

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	93rd *		
1	26th *		
1.0.1	7th *		
1.0.2	3rd *		
1.1	9th		
1.2	9th		
1.3	9th		
2	35th		
2.1	Original		
3	31st		
3.1	4th		
4	13th		
5	7th		
6	6th		
7	6th		
8	7th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	92nd *		
1	25th *		
1.0.1	6th *		
1.0.2	2nd *		
1.1	9th		
1.2	9th		
1.3	9th		
2	35th		
2.1	Original		
3	31st		
3.1	4th		
4	13th		
5	7th		
6	6th		
7	6th		
8	7th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	91st *		
1	24th *		
1.0.1	5th		
1.0.2	1st *		
1.1	9th		
1.2	9th		
1.3	9th		
2	35th		
2.1	Original		
3	31st		
3.1	4th		
4	13th		
5	7th		
6	6th		
7	6th		
8	7th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	90th *		
1	23rd		
1.0.1	5th		
1.0.2	Original		
1.1	9th		
1.2	9th		
1.3	9th		
2	35th		
2.1	Original		
3	31st *		
3.1	4th		
4	13th *		
5	7th *		
6	6th *		
7	6th *		
8	7th *		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

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Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	89th *		
1	23rd *		
1.0.1	5th *		
1.0.2	Original *		
1.1	9th *		
1.2	9th *		
1.3	9th *		
2	35th		
2.1	Original		
3	30th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

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Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	88th *		
1	22nd *		
1.0.1	4th *		
1.1	8th		
1.2	8th		
1.3	8th		
2	35th		
2.1	Original		
3	30th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	87th *		
1	21st *		
1.0.1	3rd *		
1.1	8th		
1.2	8th		
1.3	8th		
2	35th		
2.1	Original		
3	30th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	86th *		
1	20th *		
1.0.1	2nd *		
1.1	8th		
1.2	8th		
1.3	8th		
2	35th		
2.1	Original		
3	30th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th		

* Denotes change
 # Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	85th *		
1	19th		
1.0.1	1st		
1.1	8th *		
1.2	8th		
1.3	8th		
2	35th		
2.1	Original		
3	30th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th		

* Denotes change
 # Withdrawn

Continued

Advice Letter No.

Issued By

Date Filed SEP 14, 2012
 Effective SEP 15, 2012

Director
 Regulatory & Industry Affairs

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	84th *		
1	19th *		
1.0.1	1st *		
1.1	7th *		
1.2	8th *		
1.3	8th *		
2	35th		
2.1	Original		
3	30th *		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	5th *		

* Denotes change
Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	83rd *		
1	18th		
1.0.	Original		
1.1	6th		
1.2	7th		
1.3	7th		
2	35th *		
2.1	Original		
3	28th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	82nd *		
1	18th *		
1.0.	Original *		
1.1	6th *		
1.2	7th *		
1.3	7th *		
2	34th *		
2.1	Original *		
3	28th		
3.1	4th		
4	12th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,574A

Issued By

Date Filed JAN 18, 2012
Effective JAN 19, 2012

Decision No. 10-11-033

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	81st *		
1	17th *		
1.1	5th *		
1.2	5th *		
1.3	6th *		
2	32nd		
3	28th		
3.1	4th *		
4	12th *		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,574

Issued By

Date Filed NOV 1, 2011

Effective DEC 1, 2011

Decision No. 10-11-033

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	80th *		
1	16th *		
1.1	4th		
1.2	4th		
1.3	5th		
2	32nd		
3	28th		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,522

Issued By

Date Filed JUL 30, 2010

Effective SEP 1, 2010

Decision No.

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	79th *		
1	15th		
1.1	4th *		
1.2	4th		
1.3	5th *		
2	32nd		
3	28th		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,516

Issued By

Date Filed JUN 30, 2010
Effective JUL 1, 2010

Decision No. D.09-10-056

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	78th *		
1	15th *		
1.1	3rd		
1.2	4th		
1.3	3rd		
2	32nd		
3	28th		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,428

Issued By

Date Filed JUL 14, 2009
Effective JUL 15, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

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LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	77th *		
1	14th *		
1.1	3rd *		
1.2	5th *		
1.3	4th *		
2	33rd *		
3	29th *		
3.1	3rd *		
4	11th *		
5	6th *		
6	5th *		
7	5th *		
8	5th *		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,406

Issued By

Date Filed MAY 29, 2009
Effective JULY 1, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	76th *		
1	13th		
1.1	3rd		
1.2	4th		
1.3	3rd		
2	32nd		
3	28th *		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,357

Issued By

Date Filed JAN 30, 2009
Effective FEB 2, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	75th *		
1	13th *		
1.1	3rd *		
1.2	4th *		
1.3	3rd *		
2	32nd		
3	27th		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,327

Issued By

Date Filed DEC 9, 2008
Effective JAN 9, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	74th *		
1	12th *		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	32nd		
3	27th		
3.1	2nd		
4	10th		
5	5th		
6	4th		
7	4th		
8	4th		

* Denotes change
Withdrawn

Continued

Advice Letter No. 12,229

Issued By

Date Filed JUL 8, 2008
Effective JUL 10, 2008

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	73rd *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	32nd		
3	27th *		
3.1	2nd *		
4	10th		
5	5th *		
6	4th *		
7	4th		
8	4th *		

* Denotes change
Withdrawn

Continued

Advice Letter No. 11,550

Issued By

Date Filed MAY 24, 2006

Effective JUL 01, 2006

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	72nd *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	32nd		
3	26th *		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 11,532

Issued By

Date Filed APR 24, 2006
Effective JUN 01, 2006

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	71st *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	32nd		
3	25th *		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 11,135

Issued By

Date Filed APR 01, 2005
Effective JUN 01, 2005

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	70th *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	32nd *		
3	24th		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 11,030

Issued By

Date Filed DEC 22, 2004

Effective JAN 01, 2005

Decision No.

Executive Director
Regulatory Affairs

Resolution No. T-16901

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	69th *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd		
2	31st		
3	24th *		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 10,844

Issued By

Date Filed APR 26, 2004
Effective JUN 01, 2004

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	68th *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	2nd *		
2	31st		
3	23rd		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 10,742

Issued By

Date Filed FEB 02, 2004

Effective MAR 05, 2004

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	67th *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	1st		
2	31st *		
3	23rd		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 10,703

Issued By

Date Filed DEC 22, 2003

Effective JAN 01, 2004

Decision No.

Director
Regulatory Affairs

Resolution No. T-16795

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	66th *		
1	11th		
1.1	2nd #		
1.2	3rd		
1.3	1st		
2	30th *		
3	23rd		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th		
8	3rd		

* Denotes change
Withdrawn

Continued

Advice Letter No. 10,590

Issued By

Date Filed AUG 15, 2003

Effective SEP 01, 2003

Decision No.

Director
Regulatory Affairs

Resolution No. T-16689

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	65th * (P)		
1	11th * (P)		
1.1	2nd #		
1.2	3rd (P)		
1.3	1st (P)		
2	29th		
3	23rd *		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th (P)		
8	3rd		

* Denotes change
 # Withdrawn

(P) Pending approval of Advice Letter No. 10,464B.

Continued

Advice Letter No. 10,489

Issued By

Date Filed APR 21, 2003

Effective JUN 01, 2003

Decision No.

Director
 Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

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<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	64th *		
1	11th *		
1.1	2nd		
1.2	3rd *		
1.3	1st *		
2	29th		
3	22nd		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	4th *		
8	3rd		

* Denotes change

Continued

Advice Letter No. 10,464

Issued By

Date Filed MAR 27, 2003

Effective APR 27, 2003

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	63rd * (P)		
1	10th		
1.1	2nd (P)		
1.2	2nd (P)		
1.3	Original		
2	29th		
3	22nd		
3.1	1st		
4	10th *		
5	4th		
6	3rd		
7	3rd		
8	3rd		

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

Advice Letter No. 10,422

Issued By

Date Filed FEB 11, 2003

Effective MAR 15, 2003

Decision No.

Director
Regulatory Affairs

Resolution No. T-16591

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	62nd * (P)		
1	10th		
1.1	2nd (P)		
1.2	2nd (P)		
1.3	Original		
2	29th *		
3	22nd		
3.1	1st		
4	10th		
5	4th		
6	3rd		
7	3rd		
8	3rd		

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

Advice Letter No. 10,313

Issued By

Date Filed DEC 18, 2002

Effective JAN 01, 2003

Decision No.

Director
Regulatory Affairs

Resolution No. T-16688

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	61st * (P)(P1)		
1	10th		
1.1	2nd (P)		
1.2	2nd (P)		
1.3	Original		
2	28th (P1)		
3	22nd * (P1)		
3.1	1st (P1)		
4	10th (P1)		
5	4th (P1)		
6	3rd (P1)		
7	3rd		
8	3rd		

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.

Continued

Advice Letter No. 10,092

Issued By

Date Filed MAY 03, 2002
Effective JUN 01, 2002

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	60th * (P)(P1)(P2)(P3)(P4)		
1	10th		
1.1	2nd (P)		
1.2	2nd (P)		
1.3	Original		
2	28th (P1)(P4)		
3	21st (P1)		
3.1	1st (P1)		
4	9th (P1)(P2)		
5	4th (P1)		
6	3rd (P1)		
7	3rd *		
8	3rd * (P3)		

* Denotes change
 (P) Pending approval of Advice Letter No. 9620.
 (P1) Pending approval of Advice Letter No. 9703.
 (P2) Pending approval of Advice Letter No. 9754.
 (P3) Pending approval of Advice Letter No. 9795.
 (P4) Pending approval of Advice Letter No. 9822.

Continued

Advice Letter No. 9879

Issued By

Date Filed SEPT 17, 2001
 Effective OCT 01, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No. T-16546

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	59th * (P)(P1)(P2)(P3)		
1	10th		
1.1	2nd (P)		
1.2	2nd (P)		
1.3	Original		
2	28th * (P1)		
3	21st (P1)		
3.1	1st (P1)		
4	9th (P1)(P2)		
5	4th (P1)		
6	3rd (P1)		
7	1st		
8	2nd (P3)		

* Denotes change

(P) Pending approval of Advice Letter No. 9620.

(P1) Pending approval of Advice Letter No. 9703.

(P2) Pending approval of Advice Letter No. 9754.

(P3) Pending approval of Advice Letter No. 9795.

Continued

Advice Letter No. 9822

Issued By

Date Filed JUL 12, 2001

Effective AUG 31, 2001

Decision No. 01-05-039

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>		<u>Sheet</u>	<u>Original or Number of Revision</u>
A	58th	* (P)(P1)(P2)(P3)(P4)		
1	10th			
1.1	2nd	(P)		
1.2	2nd	(P)		
1.3	Original			
2	27th	(P1)(P4)		
3	21st	(P1)(P3)		
3.1	1st	(P1)		
4	9th	(P1)(P2)		
5	4th	(P1)		
6	3rd	(P1)		
7	1st			
8	2nd	*		

* Denotes change

(P) Pending approval of Advice Letter No. 9620.

(P1) Pending approval of Advice Letter No. 9703.

(P2) Pending approval of Advice Letter No. 9754.

(P3) Pending approval of Advice Letter No. 9756.

(P4) Pending approval of Advice Letter No. 9758.

Continued

Advice Letter No. 9795

Issued By

Date Filed JUN 05, 2001

Effective JUL 15, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>		<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	57th	* (P)(P1)(P2)(P3)(P4)		
1	10th			
1.1	2nd	(P)(P3)		
1.2	2nd	(P)(P3)		
1.3	Original			
2	27th	* (P1)		
3	21st	(P1)(P4)		
3.1	1st	(P1)		
4	9th	(P1)(P2)		
5	4th	(P1)		
6	3rd	(P1)		
7	1st			
8	1st			

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9755.
(P4) Pending approval of Advice Letter No. 9756.

Continued

Advice Letter No. 9758

Issued By

Date Filed MAY 03, 2001
Effective JUL 01, 2001

Decision No.
T-16435

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	56th * (P)(P1)(P2)(P3)		
1	10th		
1.1	2nd (P)(P3)		
1.2	2nd (P)(P3)		
1.3	Original		
2	26th (P1)		
3	21st * (P1)		
3.1	1st (P1)		
4	9th (P1)(P2)		
5	4th (P1)		
6	3rd (P1)		
7	1st		
8	1st		

* Denotes change
(P) Pending approval of Advice Letter No. 9620.
(P1) Pending approval of Advice Letter No. 9703.
(P2) Pending approval of Advice Letter No. 9754.
(P3) Pending approval of Advice Letter No. 9755.

Continued

Advice Letter No. 9756

Issued By

Date Filed MAY 03, 2001
Effective JUN 01, 2001

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	54th * (P)(P1)		
1	10th		
1.1	1st (P)		
1.2	1st (P)		
1.3	Original		
2	26th (P1)		
3	20th (P1)		
3.1	1st (P1)		
4	9th * (P1)		
5	4th (P1)		
6	3rd (P1)		
7	1st		
8	1st		

* Denotes change
 (P) Pending approval of Advice Letter No. 9620.
 (P1) Pending approval of Advice Letter No. 9703.

Continued

Advice Letter No. 9754

Issued By

Date Filed MAY 03, 2001
 Effective JUN 12, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	53rd * (P)		
1	10th		
1.1	1st (P)		
1.2	1st (P)		
1.3	Original		
2	26th *		
3	20th *		
3.1	1st *		
4	8th *		
5	4th *		
6	3rd *		
7	1st		
8	1st		

* Denotes change
(P) Pending approval of Advice Letter No. 9620.

Continued

Advice Letter No. 9703

Issued By

Date Filed FEB 22, 2001

Effective APR 03, 2001

Decision No. 00-10-028

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or)revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	52nd * (P)
1	10th
1.1	1st
1.2	1st
1.3	Original
2	25th *
3	18th
3.1	Original
4	7th
5	3rd
6	2nd
7	1st
8	1st

* Denotes change
 (P) Pending approval of Advice Letter No. 9620.

Continued

Advice Letter No. 9640A

Issued By

Date Filed DEC 15, 2000

Effective JAN 01, 2001

Decision No.

Director
 Regulatory Affairs

Resolution No. T-16412

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	51st *
1	10th
1.1	1st *
1.2	1st *
1.3	Original
2	24th
3	18th
3.1	Original
4	7th
5	3rd
6	2nd
7	1st
8	1st

* Denotes change

Continued

Advice Letter No. 9620

Issued By

Date Filed NOV 16, 2000

Effective DEC 26, 2000

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 8 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all (T)
material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	50th *
1	10th
1.1	Original *
1.2	Original *
1.3	Original *
2	24th *
3	18th
3.1	Original
4	7th
5	3rd
6	2nd
7	1st
8	1st *

* Denotes change

Continued

Advice Letter No. 9552

Issued By

Date Filed AUG 16, 2000
Effective OCT 01, 2000

Decision No.
No.

