881 (d) of the Public Utilities Code.

The Trust will provide special equipment or facilities to enable qualified customers or qualified employees of small business customers to use the telephone network. The equipment will be provided at no charge to the subscriber. Qualifications for this program are listed in Special Conditions.

This Utility has and will maintain a central location (Special Needs Center) for customer records, information, equipment and services availability and customer training as well as delivery, maintenance and repair policy.

The Trust specifically provides amplifiers, artificial larynx and electrolarynx, speed calling, telecommunication devices for the deaf and speech impaired, touch tone calling and TSPS operator access (one number dialer). In addition, the Trust provides standard special needs equipment and special needs assembly (on a case by case basis) to qualified persons.

Charges incurred by the Utility in connection with providing this equipment and service will be paid for by the Trust. The Special Needs Center will authorize charges to the Trust.

The Special Needs Center will work with the Trust in matters of billing, case by case situations, inventory, public awareness, tracking and liaison in areas pertinent to the program.

TERRITORY

Within the boundaries of all exchanges as defined on maps filed as part of the tariff schedules.

Continued

Advice Letter No. 5627A
03, 1994

Issued By
P. Kevin Payne

Date Filed JUN
Effective JUL

01, 1994

Decision No.

State Director
Regulatory & Industry Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

II. RATES

Reserved for Future Use

Continued

Advice Letter No. 10,376

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

(T)

Reserved for Future Use

(T)

Continued

Advice Letter No. 9861

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Director
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Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

II. RATES – Continued

Reserved for Future Use

Continued

Advice Letter No. 10,376

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Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES – Continued

(T)

Reserved for Future Use

(T)

Continued

Advice Letter No. 9861

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

II. RATES – Continued

Reserved for Future Use

Continued

Advice Letter No. 10,376

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Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES – Continued

(T)

Reserved for Future Use

(T)

Continued

Advice Letter No. 9861

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

II. RATES

- A. In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs ¹ will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund". (T)

Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except: (C)

- | | |
|--|--|
| a. ULTS access lines, installation, billing and local calls under the ULTS allowance | d. customer specific contracts existing on or prior to 9/15/94 |
| b. charges to other certificated carriers for services that are to be resold | e. usage charges for coin-operated pay telephones |
| c. coin sent paid telephone calls (coin in box) and debit card calls | f. directory advertising |
| | g. one-way radio paging |

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell (d.b.a. SBC California) tariffs. (C)

(D)

(D)

(L)

(L)

(D)

(D)

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements.

(L) Material rearranged on this page.

Continued

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Executive Director
 Regulatory Affairs

Resolution No. T-16901

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates ¹ are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	
January 1, 2001 through August 31, 2001	0.00%	
September 1, 2001 through November 30, 2001	0.481%	
December 1, 2001 through September 30, 2002	0.48%	
October 1, 2002 through June 30, 2003	0.30%	
July 1, 2003 through January 31, 2004	0.047%	(T)
February 1, 2004 and thereafter, unless otherwise ordered	0.30%	(C)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16816, as of February 1, 2004, the surcharge for the California Relay Services and Communication Devices Fund will be 0.30%. (T)
(C)

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements.

Continued

Advice Letter No. 10,738

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Resolution No. T-16816

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates ¹ are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	
January 1, 2001 through August 31, 2001	0.00%	
September 1, 2001 through November 30, 2001	0.481%	
December 1, 2001 through September 30, 2002	0.48%	
October 1, 2002 through June 30, 2003	0.30%	(T)
July 1, 2003 and thereafter, unless otherwise ordered	0.047%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16747, as of July 1, 2003, the surcharge for the California Relay Services and Communication Devices Fund will be 0.047%. (T)
(C)

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements.

Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls, placed under the ULTS allowance.
- Directory Advertising

The surcharge rates ¹ are as follows:

July 1, 1993 through December 31, 1993	0.2%
January 1, 1994 through December 31, 1995	0.3%
January 1, 1996 through December 31, 1997	0.36%
January 1, 1998 through December 31, 1998	0.25%
January 1, 1999 through May 31, 2000	0.192%
June 1, 2000 through December 31, 2000	0.281%
January 1, 2001 through August 31, 2001	0.00%
September 1, 2001 through November 30, 2001	0.481%
December 1, 2001 through September 30, 2002	0.48%
October 1, 2002 and thereafter, unless otherwise ordered	0.30%

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16663, as of October 1, 2002, the surcharge for the California Relay Services and Communication Devices Fund will be 0.30%.

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements.

Continued

Advice Letter No. 10,376

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates ¹ are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	
January 1, 2001 through August 31, 2001	0.00%	
September 1, 2001 through November 30, 2001	0.481%	
December 1, 2001 through September 30, 2002	0.48%	(T)
October 1, 2002 and thereafter, unless otherwise ordered	0.30%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16663, as of October 1, 2002, the surcharge for the California Relay Services and Communication Devices Fund will be 0.30%. (T)
(T)

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements.

Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates ¹ are as follows:

(T)

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	
January 1, 2001 through August 31, 2001	0.00%	
September 1, 2001 through November 30, 2001	0.481%	(T)
December 1, 2001 and thereafter, unless otherwise ordered	0.48%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16590, as of December 1, 2001, the surcharge for the California Relay Services and Communication Devices Fund will be 0.48%. (T)
(N)

¹ The surcharge for the Deaf and Disabled Telecommunications Program (DDTP) includes the Telecommunications Devices for the Deaf (TDD) and the Telecommunications Placement Interim Committee (TPIC) requirements. (N)
(N)

Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	
January 1, 2001 through August 31, 2001	0.00%	(C)
September 1, 2001 and thereafter, unless otherwise ordered	0.481%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16504, as of September 1, 2001, the surcharge for the California Relay Services and Communication Devices Fund will be 0.481%. (T)
(T)

Continued

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Resolution No. T-16504

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	
June 1, 2000 through December 31, 2000	0.281%	(C)
January 1, 2001 and thereafter, unless otherwise ordered	0.00%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16487, as of January 1, 2001, the surcharge for the California Relay Services and Communication Devices Fund will be decreased to 0.00% .

(D)
|
(D)

Continued

Advice Letter No. 9648

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Decision No.

Director
Regulatory Affairs

Resolution No. T-16487

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls,
placed under the ULTS allowance.
- Directory Advertising

The surcharge rates are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	
January 1, 1999 through May 31, 2000	0.192%	(C)
June 1, 2000 and thereafter, unless otherwise ordered	0.281%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16379, as of June 1, 2000, the surcharge for the California Relay Services and Communication Devices Fund will be increased to .28%. (T)
(T)

In accordance with Resolution T-16362, as of June 1, 2000, the incremental surcharge will be decreased to .001% and will be added to the California Relay Services and Communication Devices Fund surcharge. The surcharge will be identified on the subscriber's bill as the "California Relay Service and Communications Device Funds". (T)
(T)

Continued

Advice Letter No. 9462

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Decision No.

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Resolution No. T - 16379
T - 16362

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES

- A. The following surcharge shall be applied to each telecommunication subscriber's intrastate tariffed rates for all services provided both within a service area and between service areas, except:

- Coin sent paid,
- One-way radio paging
- Contracts existing on or prior to September 15, 1994,
- COPT Usage,
- Access charges paid by 1 CPCN company to another,
- ULTS access lines, installation, billing and local calls, placed under the ULTS allowance.
- Directory Advertising

The surcharge rates are as follows:

July 1, 1993 through December 31, 1993	0.2%	
January 1, 1994 through December 31, 1995	0.3%	
January 1, 1996 through December 31, 1997	0.36%	
January 1, 1998 through December 31, 1998	0.25%	(C)
January 1, 1999 and thereafter, unless		(N)
otherwise ordered.	0.192%	(N)

In accordance with Resolution T-15504, as of July 1, 1994, the surcharge which funds California Relay Service and other Deaf and Disabled Telecommunication Programs will be identified on the subscriber's bill as the "California Relay Services and Communication Devices Fund".

