WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

LIST OF EFFECTIVE SHEETS

Sheets B through 32 of this schedule are cancelled/withdrawn as of the date shown below. Services from this schedule will be provided from the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	21st	*	19	3rd	#
B	Original		20	3rd	#
1	13th	#	20.1	Original	#
2	6th	#	21	2nd	#
3	6th	#	21.1	Original	#
4	4th	#	21.2	Original	#
5	4th	#	21.3	Original	#
6	4th	#	22	3rd	#
7	4th	#	22.1	Original	#
8	4th	#	23	3rd	#
8.1	Original	#	24	4th	#
9	3rd	#	25	3rd	#
10	2nd	#	26	3rd	#
11	3rd	#	27	3rd	#
11.1	Original	#	28	2nd	#
12	4th	#	29	Original	#
13	4th	#	29.1	1st	#
14	3rd	#	30	2nd	#
15	3rd	#	30.1	1st	#
16	3rd	#	31	3rd	#
17	2nd	#	31.1	Original	#
18	3rd	#	32	1st	#

* Denotes change
\# Withdrawn

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 32 of this schedule are effective as of the date shown. The revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	20th	*	19	3rd	*
B	Original		20	3rd	*
1	13th	*	20.1	Original	
2	6th	*	21	2nd	
3	6th	*	21.1	Original	#
4	4th		21.2	Original	#
5	4th		21.3	Original	#
6	4th		22	3rd	*
7	4th		22.1	Original	#
8	4th		23	3rd	*
8.1	Original		24	4th	*
9	3rd	*	25	3rd	
10	2nd		26	3rd	
11	3rd	*	27	3rd	*
11.1	Original	#	28	2nd	
12	4th	*	29	Original	
13	4th	*	29.1	1st	
14	3rd	*	30	2nd	
15	3rd	*	30.1	1st	
16	3rd	*	31	3rd	*
17	2nd		31.1	Original	
18	3rd	*	32	1st	

* Denotes change
\# Withdrawn

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 32 of this schedule are effective as of the date shown. The revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	19th	*	19	2nd	
B	Original		20	2nd	
1	12th		20.1	Original	
2	5th		21	2nd	
3	5th		21.1	Original	#
4	4th		21.2	Original	#
5	4th		21.3	Original	#
6	4th		22	2nd	
7	4th	*	22.1	Original	#
8	4th		23	2nd	
8.1	Original		24	3rd	
9	2nd		25	3rd	
10	2nd		26	3rd	
11	2nd		27	2nd	
11.1	Original	#	28	2nd	
12	3rd		29	Original	
13	3rd		29.1	1st	
14	2nd		30	2nd	
15	2nd		30.1	1st	*
16	2nd		31	2nd	
17	2nd		31.1	Original	*
18	2nd		32	1st	

* Denotes change
\# Withdrawn

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

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Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

I. APPLICABILITY

Applicable to intrastate intraLATA Wide Area Telecommunications Service (WATS) [1] and 800 Services, furnished or made available over facilities by Verizon California Incorporated, hereinafter referred to as the Utility, and in conjunction with any interexchange carrier which elects to offer interLATA service on the basis hereinafter set forth. (T) (T)

Special Note:

Rates, charges and conditions shown herein include all network facilities on the Utility's side of the Local Loop Demarcation Point (LLDP) as defined in Schedule Cal. P.U.C. No. A-9. The purpose of the LLDP is to separate responsibility of the Utility from the responsibility of the building owner/customer. Exceptions to the MAP are shown in Schedule Cal. P.U.C. No. A-9, Section III.F.4. Rates, charges and conditions for tariffed work functions performed on the customer's side of the LLDP are as shown in Schedule Cal. P.U.C. No. A-9.

The Utility will provide WATS [1] and Dedicated 800 Service in conjunction with an Interexchange Carrier using a common access line. The Utility will provide the intraLATA portion and the Interexchange Carrier will provide the interLATA portion. The access line will be owned by the Utility. (T) | (T)

II. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

(D)

I. APPLICABILITY (T)

Applicable to intrastate intraLATA Wide Area Telecommunications Service (WATS) and 800 Services, furnished or made available over facilities by GTE California Incorporated, hereinafter referred to as the Utility, and in conjunction with any interexchange carrier which elects to offer interLATA service on the basis hereinafter set forth.

Special Note:

Rates, charges and conditions shown herein include all network facilities on the Utility's side of the Local Loop Demarcation Point (LLDP) as defined in Schedule Cal. P.U.C. No. A-9. The purpose of the LLDP is to separate responsibility of the Utility from the responsibility of the building owner/customer. Exceptions to the MAP are shown in Schedule Cal. P.U.C. No. A-9, Section III.F.4. Rates, charges and conditions for tariffed work functions performed on the customer's side of the LLDP are as shown in Schedule Cal. P.U.C. No. A-9.

GTEC will provide WATS and Dedicated 800 Service in conjunction with an Interexchange Carrier using a common access line. GTEC will provide the intraLATA portion and the Interexchange Carrier will provide the interLATA portion. The access line will be owned by GTEC. (N)
|
(N)

II. TERRITORY (T)

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

(D)

Continued (D)

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES

A. WATS [1] (T)

1. Access Line	Monthly Rate
Access Line, each: [2, 3, 4] (T)	
- Northern Cal. Half State	$ 35.00
- Southern Cal. Half State	35.00
- Full State	35.00
- LATA	35.00
	(16159)

1 Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)
2 Service Charges for installation of a WATS access line are shown in Schedule Cal. P.U.C. No. A-41. (T)
3 For Four Wire Terminating Arrangement option, see IV.A.2.(t). following. |
4 For WATS access line service provided in conjunction with an Interexchange Carrier, see Schedule Cal. P.U.C. No. C-1. (T)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

(D)

(D)

III. RATES (N)

A. WATS

1. Access Line	Monthly Rate	
Access Line, each:[1,2,3]		
- Northern Cal. Half State	$ 35.00	(I)
- Southern Cal. Half State	35.00	
- Full State	35.00	
- LATA	35.00	(I)
	(16159)	(T)

Note 1: Service Charges for installation of a WATS access line are shown in Schedule Cal. P.U.C. No. A-41.
Note 2: For Four Wire Terminating Arrangement option, see IV.A.2.(t). following.
Note 3: For WATS access line service provided in conjunction with an Interexchange Carrier, see Schedule Cal. P.U.C. No. C-1. (N)

Material omitted now shown on Original Sheet 30.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued

2. Usage Charges

Usage Charges apply to intraLATA outward calls placed over a WATS [1] access line. (T)

(a) Set-up Charge — Charge

- Per Message — $ .05

(b) The hourly rates apply to the average use of the access lines within a service group rounded to the nearest tenth of an hour. [2] (T)

Average Hours of Use	Rate Group	Rate
0-5	1	$ 5.30
15.1 - 30	3	4.60
Over 30	4	4.20

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

[2] See IV.B.2.(d). following. (T)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued (D) (N)

2. Usage Charges (D)

Usage Charges apply to intraLATA outward calls placed over a WATS access line.

