INFORMATION CALLING SERVICE

Sheets 1 through 15 of this schedule are cancelled/withdrawn as of the date shown below. Services from this schedule will be provided from the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision	
A	15th	*
1	8th	#
2	10th	#
2.1	1st	#
3	10th	#
3.1	3rd	#
3.1.1	1st	#
4	6th	#
4.1	2nd	#
5	5th	#
6	4th	#
6.1	1st	#
7	5th	#
8	3rd	#
9	3rd	#
9.1	2nd	#
10	3rd	#
11	2nd	#
11.1	1st	#
12	3rd	#
13	3rd	#
14	3rd	#
15	2nd	#

* Denotes Change
\# Withdrawn

Continued

INFORMATION CALLING SERVICE

Sheet 1 through 15 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	
A	14th	*
1	8th	*
2	10th	*
2.1	1st	*
3	10th	*
3.1	3rd	*
3.1.1	1st	*
4	6th	*
4.1	2nd	*
5	5th	*
6	4th	*
6.1	1st	*
7	5th	*
8	3rd	*
9	3rd	*
9.1	2nd	*
10	3rd	*
11	2nd	*
11.1	1st	*
12	3rd	*
13	3rd	*
14	3rd	*
15	2nd	*

* Denotes Change

Continued

INFORMATION CALLING SERVICE

Sheet 1 through 15 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision
A	13th *
1	7th
2	9th
2.1	Original
3	9th
3.1	2nd
3.1.1	Original
4	5th
4.1	1st
5	4th
6	3rd
6.1	Original
7	4th
8	2nd
9	2nd
9.1	1st
10	2nd
11	1st
11.1	Original
12	2nd *
13	2nd
14	2nd
15	1st

* Denotes change

Continued

PRIMELINK℠ 900 SERVICE

APPLICABILITY

PrimeLink℠ 900 Service is an intraLATA transport service and a Billing and Collection service for Information Providers and/or Sponsors other than those who provide information services of "harmful matter". Billing and Collection service for providers of #harmful matter," as identified in California Penal Code Section 313(a), is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Utility, and is not subject to the terms of this tariff. Service is intended to be the exclusive means by which an Information Provider can obtain transport service for purposes of providing information services of #harmful matters. The Utility will bill the Information Provider and/or Sponsor transport charges based on total connection time per call, and Billing and Collection charges on a per call basis.

TERRITORY

PrimeLink℠ 900 Service will be offered only where call blocking (see Schedule Cal. P.U.C. No. A-40) is available. PrimeLink℠ 900 Service will be provided over facilities within the Utility's serving exchange areas. Transport charges will only be applicable to qualifying calls placed from a LATA of the Utility to a number within the same LATA and transported by the Utility.

The following prefixes are available for California 900 services as provided by Pacific Bell:

900-Area Code
- 844 - Recorded program general audience programs
- 505 - Live program general audience programs
- 303 - Recorded and live programs containing harmful matter

Continued

PRIMELINK 900 SERVICE (T)

APPLICABILITY

PrimeLink_ 900 Service is an intraLATA transport service and a Billing and Collection service for Information Providers and/or Sponsors other than those who provide information services of "harmful matter". Billing and Collection service for providers of #harmful matter," as identified in California Penal Code Section 313(a), is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Utility, and is not subject to the terms of this tariff. Service is intended to be the exclusive means by which an Information Provider can obtain transport service for purposes of providing information services of #harmful matters. The Utility will bill the Information Provider and/or Sponsor transport charges based on total connection time per call, and Billing and Collection charges on a per call basis. (T) (T)

TERRITORY

PrimeLink_ 900 Service will be offered only where call blocking (see Schedule Cal. P.U.C. No. A-40) is available. PrimeLink_ 900 Service will be provided over facilities within the Utility's serving exchange areas. Transport charges will only be applicable to qualifying calls placed from a LATA of the Utility to a number within the same LATA and transported by the Utility. (T)

The following prefixes are available for California 900 services as provided by Pacific Bell:

900-Area Code
- 844 - Recorded program general audience programs
- 505 - Live program general audience programs
- 303 - Recorded and live programs containing harmful matter

Continued

PRIMELINK℠ 900 SERVICE

RATES AND CHARGES

1. Establishment of and Changes in PrimeLink℠ 900 Service

	MRC	NRC	
a. Establishment of Service, Reconnection or Reassignment of existing facilities to a new service,			(T)
Per program		$325.00	(T)
b. Supersedure, add, delete or change of price or telephone number,			(T)
Per program		100.00	(T)
c. PrimeLink℠ 900 Access Lines, [1]			(T)
Per line	$ 25.50	[2]	(T)

d. Transport rates apply to the 900-XXX-XXXX calls. The transport charge is non-distance sensitive. The transport usage charges will be billed to the Information Provider and/or Sponsor. (D)

	First Minute	Each Additional 30 Seconds [3]	
(1) Transport Charge,			(T)
Per call	$ .10	$ .045	(T)

[1] Available in LATA 11 only. (T) (L)
[2] Charges applicable as shown in Schedule Cal. P.U.C. No. A-41 for Individual Business Line Service. (T)
[3] After the initial 18 seconds for delayed timing, partial seconds for the first minute will be rated as a full minute. Rating for each additional period will be done in 30 second increments. Partial second charges for each additional period will be rounded off to the next half minute. (L) (D)

(L) Material rearranged on page.

