CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 93rd | * | | |
| 1 | 26th | * | | |
| 1.0.1 | 7th | * | | |
| 1.0.2 | 3rd | * | | |
| 1.1 | 9th | | | |
| 1.2 | 9th | | | |
| 1.3 | 9th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 31st | | | |
| 3.1 | 4th | | | |
| 4 | 13th | | | |
| 5 | 7th | | | |
| 6 | 6th | | | |
| 7 | 6th | | | |
| 8 | 7th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 92nd | * | | |
| 1 | 25th | * | | |
| 1.0.1 | 6th | * | | |
| 1.0.2 | 2nd | * | | |
| 1.1 | 9th | | | |
| 1.2 | 9th | | | |
| 1.3 | 9th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 31st | | | |
| 3.1 | 4th | | | |
| 4 | 13th | | | |
| 5 | 7th | | | |
| 6 | 6th | | | |
| 7 | 6th | | | |
| 8 | 7th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 91st | * | | |
| 1 | 24th | * | | |
| 1.0.1 | 5th | | | |
| 1.0.2 | 1st | * | | |
| 1.1 | 9th | | | |
| 1.2 | 9th | | | |
| 1.3 | 9th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 31st | | | |
| 3.1 | 4th | | | |
| 4 | 13th | | | |
| 5 | 7th | | | |
| 6 | 6th | | | |
| 7 | 6th | | | |
| 8 | 7th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 90th | * | | |
| 1 | 23rd | | | |
| 1.0.1 | 5th | | | |
| 1.0.2 | Original | | | |
| 1.1 | 9th | | | |
| 1.2 | 9th | | | |
| 1.3 | 9th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 31st | * | | |
| 3.1 | 4th | | | |
| 4 | 13th | * | | |
| 5 | 7th | * | | |
| 6 | 6th | * | | |
| 7 | 6th | * | | |
| 8 | 7th | * | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 89th | * | | |
| 1 | 23rd | * | | |
| 1.0.1 | 5th | * | | |
| 1.0.2 | Original | * | | |
| 1.1 | 9th | * | | |
| 1.2 | 9th | * | | |
| 1.3 | 9th | * | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 88th | * | | |
| 1 | 22nd | * | | |
| 1.0.1 | 4th | * | | |
| 1.1 | 8th | | | |
| 1.2 | 8th | | | |
| 1.3 | 8th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 87th | * | | |
| 1 | 21st | * | | |
| 1.0.1 | 3rd | * | | |
| 1.1 | 8th | | | |
| 1.2 | 8th | | | |
| 1.3 | 8th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 86th | * | | |
| 1 | 20th | * | | |
| 1.0.1 | 2nd | * | | |
| 1.1 | 8th | | | |
| 1.2 | 8th | | | |
| 1.3 | 8th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 85th | * | | |
| 1 | 19th | | | |
| 1.0.1 | 1st | | | |
| 1.1 | 8th | * | | |
| 1.2 | 8th | | | |
| 1.3 | 8th | | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 84th | * | | |
| 1 | 19th | * | | |
| 1.0.1 | 1st | * | | |
| 1.1 | 7th | * | | |
| 1.2 | 8th | * | | |
| 1.3 | 8th | * | | |
| 2 | 35th | | | |
| 2.1 | Original | | | |
| 3 | 30th | * | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 5th | * | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 83rd | * | | |
| 1 | 18th | | | |
| 1.0. | Original | | | |
| 1.1 | 6th | | | |
| 1.2 | 7th | | | |
| 1.3 | 7th | | | |
| 2 | 35th | * | | |
| 2.1 | Original | | | |
| 3 | 28th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 82nd | * | | |
| 1 | 18th | * | | |
| 1.0. | Original | * | | |
| 1.1 | 6th | * | | |
| 1.2 | 7th | * | | |
| 1.3 | 7th | * | | |
| 2 | 34th | * | | |
| 2.1 | Original | * | | |
| 3 | 28th | | | |
| 3.1 | 4th | | | |
| 4 | 12th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 81st | * | | |
| 1 | 17th | * | | |
| 1.1 | 5th | * | | |
| 1.2 | 5th | * | | |
| 1.3 | 6th | * | | |
| 2 | 32nd | | | |
| 3 | 28th | | | |
| 3.1 | 4th | * | | |
| 4 | 12th | * | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 80th | * | | |
| 1 | 16th | * | | |
| 1.1 | 4th | | | |
| 1.2 | 4th | | | |
| 1.3 | 5th | | | |
| 2 | 32nd | | | |
| 3 | 28th | | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 79th | * | | |
| 1 | 15th | | | |
| 1.1 | 4th | * | | |
| 1.2 | 4th | | | |
| 1.3 | 5th | * | | |
| 2 | 32nd | | | |
| 3 | 28th | | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 78th | * | | |
| 1 | 15th | * | | |
| 1.1 | 3rd | | | |
| 1.2 | 4th | | | |
| 1.3 | 3rd | | | |
| 2 | 32nd | | | |
| 3 | 28th | | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 77th | * | | |
| 1 | 14th | * | | |
| 1.1 | 3rd | * | | |
| 1.2 | 5th | * | | |
| 1.3 | 4th | * | | |
| 2 | 33rd | * | | |
| 3 | 29th | * | | |
| 3.1 | 3rd | * | | |
| 4 | 11th | * | | |
| 5 | 6th | * | | |
| 6 | 5th | * | | |
| 7 | 5th | * | | |
| 8 | 5th | * | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 76th | * | | |
| 1 | 13th | | | |
| 1.1 | 3rd | | | |
| 1.2 | 4th | | | |
| 1.3 | 3rd | | | |
| 2 | 32nd | | | |
| 3 | 28th | * | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 75th | * | | |
| 1 | 13th | * | | |
| 1.1 | 3rd | * | | |
| 1.2 | 4th | * | | |
| 1.3 | 3rd | * | | |
| 2 | 32nd | | | |
| 3 | 27th | | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

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| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 74th | * | | |
| 1 | 12th | * | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 32nd | | | |
| 3 | 27th | | | |
| 3.1 | 2nd | | | |
| 4 | 10th | | | |
| 5 | 5th | | | |
| 6 | 4th | | | |
| 7 | 4th | | | |
| 8 | 4th | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 73rd | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 32nd | | | |
| 3 | 27th | * | | |
| 3.1 | 2nd | * | | |
| 4 | 10th | | | |
| 5 | 5th | * | | |
| 6 | 4th | * | | |
| 7 | 4th | | | |
| 8 | 4th | * | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 72nd | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 32nd | | | |
| 3 | 26th | * | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 71st | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 32nd | | | |
| 3 | 25th | * | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 70th | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 32nd | * | | |
| 3 | 24th | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 69th | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | | | |
| 2 | 31st | | | |
| 3 | 24th | * | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 68th | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 2nd | * | | |
| 2 | 31st | | | |
| 3 | 23rd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 67th | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 1st | | | |
| 2 | 31st | * | | |
| 3 | 23rd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 66th | * | | |
| 1 | 11th | | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | | | |
| 1.3 | 1st | | | |
| 2 | 30th | * | | |
| 3 | 23rd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 65th | * (P) | | |
| 1 | 11th | * (P) | | |
| 1.1 | 2nd | # | | |
| 1.2 | 3rd | (P) | | |
| 1.3 | 1st | (P) | | |
| 2 | 29th | | | |
| 3 | 23rd | * | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | (P) | | |
| 8 | 3rd | | | |

* Denotes change
\# Withdrawn

(P) Pending approval of Advice Letter No. 10,464B.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 64th | * | | |
| 1 | 11th | * | | |
| 1.1 | 2nd | | | |
| 1.2 | 3rd | * | | |
| 1.3 | 1st | * | | |
| 2 | 29th | | | |
| 3 | 22nd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 4th | * | | |
| 8 | 3rd | | | |

* Denotes change

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 63rd | * (P) | | |
| 1 | 10th | | | |
| 1.1 | 2nd | (P) | | |
| 1.2 | 2nd | (P) | | |
| 1.3 | Original | | | |
| 2 | 29th | | | |
| 3 | 22nd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | * | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 3rd | | | |
| 8 | 3rd | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 62nd | * (P) | | |
| 1 | 10th | | | |
| 1.1 | 2nd | (P) | | |
| 1.2 | 2nd | (P) | | |
| 1.3 | Original | | | |
| 2 | 29th | * | | |
| 3 | 22nd | | | |
| 3.1 | 1st | | | |
| 4 | 10th | | | |
| 5 | 4th | | | |
| 6 | 3rd | | | |
| 7 | 3rd | | | |
| 8 | 3rd | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 61st | * (P)(P1) | | |
| 1 | 10th | | | |
| 1.1 | 2nd | (P) | | |
| 1.2 | 2nd | (P) | | |
| 1.3 | Original | | | |
| 2 | 28th | (P1) | | |
| 3 | 22nd | * (P1) | | |
| 3.1 | 1st | (P1) | | |
| 4 | 10th | (P1) | | |
| 5 | 4th | (P1) | | |
| 6 | 3rd | (P1) | | |
| 7 | 3rd | | | |
| 8 | 3rd | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | | Sheet | Original or Number of Revision |
|---|---|---|---|---|---|
| A | 60th | * | (P)(P1)(P2)(P3)(P4) | | |
| 1 | 10th | | | | |
| 1.1 | 2nd | | (P) | | |
| 1.2 | 2nd | | (P) | | |
| 1.3 | Original | | | | |
| 2 | 28th | | (P1)(P4) | | |
| 3 | 21st | | (P1) | | |
| 3.1 | 1st | | (P1) | | |
| 4 | 9th | | (P1)(P2) | | |
| 5 | 4th | | (P1) | | |
| 6 | 3rd | | (P1) | | |
| 7 | 3rd | * | | | |
| 8 | 3rd | * | (P3) | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9795.
(P4) Pending approval of Advice Letter No. 9822.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | | Sheet | Original or Number of Revision |
|---|---|---|---|---|---|
| A | 59th | * | (P)(P1)(P2)(P3) | | |
| 1 | 10th | | | | |
| 1.1 | 2nd | | (P) | | |
| 1.2 | 2nd | | (P) | | |
| 1.3 | Original | | | | |
| 2 | 28th | * | (P1) | | |
| 3 | 21st | | (P1) | | |
| 3.1 | 1st | | (P1) | | |
| 4 | 9th | | (P1)(P2) | | |
| 5 | 4th | | (P1) | | |
| 6 | 3rd | | (P1) | | |
| 7 | 1st | | | | |
| 8 | 2nd | | (P3) | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9795.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | | Sheet | Original or Number of Revision |
|---|---|---|---|---|---|
| A | 58th | * | (P)(P1)(P2)(P3)(P4) | | |
| 1 | 10th | | | | |
| 1.1 | 2nd | | (P) | | |
| 1.2 | 2nd | | (P) | | |
| 1.3 | Original | | | | |
| 2 | 27th | | (P1)(P4) | | |
| 3 | 21st | | (P1)(P3) | | |
| 3.1 | 1st | | (P1) | | |
| 4 | 9th | | (P1)(P2) | | |
| 5 | 4th | | (P1) | | |
| 6 | 3rd | | (P1) | | |
| 7 | 1st | | | | |
| 8 | 2nd | * | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9756.
(P4) Pending approval of Advice Letter No. 9758.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 57th | * (P)(P1)(P2)(P3)(P4) | | |
| 1 | 10th | | | |
| 1.1 | 2nd | (P)(P3) | | |
| 1.2 | 2nd | (P)(P3) | | |
| 1.3 | Original | | | |
| 2 | 27th | * (P1) | | |
| 3 | 21st | (P1)(P4) | | |
| 3.1 | 1st | (P1) | | |
| 4 | 9th | (P1)(P2) | | |
| 5 | 4th | (P1) | | |
| 6 | 3rd | (P1) | | |
| 7 | 1st | | | |
| 8 | 1st | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9755.
(P4) Pending approval of Advice Letter No. 9756.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 56th | * (P)(P1)(P2)(P3) | | |
| 1 | 10th | | | |
| 1.1 | 2nd | (P)(P3) | | |
| 1.2 | 2nd | (P)(P3) | | |
| 1.3 | Original | | | |
| 2 | 26th | (P1) | | |
| 3 | 21st | * (P1) | | |
| 3.1 | 1st | (P1) | | |
| 4 | 9th | (P1)(P2) | | |
| 5 | 4th | (P1) | | |
| 6 | 3rd | (P1) | | |
| 7 | 1st | | | |
| 8 | 1st | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9755.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 54th | * (P)(P1) | | |
| 1 | 10th | | | |
| 1.1 | 1st | (P) | | |
| 1.2 | 1st | (P) | | |
| 1.3 | Original | | | |
| 2 | 26th | (P1) | | |
| 3 | 20th | (P1) | | |
| 3.1 | 1st | (P1) | | |
| 4 | 9th | * (P1) | | |
| 5 | 4th | (P1) | | |
| 6 | 3rd | (P1) | | |
| 7 | 1st | | | |
| 8 | 1st | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number of Revision | | Sheet | Original or Number of Revision |
|---|---|---|---|---|
| A | 53rd | * (P) | | |
| 1 | 10th | | | |
| 1.1 | 1st | (P) | | |
| 1.2 | 1st | (P) | | |
| 1.3 | Original | | | |
| 2 | 26th | * | | |
| 3 | 20th | * | | |
| 3.1 | 1st | * | | |
| 4 | 8th | * | | |
| 5 | 4th | * | | |
| 6 | 3rd | * | | |
| 7 | 1st | | | |
| 8 | 1st | | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or )revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

| Sheet | Original or Number of Revision | | |
|---|---|---|---|
| A | 52nd | * | (P) |
| 1 | 10th | | |
| 1.1 | 1st | | |
| 1.2 | 1st | | |
| 1.3 | Original | | |
| 2 | 25th | * | |
| 3 | 18th | | |
| 3.1 | Original | | |
| 4 | 7th | | |
| 5 | 3rd | | |
| 6 | 2nd | | |
| 7 | 1st | | |
| 8 | 1st | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

| Sheet | Original or Number of Revision | |
|---|---|---|
| A | 51st | * |
| 1 | 10th | |
| 1.1 | 1st | * |
| 1.2 | 1st | * |
| 1.3 | Original | |
| 2 | 24th | |
| 3 | 18th | |
| 3.1 | Original | |
| 4 | 7th | |
| 5 | 3rd | |
| 6 | 2nd | |
| 7 | 1st | |
| 8 | 1st | |