Director
Regulatory Affairs

Resolution

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	49th
1	10th
2	23rd
3	19th
3.1	Original
4	7th
5	3rd
6	2nd
7	1st

* Denotes change

Continued

Advice Letter No. 9464

Issued By

Date Filed MAY 12, 2000
Effective JUN 01, 2000

Decision No.

Director
Regulatory Affairs

Resolution No. T-16010

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	48th *
1	10th
2	23rd *
3	18th
3.1	Original
4	7th
5	3rd
6	2nd
7	1st

* Denotes change

Continued

Advice Letter No. 9254
23, 1999

Issued By

Date Filed DEC

2000

Effective JAN 1,

Director

Decision No.
T-16366

Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number or Revision</u>
A	44th * (P)
1	9th
2	21st (P)
3	17th *
4	7th
5	2nd
6	2nd
7	1st

* Denotes change
 (P) Pending approval of Advice Letter No. 9015

Continued

Advice Letter No. 9042

Issued By

Date Filed MAY 12, 1999
 Effective JUN 01, 1999

Decision No.

Director
 Regulatory Affairs

Resolution No.T - 16010

UNIVERSAL LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 7 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number or Revision</u>
A	43rd *
1	9th
2	21st *
3	16th
4	7th
5	2nd
6	2nd
7	1st

* Denotes change

Continued

Advice Letter No. 9015

Issued By

Date Filed APR 16, 1999

Effective MAY 26, 1999

Decision No.

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service	<u>Monthly Rate</u>
<u>FORMER GTE AREAS</u>	
Local Measured Rate Service	\$13.40
Federal Lifeline Credit	2.75
California Specific Support Credit	6.99
California Lifeline Measured Service Rate	3.66

<u>FORMER CONTEL AREAS</u>	
Local Measured Rate Service	\$13.40
Federal Lifeline Credit	4.06 (R)
California Specific Support Credit	5.68 (I)
California Lifeline Measured Service Rate	3.66

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

	<u>Rate Per Message</u>
Messages, 61 and over	\$ 0.08
b. California Lifeline Flat Rate Service	<u>Monthly Rate</u>
<u>FORMER GTE AREAS</u>	
Local Flat Rate Service	\$22.00
Federal Lifeline Credit	2.75
California Specific Support Credit ¹	12.41
Additional Credit	0.00
California Lifeline Flat Service Rate	6.84
<u>FORMER CONTEL AREAS</u>	
Local Flat Rate Service	\$22.00
Federal Lifeline Credit	4.06 (R)
California Specific Support Credit ¹	11.10 (I)
Additional Credit	0.00
California Lifeline Flat Service Rate	6.84

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D)
Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

FORMER GTE AREAS

Local Measured Rate Service
Federal Lifeline Credit
California Specific Support Credit
California Lifeline Measured Service Rate

(D) Monthly Rate (D)
(C)

\$13.40
2.75
6.99
3.66

FORMER CONTEL AREAS

Local Measured Rate Service
Federal Lifeline Credit
California Specific Support Credit
California Lifeline Measured Service Rate

(D) \$13.40
4.10 (R)
5.64 (I)
3.66

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over

\$ 0.08

b. California Lifeline Flat Rate Service

FORMER GTE AREAS

Local Flat Rate Service
Federal Lifeline Credit
California Specific Support Credit ¹
Additional Credit
California Lifeline Flat Service Rate

(D) Monthly Rate (D)
(C)

\$22.00
2.75
12.41
0.00
6.84

FORMER CONTEL AREAS

Local Flat Rate Service
Federal Lifeline Credit
California Specific Support Credit ¹
Additional Credit
California Lifeline Flat Service Rate

(D) \$22.00
4.10 (R)
11.06 (I)
0.00
6.84

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D)
Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service	<u>Monthly Rate</u>	On or after <u>April 1, 2014</u> ²
<u>FORMER GTE AREAS</u>		
Local Measured Rate Service	\$13.40	\$13.40
Federal Lifeline Credit	2.75	2.75
California Specific Support Credit	8.15	6.99
California Lifeline Measured Service Rate	2.50	3.66

FORMER CONTEL AREAS

Local Measured Rate Service	\$13.40	\$13.40
Federal Lifeline Credit	4.11	4.11
California Specific Support Credit	6.79	5.63
California Lifeline Measured Service Rate	2.50	3.66

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

	<u>Rate Per Message</u>	
Messages, 61 and over	\$ 0.08	
b. California Lifeline Flat Rate Service	On or after <u>January 1, 2014</u>	On or after <u>April 1, 2014</u> ²
<u>FORMER GTE AREAS</u>		
Local Flat Rate Service	\$22.00	\$22.00
Federal Lifeline Credit	2.75	2.75
California Specific Support Credit ¹	12.59	12.41
Additional Credit	0.00	0.00
California Lifeline Flat Service Rate	\$ 6.66	6.84
<u>FORMER CONTEL AREAS</u>		
Local Flat Rate Service	\$22.00	\$22.00
Federal Lifeline Credit	4.11	4.11
California Specific Support Credit ¹	12.39	11.05
Additional Credit	0.00	0.00
California Lifeline Flat Service Rate	\$ 5.50	6.84

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

² To be implemented beginning April 1, 2014

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

		On or after	(C)
a.	California Lifeline Measured Rate Service	<u>Monthly Rate</u>	<u>April 1, 2014</u> ²
<u>FORMER GTE AREAS</u>			
	Local Measured Rate Service	\$13.40	\$13.40
	Federal Lifeline Credit	2.75	2.75
	California Specific Support Credit	8.15	6.99 (R)
	California Lifeline Measured Service Rate	2.50	3.66 (I)
<u>FORMER CONTEL AREAS</u>			
	Local Measured Rate Service	\$13.40	\$13.40
	Federal Lifeline Credit	4.11	4.11
	California Specific Support Credit	6.79	5.63 (R)
	California Lifeline Measured Service Rate	2.50	3.66 (I) (C)

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

	<u>Rate Per Message</u>		
Messages, 61 and over	\$ 0.08		
b. California Lifeline Flat Rate Service	On or after <u>January 1, 2014</u>	On or after <u>April 1, 2014</u> ²	(C)
<u>FORMER GTE AREAS</u>			
Local Flat Rate Service	\$22.00	\$22.00	
Federal Lifeline Credit	2.75	2.75	
California Specific Support Credit ¹ (T)	12.59 (I)	12.41 (R)	
Additional Credit (T)	0.00 (R)	0.00	
California Lifeline Flat Service Rate	\$ 6.66	6.84 (I)	
<u>FORMER CONTEL AREAS</u>			
Local Flat Rate Service	\$22.00	\$22.00	
Federal Lifeline Credit	4.11	4.11	
California Specific Support Credit ¹ (T)	12.39 (I)	11.05 (R)	
Additional Credit (T)	0.00 (R)	0.00	
California Lifeline Flat Service Rate	\$ 5.50	6.84 (I)	(C)

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, some portion of this credit has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (C)

² To be implemented beginning April 1, 2014 (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

Monthly Rate

FORMER GTE AREAS

Local Measured Rate Service	\$13.40
Federal Lifeline Credit	2.75
California Specific Support Credit	8.15
California Lifeline Measured Service Rate	2.50

FORMER CONTEL AREAS

Local Measured Rate Service	\$13.40
Federal Lifeline Credit	4.11 (I)
California Specific Support Credit	6.79 (R)
California Lifeline Measured Service Rate	2.50

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. California Lifeline Flat Rate Service

FORMER GTE AREAS

Local Flat Rate Service	\$22.00
Federal Lifeline Credit	2.75
California Specific Support Credit	11.50
Additional Credit ¹	1.09
California Lifeline Flat Service Rate	\$ 6.66

FORMER CONTEL AREAS

Local Flat Rate Service	\$22.00
Federal Lifeline Credit	4.11 (I)
California Specific Support Credit	10.89 (R)
Additional Credit ¹	1.50
California Lifeline Flat Service Rate	\$ 5.50

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California Lifeline Measured Rate Service

Monthly Rate

FORMER GTE AREAS

Local Measured Rate Service	\$13.40
Federal Lifeline Credit	2.75
California Specific Support Credit	8.15
California Lifeline Measured Service Rate	2.50

FORMER CONTEL AREAS

Local Measured Rate Service	\$13.40
Federal Lifeline Credit	4.02 (R)
California Specific Support Credit	6.88 (I)
California Lifeline Measured Service Rate	2.50

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. California Lifeline Flat Rate Service

FORMER GTE AREAS

Local Flat Rate Service	\$22.00
Federal Lifeline Credit	2.75
California Specific Support Credit	11.50
Additional Credit ¹	1.09
California Lifeline Flat Service Rate	\$ 6.66

FORMER CONTEL AREAS

Local Flat Rate Service	\$22.00
Federal Lifeline Credit	4.02 (R)
California Specific Support Credit	10.98 (I)
Additional Credit ¹	1.50
California Lifeline Flat Service Rate	\$ 5.50

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service

Monthly Rate

FORMER GTE AREAS

Local Measured Rate Service	\$13.40 (I)
Federal Lifeline Credit	2.75
California Specific Support Credit	8.15 (I)
California LifeLine Measured Service Rate	2.50

FORMER CONTEL AREAS

Local Measured Rate Service	\$13.40 (I)
Federal Lifeline Credit	4.11
California Specific Support Credit	6.79 (I)
California LifeLine Measured Service Rate	2.50

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. California LifeLine Flat Rate Service

FORMER GTE AREAS

Local Flat Rate Service	\$22.00 (I)
Federal Lifeline Credit	2.75
California Specific Support Credit	11.50
Additional Credit ¹	1.09 (N)
California LifeLine Flat Service Rate	\$ 6.66

FORMER CONTEL AREAS

Local Flat Rate Service	\$22.00 (I)
Federal Lifeline Credit	4.11
California Specific Support Credit	10.89
Additional Credit ¹	1.50 (N)
California LifeLine Flat Service Rate	\$ 5.50

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (N)
(N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service

Monthly Rate

FORMER GTE AREAS

Local Measured Rate Service	\$12.39
Federal Lifeline Credit	2.75 (R)
California Specific Support Credit	7.14 (I)
California LifeLine Measured Service Rate	2.50

(T)

FORMER CONTEL AREAS

Local Measured Rate Service	\$12.39
Federal Lifeline Credit	4.11 (I)
California Specific Support Credit	5.78 (R)
California LifeLine Measured Service Rate	2.50

(T)

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. California LifeLine Flat Rate Service

FORMER GTE AREAS

Local Flat Rate Service	\$20.91
Federal Lifeline Credit	2.75 (R)
California Specific Support Credit	11.50
California LifeLine Flat Service Rate	\$ 6.66 (I)

FORMER CONTEL AREAS

Local Flat Rate Service	\$20.50
Federal Lifeline Credit	4.11 (I)
California Specific Support Credit	10.89 (R)
California LifeLine Flat Service Rate	\$ 5.50

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. California LifeLine Measured Rate Service	<u>Monthly Rate</u>	(C)
Local Measured Rate Service	\$12.39	(N)
Federal Lifeline Credit	3.50	
California Specific Support Credit	6.39	
California LifeLine Measured Service Rate	2.50	

The above support amounts will apply for California Lifeline Measured Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.1, following.

(N)

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over \$ 0.08

b. California LifeLine Flat Rate Service		(C)
Former GTE Areas		(N)
Local Flat Rate Service	\$20.91	
Federal Lifeline Credit	3.50	
California Specific Support Credit	11.50	
California LifeLine Flat Service Rate	\$ 5.91	

Former Contel Areas

Local Flat Rate Service	\$20.50
Federal Lifeline Credit	3.50
California Specific Support Credit	11.50
California LifeLine Flat Service Rate	\$ 5.50

The above support amounts will apply for California Lifeline Flat Rate Service, except for exchanges that have Extended Area Service rates. The rates in those exchanges are noted in Section II.1.C.2, following.

(N)

(D)

(D)

Continued

Advice Letter No. 12,574A

Issued By

Date Filed JAN 18, 2012

Effective JAN 19, 2012

Decision No. 10-11-033

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line	\$ 2.50	(R)
-----------------	---------	-----

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. Local Flat Rate Service

Individual line		(T)
fGTE	5.91	(N)(R)
fContel	5.50	(N)(R)

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line	\$ 3.34	(l)
-----------------	---------	-----

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. Local Flat Rate Service

Individual line	6.28	(l)
-----------------	------	-----

Advice Letter No. 12,522

Issued By

Date Filed JUL 30, 2010

Effective SEP 1, 2010

Decision No.

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line

\$ 3.21

(D)

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over

\$ 0.08

b. Local Flat Rate Service

Individual line

6.03

(D)

Advice Letter No. 12,428

Issued By

Date Filed JUL 14, 2009

Effective JUL 15, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for California Lifeline Telephone Program (California Lifeline) furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line
(SEE SPECIAL CONDITIONS)

\$ 3.21

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over

\$ 0.08

b. Local Flat Rate Service

Individual line
(SEE SPECIAL CONDITIONS)

6.03

Advice Letter No. 12,406

Issued By

Date Filed MAY 29, 2009

Effective JULY 1, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line (SEE SPECIAL CONDITIONS)	\$ 3.21	(I)
---	---------	-----

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. Local Flat Rate Service

Individual line (SEE SPECIAL CONDITIONS)	6.03	(I)
---	------	-----

Advice Letter No. 12,327

Issued By

Date Filed DEC 9, 2008
Effective JAN 9, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service

a. Local Measured Rate Service

Monthly Rate

Individual Line (SEE SPECIAL CONDITIONS)	\$ 2.91	(l)
---	---------	-----

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over this allowance are provided at all days and hours at the following rates:

Rate Per Message

Messages, 61 and over	\$ 0.08
-----------------------	---------

b. Local Flat Rate Service

Individual line (SEE SPECIAL CONDITIONS)	5.47	(l)
---	------	-----

Advice Letter No. 12,229

Issued By

Date Filed JUL 8, 2008

Effective JUL 10, 2008

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service (T)

a. Local Measured Rate Service Monthly Rate (T)

Individual Line \$ 2.85 (T)
(SEE SPECIAL CONDITIONS) (T)

Individual line message rate service is provided with an allowance of 60 local messages. Local messages over (T)
this allowance are provided at all days and hours at the following rates: (T)

Rate Per Message (T)

Messages, 61 and over \$ 0.08 (T)

b. Local Flat Rate Service (T)

Individual line 5.34 (T)
(SEE SPECIAL CONDITIONS) (T)

Continued

Advice Letter No. 10,464

Issued By

Date Filed MAR 27, 2003
Effective APR 27, 2003

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

I. GENERAL

APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

II. RATES

1. Basic Exchange Service:

- a. Local Measured Rate Service
 Individual Line..... \$2.85 (R)
 (SEE SPECIAL CONDITIONS) (11935)

Individual line message rate
 service is provided with an
 allowance of 60 local messages.
 Local messages over this allowance
 are provided at all days and hours
 at the rates following. Messages

Rate Per
Message
 61 and over \$0.08

b. Local Flat Rate Service

Individual line \$ 5.34 (R)
 (SEE SPECIAL CONDITIONS) (22005)

Contin

ued

Advice Letter No. 9160
 27, 1999

Issued By

Date Filed OCT

Effective NOV

01, 1999

Decision No.