Continued

PRIMELINK 900 SERVICE (T)

RATES AND CHARGES

1. Establishment of and Changes in PrimeLink_ 900 Service (T)

		MRC	NRC	
a.	Establishment of Service, Reconnection or Reassignment of existing facilities to a new service			
	Per program,		$325.00	
b.	Supersedure, add, delete or change of: Price, or telephone number.			
	Per program		$100.00	
c.	PrimeLink_ 900 Access Lines@			(N)
	Per line	$ 25.50	**	(N)

d. Transport rates apply to the 900-XXX-XXXX calls. The transport charge is non-distance sensitive. The transport usage charges will be billed to the Information Provider and/or Sponsor. (T)

		Charge	
		First Minute	Each Additional 30 Seconds *
(1)	Transport Charge		
	Per call	$ .10	$ .045

* After the initial 18 seconds for delayed timing, partial seconds for the first minute will be rated as a full minute. Rating for each additional period will be done in 30 second increments. Partial second charges for each additional period will be rounded off to the next half minute.
** Charges applicable as shown in Schedule Cal. P.U.C. No. A-41 for Individual Business Line Service.
@ Available in LATA 11 only.
Material omitted now shown on Original Sheet 2.1. (N)

Continued

PRIMELINK℠ 900 SERVICE

RATES AND CHARGES - Continued

2. Allocation of blocking costs [1] (T)

Each Billed Minute or Fraction Thereof	(T)
$ .02	

[1] As authorized in Decision 91-04-031. (T)

(D)

Continued

PRIMELINK 900 SERVICE

RATES AND CHARGES - Continued

2. Allocation of blocking costs # (L)

Each billed minute or fraction thereof	
$ .02	(L)

As authorized in Decision 91-04-031.
(L) Material previously shown on 8th Revised Sheet 2.

Continued

PRIMELINK℠ 900 SERVICE

RATES AND CHARGES - Continued

3. Billing and Collecting all (900)XXX-XXXX Telephone Numbers except (900)303-XXXX. The Billing and Collection charge will be billed to the Information Provider and/or Sponsor. (T) (T)

	Provider Charge per Total Individual Call			
	$0.05 - $0.50	$0.51 - $2.00	$2.01 - $50.00	(T)
Billing and Collection Rate, Per Message	$ 0.08	$ 0.15	$ 0.25	(T) (T)

REGULATIONS

1. Utility Obligations

a. General

(1) The limitation of the Utility's liability is set forth in Schedule Cal. P.U.C. No. D&R, Rule 26.

The Utility will disconnect any Information Provider's and/or Sponsor's 900 Program for the Information Provider's and/or Sponsor's failure to comply with any provision(s) of this Tariff Schedule or any tariff of the Utility. (T)

(2) The Utility will provide a period of 18 seconds for delayed timing of information and transport charges. If a caller hangs up within this 18 second period, no information charge will be billed to the caller and no transport charge will be billed to the Information Provider and/or Sponsor for that call. If the caller does not hang up the information and transport charges will be billed from the time of initial connection. Any call to a PrimeLink℠ 900 Information Provider's and/or Sponsor's Program which is completed and is over 18 seconds in duration is a "qualifying call."

(3) Blocking is available to the Utility's customers, under the terms and conditions set forth in Schedule Cal. P.U.C. No. A-40.

(D)

Continued

PRIMELINK 900 SERVICE (T)

RATES AND CHARGES - Continued

3. Billing and Collecting all (900)XXX-XXXX Telephone Numbers except (900)303-XXXX. The Billing and Collection charge will be billed to the Information Provider and/or Sponsor.

Provider charge per total individual call	$0.05 - $0.50	$0.51 - $2.00	$2.01 - $50.00	(C)
Billing and Collection Rate Per Message	$0.08	$0.15	$0.25	(C)

REGULATIONS

1. Utility Obligations

a. General

(1) The limitation of the Utility's liability is set forth in Schedule Cal. P.U.C. No. D&R, Rule 26.

The Utility will disconnect any Information Provider's and/or Sponsor's 900 Program for the Information Provider's and/or Sponsor's failure to comply with any provision(s) of this Tariff Schedule or any Tariff of the Utility. (N)

(2) The Utility will provide a period of 18 seconds for delayed timing of information and transport charges. If a caller hangs up within this 18 second period, no information charge will be billed to the caller and no transport charge will be billed to the Information Provider and/or Sponsor for that call. If the caller does not hang up the information and transport charges will be billed from the time of initial connection. Any call to a PrimeLink_ 900 Information Provider's and/or Sponsor's Program which is completed and is over 18 seconds in duration is a "qualifying call." (T)

(3) Blocking is available to the Utility's customers, under the terms and conditions set forth in Schedule Cal. P.U.C. No. A-40.

(D)

Material omitted now shown on 2nd Revised Sheet 3.1.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS

1. Utility Obligations - Continued

a. General - Continued

(4) An Information Provider's and/or Sponsor's offering of any particular information service shall not preclude the Utility from providing PrimeLink℠ 900 Service Transport to another Information Provider and/or Sponsor offering the same or similar services.

(5) PrimeLink℠ 900 Service calls billed to a Utility calling card, third party calls billed to PrimeLink℠ 900 Service telephone numbers, and collect calls to PrimeLink℠ 900 Service numbers are denied. All calls to a PrimeLink℠ 900 Service number from coin telephones and all calls requiring Utility operator assistance or handling are denied.

Upon termination or discontinuance of a 900 program in all LATAs, the telephone number for such program may be reassigned at the Utility's discretion.

An Information Provider's and/or Sponsor's program must be similar in content in different LATAs if using the same telephone number. The Utility will not assign the same telephone number to different Information Providers and/or Sponsors in different LATAs.

The Utility may monitor all 900 Programs without advance notification to the Information Provider and/or Sponsor.

(6) Billing and collection by the Utility for services rendered to or for Information Providers and/or Sponsors engaged in furnishing any live or recorded videotex or audio information which contains harmful matter as defined in California Penal Code Section 313(a) is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Utility, and is not subject to the terms of this tariff.

(D)
(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS

1. Utility Obligations - Continued

a. General - Continued

(4) An Information Provider's and/or Sponsor's offering of any particular information service shall not preclude the Utility from providing PrimeLink_ 900 Service Transport to another Information Provider and/or Sponsor offering the same or similar services. (L) (T) (L)

(5) PrimeLink_ 900 Service calls billed to a Utility calling card, third party calls billed to PrimeLink_ 900 Service telephone numbers, and collect calls to PrimeLink_ 900 Service numbers are denied. All calls to a PrimeLink_ 900 Service number from coin telephones and all calls requiring Utility operator assistance or handling are denied. (T) (T)

Upon termination or discontinuance of a 900 program in all LATAs, the telephone number for such program may be reassigned at the Utility's discretion. (N)

An Information Provider's and/or Sponsor's program must be similar in content in different LATAs if using the same telephone number. The Utility will not assign the same telephone number to different Information Providers and/or Sponsors in different LATAs.

The Utility may monitor all 900 Programs without advance notification to the Information Provider and/or Sponsor.

