PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Private Switch PSALI material previously found on Sheets B through 19 of this tariff schedule has been moved to Section A-20c. These sheets are withdrawn as of the effective date shown below.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	14th	*		
B	Original#			
1	9th#			
2	5th#			
3	2nd#			
4	Original#			
5	1st Revised	*		
6	1st#			
7	Original#			
8	Original#			
9	Original#			
10	1st#			
11	1st#			
12	2nd#			
13	1st#			
14	1st#			
15	Original#			
16	Original#			
17	Original#			
18	Original#			
19	3rd	*		

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

Sheet	Original or Number of Revision	
A	13th	*
B	Original	
1	9th	
2	5th	
3	2nd	
4	Original	
5	Original	
6	1st	
7	Original	
8	Original	
9	Original	
10	1st	*
11	1st	
12	2nd	*
13	1st	
14	1st	*
15	Original	
16	Original	
17	Original	
18	Original	
19	2nd	

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	12th	*		
B	Original			
1	9th			
2	5th			
3	2nd			
4	Original			
5	Original			
6	1st			
7	Original			
8	Original			
9	Original			
10	Original			
11	1st			
12	1st	*		
13	1st			
14	Original			
15	Original			
16	Original			
17	Original			
18	Original			
19	2nd			

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	11th	*		
B	Original			
1	9th			
2	5th			
3	2nd			
4	Original			
5	Original			
6	1st			
7	Original			
8	Original			
9	Original			
10	Original			
11	1st			
12	Original			
13	1st			
14	Original			
15	Original			
16	Original			
17	Original			
18	Original			
19	2nd	*		

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	10th	*		
B	Original			
1	9th			
2	5th			
3	2nd			
4	Original			
5	Original			
6	1st	*		
7	Original			
8	Original			
9	Original			
10	Original			
11	1st	*		
12	Original			
13	1st	*		
14	Original			
15	Original			
16	Original			
17	Original			
18	Original			
19	1st			

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (C)

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof. (C)

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	9th *		
B	Original *		
1	9th *		
2	5th *		
3	2nd *		
4	Original *		
5	Original *		
6	Original *		
7	Original *		
8	Original *		
9	Original *		
10	Original *		
11	Original *		
12	Original *		
13	Original *		
14	Original *		
15	Original *		
16	Original *		
17	Original *		
18	Original *		
19	Original *		

* Denotes change
\# Withdrawn

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

TABLE OF CONTENTS

SECTION			SHEET	
I.	GENERAL			
	A.	Applicability	1	
	B.	Description of Service	1	
	C.	Definitions	2	
II.	TERMS AND CONDITIONS			
	A.	Services	5	
	B.	Service Provisioning	7	
	C.	Customer	9	
	D.	Technical Specifications	9	
	E.	Application for Service	9	
	F.	Facilities	9	
III.	REGULATIONS			
	A.	Customer Obligations	10	
	B.	Liabilities	14	
	C.	Limitation of Liability	16	
	D.	Indemnification	17	
	E.	Proprietary Information	17	
	F.	Termination and Cancellation	18	
IV.	RATES		19	(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

I. GENERAL

A. APPLICABILITY

Applicable to all Private Switch providers within GTE serving territory as defined by maps filed in Schedule Cal. P.U.C. No. AB.

B. DESCRIPTION OF SERVICE

9-1-1 is a single three digit telephone number which connects the calling party with a Public Safety Answering Point (PSAP) for the purpose of requesting emergency help related to public safety.

Enhanced 9-1-1 (E9-1-1) is the provisioning of 9-1-1 Service with the additional features of Automatic Number Identification (ANI), Automatic Location Identification (ALI), and Selective Routing (SR).

Private Switch Enhanced 9-1-1 Service (PS 9-1-1 Service) is an optional service offering which enables ANI and ALI to be provided to a Public Safety Answering Point (PSAP) by 9-1-1 calls originating from Station lines served by a Private Switch (PS) (under Direct Inward Dialing Service). The station lines are directly accessible to/from the Public Switched Network and are served by a Private Switch.