(a) Set-up Charge

	Charge
- Per Message	$ .05

(b) The hourly rates apply to the average use of the access lines within a service group rounded to the nearest tenth of an hour.[1]

Average Hours of Use	Rate Group	Rate	
0-5	1	$ 5.30	(R)
5.1 - 15	2	4.95	
15.1 - 30	3	4.60	
Over 30	4	4.20	(R)

(N)

Note 1: See IV.B.2.(d). following.
Material omitted now shown in different form on Original Sheet 31.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

(D)

III. RATES - Continued (N)

B. DEDICATED 800 SERVICE

800 Service served by the Utility will be provided within the same LATA as the customer location.

1. Dedicated 800 Service Access Line

	Monthly Rate		IOSC
Access Line, each:[1,2,3]			
- Northern Cal. Half State	$ 30.00	(I)	(16158)
- Southern Cal. Half State	30.00	|	(16159)
- Full State	30.00	|	(16153)
- Metro	30.00	(I)	(16151)

Note 1: Service Order Charges as shown in Schedule Cal. P.U.C. No. A-41 are applicable for installation of a Dedicated 800 Service Access Line.
Note 2: For four wire terminating arrangement option see IV.A.2.(t). following.
Note 3: For Dedicated 800 access line service provided in conjunction with an interexchange carrier, see Schedule Cal. P.U.C. No. C-1. (N)

Material omitted now shown in different form on 2nd Revised Sheet 8.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

(D)

III. RATES - Continued (N)

B. DEDICATED 800 SERVICE - Continued

2. Usage Charges

Usage charges apply to intraLATA inward calls placed over a Dedicated 800 access line.

(a) Set Up Charge

	Charge
- Per completed message on Metro	$ .05
- Per completed message on Northern Cal. - Half State, Southern Cal. - Half State, and Full State 800 bills with less than 100 hours of usage in a monthly billing period	.05
- Per completed message on Northern Cal. - Half State, Southern Cal. - Half State, and Full State 800 bills with a minimum of 100 hours of usage in a monthly billing period	None

(N)

Material omitted now shown in different form on 2nd Revised Sheet 7 and Original Sheet 32.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

(D)

III. RATES - Continued (N)

B. DEDICATED 800 SERVICE - Continued

2. Usage Charges - Continued

(b) Hours of Usage[1]

The hourly rate applies to the actual use of the access lines within a service group rounded to the nearest tenth of an hour[2]

Messages placed on any of the holidays listed in Schedule Cal. P.U.C No. B-1 are rated in the discount period following.

	Rate Period
- Monday thru Friday, 9:00 a.m. to 9:00 p.m.[3]	1
- Discount Period, All Other Hours	2

Subscription Area	Rate Period 1		Rate Period 2	
- Northern or Southern Cal. Half State				
- bills with less than 100 hours, Per hour	$6.74	(R)	$5.09	(R)
- bills with a minimum of 100 hours, Per hour	5.24		3.94	
- Full State				
- bills with less than 100 hours, Per hour	6.74		5.09	
- bills with a minimum of 100 hours, Per hour	5.24		3.94	(R)
- Metro Per hour	6.74	(R)	5.09	(I)

Note 1: Charges for messages beginning in one time period and completing in the other time period are determined by applying the appropriate rate for the portion of the message occurring in each period.
Note 2: See IV.C.2.(h). following.
Note 3: To, but not including.
Material omitted now shown in different form on 2nd Revised Sheet 8. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued

C. BUSINESS/RESIDENCE LINE 800 SERVICE

	Nonrecurring Charge[1]	Monthly Rate
1. Business Line 800 Service		$15.00 (12260)
Month-to-Month	$10.00	
One Year Agreement	5.00	
Two Year Agreement	3.00	
Three Year Agreement	0.00	
2. Residence Line 800 Service		5.00 (12270)
Month-to-Month	10.00	
One Year Agreement	5.00	
Two Year Agreement	3.00	
Three Year Agreement	0.00	
3. Optional Features		(T)
Variable Call Destination- Rates per termination	-	5.00[2]

Variable Call Destination provides for multiple terminations, within one LATA of the 800/888 number assigned in conjunction with GTE Business-Residence Line 800 Service.

Note 1: Nonrecurring charges as set forth in Schedule Cal. P.U.C. No. A-41 are applicable in lieu of the GTE Business/Residence Line 800 nonrecurring charges when GTE Business/Residence Line 800 Service is ordered by a customer requesting new telephone service. When GTE Business/Residence Line 800 Service is added to existing service, only the nonrecurring charges for GTE Business/Residence Line 800 are applicable, the charges in Schedule Cal. P.U.C. No. A-41 do not apply.

Note 2: Nonrecurring charges as set forth in Schedule Cal. P.U.C. No. A-41 apply when Variable Call Destination is added at a different time than Business/Residence Line 800 Service. There is no additional nonrecurring charge for Variable Call Destination when added at the same time as Business/Residence Line 800 Service.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES – Continued

C. BUSINESS/RESIDENCE LINE 800 SERVICE – Continued

4. Usage - per hour

The hourly rate applies to the actual use of the 800/888 number rounded to the nearest tenth of an hour. (T)

Rate Periods	Hours	Rate Period
Monday thru Friday	8:00 am to 5:00 pm[1]	1
	5:00 pm to 11:00 pm[1]	2
	11:00 pm to 8:00 am	3
Saturday, Sunday, and Holidays[2]	All	3

