DIRECTORY ASSISTANCE SERVICES

Sheets 1 through 7 of this schedule are cancelled/withdrawn as of the date shown below. Services from this schedule will be provided from the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	27th	*		
1	10th	#		
2	13th	#		
2A	7th	#		
3	11th	#		
4	10th	#		
5	5th	#		
6	4th	#		
7	6th	#		
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	27th	*		
1	10th			
2	14th	*		
2A	7th			
3	11th			
4	10th			
5	5th			
6	4th			
7	6th			
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	26th	*		
1	10th			
2	13th	*		
2A	7th	*		
3	11th	*		
4	10th			
5	5th			
6	4th			
7	6th			
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	25th	*		
1	10th			
2	12th	*		
2A	6th			
3	10th			
4	10th			
5	5th			
6	4th			
7	6th			
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	24th	*		
1	10th	*		
2	11th			
2A	6th			
3	10th	*		
4	10th			
5	5th			
6	4th			
7	6th	*		
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	23rd	*		
1	9th			
2	11th	*		
2A	6th			
3	9th			
4	10th			
5	5th	*		
6	4th	*		
7	5th			
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	22nd	*		
1	9th			
2	10th	*		
2A	6th			
3	9th			
4	10th			
5	4th			
6	3rd			
7	5th			
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	21st	* (P)		
1	9th	(P)		
2	9th	(P)		
2A	6th	(P)		
3	9th	(P)		
4	10th	(P)		
5	4th	(P)		
6	3rd	(P)		
7	5th	* (P)		
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

(P) Pending approval of Advice Letter No. 9864.

Continued

DIRECTORY ASSISTANCE SERVICES

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	20th	*		
1	9th	*		
2	9th	*		
2A	6th	*		
3	9th	*		
4	10th	*		
5	4th	*		
6	3rd	*		
7	4th	*		
8	1st	#		
9	1st	#		

* Denotes change
\# Withdrawn

Continued

DIRECTORY ASSISTANCE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 9 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material, including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision
A	18th * (P)
1	7th
2	7th
2A	4th * (P)
3	7th
4	8th
5	2nd *
6	1st
7	2nd *
8	1st (P)
9	1st (P)

* Denotes change

(P) Pending approval of Advice Letter No. 8746.

Continued

DIRECTORY ASSISTANCE SERVICES

I. GENERAL

APPLICABILITY

Applicable to furnishing a calling party with telephone numbers or other information available from the Utility's Directory Assistance records.

TERRITORY

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules, and (T)
within Local Access and Transport Areas (LATAs). (T)

Continued

DIRECTORY ASSISTANCE SERVICES

I. GENERAL

APPLICABILITY

Applicable to furnishing a calling party with telephone numbers or other information available from the Utility's Directory Assistance records.

TERRITORY

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

(D)

Continued

DIRECTORY ASSISTANCE SERVICES (T)

I. GENERAL

APPLICABILITY

Applicable to furnishing a calling party with telephone numbers or other information available from the Utility's Directory Assistance records.

TERRITORY

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

Material omitted has been moved to 7th Revised Sheet 3.

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES AND CALL ALLOWANCES

			Rate Per Call		
1.	Residence Service and ULTS, each line		$ 0.95	(I)	
2.	Business Service				
	a. Individual Line Service, each line		0.95	(I)	
	b. Trunk-line Services, each trunk		0.95	(I)	
	c. CentraNet® Service, each station line		0.95	(I)	
	d. All Other Services (Marine Service, Mobile, WATS [1], etc.), except connections for COPT vendors, each line		0.95	(I)	(T)
	e. COPT Providers (operator assisted calls), each line connecting COPT to network		0.95	(I)	
	f. COPT Providers (directly dialed calls), each line connecting COPT to network	(D)	0.95	(I)	
3.	Connect Request®, each call completed		0.45		

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (D) (T)

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES AND CALL ALLOWANCES (T)