When a customer requests services not covered by this tariff, rates from other appropriate tariffs of the Company shall apply. If no such tariff exists, the services may be provided on an individual case basis (by contract) where facilities and operating conditions permit. An ICB may also be required when conditions, terms and/or rates, as set forth in this tariff, may not be appropriate due to unique circumstances. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

I. GENERAL - Continued

C. DEFINITIONS

9-1-1 Customer
The 9-1-1 Customer is defined as the State of California or its authorized local emergency service agency (i.e., a county).

9-1-1 County Coordinator
A person responsible for administering the county 9-1-1 Master Street Address Guide (MSAG) additions and changes. The County Coordinator works with the Private Switch (PS) Provider Site Administrators to insure that all their addresses are in compliance with the county MSAG, and with the Company to report MSAG changes and any identified errors in the ALI/Selective Routing Database.

Automatic Number Identification (ANI)
ANI is a 9-1-1 feature that identifies and displays the number of a telephone that originates a 9-1-1 call.

Automatic Location Identification (ALI)
ALI is a proprietary database developed for E9-1-1 systems that provides for a visual display of the caller's telephone number, address and the names of the emergency response agencies that are responsible for that address.

Database Records
See Automatic Location Identification (ALI).

Enhanced 9-1-1 Service (E9-1-1)
E9-1-1 Service is a telephone communication service which will automatically route a call dialed 9-1-1 to a designated Public Safety Answering Point (PSAP) attendant and will provide to the attendant: the calling party's telephone number, and when possible, the address from which the call is being placed, and the emergency response agencies responsible for the location from which the call was dialed.

Enhanced 9-1-1 (E9-1-1) Trunk
A dedicated line, trunk or channel between two central offices or switching devices for the purpose of providing a voice and signalling path for 9-1-1 calls.

(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

I. GENERAL - Continued

C. DEFINITIONS - Continued

Master Street Address Guide (MSAG)
MSAG is a database defining the geographic area of an E9-1-1 service. It is structured to include an alphabetical list of the street names, high-low house number ranges, community names, and emergency service numbers provided by the Counties or their agents to GTE.

National Emergency Number Association (NENA)
NENA is an association with a mission to foster the technological advancement, availability and implementation of 9-1-1 and E9-1-1.

P.01 Transmission Grade of Service
P.01 Transmission Grade of Service is a trunk facility provisioning standard with the statistical probability that no more than one call in 100 shall be blocked on the initial attempt during the average busy hour.

Point of Concentration
Point of Concentration is a company intermediate Central Office or connection point between the Private Switch and the E9-1-1 Selective Router. This point is capable of connecting (tandeming) the E9-1-1 Trunks from the Private Switch to the E9-1-1 dedicated trunks, which already exist, from the Point of Concentration to the E9-1-1 Selective Router.

Private Switch (PS)
Private Switch refers to a communications system for a business or organization which provides a group of telephone users connection to a common group of exchange lines. Dialing an access code (e.g., 9) connects the individual user's phone to the public switched network.

Private Switch (PS) Provider
A PS Provider is a private entity that provides telephone service to a group of residential or business end users.

(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

I. GENERAL - Continued

C. DEFINITIONS - Continued

Private Switch (PS) Provider Site Administrator
A person employed by the Private Switch (PS) Provider, or acting as an agent for the PS Provider, to administer telephone assignments, create the PS ALI database and transmit the records to the Company.

Public Safety Answering Point (PSAP)
A PSAP is the public safety communications center where 9-1-1 calls placed by the public for a specific geographic area will be answered.

Selective Routing
Selective Routing is a service which automatically routes a 9-1-1 call to the PSAP that has jurisdictional responsibility for the service address of the telephone that dialed 9-1-1 irrespective of the telephone company exchange or wire center boundaries.

Serving Central Office
The Serving Central Office is the local Central Office from which a PSAP is served.

(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

II. TERMS AND CONDITIONS

A. SERVICES

(L[1])

(L[1])

(L[2])

(L[2])

Continued

(L[1]) Material on this page now appears in Section A-20a, Sheet 21.
(L[2]) PSALI material rearranged and now appears in Section A-20c.