(6) Billing and collection by the Utility for services rendered to or for Information Providers and/or Sponsors engaged in furnishing any live or recorded videotex or audio information which contains harmful matter as defined in California Penal Code Section 313 (a) is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Utility, and is not subject to the terms of this tariff. (N)

(L) Material formerly shown on 8th Revised Sheet 3.
Material omitted now shown on Original Sheet 3.1.1.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued (T)

1. Utility Obligations - Continued

a. General - Continued

(7) The Utility will provide, where conditions permit, Billing and Collecting Service containing neither fewer nor more than the following elements:

(a) Call Recording - The recording of completed calls to a specific (900)XXX-XXXX number.

(b) Message Processing - The transformation of recorded call detail into rated calls in preparation for billing of those calls.

(c) Bill Processing and Collection (with inquiry) - The preparation of bills and subsequent collection of payment by subscribers to PrimeLink℠ 900 Services. The Utility will be responsible for all matters concerning billing, collection, adjustment, and call investigation.

(8) The Utility will bill and collect only for charitable contributions, information, or communication services provided over the telephone. The Utility will not bill or collect for goods and services that are not provided over the telephone.

(9) After supersedure of service, the 900 Information Provider and/or Sponsor must wait 90 days to make a telephone number change. Additionally, after a telephone number change, the 900 Information Provider and/or Sponsor must wait 90 days before placing an order to supersede their service.

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS

1. Utility Obligations - Continued

a. General - Continued

(7) The Utility will provide, where conditions permit, Billing and Collecting Service containing neither fewer nor more than the following elements: (L)

(a) Call Recording - The recording of completed calls to a specific (900)XXX-XXXX number.

(b) Message Processing - The transformation of recorded call detail into rated calls in preparation for billing of those calls.

(c) Bill Processing and Collection (with inquiry) - The preparation of bills and subsequent collection of payment by subscribers to PrimeLink_ 900 Services. The Utility will be responsible for all matters concerning billing, collection, adjustment, and call investigation. (T)

(8) The Utility will bill and collect only for charitable contributions, information, or communication services provided over the telephone. The Utility will not bill or collect for goods and services that are not provided over the telephone. (L)

(9) After supersedure of service, the 900 Information Provider and/or Sponsor must wait 90 days to make a telephone number change. Additionally, after a telephone number change, the 900 Information Provider and/or Sponsor must wait 90 days before placing an order to supersede their service. (N) (N)

(L) Material formerly shown on 1st Revised Sheet 3.1.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

1. Utility Obligations - Continued

b. PrimeLink℠ 900 Service

(1) Because the Utility's capacity in central office equipment and network facilities to furnish PrimeLink℠ 900 Service Transport is limited:

(a) PrimeLink℠ 900 Service Transport will only be furnished where the Utility's facilities and operating conditions permit. PrimeLink℠ 900 Service calls will be transmitted to the extent such facilities and operating conditions allow.

(b) If the Utility has reason to believe that permitting the commencement or continuation of an Information Program in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its exchange telephone customers, the Utility may refuse to provide Information Programs or may discontinue providing such service. Unless, in the judgement of the Utility an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency conditions exist or is threatened the Utility may discontinue the Information Program and shall give notice of discontinuance as promptly as reasonably possible.

PrimeLink℠ 900 access lines are provided as inward only service in LATA 11.

Temporary service, as defined in Schedule Cal. P.U.C. No. D&R, Rule 35, is not offered with PrimeLink℠ 900.

(2) The advance payment and deposit requirements, as set forth in Schedule Cal. P.U.C. No. D&R, Rules No. 5, 6, and 7, are applicable to PrimeLink℠ 900 Service.

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

1. Utility Obligations - Continued

b. PrimeLink_ 900 Service (T)

(1) Because the Utility's capacity in central office equipment and network facilities to furnish PrimeLink_ 900 Service Transport is limited: (T) (T)

(a) PrimeLink_ 900 Service Transport will only be furnished where the Utility's facilities and operating conditions permit. PrimeLink_ 900 Service calls will be transmitted to the extent such facilities and operating conditions allow. (T) (T)

(b) If the Utility has reason to believe that permitting the commencement or continuation of an Information Program in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its exchange telephone customers, the Utility may refuse to provide Information Programs or may discontinue providing such service. Unless, in the judgement of the Utility an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency conditions exist or is threatened the Utility may discontinue the Information Program and shall give notice of discontinuance as promptly as reasonably possible. (T) (T) (T)

PrimeLink_ 900 access lines are provided as inward only service in LATA 11. (N)

Temporary service, as defined in Schedule Cal. P.U.C. No. D&R, Rule 35, is not offered with PrimeLink_ 900. (N)

(2) The advance payment and deposit requirements, as set forth in Schedule Cal. P.U.C. No. D&R, Rules No. 5, 6, and 7, are applicable to PrimeLink_ 900 Service. (T)

Material omitted now shown on 1st Revised Sheet 4.1.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

1. Utility Obligations - Continued

b. PrimeLink℠ 900 Service - Continued

(3) Miscellaneous Billing Service as defined in Schedule Cal. P.U.C. No. A-33, is not offered with PrimeLink℠ 900 Service.

(4) Late Payment Charges, as defined in Schedule Cal. P.U.C. No. D&R, Rule 10, will apply to all PrimeLink℠ 900 Service.

(5) The Utility does not guarantee the quality of performance of data transmission over facilities used for PrimeLink℠ 900 Service.

c. Notification of Subscribers

(1) The Utility will notify subscribers of California 900 information charges under the following conditions:

(a) Lifeline subscribers whose California 900 and 976 information charges exceeded $30.00 for the first time. (T)

(b) Subscribers whose California 900 and 976 information charges for the first time exceed $75.00 during the course of a single billing cycle. (T)

(c) Subscribers whose California 900 and 976 information charges exceed $150.00 in a single billing cycle.

(d) If the Utility determines a caller is generating high 900 usage, the Utility may contact the caller of such charges for early notification.

