DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	224th	*	19	12th		40	9th	
AA	51st		20	10th		40.1	1st	
B	9th		21	11th		41	4th	
C	16th		21.1	6th		42	5th	
D	1st		21.2	7th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	2nd		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	8th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	4th	*	57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	8th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	7th	
18	10th		39.1	Original		65.3	5th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	223rd	*	19	12th		40	9th	
AA	51st		20	10th		40.1	1st	
B	9th		21	11th		41	4th	*
C	16th		21.1	6th		42	5th	
D	1st		21.2	7th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	2nd	*	45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	8th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	8th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	7th	
18	10th		39.1	Original		65.3	5th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	222nd	*	19	12th		40	9th	
AA	51st		20	10th	*	40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	6th	*	42	5th	
D	1st		21.2	7th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	8th	*	54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	8th	*
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	7th	*
18	10th	*	39.1	Original		65.3	5th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	221st	*	19	12th		40	9th	
AA	51st		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	5th		42	5th	
D	1st		21.2	7th	*	42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	6th	
18	9th		39.1	Original		65.3	5th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	220th	*	19	12th		40	9th	
AA	51st	*	20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	5th		42	5th	
D	1st		21.2	6th	*	42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	6th	*
18	9th		39.1	Original		65.3	5th	*
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	219th	*	19	12th		40	9th	
AA	50th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	5th		42	5th	
D	1st		21.2	5th	*	42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	218th	*	19	12th		40	9th	
AA	50th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	6th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	10th	*	65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	217th	*	19	12th		40	9th	
AA	50th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th		21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	5th	*
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	6th	*
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	216th	*	19	12th		40	9th	
AA	50th	*	20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	16th	*	21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	215th	*	19	12th		40	9th	
AA	50th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	15th		21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	214th	*	19	12th		40	9th	
AA	50th	*	20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	15th		21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	213th	*	19	12th		40	9th	
AA	49th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	15th		21.1	5th		42	5th	
D	1st		21.2	4th		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	1st	*	45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	212th	*	19	12th		40	9th	
AA	49th		20	9th		40.1	1st	
B	9th		21	11th		41	3rd	
C	15th		21.1	5th		42	5th	
D	1st		21.2	4th	*	42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	211th	*	19	12th		40	9th	
AA	49th	*	20	9th		40.1	1st	
B	9th	*	21	11th		41	3rd	
C	15th	*	21.1	5th		42	5th	
D	1st		21.2	3rd		42.1	1st	
1	12th		22	7th		43	3rd	#
1.1	10th		23	6th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	6th		46	1st	
2	9th		25	10th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	#
3.1	9th		27	11th		49.1	3rd	#
3.2	11th		27.1	1st		50	10th	#
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th		55	3rd	
6	18th		29.1	8th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th		59.1	Original	
10.1	9th		33	25th		60	3rd	
10.2	2nd		33.1	12th		61	3rd	
11	11th		33.2	13th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	#
12	15th		34	13th		63	4th	#
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	210th	*	19	12th		40	9th
AA	48th		20	9th		40.1	1st
B	7th		21	11th		41	3rd
C	14th		21.1	5th		42	5th
D	1st		21.2	3rd*		42.1	1st
1	12th		22	7th		43	3rd
1.1	10th		23	6th		44	6th
1.2	7th		23.1	5th		45	2nd
1.2.1	4th		24	6th		46	1st
2	9th		25	10th		47	2nd
2.1	6th		26	8th		48	3rd
3	15th		26.1	2nd		49	12th
3.1	9th		27	11th		49.1	3rd
3.2	11th		27.1	1st		50	10th
3.3	Original		27.2	Original		51	6th
3.4	Original		27.3	1st		52	4th
4	9th		28	10th		53	3rd
4.1	7th		28.1	7th		54	5th
5	11th		29	13th		55	3rd
6	18th		29.1	8th		56	4th
6.1	11th		29.2	2nd		57	11th
7	9th		30	11th		57.1	8th
7.1	1st		30.1	2nd		57.2	5th
8	14th		31	8th		57.3	7th
9	8th		31.1	7th		57.4	7th
9.1	8th		31.2	Original		58	6th
9.2	2nd		31.3	Original		59	2nd
10	9th		32	13th		59.1	Original
10.1	9th		33	25th	*	60	3rd
10.2	2nd		33.1	12th		61	3rd
11	11th		33.2	13th		61.1	1st
11.1	8th		33.3	3rd		62	3rd
12	15th		34	13th		63	4th
13	11th		34.1	7th		64	13th
13.1	10th		35	12th		64.1	5th
13.2	5th		35.1	8th		64.2	4th
14	8th		36	11th		64.3	4th
15	9th		37	10th		65	7th
16	10th		38	7th		65.1	6th
17	8th		39	8th		65.2	5th
18	9th		39.1	Original		65.3	4th
			39.2	Original		65.4	4th

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	209th	*	19	12th		40	9th
AA	48th		20	9th		40.1	1st
B	7th		21	11th		41	3rd
C	14th		21.1	5th		42	5th
D	1st		21.2	3rd		42.1	1st
1	12th		22	7th		43	3rd
1.1	10th		23	6th		44	6th
1.2	7th		23.1	5th		45	2nd
1.2.1	4th		24	6th		46	1st
2	9th		25	10th		47	2nd
2.1	6th		26	8th		48	3rd
3	15th		26.1	2nd		49	12th
3.1	9th		27	11th		49.1	3rd
3.2	11th		27.1	1st		50	10th
3.3	Original		27.2	Original		51	6th
3.4	Original		27.3	1st		52	4th
4	9th		28	10th		53	3rd
4.1	7th		28.1	7th		54	5th
5	11th		29	13th		55	3rd
6	18th		29.1	8th		56	4th
6.1	11th		29.2	2nd		57	11th
7	9th		30	11th		57.1	8th
7.1	1st		30.1	2nd		57.2	5th
8	14th		31	8th		57.3	7th
9	8th		31.1	7th		57.4	7th
9.1	8th		31.2	Original		58	6th
9.2	2nd		31.3	Original		59	2nd
10	9th		32	13th		59.1	Original
10.1	9th		33	24th		60	3rd
10.2	2nd		33.1	12th	*	61	3rd
11	11th		33.2	13th		61.1	1st
11.1	8th		33.3	3rd		62	3rd
12	15th		34	13th		63	4th
13	11th		34.1	7th		64	13th
13.1	10th		35	12th		64.1	5th
13.2	5th		35.1	8th		64.2	4th
14	8th		36	11th		64.3	4th
15	9th		37	10th		65	7th
16	10th		38	7th		65.1	6th
17	8th		39	8th		65.2	5th
18	9th		39.1	Original		65.3	4th
			39.2	Original		65.4	4th

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	208th	*	19	12th		40	9th
AA	48th		20	9th		40.1	1st
B	7th		21	11th		41	3rd
C	14th		21.1	5th		42	5th
D	1st		21.2	3rd	*	42.1	1st
1	12th		22	7th		43	3rd
1.1	10th		23	6th		44	6th
1.2	7th		23.1	5th		45	2nd
1.2.1	4th		24	6th		46	1st
2	9th		25	10th		47	2nd
2.1	6th		26	8th		48	3rd
3	15th		26.1	2nd		49	12th
3.1	9th		27	11th		49.1	3rd
3.2	11th		27.1	1st		50	10th
3.3	Original		27.2	Original		51	6th
3.4	Original		27.3	1st		52	4th
4	9th		28	10th		53	3rd
4.1	7th		28.1	7th		54	5th
5	11th		29	13th		55	3rd
6	18th		29.1	8th		56	4th
6.1	11th		29.2	2nd		57	11th
7	9th		30	11th		57.1	8th
7.1	1st		30.1	2nd		57.2	5th
8	14th		31	8th		57.3	7th
9	8th		31.1	7th		57.4	7th
9.1	8th		31.2	Original		58	6th
9.2	2nd		31.3	Original		59	2nd
10	9th		32	13th		59.1	Original
10.1	9th		33	24th		60	3rd
10.2	2nd		33.1	11th		61	3rd
11	11th		33.2	13th		61.1	1st
11.1	8th		33.3	3rd		62	3rd
12	15th		34	13th		63	4th
13	11th		34.1	7th		64	13th
13.1	10th		35	12th		64.1	5th
13.2	5th		35.1	8th		64.2	4th
14	8th		36	11th		64.3	4th
15	9th		37	10th		65	7th
16	10th		38	7th		65.1	6th
17	8th		39	8th		65.2	5th
18	9th		39.1	Original		65.3	4th
			39.2	Original		65.4	4th

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	207th	*	19	12th		40	9th
AA	48th		20	9th		40.1	1st
B	7th		21	11th		41	3rd
C	14th		21.1	5th		42	5th
D	1st		21.2	2nd		42.1	1st
1	12th		22	7th		43	3rd
1.1	10th		23	6th		44	6th
1.2	7th		23.1	5th		45	2nd
1.2.1	4th		24	6th		46	1st
2	9th		25	10th	*	47	2nd
2.1	6th		26	8th		48	3rd
3	15th		26.1	2nd		49	12th
3.1	9th		27	11th		49.1	3rd
3.2	11th		27.1	1st		50	10th
3.3	Original		27.2	Original		51	6th
3.4	Original		27.3	1st		52	4th
4	9th		28	10th		53	3rd
4.1	7th		28.1	7th		54	5th
5	11th		29	13th		55	3rd
6	18th		29.1	8th		56	4th
6.1	11th		29.2	2nd		57	11th
7	9th		30	11th		57.1	8th
7.1	1st		30.1	2nd		57.2	5th
8	14th		31	8th		57.3	7th
9	8th		31.1	7th		57.4	7th
9.1	8th		31.2	Original		58	6th
9.2	2nd		31.3	Original		59	2nd
10	9th		32	13th		59.1	Original
10.1	9th		33	24th	*	60	3rd
10.2	2nd		33.1	11th	*	61	3rd
11	11th		33.2	13th		61.1	1st
11.1	8th		33.3	3rd		62	3rd
12	15th		34	13th		63	4th
13	11th		34.1	7th		64	13th
13.1	10th		35	12th		64.1	5th
13.2	5th		35.1	8th		64.2	4th
14	8th		36	11th		64.3	4th
15	9th		37	10th		65	7th
16	10th		38	7th		65.1	6th
17	8th		39	8th		65.2	5th
18	9th		39.1	Original		65.3	4th
			39.2	Original		65.4	4th

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	206th	19	12th		40	9th
AA	48th	20	9th		40.1	1st
B	7th	21	11th		41	3rd
C	14th	21.1	5th		42	5th
D	1st	21.2	2nd		42.1	1st
1	12th	22	7th		43	3rd
1.1	10th	23	6th		44	6th
1.2	7th	23.1	5th		45	2nd
1.2.1	4th	24	6th		46	1st
2	9th	25	9th		47	2nd
2.1	6th	26	8th		48	3rd
3	15th	26.1	2nd		49	12th
3.1	9th	27	11th		49.1	3rd
3.2	11th	27.1	1st		50	10th
3.3	Original	27.2	Original		51	6th
3.4	Original	27.3	1st		52	4th
4	9th	28	10th		53	3rd
4.1	7th	28.1	7th		54	5th
5	11th	29	13th		55	3rd
6	18th	29.1	8th		56	4th
6.1	11th	29.2	2nd		57	11th
7	9th	30	11th		57.1	8th
7.1	1st	30.1	2nd		57.2	5th
8	14th	31	8th		57.3	7th
9	8th	31.1	7th		57.4	7th
9.1	8th	31.2	Original		58	6th
9.2	2nd	31.3	Original		59	2nd
10	9th	32	13th		59.1	Original
10.1	9th	33	23rd	*	60	3rd
10.2	2nd	33.1	10th		61	3rd
11	11th	33.2	13th		61.1	1st
11.1	8th	33.3	3rd		62	3rd
12	15th	34	13th		63	4th
13	11th	34.1	7th		64	13th
13.1	10th	35	12th		64.1	5th
13.2	5th	35.1	8th		64.2	4th
14	8th	36	11th		64.3	4th
15	9th	37	10th		65	7th
16	10th	38	7th		65.1	6th
17	8th	39	8th		65.2	5th
18	9th	39.1	Original		65.3	4th
		39.2	Original		65.4	4th

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	205th	*	19	12th		40	9th	*
AA	48th	*	20	9th		40.1	1st	
B	7th		21	11th	*	41	3rd	
C	14th	*	21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	7th	*	43	3rd	
1.1	10th		23	6th	*	44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	6th	*	46	1st	
2	9th		25	9th	*	47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	12th	*
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	10th	*
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	10th	*	53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	13th	*	55	3rd	
6	18th		29.1	8th	*	56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	11th	*	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	13th	*	59.1	Original	
10.1	9th		33	22nd	*	60	3rd	
10.2	2nd		33.1	10th	*	61	3rd	
11	11th		33.2	13th	*	61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	13th	*	63	4th	
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	8th	*	64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	10th	*	65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	204th	*	19	12th		40	8th	
AA	47th	*	20	9th		40.1	1st	
B	7th		21	10th		41	3rd	
C	13th		21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	6th		43	3rd	
1.1	10th		23	5th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	11th	*
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	9th	*
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th		55	3rd	
6	18th		29.1	7th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	10th	*	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th		59.1	Original	
10.1	9th		33	21st		60	3rd	
10.2	2nd		33.1	9th		61	3rd	
11	11th		33.2	12th	*	61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	12th		63	4th	
13	11th		34.1	7th		64	13th	
13.1	10th		35	12th		64.1	5th	
13.2	5th		35.1	7th		64.2	4th	
14	8th		36	11th		64.3	4th	
15	9th		37	9th		65	7th	
16	10th		38	7th		65.1	6th	
17	8th		39	8th		65.2	5th	
18	9th		39.1	Original		65.3	4th	
			39.2	Original		65.4	4th	

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	203rd	*	19	12th		40	8th	
AA	46th	*	20	9th		40.1	1st	
B	7th		21	10th		41	3rd	
C	13th		21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	6th		43	3rd	
1.1	10th		23	5th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	10th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	8th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th		55	3rd	
6	18th		29.1	7th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	9th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th		59.1	Original	
10.1	9th		33	21st		60	3rd	
10.2	2nd		33.1	9th		61	3rd	
11	11th		33.2	11th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	12th		63	4th	
13	11th		34.1	7th		64	13th	*
13.1	10th		35	12th		64.1	5th	*
13.2	5th		35.1	7th		64.2	4th	*
14	8th		36	11th		64.3	4th	*
15	9th		37	9th		65	7th	*
16	10th		38	7th		65.1	6th	*
17	8th		39	8th		65.2	5th	*
18	9th		39.1	Original		65.3	4th	*
			39.2	Original		65.4	4th	*

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	203rd	*	19	12th		40	8th	
AA	46th	*	20	9th		40.1	1st	
B	7th		21	10th		41	3rd	
C	13th		21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	6th		43	3rd	
1.1	10th		23	5th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	10th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	8th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th		55	3rd	
6	18th		29.1	7th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	9th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th		59.1	Original	
10.1	9th		33	21st		60	3rd	
10.2	2nd		33.1	9th		61	3rd	
11	11th		33.2	11th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	12th		63	4th	
13	11th		34.1	7th		64	13th	*
13.1	10th		35	12th		64.1	5th	*
13.2	5th		35.1	7th		64.2	4th	*
14	8th		36	11th		64.3	4th	*
15	9th		37	9th		65	7th	*
16	10th		38	7th		65.1	6th	*
17	8th		39	8th		65.2	5th	*
18	9th		39.1	Original		65.3	4th	*
			39.2	Original		65.4	4th	*

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	202nd	*	19	12th		40	8th
AA	45th		20	9th		40.1	1st
B	7th		21	10th		41	3rd
C	13th		21.1	5th		42	5th
D	1st		21.2	2nd		42.1	1st
1	12th		22	6th		43	3rd
1.1	10th		23	5th		44	6th
1.2	7th		23.1	5th		45	2nd
1.2.1	4th		24	4th		46	1st
2	9th		25	8th		47	2nd
2.1	6th		26	8th		48	3rd
3	15th		26.1	2nd		49	10th
3.1	9th		27	11th		49.1	3rd
3.2	11th		27.1	1st		50	8th
3.3	Original		27.2	Original		51	6th
3.4	Original		27.3	1st		52	4th
4	9th		28	9th		53	3rd
4.1	7th		28.1	7th		54	5th
5	11th		29	12th		55	3rd
6	18th		29.1	7th		56	4th
6.1	11th		29.2	2nd		57	11th
7	9th		30	9th	*	57.1	8th
7.1	1st		30.1	2nd		57.2	5th
8	14th		31	8th		57.3	7th
9	8th		31.1	7th		57.4	7th
9.1	8th		31.2	Original		58	6th
9.2	2nd		31.3	Original		59	2nd
10	9th		32	12th		59.1	Original
10.1	9th		33	21st		60	3rd
10.2	2nd		33.1	9th		61	3rd
11	11th		33.2	11th		61.1	1st
11.1	8th		33.3	3rd		62	3rd
12	15th		34	12th		63	4th
13	11th		34.1	7th		64	12th
13.1	10th		35	12th		64.1	4th
13.2	5th		35.1	7th		64.2	3rd
14	8th		36	11th		64.3	3rd
15	9th		37	9th		65	6th
16	10th		38	7th		65.1	6th
17	8th		39	8th		65.2	4th
18	9th		39.1	Original		65.3	3rd
			39.2	Original		65.4	3rd

* Denotes Change
\# Withdrawn

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	201st	*	19	12th		40	8th	
AA	45th	*	20	9th		40.1	1st	
B	7th		21	10th		41	3rd	
C	13th		21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	6th		43	3rd	
1.1	10th		23	5th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	10th	*
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	8th	*
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th		55	3rd	
6	18th		29.1	7th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	8th	*	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th		59.1	Original	
10.1	9th		33	21st		60	3rd	
10.2	2nd		33.1	9th		61	3rd	
11	11th		33.2	11th	*	61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	12th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	7th		64.2	3rd	
14	8th		36	11th		64.3	3rd	
15	9th		37	9th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	200th	*	19	12th		40	8th	
AA	44th	*	20	9th		40.1	1st	
B	7th		21	10th		41	3rd	
C	13th		21.1	5th		42	5th	
D	1st		21.2	2nd		42.1	1st	
1	12th		22	6th		43	3rd	
1.1	10th		23	5th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	5th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	9th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	7th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th		55	3rd	
6	18th		29.1	7th		56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	7th		57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th		59.1	Original	
10.1	9th		33	21st		60	3rd	
10.2	2nd		33.1	9th		61	3rd	
11	11th		33.2	10th		61.1	1st	
11.1	8th		33.3	3rd		62	3rd	
12	15th		34	12th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	7th		64.2	3rd	
14	8th		36	11th		64.3	3rd	
15	9th		37	9th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	199th	* (P)(P1)	19	12th		40	8th	(P)
AA	43rd	(P)	20	9th		40.1	1st	(P)
B	7th		21	10th	(P)	41	3rd	
C	13th	(P)	21.1	5th		42	5th	
D	1st		21.2	2nd	(P1)	42.1	1st	
1	12th		22	6th	(P)	43	3rd	
1.1	10th		23	5th	(P)	44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	5th	(P)	46	1st	
2	9th		25	8th	(P)	47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	9th	(P)
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	7th	(P)
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th	(P)	53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th	(P)	55	3rd	
6	18th		29.1	7th	(P)	56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	7th	(P)	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	7th	*	57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th	(P)	59.1	Original	
10.1	9th		33	21st	(P)	60	3rd	
10.2	2nd		33.1	9th	(P)	61	3rd	
11	11th		33.2	10th	(P)	61.1	1st	
11.1	8th		33.3	3rd	(P)	62	3rd	
12	15th		34	12th	(P)	63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	7th	(P)	64.2	3rd	
14	8th		36	11th		64.3	3rd	
15	9th		37	9th	(P)	65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice No. 10,933.
(P1) Pending approval of Advice No. 10,960.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	198th	* (P)	19	12th		40	8th	(P)
AA	43rd	(P)	20	9th		40.1	1st	(P)
B	7th		21	10th	(P)	41	3rd	
C	13th	(P)	21.1	5th		42	5th	
D	1st		21.2	2nd	*	42.1	1st	
1	12th		22	6th	(P)	43	3rd	
1.1	10th		23	5th	(P)	44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	5th	(P)	46	1st	
2	9th		25	8th	(P)	47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	9th	(P)
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	7th	(P)
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th	(P)	53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th	(P)	55	3rd	
6	18th		29.1	7th	(P)	56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	7th	(P)	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th	(P)	59.1	Original	
10.1	9th		33	21st	(P)	60	3rd	
10.2	2nd		33.1	9th	(P)	61	3rd	
11	11th		33.2	10th	(P)	61.1	1st	
11.1	8th		33.3	3rd	(P)	62	3rd	
12	15th		34	12th	(P)	63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	7th	(P)	64.2	3rd	
14	8th		36	11th		64.3	3rd	
15	9th		37	9th	(P)	65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice No. 10,933.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	197th	*	19	12th		40	8th	*
AA	43rd	*	20	9th		40.1	1st	*
B	7th		21	10th	*	41	3rd	
C	13th	*	21.1	5th		42	5th	
D	1st		21.2	1st		42.1	1st	
1	12th		22	6th	*	43	3rd	
1.1	10th		23	5th	*	44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	5th	*	46	1st	
2	9th		25	8th	*	47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	9th	*
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	7th	*
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	9th	*	53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	12th	*	55	3rd	
6	18th		29.1	7th	*	56	4th	
6.1	11th		29.2	2nd		57	11th	
7	9th		30	7th	*	57.1	8th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	12th	*	59.1	Original	
10.1	9th		33	21st	*	60	3rd	
10.2	2nd		33.1	9th	*	61	3rd	
11	11th		33.2	10th	*	61.1	1st	
11.1	8th		33.3	3rd	*	62	3rd	
12	15th		34	12th	*	63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	7th	*	64.2	3rd	
14	8th		36	11th		64.3	3rd	
15	9th		37	9th	*	65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	196th	* (P)	19	12th		40	7th	
AA	42nd		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	5th	
D	1st		21.2	1st		42.1	1st	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	11th	(P)
7	9th		30	6th		57.1	8th	(P)
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	8th	*	36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,845

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	195th	*	19	12th		40	7th	
AA	42nd		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	5th	
D	1st		21.2	1st		42.1	1st	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	11th	*
7	9th		30	6th		57.1	8th	*
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	194th	* (P)	19	12th		40	7th	
AA	42nd	(P)	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	5th	*
D	1st		21.2	1st		42.1	1st	*
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,728

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	193rd	*	19	12th		40	7th	
AA	42nd	*	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	1st		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	192nd	*	19	12th		40	7th	
AA	41st	*	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	1st		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	191st	*	19	12th		40	7th	
AA	40th		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	1st	*	42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th		64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	190th	* (P)	19	12th	*	40	7th	
AA	40th		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	189th	* (P)(P1)(P2)	19	11th		40	7th	
AA	40th		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	(P2)
3	15th		26.1	2nd		49	8th	
3.1	9th		27	11th	*	49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 10,045.
(P2) Pending approval of Advice Letter No. 10,224.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	188th	* (P)(P1)(P2)	19	11th		40	7th	
AA	40th		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	3rd	*
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	1st	(P2)	52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 10,045.
(P2) Pending approval of Advice Letter No. 10,161.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	187th * (P)(P1)	19	11th	40	7th
AA	40th	20	9th	40.1	Original
B	7th	21	9th	41	3rd
C	12th	21.1	5th	42	4th
D	1st	21.2	Original	42.1	Original
1	12th	22	5th	43	3rd
1.1	10th	23	4th	44	6th
1.2	7th	23.1	5th	45	2nd
1.2.1	4th	24	4th	46	1st
2	9th	25	8th	47	2nd
2.1	6th	26	8th	48	2nd
3	15th	26.1	2nd	49	8th
3.1	9th	27	10th	49.1	3rd
3.2	11th	27.1	1st	50	6th
3.3	Original	27.2	Original	51	6th
3.4	Original	27.3	1st *	52	4th
4	9th	28	8th	53	3rd
4.1	7th	28.1	7th	54	5th
5	11th	29	11th	55	3rd
6	18th	29.1	6th	56	4th
6.1	11th	29.2	2nd	57	10th
7	9th	30	6th	57.1	7th
7.1	1st	30.1	2nd	57.2	5th
8	14th	31	8th	57.3	7th
9	8th	31.1	6th	57.4	7th
9.1	8th	31.2	Original	58	6th
9.2	2nd	31.3	Original	59	2nd
10	9th	32	11th	59.1	Original
10.1	9th	33	20th	60	3rd
10.2	2nd	33.1	8th	61	3rd
11	11th	33.2	9th	61.1	1st
11.1	8th	33.3	2nd	62	3rd
12	15th	34	11th	63	4th
13	11th	34.1	7th	64	12th
13.1	10th	35	12th	64.1	4th
13.2	5th	35.1	6th (P)	64.2	3rd
14	7th	36	11th	64.3	3rd
15	9th	37	8th	65	6th
16	10th	38	7th	65.1	6th #
17	8th	39	8th	65.2	4th
18	9th	39.1	Original	65.3	3rd
		39.2	Original	65.4	3rd

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537. (P1) Pending approval of Advice Letter No. 10,045.

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	186th	* (P)(P1)(P2)(P3)	19	11th		40	7th	
AA	40th	(P1)	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th	*	60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	9th	*	61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th	(P2)	64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9992.
(P2) Pending approval of Advice Letter No. 10,006.
(P3) Pending approval of Advice Letter No. 10,045.

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	185th	* (P)	19	11th		40	7th	
AA	40th		20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	20th	*	60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	8th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	184th	* (P)(P1)	19	11th		40	7th	
AA	40th	(P1)	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	19th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	8th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	7th	*	64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9992.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	183rd	* (P)	19	11th		40	7th	
AA	40th	*	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th		21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	7th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	19th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	8th		61.1	1st	
11.1	8th		33.3	2nd		62	3rd	
12	15th		34	11th		63	4th	
13	11th		34.1	6th		64	12th	
13.1	10th		35	12th		64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	182nd	* (P)(P1)(P2) (P3)	19	11th		40	7th	
			20	9th		40.1	Original	
AA	39th	(P1)	21	9th		41	3rd	
B	7th		21.1	5th		42	4th	
C	12th	(P1)	21.2	Original		42.1	Original	
D	1st		22	5th		43	3rd	
1	12th		23	4th		44	6th	
1.1	10th		23.1	5th		45	2nd	
1.2	7th		24	4th		46	1st	
1.2.1	4th		25	8th		47	2nd	
2	9th		26	8th		48	2nd	
2.1	6th		26.1	2nd		49	8th	
3	15th		27	10th		49.1	3rd	
3.1	9th		27.1	1st		50	6th	
3.2	11th		27.2	Original		51	6th	
3.3	Original		27.3	Original		52	4th	
3.4	Original		28	8th		53	3rd	
4	9th		28.1	7th	*	54	5th	
4.1	7th		29	11th		55	3rd	
5	11th		29.1	6th		56	4th	
6	18th		29.2	2nd		57	10th	
6.1	11th		30	6th		57.1	7th	
7	9th		30.1	2nd		57.2	5th	
7.1	1st		31	8th		57.3	7th	
8	14th		31.1	6th		57.4	7th	
9	8th		31.2	Original		58	6th	
9.1	8th		31.3	Original		59	2nd	
9.2	2nd		32	11th		59.1	Original	
10	9th		33	19th		60	3rd	
10.1	9th		33.1	8th		61	3rd	
10.2	2nd		33.2	8th	(P3)	61.1	1st	
11	11th		33.3	2nd	(P2)	62	3rd	
11.1	8th		34	11th	*	63	4th	
12	15th		34.1	6th		64	12th	
13	11th		35	12th	(P1)	64.1	4th	
13.1	10th		35.1	6th	(P)	64.2	3rd	
13.2	5th		36	11th		64.3	3rd	
14	7th		37	8th		65	6th	
15	9th		38	7th		65.1	6th	#
16	10th		39	8th		65.2	4th	
17	8th		39.1	Original		65.3	3rd	
18	9th		39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9752.
(P2) Pending approval of Advice Letter No. 9831.
(P3) Pending approval of Advice Letter No. 9847.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	181st	* (P)(P1)(P2)	19	11th		40	7th	
AA	39th	(P1)	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th	(P1)	21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	6th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	19th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	8th	*	61.1	1st	
11.1	8th		33.3	2nd	(P2)	62	3rd	
12	15th		34	10th		63	4th	
13	11th		34.1	6th		64	12th	
13.1	10th		35	12th	(P1)	64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9752.
(P2) Pending approval of Advice Letter No. 9831.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	180th	* (P)(P1)	19	11th		40	7th	
AA	39th	(P1)	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th	(P1)	21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	6th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	19th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	7th		61.1	1st	
11.1	8th		33.3	2nd	*	62	3rd	
12	15th		34	10th		63	4th	
13	11th		34.1	6th		64	12th	
13.1	10th		35	12th	(P1)	64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	#
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9752.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 94 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	179th	* (P)(P1)	19	11th		40	7th	
AA	39th	*	20	9th		40.1	Original	
B	7th		21	9th		41	3rd	
C	12th	*	21.1	5th		42	4th	
D	1st		21.2	Original		42.1	Original	
1	12th		22	5th		43	3rd	
1.1	10th		23	4th		44	6th	
1.2	7th		23.1	5th		45	2nd	
1.2.1	4th		24	4th		46	1st	
2	9th		25	8th		47	2nd	
2.1	6th		26	8th		48	2nd	
3	15th		26.1	2nd		49	8th	
3.1	9th		27	10th		49.1	3rd	
3.2	11th		27.1	1st		50	6th	
3.3	Original		27.2	Original		51	6th	
3.4	Original		27.3	Original		52	4th	
4	9th		28	8th		53	3rd	
4.1	7th		28.1	6th		54	5th	
5	11th		29	11th		55	3rd	
6	18th		29.1	6th		56	4th	
6.1	11th		29.2	2nd		57	10th	
7	9th		30	6th		57.1	7th	
7.1	1st		30.1	2nd		57.2	5th	
8	14th		31	8th		57.3	7th	
9	8th		31.1	6th		57.4	7th	
9.1	8th		31.2	Original		58	6th	
9.2	2nd		31.3	Original		59	2nd	
10	9th		32	11th		59.1	Original	
10.1	9th		33	19th		60	3rd	
10.2	2nd		33.1	8th		61	3rd	
11	11th		33.2	7th		61.1	1st	
11.1	8th		33.3	1st		62	3rd	
12	15th		34	10th		63	4th	
13	11th		34.1	6th		64	12th	
13.1	10th		35	12th	*	64.1	4th	
13.2	5th		35.1	6th	(P)	64.2	3rd	
14	7th		36	11th		64.3	3rd	
15	9th		37	8th		65	6th	
16	10th		38	7th		65.1	6th	(P1)
17	8th		39	8th		65.2	4th	
18	9th		39.1	Original		65.3	3rd	
			39.2	Original		65.4	3rd	

* Denotes Change
(P) Pending approval of Advice Letter No. 9537.
(P1) Pending approval of Advice Letter No. 9607.