* Denotes change

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof. (T)

| Sheet | Original or Number of Revision | |
|---|---|---|
| A | 50th | * |
| 1 | 10th | |
| 1.1 | Original | * |
| 1.2 | Original | * |
| 1.3 | Original | * |
| 2 | 24th | * |
| 3 | 18th | |
| 3.1 | Original | |
| 4 | 7th | |
| 5 | 3rd | |
| 6 | 2nd | |
| 7 | 1st | |
| 8 | 1st | * |

* Denotes change

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

| Sheet | Original or Number of Revision |
|---|---|
| A | 49th |
| 1 | 10th |
| 2 | 23rd |
| 3 | 19th |
| 3.1 | Original |
| 4 | 7th |
| 5 | 3rd |
| 6 | 2nd |
| 7 | 1st |

* Denotes change

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

| Sheet | Original or Number of Revision | |
|---|---|---|
| A | 48th | * |
| 1 | 10th | |
| 2 | 23rd | * |
| 3 | 18th | |
| 3.1 | Original | |
| 4 | 7th | |
| 5 | 3rd | |
| 6 | 2nd | |
| 7 | 1st | |

* Denotes change

Contin
ued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

| Sheet | Original or Number or Revision | | |
|---|---|---|---|
| A | 44th | * | (P) |
| 1 | 9th | | |
| 2 | 21st | | (P) |
| 3 | 17th | * | |
| 4 | 7th | | |
| 5 | 2nd | | |
| 6 | 2nd | | |
| 7 | 1st | | |

* Denotes change
(P) Pending approval of Advice Letter No. 9015

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

| Sheet | Original or Number or Revision | |
|---|---|---|
| A | 43rd | * |
| 1 | 9th | |
| 2 | 21st | * |
| 3 | 16th | |
| 4 | 7th | |
| 5 | 2nd | |
| 6 | 2nd | |
| 7 | 1st | |

* Denotes change

Continued

# CALIFORNIA LIFELINE TELEPHONE PROGRAM

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | Monthly Rate |
|---|---|
| **FORMER GTE AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 6.99 |
| California Lifeline Measured Service Rate | 3.66 |
| **FORMER CONTEL AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 4.06 (R) |
| California Specific Support Credit | 5.68 (I) |
| California Lifeline Measured Service Rate | 3.66 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | Monthly Rate |
|---|---|
| **FORMER GTE AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit [1] | 12.41 |
| Additional Credit | 0.00 |
| California Lifeline Flat Service Rate | 6.84 |
| **FORMER CONTEL AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 4.06 (R) |
| California Specific Support Credit [1] | 11.10 (I) |
| Additional Credit | 0.00 |
| California Lifeline Flat Service Rate | 6.84 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D)
Continued

# CALIFORNIA LIFELINE TELEPHONE PROGRAM

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | | (D) Monthly Rate (C) |
|---|---|---|
| **FORMER GTE AREAS** | | |
| Local Measured Rate Service | | $13.40 |
| Federal Lifeline Credit | | 2.75 |
| California Specific Support Credit | | 6.99 |
| California Lifeline Measured Service Rate | | 3.66 |
| **FORMER CONTEL AREAS** | | |
| Local Measured Rate Service | | $13.40 |
| Federal Lifeline Credit | | 4.10 (R) |
| California Specific Support Credit | | 5.64 (I) |
| California Lifeline Measured Service Rate | (D) | 3.66 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | (D) | (D) Monthly Rate (C) |
|---|---|---|
| **FORMER GTE AREAS** | | |
| Local Flat Rate Service | | $22.00 |
| Federal Lifeline Credit | | 2.75 |
| California Specific Support Credit [1] | | 12.41 |
| Additional Credit | | 0.00 |
| California Lifeline Flat Service Rate | | 6.84 |
| **FORMER CONTEL AREAS** | | |
| Local Flat Rate Service | | $22.00 |
| Federal Lifeline Credit | | 4.10 (R) |
| California Specific Support Credit [1] | | 11.06 (I) |
| Additional Credit | | 0.00 |
| California Lifeline Flat Service Rate | (D) | 6.84 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D) Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | Monthly Rate | On or after April 1, 2014 [2] |
|---|---|---|
| **FORMER GTE AREAS** | | |
| Local Measured Rate Service | $13.40 | $13.40 |
| Federal Lifeline Credit | 2.75 | 2.75 |
| California Specific Support Credit | 8.15 | 6.99 |
| California Lifeline Measured Service Rate | 2.50 | 3.66 |
| **FORMER CONTEL AREAS** | | |
| Local Measured Rate Service | $13.40 | $13.40 |
| Federal Lifeline Credit | 4.11 | 4.11 |
| California Specific Support Credit | 6.79 | 5.63 |
| California Lifeline Measured Service Rate | 2.50 | 3.66 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | On or after January 1, 2014 | On or after April 1, 2014 [2] |
|---|---|---|
| **FORMER GTE AREAS** | | |
| Local Flat Rate Service | $22.00 | $22.00 |
| Federal Lifeline Credit | 2.75 | 2.75 |
| California Specific Support Credit [1] | 12.59 | 12.41 |
| Additional Credit | 0.00 | 0.00 |
| California Lifeline Flat Service Rate | $ 6.66 | 6.84 |
| **FORMER CONTEL AREAS** | | |
| Local Flat Rate Service | $22.00 | $22.00 |
| Federal Lifeline Credit | 4.11 | 4.11 |
| California Specific Support Credit [1] | 12.39 | 11.05 |
| Additional Credit | 0.00 | 0.00 |
| California Lifeline Flat Service Rate | $ 5.50 | 6.84 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (C)

[2] To be implemented beginning April 1, 2014

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | Monthly Rate | On or after April 1, 2014 [2] | |
|---|---|---|---|
| **FORMER GTE AREAS** | | | |
| Local Measured Rate Service | $13.40 | $13.40 | |
| Federal Lifeline Credit | 2.75 | 2.75 | |
| California Specific Support Credit | 8.15 | 6.99 (R) | |
| California Lifeline Measured Service Rate | 2.50 | 3.66 (I) | |
| **FORMER CONTEL AREAS** | | | |
| Local Measured Rate Service | $13.40 | $13.40 | |
| Federal Lifeline Credit | 4.11 | 4.11 | |
| California Specific Support Credit | 6.79 | 5.63 (R) | |
| California Lifeline Measured Service Rate | 2.50 | 3.66 (I) | (C) |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | On or after January 1, 2014 | On or after April 1, 2014 [2] | |
|---|---|---|---|
| **FORMER GTE AREAS** | | | |
| Local Flat Rate Service | $22.00 | $22.00 | |
| Federal Lifeline Credit | 2.75 | 2.75 | |
| California Specific Support Credit [1] (T) | 12.59 (I) | 12.41(R) | |
| Additional Credit (T) | 0.00 (R) | 0.00 | |
| California Lifeline Flat Service Rate | $ 6.66 | 6.84 (I) | |
| **FORMER CONTEL AREAS** | | | |
| Local Flat Rate Service | $22.00 | $22.00 | |
| Federal Lifeline Credit | 4.11 | 4.11 | |
| California Specific Support Credit [1] (T) | 12.39 (I) | 11.05 (R) | |
| Additional Credit (T) | 0.00 (R) | 0.00 | |
| California Lifeline Flat Service Rate | $ 5.50 | 6.84 (I) | (C) |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, some portion of this credit has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (C)

[2] To be implemented beginning April 1, 2014 (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | Monthly Rate |
|---|---|
| **FORMER GTE AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 8.15 |
| California Lifeline Measured Service Rate | 2.50 |
| **FORMER CONTEL AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 4.11 (I) |
| California Specific Support Credit | 6.79 (R) |
| California Lifeline Measured Service Rate | 2.50 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | |
|---|---|
| **FORMER GTE AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 11.50 |
| Additional Credit [1] | 1.09 |
| California Lifeline Flat Service Rate | $ 6.66 |
| **FORMER CONTEL AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 4.11 (I) |
| California Specific Support Credit | 10.89 (R) |
| Additional Credit [1] | 1.50 |
| California Lifeline Flat Service Rate | $ 5.50 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

| | Monthly Rate |
|---|---|
| **FORMER GTE AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 8.15 |
| California Lifeline Measured Service Rate | 2.50 |
| **FORMER CONTEL AREAS** | |
| Local Measured Rate Service | $13.40 |
| Federal Lifeline Credit | 4.02 (R) |
| California Specific Support Credit | 6.88 (I) |
| California Lifeline Measured Service Rate | 2.50 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California Lifeline Flat Rate Service

| | |
|---|---|
| **FORMER GTE AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 11.50 |
| Additional Credit [1] | 1.09 |
| California Lifeline Flat Service Rate | $ 6.66 |
| **FORMER CONTEL AREAS** | |
| Local Flat Rate Service | $22.00 |
| Federal Lifeline Credit | 4.02 (R) |
| California Specific Support Credit | 10.98 (I) |
| Additional Credit [1] | 1.50 |
| California Lifeline Flat Service Rate | $ 5.50 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service

| | Monthly Rate |
|---|---|
| **FORMER GTE AREAS** | |
| Local Measured Rate Service | $13.40 (I) |
| Federal Lifeline Credit | 2.75 |
| California Specific Support Credit | 8.15 (I) |
| California LifeLine Measured Service Rate | 2.50 |
| **FORMER CONTEL AREAS** | |
| Local Measured Rate Service | $13.40 (I) |
| Federal Lifeline Credit | 4.11 |
| California Specific Support Credit | 6.79 (I) |
| California LifeLine Measured Service Rate | 2.50 |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California LifeLine Flat Rate Service

| | | |
|---|---|---|
| **FORMER GTE AREAS** | | |
| Local Flat Rate Service | $22.00 (I) | |
| Federal Lifeline Credit | 2.75 | |
| California Specific Support Credit | 11.50 | |
| Additional Credit [1] | 1.09 | (N) |
| California LifeLine Flat Service Rate | $ 6.66 | |
| **FORMER CONTEL AREAS** | | |
| Local Flat Rate Service | $22.00 (I) | |
| Federal Lifeline Credit | 4.11 | |
| California Specific Support Credit | 10.89 | |
| Additional Credit [1] | 1.50 | (N) |
| California LifeLine Flat Service Rate | $ 5.50 | |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (N) (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| **FORMER GTE AREAS** | | (T) |
| Local Measured Rate Service | $12.39 | |
| Federal Lifeline Credit | 2.75 (R) | |
| California Specific Support Credit | 7.14 (I) | |
| California LifeLine Measured Service Rate | 2.50 | |
| **FORMER CONTEL AREAS** | | |
| Local Measured Rate Service | $12.39 | |
| Federal Lifeline Credit | 4.11 (I) | |
| California Specific Support Credit | 5.78 (R) | |
| California LifeLine Measured Service Rate | 2.50 | (T) |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California LifeLine Flat Rate Service

| | |
|---|---|
| **FORMER GTE AREAS** | |
| Local Flat Rate Service | $20.91 |
| Federal Lifeline Credit | 2.75 (R) |
| California Specific Support Credit | 11.50 |
| California LifeLine Flat Service Rate | $ 6.66 (I) |
| **FORMER CONTEL AREAS** | |
| Local Flat Rate Service | $20.50 |
| Federal Lifeline Credit | 4.11 (I) |
| California Specific Support Credit | 10.89 (R) |
| California LifeLine Flat Service Rate | $ 5.50 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| Local Measured Rate Service | $12.39 | (N) |
| Federal Lifeline Credit | 3.50 | |
| California Specific Support Credit | 6.39 | |
| California LifeLine Measured Service Rate | 2.50 | |

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following. (N)

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. California LifeLine Flat Rate Service (C)