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

II. TERMS AND CONDITIONS

A. SERVICES

E9-1-1 Trunk

GTE shall provide a minimum of two E9-1-1 trunks or that quantity which will maintain a minimum of P.01 transmission grade of service as required by the State of California 911 Program Office. These trunks will be dedicated to routing 9-1-1 calls from the Private Switch to a selective router at the GTE central office serving a PSAP.

E9-1-1 Selective Routing

This service provides the selective routing of 9-1-1 calls received from the Private Switch. This includes the ability to receive the ANI of the subscriber, selectively route the call to the appropriate PSAP, and forward the subscriber's ANI to that PSAP. This service also allows for default routing, selective transfer, fixed transfer, manual dial transfer, hand-off, forced disconnect, and flash calling display.

E9-1-1 Automatic Location Identification (ALI)/Selective Routing Database Administration

ALI is a proprietary database developed for E9-1-1 systems that is designed to be retrieved via an ANI input for display on a terminal at a PSAP attendant's position. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

II. TERMS AND CONDITIONS - Continued

A. SERVICES - Continued

E9-1-1 Automatic Location Identification (ALI)/Selective Routing Database Administration - Continued

The address component of the database consists of the correct address location associated with each subscriber's access line. These records are neither telephone company service records nor directory addresses, but a new database created specifically for the E9-1-1 system extracted from address information developed by GTE from the telephone companies participating in the system and the State or the County(ies). The ALI database will be managed by GTE, but is the property of GTE and any participating telephone company for those records provided by their company.

The rate for this service includes the costs associated with the use of the E9-1-1 database management system, the ALI retrieval system, Selective Routing system, and the personnel and labor costs associated with support of these systems. This rate requires that the PS Provider establish access to GTE's E9-1-1 database management system for maintenance of their data and records. The rate also includes administrative and computer processing costs to establish selective routing database tables from jurisdictional profiles at the E9-1-1 tandem control office and providing daily updates to the selective routing database.

E9-1-1 PSALI Software (T)

E9-1-1 PSALI Software is a personal computer software program that automates the process of building ALI records of PS Provider customers in the National Emergency Number Association (NENA) Version #2 format. It provides for some limited accuracy checks, uploading the records to GTE, and receiving downloads of records from GTE found to contain certain types of errors in the PS Provider customer records. (T)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

II. TERMS AND CONDITIONS - Continued

A. SERVICES - Continued

E9-1-1 Automatic Location Identification (ALI)/Selective Routing Database Administration - Continued

The address component of the database consists of the correct address location associated with each subscriber's access line. These records are neither telephone company service records nor directory addresses, but a new database created specifically for the E9-1-1 system extracted from address information developed by GTE from the telephone companies participating in the system and the State or the County(ies). The ALI database will be managed by GTE, but is the property of GTE and any participating telephone company for those records provided by their company.

The rate for this service includes the costs associated with the use of the E9-1-1 database management system, the ALI retrieval system, Selective Routing system, and the personnel and labor costs associated with support of these systems. This rate requires that the PS Provider establish access to GTE's E9-1-1 database management system for maintenance of their data and records. The rate also includes administrative and computer processing costs to establish selective routing database tables from jurisdictional profiles at the E9-1-1 tandem control office and providing daily updates to the selective routing database.

E9-1-1 ALI Entry Software

E9-1-1 ALI Entry Software is a personal computer software program that automates the process of building ALI records of PS Provider customers in the National Emergency Number Association (NENA) Version #2 format. It provides for some limited accuracy checks, uploading the records to GTE, and receiving downloads of records from GTE found to contain certain types of errors in the PS Provider customer records.

(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

II. TERMS AND CONDITIONS - Continued

B. SERVICE PROVISIONING

Service provisioning is dependent upon the type and configuration of the 9-1-1 network that is in place for the service area.

1. Private Switch (PS) to Serving Central Office

The Private Switch (PS) is treated as if it were a Central Office, so that dedicated E9-1-1 Trunks are required from the Private Switch to the Company Point of Concentration or E9-1-1 Selective Router. There must be a minimum of two E9-1-1 Trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service. Payment of the charges for this trunk connection is the responsibility of the Private Switch Provider for each Private Switch it owns or controls. The Private Switch Provider is also responsible for monitoring the performance of the E9-1-1 Trunks by conducting manual operational tests from the Private Switch to the PSAP. Any E9-1-1 Trunks found to be defective shall be immediately reported to the Company.