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DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 93 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof. (T)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	178th	* (P1)(P3)	20	9th		40.1	Original	
AA	39th	*	21	9th		41	3rd	
B	7th		21.1	5th		42	4th	
C	12th	*	21.2	Original		42.1	Original	
D	1st		22	5th		43	3rd	
1	12th		23	4th		44	6th	
1.1	10th		23.1	5th		45	2nd	
1.2	7th		24	4th		46	1st	
1.2.1	4th		25	8th		47	2nd	
2	9th		26	8th		48	2nd	
2.1	6th		26.1	2nd		49	8th	
3	15th		27	10th		49.1	3rd	
3.1	9th		27.1	1st		50	6th	
3.2	11th		27.2	Original		51	6th	
3.3	Original		27.3	Original		52	4th	
3.4	Original		28	8th		53	3rd	
4	9th		28.1	6th		54	5th	
4.1	7th		29	11th		55	3rd	
5	11th		29.1	6th		56	4th	
6	18th		29.2	2nd		57	10th	
6.1	11th		30	6th		57.1	7th	
7	9th		30.1	2nd		57.2	5th	
7.1	1st		31	8th		57.3	7th	
8	14th		31.1	6th		57.4	7th	
9	8th		31.2	Original		58	6th	
9.1	8th		31.3	Original		59	2nd	
9.2	2nd		32	11th		59.1	Original	
10	9th		33	19th		60	3rd	
10.1	9th		33.1	8th		61	3rd	
10.2	2nd		33.2	7th		61.1	1st	
11	11th		33.3	1st		62	3rd	
11.1	8th		34	10th		63	4th	
12	15th		34.1	6th		64	12th	
13	11th		35	11th		64.1	4th	
13.1	10th		35.1	6th	(P1)	64.2	3rd	
13.2	5th		36	11th		64.3	3rd	
14	7th		37	8th		65	6th	
15	9th		38	7th		65.1	6th	(P3)
16	10th		39	8th		65.2	4th	
17	8th		39.1	Original		65.3	3rd	
18	9th		39.2	Original		65.4	3rd	
19	11th		40	7th				

* Denotes change
(P1) Pending approval of Advice Letter No. 9537.
(P3) Pending approval of Advice Letter No. 9607.

Continued

DEFINITIONS AND RULES

LIST OF ECCECTIVE OCT 31, 2000 SHEETS

Sheets A through 92 of this schedule are Eccective OCT 31, 2000 as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	176th * (P) (P1)	20	9th	40.1	Original
AA	38th	21	9th	41	3rd
B	7th	21.1	5th	42	4th
C	11th	21.2	Original	42.1	Original
D	1st	22	5th	43	3rd
1	12th *	23	4th	44	6th
1.1	10th	23.1	5th	45	2nd
1.2	7th	24	4th	46	1st
1.2.1	4th	25	8th	47	2nd
2	9th	26	8th	48	2nd
2.1	6th	26.1	2nd	49	8th
3	15th	27	10th	49.1	3rd
3.1	9th	27.1	1st	50	6th
3.2	11th	27.2	Original	51	6th
3.3	Original	27.3	Original	52	4th
3.4	Original	28	8th	53	3rd
4	9th	28.1	6th	54	5th
4.1	7th	29	11th	55	3rd
5	11th	29.1	6th	56	4th
6	18th	29.2	2nd	57	10th
6.1	11th	30	6th	57.1	7th
7	9th	30.1	2nd	57.2	5th
7.1	1st	31	8th	57.3	7th
8	14th	31.1	6th	57.4	7th
9	8th	31.2	Original	58	6th
9.1	8th	31.3	Original	59	2nd
9.2	2nd	32	11th (P)	59.1	Original
10	9th	33	19th	60	3rd
10.1	9th	33.1	8th	61	3rd
10.2	2nd	33.2	7th (P)	61.1	1st
11	11th	33.3	1st	62	3rd
11.1	8th	34	10th	63	4th
12	15th	34.1	6th	64	12th
13	11th	35	11th	64.1	4th
13.1	10th	35.1	6th (P1)	64.2	3rd
13.2	5th	36	11th	64.3	3rd
14	7th	37	8th *	65	6th
15	9th	38	7th	65.1	5th
16	10th	39	8th	65.2	4th
17	8th	39.1	Original	65.3	3rd
18	9th	39.2	Original	65.4	3rd
19	11th	40	7th		

* Denotes Change
(P) Pending approval of Advice Letter No. 9366
(P1) Pending approval of Advice Letter No. 9537

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 92 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	174th	* (P)	20	9th		40	7th
AA	38th		21	9th		40.1	Original
B	7th		21.1	5th		41	3rd
C	11th		21.2	Original		42	4th
D	1st		22	5th		42.1	Original
1	11th		23	4th		43	3rd
1.1	10th		23.1	5th		44	6th
1.2	7th		24	4th		45	2nd
1.2.1	4th		25	8th		46	1st
2	9th		26	8th		47	2nd
2.1	6th		26.1	2nd		48	2nd
3	15th		27	10th		49	8th
3.1	9th		27.1	1st		49.1	3rd
3.2	11th		27.2	Original		50	6th
3.3	Original		27.3	Original		51	6th
3.4	Original		28	8th		52	4th
4	9th		28.1	6th		53	3rd
4.1	7th		29	11th		54	5th
5	11th		29.1	6th		55	3rd
6	18th		29.2	2nd		56	4th
6.1	11th		30	6th		57	10th
7	9th		30.1	2nd		57.1	7th
7.1	1st		31	8th		57.2	5th
8	14th		31.1	6th		57.3	7th
9	8th		31.2	Original		57.4	7th
9.1	8th		31.3	Original		58	6th
9.2	2nd		32	11th	(P)	59	2nd
10	9th		33	19th		59.1	Original
10.1	9th		33.1	8th		60	3rd
10.2	2nd		33.2	7th	(P)	61	3rd
11	11th		33.3	1st		61.1	1st
11.1	8th		34	10th		62	3rd
12	15th		34.1	6th		63	4th
13	11th		35	10th		64	12th
13.1	10th		35.1	6th	*	64.1	4th
13.2	5th		36	11th		64.2	3rd
14	7th		37	7th		64.3	3rd
15	9th		38	7th		65	6th
16	10th		39	9th	*	65.1	5th
17	8th		39.1	1st	*	65.2	4th
18	9th		39.2	1st	*	65.3	3rd
19	11th					65.4	3rd

* Denotes Change
(P)Pending approval of Advice Letter No. 9366

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 92 of this schedule are Effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	173rd * (P)	20	9th	40	7th *
AA	38th	21	9th	40.1	Original
B	7th	21.1	5th	41	3rd
C	11th *	21.2	Original	42	4th
D	1st	22	5th	42.1	Original
1	11th	23	4th	43	3rd
1.1	10th	23.1	5th	44	6th
1.2	7th	24	4th *	45	2nd
1.2.1	4th	25	8th	46	1st
2	9th	26	8th	47	2nd
2.1	6th	26.1	2nd	48	2nd
3	15th	27	10th	49	8th
3.1	9th	27.1	1st	49.1	3rd
3.2	11th	27.2	Original	50	6th
3.3	Original	27.3	Original	51	6th
3.4	Original	28	8th	52	4th
4	9th	28.1	6th	53	3rd
4.1	7th	29	11th	54	5th
5	11th	29.1	6th	55	3rd
6	18th	29.2	2nd	56	4th
6.1	11th	30	6th	57	10th
7	9th	30.1	2nd	57.1	7th
7.1	1st	31	8th	57.2	5th
8	14th	31.1	6th	57.3	7th
9	8th	31.2	Original	57.4	7th
9.1	8th	31.3	Original	58	6th
9.2	2nd	32	11th (P)	59	2nd
10	9th	33	19th	59.1	Original
10.1	9th	33.1	8th	60	3rd
10.2	2nd	33.2	7th (P)	61	3rd
11	11th	33.3	1st	61.1	1st *
11.1	8th	34	10th	62	3rd
12	15th	34.1	6th	63	4th
13	11th	35	10th	64	12th
13.1	10th	35.1	5th *	64.1	4th
13.2	5th	36	11th	64.2	3rd
14	7th	37	7th	64.3	3rd
15	9th	38	7th	65	6th
16	10th	39	8th	65.1	5th
17	8th	39.1	Original	65.2	4th
18	9th	39.2	Original	65.3	3rd
19	11th	40	6th	65.4	3rd

* Denotes change
(P) Pending approval of Advice Letter No. 9366

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheets A through 92 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	172nd	* (P)	20	9th		40	6th
AA	38th		21	9th		40.1	Original
B	7th		21.1	5th		41	3rd
C	11th		21.2	Original		42	4th
D	1st		22	5th		42.1	Original
1	11th		23	4th		43	3rd
1.1	10th		23.1	5th		44	6th
1.2	7th		24	3rd		45	2nd
1.2.1	4th		25	8th		46	1st
2	9th		26	8th		47	2nd
2.1	6th		26.1	2nd		48	2nd
3	15th		27	10th		49	8th
3.1	9th		27.1	1st		49.1	3rd
3.2	11th		27.2	Original		50	6th
3.3	Original		27.3	Original		51	6th
3.4	Original		28	8th		52	4th
4	9th		28.1	6th		53	3rd
4.1	7th		29	11th		54	5th
5	11th		29.1	6th		55	3rd
6	18th		29.2	2nd		56	4th
6.1	11th		30	6th		57	10th
7	9th		30.1	2nd		57.1	7th
7.1	1st		31	8th		57.2	5th
8	14th		31.1	6th	(P)	57.3	7th
9	8th		31.2	Original		57.4	7th
9.1	8th		31.3	Original		58	6th
9.2	2nd		32	11th	*	59	2nd
10	9th		33	19th		59.1	Original
10.1	9th		33.1	8th		60	3rd
10.2	2nd		33.2	7th	*	61	3rd
11	11th		33.3	1st		62	3rd
11.1	8th		34	10th		63	4th
12	15th		34.1	6th		64	12th
13	11th		35	10th		64.1	4th
13.1	10th		35.1	4th		64.2	3rd
13.2	5th		36	11th		64.3	3rd
14	7th		37	7th		65	6th
15	9th		38	7th		65.1	5th
16	10th		39	8th		65.2	4th
17	8th		39.1	Original		65.3	3rd
18	9th		39.2	Original		65.4	3rd
19	11th						

* Denotes change
(P) Pending approval of Advice Letter No. 9249.

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE OCT 31, 2000 SHEETS

Sheets A through 92 of this schedule are Effective OCT 31, 2000 as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	163rd	*	20	9th		40.1	Original
AA	38th	*	21	9th		41	3rd
B	7th		21.1	5th		42	4th
C	11th	*	21.2	Original		42.1	Original
D	1st		22	5th		43	3rd
1	11th		23	4th		44	6th
1.1	10th		23.1	5th		45	2nd
1.2	7th		24	3rd		46	1st
1.2.1	4th		25	8th		47	2nd
2	9th		26	8th		48	2nd
2.1	6th		26.1	2nd		49	8th
3	15th		27	9th		49.1	3rd
3.1	9th		27.1	Original		50	6th
3.2	11th		27.2	Original		51	6th
3.3	Original		27.3	Original		52	4th
3.4	Original		28	8th		53	3rd
4	9th		28.1	6th		54	5th
4.1	7th		29	11th		55	3rd
5	11th		29.1	6th		56	4th
6	18th		29.2	2nd		57	10th
6.1	11th		30	6th		57.1	7th
7	9th		30.1	2nd		57.2	5th
7.1	1st		31	7th		57.3	7th
8	14th		31.1	4th		57.4	7th
9	8th		31.2	Original		58	6th
9.1	8th		31.3	Original		59	2nd
9.2	2nd		32	10th		59.1	Original
10	8th		33	19th		60	3rd
10.1	9th		33.1	8th		61	3rd
10.2	2nd		33.2	6th		62	3rd
11	11th		33.3	1st		63	4th
11.1	8th		34	9th		64	12th
12	15th		34.1	6th		64.1	4th
13	11th		35	9th		64.2	3rd
13.1	10th		35.1	4th		64.3	3rd
13.2	5th		36	11th		65	6th
14	7th		37	7th		65.1	5th
15	9th		38	7th		65.2	4th
16	10th		39	8th		65.3	3rd
17	8th		39.1	Original		65.4	3rd
18	9th		39.2	Original			
19	11th		40	6th			

*Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	8th	75.4	3rd	81.4	2nd
65.7	5th	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	4th *	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd #	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	8th	87.1	Original
72	4th	77	7th *	88	1st
73	5th	78	8th *	88.1	Original
74	14th *	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st #
				94	2nd #
				95	3rd #

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	8th *	75.4	3rd	81.4	2nd
65.7	5th *	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	3rd *	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd #	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st #
				94	2nd #
				95	3rd #

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	7th	75.4	3rd	81.4	2nd
65.7	4th	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	2nd	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd #	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st #
				94	2nd #
				95	3rd #

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	7th	75.4	3rd	81.4	2nd
65.7	4th	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	2nd	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st #
				94	2nd #
				95	3rd #

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	7th	75.4	3rd	81.4	2nd
65.7	4th	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	2nd	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	2nd *
				95	3rd *

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th	75.3	2nd	81.3	2nd
65.6	7th	75.4	3rd	81.4	2nd
65.7	4th	75.5	3rd	81.5	2nd
65.8	4th	75.6	1st	81.6	2nd
65.9	6th	75.7	2nd	81.7	2nd
65.10	2nd	75.8	1st	82	3rd
65.11	2nd	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st
				95	2nd *

* Denotes change

Continued

DEFINITIONS AND RULES

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	5th *	75.3	2nd	81.3	2nd
65.6	7th *	75.4	3rd	81.4	2nd
65.7	4th *	75.5	3rd	81.5	2nd
65.8	4th *	75.6	1st	81.6	2nd
65.9	6th *	75.7	2nd	81.7	2nd
65.10	2nd *	75.8	1st	82	3rd
65.11	2nd *	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st
				95	1st

* Denotes change

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65.6	7th *	75.4	3rd	81.4	2nd
65.7	4th *	75.5	3rd	81.5	2nd
65.8	4th *	75.6	1st	81.6	2nd
65.9	6th *	75.7	2nd	81.7	2nd
65.10	2nd *	75.8	1st	82	3rd
65.11	2nd *	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st
				95	1st

* Denotes change

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65.5	4th	75.3	2nd	81.3	2nd
65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st
				95	1st *

* Denotes change

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65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	5th *	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st
				95	Original

* Denotes change

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65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	4th	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	1st *
				95	Original *

* Denotes change

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65.5	4th	75.3	2nd	81.3	2nd
65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	1st
70	4th *	75.14	1st	87	1st
71	4th	76	7th	87.1	Original
72	4th	77	6th	88	1st
73	5th	78	8th	88.1	Original
74	13th	79	7th	89	1st
74.1	5th	80	6th	90	1st
75	4th	81	10th	91	1st
75.1	2nd	81.1	2nd	92	Original
75.2	2nd	81.2	2nd	93	1st
				94	Original

* Denotes change

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65.5	4th	75.3	2nd	81.3	2nd	
65.6	6th	75.4	3rd	81.4	2nd	
65.7	3rd	75.5	3rd	81.5	2nd	
65.8	3rd	75.6	1st	81.6	2nd	
65.9	5th	75.7	2nd	81.7	2nd	
65.10	1st	75.8	1st	82	3rd	
65.11	1st	75.9	1st	83	1st	
66	6th	75.10	1st	84	2nd	
67	3rd	75.11	1st	84.1	Original	
68	2nd	75.12	1st	85	Original	
69	2nd	75.13	1st	86	1st	*
70	3rd	75.14	1st	87	1st	*
71	4th	76	7th	87.1	Original	*
72	4th	77	6th	88	1st	*
73	5th	78	8th	88.1	Original	
74	13th	79	7th	89	1st	
74.1	5th	80	6th	90	1st	
75	4th	81	10th	91	1st	
75.1	2nd	81.1	2nd	92	Original	
75.2	2nd	81.2	2nd	93	1st	
				94	Original	

* Denotes change

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Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
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65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	Original
70	3rd	75.14	1st	87	Original
71	4th	76	7th	88	Original
72	4th	77	6th	88.1	Original
73	5th	78	8th	89	1st
74	13th	79	7th	90	1st
74.1	5th	80	6th	91	1st
75	4th	81	10th	92	Original
75.1	2nd	81.1	2nd	93	1st *
75.2	2nd	81.2	2nd	94	Original *

* Denotes change

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Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	4th	75.3	2nd	81.3	2nd
65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	Original
70	3rd	75.14	1st	87	Original
71	4th	76	7th	88	Original
72	4th	77	6th	88.1	Original
73	5th	78	8th	89	1st
74	13th	79	7th	90	1st
74.1	5th	80	6th	91	1st
75	4th	81	10th	92	Original
75.1	2nd	81.1	2nd	93	Original *
75.2	2nd	81.2	2nd		

* Denotes change

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Sheet	Original or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
65.5	4th	75.3	2nd	81.3	2nd
65.6	6th	75.4	3rd	81.4	2nd
65.7	3rd	75.5	3rd	81.5	2nd
65.8	3rd	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	Original
70	3rd	75.14	1st	87	Original
71	4th	76	7th	88	Original
72	4th	77	6th	88.1	Original
73	5th	78	8th	89	1st
74	13th	79	7th	90	1st
74.1	5th	80	6th	91	1st
75	4th	81	10th	92	Original *
75.1	2nd	81.1	2nd		
75.2	2nd	81.2	2nd		

*Denotes change

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Sheet	Orginal or Number of Revision	Sheet	Original or Number of Revision	Sheet	Original Or Number of Revision
65.5	4th (P)	75.3	2nd	81.3	2nd
65.6	6th	75.4	3rd	81.4	2nd
65.7	3th	75.5	3rd	81.5	2nd
65.8	3th	75.6	1st	81.6	2nd
65.9	5th	75.7	2nd	81.7	2nd
65.10	1st	75.8	1st	82	3rd
65.11	1st (P)	75.9	1st	83	1st
66	6th	75.10	1st	84	2nd
67	3rd	75.11	1st	84.1	Original
68	2nd	75.12	1st	85	Original
69	2nd	75.13	1st	86	Original
70	3rd *	75.14	1st	87	Original
71	4th	76	7th	88	Original
72	4th	77	6th	88.1	Original
73	5th	78	8th	89	1st
74	13th	79	7th	90	1st
74.1	5th	80	6th	91	1st
75	4th	81	10th		
75.1	2nd	81.1	2nd		
75.2	2nd	81.2	2nd		

* Denotes change
(P) Pending approval of Advice Letter No. 8327.

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DEFINITIONS AND RULES -PRELIMINARY STATEMENT

The definitions and rules in this schedule apply except that if a definition or condition for service in any other schedule conflicts with these definitions and rules, the definition or condition for service in the other schedule shall apply.

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Continued

DEFINITIONS

Certain terms and phrases used in the following Rules and associated filed tariffs have the meaning as given in the Definitions set forth below:

Advanced Credit Management (ACM)

A process whereby the Utility will establish credit limits for new and existing customers. The customer may also designate their own credit limit provided that limit does not exceed the limit established by the Utility. (See Rule No. 5)

Applicant

An individual or concern making application to the Utility for telephone service or installation of facilities.

Authorized Equipment

Registered or grandfathered customer-provided equipment authorized for connection to the telecommunications network in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations or of the California Public Utilities Commission's certification program General Order 138.

Authorized User

A person, firm, or corporation (other than the customer) on whose premises an exchange service, special access line (SAL) or a private line termination is located and who is authorized to communicate over the service according to the terms of the schedule. An authorized user must be specifically named in the order for service.

Automatic Bank Payment (ABP)

An option available to customers to enable payment of telephone bills automatically. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bill. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

Abandoned Service (N)

Premises or service is considered abandoned when a customer has vacated his or her premise without notifying the Utility to terminate service, or otherwise by word or conduct indicates an intent to relinquish service. (N)

Continued

DEFINITIONS

Certain terms and phrases used in the following Rules and associated filed tariffs have the meaning as given in the Definitions set forth below:

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Continued

DEFINITIONS - Continued

Auxiliary Line

An additional individual line form the same central office to the same premises as the main individual line and associated therewith.

Base Rate or Rate Area

A specific area within an exchange wherein individual and party line business and residence service and private branch exchange system service is furnished without the application of mileage charges.

Base Rate Point

A designated point within an exchange area for which base rates apply.

Battery Power

Electrical energy furnished by means of a circuit from a central office or other source of supply to operate the private line service or other equipment requiring battery power.

Baud

A unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

Billed Number Screening (BNS)

A screening service which disallows other calling parties to bill collect or third-party calls to a telephone number in the BNS database tables.

Blanket Agency Form (N)

An affidavit that the agent submits to the Utility which certifies that authorization has been provided to the agent to purchase services on behalf of the customer. (N)

Bridging

The connection of one or more circuits in parallel with another circuit without interrupting the continuity of the first circuit.

Bridging Wire Center

The Utility designated wire center in which bridging is accomplished.

Continued

DEFINITIONS - Continued

Building

A nonmobile ground supported structure intended to give protection from the elements and usually enclosed by a system of essentially continuous exterior walls. A building may contain more than one premises. Carports, driveways, passageways, patios or similar connecting elements not intended for occupancy, covered or not, do not create a single building.

Abutting structures having common hallways above ground level, occupied by a customer or his personnel as a permanent work location and appearing to function as one entity, are treated as a single building.

A pier or wharf for mooring one or more boats is treated as a single building.

A trailer pad improved for regular use is treated as a single building.

For provision of service connection facilities, each of several single occupancy "Townhouse" living units constructed on a separate lot within a continuous property is treated as a separate building.

A building may be subdivided by one or more interior walls preventing passage between portions of the building, as in a row of business establishments. All portions of a building need not have single owner-ship as in a condominium.

Buried Cable

A cable designed for use in underground construction and utilized in extending the Utility's telephone plant.

Business Service

Exchange service furnished to individuals engaged in a business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, hotels receiving individual or party line service, and individuals conducting any business or practicing a profession having no other office than their residence and where the actual or obvious use of the service is principally or substantially of a business, professional or occupational nature.

Material omitted now shown on 9th Revised Sheet 1.1

Continued

DEFINITIONS - Continued

California Relay Service

This service enables users of telecommunications devices to call parties without telecommunications devices, and for parties without telecommunications devices to call parties with telecommunications devices. The originating and receiving telephone numbers must be within California. Specific user information is in Schedule Cal. P.U.C. No. A-5, Special Condition 10.

Central Office

A switching office unit by means of which telephone stations may be connected to one another.

Material omitted now shown on 14th Revised Sheet 3.

Continued

DEFINITIONS - Continued

CENTRAL OFFICE AREA

A specific portion of an exchange area served by a particular central office.

CENTREX SERVICE (See also Private Branch Exchange Service)

The term "primary line" as used in connection with Centrex Service denotes a line capable of receiving direct in-dialed calls and capable of direct out-dialing of calls.

The term "extension line" (additional termination of a primary service) as used in connection with Centrex Service denotes a line connected to the same telephone number terminal as the primary line with which it is associated.

The term "customer location" as used in connection with Centrex Service denotes space occupied by the customer in a building or buildings located on the customer's continuous property.

The term "customer primary location" as used in connection with Centrex Service denotes the customer location at which attendant positions are installed for the purpose of receiving incoming directory number traffic. The term "Utility premises" as used in connection with Centrex Service denotes space which is owned by the Utility.

CERTIFIED EQUIPMENT

Denotes customer-provided ancillary and data equipment that has been issued a registration number by the Public Utilities Commission of the State of California and said number has been permanently affixed to the certified equipment by means of an identification plate.

Certified equipment may be connected to the telecommunications network through a connecting arrangement.

CHANNEL (T)

The electrical communications path provided by the Utility between two or more points of terminations in the Utility's offices, furnished by wire, radio or a combination thereof, (or photonic communications path in the case of.fiber optic based transmission systems). (T)

CIRCUIT (N)

SEE CHANNEL (N)

Continued

DEFINITIONS - Continued

COAM

Customer-owned and -maintained

COINLESS CUSTOMER-OWNED PAY TELEPHONE (COPT)

Coinless COPT is a pay telephone that employs call processing capabilities, either internal to the instrument or through remote call processing capabilities, and is capable of receiving payment by means other than coin. Coinless COPT telephones may also accept coins. (T)

COIN SERVICE

Utility provided public telephone service or individual line Utility provided semipublic service. This service is deregulated with FCC Docket No. 96-128. (N)

COMMUNICATIONS SYSTEMS

Denotes facilities which are capable, when not connected to exchange or message toll service or private line services, of two-way communications between customer.provided terminal equipment or Utility stations.

Continued

DEFINITIONS - Continued

CONTINUOUS PROPERTY (D)

(D)

Continuous property is land which is (1) wholly owned by a single individual or entity, regardless of whether the owner leases* all or a portion of the property to another, and (2) which contains, or will contain, multiple buildings where all portions of the property may be served without crossing a public thoroughfare** or the property of another. (N)

(N)

* The Property retains its character as continuous property regardless of whether the owner or a lessee (who wholly leases the property from the owner) sublets a portion of the property to another, e.g., apartment buildings or complexes; condominiums are also considered continuous property. (N)

** A public thoroughfare is a street, road or other means of passage across property which is not subject to restrictions on ingress, egress or boundaries. (N)

Material omitted now shown on 9th Revised Sheet 3.1

Continued

DEFINITIONS - Continued

CONTINUOUS PROPERTY - Continued (N)

The three basic types of Continuous Properties are:

Single-tenant commercial in which one owner or tenant occupies all buildings.

Mixed commercial and residential (e.g., buildings with both commercial and residential space or campus type configurations such as colleges and military bases) in which a mixture of business and residential uses exists.

Multi-tenant commercial and/or residential in which several tenants occupy a building individually on a per-floor or per-section basis.

Single-family homes and properties within which a portion of the land is owned by separate entities and a portion is owned by the entities in common*** do not constitute continuous property. (N)

CONTRACT (L)

The term "Contract" refers to the service agreement between a customer and the Utility under which facilities for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contract are furnished in accordance with the provisions of the Utility's regulations and schedules.

CONTRIBUTION IN AID OF CONSTRUCTION TAX

Specific information and applicability in Rule No. 2 Schedule Cal. P.U.C. No. D&R (Definitions & Rules)

COORDINATING FACILITIES

The term "Coordinating Facilities" denotes those used for communication between stations on program networks to enable the customer to pass information necessary for the proper handling of his programs. (L)

*** Such as townhomes and homes in gated communities.

Material omitted now shown on 11th Revised Sheet 3.2.
(L) Material previously shown on 14th Revised Sheet 3.

Continued

DEFINITIONS (L)

CUSTOMER

The person in whose name the service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a filed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Private Line Service)

Denotes devices, apparatus, and their associated wiring, provided by a customer, or authorized user which are used with the network control signaling unit or other station equipment furnished by the Utility and does not include customer-provided communications systems.

DATA ACCESS ARRANGEMENT

Denotes a protective "Connecting Arrangement" for use with the network control signaling unit to permit the transmitting and/or receiving of signals that have been converted from data signals to voice frequency signals by customer-provided data sets. The protective -Connecting Arrangement" may be located either on the customer's premises and/or at the Utility's option, in the Utility's central office building.

DATA SET OF DATA SUBSET

Denotes a facility which converts data signals to voice frequency signals for sending and converts voice frequency signals to data signals for receiving.

DATE OF PRESENTATION

The date upon which a bill or notice is mailed or delivered to the customer. (L)

Material omitted now shown on Original Sheet 3.3.
(L) Material previously shown on 14th Revised Sheet 3 and 8th Revised Sheet 3.1.

Continued

DEFINITIONS (L)

DEMARCATION OF EXCHANGE FACILITIES

The regulated network point of demarcation is at the protector or standard network interface (SNI), if installed, all facilities beyond that point, will be considered the responsibility of the customer.

DIAL TELEPHONE SERVICE

Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's telephone is equipped for originating calls therefrom.

DIRECT CONNECT SERVICE

Allows automatic dialing of calls to a preselected telephone number when the telephone handset is taken off-hook.

DIRECT ELECTRICAL CONNECTION

Denotes a physical connection of the electrical conductors in the communication path.

DIRECTORY LISTING

Essential information in the telephone directory whereby telephone users may ascertain the telephone numbers of a customer's service.

DISTRIBUTION FACILITIES

The Utility's cables, wires and associated supporting structures and appurtenances, located in dedicated streets and utility easements, designed to serve more than one property and extending from the serving central office to the points of connection with service connection facilities. (See Line Extension and Service Connections)

DISTRIBUTION TERMINAL

A connecting block. A base with terminals or connecting strips used to interconnect wires, cables, or cords. (L)

(L) Material previously shown on 8th Revised Sheet 3.1 and 10th Revised Sheet 3.2.

Continued

DEFINITIONS

DISTRICT AREA (L)

A specific portion of an exchange area served by a particular central office or by a group of central offices common only to that portion, and for which there is a designated principal central office.

DUPLEX SERVICE

Provides for simultaneous transmission in both directions.

ELECTION SERVICE

New or additional service or facilities for use in connection with a Federal, State or local election campaign for political office, including fund raising activities, or in connection with a proposition, bond, initiative, or any other matter which is on, or may be on, an election ballot.

EMERGENCY

A situation which exists when serious sickness, public safety, necessity or war conditions are involved. (L)

(L) Material previously shown on 10th Revised Sheet 3.2.

Continued

DEFINITIONS - Continued

EQUALIZATION

Equipment and services furnished to broaden the range through which transmission of approximately uniform level may be attained.

EXCHANGE

Consists of one or more central offices, usually located in the same city, town or village, forming a local system providing local service between customers in the city, town or village, or contiguous thereto, at rates established for that area.

EXCHANGE AREA

The total area within which the Utility holds itself out to furnish exchange telephone service from central offices serving that area.

EXCHANGE MESSAGE

A completed telephone call or telephonic communication between primary exchange services in the same local service area except messages between toll points.

EXCHANGE SERVICE

Telephone service furnished between customers within an exchange area.

(D)

(D)

Continued

DEFINITIONS - Continued

EXTENDED SERVICE

Exchange service available to customers in a particular exchange area for communication throughout that exchange area and other designated areas in accordance with the provisions of the exchange tariffs.

(D)
(D)

EXTENSION STATION (Additional Termination of a Primary Service)

An additional termination of a primary service both of which use the same circuit to the central office, or in the case of the private branch exchange, the extensions to the primary terminations. (T)

FARMER LINE SERVICE OR COOPERATIVE RURAL SERVICE

Farmer line service or cooperative rural service is exchange service furnished in the suburban or farmer line area where the lines are built, owned and maintained by individuals and join the Utility's line at the boundary of the primary rate area or the city limits. In case the latter boundary is located a greater distance from the central office than the former, the connection of these lines with the exchange serving them is made at the Utility's central office and the customers are exchange customers.

FLAT RATE SERVICE

Unlimited exchange service furnished for a fixed periodic charge.

(D)
(D)

FOREIGN EXCHANGE SERVICE

Exchange service furnished by means of a circuit connecting a customer's premises with a central office in an exchange area other than that in which the premises is located. (T)
(T)

Continued

DEFINITIONS - Continued

HARMFUL MATTER (N)

"Harmful Matter" as defined in California Penal Code, Section 313, means matter, taken as a whole, which to the average person, applying contemporary statewide standards, appeals to the prurient interest, and is matter which, taken as a whole, depicts or describes in a patently offensive way, sexual conduct and which, taken a whole, lacks serious literary, artistic, political or scientific value for minors.

"Matter" includes live or recorded telephone messages when transmitted, disseminated or distributed as part of a commercial transaction.