(2) When contact is made, the Utility shall inform the subscriber of the charges and of blocking options. If contact cannot be made under 1.c.(1)(c), the Utility shall temporarily block California 900 calls until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service. (T)

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

1. Utility Obligations - Continued

b. PrimeLink_ 900 Service - Continued (L)

(3) Miscellaneous Billing Service as defined in Schedule Cal. P.U.C. No. A-33, is not offered with PrimeLink_ 900 Service. (T)

(4) Late Payment Charges, as defined in Schedule Cal. P.U.C. No. D&R, Rule 10, will apply to all PrimeLink_ 900 Service. (T)

(5) The Utility does not guarantee the quality of performance of data transmission over facilities used for PrimeLink_ 900 Service. (T)(L)

c. Notification of Subscribers

(1) The Utility will notify subscribers of California 900 information charges under the following conditions:

(a) Lifeline subscribers whose California 900 and 976 information charges exceeded $30.00 for the first time;

(b) Subscribers whose California 900 and 976 information charges for the first time exceed $75.00 during the course of a single billing cycle;

(c) Subscribers whose California 900 and 976 information charges exceed $150.00 in a single billing cycle.

(d) If the Utility determines a caller is generating high 900 usage, the Utility may contact the caller of such charges for early notification. (N)
(N)

(2) When contact is made, the Utility shall inform the subscriber of the charges and of blocking options. If contact cannot be made under (1) (c), the Utility shall temporarily block California 900 calls until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

(L) Material previously shown on 4th Revised Sheet 4.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations

a. General

(1) The Information Provider's and/or Sponsor's Programs and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.

(2) The Information Provider and/or Sponsor shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The Information Provider and/or Sponsor gives permission to the Utility to release the Information Provider's and/or Sponsor's name, complete mailing address, and business telephone number to any Callers in response to inquiries or complaints. Disputes or questions concerning the nature or quality of the service or system will be referred by the Utility to the Information Provider and/or Sponsor.

(4) In accordance with the California Public Utilities Code 2884.5, caller access to programs providing messages the containing harmful matter must be furnished by the Information Provider and/or Sponsor on a subscription basis only.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations

a. General

(1) The Information Provider's and/or Sponsor's Programs and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.

(2) The Information Provider and/or Sponsor shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The Information Provider and/or Sponsor gives permission to the Utility to release the Information Provider's and/or Sponsor's name, complete mailing address, and business telephone number to any Callers in response to inquiries or complaints. Disputes or questions concerning the nature or quality of the service or system will be referred by the Utility to the Information Provider and/or Sponsor.

(4) In accordance with the California Public Utilities Code 2884.5, caller access to programs providing messages the containing harmful matter must be furnished by the Information Provider and/or Sponsor on a subscription basis only.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

b. PrimeLink℠ 900 Facilities

(1) The Information Provider and/or Sponsor is financially responsible for any and all costs and expenses involved in providing the programs, including, but not limited to, the Information Provider's and/or Sponsor's premises equipment, program development, advertising, and promotional expenses

Prior to installation of PrimeLink℠ 900 access lines, for Utility exchange toll network sizing and protection, each Information Provider and/or Sponsor must furnish the Utility an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the Information Provider and/or Sponsor fails to do this, the Utility will not establish the Information Provider's and/or Sponsor's program.

The Information Provider's and/or Sponsor's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41, Customer-Provided Facilities Connected to Utility Exchange Facilities. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's program.

The Information Provider and/or Sponsor is required to subscribe to access facilities capable of supporting a minimum of two simultaneous connections for each Program. The Information Provider and/or Sponsor is required to subscribe to as many additional access facilities as, in the judgement of the Utility, are required to adequately handle calls without impairing service to others. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's Program.

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. b. PrimeLink_ 900 Facilities (T)

(1) The Information Provider and/or Sponsor is financially responsible for any and all costs and expenses involved in providing the programs, including, but not limited to, the Information Provider's and/or Sponsor's premises equipment, program development, advertising, and promotional expenses

Prior to installation of PrimeLink_ 900 access lines, for Utility exchange toll network sizing and protection, each Information Provider and/or Sponsor must furnish the Utility an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the Information Provider and/or Sponsor fails to do this, the Utility will not establish the Information Provider's and/or Sponsor's program. (N)

The Information Provider's and/or Sponsor's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41, Customer-Provided Facilities Connected to Utility Exchange Facilities. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's program.

The Information Provider and/or Sponsor is required to subscribe to access facilities capable of supporting a minimum of two simultaneous connections for each Program. The Information Provider and/or Sponsor is required to subscribe to as many additional access facilities as, in the judgement of the Utility, are required to adequately handle calls without impairing service to others. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's Program. (N)

Material omitted now shown on Original Sheet 6.1.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor obligations - Continued (N)

c. Information Programs

(1) The Information Provider and/or Sponsor has exclusive responsibility and control over the content, quality transmission, and characteristics of programs or conversations conducted on the Information Provider's and/or Sponsor's equipment. The Utility assumes no liability for the quality, defects in, or content of programs or conversations. The Information Provider and/or Sponsor shall exclude from programs or conversations any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(2) The Information Provider and/or Sponsor shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of their program wherein the Utility's name is mentioned or language, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgement, reasonably inferred or implied, and further, the Information Provider and/or Sponsor shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Utility.

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

c. Information Programs (T)(L)

(1) The Information Provider and/or Sponsor has exclusive responsibility and control over the content, quality transmission, and characteristics of programs or conversations conducted on the Information Provider's and/or Sponsor's equipment. The Utility assumes no liability for the quality, defects in, or content of programs or conversations. The Information Provider and/or Sponsor shall exclude from programs or conversations any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(2) The Information Provider and/or Sponsor shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of their program wherein the Utility's name is mentioned or (T)
language, signs, markings or symbols are used from which the connection of the Utility's name (T)
therewith may be in the Utility's judgement, reasonably inferred or implied, and further, the Information Provider and/or Sponsor shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Utility. (L)

(L) Material formerly shown on 2nd Revised Sheet 6.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(3) The information Provider and/or Sponsor must establish the Information Charge for the Utility to bill the Subscriber for qualifying calls. The Sponsor may establish initial minute charges different from subsequent minute charges. The initial minute charge can range from $0.00 to $5.00. The zero rate is only applicable if the program is designed to be longer than one minute in length and subsequent minutes are rated at a minimum of $.05 per minute. Subsequent minute charges can range from $0.00 to $2.00 on Recorded Programs, and $0.00 to $2.00 on Live Programs. The maximum charge per call is $50.00. The Information charge for programming directed to persons below the age of 18 is a maximum of $2.00 per minute and a maximum charge per call of $4.00. All amounts must be in whole dollar and cents amounts. The Information Charge must be the same in each LATA. The Utility will round fractions of minutes to the nearest whole minute prior to rating. The Information Charge established for subsequent minutes will be billed after rounding fractions of those minutes to the next minute.