In the case of Private Switch tandem or Private Switch host/remote networks, dedicated E9-1-1 Trunks are required from the Private Switch network concentration point (tandem or host) to its serving Central Office. The Private Switch Provider is responsible for making sure that:

(a) all phones that are connected to a Private Switch Provider point of concentration are in the area served by the same E9-1-1 system to ensure correct routing, and
(b) that tandeming cause no more than a 4 second delay in completion of the 9-1-1 call.

(N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

II. TERMS AND CONDITIONS - Continued

B. SERVICE PROVISIONING - Continued

2. Network Facilities

Network facilities are required in order to provide a minimum of two E9-1-1 Trunks or that quantity which will provide a minimum of P.01 Transmission Grade of Service from the Point of Concentration or E9-1-1 Selective Routing to the PSAP. Thus, a need may arise to install an E9-1-1 Selective Router or Tandem in order to handle the traffic from numerous Private Switch Providers. If so, payment of the charges for this network modification is the responsibility of the State of California 9-1-1 Program Office.

3. Termination at the PSAP

If additional lines, trunks, or termination are required from the Point of Concentration or E9-1-1 Selective Router, to the PSAP to handle PS 9-1-1 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration, payment of the charges for these additions is the responsibility of the State of California 9-1-1 Program Office. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

II. TERMS AND CONDITIONS - Continued

C. CUSTOMER

The customer for PS 9-1-1 Service may be any Private Switch Provider whose participation in the 9-1-1 system is accepted by the 9-1-1 County Coordinator and complies with the Company's tariff requirements.

D. TECHNICAL SPECIFICATIONS

Network interface requirements for PS 9-1-1 Service customer access are described in detail in the "Technical Standards Sub-Committee Report, 9-1-1 CAMA Trunking and DataBase Update for Private Switch/ALI" report produced by the PS/ALI Forum of the Technical Standards Subcommittee for the Texas State Advisory Commission on State Emergency Communications (ACSEC).

E. APPLICATION FOR SERVICE

Application for this service must be in writing from the PS 9-1-1 Customer. Each application for service will state that the Private Switch Provider is authorized to join the 9-1-1 System and will include the following information:

1. The business name and address of the Private Switch Provider,
2. The name, address, and telephone number of the Private Switch Provider's Site Administrator,
3. The Private Switch Provider service locations by street address and connectivity arrangements to the Company's network, and
4. The Blocks and ranges of in-use and on-reserve Directory Numbers assigned to the PS End User or PS station.

F. FACILITIES

PS 9-1-1 Service is provided by the Company where facilities and operating conditions permit. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS

A. CUSTOMER OBLIGATIONS

The regulations obtained in this tariff are in addition to the regulations contained in GTE's Schedule Cal. P.U.C. No. D&R, Definitions and Rules and Verizon California Inc. Product Guide. (T)

1. The PS Provider is responsible for providing full seven-digit ANI according to the technical specification stated herein. The private switch ANI function must be approved by the Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will function properly only if ANI is in the proper format, if Directory Numbers are assigned for each station behind the PS, and if there is at least one pair of E9-1-1 Trunks to the central office, and if each station can be reached by dialing its Directory Number from the Public Switched Network.

2. When the PS Provider's Site Administrator has established a PS End User ALI record for each Directory Number, this Site Administrator will contact the 9-1-1 County Coordinator to determine the correct street address and community name location as has been defined in the 9-1-1 Customer's Master Street Address Guide (MSAG). This information will be entered into the PS Provider ALI record data base for transmission to the Company.

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS

A. CUSTOMER OBLIGATIONS

The regulations obtained in this tariff are in addition to the regulations contained in GTE's Schedule Cal. P.U.C. No. D&R, Definitions and Rules.

1. The PS Provider is responsible for providing full seven-digit ANI according to the technical specification stated herein. The private switch ANI function must be approved by the Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will function properly only if ANI is in the proper format, if Directory Numbers are assigned for each station behind the PS, and if there is at least one pair of E9-1-1 Trunks to the central office, and if each station can be reached by dialing its Directory Number from the Public Switched Network.