"Minors" means any person under 18 years of age. (N)

HERTZ

An electrical term meaning one cycle per second.

IMMEDIATE FAMILY

A group of persons, related either by blood, marriage or adoption.

INDIVIDUAL LINE SERVICE

Exchange service furnished by means of a central office line or circuit assigned for use for one primary service only.

INFORMATION ACCESS SERVICE

A serving arrangement which enables a customer to offer a pre-recorded announcement or interactive program to clients (callers) by dialing an IAS telephone number for a charge.

INFORMATION PROVIDER (N)

The customer of the Utility who subscribes to the Utility's Information Access Service and/or Information Calling Service Transport and provides a recorded audiotex or videotex service for callers to access.

INFORMATION PROVIDER BLOCKING

The Utility's customer's ability to block access to Information Calling Service (900) and Information Access Service (976). (N)

Material omitted now shown on 17th Revised Sheet 6.

Continued

DEFINITIONS - Continued

(D)

(D)

INTERFACE

Denotes the junction of point of interconnection between customer-provided equipment and the facilities of the Utility.

INTERFACE (Private Line Service)

Denotes that point on the premises of the customer or authorized user at which provision is made for connection of other than Utility-provided facilities to facilities provided by the Utility.

LARGE TELEPHONE ACCOUNTS

An account for which the average monthly billing account is $10,000 per month. This would include composite accounts, but would not include a sum total of all bills paid by one business entity.

LATE PAYMENT CHARGE

A charge applicable to an unpaid balance not received at the Utility or one of its payment agents by the late payment date printed on the bill.

LEVEL BILL PLAN

A "Level Bill Plan" is a billing service which provides large telephone accounts with an estimated average monthly bill. A settlement procedure will occur in the month following each quarter whereby the difference between the amount paid the previous quarter and the actual amount billed will be debited or credited to the next months level payment.

Continued

DEFINITIONS - Continued

LINE EXTENSION

Line extensions consist of overhead or underground extension of existing distribution facilities to new service connections and exclude additions to plant along existing telephone facilities. (See Distribution Facilities and Service Connections)

LIVE PROGRAM

An Information Calling Service offering which allows a caller to join a live conversation with one or more other parties.

(D)

(D)

LOCAL SERVICE

Exchange service available in a particular exchange area for communication throughout that exchange area.

LOCAL SERVICE AREA

An area within which are located the primary services which customers may call at exchange rates, in accordance with the provisions of the exchange tariffs. The local service area may include the whole or a part of an exchange area, or parts or all of two or more exchange areas.

Continued

DEFINITIONS - Continued

MEASURED RATE SERVICE (L)

A telephone service, the charges for which are based upon a basic monthly charge plus an additional fixed charge applicable to each exchange unit. (L)

MEMBER OF A FIRE OR BUSINESS

Individuals, firms, companies or associations engaged in the same business or profession on one premises, receiving service from the same facilities, are considered as members of a firm or business if the individuals or members of the firms, company or association file a joint income tax return and also if any individual member of a firm, company or association substantially participates in the earnings of his fellow members of such firm, company or association.

MESSAGE RATE SERVICE

A telephone service, the charges for which are based upon a basic monthly charge plus an additional fixed charge applicable to each outgoing message.

MOBILEHOME PARKS (N)

A mobilehome park, is defined as any area or tract of land where two or more mobilehome lots accommodate manufactured homes or mobilehomes and (1) which is subject to the permit to operate requirements under the Mobilehome Parks Act (Health and Safety Code Section 18200, et.seq.) or (2) that (a) is owned, operated and maintained by a government entity, (b) is for residential occupancy by the public and (c) is not used for government employee housing or occupancy.

In addition, employee housing within the definition of the Health and Safety Code Section 17008, regardless of the number of employees does not constitute a "mobilehome park" unless such employee housing is incidental to the operation of the mobilehome park and such park is otherwise subject to the permit to operate requirement under the Mobilehome Parks Act. (N)

Material omitted now shown on 1st Revised Sheet 7.1.

Continued

DEFINITIONS - Continued

NETWORK CONTROL SIGNALING (L)

Denotes the transmission of signals used in the exchange and toll network which perform functions such as supervision (control, status, and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the central office equipment in the exchange and toll network. (L)

OWNERSHIP (N)

1. Property owner/Landlord/Agent: The owner of real property who occupies, leases or rents property for residential or commercial purposes, or the owner' s authorized representative.

2. Tenant: A person or entity paying rent to occupy or use real property owned by a landlord for residential or commercial purposes. (N)

(L) Material previously shown on 8th Revised Sheet 7.

Continued

DEFINITIONS - Continued

NONRECURRING CHARGE (NRC) (T)

The initial charge made under certain conditions to cover all or a portion of the cost of installing Network Services.

OPTIONAL PREFIX SERVICE (T)

A prefix furnished within an exchange or district area but, at the request of the customer, served from a central office which is not the serving central office as designated by the Utility.

OWNERSHIP OF PREMISES (T)

Ownership of a premises will be established after a certificate is submitted to the effect that premises is owned by the customer.

(D)

(D)

Continued

DEFINITIONS - Continued

Permanent Disconnect

A discontinuance Of service in which the facilities used in the service are immediately made available for use for another service.

Personalized Telephone Number (PTN)

Personalized Telephone Number (PTN) Service allows customers the option of selecting an available telephone number with the specific digits the customer chooses or through a customer requested search. (N)

(N)

Premises

1. A room or portion of a room of a building occupied by the customer or the customer's personnel for his exclusive business or residential use.

2. A group of rooms which are contiguous, on the same floor or on separate floors occupied exclusively by the customer or the customer's personnel.

3. When the customer occupies more than one building and the buildings are connected by an enclosed walkway, under exclusive control of the customer, which is capable of handling pedestrian traffic and necessary wiring, the buildings so connected will be considered as one premises subject to compliance with 2. above.

4. A mobile home, boat, room, apartment or that portion of an individual house or building entirely occupied by an individual or by one family, or jointly occupied by two or more individuals functioning as one domestic household. Private garages, patios, servants quarters which are part of the customers domestic establishment and used as part of his residence if located on the same continuous property and not separated from the residence by a public thoroughfare.

Continued

DEFINITIONS - Continued

PRINCIPLE CENTRAL OFFICE

The term Principal Central Office refers to the central office in a single office exchange or district area, or to that office (usually the toll office) of a multioffice exchange or district area which is desigated as such for (1) the purpose of measuring local channel mileage and (2) termination of an interdistrict area or interexchange channel and its connection to a Local Loop.

PRIVATE BRANCH EXCHANGE SERVICE

Inward Dialing Service is a type of private branch exchange service which provides for direct access, without the intervention of the attendant, from the exchange system to station lines of the inward dialing system.

Centrex Service is a type of private branch exchange service which provides inward dialing service.

SPECIAL ACCESS LINE (T)

A "Special Access Line" consists of the facilities including special transport and special access lines terminating on a standard network device without intermediate switching arrangements. (T)

Continued

DEFINITIONS - Continued

Private Line Network

Two or more private line units of the same type which are permanently connected, or may be connected by a switching arrangement.

Continued

DEFINITIONS - Continued

SPECIAL ACCESS SERVICE

Special Access service is that of furnishing the requisite facilities and channels to enable the customer and authorized users to communicate between specified locations, subject to the availability of such facilities and at rates and conditions set forth in the applicable schedule.

PROGRAM

Any live or recorded service furnished by an Information Provider and/or Sponsor by which the Utility's customer can access Information Calling Service and/or Information Access Service.

PROMOTIONAL ITEMS/SWEEPSTAKES (N)

The Utility may occasionally give away promotional items at trade shows or other promotional events. The Utility may also conduct contests and/or sweepstakes with prizes funded by the Utility. The value of the prizes will not exceed a nominal dollar value per contestant. (N)

PUBLIC NEWS CUSTOMER

Public News Customers include public news associations which collect or disseminate general news for publications, newspapers, magazines, periodicals, and other publications, of general circulation which collect, disseminate, or publish general news for the information of the public. "General News" includes a balanced account of current events, public announcements, information relating to finance, science, commerce, religion, civic or other public organizations, and all like information of general public interest.

PUBLIC TELEPHONE SERVICE

A nonlisted, noncustomer exchange service provided for the convenience of the public at locations designated by the Utility. This service is deregulated with FCC Docket No. 96-128.

RATE AREA

See Base Rate Area

Continued

DEFINITIONS - Continued

RATE CENTER

The designated point within an exchange or district area which is used in computing mileage for application of interexchange mileage rates.

RECORDED PROGRAM

An Information Access Service and/or Information Calling Service offering which allows callers to access an Information Provider's Audiotex or Videotex Program.

REGISTERED EQUIPMENT

Terminal equipment, multiline terminating systems, and protective circuitry which comply with and have been approved in accordance with the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

RESIDENCE SERVICE

Residence service is exchange service furnished customers where the actual or obvious use is for domestic purposes.

ROOM

Space in a building surrounded by walls or closed partitions provided the opening, if any, between the top of such walls or partitions and the ceiling is less than two feet.

SALES REPRESENTATIVE (See Sales Agency Program)

A Utility approved vendor contracted to market, on a commission basis, Network and Exchange Services in accordance with authorized tariff rates, charges and regulations as set forth in the Utility's Schedules. (T)

SALES AGENCY PROGRAM (See Sales Representative)

The Sales Agency Program allows a Utility authorized Sales Representative (vendor) to market, on a commission basis, within geographical area designated by the Utility, Network and Exchange Services at rates, charges and regulations as set forth in the Utility's Schedules. A Utility authorized Sales Representatives may also be compensated for sale of the Utility Services under the G. 0. 96-A contract process. (T)

Continued

DEFINITIONS - Continued

SALES AGENCY PROGRAM - Continued

Each Sales Representative must sign a GTE Authorized Sales Representative Agreement. The Sales Representative shall meet all requirements and standards as set forth in the agreement and failure to do so shall result in termination of the vendor from the plan at the option of the Utility.

The Utility shall receive a letter of authorization signed by the Sales Representative and applicant/customer or a Blanket Agency Form to represent such application/customer in regard to their telephone service. This accommodation does not remove the responsibility of the applicant/customer for payment of service, usage or adherence to other Rules set forth in the Utility's Schedules.

A customer who is represented by an authorized Sales Representative shall retain the same remedial rights against the Utility as if the services were subscribed to directly from the Utility.

Once the customer order is received by the Utility a confirmation letter will be forwarded, by the Utility, to the customer. The confirmation letter shall also state that the customer has been informed of their remedial rights against the Utility, including the ability to file a complaint as set forth in D&R Rule No. 12, Disputed Bills.

Authorized Sales Representatives will receive compensation for the marketing of Network and Exchange Services as specified by the Utility. For each network service offered in the Sales Agency Program, commissions paid by GTEC to authorized sales representatives may not exceed 50% of the annual recurring revenue for the service sold, nor may the commission paid by GTEC to sales representatives exceed GTEC's own costs to sell the service.

SEMIPUBLIC SERVICE

A customer service with a telephone equipped with a coin collecting device furnished for the use of the customer and the public in locations somewhat public in character. This service is deregulated with FCC Docket No. 96-128. (N)

SERVICE AREA

A specific portion of an exchange area served by one or more central offices as shown on exchange maps filed elsewhere in the tariff schedules.

Continued

DEFINITIONS - Continued

Service Connection

Wire or cable, and associated underground supporting structure where used, from the point of connection with the Utility's distribution facilities to the point of connection with the network device at the building served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or Utility easement. (T)
(See Distribution facilities and Line Extensions.) (T)

Service Connection Charge

A charge intended to cover in part certain operating expenses incident to the establishment of telephone service and the connection of the service with the network system. (T)

Service Point (Private Line Service)

The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's or authorized user's premises where channels provided by or furnished to the customer are terminated on a standard network device. (T)

Service Terminal

The term "Service Terminal", when used in connection with Series 5000 Telpak Channels and Services and Series 8000 Wideband Service Channels denotes the facilities required for terminating the interexchange channel. (T)

Signal Source

A location at which signals are supplied to a local distribution system or an interexchange system.

(D)

(D)

Single Service (Half Duplex)

Single service (half duplex) provides for transmission alternately in either direction or for transmission on one direction only

Continued

DEFINITIONS - Continued

SPECULATIVE PROJECTS

Projects involving oil wells, mining operations, stock or other promotional schemes, club membership or other drives, sales campaigns, resorts, business ventures when experience shows that they are of a type subject to frequent sale or in which the proprietor has only a minor financial interest, and other projects which present more than the usual liability of loss.

SPONSOR

A Sponsor subscribing to the Utility's Information Calling Service Transport, offers a live program and provides the bridging equipment. (N)

(N)

STANDARD TRANSMISSION LIMITS

Standard transmission limits used herein means an airline distance of one-half mile measured from the primary termination on a network device.

Continued

DEFINITIONS - Continued

SUBDIVISION

Improved or unimproved land under a definite plan of development where in it can be shown that there are reasonable prospects within the next three years for five or more nontemporary appearances of primary or trunk lines at a density of at least one per acre.

SUBSCRIPTION

The only manner and process by which an Information Provider and/or Sponsor may furnish caller access to programs providing messages containing harmful matter.

SUPERSEDURE

Allowed except when otherwise indicated in the various tariff schedules.

Exchange Service

The transfer of an entire service, including the telephone number(s), from a customer to an applicant with no interruption of service and no change in the service.

Special Access Service (T)

The transfer of a customer's Special Access service from the customer to the applicant with no change in type or location of Special Access channels. (T) (T)

TELEPHONE MESSAGE

A completed call or telephonic communication.

Continued

DEFINITIONS - Continued

TELEPHONE SERVICE

A service including both exchange and toll service.

TEMPORARY DISCONNECT

A service is temporarily disconnected when service is denied by the Utility, but the telephone facilities are held available for the customer of the service.

TEMPORARY SERVICE

In connection with Special Access, service furnished for a period of less than one month. (T)

In connection with services other than Special Access, service definitely known to be required for a short period (in general less than twelve consecutive months), such as that furnished to contractors for use during construction of a building, service to a convention, circus, resort, guests at resorts, election service or other services of a similar nature where it is definitely known that service will be of a temporary nature. (T)

TIE LINE

A channel connecting two network devices serving private branch exchange systems within one exchange for the purpose of interconnection.

Continued

DEFINITIONS - Continued

TOUCH CALLING SERVICE

A service arrangement permitting use of customer telephone instruments equipped with keys/buttons, each of which generates a distinctive tone, for the origination of calls, Touch Calling service is offered for use with customer lines served from a central office equipped to furnish the service.

TRACT OR SUBDIVISION

Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more primary lines at a density of at least one per acre.

(D)

(D)

TRANSPORT CHARGE - INFORMATION PROVIDER/SPONSOR

The usage charges billed to the Information Provider/Sponsor for qualifying minutes of connect time.

TRENCHING COSTS

Cost of excavating, backfilling and compacting, and, where necessary, cost of breaking and replacing pavement and of restoring landscaping.

TRUNK LINE

A telephone circuit from one central office unit to another or between a network device serving a private branch exchange system and a Utility central office.

Continued

DEFINITIONS - Continued

Underground Supporting Structure

Conduit, manholes, handholes, and pull boxes where and as required plus trenching costs as defined above.

Voice Service (N)

Voice Service is any Exchange Service that provides voice telephone service furnished between customers within an exchange area. (N)

Continued

DEFINITIONS - Continued

(D)

(D)

Underground Supporting Structure

Conduit, manholes, handholes, and pull boxes where and as required plus trenching costs as defined above.

(D)

(D)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE

A. GENERAL

Exchange service is available through facilities owned and maintained by the Utility in accordance with the Utility's standards, where operating conditions and facilities permit, and, in multi-office exchanges, is operated from the central office designated by the Utility. The Utility is not obligated to provide service except under reasonable conditions. Provision of all services is limited to situations where compatibility with central office systems remains technically feasible. (N)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE

A. GENERAL

Exchange service is available through facilities owned and maintained by the Utility in accordance with the Utility's standards, where operating conditions and facilities permit, and, in multioffice exchanges, is operated from the central office designated by the Utility. The Utility is not obligated to provide service except under reasonable conditions.

(D)
(D)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

B. SERVICE

The Utility furnishes service under its effective rate schedules, and in general, as follows:

1. Class of Service

   a. Business service
   b. Residence service

2. Type of Service

   a. Flat rate service
   b. Message rate service
   c. Coin box service
   d. Measured rate service

3. Grade of Service

   For grades of service furnished in the various exchange areas, see Schedules of Rates.

   Grade of Service

   a. Individual line
   b.
   c.
   d. (D)
   e. Private branch exchange

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

B. - Continued

Miscellaneous service and private lines are furnished by the Utility in accordance with the tariff schedules.

Service is furnished at the base rates shown in the exchange service schedules where service locations of the customer are on the premises on which the primary service, private branch exchange service, call receiving service or receiving service is located.

The application of business and residence rates for telephone service is governed by the actual or obvious use made of the service by the customer. If residence service is found to be used principally for business purposes, the Utility will furnish business service, except in cases where the customer will thereafter use the service for domestic or social requirements. (C)

C. BELL LIMITATIONS

1. Each individual primary line will accommodate a maximum of four bells; each suburban line will accommodate two bells.

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

D. OFF-PREMISES TERMINATIONS AND PRIVATE BRANCH EXCHANGE STATIONS

If so specified in the rate schedules, additional terminations of primary services or private branch exchange lines will be connected off the premises on which the primary service or private branch exchange lines are located in accordance with the following:

1. Same Customer

An off-premises additional termination of a primary line or private branch exchange line will be connected on a premises of the customer provided it is for the use of the customer and is located within standard transmission limits, except that an additional termination of a residence service or residence private branch exchange line will not be connected on a business premises other than set forth in Schedule Cal. P.U.C. No. C-1 for residence extension lines connected at a telephone answering service, and Schedule Cal. P.U.C. No. A-1 for additional terminations of residence service terminating on other business premises. (C)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

D. - Continued

2. Different Customer

An off-premises additional termination of a primary service or private branch exchange termination will be Installed on a premises of a party other than the customer to the off-premises service provided the occupant of the premises on which the service Is to be installed Is a customer to individual line, party line or private branch exchange system service, and the service is located within standard transmission limits, except that an additional residence service termination will not be installed on a business premises other than terminating at a telephone answering service, and Schedule Cal. P.U.C. No. A-1 for additional terminations of residence services terminating on other business premises.

E. PRIVATE BRANCH EXCHANGE SERVICE

1. See Schedule No. D & R, Original Sheet 9.1. for definition of Private Branch Exchange Service.

2. See Product Guide Sections 4 and 8 for descriptions of service features of Centrex service and Direct Inward Dialing service. (C)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

D. - Continued

2. Different Customer

An off-premises additional termination of a primary service or private branch exchange termination will be Installed on a premises of a party other than the customer to the off-premises service provided the occupant of the premises on which the service Is to be installed Is a customer to individual line, party line or private branch exchange system service, and the service is located within standard transmission limits, except that an additional residence service termination will not be installed on a business premises other than terminating at a telephone answering service, and Schedule Cal. P.U.C. No. A-1 for additional terminations of residence services terminating on other business premises. x

E. PRIVATE BRANCH EXCHANGE SERVICE

1. See Schedule No. D & R, Original Sheet 9.1. for definition of Private Branch Exchange Service.

2. See Schedule No. A-3 and No. A-6 for descriptions of service features of Centrex service and Direct Inward Dialing service.

x Correction from Advice No. 5075

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

F. PRODUCT GROUPING (N)

The Utility may refer to groups of products and/or services by distinctive, collective phrase(s). These phrases will be used when discussing the Utility's product line with customers and in advertisements. The Utility shall make available each product and/or service that make up these groups along with the rate and charge information for each individual product and/or service. The Utility shall inform its customers that the components of a product/service grouping may be purchased individually. (Group names will not be included in individual product tariffs.) (N)

G. RESERVED FOR FUTURE USE (T)

H. SPECIAL ACCESS LINES

Special Access lines will be furnished in accordance with Facilities for IntraState Access schedules for communication between terminations thereon and will not be connected with the Utility' s exchange service lines except as expressly provided in Special Access Line Service Schedule, Cal. P.U.C. No. C-1.

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

F.

G. (D)

(D)

H. SPECIAL ACCESS LINES (T)

Special Access lines will be furnished in accordance with Facilities for IntraState Access schedules for communication between terminations thereon and will not be connected with the Utility' s exchange service lines except as expressly provided in Special Access Line Service Schedule, Cal. P.U.C. No. C-1. (T) (T) (T)

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

J. EXCHANGE SERVICE TELEPHONE CALLS BILLED TO OTHER THAN THE SERVICE FROM WHICH THE MESSAGE ORIGINATES

Upon request, the charges for a telephone call between two exchange primary services located within each other's local service area may be:

1. Billed to or collected from the called telephone (i.e., charges may be reversed), or

2. Billed to other than the calling or called primary service.

For messages described above, the rates and special conditions applicable are as provided in Product Guide Section 16. (C)

K. CHANNELS FOR CUSTOMER-OWNED STATION APPARATUS

The Utility will furnish channels between two or more designated premises within an exchange area or between a designated premises and the serving central office, subject to the particular schedule under which the respective channels are furnished.

L.

Continued

RULE NO. 1

DESCRIPTION OF SERVICE - Continued

J. EXCHANGE SERVICE TELEPHONE CALLS BILLED TO OTHER THAN THE SERVICE FROM WHICH THE MESSAGE ORIGINATES

Upon request, the charges for a telephone call between two exchange primary services located within each other's local service area may be:

1. Billed to or collected from the called telephone (i.e., charges may be reversed), or

2. Billed to other than the calling or called primary service.

For messages described above, the rates and special conditions applicable are as provided in Schedule Cal. P.U.C. No. B-1.

K. CHANNELS FOR CUSTOMER-OWNED STATION APPARATUS

The Utility will furnish channels between two or more designated premises within an exchange area or between a designated premises and the serving central office, subject to the particular schedule under which the respective channels are furnished. (T)

L. (D)

(D)

Continued

RULE NO. 2

APPLICATION FOR SERVICE

The Utility may require each applicant to sign an application precedent to the establishment of service. The application shall include:

- Information to provide first and additional directory listings, as each is to appear in the telephone directory.
- Description of service.
- Class of service (purpose of service)
- Whether facilities are in place on premises
- Whether applicant is the owner of the premises, an agent of the owner, or a tenant at the premises. If the applicant is not the owner, the name of the owner or agent is required.
- Date applicant wants service.
- Signature of applicant.
- Any other information the Utility may reasonably require.

Each applicant will be required to provide legal surname, middle name or middle initial, and first name. This information may be verified by the Utility. An application for service will be considered completed (except under conditions specified in Rule No. 5) after one of the following items has been presented for identification:

- A valid California Driver's License
- A valid California Identification Card
- A valid Social Security Card (See Note, below)
- A valid Immigration and Naturalization Service Identification Card
- A valid United States passport
- Any other item of identification acceptable to the Utility

The Utility may request an applicant(s) to visit a public office or other approved agency location for the purpose of completing a service application and/or to provide approved picture identification as designated by the Utility.

Note: Although the Utility may request an applicant to provide a Social Security card or number for identification, refusal to provide the card or number shall not result in denial of service. As ordered in Decision No. 91-05-018, "Prior to the request for identification information, the Utility will inform each applicant that (1) provision of their Social Security Number (SSN) is strictly voluntary; (2) if another acceptable item of identification is provided, their application cannot be denied because they choose not to provide their SSN; and (3) no record will be made of their choice not to provide their SSN." (D) (D) (D)

Continued

RULE NO. 2

APPLICATION FOR SERVICE

The Utility may require each applicant to sign an application precedent to the establishment of service. The application shall include:

- Information to provide first and additional directory listings, as each is to appear in the telephone directory.
- Description of service.
- Class of service (purpose of service)
- Whether facilities are in place on premises
- Whether applicant is the owner of the premises, an agent of the owner, or a tenant at the premises. If the applicant is not the owner, the name of the owner or agent is required.
- Date applicant wants service.
- Signature of applicant.
- Any other information the Utility may reasonably require.

Each applicant will be required to provide legal surname, middle name or middle initial, and first name. This information may be verified by the Utility. An application for service will be considered completed (except under conditions specified in Rule No. 5) after one of the following items has been presented for identification:

- A valid California Driver's License
- A valid California Identification Card
- A valid Social Security Card (See Note, below)
- A valid Immigration and Naturalization Service Identification Card
- A valid United States passport
- Any other item of identification acceptable to the Utility

The Utility may request an applicant(s) to visit a public office or other approved agency location for the purpose of completing a service application and/or to provide approved picture identification as designated by the Utility.

Note: Although the Utility may request an applicant to provide a Social Security card or number for identification, refusal to provide the card or number shall not result in denial of service, or cause for requiring a deposit. As ordered in Decision No. 91-05-018, "Prior to the request for identification information, the Utility will inform each applicant that (1) provision of their Social Security Number (SSN) is strictly voluntary; (2) if another acceptable item of identification is provided sufficient to enable the carrier to verify the customer's identity and run a credit check, their application cannot be denied because they choose not to provide their SSN; and (3) no record will be made of their choice not to provide their SSN." (T) (T) (T)

Continued

RULE NO. 2

APPLICATION FOR SERVICE

The Utility may require each applicant to sign an application precedent to the establishment of service. The application shall include: (T)

- Information to provide first and additional directory listings, as each is to appear in the telephone directory.
- Description of service.
- Class of service (purpose of service)
- Whether facilities are in place on premises
- Whether applicant is the owner of the premises, an agent of the owner, or a tenant at the premises. If the applicant is not the owner, the name of the owner or agent is required.
- Date applicant wants service.
- Signature of applicant.
- Any other information the Utility may reasonably require.

Each applicant will be required to provide legal surname, middle name or middle initial, and first name. This information may be verified by the Utility. An application for service will be considered completed (except under conditions specified in Rule No. 5) after one of the following items has been presented for identification:

- A valid California Driver's License
- A valid California Identification Card
- A valid Social Security Card (See Note, below)
- A valid Immigration and Naturalization Service Identification Card
- A valid United States passport
- Any other item of identification acceptable to the Utility

The Utility may request an applicant(s) to visit a public office or other approved agency location for the purpose of completing a service application and/or to provide approved picture identification as designated by the Utility.

Note: Although the Utility may request an applicant to provide a Social Security card or number for identification, refusal to provide the card or number shall not result in denial of service. As ordered in Decision No. 91-05-018, "Prior to the request for identification information, the Utility will inform each applicant that (1) provision of their Social Security Number (SSN) is strictly voluntary; (2) if another acceptable item of identification is provided, their application cannot be denied because they choose not to provide their SSN; and (3) no record will be made of their choice not to provide their SSN."

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

The Utility may require a written application from a customer for additions to or changes to existing services.

An application is a request for service. It does not bind the Utility to provide services except under reasonable conditions, and it does not bind an applicant to take service. During the application process, the Utility will check commercial credit sources in order to establish a credit limit for each customer.

Customers shall notify the Utility when they terminate service that is on their side of the demarcation point to another part of a building or to another building on continuous property. Once notified the Utility will update the customers' directory listing.

Special construction and special construction charges may be required to provide services. The regulations under which charges are applicable are specified in Rule No. 28, Contracts Rule No. 34, Line Extensions; Service Connections and Facilities on Premises of Customer; Rule No. 35, Temporary Service or Speculative Projects; Rule No. 40, Facilities to Provide Replacement of Aerial with Underground Facilities: Schedule No. A-31, Line Extension Charges; C-1, Facilities for Intrastate Access; Schedule No. A-38, Billing Adjustment and Product Guide Section 3. All telecommunications end users are subject to a surcharge as identified in Schedules Cal. P.U.C. No. A-38c, A-22 and A-5 to fund the California High Cost Fund (CHCF), Universal Lifeline Telephone Service (ULTS) and the Deaf Trust Fund, respectively. An Income Tax Component is applicable to these charges and is defined as follows: (C)

Income Tax Component of Contributions and Advances Provision

1. Contributions in Aid of Construction and Advances for Construction shall include, but are not limited to, cash, services, facilities, labor, property, and income taxes thereon provided by a person or agency to Verizon California Inc. The value of all contributions and advances shall be based on the Utility's estimates. Contributions recording transactions as follows: (T)

   a. Income Tax Component (ITC), and
   b. The balance of the contribution or advance.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

The Utility may require a written application from a customer for additions to or changes to existing services.

An application is a request for service. It does not bind the Utility to provide services except under reasonable conditions, and it does not bind an applicant to take service. During the application process, the Utility will check commercial credit sources in order to establish a credit limit for each customer. (N) (N)

Customers shall notify the Utility when they terminate service that is on their side of the demarcation point to another part of a building or to another building on continuous property. Once notified the Utility will update the customers' directory listing.

Special construction and special construction charges may be required to provide services. The regulations under which charges are applicable are specified in Rule No. 28, Contracts Rule No. 34, Line Extensions, Service Connections and Facilities on Premises of Customer; Rule No. 35, Temporary Service or Speculative Projects; Rule No. 40, Facilities to Provide Replacement of Aerial with Underground Facilities: Schedule No. A-31, Line Extension Charges, C-1, Facilities for Intrastate Access, and Schedule No. A-38, Billing Adjustment. All telecommunications end users are subject to a surcharge as identified in Schedules Cal. P.U.C. No. A-38c, A-22 and A-5 to fund the California High Cost Fund (CHCF), Universal Lifeline Telephone Service (ULTS) and the Deaf Trust Fund, respectively. An Income Tax Component is applicable to these charges and is defined as follows:

Income Tax Component of Contributions and Advances Provision

1. Contributions in Aid of Construction and Advances for Construction shall include, but are not limited to, cash, services, facilities, labor, property, and income taxes thereon provided by a person or agency to GTE California Incorporated. The value of all contributions and advances shall be based on the Utility's estimates. Contributions recording transactions as follows:

   a. Income Tax Component (ITC), and
   b. The balance of the contribution or advance.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the factor of 31.9 percent.[1]

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency[3]: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency. (X)

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project.

[1] The Utility elects to change the ITC rate to 7.4% until June 24, 2012, due to the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 with 100% Federal Bonus Depreciation. (X)
On June 25, 2012, the Utility elects to change the ITC rate to 18.7% combining the time periods of Small Business Jobs Act of 2010 (8.25 months) and the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 (12 months) for 50% Federal Bonus Depreciation.
On March 1, 2014 the ITC rate will return to 31.9%. (X)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up.

[3] "Government entities", "Government agency", as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations. (X)

(X)

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the factor of 31.9 percent.[1]

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
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5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

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[1] "Government entities", "Government agency", as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations. (C)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up. (C)

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the factor of 31.9 percent.[1] (C)

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
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5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency.

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project.

[1] The Utility elects to change the ITC rate to 7.4% until June 24, 2012, due to the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 with 100% Federal Bonus Depreciation. (C)
On June 25, 2012, the Utility elects to change the ITC rate to 18.7% combining the time periods of Small Business Jobs Act of 2010 (8.25 months) and the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 (12 months) for 50% Federal Bonus Depreciation.
On March 1, 2014 the ITC rate will return to 31.9%. (C)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the tax factor of 18% to reflect the Federal Bonus Depreciation of 50% per the Economic Stimulus Package Act of 2008. [1]

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency.

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project.