In accordance with Resolution T-16234, as of January 1, 1999, the surcharge for the California Relay Services and Communication Devices Fund will be decreased to .18%. (N)

In accordance with Resolution T-16234, as of January 1, 1999, a new incremental surcharge of .012% will be added to the California Relay Services and Communication Devices Fund surcharge. The surcharge will be identified on the subscriber's bill as the "California Relay Service and Communications Device Funds". (N)

Material omitted now shown on Original Sheet 2.1.

Continued

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T-16234

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Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

II. RATES – Continued

B. Service Enhancements

Each service enhancement (i.e., Three-Way Calling) for access lines is furnished to those certified disabled individuals, as defined in this tariff Schedule, at no charge to the customer. The tarified rate for such services and applicable service charges shall be recovered from the Deaf Equipment Acquisition Trust as defined in III.B.1.

1. Three-Way Calling

(T)

Motion- and speech-impaired only who use a third party to assist in communicating the telephone message.

(T)

Deaf and hearing impaired TTY users only who use two-line Voice Carry Over (VCO) on CRS calls.

Persons with a speech (only) disability.

(N)

Persons with a cognitive disability.

(N)

Continued

Advice Letter No. 10,376

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Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES – Continued

B. Service Enhancements

Each service enhancement (i.e., Three-Way Calling) for access lines is furnished to those certified disabled individuals, as defined in this tariff Schedule, at no charge to the customer. The tarified rate for such services and applicable service charges shall be recovered from the Deaf Equipment Acquisition Trust as defined in III.B.1.

1. Three-Way Calling

USOC

Motion- and speech-impaired only who use a third party to assist in communicating the telephone message.

17099

Deaf and hearing impaired TTY users only who use two-line Voice Carry Over (VCO) on CRS calls.

Continued

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Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

II. RATES - Continued

B. Service Enhancements

Each service enhancement (i.e., Three-Way Calling) for access lines is furnished to those certified disabled individuals, as defined in this tariff Schedule, at no charge to the customer. The tarified rate for such services and applicable service charges shall be recovered from the Deaf Equipment Acquisition Trust as defined in III.B.1.

1. Three-Way Calling

USOC

Motion- and speech-impaired only who use a
third party to assist in communicating the
telephone message.

17099

Deaf and hearing impaired TTY users only who
use two-line Voice Carry Over (VCO) on CRS calls.

(N)
(N)

Continued

Advice Letter No. 9138
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09, 1999

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

III. SPECIAL CONDITIONS

A. DEFINITIONS

1. Small Business Customer is a business customer who subscribes to five or fewer individual-line, business-class, Basic Exchange Access Line services. (The definition of small business is not meant to exclude qualified individuals whose primary residence is listed under business service. Provision of services is limited to situations where compatibility is technically achievable.)
2. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

B. GENERAL

1. In 1981, pursuant to the order of the California Public Utilities Commission and the provisions of Section No. 2881 (d) of the California Public Utilities Code, a Deaf Equipment Acquisition Trust (Trust) was established. The Trust recovers costs of providing equipment and services for the deaf, hearing impaired, motion impaired, speech impaired, vision impaired and cognition impaired. The Trust is funded by a surcharge on all telephone customers in the state. The surcharge is applied as a percentage on each subscriber's monthly bill. (T)

Pursuant to state law the surcharge specified under II. RATES will be identified separately on each customer's bill as "communication devices fund for deaf and disabled."

2. An impairment impeding access to the exchange and toll networks must be determined and certified by a competent authority. A competent authority is defined as:
 - (a) A physician or surgeon who is California licensed, or exempt from such licensing, in accordance with Division 2, Chapter 5, Article 3, of the California Business and Professions Code.
 - (b) A California licensed audiologist or qualified state agency acting within the scope of the license.