Former GTE Areas (N)

| | |
|---|---|
| Local Flat Rate Service | $20.91 |
| Federal Lifeline Credit | 3.50 |
| California Specific Support Credit | 11.50 |
| California LifeLine Flat Service Rate | $ 5.91 |

Former Contel Areas

| | |
|---|---|
| Local Flat Rate Service | $20.50 |
| Federal Lifeline Credit | 3.50 |
| California Specific Support Credit | 11.50 |
| California LifeLine Flat Service Rate | $ 5.50 |

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following. (N)

(D)

(D)

Continued

# CALIFORNIA LIFELINE TELEPHONE PROGRAM

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| Individual Line | $ 2.50 | (R) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message | |
|---|---|---|
| Messages, 61 and over | $ 0.08 | |

b. Local Flat Rate Service

| | | |
|---|---|---|
| Individual line | | (T) |
| fGTE | 5.91 | (N)(R) |
| fContel | 5.50 | (N)(R) |

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service — Monthly Rate

| | | |
|---|---|---|
| Individual Line | $ 3.34 | (I) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message | |
|---|---|---|
| Messages, 61 and over | $ 0.08 | |

b. Local Flat Rate Service

| | | |
|---|---|---|
| Individual line | 6.28 | (I) |

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| Individual Line | $ 3.21 | (D) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. Local Flat Rate Service

| | | |
|---|---|---|
| Individual line | 6.03 | (D) |

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for California Lifeline Telephone Program (California Lifeline) furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service — Monthly Rate

Individual Line (SEE SPECIAL CONDITIONS) — $ 3.21

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. Local Flat Rate Service

Individual line (SEE SPECIAL CONDITIONS) — 6.03

# UNIVERSAL LIFELINE TELEPHONE SERVICE

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| Individual Line<br>(SEE SPECIAL CONDITIONS) | $ 3.21 | (I) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. Local Flat Rate Service

| | | |
|---|---|---|
| Individual line<br>(SEE SPECIAL CONDITIONS) | 6.03 | (I) |

# UNIVERSAL LIFELINE TELEPHONE SERVICE

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

| | Monthly Rate | |
|---|---|---|
| Individual Line<br>(SEE SPECIAL CONDITIONS) | $ 2.91 | (I) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

| | Rate Per Message |
|---|---|
| Messages, 61 and over | $ 0.08 |

b. Local Flat Rate Service

| | | |
|---|---|---|
| Individual line<br>(SEE SPECIAL CONDITIONS) | 5.47 | (I) |

UNIVERSAL LIFELINE TELEPHONE SERVICE

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service (T)

| | | | |
|---|---|---|---|
| a. | Local Measured Rate Service | Monthly Rate | (T) |
| | Individual Line | $ 2.85 | (T) |
| | (SEE SPECIAL CONDITIONS) | | (T) |

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates: (T) (T)

| | Rate Per Message | |
|---|---|---|
| Messages, 61 and over | $ 0.08 | (T) |

| | | | |
|---|---|---|---|
| b. | Local Flat Rate Service | | (T) |
| | Individual line | 5.34 | (T) |
| | (SEE SPECIAL CONDITIONS) | | (T) |

Continued

# UNIVERSAL LIFELINE TELEPHONE SERVICE

## I. GENERAL

### APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

### TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## II. RATES

1. Basic Exchange Service:

   a. Local Measured Rate Service

   | | |
   |---|---|
   | Individual Line..... | $2.85 (R) |
   | (SEE SPECIAL CONDITIONS) | (11935) |

   Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the rates following. .....

   | Messages | Rate Per Message |
   |---|---|
   | 61 and over | $0.08 |

   b. Local Flate Rate Service

   | | |
   |---|---|
   | Individual line ..... ..... | $ 5.34 (R) |
   | (SEE SPECIAL CONDITIONS) | (22005) |

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $8.04 | $4.71 |
| Los Alamos | $15.50 | $2.75 | $8.04 | $4.71 |
| Palm Desert | $14.30 | $2.75 | $7.44 | $4.11 |
| Palm Springs | $13.85 | $2.75 | $7.21 | $3.89 |
| Gaviota | $17.63 | $2.75 | $9.10 | $5.78 |
| Big Pine | $14.95 | $4.06 (R) | $6.45 (I) | $4.44 |
| Pine Creek | $14.95 | $4.06 | $6.45 | $4.44 |
| Sherwood Ranch DA | $14.50 | $4.06 | $6.23 | $4.21 |
| Olancha | $15.80 | $4.06 | $6.88 | $4.86 |
| Trona | $15.50 | $4.06 (R) | $6.73 (I) | $4.71 |

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

(D)

(D)

(D)

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $8.04 | $4.71 |
| Los Alamos | $15.50 | $2.75 | $8.04 | $4.71 |
| Palm Desert | $14.30 | $2.75 | $7.44 | $4.11 |
| Palm Springs | $13.85 | $2.75 | $7.21 | $3.89 |
| Gaviota | $17.63 | $2.75 | $9.10 | $5.78 |
| Big Pine | $14.95 | $4.10 (R) | $6.41 (I) | $4.44 |
| Pine Creek | $14.95 | $4.10 | $6.41 | $4.44 |
| Sherwood Ranch DA | $14.50 | $4.10 | $6.19 | $4.21 |
| Olancha | $15.80 | $4.10 | $6.84 | $4.86 |
| Trona | $15.50 | $4.10 (R) | $6.69 (I) | $4.71 |

(D)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $9.20 | $3.55 |
| Los Alamos | $15.50 | $2.75 | $9.20 | $3.55 |
| Palm Desert | $14.30 | $2.75 | $8.60 | $2.95 |
| Palm Springs | $13.85 | $2.75 | $8.38 | $2.73 |
| Gaviota | $17.63 | $2.75 | $10.27 | $4.62 |
| Big Pine | $14.95 | $4.11 | $7.56 | $3.28 |
| Pine Creek | $14.95 | $4.11 | $7.56 | $3.28 |
| Sherwood Ranch DA | $14.50 | $4.11 | $7.34 | $3.05 |
| Olancha | $15.80 | $4.11 | $7.99 | $3.70 |
| Trona | $15.50 | $4.11 | $7.84 | $3.55 |

(M)

**On or after April 1, 2014** [1]

(N)

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $8.04 (R) | $4.71 (I) |
| Los Alamos | $15.50 | $2.75 | $8.04 | $4.71 |
| Palm Desert | $14.30 | $2.75 | $7.44 | $4.11 |
| Palm Springs | $13.85 | $2.75 | $7.21 | $3.89 |
| Gaviota | $17.63 | $2.75 | $9.10 | $5.78 |
| Big Pine | $14.95 | $4.11 | $6.40 | $4.44 |
| Pine Creek | $14.95 | $4.11 | $6.40 | $4.44 |
| Sherwood Ranch DA | $14.50 | $4.11 | $6.18 | $4.21 |
| Olancha | $15.80 | $4.11 | $6.83 | $4.86 |
| Trona | $15.50 | $4.11 | $6.68 (R) | $4.71 (I) |

(N)

[1] To be implemented beginning April 1, 2014. (N)
(M) Material relocated to Sheet 1.0.2. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $9.20 | $3.55 |
| Los Alamos | $15.50 | $2.75 | $9.20 | $3.55 |
| Palm Desert | $14.30 | $2.75 | $8.60 | $2.95 |
| Palm Springs | $13.85 | $2.75 | $8.38 | $2.73 |
| Gaviota | $17.63 | $2.75 | $10.27 | $4.62 |
| Big Pine | $14.95 | $4.11 (I) | $7.56 (R) | $3.28 |
| Pine Creek | $14.95 | $4.11 \| | $7.56 \| | $3.28 |
| Sherwood Ranch DA | $14.50 | $4.11 \| | $7.34 \| | $3.05 |
| Olancha | $15.80 | $4.11 \| | $7.99 \| | $3.70 |
| Trona | $15.50 | $4.11 (I) | $7.84 (R) | $3.55 |

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | Additional Credit [1] | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $11.50 | $1.05 | $1.09 | $7.71 |
| Los Alamos | $24.10 | $2.75 | $11.50 | $1.05 | $1.09 | $7.71 |
| Palm Desert | $22.90 | $2.75 | $11.50 | $0.45 | $1.09 | $7.11 |
| Palm Springs | $22.45 | $2.75 | $11.50 | $0.23 | $1.09 | $6.89 |
| Gaviota | $26.23 | $2.75 | $11.50 | $2.12 | $1.09 | $8.78 |
| Big Pine | $23.55 | $4.11 (I) | $11.50 | $0.16 (R) | $1.50 | $6.28 |
| Pine Creek | $23.55 | $4.11 \| | $11.50 | $0.16 \| | $1.50 | $6.28 |
| Sherwood Ranch DA | $23.10 | $4.11 \| | $11.50 | $0.00 \| | $1.50 | $6.05 |
| Olancha | $24.40 | $4.11 \| | $11.50 | $0.59 \| | $1.50 | $6.70 |
| Trona | $24.10 | $4.11 (I) | $11.50 | $0.44 (R) | $1.50 | $6.55 |

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 | $2.75 | $9.20 | $3.55 |
| Los Alamos | $15.50 | $2.75 | $9.20 | $3.55 |
| Palm Desert | $14.30 | $2.75 | $8.60 | $2.95 |
| Palm Springs | $13.85 | $2.75 | $8.38 | $2.73 |
| Gaviota | $17.63 | $2.75 | $10.27 | $4.62 |
| Big Pine | $14.95 | $4.02 (R) | $7.65 (I) | $3.28 |
| Pine Creek | $14.95 | $4.02 | $7.65 | $3.28 |
| Sherwood Ranch DA | $14.50 | $4.02 | $7.43 | $3.05 |
| Olancha | $15.80 | $4.02 | $8.08 | $3.70 |
| Trona | $15.50 | $4.02 (R) | $7.93 (I) | $3.55 |

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | Additional Credit [1] | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 (I) | $2.75 | $11.50 | $1.05 | $1.09 | $7.71 |
| Los Alamos | $24.10 | $2.75 | $11.50 | $1.05 | $1.09 | $7.71 |
| Palm Desert | $22.90 | $2.75) | $11.50 | $0.45 | $1.09 | $7.11 |
| Palm Springs | $22.45 | $2.75 | $11.50 | $0.23 | $1.09 | $6.89 |
| Gaviota | $26.23 | $2.75 | $11.50 | $2.12 | $1.09 | $8.78 |
| Big Pine | $23.55 | $4.02 (R) | $11.50 | $0.25 (I) | $1.50 | $6.28 |
| Pine Creek | $23.55 | $4.02 | $11.50 | $0.25 | $1.50 | $6.28 |
| Sherwood Ranch DA | $23.10 | $4.02 | $11.50 (I) | $0.03 | $1.50 | $6.05 |
| Olancha | $24.40 | $4.02 | $11.50 | $0.68 | $1.50 | $6.70 |
| Trona | $24.10 | $4.02 (R) | $11.50 | $0.53 (I) | $1.50 | $6.55 |

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $15.50 (I) | $2.75 | $9.20 (I) | $3.55 |
| Los Alamos | $15.50 | $2.75 | $9.20 | $3.55 |
| Palm Desert | $14.30 | $2.75 | $8.60 | $2.95 |
| Palm Springs | $13.85 | $2.75 | $8.38 | $2.73 |
| Gaviota | $17.63 | $2.75 | $10.27 | $4.62 |
| Big Pine | $14.95 | $4.11 | $7.56 | $3.28 |
| Pine Creek | $14.95 | $4.11 | $7.56 | $3.28 |
| Sherwood Ranch DA | $14.50 | $4.11 | $7.34 | $3.05 |
| Olancha | $15.80 | $4.11 | $7.99 | $3.70 |
| Trona | $15.50 (I) | $4.11 | $7.84 (I) | $3.55 |

(N)

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | Additional Credit [1] | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 (I) | $2.75 | $11.50 | $1.05 | $1.09 (N) | $7.71 |
| Los Alamos | $24.10 | $2.75 | $11.50 | $1.05 | $1.09 | $7.71 |
| Palm Desert | $22.90 | $2.75) | $11.50 | $0.45 | $1.09 | $7.11 |
| Palm Springs | $22.45 | $2.75 | $11.50 | $0.23 | $1.09 | $6.89 |
| Gaviota | $26.23 | $2.75 | $11.50 | $2.12 | $1.09 | $8.78 |
| Big Pine | $23.55 | $4.11 | $11.50 | $0.16 | $1.50 | $6.28 |
| Pine Creek | $23.55 | $4.11 | $11.50 | $0.16 | $1.50 | $6.28 |
| Sherwood Ranch DA | $23.10 | $4.11 | $10.89 (R) | $0.00 | $1.50 | $6.05 |
| Olancha | $24.40 | $4.11 | $11.50 | $0.59 | $1.50 | $6.70 |
| Trona | $24.10 (I) | $4.11 | $11.50 | $0.44 | $1.50 (N) | $6.55 |

(N)
(N)
(T)