(4) The Information Provider and/or Sponsor must establish a per call charge. The minimum per call Information charge is $0.05 and the maximum per call charge is $50.00.

(5) A written request from the Information Provider and/or Sponsor to change the charges and/or rate period changes being billed by the Utility must be received at least 30 calendar days prior to the proposed effective date. An Information Provider and/or Sponsor will be allowed only one price change within any 30 day period. The Information Provider and/or Sponsor will also be required to place a message on the service/recording informing Callers of the new price and/or rate period and the effective date of such, commencing 5 days prior to the rate and/or rate period change and continuing 15 days after the rate and/or rate period change. The Information Provider and/or Sponsor must also discontinue use of any features that allow a Caller to override the price disclosure message during this 20 day time period. (T)

(D)

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(3) The information Provider and/or Sponsor must establish the Information Charge for the Utility to bill the Subscriber for qualifying calls. The Sponsor may establish initial minute charges different from subsequent minute charges. The initial minute charge can range from $0.00 to $5.00. The zero rate is only applicable if the program is designed to be longer than one minute in length and subsequent minutes are rated at a minimum of $.05 per minute. Subsequent minute charges can range from $0.00 to $2.00 on Recorded Programs, and $0.00 to $2.00 on Live Programs. The maximum charge per call is $50.00. The Information charge for programming directed to persons below the age of 18 is a maximum of $2.00 per minute and a maximum charge per call of $4.00. All amounts must be in whole dollar and cents amounts. The Information Charge must be the same in each LATA. The Utility will round fractions of minutes to the nearest whole minute prior to rating. The Information Charge established for subsequent minutes will be billed after rounding fractions of those minutes to the next minute.

(4) The Information Provider and/or Sponsor must establish a per call charge. The minimum per call Information charge is $0.05 and the maximum per call charge is $50.00. (x)

(5) A written request from the Information Provider and/or Sponsor to change the charges and/or rate period changes being billed by the Utility must be received at least 30 calender days prior to the proposed effective date. An Information Provider and/or Sponsor will be allowed only one price change within any 30 day period. The Information Provider and/or Sponsor will also be required to place a message on the service/recording informing Callers of the new price and/or rate period and the effective date of such, commencing 5 days prior to the rate and/or rate period change and continuing 15 days after the rate and/or rate period change. The Information Provider and/or Sponsor must also discontinue use of any features that allow a Caller to override the price disclosure message during this 20 day time period.

(x) Correction

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(6) For 900-844-XXXX telephone numbers only, the Information Provider may divide weekdays (Monday thru Friday), excluding Utility holidays, into two rate periods, i.e., peak hours and non-peak hours and may establish Information Charges for each such period. The Information Provider will be allowed only one rate period change within any 30 day period. The time of day when connection actually takes place, determined by the time system - standard or daylight saving, legally or commonly in use, determines which rate applies. In cases where a message extends beyond one rate period, the connection time rate period will apply for the duration of that call. When the Information Provider establishes two rate periods, the lower of the rate period will apply to weekends and Utility holidays.

(7) One white page listing will be provided at no charge for each 900 Program per Executive Directory subscribed to by an Information Provider and/or Sponsor. Additional listings may be requested at the rates specified in Schedule Cal. P.U.C. No. D-1.

Each listing must include one or more lines to advise that special charges apply; however, the actual Information Charge shall not be specified.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(6) For 900-844-XXXX telephone numbers only, the Information Provider may divide weekdays (Monday thru Friday), excluding Utility holidays, into two rate periods, i.e., peak hours and non-peak hours and may establish Information Charges for each such period. The Information Provider will be allowed only one rate period change within any 30 day period. The time of day when connection actually takes place, determined by the time system - standard or daylight saving, legally or commonly in use, determines which rate applies. In cases where a message extends beyond one rate period, the connection time rate period will apply for the duration of that call. When the Information Provider establishes two rate periods, the lower of the rate period will apply to weekends and Utility holidays.

(7) One white page listing will be provided at no charge for each 900 Program per directory subscribed to by an Information Provider and/or Sponsor. Additional listings may be requested at the rates specified in Schedule Cal. P.U.C. No. D-1. (N)

Each listing must include one or more lines to advise that special charges apply; however, the actual Information Charge shall not be specified. (N)

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(8) For 900-844-XXXX telephone numbers only, the Information Provider may select a Free Trial period during which no Information Charges will be billed to the Subscriber. The Information Provider will continue to be billed Transport, Billing and other applicable charges. The Information Provider is limited to 30 consecutive days during which the Free Trial period may occur, and may not select the Free Trial option more than three times in any calendar year. Subscribers will still receive a line on their bill detailing calls made to programs offering a Free Trial. The Information Charge will appear as $0.00 on the Subscriber's bill. At the time an Information Provider requests a Free Trial period, they must also specify the rates to take effect at the end of the Free Trial period. Only Non-Recurring charge for price Changes (per program, per LATA) will apply when the Information Provider selects a Free Trial period.

(9) Recorded Programs

For each call, the Information Provider must inform the Caller of the following:

- the name of the Program and the Information Charge for the call,
- minors should seek parental approval,
- if the Caller hangs up within the delayed timing period, there will be no charge for the call,
- the date the program was recorded,
- minors should be aware that the cost of the call will appear on their parent's bill.