Director
 Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$8.04	\$4.71
Los Alamos	\$15.50	\$2.75	\$8.04	\$4.71
Palm Desert	\$14.30	\$2.75	\$7.44	\$4.11
Palm Springs	\$13.85	\$2.75	\$7.21	\$3.89
Gaviota	\$17.63	\$2.75	\$9.10	\$5.78
Big Pine	\$14.95	\$4.06 (R)	\$6.45 (I)	\$4.44
Pine Creek	\$14.95	\$4.06	\$6.45	\$4.44
Sherwood Ranch DA	\$14.50	\$4.06	\$6.23	\$4.21
Olancho	\$15.80	\$4.06	\$6.88	\$4.86
Trona	\$15.50	\$4.06 (R)	\$6.73 (I)	\$4.71

Continued

Advice Letter No. AL12710

Issued By

Date Filed JUN 18, 2015

Effective JUL 01, 2015

Director

Decision No.

Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

(D)

(D)

(D)

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$8.04	\$4.71
Los Alamos	\$15.50	\$2.75	\$8.04	\$4.71
Palm Desert	\$14.30	\$2.75	\$7.44	\$4.11
Palm Springs	\$13.85	\$2.75	\$7.21	\$3.89
Gaviota	\$17.63	\$2.75	\$9.10	\$5.78
Big Pine	\$14.95	\$4.10 (R)	\$6.41 (I)	\$4.44
Pine Creek	\$14.95	\$4.10	\$6.41	\$4.44
Sherwood Ranch DA	\$14.50	\$4.10	\$6.19	\$4.21
Olancho	\$15.80	\$4.10	\$6.84	\$4.86
Trona	\$15.50	\$4.10 (R)	\$6.69 (I)	\$4.71

(D)

Continued

Advice Letter No. 12696

Issued By

Date Filed SEPT 30, 2014
 Effective OCT 1, 2014

Decision No.

Director
 Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$9.20	\$3.55
Los Alamos	\$15.50	\$2.75	\$9.20	\$3.55
Palm Desert	\$14.30	\$2.75	\$8.60	\$2.95
Palm Springs	\$13.85	\$2.75	\$8.38	\$2.73
Gaviota	\$17.63	\$2.75	\$10.27	\$4.62
Big Pine	\$14.95	\$4.11	\$7.56	\$3.28
Pine Creek	\$14.95	\$4.11	\$7.56	\$3.28
Sherwood Ranch DA	\$14.50	\$4.11	\$7.34	\$3.05
Olancho	\$15.80	\$4.11	\$7.99	\$3.70
Trona	\$15.50	\$4.11	\$7.84	\$3.55

(M)

On or after April 1, 2014¹

(N)

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$8.04 (R)	\$4.71 (I)
Los Alamos	\$15.50	\$2.75	\$8.04	\$4.71
Palm Desert	\$14.30	\$2.75	\$7.44	\$4.11
Palm Springs	\$13.85	\$2.75	\$7.21	\$3.89
Gaviota	\$17.63	\$2.75	\$9.10	\$5.78
Big Pine	\$14.95	\$4.11	\$6.40	\$4.44
Pine Creek	\$14.95	\$4.11	\$6.40	\$4.44
Sherwood Ranch DA	\$14.50	\$4.11	\$6.18	\$4.21
Olancho	\$15.80	\$4.11	\$6.83	\$4.86
Trona	\$15.50	\$4.11	\$6.68 (R)	\$4.71 (I)

(N)

¹ To be implemented beginning April 1, 2014.

(N)

(M) Material relocated to Sheet 1.0.2.

(N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$9.20	\$3.55
Los Alamos	\$15.50	\$2.75	\$9.20	\$3.55
Palm Desert	\$14.30	\$2.75	\$8.60	\$2.95
Palm Springs	\$13.85	\$2.75	\$8.38	\$2.73
Gaviota	\$17.63	\$2.75	\$10.27	\$4.62
Big Pine	\$14.95	\$4.11 (I)	\$7.56 (R)	\$3.28
Pine Creek	\$14.95	\$4.11	\$7.56	\$3.28
Sherwood Ranch DA	\$14.50	\$4.11	\$7.34	\$3.05
Olancho	\$15.80	\$4.11	\$7.99	\$3.70
Trona	\$15.50	\$4.11 (I)	\$7.84 (R)	\$3.55

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>Additional Support Amount</u>	<u>Additional Credit¹</u>	<u>Lifeline Flat Rate</u>
Lake Hughes	\$24.10	\$2.75	\$11.50	\$1.05	\$1.09	\$7.71
Los Alamos	\$24.10	\$2.75	\$11.50	\$1.05	\$1.09	\$7.71
Palm Desert	\$22.90	\$2.75	\$11.50	\$0.45	\$1.09	\$7.11
Palm Springs	\$22.45	\$2.75	\$11.50	\$0.23	\$1.09	\$6.89
Gaviota	\$26.23	\$2.75	\$11.50	\$2.12	\$1.09	\$8.78
Big Pine	\$23.55	\$4.11 (I)	\$11.50	\$0.16 (R)	\$1.50	\$6.28
Pine Creek	\$23.55	\$4.11	\$11.50	\$0.16	\$1.50	\$6.28
Sherwood Ranch DA	\$23.10	\$4.11	\$11.50	\$0.00	\$1.50	\$6.05
Olancho	\$24.40	\$4.11	\$11.50	\$0.59	\$1.50	\$6.70
Trona	\$24.10	\$4.11 (I)	\$11.50	\$0.44 (R)	\$1.50	\$6.55

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

Advice Letter No. 12656

Issued By

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 Effective OCT 1, 2013

Director
 Regulatory & Industry Affairs

Decision No.

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>LifeLine Measured Rate</u>
Lake Hughes	\$15.50	\$2.75	\$9.20	\$3.55
Los Alamos	\$15.50	\$2.75	\$9.20	\$3.55
Palm Desert	\$14.30	\$2.75	\$8.60	\$2.95
Palm Springs	\$13.85	\$2.75	\$8.38	\$2.73
Gaviota	\$17.63	\$2.75	\$10.27	\$4.62
Big Pine	\$14.95	\$4.02 (R)	\$7.65 (I)	\$3.28
Pine Creek	\$14.95	\$4.02	\$7.65	\$3.28
Sherwood Ranch DA	\$14.50	\$4.02	\$7.43	\$3.05
Olancho	\$15.80	\$4.02	\$8.08	\$3.70
Trona	\$15.50	\$4.02 (R)	\$7.93 (I)	\$3.55

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	<u>Federal Support Credit</u>	<u>California Specific Support Credit</u>	<u>Additional Support Amount</u>	<u>Additional Credit¹</u>	<u>Lifeline Flat Rate</u>
Lake Hughes	\$24.10 (I)	\$2.75	\$11.50	\$1.05	\$1.09	\$7.71
Los Alamos	\$24.10	\$2.75	\$11.50	\$1.05	\$1.09	\$7.71
Palm Desert	\$22.90	\$2.75	\$11.50	\$0.45	\$1.09	\$7.11
Palm Springs	\$22.45	\$2.75	\$11.50	\$0.23	\$1.09	\$6.89
Gaviota	\$26.23	\$2.75	\$11.50	\$2.12	\$1.09	\$8.78
Big Pine	\$23.55	\$4.02 (R)	\$11.50	\$0.25 (I)	\$1.50	\$6.28
Pine Creek	\$23.55	\$4.02	\$11.50	\$0.25	\$1.50	\$6.28
Sherwood Ranch DA	\$23.10	\$4.02	\$11.50 (I)	\$0.03	\$1.50	\$6.05
Olancho	\$24.40	\$4.02	\$11.50	\$0.68	\$1.50	\$6.70
Trona	\$24.10	\$4.02 (R)	\$11.50	\$0.53 (I)	\$1.50	\$6.55

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	(N)		
		Federal Support Credit	California Specific Support Credit	LifeLine Measured Rate
Lake Hughes	\$15.50 (I)	\$2.75	\$9.20 (I)	\$3.55
Los Alamos	\$15.50	\$2.75	\$9.20	\$3.55
Palm Desert	\$14.30	\$2.75	\$8.60	\$2.95
Palm Springs	\$13.85	\$2.75	\$8.38	\$2.73
Gaviota	\$17.63	\$2.75	\$10.27	\$4.62
Big Pine	\$14.95	\$4.11	\$7.56	\$3.28
Pine Creek	\$14.95	\$4.11	\$7.56	\$3.28
Sherwood Ranch DA	\$14.50	\$4.11	\$7.34	\$3.05
Olancho	\$15.80	\$4.11	\$7.99	\$3.70
Trona	\$15.50 (I)	\$4.11	\$7.84 (I)	\$3.55

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	(N)				LifeLine Flat Rate	(T)
		Federal Support Credit	California Specific Support Credit	Additional Support Amount	Additional Credit ¹		
Lake Hughes	\$24.10 (I)	\$2.75	\$11.50	\$1.05	\$1.09 (N)	\$7.71	
Los Alamos	\$24.10	\$2.75	\$11.50	\$1.05	\$1.09	\$7.71	
Palm Desert	\$22.90	\$2.75	\$11.50	\$0.45	\$1.09	\$7.11	
Palm Springs	\$22.45	\$2.75	\$11.50	\$0.23	\$1.09	\$6.89	
Gaviota	\$26.23	\$2.75	\$11.50	\$2.12	\$1.09	\$8.78	
Big Pine	\$23.55	\$4.11	\$11.50	\$0.16	\$1.50	\$6.28	
Pine Creek	\$23.55	\$4.11	\$11.50	\$0.16	\$1.50	\$6.28	
Sherwood Ranch DA	\$23.10	\$4.11	\$10.89 (R)	\$0.00	\$1.50	\$6.05	
Olancho	\$24.40	\$4.11	\$11.50	\$0.59	\$1.50	\$6.70	
Trona	\$24.10 (I)	\$4.11	\$11.50	\$0.44	\$1.50 (N)	\$6.55	

¹ For customers with a package, the additional credit provided by Verizon California has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (N)
 (N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	Federal Support Credit	California Specific Support Credit	LifeLine Measured Rate
Lake Hughes	\$14.49	\$2.75 (R)	\$8.19 (I)	\$3.55
Los Alamos	\$14.49	\$2.75 (R)	\$8.19 (I)	\$3.55
Palm Desert	\$13.29	\$2.75 (R)	\$7.59 (I)	\$2.95
Palm Springs	\$12.84	\$2.75 (R)	\$7.37 (I)	\$2.73
Gaviota	\$16.62	\$2.75 (R)	\$9.26 (I)	\$4.62
Big Pine	\$13.94	\$4.11 (I)	\$6.55 (R)	\$3.28
Pine Creek	\$13.94	\$4.11 (I)	\$6.55 (R)	\$3.28
Sherwood Ranch DA	\$13.49	\$4.11 (I)	\$6.33 (R)	\$3.05
Olancho	\$14.79	\$4.11 (I)	\$6.98 (R)	\$3.70
Trona	\$14.49	\$4.11 (I)	\$6.83 (R)	\$3.55

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	Federal Support Credit	California Specific Support Credit	Additional Support Amount	LifeLine Flat Rate
Lake Hughes	\$23.0100	\$2.75 (R)	\$11.50	\$1.05	\$7.71 (I)
Los Alamos	\$23.0100	\$2.75 (R)	\$11.50	\$1.05	\$7.71 (I)
Palm Desert	\$21.8100	\$2.75 (R)	\$11.50	\$0.45	\$7.11 (I)
Palm Springs	\$21.3600	\$2.75 (R)	\$11.50	\$0.23	\$6.89 (I)
Gaviota	\$25.1400	\$2.75 (R)	\$11.50	\$2.12	\$8.78 (I)
Big Pine	\$22.0500	\$4.11 (I)	\$11.50	\$0.16 (R)	\$6.28
Pine Creek	\$22.0500	\$4.11 (I)	\$11.50	\$0.16 (R)	\$6.28
Sherwood Ranch DA	\$21.6000	\$4.11 (I)	\$11.44 (R)	\$0.00 (R)	\$6.05
Olancho	\$22.9000	\$4.11 (I)	\$11.50	\$0.59 (R)	\$6.70
Trona	\$22.6000	\$4.11 (I)	\$11.50	\$0.44 (R)	\$6.55

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

1. California Lifeline Measured Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	Federal Support Credit	California Specific Support Credit	LifeLine Measured Rate
Lake Hughes	\$14.49	\$3.50	\$7.44	\$3.55
Los Alamos	\$14.49	\$3.50	\$7.44	\$3.55
Palm Desert	\$13.29	\$3.50	\$6.84	\$2.95
Palm Springs	\$12.84	\$3.50	\$6.62	\$2.73
Gaviota	\$16.62	\$3.50	\$8.51	\$4.62
Big Pine	\$13.94	\$3.50	\$7.16	\$3.28
Pine Creek	\$13.94	\$3.50	\$7.16	\$3.28
Sherwood Ranch DA	\$13.49	\$3.50	\$6.94	\$3.05
Olancho	\$14.79	\$3.50	\$7.59	\$3.70
Trona	\$14.49	\$3.50	\$7.44	\$3.55

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

Exchange	Rate	Federal Support Credit	California Specific Support Credit	Additional Support Amount	LifeLine Flat Rate
Lake Hughes	\$23.0100	\$3.50	\$11.50	\$1.05	\$6.96
Los Alamos	\$23.0100	\$3.50	\$11.50	\$1.05	\$6.96
Palm Desert	\$21.8100	\$3.50	\$11.50	\$0.45	\$6.36
Palm Springs	\$21.3600	\$3.50	\$11.50	\$0.23	\$6.14
Gaviota	\$25.1400	\$3.50	\$11.50	\$2.12	\$8.03
Big Pine	\$22.0500	\$3.50	\$11.50	\$0.77	\$6.28
Pine Creek	\$22.0500	\$3.50	\$11.50	\$0.77	\$6.28
Sherwood Ranch DA	\$21.6000	\$3.50	\$11.50	\$0.55	\$6.05
Olancho	\$22.9000	\$3.50	\$11.50	\$1.20	\$6.70
Trona	\$22.6000	\$3.50	\$11.50	\$1.05	\$6.55

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	California				Lifeline Flat <u>Rate</u>
		Federal Support <u>Credit</u>	Specific Support <u>Credit</u> ¹	Additional Support <u>Amount</u>	Additional <u>Credit</u>	
Lake Hughes	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.21	\$7.29
Palm Springs	\$22.45	\$2.75	\$12.63	\$0.00	\$0.00	\$7.07
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$1.87	\$8.96
Big Pine	\$23.55	\$4.06 (R)	\$11.87 (I)	\$0.00	\$0.00	\$7.62
Pine Creek	\$23.55	\$4.06	\$11.87	\$0.00	\$0.00	\$7.62
Sherwood Ranch DA	\$23.10	\$4.06	\$11.10	\$0.00	\$0.55	\$7.39
Olancho	\$24.40	\$4.06	\$12.30	\$0.00	\$0.00	\$8.04
Trona	\$24.10	\$4.06 (R)	\$12.15 (I)	\$0.00	\$0.00	\$7.89

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

(D)

(D)

(D)

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	California		<u>Additional Support Amount</u>	<u>Additional Credit</u>	<u>Lifeline Flat Rate</u>
		<u>Federal Support Credit</u>	<u>Specific Support Credit¹</u>			
Lake Hughes	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.21	\$7.29
Palm Springs	\$22.45	\$2.75	\$12.63	\$0.00	\$0.00	\$7.07
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$1.87	\$8.96
Big Pine	\$23.55	\$4.10 (R)	\$11.83 (I)	\$0.00	\$0.00	\$7.62
Pine Creek	\$23.55	\$4.10	\$11.83	\$0.00	\$0.00	\$7.62
Sherwood Ranch DA	\$23.10	\$4.10	\$11.06	\$0.00	\$0.55	\$7.39
Olancho	\$24.40	\$4.10	\$12.26	\$0.00	\$0.00	\$8.04
Trona	\$24.10	\$4.10 (R)	\$12.11 (I)	\$0.00	\$0.00	\$7.89

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill.