[1] For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $14.49 | $2.75 (R) | $8.19 (I) | $3.55 |
| Los Alamos | $14.49 | $2.75 (R) | $8.19 (I) | $3.55 |
| Palm Desert | $13.29 | $2.75 (R) | $7.59 (I) | $2.95 |
| Palm Springs | $12.84 | $2.75 (R) | $7.37 (I) | $2.73 |
| Gaviota | $16.62 | $2.75 (R) | $9.26 (I) | $4.62 |
| Big Pine | $13.94 | $4.11 (I) | $6.55 (R) | $3.28 |
| Pine Creek | $13.94 | $4.11 (I) | $6.55 (R) | $3.28 |
| Sherwood Ranch DA | $13.49 | $4.11 (I) | $6.33 (R) | $3.05 |
| Olancha | $14.79 | $4.11 (I) | $6.98 (R) | $3.70 |
| Trona | $14.49 | $4.11 (I) | $6.83 (R) | $3.55 |

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | LifeLine Flat Rate |
|---|---|---|---|---|---|
| Lake Hughes | $23.0100 | $2.75 (R) | $11.50 | $1.05 | $7.71 (I) |
| Los Alamos | $23.0100 | $2.75 (R) | $11.50 | $1.05 | $7.71 (I) |
| Palm Desert | $21.8100 | $2.75 (R) | $11.50 | $0.45 | $7.11 (I) |
| Palm Springs | $21.3600 | $2.75 (R) | $11.50 | $0.23 | $6.89 (I) |
| Gaviota | $25.1400 | $2.75 (R) | $11.50 | $2.12 | $8.78 (I) |
| Big Pine | $22.0500 | $4.11 (I) | $11.50 | $0.16 (R) | $6.28 |
| Pine Creek | $22.0500 | $4.11 (I) | $11.50 | $0.16 (R) | $6.28 |
| Sherwood Ranch DA | $21.6000 | $4.11 (I) | $11.44 (R) | $0.00 (R) | $6.05 |
| Olancha | $22.9000 | $4.11 (I) | $11.50 | $0.59 (R) | $6.70 |
| Trona | $22.6000 | $4.11 (I) | $11.50 | $0.44 (R) | $6.55 |

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | LifeLine Measured Rate |
|---|---|---|---|---|
| Lake Hughes | $14.49 | $3.50 | $7.44 | $3.55 |
| Los Alamos | $14.49 | $3.50 | $7.44 | $3.55 |
| Palm Desert | $13.29 | $3.50 | $6.84 | $2.95 |
| Palm Springs | $12.84 | $3.50 | $6.62 | $2.73 |
| Gaviota | $16.62 | $3.50 | $8.51 | $4.62 |
| Big Pine | $13.94 | $3.50 | $7.16 | $3.28 |
| Pine Creek | $13.94 | $3.50 | $7.16 | $3.28 |
| Sherwood Ranch DA | $13.49 | $3.50 | $6.94 | $3.05 |
| Olancha | $14.79 | $3.50 | $7.59 | $3.70 |
| Trona | $14.49 | $3.50 | $7.44 | $3.55 |

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | LifeLine Flat Rate |
|---|---|---|---|---|---|
| Lake Hughes | $23.0100 | $3.50 | $11.50 | $1.05 | $6.96 |
| Los Alamos | $23.0100 | $3.50 | $11.50 | $1.05 | $6.96 |
| Palm Desert | $21.8100 | $3.50 | $11.50 | $0.45 | $6.36 |
| Palm Springs | $21.3600 | $3.50 | $11.50 | $0.23 | $6.14 |
| Gaviota | $25.1400 | $3.50 | $11.50 | $2.12 | $8.03 |
| Big Pine | $22.0500 | $3.50 | $11.50 | $0.77 | $6.28 |
| Pine Creek | $22.0500 | $3.50 | $11.50 | $0.77 | $6.28 |
| Sherwood Ranch DA | $21.6000 | $3.50 | $11.50 | $0.55 | $6.05 |
| Olancha | $22.9000 | $3.50 | $11.50 | $1.20 | $6.70 |
| Trona | $22.6000 | $3.50 | $11.50 | $1.05 | $6.55 |

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit[1] | Additional Support Amount | Additional Credit | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.21 | $7.29 |
| Palm Springs | $22.45 | $2.75 | $12.63 | $0.00 | $0.00 | $7.07 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $1.87 | $8.96 |
| Big Pine | $23.55 | $4.06 (R) | $11.87 (I) | $0.00 | $0.00 | $7.62 |
| Pine Creek | $23.55 | $4.06 | $11.87 | $0.00 | $0.00 | $7.62 |
| Sherwood Ranch DA | $23.10 | $4.06 | $11.10 | $0.00 | $0.55 | $7.39 |
| Olancha | $24.40 | $4.06 | $12.30 | $0.00 | $0.00 | $8.04 |
| Trona | $24.10 | $4.06 (R) | $12.15 (I) | $0.00 | $0.00 | $7.89 |

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

(D)

(D)

(D)

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit[1] | Additional Support Amount | Additional Credit | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.21 | $7.29 |
| Palm Springs | $22.45 | $2.75 | $12.63 | $0.00 | $0.00 | $7.07 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $1.87 | $8.96 |
| Big Pine | $23.55 | $4.10 (R) | $11.83 (I) | $0.00 | $0.00 | $7.62 |
| Pine Creek | $23.55 | $4.10 | $11.83 | $0.00 | $0.00 | $7.62 |
| Sherwood Ranch DA | $23.10 | $4.10 | $11.06 | $0.00 | $0.55 | $7.39 |
| Olancha | $24.40 | $4.10 | $12.26 | $0.00 | $0.00 | $8.04 |
| Trona | $24.10 | $4.10 (R) | $12.11 (I) | $0.00 | $0.00 | $7.89 |

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

**On or after January 1, 2014.**

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit [1] (T) | Additional Support Amount | Additional Credit (T) | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 | $0.00 | $0.99 | $7.71 |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.99 | $7.71 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.39 | $7.11 |
| Palm Springs | $22.45 | $2.75 | $12.65 | $0.00 | $0.16 | $6.89 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $2.05 | $8.78 |
| Big Pine | $23.55 | $4.11 | $12.65 | $0.00 | $0.51 | $6.28 |
| Pine Creek | $23.55 | $4.11 | $12.65 | $0.00 | $0.51 | $6.28 |
| Sherwood Ranch DA | $23.10 | $4.11 | $12.65 | $0.00 | $0.29 | $6.05 |
| Olancha | $24.40 | $4.11 | $12.65 | $0.00 | $0.94 | $6.70 |
| Trona | $24.10 | $4.11 | $12.65 | $0.00 | $0.79 | $6.55 |

**On or after April 1, 2014** [2] (T)

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit [1] (T) | Additional Support Amount | Additional Credit (T) | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 | $7.89 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.21 | $7.29 |
| Palm Springs | $22.45 | $2.75 | $12.63 | $0.00 | $0.00 | $7.07 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $1.87 | $8.96 |
| Big Pine | $23.55 | $4.11 | $11.82 | $0.00 | $0.00 | $7.62 |
| Pine Creek | $23.55 | $4.11 | $11.82 | $0.00 | $0.00 | $7.62 |
| Sherwood Ranch DA | $23.10 | $4.11 | $11.05 | $0.00 | $0.55 | $7.39 |
| Olancha | $24.40 | $4.11 | $12.25 | $0.00 | $0.00 | $8.04 |
| Trona | $24.10 | $4.11 | $12.10 | $0.00 | $0.00 | $7.89 |

[1] For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (C)

[2] To be implemented beginning April 1, 2014.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued) (N)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

**On or after January 1, 2014.** (N)

Monthly Rates and Credits (M)

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | Additional Credit [1] | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 (I) | $0.00 (R) | $0.99 (R) | $7.71 |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.99 | $7.71 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.39 | $7.11 |
| Palm Springs | $22.45 | $2.75 | $12.65 | $0.00 | $0.16 (R) | $6.89 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $2.05 (I) | $8.78 |
| Big Pine | $23.55 | $4.11 | $12.65 | $0.00 | $0.51 (R) | $6.28 |
| Pine Creek | $23.55 | $4.11 | $12.65 | $0.00 (R) | $0.51 | $6.28 |
| Sherwood Ranch DA | $23.10 | $4.11 | $12.65 | $0.00 | $0.29 | $6.05 |
| Olancha | $24.40 | $4.11 | $12.65 | $0.00 (R) | $0.94 | $6.70 |
| Trona | $24.10 | $4.11 | $12.65 (I) | $0.00 (R) | $0.79 (R) | $6.55 (M) |

**On or after April 1, 2014** [2] (N)

Monthly Rates and Credits

| Exchange | Rate | Federal Support Credit | California Specific Support Credit | Additional Support Amount | Additional Credit [1] | Lifeline Flat Rate |
|---|---|---|---|---|---|---|
| Lake Hughes | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 (R) | $7.89 (I) |
| Los Alamos | $24.10 | $2.75 | $12.65 | $0.00 | $0.81 (I) | $7.89 |
| Palm Desert | $22.90 | $2.75 | $12.65 | $0.00 | $0.21 (R) | $7.29 |
| Palm Springs | $22.45 | $2.75 | $12.63 (R) | $0.00 | $0.00 | $7.07 |
| Gaviota | $26.23 | $2.75 | $12.65 | $0.00 | $1.87 | $8.96 |
| Big Pine | $23.55 | $4.11 | $11.82 (R) | $0.00 | $0.00 | $7.62 |
| Pine Creek | $23.55 | $4.11 | $11.82 | $0.00 | $0.00 (R) | $7.62 |
| Sherwood Ranch DA | $23.10 | $4.11 | $11.05 | $0.00 | $0.55 (I) | $7.39 |
| Olancha | $24.40 | $4.11 | $12.25 | $0.00 | $0.00 (R) | $8.04 |
| Trona | $24.10 | $4.11 | $12.10 (R) | $0.00 | $0.00 (R) | $7.89 (I) (N) |

[1] For customers with a package, some portion of this credit has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (M)(C)
[2] To be implemented beginning April 1, 2014. (M)
(M) Material relocated from Sheet 1.0.1 (N)
(N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

d. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit [1] (IOSC 30051) | On or after April 1, 2014 Monthly Credit [1, 2] (IOSC 30051) | |
|---|---|---|---|---|
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | $ 4.50 | $ 5.84 | (I) |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.50 | 5.84 | |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.28 | 6.62 | |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.50 | 5.84 | |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.50 | 5.84 | |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.66 | 5.84 | |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.66 | 5.84 | |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.66 | 5.84 | (I) |

(N) (N) (C) (C)

[1] Credit applicable to flat rate Lifeline Service only.
[2] To be implemented beginning April 1, 2014.

(T)
(N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

d. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | $ 4.50 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.50 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.28 (I) |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.50 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.50 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.66 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.66 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.66 |

* Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

d. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | $ 4.50 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.50 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.27 |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.50 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.50 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.66 (I) |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.66 (I) |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.66 (I) |

* Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

d. Native American Lifeline – minimum monthly rate of $1.00 (T)
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N) (N)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | $ 4.50 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.50 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.27 |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.50 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.50 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 4.91 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 4.91 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 4.91 |

* Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) | |
|---|---|---|---|
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | $ 4.50 | (R) |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.50 | (R) |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.27 | (R) |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.50 | (R) |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.50 | (R) |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 4.91 | (R) |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 4.91 | (R) |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 4.91 | (R) |

* Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| | | (D) |
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | 5.03 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 5.03 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.80 |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 5.03 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 5.03 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.03 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.03 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.03 |

* Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Washoe Tribe, Woodfords Community | Alpine | $ 5.03 |
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | 5.03 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 5.03 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.80 |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 5.03 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 5.03 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.03 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.03 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.03 |

* Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) | |
|---|---|---|---|
| Washoe Tribe, Woodfords Community | Alpine | $ 5.03 | (C) |
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | 5.03 | (C) |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 5.03 | (C) |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.80 | (C) |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 5.03 | (C) |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 5.03 | (C) |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 5.03 | (C) |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 5.03 | (C) |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 5.03 | (C) |

* Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Washoe Tribe, Woodfords Community | Alpine | $ 4.34 |
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | 4.34 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.34 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 5.11 (C) |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.34 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.34 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 4.34 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 4.34 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 4.34 |

* Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 (N)
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Washoe Tribe, Woodfords Community | Alpine | $4.34 |
| Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation | Benton Station | 4.34 |
| Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony | Bishop | 4.34 |
| Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation | Big Pine | 4.34 |
| Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation | Independence | 4.34 |
| Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation | Lone Pine | 4.34 |
| Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation | Santa Ynez | 4.34 |
| Twentynine Palms Band of Luiseno Mission Indians of California | Twentynine Palms | 4.34 |
| Morongo Band of Cahuilla Mission Indians of the Morongo Reservation | Banning-Beaumont | 4.34 |

(N)

* Credit applicable to flat rate Lifeline Service only. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit [1] (IOSC 30051) | On or after April 1, 2014 Monthly Credit [1, 2] (IOSC 30051) | |
|---|---|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.89 | $ 6.07 (I) | (N) (N) (C) |
| | Palm Desert (Thousand Palms) | 6.11 | 6.29 | |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 5.66 | 5.84 | |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 5.66 | 5.84 | |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) Salton (Desert Shores) | 5.66 | 5.84 | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista) | 5.66 | 5.84 | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 5.66 | 5.84 | |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 5.66 | 5.84 (I) | (C) |

