Custom Routing Service

LIST OF EFFECTIVE SHEETS

Sheets 1 through 15 of this schedule are cancelled/withdrawn as of the date shown at the bottom of this sheet. Competitive offers are available through the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	5th	*		
B	1st	#		
1	1st	#		
2	2nd	#		
3	2nd	#		
4	2nd	#		
5	1st	#		
6	2nd	#		
7	2nd	#		
8	2nd	#		
9	2nd	#		
10	2nd	#		
11	1st	#		
12	3rd	#		
12.1	Original	#		
12.2	Original	#		
13	2nd	#		
14	2nd	#		
15	2nd	#		

* Denotes change
\# Withdrawn

Continued

Custom Routing Service

LIST OF EFFECTIVE SHEETS

Sheets A through 15 of this schedule are effective as of the date shown on each sheet.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	5th	*		
B	1st	*		
1	1st	*		
2	2nd	*		
3	2nd	*		
4	2nd	*		
5	1st	*		
6	2nd	*		
7	2nd	*		
8	2nd	*		
9	2nd	*		
10	2nd	*		
11	1st	*		
12	3rd	*		
12.1	Original	#		
12.2	Original	#		
13	2nd	*		
14	2nd	*		
15	2nd	*		

* Denotes change

Continued

Custom Routing Service

LIST OF EFFECTIVE SHEETS

Sheets A through 15 of this schedule are effective as of the date shown on each sheet.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	4th	* (P)		
B	Original			
1	Original			
2	1st	(P)		
3	1st			
4	1st			
5	Original			
6	1st	(P)		
7	1st	(P)		
8	1st			
9	1st	(P)		
10	1st	(P)		
11	Original			
12	2nd	* (P)		
12.1	Original	(P)		
12.2	Original	(P)		
13	1st			
14	1st	(P)		
15	1st	(P)		

* Denotes change
(P) Pending approval of Advice Letter No. 8923A.

Continued

CUSTOM ROUTING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 15 of this schedule are effective as of the date shown on each sheet.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	3rd * (P)		
B	Original		
1	Original		
2	1st (P)		
3	1st *		
4	1st *		
5	Original		
6	1st (P)		
7	1st (P)		
8	1st		
9	1st (P)		
10	1st (P)		
11	Original		
12	1st (P)		
12.1	Original (P)		
12.2	Original (P)		
13	1st		
14	1st (P)		
15	1st (P)		

* Denotes change
(P) Pending approval of Advice Letter No. 8923A.

Continued

CUSTOM ROUTING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 15 of this schedule are effective as of the date shown on each sheet.

Sheet	Original or Number of Revision
A	1st *
B	Original
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	1st *
9	Original
10	Original
11	Original
12	Original
13	1st *
14	Original
15	Original

* Denotes Change

Continued

CUSTOM ROUTING SERVICE [1] (T)

TABLE OF CONTENTS

SECTION		SHEET
I.	APPLICABILITY	1
II.	TERRITORY	1
III.	GENERAL	1
IV.	DEFINITION OF TERMS	2
V.	RATES	3
VI.	DESCRIPTION OF FEATURES	8
VII.	DESCRIPTION OF SERVICE	9
VIII.	SPECIAL CONDITIONS	12
IX.	APPLICATION OF RATES AND CHARGES	13

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

TABLE OF CONTENTS

SECTION		SHEET	
I.	APPLICABILITY	1	
II.	TERRITORY	1	
III.	GENERAL	1	
IV.	DEFINITION OF TERMS	2	
V.	RATES	3	
VI.	DESCRIPTION OF FEATURES	8	
VII.	DESCRIPTION OF SERVICE	9	
VIII.	SPECIAL CONDITIONS	12	
IX.	APPLICATION OF RATES AND CHARGES	13	(N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

I. APPLICABILITY

This tariff schedule contains the description, regulations, and rates applicable to Custom Routing Service furnished by the Utility where facilities and conditions permit.

II. TERRITORY

Within all exchange areas as those areas are defined by maps filed as part of the tariff schedules.

III. GENERAL

Custom Routing Service (CRS) is an optional network service that enables the subscribing customer to redirect all or a portion of incoming voice and data calls to other telephone numbers of the customer's choice. CRS offers options to automatically bulk transfer groups of lines to another location or multiple locations as well as redirect calls on an individual line basis. Customers may define up to three configurations for the purpose of customizing their network.