	Call Allowance Per Billing Period [1]		
	Operator Assisted	Directly Dialed	After Allowance Rate Per Call
1. Residence Service and ULTS, each line	0	3 (C)	$ 0.75 (I)
2. Business Service			
a. Individual Line Service, each line	0	0 (C)	0.75 (I)
b. Trunk-line Services, each trunk	0	0 (C)	0.75 (I)
c. CentraNet® Service, each station line	0	0 (C)	0.75 (I)
d. All Other Services (Marine Service, Mobile, WATS [2], etc.), except connections for COPT vendors, each line	0	0 (C)	0.75 (I)
e. COPT Providers (operator assisted calls), each line connecting COPT to network	0	0 (C)	0.75 (I)
f. COPT Providers (directly dialed calls), each line connecting COPT to network	N/A	0 (C)	0.75 (I)
3. Connect Request®, each call completed			0.45

1 IntraLATA Foreign NPA calls are included in the call allowance.
2 Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES

	Call Allowance Per Billing Period [1]			
	Operator Assisted	Directly Dialed	After Allowance Rate Per Call	
1. Residence Service and ULTS, each line	0	5	$ 0.35	
2. Business Service				
a. Individual Line Service, each line	0	2	0.35	
b. Trunk-line Services, each trunk	0	2	0.35	
c. CentraNet® Service, each station line	0	1	0.35	
d. All Other Services (Marine Service, Mobile, WATS [2], etc.), except connections for COPT vendors, each line	0	2	0.35	(T)
e. COPT Providers (operator assisted calls), each line connecting COPT to network	0	N/A	0.35	
f. COPT Providers (directly dialed calls), each line connecting COPT to network	N/A	2	0.35	
3. Connect Request®, each call completed			0.45	

[1] IntraLATA Foreign NPA calls are included in the call allowance.
[2] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES

	Call Allowance Per Billing Period [1]			
	Operator Assisted	Directly Dialed	After Allowance Rate Per Call	
1. Residence Service and ULTS, each line	0	5	$ 0.35	
2. Business Service				
a. Individual Line Service, each line	0	2	0.35	
b. Trunk-line Services, each trunk	0	2	0.35	
c. CentraNet® Service, each station line	0	1	0.35	(T)
d. All Other Services (Marine Service, Mobile, WATS, etc.), except connections for COPT vendors, each line	0	2	0.35	
e. COPT Providers (operator assisted calls), each line connecting COPT to network	0	N/A	0.35	
f. COPT Providers (directly dialed calls), each line connecting COPT to network	N/A	2	0.35	
3. Connect Request®, each call completed			0.45	(C)

[1] IntraLATA Foreign NPA calls are included in the call allowance.

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES

	Call Allowance Per Billing Period [1]			
	Operator Assisted	Directly Dialed	After Allowance Rate Per Call	
1. Residence Service and ULTS, each line	0	5	$0.35	
2. Business Service				
a. Individual Line Service, each line	0	2	0.35	
b. Trunk-line Services, each trunk	0	2	0.35	
c. CentraNet® and Centrex Services, each station line	0	1	0.35	
d. All Other Services (Marine Service, Mobile, WATS, etc.), except connections for COPT vendors, each line	0	2	0.35	(D)
e. COPT Providers (operator assisted calls), each line connecting COPT to network	0	N/A	0.35	(D)
f. COPT Providers (directly dialed calls), each line connecting COPT to network	N/A	2 (C)	0.35	(R)
3. Directory Connect Plus, each call completed			0.45	

[1] IntraLATA Foreign NPA calls are included in the call allowance.

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES

	Call Allowance Per Billing Period [1]			
	Operator Assisted	Directly Dialed	After Allowance Rate Per Call	
1. Residence Service and ULTS, each line	0	5	$0.35	(T)
2. Business Service				
a. Individual Line Service, each line	0	2	0.35	(T)
b. Trunk-line Services, each trunk	0	2	0.35	(T)
c. CentraNet® and Centrex Services, each station line	0	1	0.35	(T)
d. All Other Services (Marine Service, Mobile, WATS, etc.), except connections for COPT vendors, each line	0	2	0.35	(T)
e. COPT Providers (operator assisted calls), each line connecting COPT to network	0	N/A	0.35	(T)
			Rate Per Month	(T)
f. COPT Providers (directly dialed calls), each line connecting COPT to network	N/A	Unlimited	$3.50	(T)
3. Directory Connect Plus, each call completed			0.45	(T)