[1] Credit applicable to flat rate Lifeline Service only.
[2] To be implemented beginning April 1, 2014. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.89 (I) |
| | Palm Desert (Thousand Palms) | 6.11 (I) |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 5.66 (I) |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 5.66 (I) |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) | 5.66 (I) |
| | Salton (Desert Shores) | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA | 5.66 (I) |
| | Hemet: Hemet DA (Valle Vista) | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 5.66 (I) |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 5.66 (I) |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N) (N)

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.14 |
| | Palm Desert (Thousand Palms) | 5.36 |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 4.91 |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 4.91 |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) | 4.91 |
| | Salton (Desert Shores) | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA | 4.91 |
| | Hemet: Hemet DA (Valle Vista) | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 4.91 |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 4.91 |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.14 | (R) |
| | Palm Desert (Thousand Palms) | 5.36 | (R) |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 4.91 | (R) |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 4.91 | (R) |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) Salton (Desert Shores) | 4.91 | (R) |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista) | 4.91 | (R) |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 4.91 | (R) |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 4.91 | (R) |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.26 |
| | Palm Desert (Thousand Palms) | 5.48 |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 5.03 |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 5.03 |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) | 5.03 |
| | Salton (Desert Shores) | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA | 5.03 |
| | Hemet: Hemet DA (Valle Vista) | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 5.03 |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 5.03 |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 5.26 | (C) |
| | Palm Desert (Thousand Palms) | 5.48 | (C) |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 5.03 | (C) |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 5.03 | (C) |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) Salton (Desert Shores) | 5.03 | (C) |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista) | 5.03 | (C) |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 5.03 | (C) |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 5.03 | (C) |

I

[1] Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service - Continued (T)

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

(T)

| Reservation | Exchange | Monthly Credit [1] | (T) |
|---|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 4.57 | |
| | Palm Desert (Thousand Palms) | 4.79 | |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 4.34 | |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 4.34 | |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) | 4.34 | |
| | Salton (Desert Shores) | | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA | 4.34 | |
| | Hemet: Hemet DA (Valle Vista) | | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 4.34 | |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 4.34 | |

(D)
|
(D)

[1] Credit applicable to flat rate Lifeline Service only. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage) | $ 4.57 (C) |
| | Palm Desert (Thousand Palms) | 4.79 (C) |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 4.34 |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 4.34 |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis) | 4.34 |
| | Salton (Desert Shores) | |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA | 4.34 |
| | Hemet: Hemet DA (Valle Vista) | |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 4.34 |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 4.34 |
| Santa Ysabel Band of Diegueno Mission Indians of the Santa Ysabel Reservation | Idyllwild | 4.34 |
| | Pinyon | |

* Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued (N)
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation | Palm Springs (Palm Springs-East, Rancho Mirage)<br>Palm Desert (Thousand Palms) | $4.34 |
| Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation | Indio (Coachella, Mecca) | 4.34 |
| Augustine Band of Cahuilla Mission Indians of the Augustine Reservation | Indio (Coachella, Thermal) | 4.34 |
| Torres-Martinez Band of Cahuilla Mission Indians | Indio (Mecca, Oasis)<br>Salton (Desert Shores) | 4.34 |
| Soboba Band of Luiseno Mission Indians of the Soboba Reservation | Hemet: San Jacinto DA<br>Hemet: Hemet DA (Valle Vista) | 4.34 |
| Cahuilla Band of Mission Indians of the Cahuilla Reservation | Hemet: Anza DA | 4.34 |
| Ramona Band or Village of Cahuilla Mission Indians | Hemet: Anza DA | 4.34 |
| Santa Ysabel Band of Diegueno Mission Indians of the Santa Ysabel Reservation | Idyllwild<br>Pinyon | 4.34 |

(N)

* Credit applicable to flat rate Lifeline Service only. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit [1] (IOSC 30051) | On or after April 1, 2014 Monthly Credit [1, 2] (IOSC 30051) | (N) (N) (C) |
|---|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $ 5.66 | $5.84 (I) | |
| Hoopa Valley Tribe | Hoopa | 4.50 | 5.84 | |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.50 | 5.84 | |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.50 | 5.84 | |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.50 | 5.84 | |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.50 | 5.84 | |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.50 | 5.84 | |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 5.66 | 5.84 | |
| Karuk Tribe of California | Orleans | 4.50 | 5.84 | |
| Bridgeport Paiute Indian Colony | Bridgeport | 4.50 | 5.84 (I) | (C) |

[1] Credit applicable to flat rate Lifeline Service only.
[2] To be implemented beginning April 1, 2014. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $5.66 (I) |
| Hoopa Valley Tribe | Hoopa | 4.50 |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.50 |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.50 |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.50 |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.50 |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.50 |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 5.66 (I) |
| Karuk Tribe of California | Orleans | 4.50 |
| Bridgeport Paiute Indian Colony | Bridgeport | 4.50 |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N) (N)

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $4.91 |
| Hoopa Valley Tribe | Hoopa | 4.50 |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.50 |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.50 |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.50 |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.50 |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.50 |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 4.91 |
| Karuk Tribe of California | Orleans | 4.50 |
| Bridgeport Paiute Indian Colony | Bridgeport | 4.50 |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $4.91 | (R) |
| Hoopa Valley Tribe | Hoopa | 4.50 | (R) |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.50 | (R) |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.50 | (R) |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.50 | (R) |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.50 | (R) |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.50 | (R) |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 4.91 | (R) |
| Karuk Tribe of California | Orleans | 4.50 | (R) |
| Bridgeport Paiute Indian Colony | Bridgeport | 4.50 | (R) |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $5.03 | |
| Hoopa Valley Tribe | Hoopa | 5.03 | |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 5.03 | |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 5.03 | |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 5.03 | |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 5.03 | (D) (D) |
| Yurok Tribe of the Yurok Reservation | Hoopa | 5.03 | |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 5.03 | (D) (D) |
| Karuk Tribe of California | Orleans | 5.03 | |
| Bridgeport Paiute Indian Colony | Bridgeport | 5.03 | |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] |
|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $5.03 |
| Hoopa Valley Tribe | Hoopa | 5.03 |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 5.03 |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 5.03 |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 5.03 |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 5.03 |
| Chemehuevi Indian Tribe of the Chemehuevi Reservation | Havasu Lake (Havasu Landing) | 5.03 |
| Yurok Tribe of the Yurok Reservation | Hoopa | 5.03 |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 5.03 |
| Colorado River Indian Tribes | Earp<br>Blythe | 5.25<br>5.03 |
| Karuk Tribe of California | Orleans | 5.03 |
| Bridgeport Paiute Indian Colony | Bridgeport | 5.03 |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $5.03 | (C) |
| Hoopa Valley Tribe | Hoopa | 5.03 | (C) |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 5.03 | (C) |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 5.03 | (C) |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 5.03 | (C) |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 5.03 | (C) |
| Chemehuevi Indian Tribe of the Chemehuevi Reservation | Havasu Lake (Havasu Landing) | 5.03 | (C) |
| Yurok Tribe of the Yurok Reservation | Hoopa | 5.03 | (C) |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 5.03 | (C) |
| Colorado River Indian Tribes | Earp<br>Blythe | 5.25<br>5.03 | (C)<br>(C) |
| Karuk Tribe of California | Orleans | 5.03 | (C) |
| Bridgeport Paiute Indian Colony | Bridgeport | 5.03 | (C) |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit [1] | |
|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $4.34 | |
| Hoopa Valley Tribe | Hoopa | 4.34 | |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.34 | |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.34 | |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.34 | |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.34 | |
| Chemehuevi Indian Tribe of the Chemehuevi Reservation | Havasu Lake (Havasu Landing) | 4.34 | |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.34 | |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 4.34 | |
| Colorado River Indian Tribes | Earp<br>Blythe | 4.56<br>4.34 | |
| Karuk Tribe of California | Orleans | 4.34 | |
| Bridgeport Paiute Indian Colony | Bridgeport | 4.34 | (N) |

[1] Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued (T)

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

(T)

| Reservation | Exchange | Monthly Credit [1] | (T) |
|---|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $4.34 | |
| Hoopa Valley Tribe | Hoopa | 4.34 | |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.34 | |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.34 | |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.34 | |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.34 | |
| Chemehuevi Indian Tribe of the Chemehuevi Reservation | Havasu Lake (Havasu Landing) | 4.34 | |
| Yurok Tribe of the Yurok Reservation | Hoopa | 4.34 | (N) |
| Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation | Hemet: Anza D.A. | 4.34 | (N) (N) |
| Colorado River Indian Tribes | Earp<br>Blythe | 4.56<br>4.34 | (N)<br>(N) |
| Karuk Tribe of California | Orleans | 4.34 | (N) |

[1] Credit applicable to flat rate Lifeline Service only. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of $1.00 – Continued (N)
(SEE SPECIAL CONDITIONS, No. 25)

| Reservation | Exchange | Monthly Credit* (IOSC 30051) |
|---|---|---|
| Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation | Temecula (Rancho California) | $4.34 |
| Hoopa Valley Tribe | Hoopa | 4.34 |
| Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community) | Covelo | 4.34 |
| Cahto Indian Tribe of the Laytonville Rancheria | Laytonville | 4.34 |
| Sherwood Valley Rancheria of Pomo Indians | Laytonville | 4.34 |
| Kashia Band of Pomo Indians of the Stewarts Point Rancheria | Timbercove: Sea Ranch DA | 4.34 |
| Chemehuevi Indian Tribe of the Chemehuevi Reservation | Havasu Lake (Havasu Landing) | 4.34 (N) |

* Credit applicable to flat rate Lifeline Service only. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline

| Installation of basic exchange service: | Nonrecurring Charge | |
|---|---|---|
| **Service Connection Charge**: [1, 2] | | |
| Individual Flat Rate or Measured Rate Service | | |
| Service Order Activity + Central Office Activity Charge [2] | 46.00 | |
| Federal Lifeline Credit | 00.00 | (R) |
| California Lifeline Credit | 36.00 | (I) |
| California Lifeline Installation | 10.00 | |
| Each subsequent installation within the same 12 month period, at the same address as the first installation | | |
| Service Order Activity + Central Office Activity Charge | 46.00 | |
| Federal Lifeline Credit | 0.00 | |
| California LifeLine Credit | 36.00 | |
| California LifeLine Charge | 10.00 | |
| Central Office Activity Charge | 0.00 | |
| Outside Facility Connection Charge | 0.00 | |
| **Service Conversion Charge**: [1, 2] | 10.00 | |
| Changes in class, type or grade of service after initial installation of California Lifeline at a specific address: | | |
| Subsequent Order Charge + Central Office Activity Charge (when applicable) | 40.25 | |
| California LifeLine Credit | 30.25 | |
| California LifeLine Charge | 10.00 | |
| Native American Lifeline | | |
| Link Up Service Connection and Line Extension Charges credit [3], up to | 100.00 | |
| 3. Access Charge Allowance [4] | [5] | |

1 See Special Conditions Nos. 5, 6, 7.
2 See Verizon California Inc., Product Guide, Section 3.
3 See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
4 See Special Conditions No. 3.c.
5 An allowance equal to the current federally mandated end user access charge for California Lifeline customers.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline

| Installation of basic exchange service: | Nonrecurring Charge | |
|---|---|---|
| **Service Connection Charge**: [1, 2] | | |
| Individual Flat Rate or Measured Rate Service | | (C) |
| Service Order Activity + Central Office Activity Charge [2] | 46.00 | \| |
| Federal Lifeline Credit | 23.00 | \| |
| California Lifeline Credit | 13.00 | \| |
| California Lifeline Installation | 10.00 | \| |
| Each subsequent installation within the same 12 month period, at the same address as the first installation | | \| |
| Service Order Activity + Central Office Activity Charge | 46.00 | \| |
| Federal Lifeline Credit | 0.00 | \| |
| California LifeLine Credit | 36.00 | \| |
| California LifeLine Charge | 10.00 | (C) |
| Central Office Activity Charge | 0.00 | |
| Outside Facility Connection Charge | 0.00 | |
| **Service Conversion Charge**: [1, 2] | 10.00 | |
| Changes in class, type or grade of service after initial installation of California Lifeline at a specific address: | | |
| Subsequent Order Charge + Central Office Activity Charge (when applicable) | 40.25 | (C) |
| California LifeLine Credit | 30.25 | \| |
| California LifeLine Charge | 10.00 | (C) |
| Native American Lifeline | | |
| Link Up Service Connection and Line Extension Charges credit [3], up to | 100.00 | |

3. Access Charge Allowance [4] [5]

(M)

(M) Material relocated to Sheet 2.1. (N)

1 See Special Conditions Nos. 5, 6, 7.
2 See Verizon California Inc., Product Guide, Section 3.
3 See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
4 See Special Conditions No. 3.c.
5 An allowance equal to the current federally mandated end user access charge for California Lifeline customers.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline (N)

| Installation of basic exchange service: | Nonrecurring Charge |
|---|---|
| **Service Connection Charge**: [1] | |
| Installation [2] | $ 10.00 |
| Each subsequent installation within the same 12 month period, at the same address as the first installation [2] | 10.00 |
| Central Office Activity Charge | 0.00 |
| Outside Facility Connection Charge [3] | 0.00 |
| **Service Conversion Charge**: [1] Changes in class, type or grade of service after initial installation of California Lifeline at a specific address. | 10.00 (T) |