Customers may reroute calls by using local, intraLATA or interLATA facilities. Utilizing Advanced Intelligent Network (AIN) Service and Service Control Point (SCP) capabilities to provide the rerouting functions, Custom Routing Service is available only where Utility facilities and conditions permit.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

I. APPLICABILITY

This tariff schedule contains the description, regulations, and rates applicable to Custom Routing Service furnished by the Utility where facilities and conditions permit.

II. TERRITORY

Within all exchange areas as those areas are defined by maps filed as part of the tariff schedules.

III. GENERAL

Custom Routing Service (CRS) is an optional network service that enables the subscribing customer to redirect all or a portion of incoming voice and data calls to other telephone numbers of the customer's choice. CRS offers options to automatically bulk transfer groups of lines to another location or multiple locations as well as redirect calls on an individual line basis. Customers may define up to three configurations for the purpose of customizing their network.

Customers may reroute calls by using local, intraLATA or interLATA facilities. Utilizing Advanced Intelligent Network (AIN) Service and Service Control Point (SCP) capabilities to provide the rerouting functions, Custom Routing Service is available only where Utility facilities and conditions permit. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

IV. DEFINITION OF TERMS

Advanced Intelligent Network (AIN) - AIN is a telecommunications network designed with intelligence located in computer nodes called Service Control Points (SCPs). SCPs are distributed throughout the network and allow for rapid service creation and deployment.

Group - A set of customer telephone numbers that are redirected in the same manner. For example: when redirection of incoming calls is required, all telephone numbers within a "group" will be redirected at the same time and to the same option. However, the actual individual telephone numbers within the group may be directed to different destinations. There is no maximum number of telephone numbers in a group; however, the maximum number of groups allowed to a customer is fifty.

Main Number - The customer's directory number that has Custom Routing Service. The customer determines routing information based on this number.

Service Control Point (SCP) - The Service Control Point (SCP) is a component of an intelligent network that stores customer data and service logic.

Supergroup - The combining of two or more groups for the purpose of redirecting calls of more than one group in a single transaction. This allows the customer to activate Customer Routing Service for the entire Supergroup rather than for each group individually.

Type I Lines - Individual exchange access lines, CentraNet® Station Line and Direct-Inward-Dial (DID) numbers (other than the main DID number) that are either an individual line or in a two-line hunt group.

Type II Lines - PBX trunks (DID and non-DID Systems), DID main numbers and associated terminals, and both exchange access lines and CentraNet® Station Lines terminating in hunting arrangements of three or more lines.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

IV. DEFINITION OF TERMS

Advanced Intelligent Network (AIN) - AIN is a telecommunications network designed with intelligence located in computer nodes called Service Control Points (SCPs). SCPs are distributed throughout the network and allow for rapid service creation and deployment.

Group - A set of customer telephone numbers that are redirected in the same manner. For example: when redirection of incoming calls is required, all telephone numbers within a "group" will be redirected at the same time and to the same option. However, the actual individual telephone numbers within the group may be directed to different destinations. There is no maximum number of telephone numbers in a group; however, the maximum number of groups allowed to a customer is fifty.

Main Number - The customer's directory number that has Custom Routing Service. The customer determines routing information based on this number.

Service Control Point (SCP) - The Service Control Point (SCP) is a component of an intelligent network that stores customer data and service logic.

Supergroup - The combining of two or more groups for the purpose of redirecting calls of more than one group in a single transaction. This allows the customer to activate Customer Routing Service for the entire Supergroup rather than for each group individually.

Type I Lines - Individual exchange access lines, CentraNet® Station Line and Direct-Inward-Dial (DID) numbers (other than the main DID number) that are either an individual line or in a two-line hunt group.