	Rate Periods Per Hour 1	2	3
(a) Month-to-Month			
- Less than 24.9 hours	$ 8.10	$ 7.25	$ 6.45
- Minimum 25 hours	7.35	6.60	5.90
- Minimum 50 hours	7.00	6.30	5.60
- Minimum 100 hours	6.60	5.95	5.30
- Minimum 200 hours	6.25	5.60	5.00
- Minimum 500 hours	5.90	5.30	5.00
(b) One Year Contract			
- Less than 24.9 hours	$ 7.80	$ 7.00	$ 6.35
- Minimum 25 hours	7.05	6.35	5.80
- Minimum 50 hours	6.70	6.05	5.50
- Minimum 100 hours	6.20	5.70	5.20
- Minimum 200 hours	5.85	5.35	4.90
- Minimum 500 hours	5.50	5.05	4.90

Note 1: To, but not including.
Note 2: See Schedule Cal. P.U.C. No. B-1.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued

C. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued

4. Usage - per hour - Continued

	Rate Periods Per Hour 1	2	3	
(c) Two Year Contract				(N)
- Less than 24.9 hours	$ 7.65	$ 6.95	$ 6.15	
- Minimum 25 hours	6.90	6.30	5.60	
- Minimum 50 hours	6.55	6.00	5.30	
- Minimum 100 hours	6.00	5.65	5.00	
- Minimum 200 hours	5.65	5.30	4.70	
- Minimum 500 hours	5.30	5.00	4.70	
(d) Three Year Contract				
- Less than 24.9 hours	$ 7.30	$ 6.90	$ 6.10	
- Minimum 25 hours	6.55	6.25	5.55	
- Minimum 50 hours	6.20	5.95	5.25	
- Minimum 100 hours	5.70	5.60	4.95	
- Minimum 200 hours	5.35	5.25	4.65	
- Minimum 500 hours	5.00	4.95	4.65	(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued

D. ANCILLARY SERVICES

1. Additional Terminations

(a) When a WATS [1]/800 access line terminates, it is designated as the access line. Any other terminations of the same access line are designated as additional terminations. (T)

(b) Additional terminations are provided only within the same LATA in which the access line terminates.

(c) Rates and Charges - refer to Schedule Cal. P.U.C. No. C-1.

(1) Special Access Lines
(Additional line terminations)

(2) Special Transport and Special Transport Termination

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued (N)

D. ANCILLARY SERVICES

1. Additional Terminations

(a) When a WATS/800 access line terminates in is designated as the access line. Any other terminations of the same access line are designated as additional terminations.

(b) Additional terminations are provided only within the same LATA in which the access line terminates.

(c) Rates and Charges - refer to Schedule Cal. P.U.C. No. C-1. (C)

(1) Special Access Lines
(Additional line terminations)

(2) Special Transport and Special Transport Termination (C)(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued (N)

D. ANCILLARY SERVICES - Continued

2. Four-Wire Terminating Arrangements

(a) Four-Wire Terminating Arrangements are used in connection with Wide Area Telecommunications Service.

(b) The Four-Wire Terminating Arrangement permits terminating equipment that is designed to use four-wire terminations to be connected to the Utility's services. While this offering contemplates the use of four-wire facilities, between the local serving central office and the premises terminating equipment, two-wire facilities may be used. Transmission performance that meets the established standards of the Utility will be obtained over facilities connected to a Four-Wire Terminating Arrangement. If a customer requires additional special equipment for which provision is not included herein, additional installation charges and monthly rates will be incurred based upon the total cost of the equipment furnished or of the special work required, subject to the review of such charges by the Public Utilities Commission of the State of California.

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued

D. ANCILLARY SERVICES - Continued

2. Four-Wire Terminating Arrangements

(c) Rates and Charges

The rates and charges following are for the Four-Wire Terminating Arrangement only and are in addition to the applicable rates and charges for the WATS [1]/800 access line with which it is associated. (T)

	Installation Charge [2]	
- When installed coincident with the associated access line		(T)
WATS Service [1]	$184.75 (12204)	(T)
800 Service	179.08 (12229)	
- When installed subsequent to the associated WATS [1] access line	$ 82.46 (12214)	(T)

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

[2] In addition to any applicable Service Charges as set forth in Schedule Cal. P.U.C. No. A-41 (for example: Service Order Activity, Central Office Activity and/or Premise Visit - any or all of these charges may be applicable). (T)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

III. RATES - Continued (N)

D. ANCILLARY SERVICES - Continued

2. Four-Wire Terminating Arrangements

(c) Rates and Charges

The rates and charges following are for the Four-Wire Terminating Arrangement only and are in addition to the applicable rates and charges for the WATS/800 access line with which it is associated.

	Installation Charge[1]
- When installed coincident with the associated access line	
WATS Service	$184.75 (12204) (T)
800 Service	179.08 (12229) (T)
- When installed subsequent to the associated WATS access line	$ 82.46 (12214) (T) (12239) (T)

(N)

Note 1: In addition to any applicable Service Charges as set forth in Schedule Cal. P.U.C. No. A-41 (for example: Service Order Activity, Central Office Activity and/or Premise Visit - any or all of these charges may be applicable). (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS

A. General

1. Description

(a) WATS Service [1] is a dedicated access line arranged to allow outgoing calls to a specified geographical subscription area, at volume discounted toll usage rates. (T)

(b) Dedicated 800 Service is provisioned on a dedicated access line arranged to allow incoming calls from a specific subscription area, at no charge to the calling party.

(c) Business/Residence Line 800 Service allows a customer to terminate an 800/888 Service on a regular business, PBX, or CentraNet® line, thereby eliminating the need for a dedicated line.

2. Regulations

(a) Advance Payments

(1) Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and the rate for one month for the service desired.

(2) The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS

A. General

1. Description

(a) WATS Service is a dedicated access line arranged to allow outgoing calls to a specified geographical subscription area, at volume discounted toll usage rates.

(b) Dedicated 800 Service is provisioned on a dedicated access line arranged to allow incoming calls from a specific subscription area, at no charge to the calling party.

(c) Business/Residence Line 800 Service allows a customer to terminate an 800/888 Service on a regular business, PBX, or CentraNet® line, thereby eliminating the need for a dedicated line.

2. Regulations (T)

(a) Advance Payments

(1) Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and the rate for one month for the service desired.

(2) The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(b) Allowance For Interruptions

An allowance for interruptions applies to each WATS [1], or Dedicated 800 Service access line as set forth in (1) thru (4) below: (T)

(1) When a line is interrupted for a period of less than two hours, no credit applies.

(2) When a line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period as covered in IV.A.2.(j). following applies.