Native American Lifeline (D)

| | |
|---|---|
| Link Up Service Connection and Line Extension Charges credit [4], up to | 100.00 |

3. Access Charge Allowance [5] [6]

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except:

a. California Lifeline access lines, installation, billing and local calls under the California Lifeline allowance
b. charges to other certificated carriers for services that are to be resold
c. coin sent paid telephone calls (coin in box) and debit card calls
d. customer specific contracts existing on or prior to 9/15/94 (N)
e. usage charges for coin-operated pay telephones (N)
f. directory advertising
g. one-way radio paging

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell Telephone Company d/b/a AT&T California tariffs. (T) (T)

1 See Special Conditions No. 5.
2 See Special Conditions Nos. 5, 6, and 7.
3 See Verizon California Inc., Product Guide, Section 3. (T)
4 See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
5 See Special Conditions No. 3.c.
6 An allowance equal to the current federally mandated end user access charge for California Lifeline customers. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

| Installation of basic exchange service: | Nonrecurring Charge |
|---|---|
| **Service Connection Charge**: [1] | |
| Installation [2] | $ 10.00 |
| Each subsequent installation within the same 12 month period, at the same address as the first installation [2] | 10.00 |
| Central Office Activity Charge | 0.00 |
| Outside Facility Connection Charge [3] | 0.00 |
| **Service Conversion Charge**: [1] Changes in class, type or grade of service after initial installation of ULTS at a specific address. | 10.00 |

Universal Lifeline Telephone Service - Native American Lifeline

| | |
|---|---|
| Link Up Service Connection and Line Extension Charges credit [4], up to | 100.00 |

3. Access Charge Allowance [5] [6]

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except: (C)

a. ULTS access lines, installation, billing and local calls under the ULTS allowance
b. charges to other certificated carriers for services that are to be resold
c. coin sent paid telephone calls (coin in box) and debit card calls
d. customer specific contracts existing on or prior to 9/15/94
e. usage charges for coin-operated pay telephones
f. directory advertising
g. one-way radio paging

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell (d.b.a. SBC California) tariffs. (C)

1 See Special Conditions No. 5.
2 See Special Conditions Nos. 5, 6, and 7.
3 See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
4 See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
5 See Special Conditions No. 3.c.
6 An allowance equal to the current federally mandated end user access charge for ULTS customers.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

| Installation of basic exchange service: | Nonrecurring Charge |
|---|---|
| **Service Connection Charge**: [1] | |
| Installation [2] | $ 10.00 |
| Each subsequent installation within the same 12 month period, at the same address as the first installation [2] | 10.00 |
| Central Office Activity Charge | 0.00 |
| Outside Facility Connection Charge [3] | 0.00 |
| **Service Conversion Charge**: [1] Changes in class, type or grade of service after initial installation of ULTS at a specific address. | 10.00 |
| Universal Lifeline Telephone Service - Native American Lifeline | |
| Link Up Service Connection and Line Extension Charges credit [4], up to | 100.00 |

3. Access Charge Allowance [5] [6]

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.10 % surcharge applied to the rates for all end user telecommunications service except: (C)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

1 See Special Conditions No. 5.
2 See Special Conditions Nos. 5, 6, and 7.
3 See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
4 See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
5 See Special Conditions No. 3.c.
6 An allowance equal to the current federally mandated end user access charge for ULTS customers.

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

| | Nonrecurring Charge | |
|---|---|---|
| Installation of basic exchange service: | | (T) |
| **Service Connection Charge**: [1] | | (T) |
| Installation [2] | $ 10.00 | (T) |
| Each subsequent installation within the same 12 month period, at the same address as the first installation [2] | 10.00 | (T) (T) |
| Central Office Activity Charge | 0.00 | |
| Outside Facility Connection Charge [3] | 0.00 | (T) |
| **Service Conversion Charge**: [1] Changes in class, type or grade of service after initial installation of ULTS at a specific address. | 10.00 | (T) |
| Universal Lifeline Telephone Service - Native American Lifeline | | |
| Link Up Service Connection and Line Extension Charges credit [4], up to | 100.00 | (T) |

3. Access Charge Allowance [5] [6] (T) (L)
(T) (L)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.20 % surcharge applied to the rates for all end user telecommunications service except: (C)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

[1] See Special Conditions No. 5. (T) (L)
[2] See Special Conditions Nos. 5, 6, and 7.
[3] See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
[4] See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
[5] See Special Conditions No. 3.c.
[6] An allowance equal to the current federally mandated end user access charge for ULTS customers. (T) (L)

(L) Material rearranged on page.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

| Installation of basic exchange service: | Nonrecurring Charge | IOSC |
|---|---|---|
| **Service Connection Charge**: (5) | | |
| Installation (1) | $ 10.00 | 33397 |
| Each subsequent installation within the same 12 month period at the same address as the first installation (1) | 10.00 | 22023 |
| Central Office Activity Charge | 0.00 | |
| Outside Facility Connection Charge (2) | 0.00 | 33399 |
| **Service Conversion Charge**: (5) Changes in class, type or grade of service after initial installation of ULTS at a specific address. | 10.00 | 22015 |
| Universal Lifeline Telephone Service - Native American Lifeline | | |
| Link Up Service Connection and Line Extension Charges credit (3), up to | 100.00 | |

3. Access Charge Allowance (4) — An allowance equal to the current federally mandated end user access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.00 percent surcharge applied to the rates for all end user telecommunications service except: (T)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.c.
(5) See Special Conditions No. 5.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring (P)

Universal Lifeline Telephone Service

| Installation of basic exchange service: | | Nonrecurring Charge | | IOSC | |
|---|---|---|---|---|---|
| **Service Connection Charge**: (5) | | | | | (P) |
| Installation (1) | (P) | $ 10.00 | (P) | 33397 | (P) |
| Each subsequent installation within the same 12 month period at the same address as the first installation (1) | (P) | 10.00 | (P) | 22023 | |
| Central Office Activity Charge | (P) | 0.00 | | | |
| Outside Facility Connection Charge (2) | | 0.00 | | 33399 | (P)(T) |
| **Service Conversion Charge**: (5) Changes in class, type or grade of service after initial installation of ULTS at a specific address. | (P) (P) | 10.00 | | 22015 | (I) (P) (P) |
| Universal Lifeline Telephone Service – Native American Lifeline | (P) | | | | |
| Link Up Service Connection and Line Extension Charges credit (3), up to | (P) | 100.00 | | | |

3. Access Charge Allowance (4) — An allowance equal to the current federally mandated end user access charge for ULTS customers. (P)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.45 percent surcharge applied to the rates for all end user telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance. (T) (T)

(1) See Special Conditions Nos. 5, 6, and 7.
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
(P) Pending Advice Letter No. 9703.
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.c.
(5) See Special Conditions No. 5. (P)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

| Installation of basic exchange service: | | Nonrecurring Charge | | IOSC | |
|---|---|---|---|---|---|
| **Service Connection Charge**: (5) | | | | | (P) |
| Installation (1) | (P) | $ 10.00 | (P) | 33397 | (P) |
| Each subsequent installation within the same 12 month period at the same address as the first installation (1) | (P) | 10.00 | (P)(T) | 22023 | |
| Central Office Activity Charge | (P) | 0.00 | (T) | | |
| Outside Facility Connection Charge (2) | | 0.00 | (T) | 22016 | (P) |
| **Service Conversion Charge**: (5) | (P) | 8.62 | (T) | 22015 | |
| Changes in class, type or grade of service after initial installation of ULTS at a specific address. | (P) | | | | |
| | | | | | (P) |
| | | | | | (P) |
| Universal Lifeline Telephone Service – Native American Lifeline | (P) | | | | |
| Link Up Service Connection and Line Extension Charges credit (3), up to | (P) | 100.00 | (T) | | |

3. Access Charge Allowance (4) — An allowance equal to the current federally mandated end user access charge for ULTS customers. (P)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.45 percent surcharge applied to the rates for all end user telecommunications service except: (C)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.c.
(5) See Special Conditions No. 5. (P)
(P) Pending Advice Letter No. 9703.
(D)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring (T)

Universal Lifeline Telephone Service

| Installation of basic exchange service: | | Nonrecurring Charge | | IOSC | |
|---|---|---|---|---|---|
| **Service Connection Charge**: (5) | | | | | (N) |
| Installation (1) | (T) | $ 10.00 | (I) | 33397 | (T) |
| Each subsequent installation within the same 12 month period at the same address as the first installation (1) | (T) | $ 10.00 | (R) | 22023 | |
| Central Office Activity Charge | (T) | $ 0.00 | | | |
| Outside Facility Connection Charge (2) | | $ 0.00 | | 22016 | (L) |
| **Service Conversion Charge**: (5) | (C) | $ 8.62 | | 22015 | |
| Changes in class, type or grade of service after initial installation of ULTS at a specific address. | (T) | | | | |
| | (T) | | | | (L) |
| | | | | | (D) |
| Universal Lifeline Telephone Service – Native American Lifeline | (T) | | | | |
| Link Up Service Connection and Line Extension Charges credit (3), up to | (T) | $100.00 | | | |

3. Access Charge Allowance (4) — An allowance equal to the current federally mandated end user access charge for ULTS customers. (T)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.8 percent surcharge applied to the rates for all end user telecommunications service except: (P)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
(P) Pending Advice Letter No. 9620.
(L) Material rearranged on page.
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.c.
(5) See Special Conditions No. 5. (N)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Universal Lifeline Telephone Service

Installation of basic exchange service:

| | Nonrecurring Charge | IOSC |
|---|---|---|
| First installation within a 12 month period (1) | $ 9.50 | 22033 |
| Each subsequent installation within the same 12 month period at a principal place of residence with a different address from the first installation (1) | $23.00 | 22023 |
| Central Office Activity Charge | $ 0.00 | |
| Subsequent Order Charge (Changes in class, type or grade of service after initial installation of ULTS at a specific address) | $ 8.62 | 22015 |
| Outside Facility Connection Charge (2) | $ 0.00 | 22016 |
| Installation of Modular Jack | 50% of detariffing jack charge. | |

Universal Lifeline Telephone Service – Native American Lifeline

Link Up Service Connection and Line Extension Charges credit (3), up to $100.00

3. Access Charge Allowance (4) — An allowance equal to the current federally mandated end user access access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.8 percent surcharge applied to the rates for all end user telecommunications service except: (C)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.f.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Universal Lifeline Telephone Service (N)

Installation of basic exchange service: (T)

| | | Nonrecurring Charge | IOSC | | |
|---|---|---|---|---|---|
| | | | | | (N) |
| First installation within a 12 month period (1) | (T) | $ 9.50 | 22033 | (L) (L) | (N) |
| Each subsequent installation within the same 12 month period at a principal place of residence with a different address from the first installation (1) | (T) (L) | $23.00 | 22023 | (L) (L) | |
| Central Office Activity Charge | | $ 0.00 | | | |
| Subsequent Order Charge (Changes in class, type or grade of service after initial installation of ULTS at a specific address) | | $ 8.62 | 22015 | (L) (L) | |
| Outside Facility Connection Charge (2) | (T) | $ 0.00 | 22016 | (L) (L) | |
| Installation of Modular Jack | (T) | 50% of detariffing jack charge. | | | |

Universal Lifeline Telephone Service – Native American Lifeline (N)

Link Up Service Connection and Line Extension Charges credit (3), up to $100.00 (N)

3. Access Charge Allowance (4) (T) (L) An allowance equal to the current federally mandated end user access access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.5 percent surcharge applied to the rates for all end user telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(L) Material rearranged on page.
(1) See Special Conditions Nos. 5, 6, and 7. (T) (L)
(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6. (T)
(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
(4) See Special Conditions No. 3.f. (T) (L)

Continued

GTE CALIFORNIA INCORPORATED
Thousand Oaks, California
An Equal Opportunity Employer



UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Installation of basic exchange service

| | |
|---|---|
| First installation within a 12 month period | $ 9.50 (22033) |
| Each subsequent installation within the same 12 month period at a principal place of residence with a different address from the first installation | $23.00 (22023) |
| (See Special Conditions Nos. 5, 6 and 7). | |
| Central Office Activity Charge | $ 0.00 |
| Subsequent Order Charge (Changes in class, type or grade of service after initial installation of ULTS at a specific address) | $ 8.62 (22015) |
| Outside Facility Connection Charge* | $ 0.00 (22016) |

Installation of Modular Jack . . . . 50% of detariffing jack charge.