Type II Lines - PBX trunks (DID and non-DID Systems), DID main numbers and associated terminals, and both exchange access lines and CentraNet® Station Lines terminating in hunting arrangements of three or more lines. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

V. RATES

A. Group Redirect

	Nonrecurring Charge [2]	IOSC	Monthly Rate [3]	IOSC	(T)
1. Type I					
Service Establishment	$197.00	(41051)	-		
Per Line or DID Number [4]					(T)
2 - 50	2.35	(41052)	$ 3.00	(41046)	
51 - 100	2.35	(41052)	2.70	(41047)	
101 - 500	2.35	(41052)	2.40	(41048)	
501 - 1000	2.35	(41052)	2.10	(41049)	
1001 Plus	2.35	(41052)	1.75	(41050)	
Rearrangements					
- System Charge, per Rearrangement	92.00	(41053)	-		
- Per Number Changed/Moved or Added	2.35	(41054)	-		

1 Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

2 Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges. (T)

3 In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (T)

4 A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (T)

Continued

CUSTOM ROUTING SERVICE

V. RATES

A. Group Redirect

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC	
1. Type I					
Service Establishment	$197.00	(41051)	-		
Per Line or DID Number[3]					
2 - 50	2.35	(41052)	$ 3.00	(41046)	(C)
51 - 100	2.35	(41052)	2.70	(41047)	
101 - 500	2.35	(41052)	2.40	(41048)	
501 - 1000	2.35	(41052)	2.10	(41049)	
1001 Plus	2.35	(41052)	1.75	(41050)	
Rearrangements					
- System Charge, per Rearrangement	92.00	(41053)	-		
- Per Number Changed/Moved or Added	2.35	(41054)	-		

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2.
(3) A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.).

Continued

CUSTOM ROUTING SERVICE (N)

V. RATES

A. Group Redirect

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC
1. Type I				
Service Establishment	$197.00	(41051)-		
Per Line or DID Number[3]				
5 - 50	2.35	(41052)$ 3.00(41046)		
51 - 100	2.35	(41052)2.70(41047)		
101 - 500	2.35	(41052)2.40(41048)		
501 - 1000	2.35	(41052)2.10(41049)		
1001 Plus	2.35	(41052)1.75(41050)		
Rearrangements				
- System Charge, per Rearrangement	92.00	(41053)	-	
- Per Number Changed/Moved or Added	2.35	(41054)-		

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2.
(3) A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

V. RATES

A. Group Redirect - Continued

	Nonrecurring Charge [2]	IOSC	Monthly Rate [3]	IOSC	(T)
2. Type II					
Service Establishment	$ 245.00	(41061)	-		
Per Trunk [4]					(T)
2 - 10	5.30	(41062)	8.25	(41055)	
11 - 50	5.30	(41062)	8.00	(41056)	
51 - 100	5.30	(41062)	7.75	(41057)	
101 - 250	5.30	(41062)	7.50	(41058)	
251 - 500	5.30	(41062)	7.25	(41059)	
501 Plus	5.30	(41062)	7.00	(41060)	
Rearrangements					
- System Charge, per Rearrangement	102.00	(41063)	-		
- Per Trunk Changed/Moved or Added	5.30	(41064)	-		

1 Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

2 Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges. (T)

3 In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (T)

4 A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (T)

Continued

CUSTOM ROUTING SERVICE

V. RATES

A. Group Redirect - Continued

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC	
2. Type II					
Service Establishment	$ 245.00	(41061)	-		
Per Trunk[3]					
2 - 10	5.30	(41062)	8.25	(41055)	(C)
11 - 50	5.30	(41062)	8.00	(41056)	
51 - 100	5.30	(41062)	7.75	(41057)	
101 - 250	5.30	(41062)	7.50	(41058)	
251 - 500	5.30	(41062)	7.25	(41059)	
501 Plus	5.30	(41062)	7.00	(41060)	
Rearrangements					
- System Charge, per Rearrangement	102.00	(41063)	-		
- Per Trunk Changed/Moved or Added	5.30	(41064)	-		

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2.
(3) A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.).

Continued

CUSTOM ROUTING SERVICE (N)

V. RATES - Continued

A. Group Redirect - Continued

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC
2. Type II				
Service Establishment	$ 245.00	(41061)-		
Per Trunk[3]				
1 - 10	5.30	(41062)	8.25	(41055)
11 - 50	5.30	(41062)	8.00	(41056)
51 - 100	5.30	(41062)	7.75	(41057)
101 - 250	5.30	(41062)	7.50	(41058)
251 - 500	5.30	(41062)	7.25	(41059)
501 Plus	5.30	(41062)	7.00	(41060)
Rearrangements				
- System Charge, per Rearrangement	102.00	(41063)-		
- Per Trunk Changed/Moved or Added	5.30	(41064)-		

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2.
(3) A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