(D)
Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

On or after January 1, 2014.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	California		<u>Additional Support Amount</u>	Lifeline	
		<u>Federal Support Credit</u>	<u>Specific Support Credit</u> ¹ (T)		<u>Additional Credit</u> (T)	<u>Flat Rate</u>
Lake Hughes	\$24.10	\$2.75	\$12.65	\$0.00	\$0.99	\$7.71
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.99	\$7.71
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.39	\$7.11
Palm Springs	\$22.45	\$2.75	\$12.65	\$0.00	\$0.16	\$6.89
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$2.05	\$8.78
Big Pine	\$23.55	\$4.11	\$12.65	\$0.00	\$0.51	\$6.28
Pine Creek	\$23.55	\$4.11	\$12.65	\$0.00	\$0.51	\$6.28
Sherwood Ranch DA	\$23.10	\$4.11	\$12.65	\$0.00	\$0.29	\$6.05
Olancho	\$24.40	\$4.11	\$12.65	\$0.00	\$0.94	\$6.70
Trona	\$24.10	\$4.11	\$12.65	\$0.00	\$0.79	\$6.55

On or after April 1, 2014 ²

Monthly Rates and Credits

(T)

<u>Exchange</u>	<u>Rate</u>	California		<u>Additional Support Amount</u>	Lifeline	
		<u>Federal Support Credit</u>	<u>Specific Support Credit</u> ¹ (T)		<u>Additional Credit</u> (T)	<u>Flat Rate</u>
Lake Hughes	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81	\$7.89
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.21	\$7.29
Palm Springs	\$22.45	\$2.75	\$12.63	\$0.00	\$0.00	\$7.07
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$1.87	\$8.96
Big Pine	\$23.55	\$4.11	\$11.82	\$0.00	\$0.00	\$7.62
Pine Creek	\$23.55	\$4.11	\$11.82	\$0.00	\$0.00	\$7.62
Sherwood Ranch DA	\$23.10	\$4.11	\$11.05	\$0.00	\$0.55	\$7.39
Olancho	\$24.40	\$4.11	\$12.25	\$0.00	\$0.00	\$8.04
Trona	\$24.10	\$4.11	\$12.10	\$0.00	\$0.00	\$7.89

¹ For customers with a package, some portion of this credit may be applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (C)

² To be implemented beginning April 1, 2014.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES (Continued)

1. Basic Exchange Service (Continued)

c. Exceptions for exchanges that have Extended Area Service rates:

2. California Lifeline Flat Rate Service in Extended Area Service exchanges.

On or after January 1, 2014.

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	California				Lifeline Flat <u>Rate</u>
		Federal Support <u>Credit</u>	Specific Support <u>Credit</u>	Additional Support <u>Amount</u>	Additional <u>Credit</u> ¹	
Lake Hughes	\$24.10	\$2.75	\$12.65 (I)	\$0.00 (R)	\$0.99 (R)	\$7.71
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.99	\$7.71
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.39	\$7.11
Palm Springs	\$22.45	\$2.75	\$12.65	\$0.00	\$0.16 (R)	\$6.89
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$2.05 (I)	\$8.78
Big Pine	\$23.55	\$4.11	\$12.65	\$0.00	\$0.51 (R)	\$6.28
Pine Creek	\$23.55	\$4.11	\$12.65	\$0.00 (R)	\$0.51	\$6.28
Sherwood Ranch DA	\$23.10	\$4.11	\$12.65	\$0.00	\$0.29	\$6.05
Olancho	\$24.40	\$4.11	\$12.65	\$0.00 (R)	\$0.94	\$6.70
Trona	\$24.10	\$4.11	\$12.65 (I)	\$0.00 (R)	\$0.79 (R)	\$6.55

On or after April 1, 2014 ²

Monthly Rates and Credits

<u>Exchange</u>	<u>Rate</u>	California				Lifeline Flat <u>Rate</u>
		Federal Support <u>Credit</u>	Specific Support <u>Credit</u>	Additional Support <u>Amount</u>	Additional <u>Credit</u> ¹	
Lake Hughes	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81 (R)	\$7.89 (I)
Los Alamos	\$24.10	\$2.75	\$12.65	\$0.00	\$0.81 (I)	\$7.89
Palm Desert	\$22.90	\$2.75	\$12.65	\$0.00	\$0.21 (R)	\$7.29
Palm Springs	\$22.45	\$2.75	\$12.63 (R)	\$0.00	\$0.00	\$7.07
Gaviota	\$26.23	\$2.75	\$12.65	\$0.00	\$1.87	\$8.96
Big Pine	\$23.55	\$4.11	\$11.82 (R)	\$0.00	\$0.00	\$7.62
Pine Creek	\$23.55	\$4.11	\$11.82	\$0.00	\$0.00 (R)	\$7.62
Sherwood Ranch DA	\$23.10	\$4.11	\$11.05	\$0.00	\$0.55 (I)	\$7.39
Olancho	\$24.40	\$4.11	\$12.25	\$0.00	\$0.00 (R)	\$8.04
Trona	\$24.10	\$4.11	\$12.10 (R)	\$0.00	\$0.00 (R)	\$7.89 (I)

¹ For customers with a package, some portion of this credit has been applied to the "Package Line Credit", which, depending on bill format, may not display on the customer's bill. (M)(C)

² To be implemented beginning April 1, 2014. (M)

(M) Material relocated from Sheet 1.0.1 (N)

Continued (N)

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

- d. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	Monthly Credit ¹ (IOSC 30051)	On or after April 1, 2014 Monthly Credit ^{1, 2} (IOSC 30051)	(N) (N) (C)
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	\$ 4.50	\$ 5.84 (I)	
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.50	5.84	
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.28	6.62	
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.50	5.84	
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.50	5.84	
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.66	5.84	
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.66	5.84	
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.66	5.84 (I)	(C)

¹ Credit applicable to flat rate Lifeline Service only.

² To be implemented beginning April 1, 2014.

(T)

(N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

- d. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> <u>(IOSC 30051)</u>
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	\$ 4.50
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.50
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.28 (I)
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.50
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.50
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.66
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.66
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.66

* Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

- d. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> <u>(IOSC 30051)</u>
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	\$ 4.50
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.50
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.27
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.50
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.50
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.66 (I)
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.66 (I)
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.66 (I)

* Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

- d. Native American Lifeline – minimum monthly rate of \$1.00 (T)
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and (N)
II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> <u>(IOSC 30051)</u>
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	\$ 4.50
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.50
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.27
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.50
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.50
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	4.91
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	4.91
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	4.91

* Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)	
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	\$ 4.50	(R)
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.50	(R)
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.27	(R)
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.50	(R)
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.50	(R)
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	4.91	(R)
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	4.91	(R)
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	4.91	(R)

* Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

II. RATES - Continued

1. Basic Exchange Service: - Continued

- c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit** (IOSC 30051)</u>
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	5.03
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	5.03
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.80
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	5.03
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	5.03
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.03
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.03
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.03

(D)

* Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

II. RATES - Continued

1. Basic Exchange Service: - Continued

- c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)
Washoe Tribe, Woodfords Community	Alpine	\$ 5.03
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	5.03
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	5.03
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.80
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	5.03
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	5.03
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.03
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.03
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.03

* Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)	
Washoe Tribe, Woodfords Community	Alpine	\$ 5.03	(C)
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	5.03	(C)
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	5.03	(C)
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.80	(C)
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	5.03	(C)
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	5.03	(C)
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	5.03	(C)
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	5.03	(C)
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	5.03	(C)

* Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)
Washoe Tribe, Woodfords Community	Alpine	\$ 4.34
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	4.34
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.34
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	5.11 (C)
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.34
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.34
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	4.34
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	4.34
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	4.34

* Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

- c. Native American Lifeline – minimum monthly rate of \$1.00
(SEE SPECIAL CONDITIONS, No. 25)

(N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit** (IOSC 30051)</u>
Washoe Tribe, Woodfords Community	Alpine	\$4.34
Utu Utu Gwaitu Paiute Tribe of the Benton Paiute Reservation	Benton Station	4.34
Paiute-Shoshone Indians of the Bishop Community of the Bishop Colony	Bishop	4.34
Big Pine Band of Owens Valley Paiute Shoshone Indians of the Big Pine Reservation	Big Pine	4.34
Fort Independence Indian Community of Paiute Indians of the Fort Independence Reservation	Independence	4.34
Paiute-Shoshone Indians of the Lone Pine Community of the Lone Pine Reservation	Lone Pine	4.34
Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation	Santa Ynez	4.34
Twentynine Palms Band of Luiseno Mission Indians of California	Twentynine Palms	4.34
Morongo Band of Cahuilla Mission Indians of the Morongo Reservation	Banning-Beaumont	4.34

(N)

* Credit applicable to flat rate Lifeline Service only.

(N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	Monthly Credit ¹ (IOSC 30051)	On or after April 1, 2014 Monthly Credit ^{1, 2} (IOSC 30051)	(N) (N) (C)
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage)	\$ 5.89	\$ 6.07 (I)	
	Palm Desert (Thousand Palms)	6.11	6.29	
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	5.66	5.84	
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	5.66	5.84	
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	5.66	5.84	
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	5.66	5.84	
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	5.66	5.84	
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	5.66	5.84 (I)	(C)

¹ Credit applicable to flat rate Lifeline Service only.

² To be implemented beginning April 1, 2014.

(N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs	\$ 5.89 (I)
	(Palm Springs-East, Rancho Mirage)	
	Palm Desert	6.11 (I)
	(Thousand Palms)	
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio	5.66 (I)
	(Coachella, Mecca)	
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio	5.66 (I)
	(Coachella, Thermal)	
Torres-Martinez Band of Cahuilla Mission Indians	Indio	5.66 (I)
	(Mecca, Oasis)	
	Salton	
	(Desert Shores)	
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA	5.66 (I)
	Hemet: Hemet DA	
	(Valle Vista)	
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	5.66 (I)
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	5.66 (I)

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and (N)
II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs	\$ 5.14
	(Palm Springs-East, Rancho Mirage)	
	Palm Desert	5.36
	(Thousand Palms)	
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio	4.91
	(Coachella, Mecca)	
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio	4.91
	(Coachella, Thermal)	
Torres-Martinez Band of Cahuilla Mission Indians	Indio	4.91
	(Mecca, Oasis)	
	Salton	
	(Desert Shores)	
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA	4.91
	Hemet: Hemet DA	
	(Valle Vista)	
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	4.91
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	4.91

¹ Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage)	\$ 5.14	(R)
	Palm Desert (Thousand Palms)	5.36	(R)
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	4.91	(R)
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	4.91	(R)
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	4.91	(R)
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	4.91	(R)
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	4.91	(R)
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	4.91	(R)

¹ Credit applicable to flat rate Lifeline Service only.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage)	\$ 5.26
	Palm Desert (Thousand Palms)	5.48
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	5.03
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	5.03
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	5.03
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	5.03
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	5.03
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	5.03

¹ Credit applicable to flat rate Lifeline Service only.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage)	\$ 5.26	(C)
	Palm Desert (Thousand Palms)	5.48	(C)
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	5.03	(C)
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	5.03	(C)
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	5.03	(C)
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	5.03	(C)
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	5.03	(C)
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	5.03	(C)

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¹ Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service - Continued

(T)

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

(T)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	(T)
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage)	\$ 4.57	
	Palm Desert (Thousand Palms)	4.79	
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	4.34	
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	4.34	
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	4.34	
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	4.34	
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	4.34	
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	4.34	

(D)

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(D)

¹ Credit applicable to flat rate Lifeline Service only.

(T)

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage) Palm Desert (Thousand Palms)	\$ 4.57 (C) 4.79 (C)
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	4.34
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	4.34
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	4.34
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	4.34
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	4.34
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	4.34
Santa Ysabel Band of Diegueno Mission Indians of the Santa Ysabel Reservation	Idyllwild Pinyon	4.34

* Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES – Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

(N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)
Agua Caliente Band of Cahuilla Indians of the Agua Caliente Indian Reservation	Palm Springs (Palm Springs-East, Rancho Mirage) Palm Desert (Thousand Palms)	\$4.34
Cabazon Band of Cahuilla Mission Indians of the Cabazon Reservation	Indio (Coachella, Mecca)	4.34
Augustine Band of Cahuilla Mission Indians of the Augustine Reservation	Indio (Coachella, Thermal)	4.34
Torres-Martinez Band of Cahuilla Mission Indians	Indio (Mecca, Oasis) Salton (Desert Shores)	4.34
Soboba Band of Luiseno Mission Indians of the Soboba Reservation	Hemet: San Jacinto DA Hemet: Hemet DA (Valle Vista)	4.34
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Hemet: Anza DA	4.34
Ramona Band or Village of Cahuilla Mission Indians	Hemet: Anza DA	4.34
Santa Ysabel Band of Diegueno Mission Indians of the Santa Ysabel Reservation	Idyllwild Pinyon	4.34

(N)

* Credit applicable to flat rate Lifeline Service only.

(N)

Continued

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Resolution

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
 (SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	Monthly Credit ¹ (IOSC 30051)	On or after April 1, 2014 Monthly Credit ^{1, 2} (IOSC 30051)	(N) (N) (C)
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$ 5.66	\$5.84 (I)	
Hoopa Valley Tribe	Hoopa	4.50	5.84	
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.50	5.84	
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.50	5.84	
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.50	5.84	
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.50	5.84	
Yurok Tribe of the Yurok Reservation	Hoopa	4.50	5.84	
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	5.66	5.84	
Karuk Tribe of California	Orleans	4.50	5.84	
Bridgeport Paiute Indian Colony	Bridgeport	4.50	5.84 (I)	(C)

¹ Credit applicable to flat rate Lifeline Service only.