For fundraising programs, the amount or percent going to charity must be stated. Programs that cannot be used without a directory or other instructions must disclose this information to the Caller. This message must occur at the beginning of every call and may not be longer than 15 seconds, giving the caller at least 3 additional seconds to hang up before the 18 second delayed timing period has expired. The Information Provider must provide a tone to Indicate the end of the delayed timing period. Audiotex Programs with restricted access via PIN code or special password and videotex programs are exempted from this requirement.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(8) For 900-844-XXXX telephone numbers only, the Information Provider may select a Free Trial period during which no Information Charges will be billed to the Subscriber. The Information Provider will continue to be billed Transport, Billing and other applicable charges. The Information Provider is limited to 30 consecutive days during which the Free Trial period may occur, and may not select the Free Trial option more than three times in any calendar year. Subscribers will still receive a line on their bill detailing calls made to programs offering a Free Trial. The Information Charge will appear as $0.00 on the Subscriber's bill. At the time an Information Provider requests a Free Trial period, they must also specify the rates to take effect at the end of the Free Trial period. Only Non-Recurring charge for price Changes (per program, per LATA) will apply when the Information Provider selects a Free Trial period. (T)

(9) Recorded Programs (T)

For each call, the Information Provider must inform the Caller of the following: (T)

- the name of the Program and the Information Charge for the call,
- minors should seek parental approval,
- if the Caller hangs up within the delayed timing period, there will be no charge for the call,
- the date the program was recorded,
- minors should be aware that the cost of the call will appear on their parent's bill. (T)

For fundraising programs, the amount or percent going to charity must be stated. Programs that cannot be used without a directory or other instructions must disclose this information to the Caller. This message must occur at the beginning of every call and may not be longer than 15 seconds, giving the caller at least 3 additional seconds to hang up before the 18 second delayed timing period has expired. The Information Provider must provide a tone to Indicate the end of the delayed timing period. Audiotex Programs with restricted access via PIN code or special password and videotex programs are exempted from this requirement. (T)

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(9) Recorded Programs - Continued

For videotex programs without restricted access via PIN code or special password, the initial screen must state:

- the name of the program
- the information charge for the program

The Caller must then actively enter a command to access the program. When a Caller logs off, the final screen must give the total time and charges for the session, and then disconnect the Caller.

Interactive programs must automatically disconnect a Caller after one minute of inactivity on audiotex or after five minutes of inactivity on videotex. This requirement does not apply to bridged calls.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(9) Recorded Programs - Continued

For videotex programs without restricted access via PIN code or special password, the initial screen must state:

- the name of the program
- the information charge for the program

The Caller must then actively enter a command to access the program. When a Caller logs off, the final screen must give the total time and charges for the session, and then disconnect the Caller.

Interactive programs must automatically disconnect a Caller after one minute of inactivity on audiotex or after five minutes of inactivity on videotex. This requirement does not apply to bridged calls.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(10) Live Programs

(a) The following Sponsor obligations apply to all Live Programs:

(1) Within the first 15 seconds of a call and at least 3 seconds prior to the connection to a live conversation, the Sponsor will complete caller notification of the following:

- the name of the program;
- the Information Charge for the call;
- that a monitor will be on the line;
- that if they hang up immediately, they will not be charged;
- that minors must have parental permission (if the program is directed to minors);
- that minors should be aware that the cost of the call will appear on their parent's bill (if the program is directed to minors);
- for fundraising programs, the amount or percent going to charity must be stated.

(2) Each Sponsor shall provide a tone or announcement at intervals of at least 5 minutes.

(b) The following Sponsor obligations apply to all Live group conversations with the capability to bridge more than one caller. The Sponsor's premise bridging equipment shall have the following capabilities:

- monitoring
- identification of disruptive callers
- disconnection of the callers
- tone insertion or announcement at regular intervals of 5 minutes or less

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(10) Live Programs (T)

(a) The following Sponsor obligations apply to all Live Programs:

(1) Within the first 15 seconds of a call and at least 3 seconds prior to the connection to a live conversation, the Sponsor will complete caller notification of the following:

- the name of the program;
- the Information Charge for the call;
- that a monitor will be on the line;
- that if they hang up immediately, they will not be charged;
- that minors must have parental permission (if the program is directed to minors);
- that minors should be aware that the cost of the call will appear on their parent's bill (if the program is directed to minors);
- for fundraising programs, the amount or percent going to charity must be stated.

(2) Each Sponsor shall provide a tone or announcement at intervals of at least 5 minutes.

(b) The following Sponsor obligations apply to all Live group conversations with the capability to bridge more than one caller. The Sponsor's premise bridging equipment shall have the following capabilities:

- monitoring
- identification of disruptive callers
- disconnection of the callers
- tone insertion or announcement at regular intervals of 5 minutes or less

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(11) Every advertisement or other communication which is intended to promote the Information Provider's and/or Sponsor's program shall clearly and conspicuously display and/or disclose the maximum information charge per initial and subsequent minute, or per call, whichever is applicable. In addition, all Information Provider's and/or Sponsor's advertising for a given program must display and/or provide a voice-over with the phrase "Service may not be available in some areas". Advertising for fundraising programs will state the amount of money per call which will go to the charity or fundraising cause.

Each Information Provider and/or Sponsor must provide in all television advertisements a voice-over announcement and visual display of the applicable maximum information charge per initial and subsequent minutes, or per call, whichever is applicable. In all television advertisements directed to minors, an admonition to seek parental permission before calling the California 900 numbers must also be included in a voice-over announcement.

All California 900 Programs directed to minors which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and all programs encouraging a call back shall quote the maximum information charge per initial and subsequent minute, or per call, whichever is applicable.

For advertising or other communications directed to minors, the Information Provider and/or Sponsor will inform minors that they must have parental permission.

All California 900 Programs containing a cross-promotion to another Program shall include an announcement of the maximum information charge per initial and subsequent minutes or per call, whichever is applicable of the cross-promoted California 900 program, and cross-promotions directed to minors shall include an admonition to seek parental permission before calling.

Cross-promotions or referrals from General Audience programs to harmful matter programs shall not be permitted.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

(11) Every advertisement or other communication which is intended to promote the Information Provider's and/or Sponsor's program shall clearly and conspicuously display and/or disclose the maximum information charge per initial and subsequent minute, or per call, whichever is applicable. In addition, all Information Provider's and/or Sponsor's advertising for a given program must display and/or provide a voice-over with the phrase "Service may not be available in some areas". Advertising for fundraising programs will state the amount of money per call which will go to the charity or fundraising cause. (T)

Each Information Provider and/or Sponsor must provide in all television advertisements a voice-over announcement and visual display of the applicable maximum information charge per initial and subsequent minutes, or per call, whichever is applicable. In all television advertisements directed to minors, an admonition to seek parental permission before calling the California 900 numbers must also be included in a voice-over announcement.