(D)

Continued

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Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS

A. DEFINITIONS

1. Small Business Customer is a business customer who subscribes to five or fewer individual-line, business-class, Basic Exchange Access Line services. (The definition of small business is not meant to exclude qualified individuals whose primary residence is listed under business service. Provision of services is limited to situations where compatibility is technically achievable.)
2. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free. (N)
|
(N)

B. GENERAL

1. In 1981, pursuant to the order of the California Public Utilities Commission and the provisions of Section No. 2881 (d) of the California Public Utilities Code, a Deaf Equipment Acquisition Trust (Trust) was established. The Trust recovers costs of providing equipment and services for the deaf, hearing impaired, motion impaired, speech impaired and vision impaired. The Trust is funded by a surcharge on all telephone customers in the state. The surcharge is applied as a percentage on each subscriber's monthly bill.

Pursuant to state law the surcharge specified under II. RATES will be identified separately on each customer's bill as "communication devices fund for deaf and disabled." (P)

2. An impairment impeding access to the exchange and toll networks must be determined and certified by a competent authority. A competent authority is defined as:
 - (a) A physician or surgeon who is California licensed, or exempt from such licensing, in accordance with Division 2, Chapter 5, Article 3, of the California Business and Professions Code.
 - (b) A California licensed audiologist or qualified state agency acting within the scope of the license.

(P) Pending approval of Advice Letter No. 9861.

Continued

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Decision No.

Director
Regulatory Affairs

Resolution No. T-16545

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS

A. DEFINITIONS

1. Small Business Customer is a business customer who subscribes to five or fewer individual-line, business-class, Basic Exchange Access Line services. (The definition of small business is not meant to exclude qualified individuals whose primary residence is listed under business service. Provision of services is limited to situations where compatibility is technically achievable.)

B. GENERAL

1. In 1981, pursuant to the order of the California Public Utilities Commission and the provisions of Section No. 2881 (d) of the California Public Utilities Code, a Deaf Equipment Acquisition Trust (Trust) was established. The Trust recovers costs of providing equipment and services for the deaf, hearing impaired, motion impaired, speech impaired and vision impaired. The Trust is funded by a surcharge on all telephone customers in the state. The surcharge is applied as a percentage on each subscriber's monthly bill.

Pursuant to state law the surcharge specified under II. RATES will be identified separately on each customer's bill as "communication devices fund for deaf and disabled." (T)

2. An impairment impeding access to the exchange and toll networks must be determined and certified by a competent authority. A competent authority is defined as:
 - (a) A physician or surgeon who is California licensed, or exempt from such licensing, in accordance with Division 2, Chapter 5, Article 3, of the California Business and Professions Code.
 - (b) A California licensed audiologist or qualified state agency acting within the scope of the license.

Continued

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Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS

A. DEFINITIONS

1. Small Business Customer is a business customer who subscribes to five or fewer individual-line, business-class, Basic Exchange Access Line services. (The definition of small business is not meant to exclude qualified individuals whose primary residence is listed under business service. Provision of services is limited to situations where compatibility is technically achievable.)

B. GENERAL

1. In 1981, pursuant to the order of the California Public Utilities Commission and the provisions of Section No. 2881 (d) of the California Public Utilities Code, a Deaf Equipment Acquisition Trust (Trust) was established. The Trust recovers costs of providing equipment and services for the deaf, hearing impaired, motion impaired, speech impaired and vision impaired. The Trust is funded by a surcharge on all telephone customers in the state. The surcharge is applied as a percentage on each subscriber's monthly bill.

Pursuant to state law the surcharge specified under RATES will be identified separately on each customer's bill as "communication devices fund for deaf and disabled."

2. An impairment impeding access to the exchange and toll networks must be determined and certified by a competent authority. A competent authority is defined as:
 - (a) A physician or surgeon who is California licensed, or exempt from such licensing, in accordance with Division 2, Chapter 5, Article 3, of the California Business and Professions Code. (T)
 - (b) A California licensed audiologist or qualified state agency acting within the scope of the license. (T)

Continued

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29, 1995

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Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

III. SPECIAL CONDITIONS

B. GENERAL - Continued

2. A competent authority is defined as: - Continued

(c) An authorized representative of agencies approved by the California Public Utilities Commission.