2. When the PS Provider's Site Administrator has established a PS End User ALI record for each Directory Number, this Site Administrator will contact the 9-1-1 County Coordinator to determine the correct street address and community name location as has been defined in the 9-1-1 Customer's Master Street Address Guide (MSAG). This information will be entered into the PS Provider ALI record data base for transmission to the Company. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

3. The 9-1-1 County Coordinator is responsible for informing the PS Provider's Site Administrator of the correct street address nomenclature and community name location as used in the MSAG, and of changes when they occur. The 9-1-1 County Coordinator will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an Emergency Service Number (ESN).

4. The PS Provider is responsible for forwarding PS End User ALI record information to the Company according to the format and procedures established by the Company in the Company's "GTE PSALI Users Guide". The PS Provider will assign a PS 9-1-1 Site Administrator with responsibility for these tasks. The Company will assign a password to the Site Administrator so that only authorized changes will be made to the PS Provider's ALI database at the Company's GTE PSALI GATEWAY. (T)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

3. The 9-1-1 County Coordinator is responsible for informing the PS Provider's Site Administrator of the correct street address nomenclature and community name location as used in the MSAG, and of changes when they occur. The 9-1-1 County Coordinator will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an Emergency Service Number (ESN).

4. The PS Provider is responsible for forwarding PS End User ALI record information to the Company according to the format and procedures established by the Company in the Company's "GTE PS ALI ENTRY Users Guide". The PS Provider will assign a PS 9-1-1 Site Administrator with responsibility for these tasks. The Company will assign a password to the Site Administrator so that only authorized changes will be made to the PS Provider's ALI database at the Company's GTE ALI ENTRY GATEWAY. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

5. Sublocation Information

The PS Provider is responsible for providing sublocation information (i.e., floor, cubicle number, wing, building location) for the PS end user ALI record. Verizon will maintain ALI records. All records provided to Verizon are confidential.

6. Privacy Rights

The PS Provider is responsible for the privacy rights relating to locations within that PS Provider's premises. The degree of confidentiality shall be the same as required of the Company and the State of California 9-1-1 Program Office as identified in this and other tariff schedules, Verizon California Inc. Product Guide, the California Public Utilities Code, and the Federal Code, including but not limited to 47 USC § 222(g). (T)

7. Each PS Provider is responsible for the dedicated lines extending from its Private Switch to the Point of Concentration or E9-1-1 Selective Router.

8. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 County Coordinator has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 County Coordinator and the Company will follow established procedures to facilitate this notification procedure.

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

5. Sublocation Information (T)

The PS Provider is responsible for providing sublocation information (i.e., floor, cubicle number, wing, building location) for the PS end user ALI record. Verizon will maintain ALI records. All records provided to Verizon are confidential. (T)

6. Privacy Rights (T)

The PS Provider is responsible for the privacy rights relating to locations within that PS Provider's premises. The degree of confidentiality shall be the same as required of the Company and the State of California 9-1-1 Program Office as identified in this and other tariff schedules, the California Public Utilities Code, and the Federal Code, including but not limited to 47 USC § 222(g). (T) (T)

7. Each PS Provider is responsible for the dedicated lines extending from its Private Switch to the Point of Concentration or E9-1-1 Selective Router.

8. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 County Coordinator has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 County Coordinator and the Company will follow established procedures to facilitate this notification procedure.

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

5. Sublocation information

The PS Provider is responsible for providing sublocation information (i.e., floor, cubicle number, wing, building location) for the PS end user ALI record. GTE will maintain ALI records. All records provided to GTE are confidential.

6. Privacy rights

The PS Provider is responsible for the privacy rights relating to locations within that PS Provider's premises. The degree of confidentiality shall be the same as required of the Company and the State of California 9-1-1 Program Office as identified in this and other tariff schedules and the California PU Codes.

7. Each PS Provider is responsible for the dedicated lines extending from its Private Switch to the Point of Concentration or E9-1-1 Selective Router.

8. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 County Coordinator has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 County Coordinator and the Company will follow established procedures to facilitate this notification procedure. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

9. Cancellation of the service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

10. Each PS Provider is responsible for providing Customer Premise Equipment (CPE) that is compatible with the Company's E9-1-1 System. The CPE must be capable of forwarding the ANI of each PS End User's Directory Numbers to the E9-1-1 Trunk when either 9-1-1 or X-9-1-1 is dialed (where X is the access number for the public switch network).

The PS Provider must send database records to GTE through GTE's PSALI Gateway. This can be done by using GTE's PSALI Software or GTE will accept electronically transmitted files that conform to National Emergency Number Association (NENA) Version #2 format and according to procedures set forth in GTE Practice No. 444-400-003, "Enhanced 9-1-1 Standards for Data Exchange". (T) (T)

Record information for PS Providers using GTE PSALI Software must be forwarded according to the format and procedures established in GTE's "PSALI User Guide" which will be provided with the purchase of the GTE PSALI Software Program. The PS Provider will assign an E9-1-1 site administrator charged with the responsibility of forwarding PS Provider end user ALI record information to GTE. If the PS Provider plans to use its own software, the PS Provider may order a copy of the "PSALI User Guide" at the rate listed in the RATES section of this tariff. (T) I (T) (T)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

A. CUSTOMER OBLIGATIONS - Continued

9. Cancellation of the service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

10. Each PS Provider is responsible for providing Customer Premise Equipment (CPE) that is compatible with the Company's E9-1-1 System. The CPE must be capable of forwarding the ANI of each PS End User's Directory Numbers to the E9-1-1 Trunk when either 9-1-1 or X-9-1-1 is dialed (where X is the access number for the public switch network).

The PS Provider must send database records to GTE through GTE's ALI Gateway. This can be done by using GTE's PS ALI Entry Software or GTE will accept electronically transmitted files that conform to National Emergency Number Association (NENA) Version #2 format and according to procedures set forth in GTE Practice No. 444-400-003, "Enhanced 9-1-1 Standards for Data Exchange".

Record information for PS Providers using GTE ALI Entry Software must be forwarded according to the format and procedures established in GTE's "PS ALI User Guide" which will be provided with the purchase of the GTE ALI Entry Software Program. The PS Provider will assign an E9-1-1 site administrator charged with the responsibility of forwarding PS Provider end user ALI record information to GTE. If the PS Provider plans to use its own software, the PS Provider may order a copy of the "PS ALI User Guide" at the rate listed in the RATES section of this tariff. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

III. REGULATIONS - Continued

B. LIABILITIES

1. The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 9-1-1 Service shall be limited to 9-1-1 Service, as set forth in any other applicable section of the Company's tariffs, Verizon California Inc. Product Guide, and in the statutes. (T) (T)

2. The PS Provider is solely responsible for the PS End User ALI Record that is transmitted to the database. Neither the Company nor the State of California 9-1-1 Program Office nor the 9-1-1 County Coordinator will be responsible for the accuracy of the PS End User's ALI Record information beyond assigning the correct ESN from the MSAG, and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 9-1-1 call from that PS End User.

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

B. LIABILITIES

1. The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 9-1-1 Service shall be limited to 9-1-1 Service, as set forth in any other applicable section of the Company's tariffs, and in the statutes.

2. The PS Provider is solely responsible for the PS End User ALI Record that is transmitted to the database. Neither the Company nor the State of California 9-1-1 Program Office nor the 9-1-1 County Coordinator will be responsible for the accuracy of the PS End User's ALI Record information beyond assigning the correct ESN from the MSAG, and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 9-1-1 call from that PS End User. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

B. LIABILITIES - Continued

3. Terminal equipment at the PSAP that is used in connection with 9-1-1 Service, whether such equipment is provided by the Company or the PSAP, shall be configured so that it is unable to extract any information from the database other than as it relates to an emergency call. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User telephone number with his/her name or address shall be secured by the 9-1-1 Customer and disposed of in a manner that will retain the security.