[1] The Utility elects to extend the temporary ITC rate of 18% until March 31, 2010. On April 1, 2010 the rate will return to 31.9%. (T)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the tax factor of 18% to reflect the Federal Bonus Depreciation of 50% per the Economic Stimulus Package Act of 2008. [1] (T)

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency.

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project.

[1] The Utility elects to extend the temporary ITC rate of 18% until March 31, 2009. On April 1, 2009 the rate will return to 31.9%. (T) (T)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the tax factor of 18% to reflect the Federal Bonus Depreciation of 50% per the Jobs and Growth Tax Relief Reconciliation Act of 2003. [1]

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

5. Exemptions to the application of ITC/CIAC: [2]

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency.

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project.

[1] The Utility elects to extend the temporary ITC rate of 18% an additional ten and one-half months until November 15, 2005. On November 16, 2005, the rate will return to 31.9%. (T) (T)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the tax factor of 18% to reflect the Federal Bonus Depreciation of 50% per the Jobs and Growth Tax Relief Reconciliation Act of 2003. [1] (C) (C)

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

5. Exemptions to the application of ITC/CIAC: [2] (N)

   a. Projects of government agencies made under threat of condemnation.
   b. Projects of government agencies for public benefit which do not relate to the provision of new or changed service by the Utility.
   c. Portions of projects required by government agencies of developers to relocate or to underground existing facilities for public benefit as a requirement of obtaining a construction permit. The construction permit must specify the portion of the project that is required. Service extensions are not exempt.

6. Definitions:

   Government Agency: For the purpose of administration, a government agency shall include a federal, California state, county or local government agency.

   Public Benefit: Where, in the opinion of the Utility, a benefit to the public as a whole is clearly shown by the government agency making the contribution for a project. (N)

[1] Temporary ITC rate of 18% to end on December 31, 2004. On January 1, 2005, the rate will return to 31.9%. (N)

[2] If the Utility believes there is a risk of taxability of a transaction, it may request adequate written assurance (a contractual promise to pay) from the governmental agency that the risk of a contrary IRS ruling will be borne by the governmental agency, or in the alternative, require the payment of the tax gross-up. (N)

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

Income Tax Component of Contributions and Advances Provision - Continued

2. The ITC shall be calculated by multiplying the balance of the contribution or advance by the tax factor of 31.9 percent. (L)

3. The tax factor is established by using Method 5 as set forth in D.87-09-026 as modified by Resolution E3243.

4. The formula to compute Method 5 includes the following factors.

   a. Corporate tax rate of 34 percent and a California Franchise Tax (CCFT) of 9.3 percent.
   b. A discount rate of 12 percent.
   c. A pre-tax rate of return of 17 percent.

(L)

L) Material previously shown on 3rd Revised Sheet 21.1.

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

An application for service cancelled by the applicant or the Utility prior to the establishment of the service applied far is subject to the following conditions:

A. Canceled by Applicant

1. If cancellation is requested by applicant prior to the time a telecommunication line is connected to an applicant's premises, the application will be cancelled by the Utility and no charge will be made against the applicant except as specifically covered by written contract provided for in these Rules.

2. If cancellation is requested by applicant subsequent to the time a telecommunication line is connected to applicant's premises but not connected for service, the application will be cancelled by the Utility, and the Utility will collect the service connection charge applicable to the telecommunication line actually connected at the time of requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with these Rules.

3. If cancellation is requested by the applicant subsequent to the time a telecommunication line is connected to applicant's premises and connected for service, such cancellation being in effect a regular discontinuance of service, the conditions of the above Paragraph A.2 and the minimum requirements of the rate will be applicable.

B. Cancelled by Utility

If applicant refuses to comply with the Utility's Rules prior to the establishment of service, the Utility may cancel the application in which case any amounts collected from the applicant will be refunded. (D)

(D)

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

An application for service cancelled by the applicant or the Utility prior to the establishment of the service applied far is subject to the following conditions:

A. Canceled by Applicant

1. If cancellation is requested by applicant prior to the time a telecommunication line is connected to an applicant's premises, the application will be cancelled by the Utility and no charge will be made against the applicant except as specifically covered by written contract provided for in these Rules.

2. If cancellation is requested by applicant subsequent to the time a telecommunication line is connected to applicant's premises but not connected for service, the application will be cancelled by the Utility, and the Utility will collect the service connection charge applicable to the telecommunication line actually connected at the time of requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with these Rules.

3. If cancellation is requested by the applicant subsequent to the time a telecommunication line is connected to applicant's premises and connected for service, such cancellation being in effect a regular discontinuance of service, the conditions of the above Paragraph A.2 and the minimum requirements of the rate will be applicable.

B. Cancelled by Utility

If applicant refuses to comply with the Utility's Rules prior to the establishment of service, the Utility may cancel the application in which case any amounts collected from the applicant will be refunded. When the Utility denies an application for telecommunications service that is subject to Commission jurisdiction, the Utility shall inform the applicant of the reason within 10 days thereafter. The Utility's reasons shall be provided in writing unless the applicant agrees to accept a different form of notice. (N) (N)

Continued

RULE NO. 2

APPLICATION FOR SERVICE - Continued

An application for service cancelled by the applicant or the Utility prior to the establishment of the service applied far is subject to the following conditions:

A. Canceled by Applicant

1. If cancellation is requested by applicant prior to the time a telecommunication line is connected to an applicant's premises, the application will be cancelled by the Utility and no charge will be made against the applicant except as specifically covered by written contract provided for in these Rules. (T)

2. If cancellation is requested by applicant subsequent to the time a telecommunication line is connected to applicant's premises but not connected for service, the application will be cancelled by the Utility, and the Utility will collect the service connection charge applicable to the telecommunication line actually connected at the time of requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with these Rules.

3. If cancellation is requested by the applicant subsequent to the time a telecommunication line is connected to applicant's premises and connected for service, such cancellation being in effect a regular discontinuance of service, the conditions of the above Paragraph A.2 and the minimum requirements of the rate will be applicable. (T)

B. Cancelled by Utility

If applicant refuses to comply with the Utility's Rules prior to the establishment of service, the Utility may cancel the application in which case any amounts collected from the applicant will be refunded.

Continued

RULE NO. 3

DISCLOSURE Of RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC

The rates and charges billed by and paid to the Utility for telephone service shall be the rates and charges legally in effect and on file with the Public Utilities Commission of the State of California. Schedules of rates and charges for services in effect in a particular territory will be kept at all times at a point within that territory where such schedules will be available for public inspection during regular business office hours. A notice, indicating the point at which such schedules are available, will be posted in a conspicuous place in each of the offices of the Utility and the offices of the Utility's agents where patrons receive attention.

In exchanges of the Utility where more than one Type and/or Class of residence exchange access service is offered, the Utility, or its authorized employees, must provide each applicant for residence exchange access service, at the time application for service is made, with a full explanation of each such Type and/or Class of residence exchange access service which is available in the exchange for which the applicant is requesting residence exchange access service. The disclosure of available residence exchange services shall include an explanation of Universal Lifeline Telephone Service. Each such explanation of the available residence exchange access services (D) shall include a quotation of the applicable recurring rates and nonrecurring charges applicable to each such residence service.

Where there are additional residence optional services (other than exchange access service) available, the Utility, or its authorized employees, may call applicant's attention, at the time application is made, to the availability of such optional services and the customer may designate which optional service they desire. The Utility shall provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each such service designated by the customer. The quotation of applicable rates and charges shall be stated separately for each optional service designated by the customer.

At the time when a customer requests a move, change or addition to an existing residence service, the Utility, or its authorized employees, must provide a full explanation of available residence exchange access service options and optional services in a manner consistent with the provisions of this Rule and must also provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each service requested by the customer.

Continued

RULE NO. 3

DISCLOSURE Of RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC

The rates and charges billed by and paid to the Utility for telephone service shall be the rates and charges legally in effect and on file with the Public Utilities Commission of the State of California. Schedules of rates and charges for services in effect in a particular territory will be kept at all times at a point within that territory where such schedules will be available for public inspection during regular business office hours. A notice, indicating the point at which such schedules are available, will be posted in a conspicuous place in each of the offices of the Utility and the offices of the Utility's agents where patrons receive attention.

In exchanges of the Utility where more than one Type and/or Class of residence exchange access service is offered, the Utility, or its authorized employees, must provide each applicant for residence exchange access service, at the time application for service is made, with a full explanation of each such Type and/or Class of residence exchange access service which is available in the exchange for which the applicant is requesting residence exchange access service. The disclosure of available residence exchange services shall include an explanation of Universal Lifeline Telephone Service and the Deaf and Disabled Trust Programs. Each such explanation of the available residence exchange access services (T)
shall include a quotation of the applicable recurring rates and nonrecurring charges applicable to each such residence service.

Where there are additional residence optional services (other than exchange access service) available, the Utility, or its authorized employees, may call applicant's attention, at the time application is made, to the availability of such optional services and the customer may designate which optional service they desire. The Utility shall provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each such service designated by the customer. The quotation of applicable rates and charges shall be stated separately for each optional service designated by the customer.

At the time when a customer requests a move, change or addition to an existing residence service, the Utility, or its authorized employees, must provide a full explanation of available residence exchange access service options and optional services in a manner consistent with the provisions of this Rule and must also provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each service requested by the customer.

Continued

RULE NO. 3

DISCLOSURE Of RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC (T)

The rates and charges billed by and paid to the Utility for telephone service shall be the rates and charges legally in effect and on file with the Public Utilities Commission of the State of California. Schedules of rates and charges for services in effect in a particular territory will be kept at all times at a point within that territory where such schedules will be available for public inspection during regular business office hours. A notice, indicating the point at which such schedules are available, will be posted in a conspicuous place in each of the offices of the Utility and the offices of the Utility's agents where patrons receive attention.

In exchanges of the Utility where more than one Type and/or Class of residence exchange access service is offered, the Utility, or its authorized employees, must provide each applicant for residence exchange access service, at the time application for service is made, with a full explanation of each such Type and/or Class of residence exchange access service which is available in the exchange for which the applicant is requesting residence exchange access service. The disclosure of available residence exchange services shall include an explanation of Universal Lifeline Telephone Service. Each such explanation of the available residence exchange access services shall include a quotation of the applicable recurring rates and nonrecurring charges applicable to each such residence service. (T)

Where there are additional residence optional services (other than exchange access service) available, the Utility, or its authorized employees, may call applicant's attention, at the time application is made, to the availability of such optional services and the customer may designate which optional service they desire. The Utility shall provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each such service designated by the customer. The quotation of applicable rates and charges shall be stated separately for each optional service designated by the customer. (N)

At the time when a customer requests a move, change or addition to an existing residence service, the Utility, or its authorized employees, must provide a full explanation of available residence exchange access service options and optional services in a manner consistent with the provisions of this Rule and must also provide a quotation of the applicable recurring rates and nonrecurring charges applicable to each service requested by the customer. (N)

Continued

RULE NO. 3

DISCLOSURE OF RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC (continued)

At the time of application for single line business service[1], or for moves, changes or additions to existing single line business services, the Utility or its authorized employees shall provide a full itemization of recurring rates and nonrecurring charges applicable to the services applied for. In the event the customer placing the order voluntarily elects in writing to waive the itemization requirement, the Utility will be relieved of the requirements.

Within 14 days of the date of the completed order for new single line business or residence service or for moves, changes or additions to existing residence or single line business service, the Utility will mail, or for those customers who have elected to receive electronic notices, send by email, a confirmation letter to the customer placing the order setting forth a brief description of the services ordered and the specific recurring rates and nonrecurring charges as set forth in the effective tariffs of the Utility which are applicable to the services ordered. In the event the customer placing the order provides notification in writing that a confirmation letter is not desired, the Utility will be relieved of this requirement. (C) (C)

In the event of the adoption by the Utility of new or optional schedules of rates, the Utility will advise those customers who may be affected, that such new or optional rates are effective.

In the event a customer desires service in a schedule other than that applicable to his/her present service, the rates for the new service will be applied on the effective date of the change.

All other business services will be implemented by April 1, 1990. During the interim, full itemization of recurring rates, nonrecurring charges, and/or confirmation letters will be provided to all other business customers upon request.

Continued

RULE NO. 3

DISCLOSURE Of RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC (continued)

At the time of application for single line business service[1], or for moves, changes or additions to existing single line business services, the Utility or its authorized employees shall provide a full itemization of recurring rates and nonrecurring charges applicable to the services applied for. In the event the customer placing the order voluntarily elects in writing to waive the itemization requirement, the Utility will be relieved of the requirements.

Within 14 days of the date of the completed order for new single line business or residence service or for moves, changes or additions to existing residence or single line business service, the Utility will mail a confirmation letter to the customer placing the order setting forth a brief description of the services ordered and the specific recurring rates and nonrecurring charges as set forth in the effective tariffs of the Utility which are applicable to the services ordered. In the event the customer placing the order provides notification in writing that a confirmation letter is not desired, the Utility will be relieved of this requirement. (T)

In the event of the adoption by the Utility of new or optional schedules of rates, the Utility will advise those customers who may be affected, that such new or optional rates are effective.

In the event a customer desires service in a schedule other than that applicable to his/her present service, the rates for the new service will be applied on the effective date of the change.

All other business services will be implemented by April 1, 1990. During the interim, full itemization of recurring rates, nonrecurring charges, and/or confirmation letters will be provided to all other business customers upon request.

Continued

RULE NO. 3

DISCLOSURE Of RATES AND CHARGES AND INFORMATION TO BE PROVIDED TO THE PUBLIC (continued) (N)

At the time of application for single line business service[1], or for moves, changes or additions to existing single line business services, the Utility or its authorized employees shall provide a full itemization of recurring rates and nonrecurring charges applicable to the services applied for. In the event the customer placing the order voluntarily elects in writing to waive the itemization requirement, the Utility will be relieved of the requirements.

Within two working days after the taking of a complete order for new single line business or residence service or for moves, changes or additions to existing residence or single line business service, the Utility will mail a confirmation letter to the customer placing the order setting forth a brief description of the services ordered and the specific recurring rates and nonrecurring charges as set forth in the effective tariffs of the Utility which are applicable to the services ordered. In the event the customer placing the order provides notification in writing that a confirmation letter is not desired, the Utility will be relieved of this requirement. (N)

In the event of the adoption by the Utility of new or optional schedules of rates, the Utility will advise those customers who may be affected, that such new or optional rates are effective. (T)

In the event a customer desires service in a schedule other than that applicable to his/her present service, the rates for the new service will be applied on the effective date of the change. (T)

Note 1: All other business services will be implemented by April 1, 1990. During the interim, full itemization of recurring rates, nonrecurring charges, and/or confirmation letters will be provided to all other business customers upon request. (N) (N)

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each contract form for telephone service will contain the following provision.

This contract shall at all times be subject to such changes or modifications as the Public Utilities Commission, State of California, may from time to time direct in the exercise of its jurisdiction.

B. BILLS

1. Each regular monthly bill for telephone service will contain on the face or back thereof, the following notation:

If this bill is not paid within fifteen days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

2. Each regular annual bill for telephone service will contain on the face thereof, the following notation:

If this bill is not paid within thirty days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

3. Disputed Bills

Each monthly or annual bill for telephone service will provide on the face or back thereof, information for the customer about what to do in the case of a disputed bill, including the mailing address and contact numbers for the Commission. (T) | (T)

(D) | | | (D)

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each contract form for telephone service will contain the following provision.

This contract shall at all times be subject to such changes or modifications as the Public Utilities Commission, State of California, may from time to time direct in the exercise of its jurisdiction.

B. BILLS

1. Each regular monthly bill for telephone service will contain on the face or back thereof, the following notation:

If this bill is not paid within fifteen days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

2. Each regular annual bill for telephone service will contain on the face thereof, the following notation:

If this bill is not paid within thirty days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

3. Disputed Bills

Each monthly or annual bill for telephone service will contain on the face or back thereof, the following statement:

If you have a complaint you cannot resolve with us, you may write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, or at www.cpuc.ca.gov, or call 1-800-649-7570 or TDD 1-800-229-6846. (T)

If your complaint concerns interstate or international calling, write the Federal Communications Commission at Consumer Complaints, 445 12th Street SW, Washington, D.C. 20554, or at fccinfo@fcc.gov, or call 1-888-225-5322, TTY 1-888-835-5322. (N)

Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes ("slamming"). The California Public Utilities Commission consumer protection rules are available online, at www.cpuc.ca.gov. (N)

(D)

(D)

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each contract form for telephone service will contain the following provision.

This contract shall at all times be subject to such changes or modifications as the Public Utilities Commission, State of California, may from time to time direct in the exercise of its jurisdiction.

B. BILLS

1. Each regular monthly bill for telephone service will contain on the face or back thereof, the following notation:

If this bill is not paid within fifteen days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

2. Each regular annual bill for telephone service will contain on the face thereof, the following notation:

If this bill is not paid within thirty days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

3. Disputed Bills

Each monthly or annual bill for telephone service will contain on the face or back thereof, the following statement:

Should you question this bill, please request an explanation from your service office. If you thereafter believe you have been billed incorrectly, to avoid discontinuance of service, the amount of the bill should be deposited with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102. (T) (T)

Make remittance payable to the Public Utilities Commission, State of California, and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings.

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each contract form for telephone service will contain the following provision.

This contract shall at all times be subject to such changes or modifications as the Public Utilities Commission, State of California, may from time to time direct in the exercise of its jurisdiction.

B. BILLS

1. Each regular monthly bill for telephone service will contain on the face or back thereof, the following notation:

   If this bill is not paid within fifteen days from date of presentation, service may be discontinued. If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

2. Each regular annual bill for telephone service will contain on the face thereof, the following notation:

   If this bill is not paid within thirty days from date of presentation, service may be discontinued If a balance from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

3. Disputed Bills

   Each monthly or annual bill for telephone service will contain on the face or back thereof, the following statement:

   Should you question this bill, please request an explanation from your service office. If you thereafter believe you have been billed incorrectly, to avoid discontinuance of service, the amount of the bill should be deposited with the Public Utilities Commission, State of California, State Office Building, 107 South Broadway, Los Angeles 90012, or State Building, San Francisco 94102.

   Make remittance payable to the Public Utilities Commission, State of California, and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. (L) | (L)

(L) Material formerly shown on 4th Revised Sheet 25

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS - Continued

B. - Continued

4. Each monthly bill for telephone service will contain on the face or back thereof, a statement regarding late payment charges as stipulated in Rule No. 10.E following. (T) (T)

(D)
|
(D)

5. When the notices referred to under 1, 2, 3 and 4 above are on the back of the bill, then the phrase "See other side" will appear on the face of the bill.

C. DEPOSIT RECEIPTS

Each receipt for a deposit collected for the establishment of credit will contain the following provision on the face thereof:

This deposit, less the amount of any unpaid bill for telephone service, will be refunded together with any interest due at 7 percent per annum, upon discontinuance of service or after the deposit has been held for 12 consecutive months, provided service has been continuous and all bills for such service have been paid in accordance with the rules as approved by the Public Utilities Commission of the State of California.

If service is terminated before the expiration of 12 months from the date thereof, the deposit will be refunded with interest upon payment of all charges then due.

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS - Continued

B. - Continued

4. Each monthly bill for telephone service will contain on the face or back thereof, the following statement:

   A late payment charge of 1.5% will be applied to your bill on an unpaid balance of $20.00 or more, if payment is not received at the Utility or one of its payment agents by the late payment date printed on your bill. The late payment date will not be less than 22 days from the date of mailing. Neither the billing nor payment of late charges relieves you of the obligation to pay all charges prior to the due date of the bill. (T)

5. When the notices referred to under 1, 2, 3 and 4 above are on the back of the bill, then the phrase "See other side" will appear on the face of the bill.

C. DEPOSIT RECEIPTS

(D)

Each receipt for a deposit collected for the establishment of credit will contain the following provision on the face thereof: (N)

This deposit, less the amount of any unpaid bill for telephone service, will be refunded together with any interest due at 7 percent per annum, upon discontinuance of service or after the deposit has been held for 12 consecutive months, provided service has been continuous and all bills for such service have been paid in accordance with the rules as approved by the Public Utilities Commission of the State of California.

If service is terminated before the expiration of 12 months from the date thereof, the deposit will be refunded with interest upon payment of all charges then due. (N)

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS - Continued

B. - Continued

4. Each monthly bill for telephone service will contain on the face or back thereof, the following statement:

   A late payment charge of 1.5% will be applied to your bill on an overdue balance of $20.00 or more, if payment is not received at the Utility or one of its payment agents by the late payment date printed on your bill. The late payment date will not be less than 22 days from the date of mailing. Neither the billing nor payment of late charges relieves you of the obligation to pay all charges prior to the due date of the bill. (T)

5. When the notices referred to under 1, 2, 3 and 4 above are on the back of the bill, then the phrase "See other side" will appear on the face of the bill.

C. DEPOSIT RECEIPTS

See Rule No. 7, A.6 for conditions regarding return of deposits. (T)

(D)

(D)

Continued

RULE NO. 4

SPECIAL INFORMATION REQUIRED ON FORMS - Continued

B. - Continued

4. Each monthly bill for telephone service will contain on the face or back thereof, the following statement:

   A late payment charge of 1.5% will be applied to your bill on an unpaid balance of $20.00 or more, if payment is not received at the Utility or one of its payment agents by the late payment date printed on your bill. The late payment date will not be less than 22 days from the date of mailing. Neither the billing nor payment of late charges relieves you of the obligation to pay all charges prior to the due date of the bill. (T)

5. When the notices referred to under 1,2,3 and 4 above are on the back of the bill, then the phrase "See other side" will appear on the face of the bill.

C. DEPOSIT RECEIPTS

Each receipt for a deposit collected for the establishment of credit will contain the following provision on the face thereof.

This deposit, less the amount of any unpaid bills for telephone service, will be refunded together with any interest due at 7 percent per annum, upon discontinuance of service or after the deposit has been held for 12 consecutive months, provided service has been continuous and all bills for such service have been paid in accordance with the rules as approved by the Public Utilities Commission of the State of California.

If service is terminated before the expiration of 12 months from the date thereof, the deposit will be refunded with interest upon payment of all charges then due.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Each applicant for service will be required to establish credit before service will be rendered. (T)

(D)

A. Residential Service

(T)

Each applicant will be required to furnish a complete application as specified in Rule No. 2 "APPLICATION FOR SERVICE" and establish credit in one of the following ways:

Applicant is a customer of the Utility or any other telephone utility in California, for a similar class of service and has paid all bills for service without having been temporarily or permanently disconnected for nonpayment thereof, for a period of twelve consecutive months prior to the date of the present application. The applicant will provide the Utility with the verifiable telephone number of their other service.

Applicant has been a customer of the Utility or any other telephone utility in California in the last two years, and during the last twelve months that service was provided, had paid all bills for such service without having been temporarily or permanently disconnected for nonpayment thereof. The applicant will provide the Utility with verifiable telephone number and disconnection date of their previous service.

Applicant is the owner of the premises upon which the Utility is requested to furnish service, or is the owner of other local real estate.

Applicant has been continuously employed by present employer (including military) for a period of one year or more, or is retired on pension.

Applicant's credit is otherwise established to the satisfaction of the Utility.

Applicant furnishes a guarantor satisfactory to the Utility to secure payment of bills for the telephone service requested in the application.

Applicant pays the deposit prescribed in RULE NO. 6 - "DEPOSITS".

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

(D)
B. Business Service (T)

Credit of an applicant will be established when the conditions of any one of the following provisions are met:

The applicant is the owner of the premises upon which the Utility is requested to furnish service, or is the owner of other local real estate.

That applicant makes a cash deposit with the Utility to secure the payment of bills for telephone service to be furnished by the Utility under the application, as provided in Rule No. 6 herein contained.

That applicant furnishes a guarantor satisfactory to the Utility for payment to the Utility of bills of applicant for telephone service to be furnished by the Utility under the application.

Applicant is a customer of the Utility or any other telephone utility in California, for a similar class of service and has paid all bills for service without having been temporarily or permanently disconnected for nonpayment thereof, for a period of twelve consecutive months prior to the date of the present application. The applicant will provide the Utility with the verifiable telephone number of their other service.

Applicant has been a customer of the Utility or any other telephone utility in California in the last two years, and during the last twelve months that service was provided, had paid all bills for such service without having been temporarily or permanently disconnected for nonpayment thereof. The applicant will provide the Utility with verifiable telephone number and disconnection date of their previous service.

Applicant's credit is otherwise established to the satisfaction of the Utility.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management

1. General

(a) Advanced Credit Management (ACM) is a process using Credit Scoring based on the Fair, Isaac Method, whereby the Utility will establish credit limits for new and existing residence (including lifeline customers) and business customers. (T) (T)

(b) Credit Scoring will be provided through the use of a third party credit reporting service for new service requests. Existing customers [1] will have credit limits based solely on Verizon payment history. The credit rating will be used in determining a credit limit for a combination of local service and toll usage. If the customer desires to increase the credit limit over what was established by the Utility, the additional amount can be extended with an additional deposit. The credit limit will be based initially on a credit score assigned by a commercial credit reporting service for the first six months of service for new customers. This limit will be reviewed monthly and appropriately adjusted based on customer payment history with the Utility. Customers will be informed of their credit limits during the application process. The account credit limit will appear on the first bill and on all subsequent bills. Changes in credit limits will also be conveyed by notices mailed to the customers. (T)

(c) To better help customers manage their telephone usage charges, the customer may establish a credit limit lower than that established by the Utility. There will be no charges associated with a customer's request for a reduced credit limit.

[1] For the purpose of Advanced Credit Management, existing customers are those customers that have had continuous service with the Utility over the past six-month period. (T) (T)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management

1. General

(a) Advanced Credit Management (ACM) is a process, using Credit Scoring based on the Fair, Isaac Method, whereby the Utility will establish credit limits for new and existing residence (including lifeline customers) and single line business customers. (T)

(b) Credit Scoring will be provided through the use of a third party credit reporting service for new service requests. Existing customers* will have credit limits based solely on GTE payment history. The credit rating will be used in determining a credit limit for a combination of local service and toll usage. If the customer desires to increase the credit limit over what was established by the Utility, the additional amount can be extended with an additional deposit. The credit limit will be based initially on a credit score assigned by a commercial credit reporting service for the first six months of service for new customers. This limit will be reviewed monthly and appropriately adjusted based on customer payment history with the Utility. Customers will be informed of their credit limits during the application process. The account credit limit will appear on the first bill and on all subsequent bills. Changes in credit limits will also be conveyed by notices mailed to the customers.

(c) To better help customers manage their telephone usage charges, the customer may establish a credit limit lower than that established by the Utility. There will be no charges associated with a customer's request for a reduced credit limit.

* Existing customers, for the purpose of Advanced Credit Management, are those customers that have had continuous service with the Utility over the past six (6) month period.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management - Continued

2. Description

(a) Credit levels as a result of credit scoring based upon the Fair, Isaac Method will be established for new customers as follows:

(1) Low Risk

Customers categorized as low risk will have a credit limit of:

Credit Limit	
Residence	Business
Unlimited	Unlimited

(2) Medium Risk

Customers categorized as medium risk will have a credit limit of:

Credit Limit	
Residence	Business
Unlimited	Unlimited

(C)

(3) High Risk

Customers categorized as high risk will have a credit limit of:

Credit Limit	
Residence	Business
$200.00	$500.00

(b) Existing customers will have credit limits established based on GTE payment history. Customers will be notified of their initial credit limit amount and subsequent credit limit changes through credit limit notices mailed to the billing address. A score will be established and maintained on each customer when the program is initiated and/or after a 6 month service period has been established. The credit limit will be updated monthly based on billing and payment behavior during the preceding twelve months or 7 - 11 months for established customers with less than 1 year of service.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management - Continued (N)

2. Description - Continued

(c) Credit levels as a result of GTE payment history will be categorized for existing customers as follows:

(1) Low Risk
- All bills during the past 12 months paid in full and by the due date
- No dishonored checks during the past 12 months
- No service denials due to non-payment during the preceding 12 months
- No more than two (2) reminder notices on account during the preceding 12 months

(2) Medium Risk
- Telephone bills not paid on time or in full five (5) or fewer times during the preceding 12 months
- No more than two (2) non-sufficient funds (NSF) checks for telephone bill payments during the preceding 12 months
- No more than one (1) service denial due to non-payment during the preceding 12 months
- No more than five (5) reminder notices on account during preceding 12 months

(3) High Risk
- Six or more telephone bills not paid by the due date or in full during the preceding 12 months
- Three or more NSF checks for telephone bill payments during the preceding 12 months
- Two or more service denials due to nonpayment during the preceding 12 months
- Six or more reminder notices on account during the preceding 12 months

The same credit limit amounts are applicable for existing customers that are listed for new customers in C.2.(a).

(N)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management - Continued

2. Description - Continued

(d) When a customer exceeds the established credit limit, the Utility will send a toll block warning notice. If the customer does not make payment by the final date for payment, access to 1+, 0+, and all 900/976/700 calls will be blocked where facilities are available. In addition, the Utility will restrict all collect, calling card and third number billed calls related to the blocked customer. Access to the local calling area and emergency services will be allowed. A recording will advise the customer that blocking has been imposed when the above mentioned dialing or billing attempts are initiated. A recording will refer the customer to the Utility business office for directions to restore service. A service restoration charge is not applicable when the customer's toll service is unblocked. (T)

D. Temporary Services

1. An applicant for temporary telephone service with no unpaid balance from any previous service will be required to establish credit by payment of the deposit prescribed in Rule No. 6.C.1 before service is connected.

(D)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

C. Advanced Credit Management - Continued (N)

2. Description - Continued

(d) When a customer exceeds the established credit limit, the Utility will send a toll block warning notice. If the customer does not make payment by the final date for payment, access to 1+, 0+, and all 900/976/700 calls will be blocked where facilities are available. In addition, the Utility will restrict all collect, GTE calling card and third number billed calls related to the blocked customer. Access to the local calling area and emergency services will be allowed. A recording will advise the customer that blocking has been imposed when the above mentioned dialing or billing attempts are initiated. A recording will refer the customer to the Utility business office for directions to restore service. A service restoration charge is not applicable when the customer's toll service is unblocked. (N)

D. Temporary Services (T)(L)

1. An applicant for temporary telephone service with no unpaid balance from any previous service will be required to establish credit by payment of the deposit prescribed in Rule No. 6.C.1 before service is connected. (T)
(L)

(L) Material previously located on 8th Revised Sheet 27.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

D. Temporary Services - Continued

2. A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the Utility for the premises for which service is to be restored and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the additional deposit prescribed in Rule No. 6.C.2. and will be required to Pay A reconnection charge of 50% of the service connection charge.

3. An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit prescribed in Rule No. 6.C.1.

4. An applicant for temporary telephone service to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons.

E. Other Types of Service

1. An applicant who previously has been a customer of the Utility (for the same class as being applied for) and during the last twelve months of that prior service has had service temporarily or permanently discontinued for nonpayment, and whose date of application for new service is within three years of the last date of prior service, will be required to pay any unpaid balance due the Utility and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit as prescribed in Rule No. 6.B.1 or 6.B.2., whichever is greater, before service will be established. (T) (D) (D)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

D. Temporary Services - Continued

2. A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the Utility for the premises for which service is to be restored and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the additional deposit prescribed in Rule No. 6.C.2. and will be required to Pay A reconnection charge of 50% of the service connection charge.