V. RATES - Continued

A. Group Redirect - Continued

	Nonrecurring Charge [2]	IOSC	Monthly Rate [3]	IOSC	(T)
3. Group Charges					
First Group		NO EXTRA CHARGE			
Each Additional Group or Supergroup	$ 20.00	(41065)	-		
4. Optional Features					
(a) Incoming Number Identification Redirecting					
(Each 100 Numbers)	86.00	(41070)	-		
Per Number	-		0.30	(41071)	
(b) Percentage Redirecting,					
Per option	20.00	(41068)	-		
Per Number	-		0.30	(41069)	
(c) Time-of-Day/Day-of-Week Redirection, per option	20.00	(41066)	-		
Per Number	-		$ 0.40	(41067)	

1 Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N)
2 Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges. (T)
3 In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (T)

Continued

CUSTOM ROUTING SERVICE (N)

V. RATES - Continued

A. Group Redirect - Continued

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC
3. Group Charges				
First Group		NO EXTRA CHARGE		
Each Additional Group or Supergroup	$ 20.00	(41065)	-	
4. Optional Features				
(a) Incoming Number Identification Redirecting				
(Each 100 Numbers)	86.00	(41070)	-	
Per Number	-		0.30	(41071)
(b) Percentage Redirecting,				
Per option	20.00	(41068)	-	
Per Number	-		0.30	(41069)
(c) Time-of-Day/Day-of-Week Redirection, per option	20.00	(41066)	-	
Per Number	-		$ 0.40	(41067)

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

V. RATES - Continued

B. Flexible Call Forwarding

	Nonrecurring Charge [2]	IOSC	Monthly Rate [3]	IOSC	(T)
1. Type I					
Service Establishment	$ 220.00	(41077)	-		
Per Line or DID Number [4]					(T)
5 - 50	2.35	(41078)	$ 3.00	(41072)	
51 - 100	2.35	(41078)	2.70	(41073)	
101 - 500	2.35	(41078)	2.40	(41074)	
501 -1000	2.35	(41078)	2.10	(41075)	
1001 Plus	2.35	(41078)	1.75	(41076)	

1 Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)
2 Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges. (T)
3 In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (T)
4 A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (T)

Continued

CUSTOM ROUTING SERVICE (N)

V. RATES - Continued

B. Flexible Call Forwarding

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC
1. Type I				
Service Establishment	$ 220.00	(41077)	-	
Per Line or DID Number[3]				
5 - 50	2.35	(41078)	$ 3.00	(41072)
51 - 100	2.35	(41078)	2.70	(41073)
101 - 500	2.35	(41078)	2.40	(41074)
501 -1000	2.35	(41078)	2.10	(41075)
1001 Plus	2.35	(41078)	1.75	(41076)

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2.
(3) A termination liability is applicable as set forth in SPECIAL CONDITIONS (VIII.8.). (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

V. RATES - Continued

B. Flexible Call Forwarding - Continued

	Nonrecurring Charge [2]	IOSC	Monthly Rate [3]	IOSC	(T)
2. Rearrangements					
- System Charge, per Rearrangement	$ 92.00	(41079)	-		
- Per Number Changed, Moved or Added	2.35	(41080)	-		
3. Time-of-Day/Day-of-Week Redirection, per option	$ 20.00	(41081)	-		
Per Number	-		.35	(41082)	
4. PIN Number Change (per occasion)	28.00	(41083)	-		

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

[2] Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges. (T)

[3] In addition to applicable Basic Exchange Access Line charges inSchedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (T)

Continued

CUSTOM ROUTING SERVICE (N)

V. RATES - Continued

B. Flexible Call Forwarding - Continued

	Nonrecurring Charge[1]	IOSC	Monthly Rate[2]	IOSC
2. Rearrangements				
- System Charge, per Rearrangement	$ 92.00	(41079)	-	
- Per Number Changed, Moved or Added	2.35	(41080)	-	
3. Time-of-Day/Day-of-Week Redirection, per option	$ 20.00	(41081)	-	
Per Number	-		.35	(41082)
4. PIN Number Change (per occasion)	28.00	(41083)	-	

(1) Nonrecurring charges in Schedule Cal. P.U.C. No. A-41 are applicable in addition to these charges.
(2) In addition to applicable Basic Exchange Access Line charges in Schedule Cal. P.U.C. No. A-1 and/or the CentraNet® Line charges in Schedule Cal. P.U.C. No. A-2. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

VI. DESCRIPTION OF FEATURES

Basic Redirect - Basic Redirect is a feature offered under Group Redirect Service. It allows the customer to redirect incoming calls to as many as three sets of telephone numbers. Basic Redirect can be used in one, two or all three customer defined configurations. There is no additional charge for Basic Redirect. However, Incoming Number Identification, Percentage Redirecting, and/or Time-of-Day/Day-of-Week Redirection can be purchased for an additional charge in lieu of Basic Redirect.

