

SERVICE STANDARDS BILLING ADJUSTMENT

Sheet 1 through 2 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the Original schedule that are in effect on the date hereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	9th *
1	7th *
1.1	3rd
2	5th

* Denotes change

Continued

Advice Letter No. 4891

Issued By
Spencer C. Herzberger
Vice President
Revenue Requirements

Date Filed AUG 02, 1984
Effective ~~AUG 07, 1984~~

Decision No. 84-07-108

Resolution No.

SERVICE STANDARDS BILLING ADJUSTMENT

APPLICABILITY

Applicable to an exchange service billing adjustment on a customer's bill for central office lines, to reflect changes in standards of service pursuant to Decision No. 82-06-064.

TERRITORY

Within the central office areas Indicated in Special Conditions No. 3 of this tariff schedule.

RATES

Monthly
Billing

Adjustment each central
office line

\$ (3.80) (I)

Continued

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(N)

SPECIAL CONDITIONS

1. The billing adjustment will be applied to each customer's bill for each central office line provided under tariff Schedule Numbers A-1, A-3 EBSS Primary Station Lines, A-6 Centrex Primary Station Lines, A-12, A-19 and A-20 and furnished from the central office subject to the billing adjustment pursuant to Decision No. 82-06-064.
2. After the Public Utilities Commission authorized the imposition of a surcredit, the company plans to implement such in the first billing cycle of the month following the authorization if received 10 days prior to the first day of that month. The surcredit will be automatically removed or continued at the end of the three month period based on results indicated in subsequent quarterly service measurement reports unless otherwise authorized by the Commission within 10 days of the end of the same three month period.
3. See CENTRAL OFFICES for specific central offices in which billing adjustment is imposed.

(N)

Continued

Advice Letter No. 4754

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SERVICE STANDARDS BILLING ADJUSTMENT

(N)

CENTRAL OFFICES

Central offices in which the billing adjustment is imposed are as follows:

Central
Office

Monthly Billing
Adjustment Commences

Resolution
Number

(N)

Continued

Advice Letter No. 4754

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