3. An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit prescribed in Rule No. 6.C.1.

4. An applicant for temporary telephone service to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons.

E. Other Types of Service

1. An applicant who previously has been a customer of the Utility (for the same class as being applied for) and during the last twelve months of that prior service has had service temporarily or permanently discontinued for nonpayment, and whose date of application for new service is within three years of the last date of prior service, will be required to pay any unpaid balance due the Utility and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit as prescribed in Rule No. 6.B.2., whichever is greater, before service will be established. Deposits for residential and small business customers as defined in Cal. P.U.C. General Order No. 168 are prescribed in Rule No. 6.B.1. (T) (N) (N)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

D. Temporary Services - Continued (T)

2. A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the Utility for the premises for which service is to be restored and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the additional deposit prescribed in Rule No. 6.C.2. and will be required to Pay A reconnection charge of 50% of the service connection charge. (T) (C) (C)

3. An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit prescribed in Rule No. 6.C.1. (T) (C) (C)

4. An applicant for temporary telephone service to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons. (T)

E. Other Types of Service (T)

1. An applicant who previously has been a customer of the Utility (for the same class as being applied for) and during the last twelve months of that prior service has had service temporarily or permanently discontinued for nonpayment, and whose date of application for new service is within three years of the last date of prior service, will be required to pay any unpaid balance due the Utility and to reestablish credit as set forth in this Rule, Section C., Advanced Credit Management, and/or by making the deposit as prescribed in Rule No. 6.B.1. or 6.B.2, whichever is greater, before service will be established. (C) (C)

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

E. Other Types of Service – Continued

2. A customer whose service has been temporarily disconnected for failure to pay a bill for telephone service, as provided in Rule No. 11.A, will be required, before service is restored, to pay said bill and to pay one Reconnection Charge as set forth in Product Guide Section 3, and in addition, may be required to reestablish his credit by making a deposit as specified in Rule No. 6.B.2. (C)

3. The Utility may permit the applicant or customer to pay his telephone bills on a weekly basis in lieu of making a cash deposit.

Continued

RULE NO. 5 (T)

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

E. Other Types of Service – Continued

2. A customer whose service has been temporarily disconnected for failure to pay a bill for telephone service, as provided in Rule No. 11.A, will be required, before service is restored, to pay said bill and to pay one Reconnection Charge as set forth in Schedule No. A-41, and in addition, may be required to reestablish his credit by making a deposit as specified in Rule No. 6.B.2. (T) (T)

3. The Utility may permit the applicant or customer to pay his telephone bills on a weekly basis in lieu of making a cash deposit.

Continued

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT - Continued

E. Other Types of Service - Continued (T)

2. A customer whose service has been temporarily disconnected for failure to pay a bill for telephone service, as provided in Rule No. 11.A, will be required, before service is resumed, to pay said bill and to pay one central office activity charge as set forth in Schedule No. A-41 and in addition may be required to reestablish his credit by making a deposit as specified in Rule No. 6.B.2.

3. The Utility may permit the applicant or customer to pay his telephone bills on a weekly basis in lieu of making a cash deposit.

Continued

RULE NO. 6

DEPOSITS* - Continued

A. Establishment of Credit

1. Residence Flat and Measured

No deposits from applicants for residential exchange service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application For Service, and in Rule No. 5, Establishment and Reestablishment of Credit.

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

2. Business Measured

No deposits from applicants for measured rate and message rate service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application for Service, and in Rule No. 5, Establishment and Reestablishment of Credit.

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

(D)
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(D)

3. The current deposit requirements will be enhanced by the credit score category in which the applicant falls as set forth in Rule No. 5, Section C, Advanced Credit Management (ACM). When a customer exceeds the credit limit established for an account, the Utility may review the account to determine if the credit limit should be raised. If it is determined by the Utility that the account credit limit should not be increased, a customer may provide a deposit to cover any customer requested increase in an account credit limit. Subscribers with low or medium risk credit limits, as established in the Advanced Credit Management process, may not be required to make a deposit. (T)

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS* - Continued

A. Establishment of Credit

1. Residence Flat and Measured

No deposits from applicants for residential exchange service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application For Service, and in Rule No. 5, Establishment and Reestablishment of Credit.

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

2. Business Measured

No deposits from applicants for measured rate and message rate service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application for Service, and in Rule No. 5, Establishment and Reestablishment of Credit.

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

3. The Utility may require a deposit from an applicant or customer to establish credit for service. For residential or small business customers as defined in Cal. P.U.C. General Order No. 168, the deposit may not exceed twice the estimated or typical monthly bill for recurring and usage charges for basic service. The Utility may also require an additional deposit from residential or small business customers for services it provides other than basic service. (N)

4. The current deposit requirements will be enhanced by the credit score category in which the applicant falls as set forth in Rule No. 5, Section C, Advanced Credit Management (ACM). When a customer exceeds the credit limit established for an account, the Utility may review the account to determine if the credit limit should be raised. If it is determined by the Utility that the account credit limit should not be increased, a customer may provide a deposit to cover any customer requested increase in an account credit limit. Subscribers with low or medium risk credit limits, as established in the Advanced Credit Management process, may not be required to make a deposit. (T)

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS*

A. Establishment of Credit

1. Residence Flat and Measured

No deposits from applicants for residential exchange service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application For Service, and in Rule No. 5, Establishment and Reestablishment of Credit.

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

2. Business Measured (C)

No deposits from applicants for measured rate and message rate service will be required for the establishment of credit, if the customer meets the criteria in Rule No. 2, Application for Service, and in Rule No. 5, Establishment and Reestablishment of Credit. (T) (C)

If the customer does not comply with the aforementioned rules, the Utility may require a deposit as set forth below in A.3.

3. The current deposit requirements will be enhanced by the credit score category in which the applicant falls as set forth in Rule No. 5, Section C, Advanced Credit Management (ACM). When a customer exceeds the credit limit established for an account, the Utility may review the account to determine if the credit limit should be raised. If it is determined by the Utility that the account credit limit should not be increased, a customer may provide a deposit to cover any customer requested increase in an account credit limit. Subscribers with low or medium risk credit limits, as established in the Advanced Credit Management process, may not be required to make a deposit.

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS* - Continued

B. Reestablishment of Credit

1. The amount of the deposit required from an applicant or customer to reestablish credit for telephone service, as set forth in Rule No. 5.E., shall be twice the average monthly billing for the Utility's corresponding accounts (residence or business.) (T) | (T) (D) (D)

2. The amount of the deposit required from an applicant or customer to reestablish credit for telephone service, as set forth in Rule No. 5.E., or from any customer whose service has been discontinued for nonpayment of bills, shall be twice the customer's average monthly bill for the last three months, if available, or twice the current bill. (T)

C. Temporary Service - Speculative Projects

1. The amount of deposit required to establish - or reestablish credit is an amount equal to the estimated usage for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a non-cancelable letter of credit, or a combination of these, at the option of the Utility.

2. If, at any time after service is established, the deposit is less than an estimated future two months usage, or the duration of the service is less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the increase usage. The additional deposit may be a cash deposit, a non-cancelable letter of credit, or a combination of these, at the option of the Utility. If the additional deposit is not paid within seven days the service shall be temporarily discontinued without further notice.

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS* - Continued

B. Reestablishment of Credit

1. The Utility may require a deposit from an applicant or customer to reestablish credit for service, as set forth in Rule No. 5.E. For residential or small business customers as defined in Cal. P.U.C. General Order No. 168, the deposit may not exceed twice the estimated or typical monthly bill for recurring and usage charges for basic service. The Utility may also require an additional deposit from residential or small business customers for services it provides other than basic service. (T) | (T) (N) (N)

2. The amount of the deposit required from an applicant or customer to reestablish credit for service, as set forth in Rule No. 5.E., or from any customer whose service has been discontinued for nonpayment of bills, shall be twice the customer's average monthly bill for the last three months, if available, or twice the current bill. (T)

C. Temporary Service - Speculative Projects

1. The amount of deposit required to establish - or reestablish credit is an amount equal to the estimated usage for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a non-cancelable letter of credit, or a combination of these, at the option of the Utility.

2. If, at any time after service is established, the deposit is less than an estimated future two months usage, or the duration of the service is less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the increase usage. The additional deposit may be a cash deposit, a non-cancelable letter of credit, or a combination of these, at the option of the Utility. If the additional deposit is not paid within seven days the service shall be temporarily discontinued without further notice.

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS* - Continued

B. Reestablishment of Credit (L)

1. The amount of the deposit required from an applicant or customer to reestablish credit for telephone service, as set forth in Rule No. 5.E., shall be twice the average monthly billing for the Utility's corresponding accounts (residence or business). (T)

2. The amount of the deposit required from an applicant or customer to reestablish credit for telephone service, as set forth in Rule No. 5.E., or from any customer whose service has been discontinued for nonpayment of bills, shall be twice the cusotmer's average monthly bill for the last three months, if available, or twice the current bill. (T) (L)

C. Temporary Service - Speculative Projects

1. The amount of deposit required to establish - or reestablish credit is an amount equal to the estimated usage for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the Utility.

2. If, at any time after service is established, the deposit is less than an estimated future two months usage, or the duration of the service is less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the increase usage. The additional deposit may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the Utility. If the additional deposit is not paid within seven days the service shall be temporarily discontinued without further notice.

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

(L) Material previously located on 9th Revised Sheet 29.
Material omitted is now located on 2nd Revised Sheet 29.2.

Continued

RULE NO. 6

DEPOSITS * - Continued

D. Other Deposits

The amount of deposit required for purposes other than the establishment and reestablishment of credit will in each case be in accordance with the terms of the contract as may be provided for in the regular schedule of rates and these Rules.

(D)

(D)

* Charges for intrastate (900) XXX-XXXX calls shall not be included in any deposit calculation.

Continued

RULE NO. 6

DEPOSITS* - Continued

D. Other Deposits (L)

The amount of deposit required for purposes other than the establishment and reestablishment of credit will in each case be in accordance with the terms of the contract as may be provided for in the regular schedule of rates and these Rules.

E. Balance Found Owing to a Previously Serving Utility in California Participating in the Centralized Credit Check System. (Residence Service only)

1. The Utility may require a new applicant for residence service or an existing residence customer to make an additional or separate deposit of 25% of a balance found owing to a previously serving utility, but not less than an amount equal to twice the average monthly billing for the Utility's residence accounts; and

2. If the customer does not fully pay the previous serving utility within thirty days, the deposit may be increased to a maximum of 75% of the balance found owing, but not less than an amount equal to twice the average monthly billing for the Utility's residence accounts. (L)

3. The Utility will send a fifteen day written notification of deposit requirements due in accordance with the provisions of (1) and (2) above. Where the deposit, stated in (1) above, is not received by the Utility within fifteen days of the date notice is sent, the Utility may discontinue service without further notification.

4. For those customers who have paid the initial deposit in (1) above within fifteen days, but have not fully paid the previous utility within the thirty days as stated in (2) above, the Utility will send a seven day written notice requesting the additional deposit. Where the Utility fails to receive the additional deposit within seven days of the date notice is sent, the Utility may discontinue service without further notification.

* Charges for intrastate (900)XXX-XXXX calls shall not be included in any deposit calculation.

(L) Material previously located on 5th Revised Sheet 29.1.

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service.

(D)
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(D)

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Simple interest at the rate of seven percent per annum computed at 7/12th of one percent per month will be paid on deposit held by the Utility provided service has been continuous and all bills for telephone service have been paid within the period as set forth in Rule No. II.A. (T)

(D)
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(D)

2. Interest will not be paid on deposits held less than full month increments. (T)

(D)

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service.

6. For consumers and small business customers as defined in Cal. P.U.C. General Order No. 168, the Utility will refund deposit amounts associated with basic service, with interest as calculated in B.1 below, after one continuous year of timely payments for basic service. Not later than 30 days after basic service is discontinued, the deposit, less the amount of any unpaid bills for basic telephone service, will be refunded together with any interest due. The Utility will refund deposits associated with other services (non-basic) not later than 120 days after service is discontinued.

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Simple interest at the rate of seven per annum computed at 7/12th of one percent per month will be paid on deposit held by the Utility provided service has been continuous and all bills for telephone service have been paid within the period as set forth in Rule No. II.A.

2. Deposits shall earn on the monthly, unused balance not less than simple annual interest based on the three-month financial commercial paper rate published by the Federal Reserve Board on November 30th of the prior year. [1]

3. Interest will not be paid on deposits held less than full month increments.

[1] Rule 7, B.2, method of interest calculation on deposits will be effective on July 31, 2006. (T)

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service.

6. For consumers and small business customers as defined in Cal. P.U.C. General Order No. 168, the Utility will refund deposit amounts associated with basic service, with interest as calculated in B.1 below, after one continuous year of timely payments for basic service. Not later than 30 days after basic service is discontinued, the deposit, less the amount of any unpaid bills for basic telephone service, will be refunded together with any interest due. The Utility will refund deposits associated with other services (non-basic) not later than 120 days after service is discontinued.

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Simple interest at the rate of seven per annum computed at 7/12th of one percent per month will be paid on deposit held by the Utility provided service has been continuous and all bills for telephone service have been paid within the period as set forth in Rule No. II.A. (X) (X)

2. Deposits shall earn on the monthly, unused balance not less than simple annual interest based on the three-month financial commercial paper rate published by the Federal Reserve Board on November 30th of the prior year. [1] (T)

3. Interest will not be paid on deposits held less than full month increments. (T)

[1] Rule 7, B.2, method of interest calculation on deposits will be effective on March 31, 2006. (T)

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service.

6. For consumers and small business customers as defined in Cal. P.U.C. General Order No. 168, the Utility will refund deposit amounts associated with basic service, with interest as calculated in B.1 below, after one continuous year of timely payments for basic service. Not later than 30 days after basic service is discontinued, the deposit, less the amount of any unpaid bills for basic telephone service, will be refunded together with any interest due. The Utility will refund deposits associated with other services (non-basic) not later than 120 days after service is discontinued.

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Deposits shall earn on the monthly, unused balance not less than simple annual interest based on the three-month financial commercial paper rate published by the Federal Reserve Board on November 30th of the prior year. [1]

2. Interest will not be paid on deposits held less than full month increments.

[1] Rule 7, B.1, method of interest calculation on deposits will be effective on March 31, 2006. (T)

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service.

6. For consumers and small business customers as defined in Cal. P.U.C. General Order No. 168, the Utility will refund deposit amounts associated with basic service, with interest as calculated in B.1 below, after one continuous year of timely payments for basic service. Not later than 30 days after basic service is discontinued, the deposit, less the amount of any unpaid bills for basic telephone service, will be refunded together with any interest due. The Utility will refund deposits associated with other services (non-basic) not later than 120 days after service is discontinued. (N)

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Deposits shall earn on the monthly, unused balance not less than simple annual interest based on the three-month financial commercial paper rate published by the Federal Reserve Board on November 30th of the prior year. [1] (N)

2. Interest will not be paid on deposits held less than full month increments.

[1] Rule 7, B.1, method of interest calculation on deposits will be effective on July 31, 2005. (N)

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT

A. Return of Deposit Collected in Connection with Establishment and Reestablishment of Credit

The Utility will notify the customer in writing that his deposit is subject to return and will refund the deposit in accordance with the following provisions.

1. When the service is ordered discontinued by the customer, except when there are charges due the Utility for telephone service to the customer, in which case, the deposit will be applied to the charges and the excess portion of the deposit will be returned.

2. When the deposit has been held for twelve consecutive months from the date of receipt thereof and exchange service has been continuous and all bills for telephone service have been paid in accordance with these Rules.

3. When an application is cancelled prior to the establishment of service, except that any charges due the Utility will be deducted prior to return of the deposit.

4. Deposit for temporary service will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

5. Deposits collected as set forth in Rule 6.E. preceding may be retained by the Utility for twelve consecutive months and will be returned at the end of that period with interest. Upon discontinuance of telephone service, the Utility will refund, with interest the customer's deposit or the balance in excess of unpaid bills for that service. (N) | (N)

B. Interest on Deposit Collected in Connection with Establishment and Reestablishment of Credit

1. Simple interest at the rate of seven per annum computed at 7/12th of one percent per month will be paid on deposit held by the Utility provided service has been continuous and all bills for telephone service have been paid within the period as set forth in Rule No. II.A.

2. Interest will not be paid on deposits held less than full month increments.

Continued

RULE NO. 7

RETURN OF DEPOSIT - INTEREST ON DEPOSIT - Continued

C. Interest on Other Deposits

1. Deposits collected for purposes other than the establishment or reestablishment of credit will in each case be refunded with interest, if any, in accordance with the terms of the contract as may be provided for in the regular schedule of rates and these Rules.

Continued

RULE NO. 8

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE

A. PRIORITY OF SERVICE APPLICATION

Applications for service will be completed in accordance with the chronological order of their receipt insofar as practicable and in accordance with economical administration except in the following cases in which deviation may be made in the following order in accordance with the facilities available: (C)

1. Applications for service where serious sickness, public safety, public necessity, or war conditions are involved will be given priority over all other applications included under Section 2, 3, and 4 below.

2. Applications where the telecommunication line is in place on the premises to which the application applies, and where service to the telecommunication line has not been permanently discontinued and assigned to another customer, will be given priority over all other applications referred to under Sections 3 and 4 below.

3. Applications of a party who has been a customer of the Utility within a one month period immediately prior to the date of the application will be given priority over other applications referred to under Section 4 below.

4. Application for business service will be given priority over applications for residence service which have been held for a period of less than two months.

5. Telecommunications Service Priority (TSP) System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) Telecommunications services. The TSP system applies only to NSEP services and provides a guide to the sequence in which services are to be provisioned and/or restored. Provisions for TSP are set forth under Schedule Cal. P.U.C. No. A-10.

Continued

RULE NO. 8

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE - Continued

B. SUPERSEDURES

An applicant who qualifies for establishment of service under Section A of this rule, may supersede a customer discontinuing service ("outgoing customer") if the applicant takes the same service (including the same telephone number(s) subscribed to by the outgoing customer at the same premises.

1. Residence Customers. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Utility is made to pay all outstanding charges against the service. Outstanding charges, include, but are not limited to, local service charges and toll charges, both billed and unbilled. Completion of a Supersedure Request form is not required.

2. Business Customers. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Utility is made to pay all outstanding charges against the service. Outstanding charges, include, but are not limited to, local service charges, directory advertising charges, and toll charges, both billed and unbilled. A Supersedure Request form signed by the outgoing customer and the incoming customer may be required. (T)

Continued

RULE NO. 8

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE - Continued

B. SUPERSEDURES

An applicant who qualifies for establishment of service under Section A of this rule, may supersede a customer discontinuing service ("outgoing customer") if the applicant takes the same service (including the same telephone number(s)) subscribed to by the outgoing customer at the same premises.

1. Residence Customers. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Utility is made to pay all outstanding charges against the service. Outstanding charges, include, but are not limited to, local service charges and toll charges, both billed and unbilled. Completion of a Supersedure Request form is not required. (T)

2. Business Customers. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Utility is made to pay all outstanding charges against the service. Outstanding charges, include, but are not limited to, local service charges, directory advertising charges, and toll charges, both billed and unbilled. A Supersedure Request form must be signed by the outgoing customer and the incoming customer. (T)

(T)

Continued

RULE NO. 8

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE - Continued

C. PRIORITY OF TELEPHONE NUMBERS (N)

The Utility's assignment of telephone numbers to a customer's request for service is dependent upon its ability to secure and retain an adequate amount of numbers and rights for the construction and maintenance of the related circuits and equipment.

When a code assignment freeze has been declared by the California Code Administrator, or number resources in a given central office are in imminent danger of exhaust, the Utility will establish measures as appropriate to extend the available numbers as long as possible. In the event that it becomes necessary to implement priority of service, applications from new or existing customers shall be filled in order of precedence as specified below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

The Priority of Telephone Number assignment measures, once implemented, will remain in effect until sufficient number of resources become available through assignment of an NXX for the affected Central Office.

Category 1 - Public Safety and Health

Consisting of (1) official federal, state, county and municipal government agencies protecting the public safety and health; and (2) private organizations and persons engaged primarily in protecting the public safety and health.

Category 2 - Public Service

Consisting of contract carriers, common carriers and public utilities (exclusive of taxicabs and livery service) for communications other than correspondence of the general public. (N)

Continued

RULE NO. 8

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE - Continued

C. PRIORITY OF TELEPHONE NUMBERS - Continued (N)

Category 3 - Quasi Public Service

Consisting of (1) emergency repair organizations engaged in protecting health and property and not included in Category 1; and (2) press associations, newspapers and broadcasting stations.

Category 4 - Physically Handicapped

Consisting of persons certified as eligible for participation in the California Deaf and Disabled Telecommunications programs.

Category 5 - Business Service

Consisting of business customers. First priority would be given to new business customers with no existing service at the location for which service is requested. Second priority would be given to customers with existing service having fewer than the average number of lines in service for the following business segments; (1) Small Business Market - customers having between 1 and 11 lines with an average of 2 lines; (2) Medium Business Market - customers having between 12 and 49 lines with an average of 20 lines and (3) Large Business Market - customers having more than 50 lines with an average of 95 lines. All other business customers fall under Category 7.

Category 6 - Residence Service

Consisting of residence customers with no existing service. All other residence customers under Category 7.

Category 7 - All others

Consisting of any customers not otherwise identified by the above categories.

(N)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS

A. RENDERING OF BILLS

1. Flat Rate, Measured Rate and Message Rate Exchange Service

Bills for flat rate, measured rate and message rate exchange service for the period specified in the rate schedule may be rendered in advance and are payable in advance. Bills for messages or exchange units changed over the allowance are billed in arrears and payable on date of presentation.

2. Toll Service

Bills for toll service will be rendered in arrears either monthly, fortnightly, or weekly, and, in general, will be presented with periodic bills for exchange service; however, where it appears necessary or advisable, toll bills may be rendered at more frequent intervals.

3. Electronic Bills

Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, summary of current charges and section or service total information. It will also include call detail and adds and changes detail options.

B. BILLING PERIOD

Bills for exchange service will be rendered at regular intervals. Except as otherwise stated, the regular billing period will be one each month.

C. PAYMENT OF BILLS

The customer is responsible for payment of all rates and charges for services furnished and billed in accordance with the provisions of the filed tariff schedules including applicable charges for calls originated and calls accepted at the customer's telephone(s).

Payment of bills for telephone service shall be made at an office of the Utility or to an authorized agent. Bills for telephone service must be paid with lawful money of the United States. However, the Utility has the right to accept or refuse payment by checks from accounts held with foreign financial institutions. For payment of bills by VISA or MasterCard, see Section K. of this rule. (D)
(D)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS

A. RENDERING OF BILLS

1. Flat Rate, Measured Rate and Message Rate Exchange Service

Bills for flat rate, measured rate and message rate exchange service for the period specified in the rate schedule may be rendered in advance and are payable in advance. Bills for messages or exchange units changed over the allowance are billed in arrears and payable on date of presentation.

2. Toll Service

Bills for toll service will be rendered in arrears either monthly, fortnightly, or weekly, and, in general, will be presented with periodic bills for exchange service; however, where it appears necessary or advisable, toll bills may be rendered at more frequent intervals.

3. Electronic Bills

Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, summary of current charges and section or service total information. It will also include call detail and adds and changes detail options.

B. BILLING PERIOD

Bills for exchange service will be rendered at regular intervals. Except as otherwise stated, the regular billing period will be one each month.

C. PAYMENT OF BILLS

The customer is responsible for payment of all rates and charges for services furnished and billed in accordance with the provisions of the filed tariff schedules including applicable charges for calls originated and calls accepted at the customer's telephone(s).

Payment of bills for telephone service shall be made at an office of the Utility or to an authorized agent. Bills for telephone service must be paid with lawful money of the United States. However, the Utility has the right to accept or refuse payment by checks from accounts held with foreign financial institutions. For payment of bills by VISA or MasterCard, see Section K. of this rule. Any payment made by a customer shall be applied first against the balance due on the customer's basic service unless the customer directs otherwise. (N) (N)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS

A. RENDERING OF BILLS

1. Flat Rate, Measured Rate and Message Rate Exchange Service

Bills for flat rate, measured rate and message rate exchange service for the period specified in the rate schedule may be rendered in advance and are payable in advance. Bills for messages or exchange units changed over the allowance are billed in arrears and payable on date of presentation.

2. Toll Service (T)

Bills for toll service will be rendered in arrears either monthly, fortnightly, or weekly, and, in general, will be presented with periodic bills for exchange service; however, where it appears necessary or advisable, toll bills may be rendered at more frequent intervals.

3. Electronic Bills (N)

Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, summary of current charges and section or service total information. It will also include call detail and adds and changes detail options. (N)

B. BILLING PERIOD

Bills for exchange service will be rendered at regular intervals. Except as otherwise stated, the regular billing period will be one each month.

C. PAYMENT OF BILLS

The customer is responsible for payment of all rates and charges for services furnished and billed in accordance with the provisions of the filed tariff schedules including applicable charges for calls originated and calls accepted at the customer's telephone(s).

Payment of bills for telephone service shall be made at an office of the Utility or to an authorized agent. Bills for telephone service must be paid with lawful money of the United States. However, the Utility has the right to accept or refuse payment by checks from accounts held with foreign financial institutions. For payment of bills by VISA or MasterCard, see Section K. of this rule.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $25.00. (I)

E. LATE PAYMENT CHARGE

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount over-collected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment charge. If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed. (L) | (L)

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount over-collected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment charge. If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date.

(L) Material formerly on this sheet moved to 11th Revised Sheet 33.1.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

The late payment charge of $5.00 or 1.5 percent of the unpaid balance of $20.00 or more, whichever is higher, applies to each customer's bill when the previous month's bill has not been paid in full. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill. (C) (C)

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount overcollected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment charge. If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of $20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount overcollected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

(D)
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(D)

Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment charge. If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date. (T) (T)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of $20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount overcollected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

If a customer has notified the Utility of disputed charges on the bill, during the time the investigation is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the disputed charges. (T)

If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date. (T)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS – Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of $20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or electronically available via the internet by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed. (T)

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount overcollected through a check encoding error or known billing dispute. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error. (T)

Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment charge. If the Utility resolves the billing dispute in favor of the customer, no late payment charge will apply. If the Utility resolves the billing dispute in favor of the Utility and payment of the disputed amount has been withheld, the Utility will notify the customer and payment of the disputed amount is due by the due date of the next rendered bill. Failure to pay the disputed amount will result in a late payment charge being assessed as set forth in this tariff. In the event the Utility determines that the customer's billing dispute claim was made in bad faith, the Utility reserves the right to reinstate any appropriate late payment charge from the original late payment charge date. (N)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

C. PAYMENT OF BILLS - Continued

Bills rendered at the time service is discontinued or disconnected are payable upon presentation.

Except as provided for in Schedule Cal. P.U.C. No. A-22 and Section I., below, bills for service connection or restoration of service and deposits for establishment or reestablishment of service must be paid before service will be installed or restored. (See Rule No. 5 for service reconnection.)

D. RETURNED CHECKS

An additional charge will be applied to any bill for a check returned unpaid for any reason. The charge for each check returned unpaid is $11.30.

E. LATE PAYMENT CHARGE

The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of $20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.

A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed by the Utility. When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed. (T)

Customers who pay a bill subject to a late payment charge which is in error, shall receive a comparable monthly 1.5 percent penalty on the amount in error from the Utility. This penalty shall apply to any amount overcollected through a check encoding error. The penalty shall be applied as a credit to the customer's account, unless the customer requests that it be refunded by a check. The customer shall be informed of the latter option promptly upon recognition of the error.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

E. LATE PAYMENT CHARGE - Continued

RESIDENTIAL CUSTOMERS - The late payment charge of $2.50 or 1.5 percent of the unpaid balance of $20.00 or more, whichever is higher, applies to each residential customer's bill when the previous month's bill has not been paid in full. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill. (C) (C)

BUSINESS CUSTOMERS - The late payment charge of $5.00 or 1.5 percent of the unpaid balance of $20.00 or more, whichever is higher, applies to each business customer's bill when the previous month's bill has not been paid in full. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.

F. ADJUSTMENT OF BILLS

Opening, closing and monthly bills for telephone service rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days, when the period in question involves a portion of more than one calendar month, providing, however, that when the total period for which service is taken is less than one month, the total charge for that service will not be less than the monthly minimum charge, and in the case of farmer line service the total charge for each station for that service will not be less than the annual minimum rate for one station.

Basic treatment charges for fractional portions of a month shall be prorated on the same basis as for monthly billing, above.

G. RATES APPLICABLE DURING TEMPORARY DISCONNECTION OF SERVICE FOR NONPAYMENT

When the Utility has the right to temporarily or permanently discontinue exchange service as provided by these Rules. it may do either at its option.

Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed fifteen (15) days subsequent to the date of temporary disconnection.

H. MINIMUM CHARGE FOR SERVICE

Except as otherwise provided in these schedules, the minimum charge for service furnished will not be less than the service connection charge and/or the nonrecurring charge plus the monthly rate for such service.

I. INSTALLMENT BILLING - SERVICE CONNECTION CHARGES

Installment billing of initial and subsequent service connection charges, nonrecurring charges, and time-sensitive charges for residence and business customers is available without interest when credit has been established as set forth in Rule No. 5 and the customer agrees service connection charges may be billed by the Utility in three consecutive monthly payments without interest.

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

E. LATE PAYMENT CHARGE - Continued

RESIDENTIAL CUSTOMERS - The late payment charge of 1.5 percent applies to each residential customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of $20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill. (T)

BUSINESS CUSTOMERS - The late payment charge of $5.00 or 1.5 percent of the unpaid balance of $20.00 or more, whichever is higher, applies to each business customer's bill when the previous month's bill has not been paid in full. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill. (L) (T) (L)

F. ADJUSTMENT OF BILLS

Opening, closing and monthly bills for telephone service rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days, when the period in question involves a portion of more than one calendar month, providing, however, that when the total period for which service is taken is less than one month, the total charge for that service will not be less than the monthly minimum charge, and in the case of farmer line service the total charge for each station for that service will not be less than the annual minimum rate for one station.

Basic treatment charges for fractional portions of a month shall be prorated on the same basis as for monthly billing, above.

G. RATES APPLICABLE DURING TEMPORARY DISCONNECTION OF SERVICE FOR NONPAYMENT

When the Utility has the right to temporarily or permanently discontinue exchange service as provided by these Rules. it may do either at its option.

Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed fifteen (15) days subsequent to the date of temporary disconnection.

H. MINIMUM CHARGE FOR SERVICE

Except as otherwise provided in these schedules, the minimum charge for service furnished will not be less than the service connection charge and/or the nonrecurring charge plus the monthly rate for such service.

I. INSTALLMENT BILLING - SERVICE CONNECTION CHARGES

Installment billing of initial and subsequent service connection charges, nonrecurring charges, and time-sensitive charges for residence and business customers is available without interest when credit has been established as set forth in Rule No. 5 and the customer agrees service connection charges may be billed by the Utility in three consecutive monthly payments without interest.

(L) Material moved from 24th Revised Sheet 33.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

F. ADJUSTMENT OF BILLS

Opening, closing and monthly bills for telephone service rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days, when the period in question involves a portion of more than one calendar month, providing, however, that when the total period for which service is taken is less than one month, the total charge for that service will not be less than the monthly minimum charge, and in the case of farmer line service the total charge for each station for that service will not be less than the annual minimum rate for one station.

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Basic treatment charges for fractional portions of a month shall be prorated on the same basis as for monthly billing, above.