[1] IntraLATA Foreign NPA calls are included in the call allowance. (T)

Continued

DIRECTORY ASSISTANCE SERVICES (T)

II. RATES

	CALL ALLOWANCE* PER BILLING PERIOD		AFTER ALLOWANCE RATE PER CALL
	OPERATOR ASSISTED	DIRECTLY DIALED	
1. Residence Service and ULTS. Each Line.	0	5	$0.35
2. Business Service			
a. Individual Line Service. Each line.	0	2	0.35
b. Trunk-line Services. Each trunk.	0	2	0.35
c. CentraNet® and Centrex Services. Each station line.	0	1	0.35
d. All Other Services (Marine Service, Mobile, WATS, etc.) except connections for COPT vendors. Each line.	0	2	0.35
e. COPT providers (operator assisted calls) Each line connecting COPT to network.	0	N/A	0.35
			RATE PER MONTH
f. COPT providers (directly dialed calls) Each line connecting COPT to network.	N/A	UNLIMITED	$3.50
3. Directory Connect Plus Each call completed			0.45

* IntraLATA Foreign NPA calls are included in the call allowance.

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES - Continued

	Rate Per Call	
4. National Directory Assistance, each call	$1.50	(I)

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES - Continued

	Rate Per Call	
4. National Directory Assistance, each call	$0.95	(T) (T)

(D)
(D)

Continued

DIRECTORY ASSISTANCE SERVICES

II. RATES - Continued

		RATE PER CALL	
4.	National Directory Assistance		(N)
	Each Call	$0.95	(N)
5.	Business Line Call Completion (BLCC)		(P)
	Per call	0.45	(P)

(P) Pending approval of Advice Letter No. 8746.

Continued

DIRECTORY ASSISTANCE SERVICES

III. DIRECTORY ASSISTANCE SERVICE

The call allowances and charges shown in RATES II.1 and II.2 herein only apply to calls placed to Directory Assistance requesting telephone numbers within the calling party's area code (NPA) or Local Access and Transport Area (LATA).

1. Directory Assistance Service provides the calling party with the following type information from the Utility's Directory Assistance records:

   a. The requested telephone number.

   b. Requested telephone number information cannot be found.

   c. The Directory Assistance operator will furnish up to a maximum of two items of the type of information above per call. (C)

2. Application of Directory Assistance Service Call Allowance

   a. Any portion of a Directory Assistance Service call allowance which is unused during a billing period may not be used in another billing period nor can an unused portion be transferred from one account to any other account.

   b. If Direct Outward Dialing (DOD) or Direct Inward Dialing (DID) are provided with a trunk-line service, the call allowance applies to each trunk furnished.

   c. The rates and allowances for Directory Assistance Service apply to FX customers who are provided dial tone by this Utility.

   d. Customers who make operator assisted calls to Directory Assistance will be charged the applicable rate for Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

Continued

DIRECTORY ASSISTANCE SERVICES

III. DIRECTORY ASSISTANCE SERVICE

The call allowances and charges shown in RATES II.1 and II.2 herein only apply to calls placed to Directory Assistance requesting telephone numbers within the calling party's area code (NPA) or Local Access and Transport Area (LATA). (T) (T) (D)

1. Directory Assistance Service provides the calling party with the following type information from the Utility's Directory Assistance records:

   a. The requested telephone number.

   b. Requested telephone number information cannot be found.

   c. The Directory Assistance operator will furnish up to a maximum of three items of the type of information above per call.

(D) (D)

2. Application of Directory Assistance Service Call Allowance

   a. Any portion of a Directory Assistance Service call allowance which is unused during a billing period may not be used in another billing period nor can an unused portion be transferred from one account to any other account.

   b. If Direct Outward Dialing (DOD) or Direct Inward Dialing (DID) are provided with a trunk-line service, the call allowance applies to each trunk furnished.

   c. The rates and allowances for Directory Assistance Service apply to FX customers who are provided dial tone by this Utility.

   d. Customers who make operator assisted calls to Directory Assistance will be charged the applicable rate for Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

Continued

DIRECTORY ASSISTANCE SERVICES

III. DIRECTORY ASSISTANCE SERVICE

The call allowances and charges shown in RATES II.1 and II.2 above only apply to calls placed to Directory Assistance within the calling party's area code or outside the calling party's area code within the calling party's market area accessed by dialing 1+411.