All California 900 Programs directed to minors which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and all programs encouraging a call back shall quote the maximum information charge per initial and subsequent minute, or per call, whichever is applicable.

For advertising or other communications directed to minors, the Information Provider and/or Sponsor will inform minors that they must have parental permission.

All California 900 Programs containing a cross-promotion to another Program shall include an announcement of the maximum information charge per initial and subsequent minutes or per call, whichever is applicable of the cross-promoted California 900 program, and cross-promotions directed to minors shall include an admonition to seek parental permission before calling.

Cross-promotions or referrals from General Audience programs to harmful matter programs shall not be permitted.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued (T)

c. Information Programs - Continued

(11) - Continued (N)

The Utility reserves the right to require an Information Provider or Sponsor to furnish the Utility with such information as the Utility deems necessary regarding the content, nature and advertising of 900 program(s), in advance of the initial connection of the service or prior to any change in the general content or nature of the program(s). Any change in the general subject matter or nature of the service without adequate prior notice to the Utility, or any refusal to provide the above-required information will be grounds for disconnection of the 900 Program(s).

Any violation of state, federal, or the Utility's rules can result in immediate disconnection of the 900 Program. The Utility will attempt to provide verbal notification of the violation and disconnection within 24 hours before such disconnection.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

2. c. Information Programs - Continued (T)

The Utility reserves the right to require an Information Provider or Sponsor to furnish the Utility with such information as the Utility deems necessary regarding the content, nature and advertising of 900 program(s), in advance of the initial connection of the service or prior to any change in the general content or nature of the program(s). Any change in the general subject matter or nature of the service without adequate prior notice to the Utility, or any refusal to provide the above-required information will be grounds for disconnection of the 900 Program(s). (N)

Any violation of state, federal, or the Utility's rules can result in immediate disconnection of the 900 Program. The Utility will attempt to provide verbal notification of the violation and disconnection within 24 hours before such disconnection. (N)

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

3. Payment of Charges

a. The Utility will bill the Information Provider and/or Sponsor per month, per program, the total number of qualifying PrimeLink℠ 900 usage minutes times the applicable Utility's associated transport charges and, if applicable, the total number of qualifying PrimeLink℠ messages times the Billing and Collection charge, plus any applicable late payment charge and any nonrecurring and/or recurring charges, in addition to any applicable state, federal or local taxes and/or surcharges. (T) (T)

b. Calls which connect to the Information Provider's and/or Sponsors Program, but which disconnect within the "Delayed Timing Period" will not be billed to the Information Provider and/or Sponsor.

c. Applicable payment procedures, as set forth in Schedule Cal. P.U.C. No. D&R, Rule 10, shall apply.

d. Remittance to the Information Provider and/or Sponsor is based upon the total number of California 900-XXX-5689 (excluding 900-303-5689) completed calls which are qualifying. A qualifying call is any call which is billed by the Utility with the Information Provider' s and/or Sponsor's designated information charge.

The following are non-qualifying types of calls and the Utility will attempt to restrict such calls from connecting to California 900 telephone numbers;

- Third party calls billed third party to California 900 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Utility operator
- Calls originating from the Prison Class of Service
- Calls originating from the Utility operator handled and direct dialed Mobile Class of Service
- Calls originating from the Utility WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service
- Calls originating from the Hotel/Motel Class of Service
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Utility operator
- 10XXX Calls

Continued

PRIMELINK 900 SERVICE

REGULATIONS - Continued

3. Payment of Charges

a. The Utility will bill the Information Provider and/or Sponsor per month, per program, the total number of qualifying PrimeLink_ 900 usage minutes times the applicable Utility's associated transport charges and, if applicable, the total number of qualifying PrimeLink_ messages times the Billing and Collection charge, plus any applicable late payment charge and any nonrecurring and/or recurring charges, in addition to any applicable state, federal or local taxes and/or surcharges.

b. Calls which connect to the Information Provider's and/or Sponsors Program, but which disconnect within the "Delayed Timing Period" will not be billed to the Information Provider and/or Sponsor.

c. Applicable payment procedures, as set forth in Schedule Cal. P.U.C. No. D&R, Rule 10, shall apply.

d. Remittance to the Information Provider and/or Sponsor is based upon the total number of California 900-XXX-5689 (excluding 900-303-5689) completed calls which are qualifying. A qualifying call is any call which is billed by the Utility with the Information Provider' s and/or Sponsor's designated information charge.

The following are non-qualifying types of calls and the Utility will attempt to restrict such calls from connecting to California 900 telephone numbers;

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- Calls requiring time and charges quoted by the Utility operator
- Calls originating from the Prison Class of Service
- Calls originating from the Utility operator handled and direct dialed Mobile Class of Service
- Calls originating from the Utility WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service
- Calls originating from the Hotel/Motel Class of Service
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Utility operator
- 10XXX Calls

(N)

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

3. Payment of Charges - Continued

d. - Continued

- Out-of-LATA calls
- Customer-owned and Utility-owned Pay Telephone calls
- Cellular and other Exchange and Interexchange Carriers with whom the Utility has no billing arrangement
- Third Party billed and Credit card calls charged to an account outside of the Utility's territory
- Calls made through Dual Party Relay Service.

Calls in these categories which are connected, and for which the Utility can bill the Subscriber, will be remitted to the Information Provider and/or Sponsor.

Where technically feasible, all calls that are connected but are not billed to the Subscriber will be categorized on the remittance invoice but will not be remitted to the Information Provider and/or Sponsor.

Subscriber adjustments granted by the Utility will be subtracted from the amount remitted to the respective Information Provider and/or Sponsor.

e. The Utility will recover the cost of blocking by assessing each Information Provider and/or Sponsor a charge for each minute billed to an Information Provider and/or Sponsor of California 900 Services for calls made to the Information Provider and/or Sponsor from the Utility's territory.

f. Each month the Utility will bill a 5.0% cost allocation surcharge to Information Providers and/or Sponsors based on the amount calculated by multiplying the qualifying California 900 usage minutes the applicable information charges, less the utilities associated transport and billing charges, times cost allocation surcharge of 5.0%. As authorized in D.89-03-061, Verizon may request a change in the surcharge if uncollectibles are significantly different for each prefix. This change would be subject to Commission approval. (T) (T)

Once actual uncollectible data by the Information Provider and/or Sponsor is available, the 5.0% cost allocation surcharge will be deleted and all actual uncollectibles will be subtracted from the amount remitted to the Information Provider and/or Sponsor.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

3. Payment of Charges - Continued

d. - Continued

- Out-of-LATA calls
- Customer-owned and Utility-owned Pay Telephone calls
- Cellular and other Exchange and Interexchange Carriers with whom the Utility has no billing arrangement
- Third Party billed and Credit card calls charged to an account outside of the Utility's territory
- Calls made through Dual Party Relay Service.