² To be implemented beginning April 1, 2014.

(N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below.

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$5.66 (I)
Hoopa Valley Tribe	Hoopa	4.50
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.50
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.50
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.50
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.50
Yurok Tribe of the Yurok Reservation	Hoopa	4.50
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	5.66 (I)
Karuk Tribe of California	Orleans	4.50
Bridgeport Paiute Indian Colony	Bridgeport	4.50

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

In addition to the charges and credits for California LifeLine Flat Rate Service as described in Section II.1.b and (N)
II.1.c.2 above, customers eligible for Native American Lifeline receive the additional credits listed below. (N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$4.91
Hoopa Valley Tribe	Hoopa	4.50
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.50
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.50
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.50
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.50
Yurok Tribe of the Yurok Reservation	Hoopa	4.50
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	4.91
Karuk Tribe of California	Orleans	4.50
Bridgeport Paiute Indian Colony	Bridgeport	4.50

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$4.91	(R)
Hoopa Valley Tribe	Hoopa	4.50	(R)
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.50	(R)
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.50	(R)
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.50	(R)
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.50	(R)
Yurok Tribe of the Yurok Reservation	Hoopa	4.50	(R)
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	4.91	(R)
Karuk Tribe of California	Orleans	4.50	(R)
Bridgeport Paiute Indian Colony	Bridgeport	4.50	(R)

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$5.03	
Hoopa Valley Tribe	Hoopa	5.03	
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	5.03	
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	5.03	
Sherwood Valley Rancheria of Pomo Indians	Laytonville	5.03	
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	5.03	
			(D)
			(D)
Yurok Tribe of the Yurok Reservation	Hoopa	5.03	
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	5.03	
			(D)
			(D)
Karuk Tribe of California	Orleans	5.03	
Bridgeport Paiute Indian Colony	Bridgeport	5.03	

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$5.03
Hoopla Valley Tribe	Hoopla	5.03
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	5.03
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	5.03
Sherwood Valley Rancheria of Pomo Indians	Laytonville	5.03
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	5.03
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Havasui Lake (Havasui Landing)	5.03
Yurok Tribe of the Yurok Reservation	Hoopla	5.03
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	5.03
Colorado River Indian Tribes	Earp Blythe	5.25 5.03
Karuk Tribe of California	Orleans	5.03
Bridgeport Paiute Indian Colony	Bridgeport	5.03

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$5.03	(C)
Hoopla Valley Tribe	Hoopla	5.03	(C)
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	5.03	(C)
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	5.03	(C)
Sherwood Valley Rancheria of Pomo Indians	Laytonville	5.03	(C)
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	5.03	(C)
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Havasul Lake (Havasul Landing)	5.03	(C)
Yurok Tribe of the Yurok Reservation	Hoopla	5.03	(C)
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	5.03	(C)
Colorado River Indian Tribes	Earp Blythe	5.25 5.03	(C) (C)
Karuk Tribe of California	Orleans	5.03	(C)
Bridgeport Paiute Indian Colony	Bridgeport	5.03	(C)

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$4.34	
Hoopla Valley Tribe	Hoopla	4.34	
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.34	
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.34	
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.34	
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.34	
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Havasui Lake (Havasui Landing)	4.34	
Yurok Tribe of the Yurok Reservation	Hoopla	4.34	
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	4.34	
Colorado River Indian Tribes	Earp Blythe	4.56 4.34	
Karuk Tribe of California	Orleans	4.34	
Bridgeport Paiute Indian Colony	Bridgeport	4.34	(N)

¹ Credit applicable to flat rate Lifeline Service only.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service - Continued (T)

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit</u> ¹	(T)
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$4.34	(T)
Hoopa Valley Tribe	Hoopa	4.34	
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.34	
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.34	
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.34	
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.34	
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Havasui Lake (Havasui Landing)	4.34	
Yurok Tribe of the Yurok Reservation	Hoopa	4.34	(N)
Santa Rosa Band of Cahuilla Mission Indians of the Santa Rosa Reservation	Hemet: Anza D.A.	4.34	(N) (N)
Colorado River Indian Tribes	Earp Blythe	4.56 4.34	(N) (N)
Karuk Tribe of California	Orleans	4.34	(N)

¹ Credit applicable to flat rate Lifeline Service only. (T)

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

1. Basic Exchange Service: - Continued

c. Native American Lifeline – minimum monthly rate of \$1.00 – Continued
(SEE SPECIAL CONDITIONS, No. 25)

(N)

<u>Reservation</u>	<u>Exchange</u>	<u>Monthly Credit*</u> (IOSC 30051)
Pechanga Band of Luiseno Mission Indians of the Pechanga Reservation	Temecula (Rancho California)	\$4.34
Hoopla Valley Tribe	Hoopla	4.34
Round Valley Indian Tribes of the Round Valley Reservation (formerly known as the Covelo Indian Community)	Covelo	4.34
Cahto Indian Tribe of the Laytonville Rancheria	Laytonville	4.34
Sherwood Valley Rancheria of Pomo Indians	Laytonville	4.34
Kashia Band of Pomo Indians of the Stewarts Point Rancheria	Timbercove: Sea Ranch DA	4.34
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Havasus Lake (Havasus Landing)	4.34

(N)

* Credit applicable to flat rate Lifeline Service only.

(N)

Continued

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline

Installation of basic exchange service:

Nonrecurring
Charge

Service Connection Charge: ^{1,2}

Individual Flat Rate or Measured Rate Service

Service Order Activity + Central Office Activity Charge ²

46.00

Federal Lifeline Credit

00.00

(R)

California Lifeline Credit

36.00

(I)

California Lifeline Installation

10.00

Each subsequent installation within the same 12 month period,
at the same address as the first installation

Service Order Activity + Central Office Activity Charge

46.00

Federal Lifeline Credit

0.00

California LifeLine Credit

36.00

California LifeLine Charge

10.00

Central Office Activity Charge

0.00

Outside Facility Connection Charge

0.00

Service Conversion Charge: ^{1,2}

10.00

Changes in class, type or grade of service after initial installation of California Lifeline
at a specific address:

Subsequent Order Charge + Central Office Activity Charge (when applicable)

40.25

California LifeLine Credit

30.25

California LifeLine Charge

10.00

Native American Lifeline

Link Up Service Connection and Line Extension Charges credit ³, up to

100.00

3. Access Charge Allowance ⁴

⁵

¹ See Special Conditions Nos. 5, 6, 7.

² See Verizon California Inc., Product Guide, Section 3.

³ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

⁴ See Special Conditions No. 3.c.

⁵ An allowance equal to the current federally mandated end user access charge for California Lifeline customers.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline

Installation of basic exchange service:

Nonrecurring
Charge

Service Connection Charge: ^{1,2}

Individual Flat Rate or Measured Rate Service

Service Order Activity + Central Office Activity Charge ²

46.00

(C)

Federal Lifeline Credit

23.00

California Lifeline Credit

13.00

California Lifeline Installation

10.00

Each subsequent installation within the same 12 month period,
at the same address as the first installation

Service Order Activity + Central Office Activity Charge

46.00

Federal Lifeline Credit

0.00

California LifeLine Credit

36.00

California LifeLine Charge

10.00

(C)

Central Office Activity Charge

0.00

Outside Facility Connection Charge

0.00

Service Conversion Charge: ^{1,2}

10.00

Changes in class, type or grade of service after initial installation of California Lifeline
at a specific address:

Subsequent Order Charge + Central Office Activity Charge (when applicable)

40.25

(C)

California LifeLine Credit

30.25

California LifeLine Charge

10.00

(C)

Native American Lifeline

Link Up Service Connection and Line Extension Charges credit ³, up to

100.00

3. Access Charge Allowance ⁴

⁵

(M)

(M) Material relocated to Sheet 2.1.

(N)

¹ See Special Conditions Nos. 5, 6, 7.

² See Verizon California Inc., Product Guide, Section 3.

³ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

⁴ See Special Conditions No. 3.c.

⁵ An allowance equal to the current federally mandated end user access charge for California Lifeline customers.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

II. RATES - Continued

2. Service Order Charges - Nonrecurring

California Lifeline

(N)

Installation of basic exchange service:

Nonrecurring
Charge

Service Connection Charge: ¹

Installation ²

\$ 10.00

Each subsequent installation within the same 12 month period,
at the same address as the first installation ²

10.00

Central Office Activity Charge

0.00

Outside Facility Connection Charge ³

0.00

Service Conversion Charge: ¹

10.00

Changes in class, type or grade of service after initial installation of California Lifeline
at a specific address.

(T)

Native American Lifeline

(D)

Link Up Service Connection and Line Extension Charges credit ⁴, up to

100.00

3. Access Charge Allowance ⁵

⁶

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except:

- a. California Lifeline access lines, installation, billing and local calls under the California Lifeline allowance
- b. charges to other certificated carriers for services that are to be resold
- c. coin sent paid telephone calls (coin in box) and debit card calls

- d. customer specific contracts existing on or prior to 9/15/94
- e. usage charges for coin-operated pay telephones
- f. directory advertising
- g. one-way radio paging

(N)

(N)

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell Telephone Company d/b/a AT&T California tariffs.

(T)

(T)

¹ See Special Conditions No. 5.

² See Special Conditions Nos. 5, 6, and 7.

³ See Verizon California Inc., Product Guide, Section 3.

(T)

⁴ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

⁵ See Special Conditions No. 3.c.

⁶ An allowance equal to the current federally mandated end user access charge for California Lifeline customers.

(T)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

Service Connection Charge: ¹

Installation ² \$ 10.00

Each subsequent installation within the same 12 month period,
at the same address as the first installation ² 10.00

Central Office Activity Charge 0.00

Outside Facility Connection Charge ³ 0.00

Service Conversion Charge: ¹ 10.00

Changes in class, type or grade of service after initial installation of ULTS
at a specific address.

Universal Lifeline Telephone Service - Native American Lifeline

Link Up Service Connection and Line Extension Charges credit ⁴, up to 100.00

3. Access Charge Allowance ⁵ 6

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except: (C)

- | | |
|--|--|
| a. ULTS access lines, installation, billing and local calls under the ULTS allowance | d. customer specific contracts existing on or prior to 9/15/94 |
| b. charges to other certificated carriers for services that are to be resold | e. usage charges for coin-operated pay telephones |
| c. coin sent paid telephone calls (coin in box) and debit card calls | f. directory advertising |
| | g. one-way radio paging |

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell (d.b.a. SBC California) tariffs. (C)

¹ See Special Conditions No. 5.

² See Special Conditions Nos. 5, 6, and 7.

³ See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

⁴ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

⁵ See Special Conditions No. 3.c.

⁶ An allowance equal to the current federally mandated end user access charge for ULTS customers.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

Service Connection Charge: ¹

Installation ² \$ 10.00

Each subsequent installation within the same 12 month period,
at the same address as the first installation ² 10.00

Central Office Activity Charge 0.00

Outside Facility Connection Charge ³ 0.00

Service Conversion Charge: ¹ 10.00

Changes in class, type or grade of service after initial installation of ULTS
at a specific address.

Universal Lifeline Telephone Service - Native American Lifeline

Link Up Service Connection and Line Extension Charges credit ⁴, up to 100.00

3. Access Charge Allowance ⁵ ⁶

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.10 % surcharge applied to the rates for all end user (C)
telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

¹ See Special Conditions No. 5.

² See Special Conditions Nos. 5, 6, and 7.

³ See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

⁴ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

⁵ See Special Conditions No. 3.c.

⁶ An allowance equal to the current federally mandated end user access charge for ULTS customers.

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

Installation of basic exchange service:	Nonrecurring Charge	(T)
		(T)

Service Connection Charge: ¹

Installation ²	\$ 10.00	(T)
---------------------------	----------	-----

Each subsequent installation within the same 12 month period, at the same address as the first installation ²	10.00	(T)
		(T)

Central Office Activity Charge	0.00	
--------------------------------	------	--

Outside Facility Connection Charge ³	0.00	(T)
---	------	-----

Service Conversion Charge: ¹

Changes in class, type or grade of service after initial installation of ULTS at a specific address.	10.00	(T)
---	-------	-----

Universal Lifeline Telephone Service - Native American Lifeline

Link Up Service Connection and Line Extension Charges credit ⁴ , up to	100.00	(T)
---	--------	-----

3. Access Charge Allowance ⁵	⁶	(T)	(L)
		(T)	(L)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.20 % surcharge applied to the rates for all end user telecommunications service except:	(C)
---	-----

- | | |
|--|--|
| - coin sent paid | - Access charges paid by 1 CPCN Company to another |
| - one-way radio paging | - ULTS access lines, installation, billing and local calls |
| - contract existing on or prior to 9/15/94 | under the ULTS allowance. |
| - COPT usage | |
| - directory advertising | |

¹ See Special Conditions No. 5.	(T)	(L)
² See Special Conditions Nos. 5, 6, and 7.		
³ See Schedule Cal. P.U.C. No. A-41, Special Condition 6.		
⁴ See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.		
⁵ See Special Conditions No. 3.c.		
⁶ An allowance equal to the current federally mandated end user access charge for ULTS customers.	(T)	(L)

(L) Material rearranged on page.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

IOSC

Service Connection Charge: (5)

Installation (1)

\$ 10.00

33397

Each subsequent installation within the same 12 month period at the same address as the first installation (1)

10.00

22023

Central Office Activity Charge

0.00

Outside Facility Connection Charge (2)

0.00

33399

Service Conversion Charge: (5)

10.00

22015

Changes in class, type or grade of service after initial installation of ULTS at a specific address.

Universal Lifeline Telephone Service - Native American Lifeline

Link Up Service Connection and Line Extension Charges credit (3), up to

100.00

3. Access Charge Allowance (4)

An allowance equal to the current federally mandated end user access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.00 percent surcharge applied to the rates for all (T) end user telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.

(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

(4) See Special Conditions No. 3.c.

(5) See Special Conditions No. 5.

Continued

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring (P)

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

IOSC

Service Connection Charge: (5) (P)

Installation (1) (P) \$ 10.00 (P) 33397 (P)

Each subsequent installation within the same
12 month period at the same address as the
first installation (1) (P) 10.00 (P) 22023

Central Office Activity Charge (P) 0.00

Outside Facility Connection Charge (2) 0.00 33399 (P)(T)

Service Conversion Charge: (5) (P) 10.00 22015 (I)

Changes in class, type or grade of service
after initial installation of ULTS at a
specific address. (P)

(P)

(P)

Universal Lifeline Telephone Service –
Native American Lifeline

(P)

Link Up Service Connection and Line
Extension Charges credit (3), up to

(P)

100.00

3. Access Charge Allowance (4) An allowance equal to the current
federally mandated end user access
charge for ULTS customers. (P)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.45 percent surcharge applied to the rates for all end
user telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(T)

(T)

(1) See Special Conditions Nos. 5, 6, and 7.