(3) No credit allowances will be made for:

- Non-completion of messages due to busy network conditions.
- Interruption of service due to customer-provided equipment or systems.
- Interruption of service due to wire or standard jacks on the customer's side of the Utility's local loop demarcation point.
- Interruption of service due to the negligence of the customer.
- Interruption of service during any period in which the Utility is not afforded access to the premises at which the access line is terminated.
- Interruption of service during any period when the customer has released the access line to the Utility for maintenance purposes, or implementation of a customer order for a change in service arrangement.

(4) Verizon IntraLATA Toll Service furnished at a customer's request when their service is interrupted is charged at the Verizon IntraLATA Toll Service rates contained in Schedule Cal. P.U.C. No. B-1. (T) (T)

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(b) Allowance For Interruptions

An allowance for interruptions applies to each WATS, or Dedicated 800 Service access line as set forth in (1) thru (4) below:

(1) When a line is interrupted for a period of less than two hours, no credit applies.

(2) When a line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period as covered in IV.A.2.(j). following applies.

(3) No credit allowances will be made for:

- Non-completion of messages due to busy network conditions.
- Interruption of service due to customer-provided equipment or systems.
- Interruption of service due to wire or standard jacks on the customer's side of the Utility's local loop demarcation point.
- Interruption of service due to the negligence of the customer.
- Interruption of service during any period in which the Utility is not afforded access to the premises at which the access line is terminated.
- Interruption of service during any period when the customer has released the access line to the Utility for maintenance purposes, or implementation of a customer order for a change in service arrangement.

(4) GTE IntraLATA Toll Service furnished at a customer's request when their service is interrupted is charged at the GTE IntraLATA Toll Service rates contained in Schedule Cal. P.U.C. No. B-1. (T) (T)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(c) Applications

Applications for new service, moves or changes of existing service that are cancelled, modified or deferred by the applicant or customer, shall be subject to those provisions shown in Schedule Cal. P.U.C. No. D&R, Rule No. 2.

(d) Area of Service

All WATS [1] and Dedicated 800 Service access lines and additional terminations must be located in the same LATA for which the access line is arranged. (T)

(e) Chargeable Time (Timing of Messages)

(1) Chargeable time begins when connection is established between a telephone station associated with the access line and the calling or called station.

(2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

(3) Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate rate for the portion of the message occurring in each period.

(4) Elapsed time is measured separately for each message and accumulated in increments of one-tenth minute with fractions of a tenth-minute rounded to the next higher tenth minute. Minutes and tenths of minute are summed by rate period and chargeable hours determined rounded to the nearest tenth hour.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(c) Applications

Applications for new service, moves or changes of existing service that are cancelled, modified or deferred by the applicant or customer, shall be subject to those provisions shown in Schedule Cal. P.U.C. No. D&R, Rule No. 2.

(d) Area of Service

All WATS and Dedicated 800 Service access lines and additional terminations must be located in the same LATA for which the access line is arranged.

(e) Chargeable Time (Timing of Messages)

(1) Chargeable time begins when connection is established between a telephone station associated with the access line and the calling or called station.

(2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

(3) Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate rate for the portion of the message occurring in each period.

(4) Elapsed time is measured separately for each message and accumulated in increments of one-tenth minute with fractions of a tenth-minute rounded to the next higher tenth minute. Minutes and tenths of minute are summed by rate period and chargeable hours determined rounded to the nearest tenth hour. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(f) Customer-Provided Equipment

Customer provided equipment or protective circuitry may be connected at the Utility's local loop demarcation point to WATS [1] or 800 Service in accordance with provisions of the California Public Utilities Commission's Certification Program or the Federal Communications Commission's Registration Program as are now in effect or may become effective. (T)

The customer-provided equipment shall be interconnected in accordance with the provisions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41.

(g) Defacement of Premises

The Utility is not liable for any defacement of or damage to the premises of a customer resulting from the existence of Utility facilities on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Utility.

(h) Denial and Discontinuance of Service

Service to applicants may be denied and service of customers may be discontinued in accordance with the provisions of Schedule Cal. P.U.C. No. D&R, Rule No. 11.

(i) Deposits

An applicant for service may be required to make a deposit in accordance with requirements of Schedule Cal. P.U.C. No. D&R, Rule No. 6.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(f) Customer-Provided Equipment

Customer provided equipment or protective circuitry may be connected at the Utility's local loop demarcation point to WATS or 800 Service in accordance with provisions of the California Public Utilities Commission's Certification Program or the Federal Communications Commission's Registration Program as are now in effect or may become effective.

The customer-provided equipment shall be interconnected in accordance with the provisions set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41.

(g) Defacement of Premises

The Utility is not liable for any defacement of or damage to the premises of a customer resulting from the existence of Utility facilities on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Utility.

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Service to applicants may be denied and service of customers may be discontinued in accordance with the provisions of Schedule Cal. P.U.C. No. D&R, Rule No. 11.

(i) Deposits

An applicant for service may be required to make a deposit in accordance with requirements of Schedule Cal. P.U.C. No. D&R, Rule No. 6. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(j) Fractional Periods (Other than Usage)

The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

(k) Limitations of Service

(1) Dial-Type Service

WATS [1] and 800 Service calls must be dialed and completed without the assistance of a Utility operator except when facilities or conditions do not allow customer dial completion. (T)

(2) Local Directory Assistance Service (WATS) [1] (T)

Calls to Directory Assistance (normally accessed by dialing 411) are denied.

(3) Calls on WATS [1] to California 900, California 976 and 900 IEC programs are denied except in those central offices where blocking is not technically feasible. (T)

(l) Minimum Service Period

The minimum service period for Wide Area Telecommunications Service [1] is one day. (T)

(m) Fraudulent Use

A WATS [1] or 800 Service call may be not be made in response to an uncompleted long distance call placed to send information and to avoid the Long Distance Service Charge. (T)

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(j) Fractional Periods (Other than Usage)

The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

(k) Limitations of Service

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WATS and 800 Service calls must be dialed and completed without the assistance of a Utility operator except when facilities or conditions do not allow customer dial completion.

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The minimum service period for Wide Area Telecommunications Service is one day.

(m) Fraudulent Use

A WATS or 800 Service call may be not be made in response to an uncompleted long distance call placed to send information and to avoid the Long Distance Service Charge. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(n) Indemnity

The Utility shall be indemnified and saved harmless by the customer against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in conjunction with, facilities furnished by the Utility, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Utility.