1. Directory Assistance Service provides the calling party with the following type information from the Utility's Directory Assistance records:

   a. The requested telephone number.

   b. Requested telephone number information cannot be found.

   c. The Directory Assistance operator will furnish up to a maximum of three items of the type of information above per call.

   d. InterLATA and interstate calls placed to Directory Assistance are covered by the tariff schedules of the interexchange carrier providing the service.

2. Application of Directory Assistance Service Call Allowance

   a. Any portion of a Directory Assistance Service call allowance which is unused during a billing period may not be used in another billing period nor can an unused portion be transferred from one account to any other account.

   b. If Direct Outward Dialing (DOD) or Direct Inward Dialing (DID) are provided with a trunk-line service, the call allowance applies to each trunk furnished.

   c. The rates and allowances for Directory Assistance Service apply to FX customers who are provided dial tone by this Utility.

   d. Customers who make operator assisted calls to Directory Assistance will be charged the applicable rate for Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

(D)

Continued

DIRECTORY ASSISTANCE SERVICES (T)

III. DIRECTORY ASSISTANCE SERVICE (T)

The call allowances and charges shown in RATES II.1 and II.2 above only apply to calls placed to Directory Assistance within the calling party's area code or outside the calling party's area code within the calling party's market area accessed by dialing 1+411. (L)(T) (C) (C) (D)

1. Directory Assistance Service provides the calling party with the following type information from the Utility's Directory Assistance records: (T)

   a. The requested telephone number.

   b. Requested telephone number information cannot be found.

   c. The Directory Assistance operator will furnish up to a maximum of three items of the type of information above per call.

   d. InterLATA and interstate calls placed to Directory Assistance are covered by the tariff schedules of the interexchange carrier providing the service. (L)

2. Application of Directory Assistance Service Call Allowance (T)

   a. Any portion of a Directory Assistance Service call allowance which is unused during a billing period may not be used in another billing period nor can an unused portion be transferred from one account to any other account.

   b. If Direct Outward Dialing (DOD) or Direct Inward Dialing (DID) are provided with a trunk-line service, the call allowance applies to each trunk furnished.

   c. The rates and allowances for Directory Assistance Service apply to FX customers who are provided dial tone by this Utility.

   d. Customers who make operator assisted calls to Directory Assistance will be charged the applicable rate for Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

(L) Material previously located on 6th Revised Sheet 1.

Continued

DIRECTORY ASSISTANCE SERVICES

III. DIRECTORY ASSISTANCE SERVICE - Continued

3. The following are provided an unlimited allowance and are exempt from Directory Assistance charges:

a. A person with a physical disability which limits use of a telephone directory may be granted an exemption by the Utility by completing a Utility provided exemption form.

b. A residence service is exempt if the service is used by anyone who is certified to have a physical disability which limits using a telephone directory.

c. A business service is exempt if the proprietor of the business and all regular employees of the business have been certified in accordance with 3.a. above, or if the service is provided to an organization established specifically for the purpose of assisting with severe seeing disabilities. Such an organization may employ the services of both certified and non-certified individuals. This exemption does not apply to customers connecting COPTs to the Utility's network.

d. Certified individuals who make Directory Assistance calls from any telephone and charge the calls to an exempt telephone number or calling card. This exemption does not apply to customers connecting COPTs to the Utility's network.

e. Customers whose lines are not equipped with Automatic Number Identification (ANI).

Continued

DIRECTORY ASSISTANCE SERVICES

III. DIRECTORY ASSISTANCE SERVICE - Continued

3. The following are provided an unlimited allowance and are exempt from Directory Assistance charges:

a. A person with a physical disability which limits use of a telephone directory may be granted an exemption by the Utility by completing a Utility provided exemption form.

b. A residence service is exempt if the service is used by anyone who is certified to have a physical disability which limits using a telephone directory.

c. A business service is exempt if the proprietor of the business and all regular employees of the business have been certified in accordance with 3.a. above, or if the service is provided to an organization established specifically for the purpose of assisting with severe seeing disabilities. Such an organization may employ the services of both certified and non-certified individuals. This exemption does not apply to customers connecting COPTs to the Utility's network.

d. Certified individuals who make Directory Assistance calls from any telephone and charge the calls to an exempt telephone number or calling card. This exemption does not apply to customers connecting COPTs to the Utility's network.

e. Customers whose lines are not equipped with Automatic Number Identification (ANI).