(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

(P) Pending Advice Letter No. 9703.

(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

(4) See Special Conditions No. 3.c.

(5) See Special Conditions No. 5. (P)

Continued

Advice Letter No. 9822

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UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

IOSC

Service Connection Charge: (5)

(P)

Installation (1)

(P)

\$ 10.00 (P)

33397

(P)

Each subsequent installation within the same
12 month period at the same address as the
first installation (1)

(P)

10.00 (P)(T) 22023

Central Office Activity Charge

(P)

0.00 (T)

Outside Facility Connection Charge (2)

0.00 (T) 22016

(P)

Service Conversion Charge: (5)

(P)

8.62 (T) 22015

Changes in class, type or grade of service
after initial installation of ULTS at a
specific address.

(P)

(P)

(P)

Universal Lifeline Telephone Service –
Native American Lifeline

(P)

Link Up Service Connection and Line
Extension Charges credit (3), up to

(P)

100.00 (T)

3. Access Charge Allowance (4)

An allowance equal to the current
federally mandated end user access
charge for ULTS customers.

(P)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 1.45 percent surcharge applied to the rates for
all end user telecommunications service except:

(C)

- coin sent paid
- one-way radio paging
- contract existing on or prior
to 9/15/94
- COPT usage
- directory advertising

- Access charges paid by 1 CPCN
Company to another
- ULTS access lines, installation,
billing and local calls under
the ULTS allowance.

(1) See Special Conditions Nos. 5, 6, and 7.

(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

(P) Pending Advice Letter No. 9703.

(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

(4) See Special Conditions No. 3.c.

(5) See Special Conditions No. 5. (P)

(D)

Continued

Advice Letter No. 9758

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Date Filed MAY 03, 2001

Effective JUL 01, 2001

Director
Regulatory Affairs

Decision No.
T-16435

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Order Charges - Nonrecurring (T)

Universal Lifeline Telephone Service

Installation of basic exchange service:

Nonrecurring
Charge

IOSC

Service Connection Charge: (5) (N)

Installation (1) (T) \$ 10.00 (I) 33397 (T)

Each subsequent installation within the same
12 month period at the same address as the
first installation (1) (T) \$ 10.00 (R) 22023

Central Office Activity Charge (T) \$ 0.00

Outside Facility Connection Charge (2) \$ 0.00 22016 (L)

Service Conversion Charge: (5) (C) \$ 8.62 22015

Changes in class, type or grade of service
after initial installation of ULTS at a
specific address. (T)
I
(T)

(L)

(D)

Universal Lifeline Telephone Service –
Native American Lifeline (T)

Link Up Service Connection and Line
Extension Charges credit (3), up to (T) \$100.00

3. Access Charge Allowance (4) An allowance equal to the current
federally mandated end user access
charge for ULTS customers. (T)

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.8 percent surcharge applied to the rates for all (P)
end user telecommunications service except:

- | | |
|---|--|
| - coin sent paid | - Access charges paid by 1 CPCN |
| - one-way radio paging | Company to another |
| - contract existing on or prior
to 9/15/94 | - ULTS access lines, installation,
billing and local calls under
the ULTS allowance. |
| - COPT usage | |
| - directory advertising | |

(1) See Special Conditions Nos. 5, 6, and 7.

(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

(4) See Special Conditions No. 3.c.

(P) Pending Advice Letter No. 9620.

(5) See Special Conditions No. 5. (N)

(L) Material rearranged on page.

Continued

Advice Letter No. 9703

Issued By

Date Filed FEB 22, 2001

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Director

Decision No. 00-10-028

Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Universal Lifeline Telephone Service

Installation of basic exchange service:

<u>Nonrecurring Charge</u>	<u>IOSC</u>
--------------------------------	-------------

First installation within a 12 month period (1)

\$ 9.50	22033
---------	-------

Each subsequent installation within the same
12 month period at a principal place of
residence with a different address from the
first installation (1)

\$23.00	22023
---------	-------

Central Office Activity Charge

\$ 0.00	
---------	--

Subsequent Order Charge
(Changes in class, type or grade of service
after initial installation of ULTS at a
specific address)

\$ 8.62	22015
---------	-------

Outside Facility Connection Charge (2)

\$ 0.00	22016
---------	-------

Installation of Modular Jack

50% of detariffing jack charge.

Universal Lifeline Telephone Service –
Native American Lifeline

Link Up Service Connection and Line
Extension Charges credit (3), up to

\$100.00	
----------	--

3. Access Charge Allowance (4)

An allowance equal to the current
federally mandated end user access
access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.8 percent surcharge applied to the rates for all end user telecommunications service except:

(C)

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising

- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

- (1) See Special Conditions Nos. 5, 6, and 7.
- (2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6.
- (3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.
- (4) See Special Conditions No. 3.f.

Continued

Advice Letter No. 9640A

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Effective JAN 01, 2001

Decision No.

Director
Regulatory Affairs

Resolution No. T-16412

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Universal Lifeline Telephone Service (N)

Installation of basic exchange service: (T)
(N)
(N)

Nonrecurring
Charge

IOSC

First installation within a 12 month period (1) (T) \$ 9.50 22033 (L)
(L)

Each subsequent installation within the same
12 month period at a principal place of
residence with a different address from the
first installation (1) (T) \$23.00 22023 (L)
(L)

(L)

Central Office Activity Charge \$ 0.00

Subsequent Order Charge \$ 8.62 22015 (L)
(Changes in class, type or grade of service
after initial installation of ULTS at a
specific address) (L)

Outside Facility Connection Charge (2) (T) \$ 0.00 22016 (L)
(L)

Installation of Modular Jack (T) 50% of detariffing jack charge.

Universal Lifeline Telephone Service –
Native American Lifeline (N)

Link Up Service Connection and Line
Extension Charges credit (3), up to \$100.00 (N)

3. Access Charge Allowance (4) (T) An allowance equal to the current
(L) federally mandated end user access
access charge for ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.5 percent surcharge applied to the rates for all end user telecommunications service except:

- coin sent paid
- one-way radio paging
- contract existing on or prior to 9/15/94
- COPT usage
- directory advertising
- Access charges paid by 1 CPCN Company to another
- ULTS access lines, installation, billing and local calls under the ULTS allowance.

(L) Material rearranged on page.

(1) See Special Conditions Nos. 5, 6, and 7. (T) (L)

(2) See Schedule Cal. P.U.C. No. A-41, Special Condition 6. (T)

(3) See Special Conditions No. 25 and Schedule Cal. P.U.C. No. A-31.

(4) See Special Conditions No. 3.f. (T) (L)

Continued

GTE CALIFORNIA INCORPORATED
Thousand Oaks, California
An Equal Opportunity Employer

SCHEDULE Cal. P.U.C. No. A-22
23rd Revised Sheet 2
Cancelling 22nd Revised Sheet 2

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Installation of basic exchange service

First installation within a 12 month period \$ 9.50
(22033)

Each subsequent installation within the same
12 month period at a principal place of
residence with a different address from the
first installation \$23.00
(22023)

(See Special Conditions Nos. 5, 6 and 7).

Central Office Activity Charge \$ 0.00

Subsequent Order Charge \$ 8.62
(Changes in class, type or grade of service
after initial installation of ULTS at a
specific address) (22015)

Outside Facility Connection Charge* \$ 0.00
(22016)

Installation of Modular Jack 50% of detariffing jack charge.

3. Access Charge Allowance An allowance equal to the
(See Special Condition No. 3.f) current federally mandated
end user access charge for
ULTS customers.

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.5 percent surcharge applied to the (I)
rates for all end user telecommunications service except:

- | | |
|---------------------------------|------------------------------------|
| - coin sent paid | - Access charges paid by 1 CPCN |
| - one-way radio paging | Company to another |
| - contract existing on or prior | - ULTS access lines, installation, |
| to 9/15/94 | billing and local calls under |
| - COPT usage | the ULTS allowance. |
| - directory advertising | |

* See Schedule Cal. P.U.C. No. A-41, Special Condition 6.

Continued

Decision No.
T-16366

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

II. RATES - Continued

2. Service Connection Charges

Installation of basic exchange service

First installation within a 12 month period	\$10.00	(C)
	(22013)	

Each subsequent installation within the same 12 month period at a principal place of residence with a different address from the first installation	\$23.00	(N)
	()	(N)

(See Special Conditions Nos. 5, 6 and 7).

Central Office Activity Charge	\$ 0.00
--------------------------------	---------

Subsequent Order Charge (Changes in class, type or grade of service after initial installation of ULTS at a specific address)	\$ 8.62	(22015)
--	---------	---------

Outside Facility Connection Charge*	\$ 0.00
	(22016)

Installation of Modular Jack	50% of detariffing jack charge.
--	---------------------------------

3. Access Charge Allowance (See Special Condition No. 3.f)	An allowance equal to the current federally mandated end user access charge for ULTS customers.
---	---

4. Surcharge

The Universal Lifeline Telephone Service program is funded by a 0.0 percent surcharge applied to the rates for all end user telecommunications service except:

- | | |
|---|--|
| -coin sent paid | - Access charges paid by 1 CPCN |
| -one-way radio paging | Company to another |
| -contract existing on or prior to 9/15/94 | - ULTS access lines, installation, billing and local calls under the ULTS allowance. |
| -COPT usage | |
| -directory advertising | |

* See Schedule Cal. P.U.C. No. A-41, Special Condition 5.

Continued

Advice Letter No. 9015

Issued By

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Decision No.

Director
 Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

II. RATES - Continued

4. Surcharge - Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharges to the rates for all end user intrastate services except:

(M)

- | | |
|--|--|
| a. California Lifeline access lines, installation, billing and local calls under the California Lifeline allowance | d. customer specific contracts existing on or prior to 9/15/94 |
| b. charges to other certificated carriers for services that are to be resold | e. usage charges for coin-operated pay telephones |
| c. coin sent paid telephone calls (coin in box) and debit card calls | f. directory advertising |
| | g. one-way radio paging |

For a list of the Public Program surcharges and the amounts, refer to the Pacific Bell Telephone Company d/b/a AT&T California tariffs.

(M)

(M) Material relocated from Sheet 2.

(N)

Continued

Advice Letter No. 12,574A

Issued By

Date Filed JAN 18, 2012

Effective JAN 19, 2012

Decision No. 10-11-033

Executive Director
Regulatory Affairs

Resolution No. T-17202

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, access to California Relay Service the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of 900/976 and other required information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

(C)
|
(C)

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

- b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges.

- c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e.

- d. Customers may qualify for California Lifeline through their participation in the following public programs:

Medicaid/Medi-Cal	Low Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI)	Federal Public Housing Assistance or Section 8
Supplemental Nutrition Assistance Program (SNAP)	National School Lunch's FREE lunch program (NSL)
Healthy Families Category A	Bureau of Indian Affairs General Assistance
Temporary Assistance for Needy Families (TANF)	Tribal TANF
Women, Infants and Children (WIC)	Head Start Income Eligible (Tribal Only)
	Food Distribution Program

Temporary Assistance for Needy Families (TANF) also known in California as:

- California Work Opportunity and Responsibility for Kids (CalWorks)
- Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
- Welfare to Work (WTW)
- Greater Avenues for Independence (GAIN)

- e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

Prior year's state, federal or tribal tax return
Income statements or paycheck stubs for three consecutive months within the calendar year.
Statement of benefits from Social Security, Veterans' Administration, retirement/pension,
unemployment compensation, and/or workmen's compensation
A divorce decree
Child support document
Other official document

Continued

Advice Letter No. 12678

Issued By

Date Filed MAR 3, 2014
Effective APR 2, 2014

Decision No. 14-01-036

Director
Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges.

c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e.

d. Customers may qualify for California Lifeline through their participation in the following public programs:

Medicaid/Medi-Cal	Low Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI)	Federal Public Housing Assistance or Section 8
Supplemental Nutrition Assistance Program (SNAP)	National School Lunch's FREE lunch program (NSL)
Healthy Families Category A	Bureau of Indian Affairs General Assistance
Temporary Assistance for Needy Families (TANF)	Tribal TANF
Women, Infants and Children (WIC)	Head Start Income Eligible (Tribal Only)
	Food Distribution Program

(N)

Temporary Assistance for Needy Families (TANF) also known in California as:

- California Work Opportunity and Responsibility for Kids (CalWorks)
- Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
- Welfare to Work (WTW)
- Greater Avenues for Independence (GAIN)

e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

Prior year's state, federal or tribal tax return
 Income statements or paycheck stubs for three consecutive months within the calendar year.
 Statement of benefits from Social Security, Veterans' Administration, retirement/pension,
 unemployment compensation, and/or workmen's compensation
 A divorce decree
 Child support document
 Other official document

Continued

Advice Letter No. 12597

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Decision No.

Director
 Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

1. California Lifeline is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (T)

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline. (T)

- b. The customer and the members of the customer's household collectively have one, and only one California Lifeline line, except as provided in Special Conditions, Section 1.i. California Lifeline customers may subscribe to additional non - California Lifeline lines at the applicable regular tariff or Verizon California Inc. Product Guide rates and charges. (T)

- c. Customers may qualify by public program participation or with income documentation that proves the customer's household income is at or below the limits in Section 1.e. (N)

- d. Customers may qualify for California Lifeline through their participation in the following public programs: (N)

Medicaid/Medi-Cal	Low Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI)	Federal Public Housing Assistance or Section 8
Supplemental Nutrition Assistance Program (SNAP)	National School Lunch's FREE lunch program (NSL)
Healthy Families Category A	Bureau of Indian Affairs General Assistance
Temporary Assistance for Needy Families (TANF)	Tribal TANF
Women, Infants and Children (WIC)	Head Start Income Eligible (Tribal Only)

Temporary Assistance for Needy Families (TANF) also known in California as:

- California Work Opportunity and Responsibility for Kids (CalWorks)
- Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
- Welfare to Work (WTW)
- Greater Avenues for Independence (GAIN)

- e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are: (T)

Prior year's state, federal or tribal tax return
Income statements or paycheck stubs for three consecutive months within the calendar year.
Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
A divorce decree
Child support document
Other official document

Continued

Advice Letter No. 12,406

Issued By

Date Filed MAY 29, 2009

Effective JULY 1, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1.i. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.
- c. Customers may qualify by program participation OR with income documentation that proves the customer's household income is at or below the limits in Section 1.e.
- d. Customers may qualify for ULTS through their participation in the following public programs:

Medicaid/Medi-Cal	Low Income Home Energy Assistance Program (LIHEAP)	
Supplemental Security Income (SSI)	Federal Public Housing Assistance or Section 8	
Supplemental Nutrition Assistance Program (SNAP)	National School Lunch's FREE lunch program (NSL)	(T)
Healthy Families Category A	Bureau of Indian Affairs General Assistance	
Temporary Assistance for Needy Families (TANF)	Tribal TANF	
Women, Infants and Children (WIC)	Head Start Income Eligible (Tribal Only)	

Temporary Assistance for Needy Families (TANF) also known in California as:

- California Work Opportunity and Responsibility for Kids (CalWorks)
- Stanislaus Work Opportunity and Responsibility for Kids (StanWorks)
- Welfare to Work (WTW)
- Greater Avenues for Independence (GAIN)

(N)
 |
 (N)

- e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of AT&T. Acceptable income documents for Income Certification are:

Prior year's state, federal or tribal tax return
 Income statements or paycheck stubs for three consecutive months within the calendar year.
 Statement of benefits from Social Security, Veterans' Administration, retirement/pension,
 unemployment compensation, and/or workmen's compensation
 A divorce decree
 Child support document
 Other official document

Continued

Advice Letter No. 12,357

Issued By

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 Effective FEB 2, 2009

Decision No.