(o) Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities provided by the Utility up to and including its local loop demarcation point is borne by the Utility. In case of damage to or destruction of facilities of the Utility due to the negligence of the customer and not to ordinary wear and tear, or in the case of theft of such facilities, the customer is responsible for the cost of replacing the facilities destroyed or stolen or for the cost of restoring the facility to its original condition. Customers may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Utility on the Utility's side of the local loop demarcation point or permit others to do so, except upon the written consent of the Utility.

(p) Payment for Service

The customer is required to pay all rates and charges for service in accordance with the Utility's regular billing and collection practices as covered in Schedule Cal. P.U.C. No. D&R, Rule No. 10.

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(q) Power Supply

When Utility equipment installed on the premises of a customer requires power for its operation, the customer is required to provide such power.

(r) Subscription Area

(1) Each WATS [1] and Dedicated 800 Service access line for Metro, LATA, Half State and Full State is arranged for one subscription area, as requested by the customer. Specific subscription areas available are in IV.B.2.(e) and IV.C.2.(a) following. (T)

(2) Rate centers and central office codes for each LATA are found in Pacific Bell's Schedule Cal. P.U.C. No. A6.2.7.B Message Toll Telephone Service - Toll Rate Guide for the State of California.

(s) Service Components (Facilities)

WATS [1] and 800 Services are furnished only if the necessary service components are available. (T)

(t) Service used for Dataphone Transmission

WATS [1] and 800 Service is available for use with data transmission and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals. Data Transmission and Receiving equipment will be provided by the customer. (T)

(u) Set-Up Charge

On WATS [1], Metro, LATA, Half State and Full State 800 Service all messages will be billed a set-up charge as shown in III.2.(a), Rates. Northern California Half State, Southern California Half State, Full State and Dedicated 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the Set-up charge as shown in III.B.2.(a), Rates. (T)

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(q) Power Supply

When Utility equipment installed on the premises of a customer requires power for its operation, the customer is required to provide such power.

(r) Subscription Area

(1) Each WATS and Dedicated 800 Service access line for Metro, LATA, Half State and Pull State is arranged for one subscription area, as requested by the customer. Specific subscription areas available are in IV.B.2.(e) and IV.C.2.(a) following.

(2) Rate centers and central office codes for each LATA are found in Pacific Bell's Schedule Cal. P.U.C. No. A6.2.7.B Message Toll Telephone Service - Toll Rate Guide for the State of California.

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WATS and 800 Services are furnished only if the necessary service components are available.

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WATS and 800 Service is available for use with data transmission and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals. Data Transmission and Receiving equipment will be provided by the customer.

(u) Set-Up Charge

On WATS, Metro, LATA, Half State and Pull State 800 Service all messages will be billed a set-up charge as shown in III.2.(a), Rates. Northern California Half State, Southern California Half State, Full State and Dedicated 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the Set-up charge as shown in III.B.2.(a), Rates. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(v) Transmission Quality

Satisfactory transmission cannot be assured on the customer's side of the Utility's local loop demarcation point where the dedicated access line is connected to other Utility services or the customer-provided equipment or services.

(w) WATS [1]/800 Service Terminations (T)

(1) The terminating point of a dedicated-access line is a standard network interface (SNI). One termination is the dedicated access line. All other terminations on the same line are additional terminations. Such terminations must be within the same LATA as the original termination point.

Terminal equipment, e.g., customer provided multi-line terminating systems or a communication system on the customer's premises, may be connected on the customer's side of the network interface.

(2) The dedicated access line may also terminate in one of the following:

- Switching equipment in the Utility central office.
- Other Common Carrier (OCC) Central Office Connecting Facility (COCF) channels in the Utility central office.

(x) Subscription Area Changes

Service Charges are applicable as specified in Schedule Cal. P.U.C. No. A-41.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(v) Transmission Quality

Satisfactory transmission cannot be assured on the customer's side of the Utility's local loop demarcation point where the dedicated access line is connected to other Utility services or the customer-provided equipment or services.

(w) WATS/800 Service Terminations

(1) The terminating point of a dedicated-access line is a standard network interface (SNI). One termination is the dedicated access line. All other terminations on the same line are additional terminations. Such terminations must be within the same LATA as the original termination point.

Terminal equipment, e.g., customer provided multi-line terminating systems or a communication system on the customer's premises, may be connected on the customer's side of the network interface.

(2) The dedicated access line may also terminate in one of the following:

- Switching equipment in the Utility central office.
- Other Common Carrier (OCC) Central Office Connecting Facility (COCF) channels in the Utility central office.

(x) Subscription Area Changes

Service Charges are applicable as specified in Schedule Cal. P.U.C. No. A-41. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

A. General - Continued

2. Regulations - Continued

(y) Use of the Service by the Customer

The service is provided only for communications in which the customer has direct interest and shall not be used for any purpose for which a payment or other direct compensation shall be received by them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others, including personal communications of employees of the customer, except when WATS [1] is used: (T)

(1) For public telegram message service or for overseas data message service.
(2) By message forwarding service in receiving and forwarding messages for its transient clients. However, WATS cannot be used to establish a connection between two parties, neither of whom is the WATS customer.
(3) By composite data service vendor for sending data (non-voice) communications for its customers.

(z) Four-Wire Terminating Arrangement

(1) Provision of Four-Wire Terminating Arrangements

- Four-wire terminating arrangements on dedicated lines may be provided at Rates and Charges shown in III.D.2.c. preceding up to and including the Utility's local loop demarcation point. This charge is in addition to the access line monthly rate and applies to each access line so arranged.

- In addition to the rates and charges above, the access line installation charge, as shown in Schedule Cal. P.U.C. No. A-41 applies to each access line so arranged.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(y) Use of the Service by the Customer

The service is provided only for communications in which the customer has direct interest and shall not be used for any purpose for which a payment or other direct compensation shall be received by them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others, including personal communications of employees of the customer, except when WATS is used:

(1) For public telegram message service or for overseas data message service.
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(3) By composite data service vendor for sending data (non-voice) communications for its customers.

(z) Four-Wire Terminating Arrangement

(1) Provision of Four-Wire Terminating Arrangements

- Four-wire terminating arrangements on dedicated lines may be provided at Rates and Charges shown in III.D.2.c. preceding up to and including the Utility's local loop demarcation point. This charge is in addition to the access line monthly rate and applies to each access line so arranged.