Incoming Number Identification Redirection - An optional Group Redirect feature that allows the customer to redirect an incoming call based upon the originating telephone number, NPA-NXX, or NPA of the incoming caller. If the incoming caller's number is on a predesignated list, the call will be redirected to a preselected telephone number. If the incoming caller's number is not on the list, the call will be completed as dialed or routed to a default number (selected by the customer).

The customer may have as many telephone numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Incoming Number Identification Redirection may be used in one, two or all three customer defined configurations.

Incoming Number Identification Redirection may NOT be used to pass the calling party's number to the customer.

Percentage Redirecting - This optional Group Redirect feature allows the customer to redirect incoming calls based on percentages. The customer may choose up to five different percentages but all percentages must total 100 percent. For example: 33 percent of incoming calls may be redirected to one destination, 33 percent to another and the remaining 34 percent may be redirected to still another destination. This feature may be used in one, two or all three customer defined configurations and an optional feature charge will be incurred for each configuration selected.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE

VI. DESCRIPTION OF FEATURES

Basic Redirect - Basic Redirect is a feature offered under Group Redirect Service. It allows the customer to redirect incoming calls to as many as three sets of telephone numbers. Basic Redirect can be used in one, two or all three customer defined configurations. There is no additional charge for Basic Redirect. However, Incoming Number Identification, Percentage Redirecting, and/or Time-of-Day/Day-of-Week Redirection can be purchased for an additional charge in lieu of Basic Redirect.

Incoming Number Identification Redirection - An optional Group Redirect feature that allows the customer to redirect an incoming call based upon the originating telephone number, NPA-NXX, or NPA of the incoming caller. If the incoming caller's number is on a predesignated list, the call will be redirected to a preselected telephone number. If the incoming caller's number is not on the list, the call will be completed as dialed or routed to a default number (selected by the customer). (T) (T)

The customer may have as many telephone numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Incoming Number Identification Redirection may be used in one, two or all three customer defined configurations.

Incoming Number Identification Redirection may NOT be used to pass the calling party's number to the customer.

Percentage Redirecting - This optional Group Redirect feature allows the customer to redirect incoming calls based on percentages. The customer may choose up to five different percentages but all percentages must total 100 percent. For example: 33 percent of incoming calls may be redirected to one destination, 33 percent to another and the remaining 34 percent may be redirected to still another destination. This feature may be used in one, two or all three customer defined configurations and an optional feature charge will be incurred for each configuration selected.

Continued

CUSTOM ROUTING SERVICE [1] (T)

VI. DESCRIPTION OF FEATURES - Continued

Time-of-Day/Day-of-Week Redirection - This optional feature allows the customer to redirect incoming calls to another location at predesignated times of the day and/or different days of the week. The system will automatically route calls until the customer changes the specifications. This option may be used in one, two or all three customer defined configurations when selected for Group Redirect; it may be used in both customer defined configurations when selected with Flexible Call Forwarding. A charge is incurred for each time the customer chooses this option for a customer defined configuration.

VII. DESCRIPTION OF SERVICE

Custom Routing Service consists of two main options, Group Redirect and Flexible Call Forwarding.

Group Redirect - An option which allows the customer to create groups of directory telephone numbers and control whether the incoming calls made to members of the group will arrive as dialed or be redirected elsewhere. The customer has a choice of up to three different routing configurations for each group of directory numbers. Each routing option chooses an alternate destination based on one or up to three of the following routing features:

- Basic Redirect
- Incoming Number Identification
- Percentage Distribution
- Time-of-Day/Day-of-Week

Each member of a group can have up to five different redirect destinations (telephone numbers) for each of the three possible routing options. Group Redirect is available with both Type I and Type II lines.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

VI. DESCRIPTION OF FEATURES - Continued

Time-of-Day/Day-of-Week Redirection - This optional feature allows the customer to redirect incoming calls to another location at predesignated times of the day and/or different days of the week. The system will automatically route calls until the customer changes the specifications. This option may be used in one, two or all three customer defined configurations when selected for Group Redirect; it may be used in both customer defined configurations when selected with Flexible Call Forwarding. A charge is incurred for each time the customer chooses this option for a customer defined configuration.