4. PS 9-1-1 Service will be designed by the Company to provide an equivalent level of service reliability and quality as local exchange telephone service. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

C. LIMITATION OF LIABILITY

1. The rates charged for PS 9-1-1 Service do not include, and GTE does not undertake, the tasks of inspection or constant monitoring to discover error, defects or malfunctions in the service. The PS Provider has the responsibility for reporting all errors, defects and malfunctions to GTE.

2. PS 9-1-1 Service, offered under this tariff, is provided for the benefit of the PS Provider. The provision of PS 9-1-1 service shall not be interpreted, construed or regarded as being either expressly or impliedly for the benefit of, or creating any obligation toward, any person or legal entity other than the PS Provider. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.

3. GTE's liability, whether in contract, tort or otherwise, shall be limited to direct damages which shall not exceed the pro rated portion of the monthly charges for the service for the time period during which the service provided pursuant to this tariff is inoperative, but not to exceed in total GTE's monthly charge to the PS Provider. Under no circumstance shall GTE be responsible or liable for indirect, incidental or consequential damages, including, but not limited to, damages arising from the use or performance of the equipment or software, or the loss of use of the software or equipment, and accessories attached thereto, delay, error or loss of data. In connection with this limitation of liability, the parties recognize that GTE may, from time to time, provide advice, make recommendations or supply other analysis related to the equipment or services described in this agreement, and, while GTE shall use its best efforts in this regard, the PS Provider acknowledges and agrees that this limitation of liability shall apply to provision of such advice, recommendations and analysis. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

C. LIMITATION OF LIABILITY - Continued

3. - Continued

GTE shall not be liable or responsible for any failure of the E9-1-1 system to provide accurate ALI for calls originating from the PS Provider's subscribers, when the associated ALI has been provided by the Private Switch Provider to GTE.

D. INDEMNIFICATION

The PS Provider shall hold harmless and indemnify GTE from and against any and all claims, demands, causes of action, any liabilities whatsoever, including costs, expenses and reasonable attorney's fees, incurred as a result of personal injury, bodily injury or property damage and any penalties and fines, arising out of, in connection with, or resulting from the acts or omissions by the PS Provider in failing to provide customer data to GTE for inclusion in GTE's E9-1-1 System or for inaccuracies contained in the customer data provided to GTE for inclusion in the E9-1-1 database.

The PS Provider agrees to indemnify, save and hold GTE harmless from any and all claims for injury or damage of any nature arising out of or as a result of any act or omission of the PS Provider and its respective employees, directors, officers or agents in connection with the implementation, or the provision of, the E9-1-1 system.

E. PROPRIETARY INFORMATION

All information obtained from a PS Provider for inclusion in GTE's E9-1-1 database shall be used solely for the purpose of answering, handling, and responding to emergency calls in a manner consistent with the nature of the emergency. The PS Provider shall develop and implement procedures to prevent the unauthorized or illegal use of the name, telephone number and address of any of its subscribers in the database created by the PS Provider for inclusion in GTE's database records. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

III. REGULATIONS - Continued

F. TERMINATION AND CANCELLATION

Cancellation of any service or facility ordered under this tariff in whole or in part by the PS Provider prior to the establishment thereof, will require payment to GTE of an amount equal to the cost of engineering, manufacturing and/or billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by GTE up to the time of cancellation resulting from the PS Provider's order for service.

In the event that the PS Provider fails in any respect to properly perform its obligations under this tariff, violates any of the terms or conditions of this tariff, or permits unauthorized use of the E9-1-1 database, such refusal, failure or violation shall constitute a default. In such event, GTE may notify the PS Provider in writing of the default and allow the PS Provider 30 calendar days to correct the default. If the default is not corrected, service will be terminated and the PS Provider will be responsible for any costs incurred. (N)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

IV. RATES

	Nonrecurring Charge	Monthly Rate	
			(L[1])
			(L[1])
			(L[2])
			(L[2])
			(L[2])
			(L[2])

(L[1]) Material on this page now appears in Section A-20a, Sheet 26.
(L[2]) PSALI material rearranged and now appears in Section A-20c.