(d) Temporarily impaired persons who submit a medical certificate shall be included in the disabled program as long as the person is certified impaired.

3. Service under this schedule will apply upon receipt of a completed certification form provided by the California Deaf and Disabled Telecommunication Program (DDTP). A letter from a competent authority (on official letterhead) is acceptable in lieu of the certification portion of the form. However, the customer will be required to complete the remainder of the form. (T)
(T)

4. The Utility will verify the information from the original certification with current Utility records. If there is a discrepancy in the telephone number, name and/or address, the customer will be notified, and the existing certificate will be updated or terminated.

5. Where there is no longer a certified handicapped individual on the premises, a business or residence customer must notify the Utility that service under this schedule is no longer required and request the service be disconnected or provided under other appropriate schedules. The charges in Schedule Cal. P.U.C. No. A-41 will not be applicable to this change.

6. Residence customers - The certified person must reside in the household of a customer who is responsible for payment of telephone services provided.

7. Business Customers

(a) Small business customers may subscribe to services provided according to the rates and conditions of this schedule as long as the business is operated by or employs individuals who qualify and are certified accordingly.

Continued

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Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS – Continued

B. GENERAL – Continued

2. A competent authority is defined as: - Continued
 - (c) An authorized representative of agencies approved by the California Public Utilities Commission.
 - (d) Temporarily impaired persons who submit a medical certificate shall be included in the disabled program as long as the person is certified impaired.
3. Service under this schedule will apply upon receipt of a completed certification form provided by the Utility. A letter from a competent authority (on official letterhead) is acceptable in lieu of the certification portion of the form. However, the customer will be required to complete the remainder of the form.
4. The Utility will verify the information from the original certification with current Utility records. If there is a discrepancy in the telephone number, name and/or address, the customer will be notified, and the existing certificate will be updated or terminated.
5. Where there is no longer a certified handicapped individual on the premises, a business or residence customer must notify the Utility that service under this schedule is no longer required and request the service be disconnected or provided under other appropriate schedules. The charges in Schedule Cal. P.U.C. No. A-41 will not be applicable to this change.
6. Residence customers - The certified person must reside in the household of a customer who is responsible for payment of telephone services provided.
7. Business Customers
 - (a) Small business customers may subscribe to services provided according to the rates and conditions of this schedule as long as the business is operated by or employs individuals who qualify and are certified accordingly.

Continued

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SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS - Continued

B. GENERAL - Continued

(T)

2. A competent authority is defined as: - Continued

(T)

(c) An authorized representative of agencies approved by the California Public Utilities Commission.

(D)

(d) Temporarily impaired persons who submit a medical certificate shall be included in the disabled program as long as the person is certified impaired.

3. Service under this schedule will apply upon receipt of a completed certification form provided by the Utility. A letter from a competent authority (on official letterhead) is acceptable in lieu of the certification portion of the form. However, the customer will be required to complete the remainder of the form.

4. The Utility will verify the information from the original certification with current Utility records. If there is a discrepancy in the telephone number, name and/or address, the customer will be notified, and the existing certificate will be updated or terminated.

(C)

5. Where there is no longer a certified handicapped individual on the premises, a business or residence customer must notify the Utility that service under this schedule is no longer required and request the service be disconnected or provided under other appropriate schedules. The charges in Schedule Cal. P.U.C. No. A-41 will not be applicable to this change.

6. Residence customers - The certified person must reside in the household of a customer who is responsible for payment of telephone services provided.

7. Business Customers

(a) Small business customers may subscribe to services provided according to the rates and conditions of this schedule as long as the business is operated by or employs individuals who qualify and are certified accordingly.