VII. DESCRIPTION OF SERVICE

Custom Routing Service consists of two main options, Group Redirect and Flexible Call Forwarding.

Group Redirect - An option which allows the customer to create groups of directory telephone numbers and control whether the incoming calls made to members of the group will arrive as dialed or be redirected elsewhere. The customer has a choice of up to three different routing configurations for each group of directory numbers. Each routing option chooses an alternate destination based on one or up to three of the following routing features:

- Basic Redirect
- Incoming Number Identification
- Percentage Distribution
- Time-of-Day/Day-of-Week

Each member of a group can have up to five different redirect destinations (telephone numbers) for each of the three possible routing options. Group Redirect is available with both Type I and Type II lines. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

VII. DESCRIPTION OF SERVICE - Continued

Flexible Call Forwarding - An option which allows a customer's individual line the capability to separately forward calls to another telephone number. The user can activate Flexible Call Forwarding from a remote location if desired. The following call forwarding choices are available:

- to a default destination. The default destination is assigned at the time the customer orders this service. Changes in the assigned destination must be performed by the Utility and service charges from Schedule Cal. P.U.C. No. A-41 will apply.
- to an override destination. This feature is controlled by the customer after the Customer Routing Service system has been established. When flexible call forwarding has been activated and the destination has been entered, this feature overrides the default destination.
- Either of two predefined forwarding schedules which can determine the destination according to Day-of-Week/Time-of-Day.

If a line/station has the Flexible Call Forwarding option and is also a member of a Group Redirect group, the Flexible Call Forwarding option takes precedence when both options are activated. Flexible Call Forwarding is available with Type I Service only.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

VII. DESCRIPTION OF SERVICE - Continued

Flexible Call Forwarding - An option which allows a customer's individual line the capability to separately forward calls to another telephone number. The user can activate Flexible Call Forwarding from a remote location if desired. The following call forwarding choices are available:

- to a default destination. The default destination is assigned at the time the customer orders this service. Changes in the assigned destination must be performed by the Utility and service charges from Schedule Cal. P.U.C. No. A-41 will apply.
- to an override destination. This feature is controlled by the customer after the Customer Routing Service system has been established. When flexible call forwarding has been activated and the destination has been entered, this feature overrides the default destination.
- Either of two predefined forwarding schedules which can determine the destination according to Day-of-Week/Time-of-Day.

If a line/station has the Flexible Call Forwarding option and is also a member of a Group Redirect group, the Flexible Call Forwarding option takes precedence when both options are activated. Flexible Call Forwarding is available with Type I Service only.

(N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

VII. DESCRIPTION OF SERVICE - Continued

Service Activation - The customer activates Custom Routing Service (CRS) by dialing into the Utility network controller using a touchtone telephone. Upon reaching the network controller, the customer must enter a personal identification number (PIN) to access the system.

After entering the system, the customer may redirect calls for the desired group(s). A group may be a floor, department, building, or even the whole organization. A supergroup can be pre-assigned and used to redirect calls for two or more groups. These groups (Supergroup or Group) must be preassigned upon establishment of the service.

The customer may call into the system as frequently as required to control incoming calls.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

VII. DESCRIPTION OF SERVICE - Continued

Service Activation - The customer activates Custom Routing Service (CRS) by dialing into the Utility network controller using a touchtone telephone. Upon reaching the network controller, the customer must enter a personal identification number (PIN) to access the system.

After entering the system, the customer may redirect calls for the desired group(s). A group may be a floor, department, building, or even the whole organization. A supergroup can be pre-assigned and used to redirect calls for two or more groups. These groups (Supergroup or Group) must be preassigned upon establishment of the service.

The customer may call into the system as frequently as required to control incoming calls. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

VIII. SPECIAL CONDITIONS

1. Custom Routing Service (CRS) is available where Utility facilities and conditions permit.

2. Customer must have touchtone capability.

3. Group Redirect Type I must be purchased for a minimum of five (5) lines. Group Redirect Basic Type II must be purchased for a minimum of one (1) trunk. There is no maximum number of lines or trunks that the customer must have for subscription to CRS.