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

IV. RATES

		Nonrecurring Charge	Monthly Rate	
A.	E9-1-1 Trunk, [1]			(T)
	per airline mile	--	$ 2.96	(T)
B.	E9-1-1 Selective Routing,			(T)
	per trunk	$ 250.00	17.48	(T)
C.	E9-1-1 ALI/Selective Routing Database Administration,			(T)
	per 100 records	--	11.00	(T)
D.	PSALI Software,			(T)
	per package	265.00	9.18	
E.	PSALI User's Guide,			(T)
	per copy	30.00	--	(T)
F.	Verizon PSALI Administrator Site Package [2]	440.00	80.30	(T)

(D)

[1] A minimum of two E9-1-1 Trunks are required from the Private Switch to the serving Central Office. The Private Switch, in some cases, may not be located at the end user location. (T)

[2] This software enables the PS Provider's PS 9-1-1 Site Administrator to create ALI records in NENA Standard format in a computer database and upload PS end user records to the Utility via modem. Some entry-checking features are incorporated to minimize chances of errors being entered. This software requires the PS Provider's Site Administrator to have access to a personal computer with an MS-DOS operating system (Version 3.1 or above), MS Windows software, sufficient RAM to operate MS Windows, a hard drive with PSALI software, a modem with 2400 baud capability, communications software that will operate the modem and transmit and receive data files using commonly accepted protocol, and a telephone line connection to the modem. (T) (T) (T) (T) (T)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE

IV. RATES

		Nonrecurring Charge	Monthly Rate	
A.	E9-1-1 Trunk [1] per Airline Mile	$ 0.00	$ 2.96	
B.	E9-1-1 Selective Routing per trunk	250.00	17.48	
C.	E9-1-1 ALI/Selective Routing Database Administration per 100 records	0.00	11.00	
D.	PSALI Software per package	265.00	9.18	(T)
E.	PSALI User's Guide per copy	30.00	0.00	(T)
F.	GTE PSALI Admin. Site Package [2]	440.00	80.30	(T)
G.	PS/ALI Printer	215.00	17.11	

NOTE 1: A minimum of two E9-1-1 Trunks are required from the Private Switch to the serving Central Office. The Private Switch, in some cases, may not be located at the end user location.

NOTE 2: This enables the PS Provider's PS 9-1-1 Site Administrator to create ALI records in NENA Standard format in a computer database and upload PS End User records to the Company via modem. Some entry-checking features are incorporated to minimize chances of errors being entered. This software requires the PS Provider's Site Administrator to have access to a personal computer with an MS-DOS operating system, Version 3.1 or above, MS Windows software, sufficient RAM to operate MS Windows, a hard drive with PSALI software, a modem with 2400 baud capability, communications software that will operate the modem, and transmit and receive data files using commonly accepted protocol, and a telephone line connection to the modem. (T)

Continued

PRIVATE SWITCH (PS) 9-1-1 - EMERGENCY TELEPHONE SERVICE (N)

IV. RATES

		Nonrecurring Charge	Monthly Rate
A.	E9-1-1 Trunk[1] per Airline Mile	$ 0.00	$ 2.96
B.	E9-1-1 Selective Routing per trunk	250.00	17.48
C.	E9-1-1 ALI/Selective Routing Database Administration per 100 records	0.00	11.00
D.	PS ALI Entry Software per package	265.00	9.18
E.	PS ALI Entry User's Guide per copy	30.00	0.00
F.	GTE PS ALI Entry Admin. Site Package[2]	440.00	80.30
G.	PS/ALI Printer	215.00	17.11

NOTE 1: A minimum of two E9-1-1 Trunks are required from the Private Switch to the serving Central Office. The Private Switch, in some cases, may not be located at the end user location.

NOTE 2: This enables the PS Provider's PS 9-1-1 Site Administrator to create ALI records in NENA Standard format in a computer database and upload PS End User records to the Company via modem. Some entry-checking features are incorporated to minimize chances of errors being entered. This software requires the PS Provider's Site Administrator to have access to a personal computer with an MS-DOS operating system, Version 3.1 or above, MS Windows software, sufficient RAM to operate MS Windows, a hard drive with ENTRY software, a modem with 2400 baud capability, communications software that will operate the modem, and transmit and receive data files using commonly accepted protocol, and a telephone line connection to the modem. (N)

Continued