Continued

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SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED, VISION IMPAIRED AND COGNITION IMPAIRED

(T)

III. SPECIAL CONDITIONS - Continued

7. Business Customers - Continued

- (b) Business customers subscribing to a trunk-line Basic Exchange Access Line service, to more than five individual business lines, or to CentraNet®, businesses employing non-paid handicapped workers, and agencies which provide services or products for the handicapped but do not employ handicapped workers may not subscribe to services offered through this Schedule.

8. Telecommunication devices (TDDs) may be used with station lines or with individual Basic Exchange Access Lines. Some telecommunication devices may require individual line service. Charges and rates for all lines will be billed to the subscriber.

(D)

(D)

9. California Relay Service (CRS)

(T)

This service has been implemented by California telephone companies and will enable hearing or speech impaired telecommunications device users to reach all other telephone users within California. The service will relay typed messages by TDD users, through trained communication assistants, to the called party. The system also works in reverse allowing a customer without a TDD to initiate the call. Speech-to-speech assistance is also available.

(T)

(T)

There is no additional charge for using CRS. The service is available 24 hours, seven days a week and has toll free 800 numbers. Telephone directories will have white page listings for California Relay Service.

All types of calls now in our filed tariffs, including Discount Calling Plans, are available with CRS as long as originating, receiving and billing telephone numbers are within California. Exceptions to this statement are: (1) Calls to 900 or 976 Service, and (2) Calling Cards with a billing number outside of California.

Billing for long distance calls will be at the rates shown in filed tariffs. Local coin sent-paid calls are provided free of charge.

711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

(D)

Continued

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Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS - Continued

7. Business Customers - Continued

- (b) Business customers subscribing to a trunk-line Basic Exchange Access Line service, to more than five individual business lines, or to CentraNet®, businesses employing non-paid handicapped workers, and agencies which provide services or products for the handicapped but do not employ handicapped workers may not subscribe to services offered through this Schedule. (P)

8. Telecommunication devices (TDDs) may be used with station lines or with individual Basic Exchange Access Lines. Some telecommunication devices may require individual line service. Charges and rates for all lines will be billed to the subscriber.

9. The subscriber will be responsible for returning telecommunication devices and equipment to the designated Utility location upon the discontinuance of service.

10. California Relay Service (CRS)

This service has been implemented by California telephone companies and will enable hearing or speech impaired telecommunications device users to reach all other telephone users within California. The service will relay typed messages by TDD users, through trained communication assistants, to the called party. The system also works in reverse allowing a customer without a TDD to initiate the call.

There is no additional charge for using CRS. The service is available 24 hours, seven days a week and has toll free 800 numbers. Telephone directories will have white page listings for California Relay Service.

All types of calls now in our filed tariffs, including Discount Calling Plans, are available with CRS as long as originating, receiving and billing telephone numbers are within California. Exceptions to this statement are: (1) Calls to 900 or 976 Service, and (2) Calling Cards with a billing number outside of California.

Billing for long distance calls will be at the rates shown in filed tariffs. Local coin sent-paid calls are provided free of charge.

711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free. (N)
|
(N)

(P) Pending approval of Advice Letter No. 9861.

Continued

Advice Letter No. 9879

Issued By

Date Filed SEPT 17, 2001
Effective OCT 01, 2001

Decision No.

Director
Regulatory Affairs

Resolution No. T-16545

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS – Continued

7. Business Customers – Continued

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Billing for long distance calls will be at the rates shown in filed tariffs. Local coin sent-paid calls are provided free of charge.

Continued

Advice Letter No. 9861

Issued By

Date Filed AUG 22, 2001
Effective OCT 30, 2001

Decision No.

Director
Regulatory Affairs

Resolution No.

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION
IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

III. SPECIAL CONDITIONS - Continued

7. Business Customers - Continued

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(T)

Billing for long distance calls will be at the rates shown in filed tariffs. Local coin sent-paid calls are provided free of charge. (C)
(C)

Continued

Advice Letter No. 7882

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Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.