Executive Director
 Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:
 - a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

 A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.
 - b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1.i. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (T)
 - c. Customers may qualify by program participation OR with income documentation that proves the customer's household income is at or below the limits in Section 1.e. (D) (N)
 (D) (N)
 - d. Customers may qualify for ULTS through their participation in the following public programs: (N)

Medicaid/Medi-Cal	Low Income Home Energy Assistance Program (LIHEAP)	
Supplemental Security Income (SSI)	Federal Public Housing Assistance or Section 8	
Food Stamps	National School Lunch's FREE lunch program (NSL)	
Healthy Families Category A	Bureau of Indian Affairs General Assistance	
Temporary Assistance for Needy Families (TANF)	Tribal TANF	
Women, Infants and Children (WIC)	Head Start Income Eligible (Tribal Only)	(N)
 - e. The current income of a household of one or more persons does not exceed the limitations as listed in the tariffs of AT&T. Acceptable income documents for Income Certification are: (T) (C)
 (C) (N)

Prior year's state, federal or tribal tax return	(D)
Income statements or paycheck stubs for three consecutive months within the calendar year.	
Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation	
A divorce decree	
Child support document	(D)
Other official document	(N)

Continued

Advice Letter No. 11,550A

Issued By

Date Filed JUN 23, 2006

Effective JUL 01, 2006

Decision No.

Executive Director
 Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$21,300 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 21,300	(C)
3	25,100	
4	30,200	
Each additional member	5,100	(C)

Continued

Advice Letter No. 11,532

Issued By

Date Filed APR 24, 2006

Effective JUN 01, 2006

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$20,600 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 20,600	(C)
3	24,300	
4	29,200	
Each additional member	4,900	(C)

Continued

Advice Letter No. 11,135

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Executive Director
 Regulatory Affairs

Decision No.

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$20,100 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 20,100	(C)
3	23,700	
4	28,400	
Each additional member	4,700	(C)

Continued

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Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges.

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$19,600 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 19,600	(C)
3	23,200	
4	27,800	(C)
Each additional member	4,600	

Continued

Advice Letter No. 10,489

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Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (P)

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. (P)

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (P)

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$19,300 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 19,300	(C)
3	22,800	
4	27,400	
Each additional member	4,600	(C)

(P) Pending approval of Advice Letter No. 9703.

Continued

Advice Letter No. 10,092

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Effective JUN 01, 2002

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (P)

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. (P)

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (P)

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$18,800 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 18,800	(C)
3	22,200	
4	26,700	
Each additional member	4,500	(C)

(P) Pending approval of Advice Letter No. 9703.

Continued

Advice Letter No. 9756

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Effective JUN 01, 2001

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, unlimited incoming calls, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, the option of voluntary toll restriction and toll limitation services, free access to toll-free numbers, and one-time free blocking of information services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements: (C)

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. (C)

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. The customer and the members of the customer's household collectively have one, and only one ULTS line, except as provided in Special Conditions, Section 1h. ULTS customers may subscribe to additional non - ULTS lines at the applicable regular tariff rates and charges. (C)

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$18,200 for the fiscal year for which the service is furnished. (C)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>
1 - 2	\$ 18,200
3	21,500
4	25,800
Each additional member	4,300

Continued

Advice Letter No. 9703

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Director
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Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

b. There is only one access line serving the residence premises.

c. The combined income of a household of one or two person(s), based on current income, does not exceed \$18,200 (T) for the fiscal year for which the service is furnished.

d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$18,200	(T)
3	21,500	
4	25,800	
Each additional member	4,300	(T)

Continued

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Decision No.

Director
 Regulatory Affairs

Resolution No. T-16010

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. There is only one access line serving the residence premises.
- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$17,750 for the fiscal year for which the service is furnished.
- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>
1 - 2	\$ 17,750
3	20,910
4	25,090
Each additional member	4,180

Material omitted now shown on Original Sheet 3.1.

Contin

ued

Advice Letter No. 9137
30, 1999

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09, 1999

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Decision No. 99-07-016

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. Universal Lifeline Telephone Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, toll restriction and toll limitation services. Lifeline Service is available to all low income residence customers who meet the following eligibility requirements:

- a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

- b. There is only one access line serving the residence premises.

- c. The combined income of a household of one or two person(s), based on current income, does not exceed \$17,750 for the fiscal year for which the service is furnished. (T)

- d. The current income of a household of one or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>	
1 - 2	\$ 17,750	(T)
3	20,910	
4	25,090	
Each additional member	4,180	(T)

- e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, back billing at full tariffed rates will be assessed.

- f. No person who is claimed as a dependent on another person's income tax return shall be eligible.

Continued

Advice Letter No. 9042

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Decision No.

Director
Regulatory Affairs

Resolution No.T - 16010

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

1. f. The income and income imitations claimed by a Lifeline applicant are subject to verification at any time by the Utility, the Commission or its certifying agent. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received.

Certifying Agent-a third party administrator retained by the California Public Utilities Commission to certify and verify the eligibility of Lifeline customers.

- g. No person who is claimed as a dependent on another person's income tax return shall be eligible.

- h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income.

The income used to determine whether a household with a self-employed person is eligible to participate in the California Lifeline program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility.

- i. A household shall be eligible to receive two California Lifeline lines if:

- (1) The household meets all California Lifeline eligibility criteria set forth above.
- (2) The household has a member who has immediate and continuous access within the household to a TTY or Captioned Telephone (CapTel) device. (N)
- (3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY or CapTel device is submitted. (N)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

1. f. The income and income imitations claimed by a Lifeline applicant are subject to verification at any time by the Utility, the Commission or its certifying agent. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received. (T)
(T)
- Certifying Agent-a third party administrator retained by the California Public Utilities Commission to certify and verify the eligibility of Lifeline customers. (N)
(N)
- g. No person who is claimed as a dependent on another person's income tax return shall be eligible.
- h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income.
- The income used to determine whether a household with a self-employed person is eligible to participate in the California Lifeline program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility. (T)
- i. A household shall be eligible to receive two California Lifeline lines if: (T)
- (1) The household meets all California Lifeline eligibility criteria set forth above. (T)
- (2) The household has a member who has immediate and continuous access within the household to a TTY device.
- (3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY is submitted.

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. f. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility, the Third Party Administrator and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed with interest for previous discounts which the customer should not have received. (T)
(N)
- g. No person who is claimed as a dependent on another person's income tax return shall be eligible. (T)
- h. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income. (T)
- The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility. (T)
- i. A household shall be eligible to receive two ULTS lines if: (T)
- (1) The household meets all ULTS eligibility criteria set forth above.
- (2) The household has a member who has immediate and continuous access within the household to a TTY device.
- (3) The TTY is issued by the Deaf and Disabled Telecommunications Program (DDTP), or a medical certificate indicating the household member's need for a TTY is submitted. (T)
- (D)
- (D)

Continued

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Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

1. e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed for previous discounts which the customer should not have received.
- f. No person who is claimed as a dependent on another person's income tax return shall be eligible.
- g. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income. (T)
(C)
(C)

The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility.
- h. A household shall be eligible to receive two ULTS lines if: (N)
 - (1) The household meets all ULTS eligibility criteria set forth above.
 - (2) The household member is disabled.
 - (3) The disabled member has submitted to the Utility or the Deaf and Disabled Telecommunications Program (DDTP) a medical certificate of their disability that:
 - (a) complies with Public Utilities Code 2881 et seq., and
 - (b) indicates the member's need for a TTY device.
 - (4) The disabled member has a TTY within the household.
 - (5) The household subscribes to 3-way calling.(N)

Continued

Advice Letter No. 9703

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Effective APR 03, 2001

Decision No. 00-10-028

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

1. e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Utility and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, the customer will be removed from the program and may be back billed for previous discounts which the customer should not have received. (L) (T) (T)
- f. No person who is claimed as a dependent on another person's income tax return shall be eligible. (L)
- g. "Income" is defined as all revenues, from all household members, from whatever sources derived, whether taxable or non-taxable, including, but not limited to, wages, salaries, interest, dividends, spousal support and child support payments, public assistance payments, social security and pensions, rental income, income from self-employment, and all employment-related, non-cash income. (N)

The income used to determine whether a household with a self-employed person is eligible to participate in the ULTS program shall include the net business income shown on Internal Revenue Service Form 1040, Schedule C, Line 29. If a loss is shown on Line 29, then Line 29 shall not be used to determine eligibility.

(N)

(L) Material previously shown on 17th Revised Sheet 3.

Continued

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30, 1999

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09, 1999

Effective NOV

Decision No. 99-07-016

Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.
3. California Lifeline includes the following:
 - a. Unlimited incoming calls.
 - b. Message rate service, where it is offered, with an allowance of 60 calls per month.
 - c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.
 - d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, California Lifeline surcharge, California Advanced Services Fund, and the PUC User Fee.
 - e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission.
4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.
5. Service Charges

A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2.

An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2.

The California Lifeline Service Connection Charge is applicable any time a qualifying household:

- a. Establishes California Lifeline.
- b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided.
- c. Establishes California Lifeline at a new residence.
- d. Switches California Lifeline from another utility to the Utility.

The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3..

Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available interest free.

(T)
(C)
(D)
|
(D)
Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.
3. California Lifeline includes the following:
 - a. Unlimited incoming calls.
 - b. Message rate service, where it is offered, with an allowance of 60 calls per month.
 - c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.
 - d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, California Lifeline surcharge, California Advanced Services Fund, and the PUC User Fee. (N)
(N)
 - e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission.

4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Service Charges

A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2.

An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2.

The California Lifeline Service Connection Charge is applicable any time a qualifying household:

- a. Establishes California Lifeline.
- b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided.
- c. Establishes California Lifeline at a new residence.
- d. Switches California Lifeline from another utility to the Utility.

The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3..

6. Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program. Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

2. California Lifeline is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above. (T)

3. California Lifeline includes the following: (T)

- a. Unlimited incoming calls. (T)
- b. Message rate service, where it is offered, with an allowance of 60 calls per month. (T)
- c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (T)
- d. Waiver from paying certain surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, and California Lifeline surcharge. (T)
- e. Waiver from paying certain taxes, fees, and surcharges billed to California Lifeline customers and the California Lifeline fund, which the Utility shall pay and shall seek reimbursement from the California Lifeline fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (T)

4. California Lifeline is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering. (T)

5. Service Charges

A customer applying for new service and California Lifeline will be charged the regular non-recurring service charges described in the Verizon California Inc. Product Guide, Section 3, until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer's account will be adjusted to reflect the Service Order Charge for California Lifeline described on Sheet 2. (N)

An existing customer applying for California LifeLine will not be charged a non-recurring service charge until eligibility for California LifeLine has been confirmed by the Commission's Certifying Agent. Once confirmed, the customer will be charged the Service Order Charge for California LifeLine described on Sheet 2. (N)

The California Lifeline Service Connection Charge is applicable any time a qualifying household: (T)

- a. Establishes California Lifeline. (T)
- b. Re-establishes California Lifeline at the same residence at which California Lifeline was previously provided. (T)
- c. Establishes California Lifeline at a new residence. (T)
- d. Switches California Lifeline from another utility to the Utility. (T)

The California Lifeline Service Conversion Charge will apply to requests from eligible customers for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to California Lifeline. Installation of non-California Lifeline lines and changes to the service other than as stated above shall be subject to the Utility's regular rates as described in Verizon California Inc., Product Guide, Section 3.. (T)

6. Eligible customers of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program. (T)

Continued

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Executive Director
Regulatory Affairs

Decision No.

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.
3. Universal Lifeline Telephone Service includes the following:
 - a. Unlimited incoming calls.
 - b. Message rate service, where it is offered, with an allowance of 60 calls per month.
 - c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.
 - d. The customer does not pay surcharges including the California High Cost Fund (CHCF)-A, CHCF-B, California Teleconnect, California Relay Service and Communications Device Fund, and ULTS surcharge. (T)
(T)
 - e. The Utility shall pay the appropriate taxing authority the taxes, fees, and surcharges billed to ULTS customers and the ULTS fund, and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (T)
I
(T)
4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.
5. Service Charges

The ULTS **Service Connection Charge** is applicable any time a qualifying household:

 - a. Establishes ULTS.
 - b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
 - c. Establishes ULTS at a new residence.
 - d. Switches ULTS from another utility to the Utility.

The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41.
6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program.

Continued

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Director
Regulatory Affairs

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UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.
3. Universal Lifeline Telephone Service includes the following:
- (P)
- |
- (P)
- a. Unlimited incoming calls. (P)
- b. Message rate service, where it is offered, with an allowance of 60 calls per month. (P)
- c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 14. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (P) (P)(T)
- d. The customer does not pay taxes, fees, and surcharges assessed on ULTS rates and charges, which include the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Surcharge, federal excise tax, and local franchise taxes. The Utility shall pay these taxes, fees, and surcharges on behalf of the ULTS customer to the appropriate taxing authority and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission. (P)
- |
- (P)
4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering. (P)
5. Service Charges (P)
- The ULTS **Service Connection Charge** is applicable any time a qualifying household:
- a. Establishes ULTS.
- b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
- c. Establishes ULTS at a new residence.
- d. Switches ULTS from another utility to the Utility.
- The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41. (P)
6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program. (P) (P)

(P) Pending approval of Advice Letter No. 9703.

Continued

Advice Letter No. 9754

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Effective JUN 12, 2001

Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.

3. Universal Lifeline Telephone Service includes the following:

a. Unlimited incoming calls.

b. Message rate service, where it is offered, with an allowance of 60 calls per month.

c. An allowance equal to the current federally mandated primary residential End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Operating Companies Tariff FCC No. 1. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45.

d. The customer does not pay taxes, fees, and surcharges assessed on ULTS rates and charges, which include the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Surcharge, federal excise tax, and local franchise taxes. The Utility shall pay these taxes, fees, and surcharges on behalf of the ULTS customer to the appropriate taxing authority and shall seek reimbursement from the ULTS fund per guidelines set out in General Order 153 of the California Public Utilities Commission.