- In addition to the rates and charges above, the access line installation charge, as shown in Schedule Cal. P.U.C. No. A-41 applies to each access line so arranged. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(z) Four-Wire Terminating Arrangement - Continued

(2) Change To or From Four-Wire Terminating Arrangement

- From a two-wire access line to a four-wire terminating arrangement at the Utility's local loop demarcation point, the charge for each arrangement is the same as that for a new installation of an access line and a four-wire terminating arrangement. This charge applies to each access line so arranged.

- From a four-wire terminating arrangement to a two-wire access line up to and including the Utility's local loop demarcation point, the charge for each access line is the same as that for a new installation of an access line. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

A. General - Continued

2. Regulations - Continued

(aa) Hunting Rearrangement

Service Charges as shown in Schedule Cal. P.U.C. No. A-41 apply to:

(1) Separating an existing Dedicated 800 Service group into two or more hunting arrangements which contain the same 800 Service access lines as the original hunting arrangement, and a new hunting arrangement is being established.

(2) Combining two or more Dedicated 800 Service hunting arrangements containing the same Dedicated 800 Service access lines.

(bb) Signaling - See Schedule Cal. P.U.C. No. A-41 for rates.

(1) Signaling Operation Changes

Change of method of signaling operation on the access line from loop start to ground start or from ground start to loop start. (These terms refer to the method of obtaining dial tone.)

(2) Signal Power Level Adjustments

Basis for Charge

- Work is associated with acoustic or inductive connection of an access line or additional termination (access line extension) to customer provided terminal equipment.

- Customer changes equipment at a specified location.

- Visit to the customer's premises by Utility personnel is needed to coordinate the necessary adjustments and testing.

(3) All wire, cable, jacks and equipment beyond the Utility's local loop demarcation point are the customer's responsibility.

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

B. WATS [1] (T)

1. Description

The WATS customer is furnished a WATS access line arranged for outward calling only. WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS [1] access line and the public switched network to other locations in the same subscription area as that in which the access line terminates.

2. Regulations

(a) Area of Service

A WATS message must originate and terminate in the WATS [1] subscription area for which the access line is arranged.

(b) Rate Structure

(1) Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each hour of use decrease at defined levels of use called taper points.

(2) This schedule requires a separate monthly charge for each access line in a service group independent of usage.

(3) In addition to the charges described elsewhere, a Set-Up charge applies to each message, whether dialed by the customer or Utility operator as provided in III.A.2., Limitations of Service, preceding.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

B. WATS

1. Description

The WATS customer is furnished a WATS access line arranged for outward calling only. WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS access line and the public switched network to other locations in the same subscription area as that in which the access line terminates.

2. Regulations

(a) Area of Service

A WATS message must originate and terminate in the WATS subscription area for which the access line is arranged.

(b) Rate Structure

(1) Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each hour of use decrease at defined levels of use called taper points.

(2) This schedule requires a separate monthly charge for each access line in a service group independent of usage.

(3) In addition to the charges described elsewhere, a Set-Up charge applies to each message, whether dialed by the customer or Utility operator as provided in III.A.2., Limitations of Service, preceding. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

B. WATS [1] - Continued (T)

2. Regulations - Continued

(c) Service Group

The term "Service Group", as used in connection with WATS, denotes one or more access lines for the same subscription area appearing in the same multiline system terminating on the customer's side of the Utility's local loop demarcation point.

(d) Usage Charges

Method of determining usage charges for WATS:

(1) Note the total actual hours to be billed for the service group.

(2) Determine the chargeable hours rounded to the nearest tenth (one decimal place) for the service group. See IV.A.2.(c). preceding.

(3) Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).

(4) Determine the average hours of use per line in the service group by dividing the chargeable hours in (2) above, by the number of access lines in (3) above. The result is rounded to the nearest hundredth of an hour.

(5) Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges. The result is rounded to the nearest cent.

(6) Determine the total usage charge for the service group by multiplying the usage charge per access line in (5) above by the number of access lines in (3) above. The result is rounded to the nearest cent.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

B. WATS - Continued

2. Regulations - Continued

(c) Service Group

The term "Service Group", as used in connection with WATS, denotes one or more access lines for the same subscription area appearing in the same multiline system terminating on the customer's side of the Utility's local loop demarcation point.

(d) Usage Charges

Method of determining usage charges for WATS:

(1) Note the total actual hours to be billed for the service group.

(2) Determine the chargeable hours rounded to the nearest tenth (one decimal place) for the service group. See IV.A.2.(c). preceding.

(3) Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).

(4) Determine the average hours of use per line in the service group by dividing the chargeable hours in (2) above, by the number of access lines in (3) above. The result is rounded to the nearest hundredth of an hour.

(5) Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges. The result is rounded to the nearest cent.

(6) Determine the total usage charge for the service group by multiplying the usage charge per access line in (5) above by the number of access lines in (3) above. The result is rounded to the nearest cent. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

B. WATS [1] - Continued (T)

2. Regulations - Continued

(e) Subscription Area

California has the following WATS Subscription Areas:

LATA [2] (T)
California Northern Half State [2]: 209-408-415-707-916 California southern Half State [2]: 213-310.619-714-805-818 (T)
Full State [3]: All of the above NPAs (T)

(f) Verizon Calling Services may be arranged to work with WATS service where facilities and conditions permit. Service will be administered and provisioned as set forth in Schedule Cal. P.U.C. No. A-40.

1 Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)
2 LATA WATS service is only available where facilities and conditions permit. (T)
3 Calls dialed with the incorrect NPA will be routed to intercept. (T)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

B. WATS - Continued

2. Regulations - Continued

(e) Subscription Area

California has the following WATS Subscription Areas:

LATA[1]
California Northern Half State [2]: 209-408-415-707-916 California southern Half State [2]: 213-310.619-714-805-818
Full State [2]: All of the above NPAs

(f) GTE Calling Services may be arranged to work with WATS service where facilities and conditions permit. Service will be administered and provisioned as set forth in Schedule Cal. P.U.C. No. A-40. (C)

Note 1: LATA WATS service is only available where facilities and conditions permit.
Note 2: Calls dialed with the incorrect NPA will be routed to intercept.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

C. DEDICATED 800 SERVICE

1. Description

(a) 800 Service Customer

The Dedicated 800 Service customer is furnished a dedicated access line arranged for inward calling only. The Dedicated 800 Service customer is furnished an 800 number that when dialed from within the subscribed area(s), calls are routed via the public switched network to the terminating access line(s) associated with the 800 number at no charge to the calling party.