(D)
|
(D)

Continued

DIRECTORY ASSISTANCE SERVICES

IV. CONNECT REQUEST® (C)

1. Connect Request® provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). The Connect Request® charge applies only to calls that are answered. (C) (C)

2. The mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will incur the Connect Request® charge. Customers may request blocking of Connect Request® calls originating from their telephone lines by contacting the Utility's business office. (C) (C)

3. Connect Request® charges will be applicable to persons with a visual, physical, or reading handicap. (C)

4. Connect Request® will be furnished only where facilities and operating conditions permit. (C)

5. Connect Request® will not be provided to the following services: (C)

   800 Service
   976 Service
   900 Service

Continued

DIRECTORY ASSISTANCE SERVICES

IV. DIRECTORY CONNECT PLUS SM

1. Directory Connect Plus SM provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). The Directory Connect Plus SM charge applies only to calls that are answered.

2. The mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will incur the Directory Connect Plus SM charge. Customers may request blocking of Directory Connect Plus SM calls originating from their telephone lines by contacting the Utility's business office.

3. Directory Connect Plus SM charges will be applicable to persons with a visual, physical, or reading handicap.

4. Directory Connect Plus SM will be furnished only where facilities and operating conditions permit.

5. Directory Connect Plus SM will not be provided to the following services:

   800 Service
   976 Service
   900 Service

(D)

Continued

DIRECTORY ASSISTANCE SERVICES

IV. DIRECTORY CONNECT PLUS

1. Directory Connect Plus_ provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). The Directory Connect Plus_ charge applies only to calls that are answered.

2. The mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will incur the Directory Connect Plus_ charge. Customers may request blocking of Directory Connect Plus_ calls originating from their telephone lines by contacting the Utility's business office.

3. Directory Connect Plus_ charges will be applicable to persons with a visual, physical, or reading handicap.

4. Directory Connect Plus_ will be furnished only where facilities and operating conditions permit.

5. Directory Connect Plus_ will not be provided to the following services:

   800 Service
   976 Service
   900 Service (x)

(x) Correction

Continued

DIRECTORY ASSISTANCE SERVICES

IV. CONNECT REQUEST® - Continued (C)

6. This service is furnished solely for the telephone calling purposes of the caller.

7. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in the Definitions and Rules, Schedule Cal. P.U.C. No. D&R.

8. This offering provides call completion on a Local Access and Transport Area (LATA) basis.

9. Connect Request® is not available with rotary dial service. (C)

10. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Connect Request®), the charge shown under II.3., RATES, will apply per completed call. (C)
The Connect Request® charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges. Directory Assistance call allowances, as specified in this tariff do not apply to Connect Request®. (C)
(C)

11. Calls will be completed on a sent paid basis. Person-to-person, collect, conference, calling card, third number or any other calls requiring operator handling are not included.

12. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Continued

DIRECTORY ASSISTANCE SERVICES

IV. DIRECTORY CONNECT PLUS SM - Continued

6. This service is furnished solely for the telephone calling purposes of the caller.

7. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in the Definitions and Rules, Schedule Cal. P.U.C. No. D&R.

8. This offering provides call completion on a Local Access and Transport Area (LATA) basis.

9. Directory Connect Plus SM is not available with rotary dial service.

10. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plus SM), the charge shown under II.3., RATES, will apply per completed call. The Directory Connect Plus SM charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges. Directory Assistance call allowances, as specified in this tariff do not apply to Directory Connect Plus SM.

11. Calls will be completed on a sent paid basis. Person-to-person, collect, conference, calling card, third number or any other calls requiring operator handling are not included.

12. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Continued

DIRECTORY ASSISTANCE SERVICES (T)

IV. DIRECTORY CONNECT PLUS _ - Continued (T)

6. This service is furnished solely for the telephone calling purposes of the caller. (T)

7. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in the Definitions and Rules, Schedule Cal. P.U.C. No. D&R. (T)

8. This offering provides call completion on a Local Access and Transport Area (LATA) basis. (T)

9. Directory Connect Plus_ is not available with rotary dial service. (T)

10. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plus_), the charge shown under II.3., RATES, will apply per completed call. The Directory Connect Plus_ charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges. Directory Assistance call allowances, as specified in this tariff do not apply to Directory Connect Plus_. (T)

11. Calls will be completed on a sent paid basis. Person-to-person, collect, conference, calling card, third number or any other calls requiring operator handling are not included. (T)

12. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service. (T)

Continued

DIRECTORY ASSISTANCE SERVICES

V. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. National Directory Assistance Service is available to business and residence customers who request directory assistance listings outside their Local Access and Transport Area (LATA). (T) (D)

2. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call.

3. Customers who make operator handled calls to National Directory Assistance will be charged the applicable rate for National Directory Assistance plus the service charge for an operator handled station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

4. National Directory Assistance Service will be furnished only where facilities and operating conditions permit.

5. National Directory Assistance Service will not be provided on WATS lines.

6. Local Directory Assistance call allowances as specified in this tariff do not apply to National Directory Assistance. There will be no call allowances associated with National Directory Assistance Service.

7. The Utility will not release nonpublished listings except where a listing may be already disclosed in another telephone company published directory or directory database.

8. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Continued

DIRECTORY ASSISTANCE SERVICES

V. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. National Directory Assistance Service is available to business and residence customers who request directory assistance on a national basis. The service will deliver listing requests at a national level to customers who access directory assistance by dialing 411.

2. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call.

3. Customers who make operator handled calls to National Directory Assistance will be charged the applicable rate for National Directory Assistance plus the service charge for an operator handled station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1. (T) (T)

4. National Directory Assistance Service will be furnished only where facilities and operating conditions permit.

5. National Directory Assistance Service will not be provided on WATS lines.

6. Local Directory Assistance call allowances as specified in this tariff do not apply to National Directory Assistance. There will be no call allowances associated with National Directory Assistance Service.

7. The Utility will not release nonpublished listings except where a listing may be already disclosed in another telephone company published directory or directory database.

8. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

(P) Pending approval of Advice Letter No. 9864 (Name Change).

Continued

DIRECTORY ASSISTANCE SERVICES

V. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. National Directory Assistance Service is available to business and residence customers who request directory assistance on a national basis. The service will deliver listing requests at a national level to customers who access directory assistance by dialing 411.

2. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call.

3. Customers who make operator assisted calls to National Directory Assistance will be charged the applicable rate for National Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

4. National Directory Assistance Service will be furnished only where facilities and operating conditions permit.

5. National Directory Assistance Service will not be provided on WATS lines.

6. Local Directory Assistance call allowances as specified in this tariff do not apply to National Directory Assistance. There will be no call allowances associated with National Directory Assistance Service.

7. The Utility will not release nonpublished listings except where a listing may be already disclosed in another telephone company published directory or directory database.

8. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Continued

DIRECTORY ASSISTANCE SERVICES

V. NATIONAL DIRECTORY ASSISTANCE SERVICE (N)

1. National Directory Assistance Service is available to business and residence customers who request directory assistance on a national basis. The service will deliver listing requests at a national level to customers who access directory assistance by dialing 411.

2. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call.

3. Customers who make operator assisted calls to National Directory Assistance will be charged the applicable rate for National Directory Assistance plus the surcharge for an operator assisted station message, as set forth in the Utility's Schedule Cal. P.U.C. No. O-1.

4. National Directory Assistance Service will be furnished only where facilities and operating conditions permit.

5. National Directory Assistance Service will not be provided on WATS lines.

6. Local Directory Assistance call allowances as specified in this tariff do not apply to National Directory Assistance. There will be no call allowances associated with National Directory Assistance Service.

7. The Utility will not release nonpublished listings except where a listing may be already disclosed in another telephone company published directory or directory database.

8. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

(N)

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