4. The Type I or Type II charges apply for each line having the capability of completing a call.

5. Each group may have a maximum of three redirect customer defined configurations.

6. Flexible Call Forwarding may only be ordered for Type I lines.

7. The minimum service period for CRS is 6 months.

8. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

9. If calls are redirected to an IntraLATA long distance number or to an InterLATA carrier, long distance charges apply to each call redirected beyond the local calling area of the main number.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE

VIII. SPECIAL CONDITIONS

1. Custom Routing Service (CRS) is available where appropriate Utility facilities, conditions and capacity exist. (P)

2. Customer must have touchtone capability.

3. Group Redirect Type I must be purchased for a minimum of two (2) lines. Group Redirect Basic Type II must be (P)
purchased for a minimum of two (2) trunks. There is no maximum number of lines or trunks that the customer (P)
must have for subscription to CRS.

4. The Type I or Type II charges apply for each line having the capability of completing a call.

5. Each group may have a maximum of three redirect customer defined configurations.

6. Flexible Call Forwarding* may only be ordered for Type I lines. (P)

7. The minimum service period for CRS is 6 months.

8. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (C)

9. If calls are redirected to an IntraLATA long distance number or to an InterLATA carrier, long distance charges apply to each call redirected beyond the local calling area of the main number.

10. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of (P)
calls redirected without interfering with exchange or toll service. In the event that there is interference with
exchange or toll service, the Utility reserves the right to disconnect the service immediately in accordance with
the regulations contained in Schedule Cal. P.U.C. No. D&R, Rule 11. (P)

* Flexible Call Forwarding is grandfathered and limited to existing customers currently subscribing to this service as of xxx (P)
xx, xxxx. (P)

(P) Pending approval of Advice Letter No. 8923.

Continued

CUSTOM ROUTING SERVICE (N)

VIII. SPECIAL CONDITIONS

1. Custom Routing Service (CRS) is available where Utility facilities and conditions permit.

2. Customer must have touchtone capability.

3. Group Redirect Type I must be purchased for a minimum of five (5) lines. Group Redirect Basic Type II must be purchased for a minimum of one (1) trunk. There is no maximum number of lines or trunks that the customer must have for subscription to CRS.

4. The Type I or Type II charges apply for each line having the capability of completing a call.

5. Each group may have a maximum of three redirect customer defined configurations.

6. Flexible Call Forwarding may only be ordered for Type I lines.

7. The minimum service period for CRS is 6 months.

8. Termination Liability - When CRS is initially ordered, a six-month termination liability applies. If CRS is canceled prior to the six-month period, the full monthly rate for each remaining month, or part thereof, will be charged and must be paid in a lump sum. Changes to the original configuration do not constitute a cancellation as long as the total number of CRS telephone numbers have not decreased. If the total number of telephone numbers decreases, the six-month termination liability will apply for the total decrease.

9. If calls are redirected to an IntraLATA long distance number or to an InterLATA carrier, long distance charges apply to each call redirected beyond the local calling area of the main number.

(N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

IX. APPLICATION OF RATES AND CHARGES

Message Charges

When calls are redirected outside of the local calling area of an exchange, the applicable local measured usage rates for measured calls and/or toll charges will apply in addition to the rates for Custom Routing Service.

Service Establishment Charge

The Service Establishment Charge will apply only for the initial order for Basic Custom Routing Service (CRS), in addition to the applicable nonrecurring charges in Schedule Cal. P.U.C. No. A-41. Other nonrecurring charges associated with other options (such as, Time-of-Day/Day-of-Week, Percentage Redirecting, etc.) are in addition to the Service Establishment Charge.

Unless the customer cancels service and reestablishes CRS at a later date, the service charge will not apply again for the same customer.

When CRS is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once and the higher charge will apply. This is also applicable when two Type I services are ordered at the same time.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE

IX. APPLICATION OF RATES AND CHARGES

Message Charges

When calls are redirected outside of the local calling area of an exchange, the applicable local measured usage rates for measured calls and/or toll charges will apply in addition to the rates for Custom Routing Service. (x)

Service Establishment Charge

The Service Establishment Charge will apply only for the initial order for Basic Custom Routing Service (CRS), in addition to the applicable nonrecurring charges in Schedule Cal. P.U.C. No. A-41. Other nonrecurring charges associated with other options (such as, Time-of-Day/Day-of-Week, Percentage Redirecting, etc.) are in addition to the Service Establishment Charge.