3. Access Charge Allowance . . . . . An allowance equal to the current federally mandated end user access charge for ULTS customers.
(See Special Condition No. 3.f)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.5 percent surcharge applied to the (I) rates for all end usertelecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

* See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

Contin ued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Installation of basic exchange service

| | | | |
|---|---|---|---|
| First installation within a 12 month period | | $10.00 (22013) | (C) |
| Each subsequent installation within the same 12 month period at a principal place of residence with a different address from the first installation | | $23.00 ( ) | (N) (N) |
| (See Special Conditions Nos. 5, 6 and 7). | | | |
| Central Office Activity Charge | | $ 0.00 | |
| Subsequent Order Charge (Changes in class, type or grade of service after initial installation of ULTS at a specific address) | (22015) | $ 8.62 | |
| Outside Facility Connection Charge* | | $ 0.00 (22016) | |
| Installation of Modular Jack . . . . | 50% of detariffing jack charge. | | |

3. Access Charge Allowance . . . . . An allowance equal to the current federally mandated end user access charge for ULTS customers.
(See Special Condition No. 3.f)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.0 percent surcharge applied to the rates for all end user telecommunications service except:

-coin sent paid
-one-way radio paging
-contract existing on or prior to 9/15/94
-COPT usage
-directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

* See Schedule Cal. P.U.C. No. A-41, Special Condition 5.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except: (M)

   a. California Lifeline access lines, installation, billing and local calls under the California Lifeline allowance
   b. charges to other certificated carriers for services that are to be resold
   c. coin sent paid telephone calls (coin in box) and debit card calls
   d. customer specific contracts existing on or prior to 9/15/94
   e. usage charges for coin-operated pay telephones
   f. directory advertising
   g. one-way radio paging

   For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell Telephone Company d/b/a AT&T California tariffs. (M)

(M) Material relocated from Sheet 2. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, access to California Relay Service the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of 900/976 and other required information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (C) | (C)

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

   b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges.

   c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e.

   d. Customers may qualify for California Lifeline through their participation in the following public programs:

| | |
|---|---|
| Medicaid/Medi-Cal | Low Income Home Energy Assistance Program (LIHEAP) |
| Supplemental Security Income (SSI) | Federal Public Housing Assistance or Section 8 |
| Supplemental Nutrition Assistance Program (SNAP) | National School Lunch's FREE lunch program (NSL) |
| Healthy Families Category A | Bureau of Indian Affairs General Assistance |
| Temporary Assistance for Needy Families (TANF) | Tribal TANF |
| Women, Infants and Children (WIC) | Head Start Income Eligible (Tribal Only) |
| | Food Distribution Program |

      Temporary Assistance for Needy Families (TANF) also known in California as:

      - California Work Opportunity and Responsibility for Kids (CalWorks)
      - Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
      - Welfare to Work (WTW)
      - Greater Avenues for Independence (GAIN)

   e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

      Prior year's state, federal or tribal tax return
      Income statements or paycheck stubs for three consecutive months within the calendar year.
      Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
      A divorce decree
      Child support document
      Other official document

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

   b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges.

   c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e.

   d. Customers may qualify for California Lifeline through their participation in the following public programs:

| | |
|---|---|
| Medicaid/Medi-Cal | Low Income Home Energy Assistance Program (LIHEAP) |
| Supplemental Security Income (SSI) | Federal Public Housing Assistance or Section 8 |
| Supplemental Nutrition Assistance Program (SNAP) | National School Lunch's FREE lunch program (NSL) |
| Healthy Families Category A | Bureau of Indian Affairs General Assistance |
| Temporary Assistance for Needy Families (TANF) | Tribal TANF |
| Women, Infants and Children (WIC) | Head Start Income Eligible (Tribal Only) |
| | Food Distribution Program (N) |

      Temporary Assistance for Needy Families (TANF) also known in California as:

      - California Work Opportunity and Responsibility for Kids (CalWorks)
      - Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
      - Welfare to Work (WTW)
      - Greater Avenues for Independence (GAIN)

   e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

      Prior year's state, federal or tribal tax return
      Income statements or paycheck stubs for three consecutive months within the calendar year.
      Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
      A divorce decree
      Child support document
      Other official document

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (T)

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline. (T) (T)

   b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges. (T) (T) (T) (T)

   c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e. (N)

   d. Customers may qualify for California Lifeline through their participation in the following public programs: (N)

| | |
|---|---|
| Medicaid/Medi-Cal | Low Income Home Energy Assistance Program (LIHEAP) |
| Supplemental Security Income (SSI) | Federal Public Housing Assistance or Section 8 |
| Supplemental Nutrition Assistance Program (SNAP) | National School Lunch's FREE lunch program (NSL) |
| Healthy Families Category A | Bureau of Indian Affairs General Assistance |
| Temporary Assistance for Needy Families (TANF) | Tribal TANF |
| Women, Infants and Children (WIC) | Head Start Income Eligible (Tribal Only) |

      Temporary Assistance for Needy Families (TANF) also known in California as:

      - California Work Opportunity and Responsibility for Kids (CalWorks)
      - Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
      - Welfare to Work (WTW)
      - Greater Avenues for Independence (GAIN)

   e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are: (T)

      Prior year's state, federal or tribal tax return
      Income statements or paycheck stubs for three consecutive months within the calendar year.
      Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
      A divorce decree
      Child support document
      Other official document

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1.i. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

   c. Customers may qualify by program participation OR with income documentation that proves the customer's household income is at or below the limits in Section 1.e.

   d. Customers may qualify for ULTS through their participation in the following public programs:

| | | |
|---|---|---|
| Medicaid/Medi-Cal | Low Income Home Energy Assistance Program (LIHEAP) | |
| Supplemental Security Income (SSI) | Federal Public Housing Assistance or Section 8 | |
| Supplemental Nutrition Assistance Program (SNAP) | National School Lunch's FREE lunch program (NSL) | (T) |
| Healthy Families Category A | Bureau of Indian Affairs General Assistance | |
| Temporary Assistance for Needy Families (TANF) | Tribal TANF | |
| Women, Infants and Children (WIC) | Head Start Income Eligible (Tribal Only) | |

      Temporary Assistance for Needy Families (TANF) also known in California as: (N)

      - California Work Opportunity and Responsibility for Kids (CalWorks)
      - Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
      - Welfare to Work (WTW)
      - Greater Avenues for Independence (GAIN) (N)

   e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of AT&T. Acceptable income documents for Income Certification are:

      Prior year's state, federal or tribal tax return
      Income statements or paycheck stubs for three consecutive months within the calendar year.
      Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
      A divorce decree
      Child support document
      Other official document

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1.i. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (T)

   c. Customers may qualify by program participation OR with income documentation that proves the customer's household income is at or below the limits in Section 1.e. (D) (N) (D) (N)

   d. Customers may qualify for ULTS through their participation in the following public programs: (N)

| | | |
|---|---|---|
| Medicaid/Medi-Cal | Low Income Home Energy Assistance Program (LIHEAP) | |
| Supplemental Security Income (SSI) | Federal Public Housing Assistance or Section 8 | |
| Food Stamps | National School Lunch's FREE lunch program (NSL) | |
| Healthy Families Category A | Bureau of Indian Affairs General Assistance | |
| Temporary Assistance for Needy Families (TANF) | Tribal TANF | |
| Women, Infants and Children (WIC) | Head Start Income Eligible (Tribal Only) | (N) |

   e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of AT&T. Acceptable income documents for Income Certification are: (T) (C) (C) (N)

      Prior year's state, federal or tribal tax return (D)
      Income statements or paycheck stubs for three consecutive months within the calendar year.
      Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
      A divorce decree
      Child support document (D)
      Other official document (N)

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $21,300 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 21,300 | (C) |
| 3 | 25,100 | \| |
| 4 | 30,200 | \| |
| Each additional member | 5,100 | (C) |

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $20,600 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 20,600 | (C) |
| 3 | 24,300 | \| |
| 4 | 29,200 | \| |
| Each additional member | 4,900 | (C) |

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $20,100 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 20,100 | (C) |
| 3 | 23,700 | \| |
| 4 | 28,400 | \| |
| Each additional member | 4,700 | (C) |

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $19,600 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 19,600 | (C) |
| 3 | 23,200 | \| |
| 4 | 27,800 | (C) |
| Each additional member | 4,600 | |

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (P) (P) (P)

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (P) | (P)

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $19,300 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 19,300 | (C) |
| 3 | 22,800 | \| |
| 4 | 27,400 | \| |
| Each additional member | 4,600 | (C) |

(P) Pending approval of Advice Letter No. 9703.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (P) (P) (P)

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (P) | (P)

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $18,800 for the fiscal year for which the service is furnished. (C)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 18,800 | (C) |
| 3 | 22,200 | \| |
| 4 | 26,700 | \| |
| Each additional member | 4,500 | (C) |

(P) Pending approval of Advice Letter No. 9703.

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

### SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (C) (C) (C)

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (C) (C)

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $18,200 for the fiscal year for which the service is furnished.

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation |
|---|---|
| 1 - 2 | $ 18,200 |
| 3 | 21,500 |
| 4 | 25,800 |
| Each additional member | 4,300 |

Continued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. There is only one access line serving the residence premises.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $18,200 for the fiscal year for which the service is furnished. (T)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $18,200 | (T) |
| 3 | 21,500 | \| |
| 4 | 25,800 | \| |
| Each additional member | 4,300 | (T) |

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. There is only one access line serving the residence premises.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $17,750 for the fiscal year for which the service is furnished.

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation |
|---|---|
| 1 - 2 | $ 17,750 |
| 3 | 20,910 |
| 4 | 25,090 |
| Each additional member | 4,180 |

Material omitted now shown on Original Sheet 3.1.

Contin
ued

## UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

   a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

      A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

   b. There is only one access line serving the residence premises.

   c. The combined income of a household of one or two person(s), based on current income, does not exceed $17,750 for the fiscal year for which the service is furnished. (T)

   d. The current income of a household of one or more persons does not exceed the following limitations:

| Household Size | Income Limitation | |
|---|---|---|
| 1 - 2 | $ 17,750 | (T) |
| 3 | 20,910 | \| |
| 4 | 25,090 | \| |
| Each additional member | 4,180 | (T) |

   e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, back billing at full tariffed rates will be assessed.

   f. No person who is claimed as a dependent on another person's income tax return shall be eligible.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

1. f. The income and income imitations claimed by a Lifeline applicant are subject to verification at any time by the Utility, the Commission or its certifying agent. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received.

Certifying Agent-a third party administrator retained by the California Public Utilities Commission to certify and verify the eligibility of Lifeline customers.

g. No person who is claimed as a dependent on another person's income tax return shall be eligible.

h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income.

The income used to determine whether a household with a self-employed person is eligible to participate in the California Lifeline program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility.

i. A household shall be eligible to receive two California Lifeline lines if:

(1) The household meets all California Lifeline eligibility criteria set forth above.

(2) The household has a member who has immediate and continuous access within the household to a TTY or Captioned Telephone (CapTel) device. (N)

(3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY or CapTel device is submitted. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

1. f. The income and income imitations claimed by a Lifeline applicant are subject to verification at any time by the Utility, the Commission or its certifying agent. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received. (T) (T)

Certifying Agent-a third party administrator retained by the California Public Utilities Commission to certify and verify the eligibility of Lifeline customers. (N) (N)

g. No person who is claimed as a dependent on another person's income tax return shall be eligible.

h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income.

The income used to determine whether a household with a self-employed person is eligible to participate in the California Lifeline program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility. (T)

i. A household shall be eligible to receive two California Lifeline lines if: (T)

(1) The household meets all California Lifeline eligibility criteria set forth above. (T)

(2) The household has a member who has immediate and continuous access within the household to a TTY device.

(3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY is submitted.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. f. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility, the Third Party Administrator and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received. (T) (N)

g. No person who is claimed as a dependent on another person's income tax return shall be eligible. (T)

h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income. (T)

The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility. (T)

i. A household shall be eligible to receive two ULTS lines if: (T)

(1) The household meets all ULTS eligibility criteria set forth above.

(2) The household has a member who has immediate and continuous access within the household to a TTY device.

(3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY is submitted. (T)

(D)

(D)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed for previous discounts which the customer should not have received.

f. No person who is claimed as a dependent on another person's income tax return shall be eligible.

g. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income. (T) (C) (C)

The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility.

h. A household shall be eligible to receive two ULTS lines if: (N)

(1) The household meets all ULTS eligibility criteria set forth above.

(2) The household member is disabled.

(3) The disabled member has submitted to the Utility or the Deaf and Disabled Telecommunications Program (DDTP) a medical certificate of their disability that:

(a) complies with Public Utilities Code 2881 et seq., and

(b) indicates the member's need for a TTY device.

(4) The disabled member has a TTY within the household.

(5) The household subscribes to 3-way calling. (N)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

1. e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed for previous discounts which the customer should not have received. (L) (T) (T)

   f. No person who is claimed as a dependent on another person's income tax return shall be eligible. (L)

   g. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to, wages, salaries, interest, dividends, spousal support and child support payments, public assistance payments, social security and pensions, rental income, income from self-employment, and all employment-related, non-cash income. (N)

   The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility. (N)

(L) Material previously shown on 17th Revised Sheet 3.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. California Lifeline includes the following:

   a. Unlimited incoming calls.

   b. Message rate service, where it is offered, with an allowance of 60 calls per month.

   c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.

   d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, California Lifeline surcharge, California Advanced Services Fund, and the PUC User Fee.

   e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission.