G. RATES APPLICABLE DURING TEMPORARY DISCONNECTION OF SERVICE FOR NONPAYMENT

When the Utility has the right to temporarily or permanently discontinue exchange service as provided by these Rules. it may do either at its option.

Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed fifteen (15) days subsequent to the date of temporary disconnection.

H. MINIMUM CHARGE FOR SERVICE

Except as otherwise provided in these schedules, the minimum charge for service furnished will not be less than the service connection charge and/or the nonrecurring charge plus the monthly rate for such service.

I. INSTALLMENT BILLING - SERVICE CONNECTION CHARGES

Installment billing of initial and subsequent service connection charges, nonrecurring charges, and time-sensitive charges for residence and business customers is available without interest when credit has been established as set forth in Rule No. 5 and the customer agrees service connection charges may be billed by the Utility in three consecutive monthly payments without interest.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

F. ADJUSTMENT OF BILLS

Opening, closing and monthly bills for telephone service rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days, when the period in question involves a portion of more than one calendar month, providing, however, that when the total period for which service is taken is less than one month, the total charge for that service will not be less than the monthly minimum charge, and in the case of farmer line service the total charge for each station for that service will not be less than the annual minimum rate for one station.

Opening, closing and monthly bills for basic service as defined in Cal. P.U.C. General Order No. 168 rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days. (N)

Basic treatment charges for fractional portions of a month shall be prorated on the same basis as for monthly billing, above.

G. RATES APPLICABLE DURING TEMPORARY DISCONNECTION OF SERVICE FOR NONPAYMENT

When the Utility has the right to temporarily or permanently discontinue exchange service as provided by these Rules. it may do either at its option.

Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed fifteen (15) days subsequent to the date of temporary disconnection.

H. MINIMUM CHARGE FOR SERVICE

Except as otherwise provided in these schedules, the minimum charge for service furnished will not be less than the service connection charge and/or the nonrecurring charge plus the monthly rate for such service.

I. INSTALLMENT BILLING - SERVICE CONNECTION CHARGES

Installment billing of initial and subsequent service connection charges, nonrecurring charges, and time-sensitive charges for residence and business customers is available without interest when credit has been established as set forth in Rule No. 5 and the customer agrees service connection charges may be billed by the Utility in three consecutive monthly payments without interest.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

F. ADJUSTMENT OF BILLS

Opening, closing and monthly bills for telephone service rendered for periods in excess of or less than a calendar month, will be prorated on the basis of the number of days in the period in question to the total number of days of that month or of an average month of thirty days, when the period in question involves a portion of more than one calendar month, providing, however, that when the total period for which service is taken is less than one month, the total charge for that service will not be less than the monthly minimum charge, and in the case of farmer line service the total charge for each station for that service will not be less than the annual minimum rate for one station.

Basic treatment charges for fractional portions of a month shall be prorated on the same basis as for monthly billing, above.

G. RATES APPLICABLE DURING TEMPORARY DISCONNECTION OF SERVICE FOR NONPAYMENT

When the Utility has the right to temporarily or permanently discontinue exchange service as provided by these Rules. it may do either at its option.

Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed fifteen (15) days subsequent to the date of temporary disconnection.

H. MINIMUM CHARGE FOR SERVICE

Except as otherwise provided in these schedules, the minimum charge for service furnished will not be less than the service connection charge and/or the nonrecurring charge plus the monthly rate for such service.

I. INSTALLMENT BILLING - SERVICE CONNECTION CHARGES

Installment billing of initial and subsequent service connection charges, nonrecurring charges, and time-sensitive charges for residence and business customers is available without interest when credit has been established as set forth in Rule No. 5 and the customer agrees service connection charges may be billed by the Utility in three consecutive monthly payments without interest. (C) (C)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill. This limitation on backbilling does not apply to cases involving customer fraud.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. C-1, Facilities for Intrastate Access.

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K. PAYMENTS BY CREDIT CARDS

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein.

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Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill. This limitation on backbilling does not apply to cases involving customer fraud.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

Bills must be based on the rates in effect at the time the service was used. Any delays or lags in billing must not result in a higher total charge (other than for taxes, and surcharges and fees that are based on a percentage of the bill) than if the usage had been posted to the account in the same billing cycle in which the service was used. [1]

K. PAYMENTS BY CREDIT CARDS

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein.

3. Where a customer is offered and agrees to an alternative payment plan, the Utility must provide confirmation of the terms in writing if the customer so requests.

[1] Effective July 31, 2006. (T)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill. This limitation on backbilling does not apply to cases involving customer fraud.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

Bills must be based on the rates in effect at the time the service was used. Any delays or lags in billing must not result in a higher total charge (other than for taxes, and surcharges and fees that are based on a percentage of the bill) than if the usage had been posted to the account in the same billing cycle in which the service was used. [1]

K. PAYMENTS BY CREDIT CARDS

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein.

3. Where a customer is offered and agrees to an alternative payment plan, the Utility must provide confirmation of the terms in writing if the customer so requests.

[1] Effective March 31, 2006. (T)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill. This limitation on backbilling does not apply to cases involving customer fraud. (N) (N)

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

Bills must be based on the rates in effect at the time the service was used. Any delays or lags in billing must not result in a higher total charge (other than for taxes, and surcharges and fees that are based on a percentage of the bill) than if the usage had been posted to the account in the same billing cycle in which the service was used. [1] (N) | (N)

K. PAYMENTS BY CREDIT CARDS

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein.

3. Where a customer is offered and agrees to an alternative payment plan, the Utility must provide confirmation of the terms in writing if the customer so requests. (L) (N) | (N)

[1] Effective July 31, 2005. (N)

(L) Material formerly on this sheet transferred to 3rd Revised Sheet 33.3. (L)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

K. PAYMENTS BY CREDIT CARDS

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein.

M. CREDIT BALANCES ON CUSTOMER ACCOUNTS AND REFUND CHECKS (N)

If requested by the customer, a refund check will be provided when a credit balance appears on the customer's monthly billing statement for an active account, to the extent the credit balance remains at the time the check request is made. If there are charges due the Utility for telephone service to the customer, the credit amount will be applied to the charges and the excess portion refunded upon request by the customer. The refund of credits associated with the 1.5% penalty are described in Paragraph E., Late Payment Charge, of this Rule.

For telephone service that has been permanently disconnected and a credit balance exists on the customer's account, a refund check will automatically be sent to the customer. Refund checks will be mailed to the service address shown on the customer's monthly bill unless the customer provides a new mailing address. (N)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

K. PAYMENTS BY CREDIT CARDS (T)

1. Holders of currently effective Discover, Visa or MasterCard credit cards may use any of these cards to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Credit card payments will be accepted at the Phone Marts. Other means of accepting credit cards may be available at the discretion of the Utility. (C) (C)

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Other forms of payment such as electronic payment check by phone, or debit cards, are available as alternate payment methods to customers. Verizon does not charge the customer a fee for these services. However, if the customer has enrolled with a vendor for these services, the vendor may charge the customer a fee. The Utility may change or modify these alternative payment options at its discretion. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein. (C) (C)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

J. BACKBILLING PROCEDURES

Except as specified below, a bill shall not include any previously unbilled charge, commonly called "backbilling", for service furnished prior to three months immediately preceding the date of the bill.

Collect, calling card, and third party calls shall have a five month backbilling limitation.

The backbilling limitation specified above, applies to all rates and charges except those rates and charges as shown in Schedule Cal. P.U.C. No. c-1, Facilities for Intrastate Access.

K. PAYMENTS BY VISA AND MASTERCARD

1. Holders of currently effective Visa or MasterCard credit cards may use either to pay bills for telephone services. This form of payment will be considered the same as payment to a payment agent. Payment by this method will be accepted in exchanges in which facilities for processing are available and conditions permit.

L. OTHER PAYMENT OPTIONS

1. Automatic Bank Payment (ABP) is available as an alternate payment method to customers. The customer's bank, savings and loan or credit union account is debited each month for the amount owing on their telephone bills. Twelve days after the monthly telephone statement is issued, the payment is deducted from the customer's account.

2. Electronic Payment is available as an alternate payment method to customers. GTE does not charge the customer a fee for its electronic payment service. However, if the customer has enrolled with a vendor for electronic payment service, the vendor may charge the customer a fee. The customer is responsible for paying their bills in accordance with the rules and regulations contained herein. (N)

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

M. CREDIT BALANCES ON CUSTOMER ACCOUNTS AND REFUND CHECKS (L)

If requested by the customer, a refund check will be provided when a credit balance appears on the customer's monthly billing statement for an active account, to the extent the credit balance remains at the time the check request is made. If there are charges due the Utility for telephone service to the customer, the credit amount will be applied to the charges and the excess portion refunded upon request by the customer. The refund of credits associated with the 1.5% penalty are described in Paragraph E., Late Payment Charge, of this Rule.

For telephone service that has been permanently disconnected and a credit balance exists on the customer's account, a refund check will automatically be sent to the customer. Refund checks will be mailed to the service address shown on the customer's monthly bill unless the customer provides a new mailing address. (L)

N. PROOF OF PAYMENT (T)

1. Proof of payment constitutes a copy of a paid canceled check, canceled money order, authorized payment agent receipt, or Verizon California Inc. receipt.

2. When proof of payment is received regarding an uncredited payment, Verizon California Inc. shall, for the next billing round, suppress the temporary disconnection notice and preclude the account from being temporarily disconnected for the uncredited amount. Disputes that remain unresolved beyond 30 calendar days from receipt of proof of payment shall be reconciled in the customer's favor. Any late payment charges assessed due to an uncredited payment shall, after receipt of proof of payment, be credited to the account.

O. REIMBURSEMENT OF REASONABLE EXPENSES DUE TO UTILITY ERROR (T)

Upon request, Verizon California Inc. shall reimburse a customer for financial institution fees related to research and document production, photocopy and mailing costs incurred during the resolution of Utility-caused billing and collection errors.

P. BILL FORMAT (T)

Monthly bills are normally produced on a per telephone number basis. Upon customer request, multiple numbers of the same service class at one physical location can be combined to produce a single aggregation of charges and a single combined bill. Multiple locations can also be combined to produce a single aggregation of charges and a single summary bill. Summary bills are available to business customers in paper or electronic format.

(L) Material moved from 10th Revised Sheet 33.2.

Continued

RULE NO. 10

RENDERING AND PAYMENT OF BILLS - Continued

M. PROOF OF PAYMENT

1. Proof of payment constitutes a copy of a paid canceled check, canceled money order, authorized payment agent receipt, or Verizon California Inc. receipt. (T)

2. When proof of payment is received regarding an uncredited payment, Verizon California Inc. shall, for the next billing round, suppress the temporary disconnection notice and preclude the account from being temporarily disconnected for the uncredited amount. Disputes that remain unresolved beyond 30 calendar days from receipt of proof of payment shall be reconciled in the customer's favor. Any late payment charges assessed due to an uncredited payment shall, after receipt of proof of payment, be credited to the account. (T)

N. REIMBURSEMENT OF REASONABLE EXPENSES DUE TO UTILITY ERROR

Upon request, Verizon California Inc. shall reimburse a customer for financial institution fees related to research and document production, photocopy and mailing costs incurred during the resolution of Utility-caused billing and collection errors. (T)

O. BILL FORMAT (N)

Monthly bills are normally produced on a per telephone number basis. Upon customer request, multiple numbers of the same service class at one physical location can be combined to produce a single aggregation of charges and a single combined bill. Multiple locations can also be combined to produce a single aggregation of charges and a single summary bill. Summary bills are available to business customers in paper or electronic format. (N)

Continued

RULE NO. 10

RENDERING PAYMENT OF BILLS - Continued

M. PROOF OF PAYMENT (T)

1. Proof of payment constitutes a copy of a paid canceled check, canceled money order, authorized payment agent receipt, or GTEC receipt.

2. When proof of payment is received regarding an uncredited payment, GTEC shall, for the next billing round, suppress the temporary disconnection notice and preclude the account from being temporarily disconnected for the uncredited amount. Disputes that remain unresolved beyond 30 calendar days from receipt of proof of payment shall be reconciled in the customer's favor. Any late payment charges assessed due to an uncredited payment shall, after receipt of proof of payment, be credited to the account.

N. REIMBURSEMENT OF REASONABLE EXPENSES DUE TO UTILITY ERROR (T)

Upon request, GTEC shall reimburse a customer for financial institution fees related to research and document production, photocopy and mailing costs incurred during the resolution of Utility-caused billing and collection errors.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE

A. Nonpayment of Bills

1. Flat Rate Service (including dedicated facilities), Measured Rate and Message Rate Exchange Services

Flat rate services (including dedicated facilities), measured rate and message rate exchange service of a particular service, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of that bill, providing that bill therefore has not been paid within

Thirty calendar days after presentation, when bills are normally made out yearly;

Fifteen calendar days after presentation, when bills are normally made out monthly;

Seven calendar days after presentation, when bills are normally made out fortnightly;

Four calendar days after presentation, when bills are normally made out weekly.

but in no case less than the above prescribed number of days after the first day of service covered by the bill.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. If service is temporarily disconnected, restoration will not be made until the above charges and the Reconnection Charge specified in Rule No. 5.E. have been paid. Credit worthiness as set forth in Rule No. 5 will also be reevaluated.

All residential customers (excluding Universal Lifeline customers) requesting a payment arrangement that extends beyond their disconnect date will have their toll service blocked, at no charge. Toll service will automatically be restored once the delinquent balance is paid.

(D)
|
(D)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE

A. Nonpayment of Bills

1. Flat Rate Service (including dedicated facilities), Measured Rate and Message Rate Exchange Services

Flat rate services (including dedicated facilities), measured rate and message rate exchange service of a particular service, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of that bill, providing that bill therefore has not been paid within

Thirty calendar days after presentation, when bills are normally made out yearly;

Fifteen calendar days after presentation, when bills are normally made out monthly;

Seven calendar days after presentation, when bills are normally made out fortnightly;

Four calendar days after presentation, when bills are normally made out weekly.

but in no case less than the above prescribed number of days after the first day of service covered by the bill.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. If service is temporarily disconnected, restoration will not be made until the above charges and the Reconnection Charge specified in Rule No. 5.E. have been paid. Credit worthiness as set forth in Rule No. 5 will also be reevaluated.

All residential customers (excluding Universal Lifeline customers) requesting a payment arrangement that extends beyond their disconnect date will have their toll service blocked, at no charge. Toll service will automatically be restored once the delinquent balance is paid.

The Utility, as a carrier of last resort, may not disconnect basic residential or single line business service, either flat rate or measured rate (basic service as defined in Cal. P.U.C. General Order No. 168) for nonpayment of any charge other than non-recurring or recurring charges for that same service, including government fees and taxes calculated on that service that are remitted to the government. (N) (N)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE

A. Nonpayment of Bills

1. Flat Rate Service (including dedicated facilities), Measured Rate and Message Rate Exchange Services

Flat rate services (including dedicated facilities), measured rate and message rate exchange service of a particular service, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of that bill, providing that bill therefore has not been paid within

Thirty calendar days after presentation, when bills are normally made out yearly;

Fifteen calendar days after presentation, when bills are normally made out monthly;

Seven calendar days after presentation, when bills are normally made out fortnightly;

Four calendar days after presentation, when bills are normally made out weekly.

but in no case less than the above prescribed number of days after the first day of service covered by the bill.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. If service is temporarily disconnected, restoration will not be made until the above charges and the Reconnection Charge specified in Rule No. 5.E. have been paid. Credit worthiness as set forth in Rule No. 5 will also be reevaluated. (T)

All residential customers (excluding Universal Lifeline customers) requesting a payment arrangement that extends beyond their disconnect date will have their toll service blocked, at no charge. Toll service will automatically be restored once the delinquent balance is paid.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE

A. Nonpayment of Bills

1. Flat Rate Service (including dedicated facilities), Measured Rate and Message Rate Exchange Services

Flat rate services (including dedicated facilities), measured rate and message rate exchange service of a particular service, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of that bill, providing that bill therefore has not been paid within

Thirty calendar days after presentation, when bills are normally made out yearly;

Fifteen calendar days after presentation, when bills are normally made out monthly;

Seven calendar days after presentation, when bills are normally made out fortnightly;

Four calendar days after presentation, when bills are normally made out weekly.

but in no case less than the above prescribed number of days after the first day of service covered by the bill.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. If service is temporarily disconnected, restoration will not be made until the above charges and the restoration charge covered in Rule No. 5.E. have been paid. Credit worthiness as set forth in Rule No. 5 will also be reevaluated.

All residential customers (excluding Universal Lifeline customers) requesting a payment arrangement that extends beyond their disconnect date will have their toll service blocked, at no charge. Toll service will automatically be restored once the delinquent balance is paid. (N) | (N)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. Nonpayment of Bills - Continued (T)

2. Reserved for Future Use (T)

(D)

(D)

(D)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. - Continued

2. Coin Box Exchange Service

Coin box exchange service to a particular installation, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service rendered thereto, provided that bill therefor has not been paid within

Thirty calendar days after presentation, when bills are normally made out yearly;

Fifteen calendar days after presentation, when bills are normally made out monthly;

Seven calendar days after presentation, when bills are normally made out fortnightly;

Four calendar days after presentation, when bills are normally made out weekly.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. (T) If service is temporarily disconnected, restoration will not be made until the above charges and the restoration charge covered in Rule No. S.C. have been paid. (T) (T)

In case a deposit to guarantee bills has been made, the service will not be temporarily or permanently discontinued until the amount of the deposit has been fully absorbed.

x Correction

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE – Continued

A. Nonpayment of Bills – Continued

3. Toll Service

When a customer's exchange service is temporarily or permanently discontinued as provided for in these Rules, the customer's toll service will also be discontinued.

Basic service (as defined in D.96-10-066, appendix B, page 5) will not be disconnected for nonpayment of toll charges. (D) (N)
(N)
(D)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. - Continued

3. Toll Service

When a customer's exchange service is temporarily or permanently discontinued as provided for in these Rules, the customer's toll service will also be discontinued.

When a customer fails to pay bills for toll service rendered in connection with a particular exchange service, telephone service may be temporarily or permanently discontinued (except Lifeline service, see Schedule Cal. P.U.C. No. A-22), (N)
provided that the bill therefore has not been paid within (N)

Fifteen calendar days after presentation, when bill are normally made out monthly;

Seven calendar days after presentation, when bill are normally made out fortnightly;

Four calendar days after presentation, when bill are normally made out weekly.

If a balance from a previous bill has not been paid, service may be discontinued prior to the date referred to above. If service is discontinued, restoration will not be made until the charges for which the service has been discontinued have been paid. If service is temporarily disconnected, restoration will not be made until the above charges and the restoration charge covered in Rule No. 5.C. have been paid.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. Nonpayment of Bills – Continued

3. Toll Service – Continued

In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, at its office located at 505 Van Ness Avenue, San Francisco, CA 94102, (T) (D) (D)

the amount claimed by the Utility to be due. Deposit checks, money orders, etc. must be made payable to the Public Utilities Commission, State of California. Failure upon the part of the customer to make such a deposit within fifteen (15) days after notice by the Utility that such deposit must be made or service may be discontinued, shall warrant the Utility in discontinuing the service without further notice. (T) (T)

B. Former or Concurrent Service

A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously or concurrently furnished for that customer at a location served by the Utility, provided said bill is not paid within 15 days after the date of presentation and written notice at the location of the new or existing service.

C. Directory Advertisement

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge for directory advertisement.

D. Corrected Bills

If the Utility renders a back bill to a customer for service received which has not theretofore been billed to the customer within a period of ninety days from the date service was rendered, and if the customer has paid bills for service subsequent to the period covered by the back bill and prior to the time of rendering the back bill, then the Utility will not discontinue the customer's service for the failure to pay that back bill if questioned or disputed by the customer. In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit the amount claimed by the Utility to be due with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, at its office located at 505 Van Ness Avenue, San Francisco, CA 94102. (T) (N) (T) (T)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. Nonpayment of Bills – Continued

3. Toll Service – Continued

In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, or at www.cpuc.ca.gov, or call 1-800-649-7570 or TDD 1-800-229-6846. See Rule No. 12 for further provisions regarding disputed charges. (T) (N) (N) (D) | (D)

B. Former or Concurrent Service

A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously or concurrently furnished for that customer at a location served by the Utility, provided said bill is not paid within 15 days after the date of presentation and written notice at the location of the new or existing service.

C. Directory Advertisement

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge for directory advertisement.

D. Corrected Bills

If the Utility renders a back bill to a customer for service received which has not theretofore been billed to the customer within a period of ninety days from the date service was rendered, and if the customer has paid bills for service subsequent to the period covered by the back bill and prior to the time of rendering the back bill, then the Utility will not discontinue the customer's service for the failure to pay that back bill if question or dispute cannot be adjusted with mutual satisfaction, the customer write or call the Public Utilities Commission at the address identified in A.3 above. See Rule No. 12 for further provisions regarding disputed charges. (T) (N)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. Nonpayment of Bills – Continued

3. Toll Service – Continued

In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, at its office located at, 505 Van Ness Avenue, San Francisco, CA 94102, the amount claimed by the Utility to be due. Deposit checks, money orders, etc. must be made payable to the Public Utilities Commission, State of California. Failure upon the part of the customer to make such deposit within fifteen (15) days after notice by the Utility that such deposit must be made or service may be discontinued, shall warrant the Utility in discontinuing the service without further notice.

B. Former or Concurrent Service (T)

A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously or concurrently furnished for that customer at a location served by the Utility, provided said bill is not paid within 15 days after the date of presentation and written notice at the location of the new or existing service. (T) (T)

C. Directory Advertisement

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge for directory advertisement.

D. Corrected Bills

If the Utility renders a back bill to a customer for service received which has not theretofore been billed to the customer within a period of ninety days from the date service was rendered, and if the customer has paid bills for service subsequent to the period covered by the back bill and prior to the timeof rendering the back bill, then the Utility will not discontinue the customer's service for the failure to pay that back bill if question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit the amount claimed by the Utility to be due with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, at its office located at 505 Van Ness Avenue, San Francisco, CA 94102.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. Nonpayment of Bills - Continued (T)

3. Toll Service - Continued (T)

In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, at its office (T)
located at, 505 Van Ness Avenue, San Francisco, CA 94102, the amount claimed by the Utility to be due. (T)
Deposit checks, money orders, etc. must be made payable to the Public Utilities Commission, State of California. Failure upon the part of the customer to make such deposit within fifteen (15) days after notice by the Utility that such deposit must be made or service may be discontinued, shall warrant the Utility in discontinuing the service without further notice.

B. Former Service

A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously rendered at a location served by the Utility, provided said bill is not paid within fifteen days after the date of presentation to the customer.

C. Directory Advertisement

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge for directory advertisement.

D. Corrected Bills

If the Utility renders a back bill to a customer for service received which has not theretofore been billed to the customer within a period of ninety days from the date service was rendered, and if the customer has paid bills for service subsequent to the period covered by the back bill and prior to the time of rendering the back bill, then the Utility will not discontinue the customer's service for the failure to pay that back bill if questioned or disputed by the customer. In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit the amount claimed by the Utility to be due with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, (T)
at its office located at 505 Van Ness Avenue, San Francisco, CA 94102. (T)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

A. 3. - Continued (L)

In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit with the Public Utilities Commission, State of California, at its office in the State Office Building, 107 South Broadway, Los Angeles 90012, or State Building, San Francisco 94102, the amount claimed by the Utility to be due. Deposit checks, money orders, etc. must be made payable to the Public Utilities Commission, State of California. Failure upon the part of the customer to make such deposit within fifteen (15) days after notice by the Utility that such deposit must be made or service may be discontinued, shall warrant the Utility in discontinuing the service without further notice.

B. Former Service

A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously rendered at a location served by the Utility, provided said bill is not paid within fifteen days after the date of presentation to the customer.

C. Directory Advertisement

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge for directory advertisement.

D. Corrected Bills

If the Utility renders a back bill to a customer for service received which has not theretofore been billed to the customer within a period of ninety days from the date service was rendered, and if the customer has paid bills for service subsequent to the period covered by the back bill and prior to the time of rendering the back bill, then the Utility will not discontinue the customer's service for the failure to pay that back bill if questioned or disputed by the customer. In such a case, if such question or dispute cannot be adjusted with mutual satisfaction, the customer may deposit the amount claimed by the Utility to be due with the Public Utilities Commission, State of California, at its office in the State Office Building, 107 South Broadway, Los Angeles 90012, or State Building, San Francisco 94102.

(L)

(L) Material formerly shown on 6th Revised Sheet 36
Material omitted now shown on 6th Revised Sheet 35

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

D. - Continued

Deposit checks, money orders, etc., must be made payable to the Public Utilities Commission, State of California. Failure on the part of the customer to make such a deposit within fifteen days after notice by the Utility that such deposit must be made or service may be discontinued shall warrant the Utility in discontinuing the service without further notice.

E. Permanent Disconnection After A Temporary Disconnection

When a customer's telephone service has been temporarily disconnected for a period of seven calendar days, that service will be permanently disconnected, unless special payment arrangements are initiated by the subscriber and agreed to by the Utility. Once the service has been permanently disconnected, an application for new service will be required. Prior to the installation of service, payment of the new service connection charges in addition to the delinquent amount due and the deposit will be required.

F. Intrastate 900 Service

A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay any charge associated with (900)XXX-XXXX calls. (N) (N)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

G. Non-Compliance With The Utility's Rules

The Utility may discontinue service if a customer fails to comply with any of the Rules herein, providing such a failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the Rules.

H. Notice To Customer

Except as provided by these Rules, the Utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least seven days, such notice to be sent by First Class mail, addressed to the customer and advising the customer of the intention to discontinue, the reasons for the discontinuance and the steps which must be taken to avoid discontinuance. (D)

(D)

Such notice shall also advise the customer of the provisions of Schedule Cal. P.U.C. Rule No. 12, Disputed Bills and shall advise the customer that he may invoke these provisions if unable to resolve the dispute with the Utility. This notice may be waived in cases of abandonment of premises or service, emergency, or in the event of the discovery of a dangerous condition on the customer's premises, or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative.

(D)

(D)

The Utility shall not by reason of delinquency in payment discontinue telephone service on any Saturday, Sunday or legal holiday observed by the Utility. (T)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

G. Non-Compliance With The Utility's Rules

The Utility may discontinue service if a customer fails to comply with any of the Rules herein, providing such a failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the Rules.

H. Notice To Customer

Except as provided by these Rules, the Utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least seven days, such notice to be sent by First Class mail, addressed to the customer and advising the customer of the intention to discontinue, the reasons for the discontinuance and the steps which must be taken to avoid discontinuance. Each notice shall include all of the following: (N)

1) Carrier's name
2) The name and address of the customer, and the telephone number(s) associated with the delinquent account
3) Information sufficient for the customer to identify what service(s) are to be terminated, and the delinquent amounts. If basic service is to be disconnected, the notice shall state the minimum amount that must be paid to retain basic service.
4) The time or date by which payment, or arrangement for payment, must be made to avoid termination.
5) A toll-free telephone number to reach a carrier service representative who can provide customer assistance.
6) The telephone number of the Commission's Consumer Affairs Branch where the customer may direct inquiries. (N)

Such notice shall also advise the customer of the provisions of Schedule Cal. P.U.C. Rule No. 12, Disputed Bills and shall advise the customer that he may invoke these provisions if unable to resolve the dispute with the Utility. This notice may be waived in cases of abandonment of premises or service, emergency, or in the event of the discovery of a dangerous condition on the customer's premises, or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative.

The notice rule does not apply to termination of non-tariffed service for having reached either (N)

1) a usage or spending limit, prepaid or otherwise, that was arranged with the customer in advance, or
2) the end of a prepaid period of service known to and anticipated by the customer in advance.

The notice rule does not apply where the customer's acts or omissions demonstrate an intention to defraud the Utility, or threaten the integrity or security of the Utility's operations or facilities. (N)

The Utility shall not by reason of delinquency in payment discontinue basic exchange service on any Saturday, Sunday or legal holiday observed by the Utility. (T)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

G. Non-Compliance With The Utility's Rules

The Utility may discontinue service if a customer fails to comply with any of the Rules herein, providing such a failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the Rules.

H. Notice To Customer

Except as provided by these Rules, the Utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least seven days, such notice to be sent by First Class mail, addressed to the customer and advising the customer of the intention to discontinue, the reasons for the discontinuance and the steps which must be taken to avoid discontinuance. Such notice shall also advise the customer of the provisions of Schedule Cal. P.U.C. Rule No. 12, Disputed Bills and shall advise the customer that he may invoke these provisions if unable to resolve the dispute with the Utility. This notice may be waived in cases of abandonment of (C)
premises or service, emergency, or in the event of the discovery of a dangerous condition on the customer's premises, (C)
or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative.

The Utility shall not by reason of delinquency in payment discontinue telephone service on any Saturday, Sunday or legal holiday observed by the Utility.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

G. Non-Compliance With The Utility's Rules

The Utility may discontinue service if a customer fails to comply with any of the Rules herein, providing such a failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the Rules.

H. Notice To Customer (T)

Except as provided by these Rules, the Utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least seven days, such notice to be sent by First Class mail, addressed to the customer and advising the customer of the intention to discontinue, the reasons for the discontinuance and the steps which must be taken to avoid discontinuance. Such notice shall also advise the customer of the provisions of Schedule Cal. P.U.C. Rule No. 12, Disputed Bills and shall advise the customer that he may invoke these provisions if unable to resolve the dispute with the Utility. This notice may be waived in cases of emergency or in the event of the discovery of a dangerous condition on the customer's premises or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative. (T) (T)

The Utility shall not by reason of delinquency in payment discontinue telephone service on any Saturday, Sunday or legal holiday observed by the Utility.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

H. Customer About to Vacate Premises

The Utility will hold a customer about to vacate premises responsible for all service rendered until that customer shall give notice of his intended removal, specifying the date service is desired to be discontinued.

I. Service Not to be Immediately Used

The Utility may refuse the installation of service that is not to be used within a reasonable period after installation.

J. Legal Requirements

See Rule No. 31

K. Impairment of Service

If a customer uses his service in connection with a plan which causes an unusually large volume of calls to be made to such customer at or about the same time with the result that the service to others is interfered with, the Utility will notify in writing said customer of the problem and the customer shall then take action to modify such plan so that the problem will be eliminated, or the customer may subscribe to such additional service as necessary to handle the unusual volume of calls. Such notice shall indicate customer's right to submit the matter to the Public Utilities Commission for review. Should the customer not take remedial action within five (5) days, and a second impaired service condition arises, the Utility may discontinue the service without further notice. (T) (T)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

L. Telephone Calls With Intention of Annoyance, Abuse or Fraud

The Utility may refuse, toll restrict, suspend, or discontinue telephone service or service arrangements without advance notice, to any customer using Utility provided services with the intention of annoyance, abuse or fraud or to any customer who fails to comply with any of the rules herein, or with the regulations in the Utility Product Guide. (N)

The Utility may refuse, toll restrict, suspend, or discontinue telephone service or service arrangements without advance notice to any customer who, with intent, telephones another for annoying, abusive or fraudulent purpose. Abuse or fraudulence would include use of telephone service to transmit a message, locate a person, or to give or obtain information, with fraudulent intent, which is normally obtained or provided by the Utility or a legal agency. (T)

The Utility may refuse, toll restrict, suspend, or discontinue telephone service or service arrangements without advance notice to any customer who verbally threatens the lives of others or uses vile, abusive or profane language by use of that service provided by the Utility. (T)

If telephone calls described above are placed to the Utility, the Utility shall make reasonable efforts to persuade the customer not to place such calls. The Utility may refuse to transact business with the customer except by written communication and may refuse, toll restrict, suspend, or discontinue telephone service or service arrangements without advance notice. (T)

M. Fraud

The Utility shall have the right to refuse or disconnect service if the actions of the customer are such to indicate intention to defraud.