4. Universal Lifeline Telephone Service is restricted to residential local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

5. Service Charges

The ULTS **Service Connection Charge** is applicable any time a qualifying household:

- a. Establishes ULTS.
- b. Re-establishes ULTS at the same residence at which ULTS was previously provided.
- c. Establishes ULTS at a new residence.
- d. Switches ULTS from another utility to the Utility.

The ULTS **Service Conversion Charge** will apply to requests from eligible recipients for changes in class, type, or grade of service, including requests to change from basic exchange service or Foreign Exchange Service to ULTS. Installation of non-ULTS lines and changes to the service other than as stated above shall be subject to the Utility's regular tariff rates as set forth in Schedule Cal. P.U.C. No. A-41.

6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest as determined by the three-month commercial paper rate per month applies against the unpaid balance. The interest charge is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program.

(D)

(D)

(T)

(T)

(C)

(C)

(N)

(N)

(T)

(C)

(C)

(C)

(C)

Continued

Advice Letter No. 9703

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Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

2. Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to flat rate individual, and measured rate individual line service who qualify under the guidelines listed above.
3. Universal Lifeline Telephone Service includes the following:
 - a.
 - b.
 - c. (D)
 - d. Unlimited incoming calls.
 - e. Message rate service, where it is offered, with an allowance of 60 calls per month.
 - f. An allowance equal to the current federally mandated access charge for ULTS customers which is discounted 100% as set forth in GTE Telephone Operating Companies Tariff FCC No. 1. The rates shown in II.1.a. and II.1.b. include credits in compliance with CC Docket No. 96-45. (N)
(N)
4. Universal Lifeline Telephone Service is restricted to residence local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.
5. Customers qualifying for ULTS will be entitled to one installation per residential address as shown in rates and charges. Reduced Service Connection Charges will apply to requests from eligible recipients for changes in class, type or grade of service, including requests to change from Foreign Exchange Service. Changes in class, type or grade of service at the reduced rates will constitute an installation at the customer location. Other than stated above, any change to the service will be at regular tariffed rates as set forth in Schedule Cal. P.U.C. No. A-41. (C)
(C)(D)
(D)
(C)
6. Eligible recipients of this service may have up to one (1) year to pay the Utility for the reduced Service Connection Charges. The payment plan is available to Link Up Service customers. Interest in the amount of 1.5% per month applied against the unpaid balance, is applicable but shall not be assessed to the Link Up Service customer. Such interest, charged against any balance up to \$200, for up to one year, is to be charged to the Link Up program. (C)(N)
(N)

Continued

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Regional Director
Regulatory & Industry Affairs

Resolution No.

T-16086

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

6. Deposits for establishment of California Lifeline will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6. Deposits will be refunded in full if the applicant is approved for the California Lifeline Program. (T) (C)
7. California Lifeline shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service. (T)
8. Service under this schedule will apply upon receipt of notice of eligibility from the Certifying Agent. (C) (D)
9. New applicants for telephone service will be advised of the availability of California Lifeline service, including the availability of two California Lifeline lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Certifying Agent. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for service until Verizon has received confirmation of eligibility for California Lifeline by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer last requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

7. Deposits for establishment of California Lifeline will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6. (T)
8. California Lifeline shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service. (T)
9. Service under this schedule will apply upon receipt of a completed Certifying Agent -provided notice of eligibility from an applicant/customer. (T)
10. New applicants for telephone service will be advised of the availability of California Lifeline service, including the availability of two California Lifeline lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Certifying Agent. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for service until Verizon has received confirmation of eligibility for California Lifeline by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer last requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account. (T)

Continued

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Regulatory Affairs

Decision No.

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.
8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.
9. Service under this schedule will apply upon receipt of a completed Third Party Administrator-provided notice of eligibility from an applicant/customer. (C)
(D)
(D)
10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service, including the availability of two ULTS lines for qualified disabled persons, and if eligible, will be furnished with the necessary forms by the Third Party Administrator. Those applicants who do not return a signed form with documentation (if qualifying by income) to the Third Party Administrator within 30 days of being admitted to the ULTS program will be changed to regular tariff rates. The regular tariff rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariff charges will be billed to the applicant. Such applicants who do not return the signed form within 30 days will be subject to normal deposit requirements. (D)
(C)
(C)
(D)

Continued

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Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.
8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.
9. Service under this schedule will apply upon receipt of a completed Utility provided self-certification notice of eligibility from an applicant/customer. The self-certification form shall be the form shown in the forms section of these tariff schedules.

(D)

(D)

10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service, including the availability of two ULTS lines for qualified disabled persons, and if eligible, will be furnished with the necessary self-certification forms. Those applicants who do not return a signed self-certification form to the Utility within 30 days of being admitted to the ULTS program will be changed to regular tariff rates. The regular tariff rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariff charges will be billed to the applicant. Such applicants who do not return the signed self-certification form to the Utility within 30 days will be subject to normal deposit requirements.

(C)

(C)

(T)

(T)

Continued

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Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

7. Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the state of California. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed. Applicants having outstanding telephone bills are subject to Rule No. 6.
8. Universal Lifeline Telephone Service shall not be disconnected for non-payment of toll charges, but are otherwise subject to the conditions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 11, Discontinuance of Service.
9. Service under this schedule will apply upon receipt of a completed Utility provided self-certification notice of eligibility from an applicant/customer. The self-certification form shall be the form shown in the forms section of these tariff schedules.
 - a. Those customers who self-certify their eligibility prior to July 1, 1984 will be automatically converted to Universal Lifeline Telephone Service on July 1, 1984.
 - b. Those customers whose certification is received by the Utility prior to October 1, 1984 will have their bills adjusted (excluding usage) to reflect the Universal Lifeline Telephone Service rates retroactive to July 1, 1984.
 - c. All customers who self-certify their eligibility on or after October 1, 1984 will receive the Universal Lifeline Telephone Service rates commencing with their next billing period.
10. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms. Those applicants who do not return a signed self-certification form to the Utility within 30 days will be changed to regular tarified rates. The regular tarified rate (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tarified charges will be billed to the applicant. Such applicants who do not return the signed self-certification form to the utility within 30 days will be subject to normal deposit requirements.

(x)

(x)
Continued

correction

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Regulatory Affairs

Resolution No.

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CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

10. Customers with California Lifeline must notify the Utility of a change in any condition which (T)
occurs that would cause the household to no longer qualify for California Lifeline or a second California Lifeline line.
Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service
Connection Charges will not apply to the change in service.
- The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the customer to no
longer qualify for California Lifeline or a second California Lifeline line, the Utility will immediately convert California
Lifeline or the second California Lifeline line to regular tariff rates and notify the customer of the change. If the
Customer cannot prove when his or her household became ineligible, the Utility will bill the customer retroactive to the
last certification date for the difference between California Lifeline rates and the regular tariff rates (excluding usage) for
the service furnished, including Service Connection Charges and deposits, if applicable.
11. Eligible customers are required to be verified annually. The Third Party Administrator will mail verification forms to each (T)
customer of the service annually. If the customer fails to return the verification notice by the due date, the Certifying
agent will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular
tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in
service. Deposit requirement will be applied in accordance with applicable tariffs.
12. The Utility will annually mail a notification of Lifeline availability to all residential customers. (T)
13. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the (T)
service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
14. Optional services and equipment are not included in California Lifeline Rates, but will be provided to California Lifeline (T)
customers at applicable tariffed rates and charges.
15. California Lifeline rates shall be applied to each monthly statement for the months this service is furnished and shall (T)
apply only for the duration of this service.

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

16. Customers with California Lifeline must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for California Lifeline or a second California Lifeline line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (T)
(T)
- The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the customer to no longer qualify for California Lifeline or a second California Lifeline line, the Utility will immediately convert California Lifeline or the second California Lifeline line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when his or her household became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between California Lifeline rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable. (T)
(T)
17. Eligible customers are required to be verified annually. The Third Party Administrator will mail verification forms to each customer of the service annually. If the customer fails to return the verification notice by the due date, the Certifying agent will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (T)
(T)
18. The Utility will annually mail a notification of Lifeline availability to all residential customers. (T)
19. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
20. Optional services and equipment are not included in California Lifeline Rates, but will be provided to California Lifeline customers at applicable tariffed rates and charges. (T)
21. California Lifeline rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)

Continued

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Regulatory Affairs

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UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

22. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for ULTS or a second ULTS line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the recipient not to qualify for ULTS or a second ULTS line, the Utility will immediately convert ULTS or the second ULTS line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable.

23. Eligible recipients are required to be verified annually. The Third Party Administrator will mail verification forms to each recipient of the service annually. If the recipient fails to return the verification notice by the due date, the Third Party Administrator will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (T) (C)
(T) (C)
(C)
24. The Utility will annually mail a notification of Lifeline availability to all residence customers. (T) (D)
25. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
26. Optional services and equipment are not included in Universal Lifeline Telephone Service Rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.
27. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.

Continued

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Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

28. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for ULTS or a second ULTS line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (C)
- The Utility has the right to verify eligibility. If the Utility discovers that conditions exist which cause the recipient not to qualify for ULTS or a second ULTS line, the Utility will immediately convert ULTS or the second ULTS line to regular tariff rates and notify the customer of the change. If the Customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable. (C)
29. Eligible recipients are required to be re-certified annually. The Utility will mail re-certification forms to each recipient of the service annually. If the recipient fails to return the re-certification notice by the due date, the Utility will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs. (C)
30. The Utility will annually mail a notification of availability and a self-certification form to all residence customers.
31. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
32. Optional services and equipment are not included in Universal Lifeline Telephone Service Rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.
33. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)

Continued

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Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

11. Recipients to Universal Lifeline Telephone Service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for the service. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates. If the customer cannot prove when he became ineligible, the Utility will bill the customer retroactive to the last certification date for the difference between Universal Lifeline Telephone Service rates and the regular tariff rates (excluding usage) for the service furnished, including Service Connection Charges and deposits, if applicable.

12. Eligible recipients are required to be re-certified annually. The Utility will mail re-certification forms to each recipient of the service annually. If the recipient fails to return the re-certification notice within 30 days, the Utility will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs.
13. The Utility will annually mail a notification of availability and a self-certification form to all residence customers.
14. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

15. Optional services and equipment are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges. (D)
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(D)

16. Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.

(D)
(D)

Continued

Advice Letter No. 5689
19, 1994

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Effective JAN

01, 1995

Decision No. 94-09-065

Regional Director
Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS

16. California Lifeline customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service. (T)
17. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes. (T)
18. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed. (T)
19. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above. (T)
20. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period. (T)

Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "**/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)
21. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded. (T)

Continued

Advice Letter No. 12678

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Decision No. 14-01-036

Director
Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

(T)

SPECIAL CONDITIONS

17. California Lifeline customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service. (T)
18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.
19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.
20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.
21. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.
22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "**/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

Continued

Advice Letter No. 12,406

Issued By

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Effective JULY 1, 2009

Decision No.

Executive Director
Regulatory Affairs

Resolution No. T-17202

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.
18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.
19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.
20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.
21. A Service Order Change Charge is applied to the third and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period. (T)
22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

Continued

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Decision No.

Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.
18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.
19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.
20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.
21. A Service Order Change Charge is applied to the their and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.
22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 711, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "**/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)
23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

(D)

Continued

Advice Letter No. 9879

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Director
Regulatory Affairs

Resolution No. T-16546

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

17. Universal Lifeline Telephone Service customers may request conversion from flat-rate basic exchange service to measured basic exchange service, or vice versa, to determine the best call rating and billing for their local service.
18. Customers may make up to two (2) subsequent changes (between flat-rate and measured service) within a ninety (90) day period without incurring a Service Order Change Charge for the two (2) changes.
19. The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "Initial" or "Move" order) after the initial service install or move is completed.
20. Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 18 above.
21. A Service Order Change Charge is applied to the their and all subsequent changes between flat-rate and measured basic exchange service during the ninety (90) day waiver period.
22. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 911, 0-, 1+800/888, etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
23. Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

(T)

(T)

Material omitted now shown on Original Sheet 8.

Continued

Advice Letter No. 9073

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Effective AUG 03, 1999

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Director
Regulatory Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

22. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (T)
23. Native American Lifeline (T)
- Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.
- If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.
- Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:
- In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying customer's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber.
- The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.
24. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free. Participants in the Deaf and Disabled Telecommunications Program may be provided access to two California LifeLine discounted telephone lines. (T)
(C)
(C)
25. The subscriber, or anyone else in the subscriber's household, may not receive Lifeline service concurrently from another provider of telecommunications services. (T)

Continued

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying customer's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

27. The subscriber, or anyone else in the subscriber's household, may not receive Lifeline service concurrently from another provider of telecommunications services. (N)
(N)

Continued

Advice Letter No. 12597

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Effective JULY 2, 2012

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Director
Regulatory & Industry Affairs

Resolution No.

CALIFORNIA LIFELINE TELEPHONE PROGRAM

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income customers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (T)
25. Native American Lifeline
- Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.
- If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.
- Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:
- In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying customer's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber. (T)
- The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.
26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

Continued

Advice Letter No. 12,406

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Executive Director
Regulatory Affairs

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UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1.

(D)
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(D)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying subscriber's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

Continued

Advice Letter No. 11,550A

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Executive Director
Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service.

This credit is determined as follows:

(P)
(P)

In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying subscriber's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber.

(P)
|
(P)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

26. 711 is a nationwide abbreviated dialing code used by persons with hearing and speech disabilities to reach Telecommunications Relay Service (TRS) providers. Access to the California Relay Service via the 711 abbreviated dialing code will be free.

(N)
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(N)

(P) Pending approval of Advice Letter No. 9795.

Continued

Advice Letter No. 9879

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Decision No.

Director
Regulatory Affairs

Resolution No. T-16546

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credit to establish telephone service. This credit is determined as follows:

(T)
(N)

In addition to the currently available Link Up support amount, i.e., half of the first \$60 of a qualifying subscriber's initial connection charges up to a maximum of \$30, up to an additional \$70 of federal Link Up support will be provided, for a total maximum support amount of \$100 per qualifying low-income subscriber.

(N)
|
(N)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

Continued

Advice Letter No. 9795

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Regulatory Affairs

Resolution No.

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit.

25. Native American Lifeline

(N)

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual meets existing state requirements as identified in Schedule A-22, Sheets 3 - 3.1 or participates in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-22, Sheets 3 - 3.1, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

Additionally, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria described above are eligible for federal assistance of up to \$100.00 in Link Up installation credits to establish telephone service.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the exchanges defined in Schedule A-22, II.1.c RATES, and II.2 RATES.

(N)

Continued

UNIVERSAL LIFELINE TELEPHONE SERVICE

SPECIAL CONDITIONS - Continued

24. Link Up Service (installation of basic exchange service) helps low income subscribers initiate telephone service by providing to qualifying residential subscribers, reduced service installation charges. The rate, shown in II.2, includes the maximum allowable credit. (L)
(L)

(L) Material previously shown on 1st Revised Sheet 7.

Continued

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