4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Service Charges

   A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2.

   An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2.

   The California Lifeline Service Connection Charge is applicable any time a qualifying household:

   a. Establishes California Lifeline.
   b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided.
   c. Establishes California Lifeline at a new residence.
   d. Switches California Lifeline from another utility to the Utility.

   The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3..

   Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available interest free. (T) (C) (D) | (D)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. California Lifeline includes the following:

   a. Unlimited incoming calls.

   b. Message rate service, where it is offered, with an allowance of 60 calls per month.

   c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.

   d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, California Lifeline surcharge, California Advanced Services Fund, and the PUC User Fee. (N) (N)

   e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission.

4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Service Charges

   A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2.

   An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2.

   The California Lifeline Service Connection Charge is applicable any time a qualifying household:

   a. Establishes California Lifeline.
   b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided.
   c. Establishes California Lifeline at a new residence.
   d. Switches California Lifeline from another utility to the Utility.

   The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3..

6. Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program. Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above. (T)

3. California Lifeline includes the following: (T)

   a. Unlimited incoming calls.

   b. Message rate service, where it is offered, with an allowance of 60 calls per month.

   c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.

   d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, and California Lifeline surcharge. (T) (T)

   e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (T) (T)

4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering. (T)

5. Service Charges

   A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2. (N)

   An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2. (N)

   The California Lifeline Service Connection Charge is applicable any time a qualifying household: (T)

   a. Establishes California Lifeline. (T)
   b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided.
   c. Establishes California Lifeline at a new residence.
   d. Switches California Lifeline from another utility to the Utility. (T)

   The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3.. (T) (T) (T)

6. Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. Universal Lifeline Telephone Service includes the following:

   a. Unlimited incoming calls.

   b. Message rate service, where it is offered, with an allowance of 60 calls per month.

   c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.

   d. The customer does not pay surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, and ULTS surcharge. (T) (T)

   e. The Utility shall pay the appropriate taxing authority the taxes, fees, and surcharges billed to ULTS customers and the ULTS fund, and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (T) I (T)

4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Service Charges

   The ULTS **Service Connection Charge** is applicable any time a qualifying household:

   a. Establishes ULTS.
   b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
   c. Establishes ULTS at a new residence.
   d. Switches ULTS from another utility to the Utility.

   The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41.

6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. Universal Lifeline Telephone Service includes the following:

(P)
(P)

a. Unlimited incoming calls. (P)

b. Message rate service, where it is offered, with an allowance of 60 calls per month. (P)

c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (P) (P)(T)

d. The customer does not pay taxes, fees, and surcharges assessed on ULTS rates and charges, which include the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Surcharge, federal excise tax, and local franchise taxes. The Utility shall pay these taxes, fees, and surcharges on behalf of the ULTS customer to the appropriate taxing authority and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (P) (P)

4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering. (P)

5. Service Charges (P)

The ULTS **Service Connection Charge** is applicable any time a qualifying household:

a. Establishes ULTS.
b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
c. Establishes ULTS at a new residence.
d. Switches ULTS from another utility to the Utility.

The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41. (P)

6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program. (P) (P)

(P) Pending approval of Advice Letter No. 9703.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. Universal Lifeline Telephone Service includes the following:

(D)
(D)

a. Unlimited incoming calls. (T)

b. Message rate service, where it is offered, with an allowance of 60 calls per month. (T)

c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Operating Companies Tariff FCC No. 1. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (C) (C)

d. The customer does not pay taxes, fees, and surcharges assessed on ULTS rates and charges, which include the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Surcharge, federal excise tax, and local franchise taxes. The Utility shall pay these taxes, fees, and surcharges on behalf of the ULTS customer to the appropriate taxing authority and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (N) (N)

4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering. (T)

5. Service Charges (C)

The ULTS **Service Connection Charge** is applicable any time a qualifying household:

a. Establishes ULTS.
b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
c. Establishes ULTS at a new residence.
d. Switches ULTS from another utility to the Utility.

The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41. (C)

6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program. (C) (C)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. Universal Lifeline Telephone Service includes the following:

   a.

   b.

   c. (D)

   d. Unlimited incoming calls.

   e. Message rate service, where it is offered, with an allowance of 60 calls per month.

   f. An allowance equal to the current federally mandated access charge for ULTS customers which is discounted 100% as set forth in GTE Telephone Operating Companies Tariff FCC No. 1. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (T) (N) (N)

4. Universal Lifeline Telephone Service is restricted to residence local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Customers qualifying for ULTS will be entitled to one installation per residential address as shown in rates and charges. Reduced Service Connection Charges will apply to requests from eligible recipients for changes in class, type or grade of service, including requests to change from Foreign Exchange Service. Changes in class, type or grade of service at the reduced rates will constitute an installation at the customer location. Other than stated above, any change to the service will be at regular tariffed rates as set forth in Schedule Cal. P.U.C. No. A-41. (C) (C)(D) (D) (C) (C)

6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest in the amount of 1.5% per month applied against the unpaid balance, is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to $200, for up to one year, is to be charged to the Link Up program. (C) (C)(N) (N)

Contin
ued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

6. Deposits for establishment of California Lifeline will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6. Deposits will be refunded in full if the applicant is approved for the California Lifeline Program. (T) (C)

7. California Lifeline shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service. (T)

8. Service under this schedule will apply upon receipt of notice of eligibility from the Certifying Agent. (C) (D)

9. New applicants for telephone service will be advised of the availability of California Lifeline service, including the availability of two California Lifeline lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Certifying Agent. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for service until Verizon has received confirmation of eligibility for California Lifeline by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer last requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

7. Deposits for establishment of California Lifeline will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6. (T)

8. California Lifeline shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service. (T)

9. Service under this schedule will apply upon receipt of a completed Certifying Agent -provided notice of eligibility from an applicant/customer. (T)

10. New applicants for telephone service will be advised of the availability of California Lifeline service, including the availability of two California Lifeline lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Certifying Agent. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for service until Verizon has received confirmation of eligibility for California Lifeline by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer last requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account. (T) (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.

8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.

9. Service under this schedule will apply upon receipt of a completed Third Party Administrator-provided notice of eligibility from an applicant/customer. (C) (D) (D)

10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service, including the availability of two ULTS lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Third Party Administrator. Those applicants who do not return a signed form with documentation (if qualifying by income) to the Third Party Administrator within 30 days of being admitted to the ULTS program will be changed to regular tariff rates. The regular tariff rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariff charges will be billed to the applicant. Such applicants who do not return the signed form within 30 days will be subject to normal deposit requirements. (D) (C) (C) (D)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.

8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.

9. Service under this schedule will apply upon receipt of a completed Utility provided self-certification notice of eligibility from an applicant/customer. The self-certification form shall be the form shown in the forms section of these tariff schedules. (D) (D)

10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service, including the availability of two ULTS lines for qualified disabled persons, and if eligible, will be furnished with the necessary self-certification forms. Those applicants who do not return a signed self-certification form to the Utility within 30 days of being admitted to the ULTS program will be changed to regular tariff rates. The regular tariff rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariff charges will be billed to the applicant. Such applicants who do not return the signed self-certification form to the Utility within 30 days will be subject to normal deposit requirements. (C) (C) (T) (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.

8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.

9. Service under this schedule will apply upon receipt of a completed Utility provided self-certification notice of eligibility from an applicant/customer. The self-certification form shall be the form shown in the forms section of these tariff schedules.

   a. Those customers who self-certify their eligibility prior to July 1, 1984 will be automatically converted to Universal Lifeline Telephone Service on July 1, 1984.

   b. Those customers whose certification is received by the Utility prior to October 1, 1984 will have their bills adjusted (excluding usage) to reflect the Universal Lifeline Telephone Service rates retroactive to July 1, 1984.

   c. All customers who self-certify their eligibility on or after October 1, 1984 will receive the Universal Lifeline Telephone Service rates commencing with their next billing period.

(x)

10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms. Those applicants who do not return a signed self-certification form to the Utility within 30 days will be changed to regular tariffed rates. The regular tariffed rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariffed charges will be billed to the applicant. Such applicants who do not return the signed self-certification form to the utility within 30 days will be subject to normal deposit requirements.

(x) correction

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

10. Customers with California Lifeline must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for California Lifeline or a second California Lifeline line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (T)

    The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the customer to no longer qualify for California Lifeline or a second California Lifeline line, the Utility will immediately convert California Lifeline or the second California Lifeline line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when his or her household became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between California Lifeline rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable.

11. Eligible customers are required to be verified annually. The Third Party Administrator will mail verification forms to each customer of the service annually. If the customer fails to return the verification notice by the due date, the Certifying agent will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (T)

12. The Utility will annually mail a notification of Lifeline availability to all residential customers. (T)

13. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule. (T)

14. Optional services and equipment are not included in California Lifeline Rates, but will be provided to California Lifeline customers at applicable tariffed rates and charges. (T)

15. California Lifeline rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

16. Customers with California Lifeline must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for California Lifeline or a second California Lifeline line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (T) (T)

    The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the customer to no longer qualify for California Lifeline or a second California Lifeline line, the Utility will immediately convert California Lifeline or the second California Lifeline line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when his or her household became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between California Lifeline rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable. (T) (T)

17. Eligible customers are required to be verified annually. The Third Party Administrator will mail verification forms to each customer of the service annually. If the customer fails to return the verification notice by the due date, the Certifying agent will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (T) (T)

18. The Utility will annually mail a notification of Lifeline availability to all residential customers. (T)

19. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

20. Optional services and equipment are not included in California Lifeline Rates, but will be provided to California Lifeline customers at applicable tariffed rates and charges. (T)

21. California Lifeline rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

22. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for ULTS or a second ULTS line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

    The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the recipient not to qualify for ULTS or a second ULTS line, the Utility will immediately convert ULTS or the second ULTS line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable.

23. Eligible recipients are required to be verified annually. The Third Party Administrator will mail verification forms to each recipient of the service annually. If the recipient fails to return the verification notice by the due date, the Third Party Administrator will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (T) (C) (T) (C) (C)

24. The Utility will annually mail a notification of Lifeline availability to all residence customers. (T) (D)

25. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

26. Optional services and equipment are not included in Universal Lifeline Telephone Service Rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.

27. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

28. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for ULTS or a second ULTS line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (C)

    The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the recipient not to qualify for ULTS or a second ULTS line, the Utility will immediately convert ULTS or the second ULTS line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable. (C) | (C)

29. Eligible recipients are required to be re-certified annually. The Utility will mail re-certification forms to each recipient of the service annually. If the recipient fails to return the re-certification notice by the due date, the Utility will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (C)

30. The Utility will annually mail a notification of availability and a self-certification form to all residence customers.

31. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

32. Optional services and equipment are not included in Universal Lifeline Telephone Service Rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.

33. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

11. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for the service. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

    If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates. If the customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone Service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable.

12. Eligible recipients are required to be re-certified annually. The Utility will mail re-certification forms to each recipient of the service annually. If the recipient fails to return the re-certification notice within 30 days, the Utility will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs.

13. The Utility will annually mail a notification of availability and a self-certification form to all residence customers.

14. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

15. Optional services and equipment are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges. (D)
    |
    (D)

16. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only dor the duration of this service.

(D)
(D)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

16. California Lifeline customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service. (T)

17. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes. (T)

18. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed. (T)

19. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above. (T)

20. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period. (T)

    Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)

21. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM (T)

SPECIAL CONDITIONS

17. California Lifeline customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service. (T)

18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.

19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.

20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.

21. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.

22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.

18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.

19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.

20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.

21. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period. (T)

22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.

18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.

19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.

20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.

21. A Service Order Change Charge is applied to the their and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.

22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)

23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

(D)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.

18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.

19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.

20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.

21. A Service Order Change Charge is applied to the their and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.

22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)

23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded. (T)

Material omitted now shown on Original Sheet 8.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

22. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (T)

23. Native American Lifeline (T)

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying customer's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

24. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free. Participants in the Deaf and Disabled Telecommunications Program may be provided access to two California LifeLine discounted telephone lines. (T) (C) (C)

25. The subscriber, or anyone else in the subscriber's household, may not receive Lifeline service concurrently from another provider of telecommunications services. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying customer's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

27. The subscriber, or anyone else in the subscriber's household, may not receive Lifeline service concurrently from another provider of telecommunications services. (N) (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (T)

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying customer's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber. (T)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

(D)
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(D)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying subscriber's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. (P)
This credit is determined as follows: (P)

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying subscriber's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber. (P)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free. (N)

(P) Pending approval of Advice Letter No. 9795.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credit to establish telephone service. (T)
This credit is determined as follows: (N)

In addition to the currently available Link Up support amount, i.e., half of the first $60 of a qualifying subscriber's initial connection charges up to a maximum of $30, up to an additional $70 of federal Link Up support will be provided, for a total maximum support amount of $100 per qualifying low-income subscriber. (N) | (N)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline (N)

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to $25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than $1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to $100.00 in Link Up installation credits to establish telephone service.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES. (N)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (L)

(L) Material previously shown on 1st Revised Sheet 7.

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