N. New Residence or Business Service

A customer's request for new residence or business telephone service may be denied, or if that service has been installed, it may be temporarily or permanently discontinued where business or residence services were provided to:

(1) The customer at the same address and that service was temporarily or permanently discontinued for non-payment; and/or

(2) A prior customer was disconnected as shown in O.1 and O.2, following.

When the customer pays in full any residence or business delinquent bill or bills owed the Utility, the customer's request for new service, residence or business, as provided in Rule No. 2, Application for Service, will be processed.

In the event an existing service is disconnected for a prior bill, restoration will not be made until the delinquent bill and the Reconnection Charge, specified in Rule No. 5.E, Establishment and Reestablishment of Credit, has been paid.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

L. Telephone Calls With Intention of Annoyance, Abuse or Fraud

The Utility may discontinue telephone service to any customer who, with intent, telephones another for in annoying, abusive or fraudulent purpose. Abuse or fraudulence would include use of telephone service to transmit a message, locate a person, or to give or obtain information, with fraudulent intent, which is normally obtained or provided by the Utility or a legal agency.

The Utility may disconnect telephone service to any customer who uses vile, abusive or profane language by use of that service provided by the Utility.

If telephone calls described above are placed to the Utility, the Utility, shall not disconnect service, but shall make reasonable efforts to persuade the customer not to place such calls, including refusal to transact business with the customer except by written communication.

M. Fraud

The Utility shall have the right to refuse or disconnect service if the actions of the customer are such to indicate intention to defraud.

N. New Residence or Business Service (N)

A customer's request for new residence or business telephone service may be denied, or if that service has been installed, it may be temporarily or permanently discontinued where business or residence services were provided to:

(1) The customer at the same address and that service was temporarily or permanently discontinued for non-payment; and/or

(2) A prior customer was disconnected as shown in O.1 and O.2, following.

When the customer pays in full any residence or business delinquent bill or bills owed the Utility, the customer's request for new service, residence or business, as provided in Rule No. 2, Application for Service, will be processed.

In the event an existing service is disconnected for a prior bill, restoration will not be made until the delinquent bill and the Reconnection Charge, specified in Rule No. 5.E, Establishment and Reestablishment of Credit, has been paid. (N)

(D)
(D)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

L. Telephone Calls With Intention of Annoyance, Abuse or Fraud (T)(L)

The Utility may discontinue telephone service to any customer who, with intent, telephones another for in annoying, abusive or fraudulent purpose. Abuse or fraudulence would include use of telephone service to transmit a message, locate a person, or to give or obtain information, with fraudulent intent, which is normally obtained or provided by the Utility or a legal agency. (T)(L)

The Utility may disconnect telephone service to any customer who uses vile, abusive or profane language by use of that service provided by the Utility. (T) (T)

If telephone calls described above are placed to the Utility, the Utility, shall not disconnect service, but shall make reasonable efforts to persuade the customer not to place such calls, including refusal to transact business with the customer except by written communication. (N) (N)

M. Fraud (T)(L)

The Utility shall have the right to refuse or disconnect service if the actions of the customer are such to indicate intention to defraud. (T)(L)

Material omitted now shown on 6th Revised Sheet 38
(L) Material formerly shown in different form on 4th Revised Sheet 38

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

O. Prior Customer Disconnected for Nonpayment of Bills (T)

1. Residence Service

The Utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still resides at that same premises.

The Utility may require a written statement from a newly connecting customer stating that the former customer did and does not reside at the same premises provided:

a. There have been at least two terminations of service at the same premises, within the preceding twelve (12) months, without full payment of delinquent bills, or

b. The Utility secures evidence that a fraudulent pattern of nonpayment is probable.

In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit.

2. Business Service

The Utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still occupies the same premises or is affiliated with the newly connecting customer.

The Utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not affiliated with the business.

In the event that the statement is falsified the new customer will be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

N. Prior Customer Disconnected for Nonpayment of Bills (N)

1. Residence Service

The Utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still resides at that same premises.

The Utility may require a written statement from a newly connecting customer stating that the former customer did and does not reside at the same premises provided:

a. There have been at least two terminations of service at the same premises, within the preceding twelve (12) months, without full payment of delinquent bills, or

b. The Utility secures evidence that a fraudulent pattern of nonpayment is probable.

In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit.

2. Business Service

The Utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still occupies the same premises or is affiliated with the newly connecting customer.

The Utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not affiliated with the business.

In the event that the statement is falsified the new customer will be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit. (N)

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

P. Failure to Establish or to Reestablish Credit or Pay a Required Deposit (T)

1. If, for any applicant's convenience, the Utility provides telephone service before credit is established or continues service to a customer pending reestablishment of credit in accordance with Rule No. 5 and the customer fails, upon written notice, to establish their credit, the Utility may discontinue service but not sooner than seven days after giving such notice.

2. The Utility may refuse to furnish service on the premises of an applicant for telephone service and may discontinue a customer's telephone service for failure of the applicant/customer to pay the required deposit as set forth in Rule No. 6.E.4 preceding but not sooner than 15 days after giving written notification.

Q. Returned Check Charge (T)

a. If a check received for a deposit as set forth in Rule No. 6.E.4 preceding is returned, establishment of service will be denied until the amount of the returned check and the returned Check Charge is paid or, if already connected, will be discontinued until the amount of the check, the Reconnection Charge and the Returned Check Charge as set forth in Rule No. 10.D is paid.

Continued

RULE NO. 11

DISCONTINUANCE OF SERVICE - Continued

O. Failure to Establish or to Reestablish Credit or Pay a Required Deposit (N)

1. If, for any applicant's convenience, the Utility provides telephone service before credit is established or continues service to a customer pending reestablishment of credit in accordance with Rule No. 5 and the customer fails, upon written notice, to establish their credit, the Utility may discontinue service but not sooner than seven days after giving such notice.

2. The Utility may refuse to furnish service on the premises of an applicant for telephone service and may discontinue a customer's telephone service for failure of the applicant/customer to pay the required deposit as set forth in Rule No. 6.E.4 preceding but not sooner than 15 days after giving written notification.

P. Returned Check Charge

a. If a check received for a deposit as set forth in Rule No. 6.E.4 preceding is returned, establishment of service will be denied until the amount of the returned check and the returned Check Charge is paid or, if already connected, will be discontinued until the amount of the check, the Reconnection Charge and the Returned Check Charge as set forth in Rule No. 10.D is paid. (N)

Continued

RULE NO. 12

DISPUTED BILLS

When a customer and the Utility fail to agree on a bill for telephone service and the disputed bill is not paid within 15 days after presentation, the Utility will notify the customer: (D) (T)

1. That in lieu of paying the disputed portion of the bill to the Utility the customer may deposit with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, the disputed portion claimed by the Utility to be due. Mailing address and contact numbers for the Commission are printed on the customer's bill. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill.

2. That checks or other forms of remittance used for this purpose should be made payable to the Public Utilities Commission, State of California.

3. That upon receipt of the deposit of the disputed portion of the bill, the Commission will notify the Utility, will review the basis of the disputed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith.

4. That service will not be discontinued for nonpayment of the disputed portion of the bill during the pendency of the investigation by the Utility of the dispute or complaint or when the above deposit has been made with the Commission pending the outcome of the Commission's review.

5. That failure of the customer to make such deposit within 15 days after the date upon which notice was given will warrant discontinuance of his service without further notice.

6. Any customer who has initiated a complaint or requested an investigation within five days of receiving the disputed bill, will be given an opportunity upon the customer's request, for review of such complaint or investigation by a management employee of the Utility. Consideration will be given to permitting the amortization of the unpaid balance of the account over a reasonable period of time. Telephone service will not be discontinued as long as the customer complies with the terms of the agreement and continues to pay current charges as they accrue in subsequent billing. In the event a deposit has been made with the Public Utilities Commission and if before completion of the Commission's review, additional bills become due which the customer wishes to dispute, he/she shall also deposit with the Commission the additional disputed amounts claimed by the Utility to be due for such additional bills before they become past due. Failure to do so will warrant discontinuance or his/her service in accordance with Rule No. 11. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill. (D) (T)

Continued

RULE NO. 12

DISPUTED BILLS

1. In the case of a billing dispute between a customer and the Utility, the Utility shall investigate the charge(s) the customer has informed the Utility are in question, and shall reach a determination and communicate it to the customer within 30 days. (D) (N)

   The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill.

2. The Utility will not disconnect service to a subscriber before seven calendar days after the date the Utility notifies the customer in writing of the results of its investigation. In no event will the Utility disconnect service prior to the due date shown on the bill on which the disputed charges appeared.

3. If the dispute cannot be resolved with mutual satisfaction, the customer may contact the Consumer Affairs Branch (CAB) of the Public Utilities Commission for informal review. Mailing address and contact numbers for the Commission are printed on the customer's bill.

4. The Utility may not disconnect service to a customer for nonpayment of a disputed amount if the customer has: (a) submitted a claim to the Consumer Affairs Branch for informal review; and (b) deposited the disputed amount with the Public Utilities Commission. No late charge or penalty may be imposed on the amount in dispute deposited with the Commission. During the time any CAB review is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge. (D)

5. In the event a deposit has been made with the Commission, and if before completion of the CAB review, additional bills become due which the customer wishes to dispute, he/she shall also deposit with the Commission the additional disputed amounts claimed by the Utility to be due for such additional bills before they become past due. Failure to do so will warrant discontinuance of his/her service in accordance with Rule No. 11. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill. (N)

6. If the investigation of the disputed charges is settled in favor of the Utility, consideration may be given to permitting the payment of the unpaid charges in monthly payments over a reasonable period of time. (L) (L)

(L) Material moved from 1st Revised Sheet 40.1 with text change.

Continued

RULE NO. 12

DISPUTED BILLS

When a customer and the Utility fail to agree on a bill for telephone service and the disputed bill is not paid within 15 days after presentation, the Utility will notify the customer:

1. That in lieu of paying the disputed portion of the bill to the Utility the customer may deposit with the Public Utilities Commission, State of California, Attn: Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, the disputed portion claimed by the Utility to be due. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill. (T)

2. That checks or other forms of remittance used for this purpose should be made payable to the Public Utilities Commission, State of California.

3. That upon receipt of the deposit of the disputed portion of the bill, the Commission will notify the Utility, will review the basis of the disputed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith.

4. That service will not be discontinued for nonpayment of the disputed portion of the bill during the pendency of the investigation by the Utility of the dispute or complaint or when the above deposit has been made with the Commission pending the outcome of the Commission's review.

5. That failure of the customer to make such deposit within 15 days after the date upon which notice was given will warrant discontinuance of his service without further notice.

Continued

DEFINITIONS AND RULES (T)
RULE NO. 12

DISPUTED BILLS

When a customer and the Utility fail to agree on a bill for telephone service and the disputed bill is not paid within 15 days after presentation, the Utility will notify the customer: (T)

1. That in lieu of paying the disputed portion of the bill to the Utility the customer may deposit with the Public Utilities Commission, State of California, State Office Building, 107 South Broadway, Los Angeles 90012, or State Building, 505 Van Ness Avenue, San Francisco 94102, the disputed portion claimed by the Utility to be due. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill. (T)

2. That checks or other forms of remittance used for this purpose should be made payable to the Public Utilities Commission, State of California.

3. That upon receipt of the deposit of the disputed portion of the bill, the Commission will notify the Utility, will review the basis of the disputed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith. (T) | (T)

4. That service will not be discontinued for nonpayment of the disputed portion of the bill during the pendency of the investigation by the Utility of the dispute or complaint or when the above deposit has been made with the Commission pending the outcome of the Commission's review. (T)

5. That failure of the customer to make such deposit within 15 days after the date upon which notice was given will warrant discontinuance of his service without further notice.

Material omitted now shown on Original Sheet 40.1.

Continued

RULE NO. 12

Reserved for Future Use

(D)
(D)
(L)
(L)
(D)
(L)
(L)

(L) Material formerly on this sheet moved to 8th Revised Sheet 40.

Continued

DEFINITIONS AND RULES (T)
RULE NO. 12

DISPUTED BILLS - Continued

6. Any customer who has initiated a complaint or requested an investigation within five days of receiving the disputed bill, will be given an opportunity upon the customer's request, for review of such complaint or investigation by a management employee of the Utility. Consideration will be given to permitting the amortization of the unpaid balance of the account over a reasonable period of time. Telephone service will not be discontinued as long as the customer complies with the terms of the agreement and continues to pay current charges as they accrue in subsequent billing. In the event a deposit has been made with the Public Utilities Commission and if before completion of the Commission's review, additional bills become due which the customer wishes to dispute, he/she shall also deposit with the Commission the additional disputed amounts claimed by the Utility to be due for such additional bills before they become past due. Failure to do so will warrant discontinuance or his/her service in accordance with Rule No. 11. The portion of the bill not subject to dispute must be paid to the Utility by the due date indicated on the bill. (L) (T) (T) (T) (T)(L)

(L) Material previously shown on 5th Revised Sheet 40.

Continued

RULE NO. 13

NOTICES

Any notice the Utility may give to a customer supplied with telephone service by the Utility may be given orally, unless otherwise provided by these Rules to the customer, or his authorized representative, or by written notice, either delivered via electronic email to those customers who have elected to receive notices electronically or delivered directly at the address hereinafter described in this Rule or properly deposited in any United States Post Office in the territory served by the Utility, postage prepaid, addressed to the customer at the customer's place of address specified in the customer's application for telephone service, or at such address as may subsequently be given by the customer to the Utility at its local business office. (C)

Any notice from any customer to the Utility may be given orally, unless otherwise provided by these Rules, to the Utility by the customer, or any authorized representative, at the Utility's local business office, or by written notice properly addressed and mailed to the Utility.

Continued

RULE NO. 13

NOTICES

Any notice the Utility may give to a customer supplied with telephone service by the Utility may be given orally, unless otherwise provided by these Rules to the customer, or his authorized representative, or by written notice, either delivered at the address hereinafter described in this Rule or properly deposited in any United States Post Office in the territory served by the Utility, postage prepaid, addressed to the customer at the customer's place of address specified in the customer's application for telephone service, or at such address as may subsequently be given by the customer to the Utility at its local business office.

Any notice from any customer to the Utility may be given orally, unless otherwise provided by these Rules, to the Utility by the customer, or any authorized representative, at the Utility's local business office, or by written notice properly addressed and mailed to the Utility.

Continued

RULE NO. 14

MONITORING AND/OR RECORDING OF TELEPHONE CONVERSATIONS

A. Utility-Provided Facilities

All those Utility facilities (some referred to as monitoring or service observing and training equipment) which are designed to permit overhearing, surveillance and/or recording of a customer or his employee or agent, of two-or-more-way telephone conversations over any part of the telephone network used by the general public, or generally available to the public, in California, shall give adequate notice that the conversation is being overheard, observed or recorded, unless otherwise permitted by applicable law (e.g., law-enforcement purposes). Such adequate notice shall be given by: (T) (C) (C)

1. An automatic tone warning device which shall automatically produce a distinct tone warning signal audible to all parties to a telephone conversation, repeated at regular intervals during the course of that conversation; or (N)
2. An Interactive Voice recording (IVR) message when a customer calls the Utility's customer service office. The IVR message will inform customers that the call may be monitored or recorded for quality assurance purposes and will allow a customer to opt-out of having the call monitored or recorded; or
3. With respect to monitoring of operator assisted or directory assistance calls, by notice in the telephone directory and in periodic bill inserts indicating that a sampling of two-way conversations between Verizon employees and customers are monitored for training and quality control purposes by supervisory or management personnel and that no recording of such conversations is made. The notice may indicate that the telephone company's automated operator and directory assistance systems may incidentally record customers' voice responses, for example, to prompts for the name and city of the called party. (N)

B. Customer-Provided Facilities

1. Any customer in California which provides its own terminal equipment and which monitors or records conversations between its employees and its customers, and others engaging in conversations, where such conversations make use of the public telephone network, shall provide notice of the monitoring or recording.

2. The Utility shall notify the customer when it has learned of monitoring or recording which does not use one of the authorized methods of providing notice and, unless the customer will discontinue such use, the provisions of B.3 following shall apply.

(L)

(L)

(L) Material moved to 1st Revised Sheet 42.1

Continued

RULE NO. 14

MONITORING AND/OR RECORDING OF TELEPHONE CONVERSATIONS

A. Utility-Provided Facilities

1. All those Utility facilities (some referred to as monitoring or service observing and training equipment) which are designed to permit overhearing, surveillance and/or recording by a customer or his employee or agent, of two-or-more-way telephone conversations over any part of the telephone network used by the general public, or generally available to the public, in California, shall be arranged with an automatic tone warning device which shall automatically produce a distinct tone warning signal audible to all parties to a telephone conversation, repeated at regular intervals during the course of that conversation, whenever the equipment is in use to monitor, overhear and/or record said conversation.

B. Customer-Provided Facilities

1. Any customer in California which provides its own terminal equipment and which monitors or records conversations between its employees and its customers, and others engaging in conversations, where such conversations make use of the public telephone network, shall provide notice of the monitoring or recording. (T)

2. The Utility shall notify the customer when it has learned of monitoring or recording which does not use one of the authorized methods of providing notice and, unless the customer will discontinue such use, the provisions of B.3 following shall apply.

3. The Utility shall discontinue service to a customer for noncompliance with this rule if, after written notice of at least five days, the customer has not initiated compliance with such notice. Service will be restored after the customer establishes compliance with the rule and pays the reconnection charge.

4. Appeals Procedure

In the event of a dispute between the Utility and a customer as to whether the customer is in fact in violation of the provisions of Paragraph B.1 above, or if a customer desires special relief from those provisions by reason of special hardship or impossibility of compliance, the customer may file a formal complaint with the California Public Utilities Commission in the manner provided under

Continued

RULE NO. 14

MONITORING AND/OR RECORDING OF TELEPHONE CONVERSATIONS - Continued

B. Customer-Provided Facilities - Continued

3. The Utility shall discontinue service to a customer for noncompliance with this rule if, after written notice of at least five days, the customer has not initiated compliance with such notice. Service will be restored after the customer establishes compliance with the rule and pays the reconnection charge. (L)

4. Appeals Procedure

In the event of a dispute between the Utility and a customer as to whether the customer is in fact in violation of the provisions of Paragraph B.1 above, or if a customer desires special relief from those provisions by reason of special hardship or impossibility of compliance, the customer may file a formal complaint with the California Public Utilities Commission in the manner provided under the Commission's Rules of Practice and Procedure. (L)
During the period the complaint is pending before the Commission, the Utility shall not terminate service for noncompliance.

5. Liability of the Utility

The Utility shall not, by taking action pursuant to this Rule, he liable for any loss, damage, or injury, established or alleged, which may result or be claimed to result therefrom.

(L) Material moved from 5th Revised Sheet 42.

Continued

RULE NO. 14

MONITORING AND/OR RECORDING OF TELEPHONE CONVERSATIONS - Continued

B. 4. - Continued (N)

the Commission's Rules of Practice and Procedure. During the period the complaint is pending before the Commission, the Utility shall not terminate service for noncompliance.

5. Liability of the Utility

The Utility shall not, by taking action pursuant to this Rule, he liable for any loss, damage, or injury, established or alleged, which may result or be claimed to result therefrom. (N)

Continued

RULE NO. 15

CHARGES FOR OVERTIME

Where the work in connection with new installations, moves, changes or rearrangements is performed outside regular working hours at the customer's request, an additional nonrecurring charge based on the overtime labor cost will be applicable as follows:

1. When the normal work week is Monday through Friday and the customer requests work to be performed on Saturday, and providing the customer does not give sufficient notice to allow rescheduling of the work week, overtime charges will apply to work performed on Saturday.

   Where the normal work week is Monday through Saturday no overtime charges will apply to work performed on Saturday.

2. Overtime charges will apply when, at the specific request of the customer, the work is to be performed on Sundays, holidays or during evening hours after 5 P.M.

3. The additional charge will be equivalent to the difference in cost between straight time and overtime for the actual man-hours of overtime, based on the average hourly rate of pay of the labor used in performing the required work.

4. Upon request the customer will be furnished with an advanced estimate of the charges applicable under this rule.

5. Overtime charges under this rule will not be applicable to service connection charges for business or residence individual or party line primary services.

(T)

Continued

RULE NO. 16

BASIS OF MILEAGE CHARGES

APPLICATION

A. Primary Service

Mileage charges to primary individual and party line service, trunk lines of private branch exchange service, Centrex Service and EBSS located outside of the base rate area, base rate point or rate area are based on airline distance measured between the termination and the nearest point on the boundary of the nearest base rate area, base rate point or rate area within the same exchange area.

B. Off-Premises Termination

Mileage charges for off-premises terminations of individual line, party line, EBSS and Centrex Service and to off-premises terminations of private branch exchange service are set forth under Schedule Cal. P.U.C. No. C-1. (C)

C. Method of Measurement For Exchange Services
(Between Exchanges or District Areas)

Vertical (V) and horizontal (H) grid lines established across the United States are the basis for computing airline mileages between exchanges or district areas.

The spacing between adjacent (V) grid lines and between (H) grid lines represents a distance of one (1) coordinate unit. The unit is the square root of 0.1 expressed in statute miles.

One (V) and one (H) coordinate is computed for each rate center from its latitude and longitude location using appropriate map-projection equations.

A pair of coordinates (V-H) locates a rate center, when computing airline mileages at a particular intersection of an established vertical grid line with an established horizontal grid line.

To determine applicable mileage between any two respective coordinate intersections of exchanges or district areas obtain the (V) and (H) coordinates for the appropriate rate center in each exchange or district area. (Pacific Bell files all rate center (V-H) coordinates in the State of California.)

Continued

RULE NO. 16

BASIS OF MILEAGE CHARGES - Continued

C. - Continued

1. Method of Measurement

The method of computing applicable airline mileage measurements between exchanges or the district areas of an exchange is as follows: (T) (T)

a. Message Toll Telephone Service Computation used for Foreign Exchange, Message Toll Telephone and Mobile Telephone Services. (D) (D)

(1) Subtract the lesser from the greater of each of the (V) coordinates and the (H) coordinates.

(2) Divide each of the differences obtained above by three, rounding each quotient to the nearer whole number.

(3) Square these two numbers and add the squares.

If the sum of the squares is greater than 1,777, divide the whole numbers obtained in (2) above by three again and repeat the step until the sum of the squares obtained is less than 1,778.

(4) The number of successive divisions by three in the preceding determines the value of "N". Multiply the final sum of the two squares obtained above by the multiplier specified in the following table for the "N" value preceding.

N	MULTIPLIER	MINIMUM RATE MILEAGE
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	362
5	5,904.9	1,081
6	53,144.1	3,241

Continued

RULE NO. 16

BASIS OF MILEAGE CHARGES - Continued

C. 1. a. - continued

(5) Obtain the square root of the product obtained above, with the resulting fraction rounded to the next higher whole number. This is the message rate mileage, except when less than the minimum rate mileage in the table above for the value of "N" used. In this case apply the minimum rate mileage.

Example: Mileage measurement Guadalupe to Carpinteria

		V	H	
a.	Guadalupe Carpinteria	9072 9170	8322 8117	
b.	Difference	98	205	
c.	Divide by 3	33	68	
d.	Square and add Sum of squares exceeds 1,777	1089 +	4624 =	5713
e.	Divide by 3 (line c) again	11	23	
f.	Square and add	121 +	529 =	650
g.	Multiply by "N" value multiplier 650 x 8.1 - 5,265.0		N value is 2 and multiplier is 8.1	
h.	Square root of 5,265.0 = 72.56			
i.	Round to next higher number = 73 (which is greater than the minimum rate mileage for an "N" value of 2 - 41 miles) so the message toll mileage is 73 miles			

Continued

RULE NO. 16

BASIS OF MILEAGE CHARGES - Continued

C.1. - Continued

Material omitted now shown in different form in Schedule P-1.

Continued

RULE NO. 17

CHANGES IN TELEPHONE NUMBER

The assignment of a number to a customer's telephone service will be made at the discretion of the Utility. The customer his no proprietary right in the number, and the Utility may make such reasonable changes in the telephone number as the requirements of the service may demand.

WORKING NUMBERS REQUIREMENT BLOCKS OF NUMBERS - PBX AND CENTRANET® SERVICES (N)

Customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. Customers must notify the Utility if their usage level drops below 50% so that action can be initiated to reclaim numbers. (N)

Continued

RULE NO. 17

CHANGES IN TELEPHONE NUMBER

The assignment of a number to a customer's telephone service will be made at the discretion of the Utility. The customer his no proprietary right in the number, and the Utility may make such reasonable changes in the telephone number as the requirements of the service may demand.

Continued

RULE NO. 18

SERVICE PERFORMANCE GUARANTEE FOR RESIDENTIAL CUSTOMERS

1. If a residence-class or a Universal Lifeline Telephone Service customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Facilities for IntraState Access

3. Each credit shall be limited to $25.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions. (D)

6. Credits will be provided to residential-class and Universal Lifeline Telephone Service (ULTS) customers within all exchanges.

7. The Utility's commitment to residential customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

(D)

Continued

RULE NO. 18

SERVICE PERFORMANCE GUARANTEE FOR RESIDENTIAL CUSTOMERS

1. If a residence-class or a Universal Lifeline Telephone Service customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Facilities for IntraState Access

3. Each credit shall be limited to $25.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions.

6. Credits will be provided to residential-class and Universal Lifeline Telephone Service (ULTS) customers within all exchanges.

7. The Utility's commitment to residential customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective July 31, 2006. (T)

Continued

RULE NO. 18

SERVICE PERFORMANCE GUARANTEE FOR RESIDENTIAL CUSTOMERS

1. If a residence-class or a Universal Lifeline Telephone Service customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Facilities for IntraState Access

3. Each credit shall be limited to $25.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions.

6. Credits will be provided to residential-class and Universal Lifeline Telephone Service (ULTS) customers within all exchanges.

7. The Utility's commitment to residential customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective March 31, 2006. (T)

Continued

RULE NO. 18

SERVICE PERFORMANCE GUARANTEE FOR RESIDENTIAL CUSTOMERS

1. If a residence-class or a Universal Lifeline Telephone Service customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Facilities for IntraState Access

3. Each credit shall be limited to $25.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions. (T)

6. Credits will be provided to residential-class and Universal Lifeline Telephone Service (ULTS) customers within all exchanges.

7. The Utility's commitment to residential customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26. (T) (T)

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective July 31, 2005. (N)

Continued

RULE NO. 18

SERVICE PERFORMANCE GUARANTEE FOR RESIDENTIAL CUSTOMERS (T)

1. If a residence-class or a Universal Lifeline Telephone Service customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00. (T) (C)(T)

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following: (T) (T)

   Customer Premises Equipment (CPE) and Inside Wire (T)
   Facilities for IntraState Access | (T)

3. Each credit shall be limited to $25.00 for each service order or trouble report. (T)

4. A credit will be extended in accordance with the above conditions at the request of the customer. (T)

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions. (T) | (T)

6. Credits will be provided to residential-class and Universal Lifeline Telephone Service (ULTS) customers within all exchanges. (T) (T)

7. GTEC's commitment to residential customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. GTEC's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26. (L) | (L)

(D)
(D)

(L) Material previously shown on 2nd Revised Sheet 49.1.

Continued

RULE NO. 18

(D)
(D)

Material omitted now shown on 8th Revised Sheet 49.

Continued

RULE NO. 19

SERVICE PERFORMANCE GUARANTEE FOR BUSINESS CUSTOMERS

1. If a business-class customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Customer Owned Pay Telephone (COPT)
   Facilities for IntraState Access

3. Each credit shall be limited to $100.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions. (D)

6. Credits will be provided to business-class customers within all exchanges.

7. The Utility's commitment to business customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

(D)

Continued

RULE NO. 19

SERVICE PERFORMANCE GUARANTEE FOR BUSINESS CUSTOMERS

1. If a business-class customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Customer Owned Pay Telephone (COPT)
   Facilities for IntraState Access

3. Each credit shall be limited to $100.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions.

6. Credits will be provided to business-class customers within all exchanges.

7. The Utility's commitment to business customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective July 31, 2006. (T)

Continued

RULE NO. 19

SERVICE PERFORMANCE GUARANTEE FOR BUSINESS CUSTOMERS

1. If a business-class customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Customer Owned Pay Telephone (COPT)
   Facilities for IntraState Access

3. Each credit shall be limited to $100.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions.

6. Credits will be provided to business-class customers within all exchanges.

7. The Utility's commitment to business customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26.

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective March 31, 2006. (T)

Continued

RULE NO. 19

SERVICE PERFORMANCE GUARANTEE FOR BUSINESS CUSTOMERS

1. If a business-class customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Customer Owned Pay Telephone (COPT)
   Facilities for IntraState Access

3. Each credit shall be limited to $100.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment [1] or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions. (T)

6. Credits will be provided to business-class customers within all exchanges.

7. The Utility's commitment to business customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. The Utility's commitment to residential customers in no way constitutes a waiver of the provisions of Rule No. 26. (T) (T)

[1] See Rule No. 48 for provisions regarding credit for a missed appointment, effective July 31, 2005. (N)

Continued

RULE NO. 19

SERVICE PERFORMANCE GUARANTEE FOR BUSINESS CUSTOMERS (N)

1. If a business-class customer requests installation of a new or a subsequent service or repair of an existing service, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00.

2. One credit per service order or per trouble report may be applied, if an installation or repair involves services from the tariff but excludes the following:

   Customer Premises Equipment (CPE) and Inside Wire
   Customer Owned Pay Telephone (COPT)
   Facilities for IntraState Access

3. Each credit shall be limited to $100.00 for each service order or trouble report.

4. A credit will be extended in accordance with the above conditions at the request of the customer.

5. A credit will be extended in accordance with the above conditions only after the Utility fails to meet a commitment or fails to restore Utility-owned facilities used to provide any tariffed service other than those specified above as exceptions.

6. Credits will be provided to business-class customers within all exchanges.

7. GTEC's commitment to business customers shall constitute a limited exception to the limitations of liability contained in Schedule Cal. P.U.C. No. D&R, Rule No. 26. GTEC's commitment to business customers in no way constitutes a waiver of the provisions of Rule No. 26. (N)

Continued

RULE NO. 20

OWNERSHIP AND USE Of FACILITIES ON CUSTOMERS' PREMISES

The Utility shall own, furnish and maintain the protective apparatus and other facilities necessary to provide access to the network telephone service. All facilities provided shall conform to the established construction standards of the Utility. (T)

At the customer's convenience, equipment provided by the customer may be attached to or connected with the facilities provided by the Utility as provided in Rule No. 41. Where direct electrical connections are made the customer will be responsible for furnishing and maintaining all facilities beyond the point of connection with the Utility facilities. (T)

In case any unauthorized attachment or connection is made, the Utility shall have the right to remove or disconnect same or to suspend the service of the customer until the unauthorized attachment or connection is removed.