Unless the customer cancels service and reestablishes CRS at a later date, the service charge will not apply again for the same customer.

When CRS is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once and the higher charge will apply. This is also applicable when two Type I services are ordered at the same time.

(x) Correction

Continued

CUSTOM ROUTING SERVICE [1] (T)

IX. APPLICATION OF RATES AND CHARGES - Continued

Monthly Rates

The monthly rates per line are determined on the total number of lines or trunks equipped with Custom Routing Service (CRS). For example: a customer with 350 lines with CRS is billed for all 350 lines at the monthly rate for 101-500 lines. Later if the same customer adds 200 lines, the monthly rate for 501-1000 lines will be applied to the new total of 550 lines. The monthly rate per line will be based on the number of telephone numbers with CRS. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.

A nonrecurring charge applicable to each CRS rearrangement performed by the Utility. Rearrangements include changing the telephone number to which a line is redirected, moving a line/trunk from one Group to another Group, and the addition of a line/trunk. Rearrangement charges are in addition to applicable nonrecurring charges in Schedule Cal. P.U.C. No. A-41. Rearrangement charges include a per system charge and an incremental charge based on the number of lines in the system rearranged

Personal Identification Number (PIN) Change

This charge applies each time the customer requests the Utility to change the PIN after the initial service establishment. A service order will be generated after the initialization takes place and a PIN change charge will apply. This charge is applicable to both Group Redirect and Flexible Call Forwarding.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

IX. APPLICATION OF RATES AND CHARGES - Continued

Monthly Rates

The monthly rates per line are determined on the total number of lines or trunks equipped with Custom Routing Service (CRS). For example: a customer with 350 lines with CRS is billed for all 350 lines at the monthly rate for 101-500 lines. Later if the same customer adds 200 lines, the monthly rate for 501-1000 lines will be applied to the new total of 550 lines. The monthly rate per line will be based on the number of telephone numbers with CRS. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.

Rearrangement Charges

A nonrecurring charge applicable to each CRS rearrangement performed by the Utility. Rearrangements include changing the telephone number to which a line is redirected, moving a line/trunk from one Group to another Group, and the addition of a line/trunk. Rearrangement charges are in addition to applicable nonrecurring charges in Schedule Cal. P.U.C. No. A-41. Rearrangement charges include a per system charge and an incremental charge based on the number of lines in the system rearranged

Personal Identification Number (PIN) Change

This charge applies each time the customer requests the Utility to change the PIN after the initial service establishment. A service order will be generated after the initialization takes place and a PIN change charge will apply. This charge is applicable to both Group Redirect and Flexible Call Forwarding.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group. (N)

Continued

CUSTOM ROUTING SERVICE [1] (T)

IX. APPLICATION OF RATES AND CHARGES - Continued

Optional Features

Incoming Number Identification Redirection

A monthly charge and a nonrecurring charge will apply to each 100 telephone numbers, or fraction thereof, listed for Incoming Number Identification Redirecting which can be used in one, two, or all three customer defined configurations. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for Group Redirect only.

Percentage Redirecting

A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for Group Redirect only.

Time-of-Day/Day-of-Week

A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for both Group Redirect and Flexible Call Forwarding.

[1] Effective December 15, 2005, Custom Routing Service is grandfathered and limited to existing customers at existing locations. No moves, changes or additions to existing service will be permitted. (N) (N)

Continued

CUSTOM ROUTING SERVICE (N)

IX. APPLICATION OF RATES AND CHARGES - Continued

Optional Features

Incoming Number Identification Redirection

A monthly charge and a nonrecurring charge will apply to each 100 telephone numbers, or fraction thereof, listed for Incoming Number Identification Redirecting which can be used in one, two, or all three customer defined configurations. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for Group Redirect only.

Percentage Redirecting

A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for Group Redirect only.

Time-of-Day/Day-of-Week

A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Utility on behalf of the customer, rearrangement charges will apply. The monthly rate is based on the number of options in which the feature is used. This optional feature is available for both Group Redirect and Flexible Call Forwarding.

(N)

Continued