SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

LIST OF EFFECTIVE SHEETS

Sheets A through 3 of this Schedule are effective as of the date shown.

Sheet	Original or Number of Revision	
A	13th	*
1	6th	*
2	6th	*
3	7th	*
4	1st	#
5	2nd	#

* Denotes change
\# Withdrawn

Continued

SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND (N)
SEVERELY HEARING IMPAIRED COMMUNITY (N)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this Schedule are effective as of the date shown. (T)

Sheet	Original or Number of Revision
A	12th *
1	5th
2	5th
3	6th *
4	1st #
5	2nd #

* Denotes change
# Withdrawn

Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

APPLICABILITY

This schedule is applicable to processing requests by the Utility for telecommunications devices for the Deaf (TDDs) from schools and private, non-profit, organizations serving the deaf and severely hearing-impaired community in-accordance with Commission Resolution No. T-13060.

The Utility shall:

a. receive the request,
b. investigate the request,
c. approve the request if the following requirements are met, or
d. deny the request,
e. disburse the TDDs when approved.

The Commission shall continue to process requests from state agencies, or those organizations not clearly meeting the guidelines set forth in this schedule.

Continued

SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND (N)
SEVERELY HEARING IMPAIRED COMMUNITY

APPLICABILITY

This schedule is applicable to processing requests by the Utility for telecommunications devices for the Deaf (TDDs) from schools and private, non-profit, organizations serving the deaf and severely hearing-impaired community in-accordance with Commission Resolution No. T-13060.

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Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

SPECIAL CONDITIONS

1. Organizations eligible to receive TDDs shall meet at least one of the following criteria:

   a. Private, non-profit, not tax-supported, and serve the deaf or severely hearing-impaired on a more than incidental basis. At least 10% of the total clientele of the requesting organization must be deaf or severely hearing-impaired. The requesting non-profit organization will provide services specifically serving the unique needs of the deaf and/or severely hearing-impaired community.

   b. Schools that are specifically for the deaf. The term "school" refers to both public and private schools.

   c. Schools that have significant programs for the deaf. A significant program for deaf or severely hearing-impaired students is an established on-going supplementary educational program in addition to the mainstreaming of the student into the regular classroom.

   d. Private non-profit organizations under contract with the Department of Rehabilitation and the Department of Social Services. The requesting organization will supply to the Utility documentation of the contract existing between Itself and the state agency to establish eligibility.

2. The requesting organization shall supply the Utility with any information requested by the Utility. This may include but not be limited to the following:

   a. The exact nature of the organization.

   b. The source of funding for the organization.

   c. The services provided by the organization to the deaf and severely hearing-impaired, the number of clients served, and a schedule of any fees charged for such service.

   d. The services provided by the organization to persons who are not deaf or hearing-impaired and the relevant proportion of deaf/severely hearing-impaired clients.

Continued

SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND (N)
SEVERELY HEARING IMPAIRED COMMUNITY

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(N)

Continued

SERVICES FOR THE DEAF, HEARING IMPAIRED, MOTION IMPAIRED, SPEECH IMPAIRED AND VISION IMPAIRED

SPECIAL CONDITIONS - Continued

2. - Continued

e. The number of telephone lines in service with which a TDD would be used by the organization.

f. The number of organization staff who are deaf or severely hearing- impaired.

3. An Organization which is eligible to receive a TDD must:

a. Ensure that there are trained employees available at all duty hours to use the TDD, including backup coverage when the designated individuals are out for any reason.

b. Keep TDDs in operating order, plugged in, and ready to use without advance notice.

c. Keep one telephone line for use with each authorized TDD.

d. Widely circulate the TDD telephone number to constituents of the organization. For example, the TDD number should be printed on all stationery, on business cards, in the telephone directory, and in any other literature of the organization.

e. Not use the TDD outside California.

f. Not charge substantial fees for its services to the deaf and severely hearing-impaired.

4. The TDD remains the property of the Deaf Equipment Administration Fund (D.E.A.F) Trust and is loaned to the recipient organization for as long as the recipient continues to be eligible and has a need for that TDD.

5. When requested to do so by the Commission, the Utility shall audit organizations which receive TDDs pursuant to this schedule to determine effective use and continued need of authorized TDDs.

6. Compliance with the criteria outlined above will demonstrate that the TDD is being effectively utilized at the minimal acceptable level in the event that the recipient is audited by the Utility under the direction of the Commission.

Continued

SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND
SEVERELY HEARING IMPAIRED COMMUNITY

SPECIAL CONDITIONS - Continued

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