Calls in these categories which are connected, and for which the Utility can bill the Subscriber, will be remitted to the Information Provider and/or Sponsor.

Where technically feasible, all calls that are connected but are not billed to the Subscriber will be categorized on the remittance invoice but will not be remitted to the Information Provider and/or Sponsor.

Subscriber adjustments granted by the Utility will be subtracted from the amount remitted to the respective Information Provider and/or Sponsor.

e. The Utility will recover the cost of blocking by assessing each Information Provider and/or Sponsor a charge for each minute billed to an Information Provider and/or Sponsor of California 900 Services for calls made to the Information Provider and/or Sponsor from the Utility's territory.

f. Each month the Utility will bill a 5.0% cost allocation surcharge to Information Providers and/or Sponsors based on the amount calculated by multiplying the qualifying California 900 usage minutes the applicable information charges, less the utilities associated transport and billing charges, times cost allocation surcharge of 5.0%. As authorized in D.89-03-061, GTEC may request a change in the surcharge if uncollectibles are significantly different for each prefix. This change would be subject to Commission approval.

Once actual uncollectible data by the Information Provider and/or Sponsor is available, the 5.0% cost allocation surcharge will be deleted and all actual uncollectibles will be subtracted from the amount remitted to the Information Provider and/or Sponsor. (N)
|
(N)

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

3. Payment of Charges - Continued

g. Adjustments

(1) Subscriber Adjustments

The Utility shall make a one-time adjustment for 900 charges per subscriber account if it is established that either (l) calls were made by the subscriber's minor children without parental consent or (2) the calls were not authorized by the subscriber.

(2) A subscriber must request an adjustment within 60 days of the bill date on the bill in question. The subscriber will be informed of the availability of Call Restriction Service, Schedule Cal. P.U.C. No. A-40, at the time of the adjustment. If the subscriber elects to have Call Restriction Service, contested 900 charges will be adjusted to the date blocking is placed on the subscriber's line.

(3) The customer must establish a specific complaint procedure and an adjustment policy as defined in Decision No. 91-03-021, Attachment D. The Utility will adopt the established procedure when the Utility provides Billing and Collection services for the customer.

(4) The Utility may remove from the subscriber's bill any amount the subscriber disputes or refuses to pay. Subscribers are eligible for an adjustment if dissatisfied with an Information Provider's and/or Sponsor's program for any justified reason.

(5) Before an adjustment for one hundred dollars ($100.00) or more will be made for calls made by subscribers' minor children without parental permission, the Utility shall receive a signed declaration from the Subscriber requesting an adjustment. The Utility may, at its discretion, require a signed declaration for adjustments of less than one hundred dollars ($100.00) or for other types of adjustments.

Continued

PRIMELINK 900 SERVICE (T)

REGULATIONS - Continued

3. Payment of Charges - Continued

g. Adjustments

(1) Subscriber Adjustments

The Utility shall make a one-time adjustment for 900 charges per subscriber account if it is established that either (l) calls were made by the subscriber's minor children without parental consent or (2) the calls were not authorized by the subscriber.

(2) A subscriber must request an adjustment within 60 days of the bill date on the bill in question. The subscriber will be informed of the availability of Call Restriction Service, Schedule Cal. P.U.C. No. A-40, at the time of the adjustment. If the subscriber elects to have Call Restriction Service, contested 900 charges will be adjusted to the date blocking is placed on the subscriber's line.

(3) The customer must establish a specific complaint procedure and an adjustment policy as defined in Decision No. 91-03-021, Attachment D. The Utility will adopt the established procedure when the Utility provides Billing and Collection services for the customer.

(4) The Utility may remove from the subscriber's bill any amount the subscriber disputes or refuses to pay. Subscribers are eligible for an adjustment if dissatisfied with an Information Provider's and/or Sponsor's program for any justified reason.

(5) Before an adjustment for one hundred dollars ($100.00) or more will be made for calls made by subscribers' minor children without parental permission, the Utility shall receive a signed declaration from the Subscriber requesting an adjustment. The Utility may, at its discretion, require a signed declaration for adjustments of less than one hundred dollars ($100.00) or for other types of adjustments.

Continued

PRIMELINK℠ 900 SERVICE

REGULATIONS - Continued

4. Discontinuance of Service For Nonpayment of Bills

Bills shall be considered past due (delinquent) and service to a delinquent Information Provider and/or Sponsor may be discontinued for nonpayment of the Utility's bill for services furnished, provided:

a. The bill has not been paid within thirty (30) calendar days after the date of presentation of the monthly bills.

b. The Utility first gives notice by first class mail to the Information Provider/Sponsor's address relative to delinquency and impending termination. If payment is not received by the Utility within fifteen (15) calendar days of this notification, the Utility may proceed with cessation of Utility-provided services.

c. The Utility will not cause cessation of service on any Saturday, Sunday or legal holiday observed by the Utility.

Continued

PRIMELINK_ 900 SERVICE (T)

REGULATIONS - Continued

4. Discontinuance of Service For Nonpayment of Bills

Bills shall be considered past due (delinquent) and service to a delinquent Information Provider and/or Sponsor may be discontinued for nonpayment of the Utility's bill for services furnished, provided:

a. The bill has not been paid within thirty (30) calendar days after the date of presentation of the monthly bills.

b. The Utility first gives notice by first class mail to the Information Provider/Sponsor's address relative to delinquency and impending termination. If payment is not received by the Utility within fifteen (15) calendar days of this notification, the Utility may proceed with cessation of Utility-provided services.

c. The Utility will not cause cessation of service on any Saturday, Sunday or legal holiday observed by the Utility.

Continued