

TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule.

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<u>Sheet</u>	<u>Original or Number of Revision</u>
A	5th *
B	1st *
1	2nd *
2	3rd *
3	2nd *
4	3rd *
5	1st *
6	1st *
7	1st *

* Denotes change

Continued

Advice Letter No. 10,009

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Resolution No.

TELECOMMUNICATIONS SERVICE PRIORITY

(N)

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	4th *
B	Original *
1	1st *
2	2nd *
3	1st *
4	2nd *
5	Original *
6	Original *
7	Original *

* Denotes change

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Advice Letter No. 5340

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TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

I. GENERAL

APPLICABILITY

Applicable to National Security Emergency Preparedness (NSEP) services which are those services deemed critical to the maintenance of a state of readiness or the response to and management of any event or crisis which causes or could cause harm to the population, damage property or threaten the security of the United States. Applicability to public switched services is limited to those services (such as local access lines, centrex, FX, WATS) that the Utility is able to provision or restore on a priority basis.

TERRITORY

Within the exchange area of all exchanges, as the exchange areas are defined on maps filed as part of the tariff schedules of this Utility.

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TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

II. RATES

Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

	<u>NRC</u>	<u>Monthly Rate</u>	
Establishment of TSP Service, per circuit / line	\$ 14.50	-	(T) (T)
Restoration Priority	-	\$ 4.90	(T) (D)
Provisioning Priority	(See below)	(See below)	(T)

There are two basic levels of priority provisioning: (T)

1. Emergency (provisioning priority "E")
2. Essential (provisioning priority 1, 2, 3, 4 or 5).

(a) Emergency Provisioning (T)

The Utility will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in Schedule Cal. P.U.C. No. C-1, Section IX, Special Construction.

(b) Essential Provisioning (T)

The Utility will adjust its available resources to meet the customer's requested due date. The rates and charges will apply as set forth in Schedule Cal. P.U.C. No. C-1, Section IV, Additional Labor. To calculate the Additional Labor charges, the Utility will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Additional Labor charges.

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The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

	<u>NRC</u>	<u>Monthly Rate</u>
1. <u>Establishment of TSP Service.</u> per circuit/line	\$14.50	
2. <u>Restoration Priority</u>		\$ 4.90 ()
3. <u>Provisioning Priority</u>		

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

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TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

III. Special Conditions

A. Description of the Service

The Telecommunications Service Priority (TSP) System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP system applies only to NSEP services, includes Switched and Special Access facilities and local exchange and intrastate services and provides the Utility with a guide to the sequence in which services are to be provisioned and/or restored.

The Utility currently has Special Access/private line circuits classified as Restoration Priority (RP). These facilities will maintain their RP designation and priority treatment until either converted by the customer to the TSP system, or March 10, 1993, whichever occurs first.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Utility.

B. Obtaining TSP Service

The Executive Office of the President is empowered with the authority to receive, evaluate and process requests for NSEP TSP services. The Executive Office of the President, through the TSP Program office as its administrative branch, makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer initiates the request for TSP service from the TSP Program office through an agency of the federal government. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order, and submits to the Utility for appropriate action.

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TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

III. Special Conditions - Continued

B. Obtaining TSP Service - Continued

The TSP authorization code, assigned on a per service basis, consists of a 12-character field, a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows: TSPxxxxxn-yy

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The "x"s contain a sequence number unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

C. Establishment of TSP Service

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The nonrecurring charge (NRC) applies when facilities/ services are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The specified NRC is also applicable for orders specifying priority changes. The monthly rate is associated with only the administration and maintenance of the TSP System for restoration priority service.

The minimum period for restoration priority service is one month.

(L¹)

D. Restoration Priority

By obtaining a TSP authorization code for restoration priority, the service is classified as being among the nation's most important NSEP telecommunication services.

The Utility will restore these services before service without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

(L²)

When the Utility recognizes a TSP as being out of service, unusable or upon receipt of a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

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(L) Material previously on this page moved to 1st Revised Sheet 5.

(L¹) Material moved from 1st Revised Sheet 7.

(L²) Material moved from 1st Revised Sheet 5.

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III. Special Conditions - Continued

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The "x"s contain a sequence number unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

C. Provisioning Priority

If the customer requires service within a shorter time interval than the Utility can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP treatment and obtain the appropriate provisioning priority assignment from the TSP Program office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" implies the service has the most critical provisioning requirements and the Utility will treat accordingly. The Utility will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in the RATES section preceding.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Utility will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are described following and specified under RATES, preceding. The value "0" implies no provisioning priority.

D. Restoration Priority

By obtaining a TSP authorization code for restoration priority, the service is classified as being among the nation's most important NSEP telecommunication services.

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III. Special Conditions - Continued

E. Provisioning Priority

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If the customer requires service within a shorter time interval than the Utility can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP treatment and obtain the appropriate provisioning priority assignment from the TSP Program office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

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F. General Customer Obligations

(T)

1. In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Utility. The code may be submitted verbally and the Utility will accept such verbal notification, however, the customer must submit written confirmation to the Utility within two working days. If written confirmation is not received within two working days, all applicable rates and charges become immediately due and payable and the requested TSP priority is revoked.
2. The customer for TSP service must be the same customer for the facilities/services with which it is associated.
3. All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.
4. In obtaining TSP service, the customer consents to the release of certain information by the Utility to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the TSP service.

(L) Material previously on this page moved to 3rd Revised Sheet 4.

(L¹) Material moved from 3rd Revised Sheet 4.

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III. Special Conditions - Continued

D. Restoration Priority - Continued

The Utility will restore these services before service without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Utility recognizes a TSP as being out of service, unusable or upon receipt of a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

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III. Special Conditions - Continued

F. General Customer Obligations - Continued

(T)

5. The customer when invoking NSEP treatment, recognizes that quoting charges and obtaining permission beforehand will cause unnecessary delays and, as a result, grants the Utility the right to quote charges after provisioning of the service.
6. The customer must request and justify revalidation of all priority level assignments at least every three years.

G. Obligations of the Utility

(T)

1. The Utility will provision and/or restore service having TSP authorization codes before other services. (Any facilities currently classified as RP will continue under that classification and be afforded priority treatment until the facility is converted to TSP service by the customer or until March 10, 1993, whichever occurs first.)
2. The Utility will work TSP services in the order of their priority level assignments. The priority sequence is as follows:
 - Restore TSP services assigned restoration priority 1
 - Provision Emergency (E) TSP services
 - Restore TSP services assigned restoration priority 2, 3, 4 or 5
 - Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5
3. The Utility will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

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III. Special Conditions - Continued

E. General Customer Obligations - Continued

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III. Special Conditions - Continued

Reserved for Future Use

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III. Special Conditions - Continued

G. Rates and Charges

The rates and charges set forth under RATES preceding are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

1. Establishment of TSP Service

The nonrecurring charge (NRC) applies when facilities/ services are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The specified NRC is also applicable for orders specifying priority changes. The monthly rate is associated with only the administration and maintenance of the TSP System for restoration priority service.

The minimum period for restoration priority service is one month.

The rates and charges associated with a customer subscribing to TSP service are specified under RATES, preceding.

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