2. Regulations

(a) Area of Service

(1) A Dedicated 800 Service message must originate and terminate in the 800 Service subscription area for which the Dedicated 800 Service access line is arranged.

(2) Metro 800 Service access lines are provided for intraLATA only 800 Service calling[1]. The Metro 800 Service offering is limited to the following LATAs.

i. Northern California[2]
LATA #1 (San Francisco)
NPA 415, 510 and 707

ii. Southern California[2]
LATA #5 (Los Angeles)
NPA 213, 310, 714, 818

Note 1: NPA 408 in Northern California and NPAs 619 and 805 in Southern California are not included in this offering. Metro 800 Service can be purchased in these NPA areas; however, calls originating within NPAs 408, 619 and 805 cannot be received in their respective LATAs.

Note 2: Calls dialed with the incorrect NPA will be routed to intercept. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(a) Area of Service - Continued

(3) Subscription Area

California has the following Dedicated 800 Service Subscription Areas:

Metro 800: See IV.C.2.(a)(2). preceding
California Northern Half State [1]: 209-408-415-707-916
California Southern Half State [1]: 213-310-619-714-
805-818
Full State [1]: All of the above NPAs

(b) Directory Listings

Directory Listings for Dedicated 800 Service lines will be provided at rates applicable for business additional listings as covered in Schedule Cal. P.U.C. No. D-1.

(c) Line Hunt Service

The rate for each Dedicated 800 Service Line arranged for line hunt service will be as set forth in Schedule Cal. P.U.C. No. A-1.

(d) Calling Party Identification

Calling party identification is not available on Dedicated 800 service. (N)

Note 1: Calls dialed with the incorrect NPA will be routed to intercept.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(e) Denial and Discontinuance of Service

Dedicated 800 Service is furnished upon the condition that the customer obtain adequate service to permit the use of the service without injurious effect upon it or any other service rendered by the Utility. The Utility may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with or impair WATS [1] or any other service rendered by the Utility. In the case of a termination of service, at least five days must elapse following written notification to the customer by mail or in person of the Utility's intention to terminate the service for such cause. This notice need not be given by the Utility in the case of any emergency which, in the judgement of the Utility renders immediate discontinuance of service. (T)

(f) Impairment of Service

(1) A Dedicated 800 Service customer must subscribe to and make use of a sufficient number of access lines so that use of the service does not interfere with another customer's service or proper operation of the public switched network.

(2) Any arrangement permitting customer control of the number of messages completed to a Dedicated 800 Service access line is not permitted.

(g) Service Group

The term "Service Group" as used in connection with Dedicated 800 Service, denotes the access lines for the same subscription area arranged in central office equipment furnished by the Utility as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of Dedicated 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(e) Denial and Discontinuance of Service

Dedicated 800 Service is furnished upon the condition that the customer obtain adequate service to permit the use of the service without injurious effect upon it or any other service rendered by the Utility. The Utility may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Utility. In the case of a termination of service, at least five days must elapse following written notification to the customer by mail or in person of the Utility' s intention to terminate the service for such cause. This notice need not be given by the Utility in the case of any emergency which, in the judgement of the Utility renders immediate discontinuance of service.

(f) Impairment of Service

(1) A Dedicated 800 Service customer must subscribe to and make use of a sufficient number of access lines so that use of the service does not interfere with another customer's service or proper operation of the public switched network.

(2) Any arrangement permitting customer control of the number of messages completed to a Dedicated 800 Service access line is not permitted.

(g) Service Group

The term "Service Group" as used in connection with Dedicated 800 Service, denotes the access lines for the same subscription area arranged in central office equipment furnished by the Utility as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of Dedicated 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(h) Rates Periods

Rates applicable to Dedicated 800 Service are based on the time of day or day of week as follows:

Rate Group
Northern California Half State, Southern California
Half State, Full State Metro, LATA and Dedicated 800

Business day period
9:00am to 9:00pm[1] Monday through Friday

Discount Period
All other hours
Calls completed on any Holiday listed in Schedule Cal.
P.U.C. No. B-1 are billed at discount period rates.

(i) Telephone Numbers

(1) Telephone Number Change

When changing a Dedicated 800 Service telephone number to a different number at the request of the customer, service charges are applicable as specified in Schedule Cal. P.U.C. No. A-41.

(2) Telephone Number Retention

Customers may retain the same 800 Service telephone number when moving to another location.

(N)

Note 1: To, but not including.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued (N)

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(j) Usage Charges

Method of determining usage charge for Half State, Full State, or Metro 800 service:

(1) Determine the total actual hours to be billed for each rate period for each service group.

(2) Determine the chargeable hours rounded to the nearest tenth (one decimal place) for each rate period for each service group. See IV.A.2.(e). preceding.

(3) Determine the total usage charge by multiplying the hourly rate for the appropriate rate period by the number of chargeable hours in each rate period and then totaling these charges. The applicable hourly rate for Northern California Half State, Southern California Half State, Full State, or Metro 800 is dependent upon whether or not the minimum requirement of 100 hours of usage in a monthly billing period has been met.

(k) Optional Features on a Dedicated 800 Service Line

(1) The following optional features available with CentraNet® service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.

- Call Pick Up
- Call Transfer
  (to another Station Line in the same CentraNet® System)
- Call Forwarding - Don't Answer
  (to another Station line in the same CentraNet® System)
- Call Forwarding - Variable
  (forward calls only within the CentraNet® system)

Descriptions, special conditions, charges and rates are set forth in Schedule Cal. P.U.C. No. A-2 apply. (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

C. DEDICATED 800 SERVICE - Continued

2. Regulations - Continued

(k) Optional Features on a Dedicated 800 Service Line - Continued (T)

(2) GTE Calling Services may be arranged to work with Dedicated 800 Services where facilities and conditions permit. Service will be administered and provisioned as set forth in Schedule Cal. P.U.C. No. A-40. (C)

(l) Rate Structure

(1) The usage rate structure for Dedicated 800 Service is on a fixed rate per hour basis with a reduced rate for discount period. A reduced business day period rate is also applied to Northern California Half State, Southern California Half State, Pull State and Metro 800 bills with a minimum of 100 hours usage on a monthly bill.

(2) Monthly usage charges for a service group are computed on a total usage basis according to a fixed schedule. There is no minimum monthly usage charge.

(3) This schedule requires a separate monthly charge for each access line in a service group independent of usage.

(4) For Half State, Full State and Metro in addition to the charges described preceding, a set up charge described in III.2.(a) applies to each message, whether dialed by a caller or the Utility operator as provided for in IV.A.2.(k), Limitations of Service, Northern California Half State, Southern California Half State, Pull State and Metro 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the set up charge.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE (T)

1. Description

(a) Business/Residence Line 800 Service allows a customer to terminate an 800/888 service on a regular, PBX, or CentraNet® business line, thereby eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations within the same subscription area as that in which the business line terminates. Business/Residence Line 800 charges will be in addition to the applicable line or trunk rate. (T)

(b) When a customer subscribes to additional service areas, GTEC will provide Business/Residence Line 800 Service in conjunction with an Interexchange Carrier. GTEC will provide the intraLATA portion and the Interexchange Carrier will provide the interLATA portion. For the interLATA service which the Interexchange Carrier provides, the NRCs and monthly recurring charges of the Interexchange Carrier will apply.

(c) Rates within this section are applicable only to dial type telecommunications from stations within the LATA to a station associated with an 800/888 termination point within the same LATA. (T)

(d) Dial type telecommunication is a call dialed and completed to Business/Residence Line 800 Service without the assistance of a Utility operator or placed with an operator where facilities are not available for dial completion or where, for other service reasons, operator assistance in completion of the call is necessary.

(e) Discount Plans are available for customers who sign up for one, two, or three years of service. Nonrecurring charges and usage will be discounted as specified in the rates section. Customers who sign a term agreement for one, two, or three years of service will also receive a unique ringing signal at no additional charge. The unique ringing signal will enable the customer to distinguish if the incoming call was placed by dialing the 800/888 number or the customer's local exchange number. This will be provided on only one termination and only where facilities and conditions permit. (T) (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued

1. Description - Continued

(f) Termination Liability - If a customer terminates service prior to the expiration date of the agreement, the customer's agreement period to date usage will be re-rated at the month-to-month rate, up to a maximum of twelve months, and the payments made to date shall be deducted from the re-rated total. The customer's termination liability would be the difference between these two figures.

(g) Conversions - During an agreement period, the customer may elect to convert to a new agreement period of the same or different length. Conversion to a new agreement period will be allowed without penalty if the expiration date of the new agreement period is greater than the remainder of the original agreement period.

(h) Variable Call Destination (VCD) - provides for multiple terminations of an IntraLATA 800 Number when the customer has requested termination of that number in more than one LATA or within the same LATA. All charges associated with the VCD will be charged to the subscriber of the Business/Residence Line 800 Service. (N)

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued

2. Regulations

(a) This section contains specific conditions related to Business/Residence Line 800 Service. These conditions apply in addition to general conditions and regulations applicable to WATS [1] and Dedicated 800 Service unless otherwise indicated. (T)

(b) Business/Residence Line 800 Service calls may not be terminated to dedicated 800/888 access lines.

(c) Only one 800/888 number will be assigned to terminate calls on any given exchange telephone service facility.

(d) Business/Residence Line 800 Service is not available with semi-public, public, or public access line service.

(e) Custom calling features, as shown in Schedule Cal. P.U.C. No. A-40, for Verizon Calling Services are available where facilities and operating conditions permit. (T)

(f) Directory Listings for Business/Residence Line 800 Service will be provided at rates applicable for business additional listings as covered in Schedule Cal. P.U.C. No. D-1.

(g) Customers who change from Dedicated 800 Service to Business/Residence Line 800 Service are subject to applicable charges as shown in Section III.C., Rates, in lieu of the Nonrecurring charges in Schedule Cal. P.U.C. No. A-41.

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[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued

2. Regulations

(a) This section contains specific conditions related to Business/Residence Line 800 Service. These conditions apply in addition to general conditions and regulations applicable to WATS and Dedicated 800 Service unless otherwise indicated.

(b) Business/Residence Line 800 Service calls may not be terminated to dedicated 800/888 access lines.

(c) Only one 800/888 number will be assigned to terminate calls on any given exchange telephone service facility.

(d) Business/Residence Line 800 Service is not available with semi-public, public, or public access line service.

(e) Custom calling features, as shown in Schedule Cal. P.U.C. No. A-40, for GTE Calling Services are available where facilities and operating conditions permit. (T)
(T)(C)

(f) Directory Listings for Business/Residence Line 800 Service will be provided at rates applicable for business additional listings as covered in Schedule Cal. P.U.C. No. D-1.

(g) Customers who change from Dedicated 800 Service to Business/Residence Line 800 Service are subject to applicable charges as shown in Section III.C., Rates, in lieu of the Nonrecurring charges in Schedule Cal. P.U.C. No. A-41.

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued

2. Regulations - Continued

(h) Variable Call Destination is a Business/Residence Line 800 Service optional feature which provides for multiple terminations of an 800 Number when the customer has requested termination of that number in more than one LATA or within the same LATA. (N)

(i) All charges associated with Variable Call Destination will be billed to the Business/Residence Line 800 Number.

(j) Customers routing calls to different terminating locations have an option of selecting from the following parameters:

- Time of Day
- Day of the Week
- Originating Area Code, Area Code and Prefix, or Service Area
- Specific date (within the next 12 months)
- Allocation to terminating location by percentage of calls
- Multiple Carriers

(N)

Continued

WIDE AREA TELECOMMUNICATIONS (WATS) AND 800 SERVICES

IV. SPECIAL CONDITIONS - Continued

D. BUSINESS/RESIDENCE LINE 800 SERVICE - Continued (T)

3. Determination of Charges

(a) Determine the chargeable hours rounded to the nearest tenth (one decimal place) for each rate period for each 800/888 number. See IV.A.2.(e). preceding. (T)

(b) The chargeable hours within each rate period determines the appropriate rate.

(c) Determine the total usage charge by multiplying the hourly rate for the appropriate rate period by the number of chargeable hours in each rate period and then totaling these charges.

(d) Add the monthly rate (per 800/888 number) to the total usage charge calculated above to obtain the total overall charge for Business/Residence Line 800 Service on a single 800/888 number. (T) (T)

(e) Repeat steps 1 through 4 for each additional 800/888 number. (T)

(f) Rates for changes to existing Business/Residence Line 800 Service are found in Schedule Cal. P.U.C. No. A-41, Subsequent Order Additions Charge.

4. Charges for Business/Residence Line 800 Service are determined on a per 800/888 number basis. Usage on separate 800/888 numbers may not be aggregated. (T)

Continued