Continued

RULE NO. 21

OWNERSHIP AND USE OF TELEPHONE DIRECTORIES

As of October 11, 2007, Telephone Directories are provided by an official publisher of Verizon print directories. Telephone directories containing the listings of customers within a specified area, issued from time to time by the publisher, are and remain the property of the publisher. They shall not be mutilated and shall be surrendered upon request to the publisher who delivers the subsequent issue. (T)

Continued

RULE NO. 21

OWNERSHIP AND USE OF TELEPHONE DIRECTORIES

Telephone directories containing the listings of customers within a specified area, issued from time to time by the Utility, are and remain the property of the Utility. They shall not be mutilated and shall be surrendered upon request to the carrier who delivers the subsequent issue.

Continued

RULE NO. 21

Continued

RULE NO. 22

BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service or from evidence of usage once service is established.

A. Business Service

Business rates apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature.

2. In boarding houses and rooming houses with more than five rooms available for rent (except as noted under Paragraph B below), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, airport hangars, hospitals, and private and public institutions.

3. At any location when the listing of "office" is provided, or when any title indicating a trade, occupation or profession is listed, except as modified under Product Guide Section 19. (T)

4. In private residences or places of dwelling when the customer has no regular business telephone service and the use of the service by the customer, members of the customer's household, or the customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or other means.

5. In general, in any place where the principal use of the service is of a business, professional or occupational nature.

B. Residence Service

Residence rates apply at the following locations:

1. In private residences or residential apartments of hotels, apartment houses and in any other location where the actual or obvious use of the service is domestic.

2. Repetitive commercial solicitation from a residence service is considered a business activity.

If it is found that a residence customer's service is being used principally for business purposes, the Utility will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service principally for domestic purposes.

Continued

RULE NO. 22

BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service or from evidence of usage once service is established. (T) (T)

A. Business Service

Business rates apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature.

2. In boarding houses and rooming houses with more than five rooms available for rent (except as noted under Paragraph B below), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, airport hangars, hospitals, and private and public institutions. (T)

3. At any location when the listing of "office" is provided, or when any title indicating a trade, occupation or profession is listed, except as modified under Schedule Cal. P.U.C. No. D-1.

4. In private residences or places of dwelling when the customer has no regular business telephone service and the use of the service by the customer, members of the customer's household, or the customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or other means. (T) (T)

5. In general, in any place where the principal use of the service is of a business, professional or occupational nature.

B. Residence Service

Residence rates apply at the following locations:

1. In private residences or residential apartments of hotels, apartment houses and in any other location where the actual or obvious use of the service is domestic.

2. Repetitive commercial solicitation from a residence service is considered a business activity. (T)

If it is found that a residence customer's service is being used principally for business purposes, the Utility will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service principally for domestic purposes.

Continued

RULE NO. 24

SERVICE CONNECTIONS TO BE MADE BY UTILITY EMPLOYEES

Only duly authorized Utility employees are permitted to connect or disconnect a telecommunication line on the Utility portion of the demarcation point at the customer premises. (T) (T)

Continued

RULE NO. 25

UTILITY'S RIGHT Of INGRESS AND EGRESS FROM CUSTOMER'S PREMISES x

The Utility has the right of ingress to and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of telephone service and the exercise of any and all rights secured to it by law or these Rules.

The Utility has the right to remove any and all of its property installed on the customer's premises at the termination of service as provided for in these Rules.

x correction

Continued

RULE NO. 26

LIMITATION OF LIABILITY

A. Liability

1. The provisions of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct or violations of laws.

2. In the event an error or omission is caused by the gross negligence of the Utility, the liability of the Utility shall be limited to and in no event exceed the sum of $10,000.

3. Except as provided in Sections 1 and 2 of this rule, the liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in any of the services or facilities furnished by the Utility including exchange, toll, private line, alphabetical directory listings (excluding the use of bold-face type), and all other services shall in no event exceed an amount equal to the pro rata charges to the customer for the periods during which the services or facilities area affected by the mistake, omission, interruption, delay, error or defect, provided, however, that where any mistake, omission, interruption, delay, error or defect an any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall exceed the total amount of the charges to the customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error or defect.

4. Whenever commercial power or its equivalent is required to operate services or facilities provided by the Utility at the customer's premises, the customer shall: (N) (L)

   (1) Furnish such power which shall be suitable for the purpose;
   (2) Provide and maintain all necessary power wiring and power outlets in a suitable location and in a safe fashion; and
   (3) Allow the Utility access to the power supply, if necessary.

   In the event of a power failure, no allowance is made for interruption of service, and the Utility shall not be held liable for such an interruption of service. Nor shall the Utility be liable for any property damage or personal injury, or any other alleged damage or injury, caused by any customer-provided power supply, wiring, or power outlet. (N)

(L)

(L) Material formerly on this page moved to 8th Revised Sheet 57.1.

Continued

RULE NO. 26

LIMITATION OF LIABILITY

A. Liability

1. The provisions of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct or violations of laws.

2. In the event an error or omission is caused by the gross negligence of the Utility, the liability of the Utility shall be limited to and in no event exceed the sum of $10,000.

3. Except as provided in Sections 1 and 2 of this rule, the liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in any of the services or facilities furnished by the Utility including exchange, toll, private line, alphabetical directory listings (excluding the use of bold-face type), and all other services shall in no event exceed an amount equal to the pro rata charges to the customer for the periods during which the services or facilities area affected by the mistake, omission, interruption, delay, error or defect, provided, however, that where any mistake, omission, interruption, delay, error or defect an any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall exceed the total amount of the charges to the customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error or defect. x

B. Credit Allowance - Services other than Directory

The following allowances are provided for interruptions in service, as specified for particular services furnished by the Utility:

1. The Utility shall allow, for interruptions in service of 24 hours or more not due to conduct of the customer, an amount equal to the pro rata charges for each 24-hour period, or major fraction thereof after the initial period of interruption in the following services:

NOTE: The allowance on Items a. and b. applies to services within the same or different exchanges.

a. Mobile Telephone Service

b. Air Raid Warning Systems

x Correction

Continued

RULE NO. 26

LIMITATION OF LIABILITY

B. Credit Allowance - Services other than Directory (L)

The following allowances are provided for interruptions in service, as specified for particular services furnished by the Utility:

1. The Utility shall allow, for interruptions in service of 24 hours or more not due to conduct of the customer, an amount equal to the pro rata charges for each 24-hour period, or major fraction thereof after the initial period of interruption in the following services:

NOTE: The allowance on Items a. and b. applies to services within the same or different exchanges.

a. Mobile Telephone Service

b. Air Raid Warning Systems (L)

c. Special Access Services and Channels, as follows:

NOTE: The allowance on Items (1) through (13) applies only to service within the same exchange area.

(1) Special Access Telephone Service.
(2) Speaker-Microphone Service.
(3) Special Access Teletypewriter Service.
(4) Channels for Data Transmission.
(5) Channels for Program Transmission in connection with Loudspeakers, Sound Reproduction or Sound Recording.
(6) Channels for One-Way Speech Network in Connection with Loudspeakers.
(7) Wideband Services.
(8) Digital Data Service.
(9) Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes.
(10) Alarm Transport Service.
(11) Loudspeaker Paging System Service.
(12) Optinet High Capacity Digital Service.
(13) Optinet Switched Digital Service.
(14) Channels for the Transmission of Closed Circuit Television Signals.
(15) Channels for the Remote Operation of Private Mobile Radiotelephone Systems. (T)

(L) Material moved from 11th Revised Sheet 57.

Continued

RULE NO. 26

LIMITATION OF LIABILITY - Continued

B. 1. - Continued

c. Special Access Services and Channels, as follows: (T)

NOTE: The allowance on Items (1) through (13) applies only to service within the same exchange area.

(1) Special Access Telephone Service. (T)

(2) Speaker-Microphone Service.

(3) Special Access Teletypewriter Service. (T)

(4) Channels for Data Transmission.

(5) Channels for Program Transmission in connection with Loudspeakers, Sound Reproduction or Sound Recording.

(6) Channels for One-Way Speech Network in Connection with Loudspeakers.

(7) Wideband Services.

(8) Digital Data Service.

(9) Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes.

(10) Alarm Transport Service.

(11) Loudspeaker Paging System Service.

(12) Optinet High Capacity Digital Service.

(13) Optinet Switched Digital Service.

(14) Channels for the Transmission of Closed Circuit Television Signals.

(15)

(16) Channels for the Remote Operation of Private Mobile Radiotelephone Systems.

Continued

RULE NO. 26

LIMITATION OF LIABILITY - Continued

B. 1. - Continued

d. Wide Area Telephone Service

Where credit is allowed against initial charges, the initial period shall be reduced in the same proportion, and additional hourly rates shall apply to each hour or major fraction thereof for Wide Area Telephone Service furnished in excess of the initial period as so reduced.

e. Special Service Arrangements.

2. The Utility shall allow, for interruptions in exchange telephone service of 24 hours or more not due to conduct of the customer, an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continued beyond 24 hours, credit allowance will be given in successive 24-hour multiples.

3. The Utility shall allow, for interruptions of 30 minutes or more not due to conduct of the customer (including authorized users), an amount equal to the pro rata charges in half-hour multiples for each 30-minute period, or major fraction thereof after the initial period, of interruption in the following private line services and channels:

NOTE: The allowance on Items a. through h. below applies only to services between separate exchanges areas.

a. Special Access Line Telephone Service. (T)

b. Special Access Line Teletypewriter Service. (T)

c. Channels for Data Transmission.

d. Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes.

e. Speaker-Microphone Service.

f. Wideband Services.

Continued

RULE NO. 26

LIMITATION OF LIABILITY - Continued

B. 3. - Continued

g. Channels for One-Way Speech Network in Connection with Loudspeakers.

h. Channels for the remote operation of private mobile radiotelephone systems.

4. The Utility shall allow, for interruptions of 30 seconds or more not due to conduct of the customer (including failure of facilities provided by the customer), an amount equal to the pro rata charges in five-minute multiples for each five minute period or major fraction thereof of interruption in private line channels for program transmission in connection with loudspeakers, sound reproduction or sound recording.

5. The Utility shall allow, for interruptions of two consecutive hours or more not due to conduct of the customer (including failure of facilities provided by the customer), an amount equal to 1/720 of the fixed monthly charge for each hour or major fraction thereof of interruption in private line channels for television transmission for use in closed circuit educational television service.

For the purposes of these regulations, an interruption is deemed to exist from the time it is reported to or detected by the Utility.

C. Credit Allowances - Directory

Subject to the provisions of Section A.3 of this rule the Utility shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), an amount within the following limits: x x

1. For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the customer for exchange service during the effective life of the directory in which the error or omission occurred. x

x Correction

Continued

RULE NO. 26

LIMITATION OF LIABILITY - Continued

C. - Continued

2. For listings and lines of information in alphabetical telephone directories furnished at additional charge, as set forth in Product Guide Section 16 an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred. (C)

3. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the customer for exchange service during the period the error or omission continued.

4. For listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.

5. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error or omission occurred.

Continued

RULE NO. 26

LIMITATION OF LIABILITY - Continued

C. - Continued

2. For listings and lines of information in alphabetical telephone directories furnished at additional charge, as set forth in Schedule Cal. P.U.C. No. B-1 an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred. x

3. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the customer for exchange service during the period the error or omission continued. x (T)

4. For listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued. (T)

5. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error or omission occurred. (T)

x Correction

Continued

RULE NO. 27

CUSTOMER'S PRIVATE SERVICE NOT FOR PUBLIC USE

The customer shall not permit the public use of basic exchange service furnished for the customer's private use. (C)

If it is found that the customer is permitting public use of service furnished him for his private use, the Utility will thereafter provide public business service except in cases where the customer consents to the facilities being so located as to be inaccessible to the public or permits no further public use after the matter has been called to his attention.

Except for inns (hotels/motels) and hospitals (including convalescent homes) where service may be used by guests, or patients, the use of the service is restricted to the customer, his agents, or representatives, and no service shall in any case be resold.

Continued

RULE NO. 28

CONTRACTS

Contracts will not be required as a condition precedent to telephone service except:# (T)

A. As may be required by conditions set forth in the regular schedule of rates and Rules approved or accepted by the Public Utilities Commission of the State of California.

B. In the case of line extensions, temporary service or service to speculative projects, in which case a contract-may be required for a period not to exceed three years unless by special permission from the Public Utilities Commission of the State of California.

C. Each contract shall contain the following provision:

This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as that commission may from time to time direct in the exercise of its jurisdiction.

(N)

Includes Income Tax Component as listed in Rule No. 2 Schedule Cal. P.U.C. No. D&R (Definitions & Rules).

Continued

RULE NO. 29

POLE ATTACHMENTS

I. Cable Television (CATV).

To establish a fee for the attachment of Cable Television facilities to Utility poles.

	Rate
Attachment, per year	$2.92

Continued

RULE NO. 31

LEGAL REQUIREMENTS FOR REFUSAL OR DISCONTINUANCE OF SERVICE

California Public Utilities Commission's Decision No. 91188 in Case No. 4930, requires that each communications Utility, operating under the jurisdiction of the Commission, include the provisions of the rule set forth in Appendix "B" of that decision as a part of the rules in the Utility's Tariff schedules. Accordingly, Appendix "B" of Decision No. 91188, Case No. 4930, is quoted herein:

Continued

RULE NO. 31

APPENDIX "B" OF DECISION NO. 91188

1. Any communications utility operating under the jurisdiction of this Commission shall refuse service to a new applicant and shall disconnect existing service to a customer upon receipt from any authorized official of a law enforcement agency of a writing, signed by a magistrate, as defined by Penal Code Sections 807 and 808, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law. Included in the magistrate's writing shall be a finding that there is probable cause to believe not only that the subject telephone facilities have been or are to be used in the commission or facilitation of illegal acts, but that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result.

2. Any person aggrieved by any action taken or threatened to be taken pursuant to this rule shall have the right to file a complaint with the Commission and may include therein a request for interim relief. The Commission shall schedule a public hearing on the complaint to be held within 20 calendar days of the filing of the complaint. The remedy provided by this rule shall be exclusive. No other action at law or in equity shall accrue against any communications utility because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of this rule.

3. If communications facilities have been physically disconnected by law enforcement officials at the premises where located without central office disconnection, and if there is not presented to the communications utility the written finding of a magistrate, as specified in Paragraph l of this rule, then upon written request of the subscriber the communications utility shall promptly restore such service.

4. Any concerned law enforcement agency shall have the right to Commission notice of any hearing held by the Commission pursuant to Paragraph 2 of this rule, and shall have the right to participate therein, including the right to present evidence and argument and to present and cross-examine witnesses. Such law enforcement agency shall be entitled to receive copies of all notices and orders issued in such proceeding and shall have both (1) the burden of proving that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law and that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result, and (2) the burden of persuading the Commission that the service should be refused or should not be restored.

Continued

RULE NO. 31

APPENDIX "B" OF DECISION NO. 91188 - Continued

5. The utility, immediately upon refusal or disconnection of section in accordance with Paragraph 1 of this rule, shall notify the applicant or subscriber in writing that such refusal or disconnection has been made pursuant to a request by a law enforcement agency, naming the agency, and shall include with said notice a copy of this rule together with a statement that the applicant or subscriber may request information and assistance from the Commission at its San Francisco or Los Angeles office concerning any provision of this rule.

6. At the expiration of 15 days after refusal or disconnection of service pursuant to Paragraph 1 of this rule, the utility, upon written request of the applicant or subscriber, shall provide or restore such service unless the law enforcement agency concerned shall have notified the utility in writing of its objection to such provision or restoration of service, in which event service may be provided or restored only in compliant proceeding pursuant to Paragraph 2 of this rule. At the time of giving any such notice of objection, the law enforcement agency shall mail or deliver a copy thereof to the applicant or subscriber. Nothing in this paragraph shall be construed to preclude the granting of interim relief in a proceeding initiated pursuant to Paragraph 2 of this rule.

7. Each contract for communications service, by operation of law, shall be deemed to contain the provisions of this rule. Such provisions shall be deemed to be part of any application for communications service. Applicants for service shall be deemed to have consented to the provisions of this rule as a consideration for the furnishing of such service.

8. The term "person" as used herein, includes a subscriber to communica- tions service, an applicant for such service, a corporation, a company, a co-partnership, an association, a political subdivision, a public officer, a governmental agency, and an individual.

9. The term "communications utility" used herein, includes a "telephone corporation" and a "telegraph corporation," as defined in Division 1 of the California Public Utilities Code.

For information of our customers, the address of the Commission's office is: (T)

Public Utilities Commission (T)
Attn: Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, California 94102 (T)

Continued

RULE NO. 31

APPENDIX "B" OF DECISION NO. 91188 - Continued

5. The utility, immediately upon refusal or disconnection of section in accordance with Paragraph 1 of this rule, shall notify the applicant or subscriber in writing that such refusal or disconnection has been made pursuant to a request by a law enforcement agency, naming the agency, and shall include with said notice a copy of this rule together with a statement that the applicant or subscriber may request information and assistance from the Commission at its San Francisco or Los Angeles office concerning any provision of this rule.

6. At the expiration of 15 days after refusal or disconnection of service pursuant to Paragraph 1 of this rule, the utility, upon written request of the applicant or subscriber, shall provide or restore such service unless the law enforcement agency concerned shall have notified the utility in writing of its objection to such provision or restoration of service, in which event service may be provided or restored only in a complaint proceeding pursuant to Paragraph 2 of this rule. At the time of giving any such notice of objection, the law enforcement agency shall mail or deliver a copy thereof to the applicant or subscriber. Nothing in this paragraph shall be construed to preclude the granting of interim relief in a proceeding initiated pursuant to Paragraph 2 of this rule.

7. Each contract for communications service, by operation of law, shall be deemed to contain the provisions of this rule. Such provisions shall be deemed to to be part of any application for communications service. Applicants for service shall be deemed to have consented to the provisions of this rule as a consideration for the furnishing of such service.

8. The term "person" as used herein, includes a subscriber to communications service, an applicant for such service, a corporation, a company, a copartnership, an association, a political subdivision, a public officer, a governmental agency, and an individual.

9. The term "communications utility" as used herein, includes a "telephone corporation" and a "telegraph corporation," as defined in Division 1 of the California Public Utilities Code.

For information of our customers, the addresses of the Commission's offices are as follow:

For Northern California
State Building
350 McAllister Street
San Francisco, California 94102

For Southern California
State Building
107 South Broadway
Los Angeles, California 90012

Continued

RULE NO. 32

ERRORS IN TRANSMITTING, RECEIVING OR DELIVERING ORAL MESSAGES BY TELEPHONE

The Utility shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the Utility and connecting companies.

Continued

RULE NO. 33

LOSS ARISING FROM NONDELIVERY OF WRITTEN MESSAGES

The Utility shall be liable for loss or damage that may occur in the course of the employment of any messenger not to exceed twenty times the charge for such messenger service, and shall be liable for loss or damage that may occur in the transmission of any message over its lines not to exceed the amount received for sending same.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION (T)
ON PREMISES OF CUSTOMER (D)

This Rule is applicable for underground construction of new subdivisions, new real estate developments and for customers in serving areas as defined by maps filed as part of this tariff in Schedule Cal. P.U.C. No. AB. (N)

Also see Schedule Cal. P.U.C. No. A-31 for terms and conditions applicable for aerial and/or underground line extensions and service connections.

Definitions of terms may be found beginning on Sheet 1 in this schedule. (N)

A. Plant Extensions and Service Connections [1] (T)

1. Except as otherwise provided in these Rules, the Utility will, at its expense, construct, own and maintain all facilities, up to and including the Utility's local loop demarcation point, necessary to serve applicants in accordance with its rates, rules and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation. (T) (N)

2. Where an applicant requests a route or type of construction which is feasible but differs from that determined by the Utility, the applicant will be required to pay the estimated additional cost involved, as set forth in Part H. of this Rule (T) (T)

3. In lieu of all or part of the payment in A.2. preceding, the applicant may furnish such materials or perform such work as may be mutually agreed between the Utility and the applicant. Upon acceptance by the Utility, ownership of any materials so furnished shall vest in the Utility except that portion of underground supporting structures located on private property, unless the underground supporting structure on private property has been deeded to the Utility. (T) (T) (N) (N)

4. In suburban areas, charges for line extensions and service connections apply as set forth in Schedule Cal. P.U.C. No. A-31. (T)

5. Plant extensions and service connections to serve temporary or speculative projects are subject to the provisions of Rule No. 35 in this Schedule. (T) (T)

6. Where its own operating conditions warrant, the Utility will construct and maintain its facilities underground at its expense. (T)*

(L)
(L)

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule. (T)

(L) Material formerly on this sheet moved to 5th Revised Sheet 64.1.
* Title text change and change in outline numbering scheme are consistent throughout.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER
(Also See Schedule No. A-31.)

A. Line Extension and Service Connections # (T)

1. General

a. Except as otherwise provided in these Rules, the Utility will at its expense construct, own and maintain all facilities necessary to serve applicants in accordance with its rates, rules and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation.

b. Where an applicant requests a route or type of construction which is feasible but differs from that determined by the Utility, he will be required to pay the estimated additional cost involved.

c. In lieu of all or part of the payment in A.1.b. above, the applicant may furnish such materials or perform such work as may be mutually agreed between the Utility and the applicant. Upon acceptance by the Utility, ownership of any materials so furnished shall vest in the Utility except that portion of underground supporting structures located on private property.

d. In suburban area, charges for line extension apply as set forth in Schedule Cal. P.U.C. No. A-31.

e. Line extensions to serve temporary or speculative projects are subject to the provisions of Rule No. 35.

f. Where its own operating conditions warrant, the Utility will extend and maintain its facilities underground at its expense.

g. Only underground line extensions and service connections will be constructed to and within the following types of new subdivisions (as defined in Definitions) or new real estate developments: i.e., projects which do not satisfy the density requirement for a subdivision: (See h. and i. below for exemptions to this requirement.)

Includes Income Tax Component as listed in Rule No. 2 Schedule Cal. P.U.C. No. D&R (Definitions & Rules). (N)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

A. Plant Extensions and Service Connections - Continued (T)

7. Only underground plant extensions and service connections will be constructed to and within the following types of new subdivisions (see Definitions in this Schedule) or new real estate developments: i.e., projects which do not satisfy the density requirement for a subdivision: (See A.8. and A.9. following for exemptions to this requirement.) (L) (T) (T) (L)

a. Five or more lots for single-family and/or multifamily dwellings; unless: (T)

(1) The lots within the residential subdivision or real estate development existed as legally described parcels prior to May 5, 1970, and an agreement has been entered into prior to May 5, 1972, with the electric utility for aerial service; or (T)

(2) The minimum parcel size within the new residential subdivision or real estate development, identifiable by a map filed with the local governmental authority, is three (3) acres and the applicant for the extension shows that all of the following conditions exist: (T) (T)

(a) Local ordinances do not require underground construction. (T)

(b) Local ordinances or land use policies do not permit further division of the parcels involved so that parcel sizes less than three (3) acres can be formed. (T) (T)

(c) Local ordinances or deed restrictions do not allow more than one single-family dwelling or accommodation on each parcel, or any portion of a parcel, of less than three (3) acres. (T) (T)

(L) Material moved from 13th Revised Sheet 64.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 1. g. - Continued

(1) Five or more lots for single-family and/or multifamily dwellings; unless:

(a) The lots within the residential subdivision or real estate development existed as legally described parcels prior to May 5, 1970, and an agreement has been entered into prior to May 5, 1972, with the electric utility for aerial service; or

(b) The minimum parcel size within the new residential subdivision or real estate development, identifiable by a map filed with the local governmental authority, is three acres and the applicant for the extension shows that all of the following conditions exist:

1.1 Local ordinances do not require underground construction.

1.2 Local ordinances or land use policies do not permit further division of the parcels involved so that parcel sizes less than three acres can be formed.

1.3 Local ordinances or deed restrictions do not allow more than one single-family dwelling or accommodation on each parcel, or any portion of a parcel, of less than three acres.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

A. Plant Extensions and Service Connections - Continued (T)

7. a. (2) - Continued (T)

(d) New aerial plant extensions and service connections constructed to or within a residential subdivision or real estate development would not be in proximity to [1], and visible from [2], a designated scenic highway, state or national park, or other area determined by a governmental agency to be of unusual scenic interest to the general public. (T) | (T)

(e) Exceptional circumstances do not exist which in the Utility's opinion warrant the installation of underground plant extension or service connection facilities. Whenever the Utility invokes this provision, the circumstances shall be described promptly in a letter to the Public Utilities Commission, with a copy to the applicant for the extension. (T) (T)

(f) The Utility does not elect to install the extension underground for its own operating convenience. Whenever the Utility elects to install the extension underground for its operating convenience, the extra cost compared with overhead shall be borne by the Utility. (T)

b. Five or more dwelling units in two or more buildings located on a single parcel of land; (T)

c. Two or more enterprises on a single parcel or on two or more contiguous parcels of land; where each enterprise is to be engaged in: trade, the furnishing of services, or a process which creates a product or changes materials into another form or product (e.g., shopping centers; sales, commercial or industrial enterprises; business offices; professional offices; educational or government complexes; shops; and factories). (T)

1 "In proximity to" shall mean within 1,000 feet from each edge of the right-of-way of designated state scenic highways and from the boundaries of designated parks and scenic areas. (T)

2 "Visible from" shall mean that overhead distribution facilities could be seen by motorists or pedestrians traveling along scenic highways or visiting parks or scenic areas. (T)

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 1. g. (1) (b) - Continued

1.4 New line aerial extensions constructed to or within a residential subdivision or real estate development would not be in proximity to,* and visible from,* a designated scenic highway, state or national park, or other area determined by a governmental agency to be of unusual scenic interest to the general public.

1.5 Exceptional circumstances do not exist which in the Utility's opinion warrant the installation of underground line extension facilities. Whenever the Utility invokes this provision, the circumstances shall be described promptly in a letter to the Public Utilities Commission, with a copy to the applicant for the extension.

1.6 The Utility does not elect to install the extension underground for its own operating convenience. Whenever the Utility elects to install the extension underground for its operating convenience, the extra cost compared with overhead shall be borne by the Utility.

(2) Five or more dwelling units in two or more buildings located on a single parcel of land;

(3) Two or more enterprises on a single parcel or on two or more contiguous parcels of land; where each enterprise is to be engaged in: Trade, the furnishing of services, or a process which creates a product or changes materials into another form or product (e.g., shopping centers; sales, commercial or industrial enterprises; business offices; professional offices; educational or government complexes; shops; and factories).

* "In proximity to" shall mean within 1,000 feet from each edge of the right-of-way of designated state scenic highways and from the boundaries of designated parks and scenic areas. "Visible from" shall mean that overhead distribution facilities could be seen by motorists or pedestrians traveling along scenic highways or visiting parks or scenic areas

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

A. Plant Extension and Service Connections - Continued (T)

8. If an applicant elects to be served by aerial electrical facilities which are not in violation of a legal prohibition imposed by a municipality, the California Public Utilities Commission or other governmental agency having jurisdiction, the Utility is not obligated to construct underground.

9. In exceptional circumstances, when the application of these rules appears impractical or unjust, the Utility or the applicant may refer the matter to the Public Utilities Commission for special ruling or for approval of mutually agreed upon special conditions, prior to commencing construction. (T)

(D)
(D)

B. Serving Arrangements for Property Under Development (L) (N)

1. The Utility will determine serving arrangements for properties under development according to the intended use of the property immediately following completion of construction. Under this condition, parcelized continuous property may be served as if the parcels were individually owned properties.

2. Where the immediate intended use of parcelized continuous property is not clear, the Utility may provision each parcel under special construction arrangements as provided in Schedule Cal. P.U.C. A-9. (N)

(L)

(L) Material formerly on this sheet moved to 4th Revised Sheet 65.4.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 1. - Continued

h. If an applicant elects to be served by aerial electrical facilities which are not in violation of a legal prohibition imposed by a municipality, the California Public Utilities Commission or other governmental agency having jurisdiction, the Utility is not obligated to construct underground.

i. In exceptional circumstances, when the application of these rules appears impractical or unjust the Utility or the applicant may refer the matter to the Public Utilities Commission for special ruling or for approval of mutually agreed upon special conditions, prior to commencing construction.

j. In the application of this rule, a continous property may contain two or more lots or parcels, each individually owned and aggregating less than the whole of the property, with each owner having an interest in the remainder of the property, by virtue of his ownership of his lot or parcel (as in certain planned unit developments).

2. Aerial Line Extensions

Aerial line extensions will be constructed at the Utility's expense subject to the general provisions in 1. above.

3. Underground Line Extensions

a. Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for line extensions.

(1) The Utility will construct underground line extensions at its expense. Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro rata cost thereof.

(2) The applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the Utility a reasonable construction period.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

C. Location of Demarcation Points on Continuous Property (L) (N)

1. Specific Power and/or Space Requirements - where a Local Loop Demarcation Point (LLDP) lacks sufficient power and/or space to support provisioning of new service, the service will be provisioned as close as practicable to the existing demarcation point.

2. For new continuous property, regardless of type of use, the location of the LLDP will be at the appropriate main distribution terminal as determined by negotiations between the Utility and the property owner. Where no agreement can be reached, the Utility will designate the location of the LLDP. The customer must provide adequate termination facilities in accordance with the Schedule A-9 tariff. In the event the property owner does not provide such adequate termination facilities, the Utility will not provide network service to subscribers located on the property of the owner at that location.

3. For existing continuous property, the Utility will designate the main distribution terminal which is the LLDP, for each Local Loop serving the property, for purposes of unbundling of Intrabuilding Cable (INC) in each building. Where there is no main distribution terminal on existing Continuous Property, the current serving arrangement will not change unless and until such time as a rearrangement or reinforcement of serving arrangement and/or additional plant is required after August 8, 1993. At that time, the Utility will treat such property as new continuous property. (L)

4. Requests for Additional Local Loop Demarcation Points [1] (D)

If a continuous property owner desires additional LLDP's, the Owner will be required to pay for the additional network cable and network facilities required to install the additional LLDP through special construction agreements as set forth in this Rule in Part H., Special Construction of Exchange Facilities. Additional LLDP cannot be used to extend any cable pairs serving from any LLDP from one location to another location. Only one LLDP per property will be provided by the Utility at no charge. (D)

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.

(L) Material formerly on this sheet moved to 4th Revised Sheet 65.4. (N)

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 3. - Continued

b. Within subdivisions in their entirety where all or a portion of the requirement will be for business service and the Utility determines an underground supporting structure is needed:

(1) The Utility will provide the conduit material, and metallic manhole covers where specified, or, where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant at the Utility's current cost for that type of conduit.

(2) If the specifications (in (4) below) include transiting conduit to serve parcels outside the subdivision, the Utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits over and above a total of four local and transiting conduits in any section of the underground supporting structure. The applicant and the Utility shall agree upon the amount of such reimbursement before construction begins.

(3) The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.

(4) The applicant will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure.

(5) The Utility will complete the line extension at its expense, subject to the provisions of 3.a. above where buried cable is to be used.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

C. Location of Demarcation Points on Continuous Property - Continued (L) (N)

4. Requests for Additional Local Loop Demarcation Points [1] - Continued

a. The Utility shall add additional LLDP's or Secondary Demarcation Points as requested by the property owner, or his or her agent only, provided that the following conditions are met:

(1) The property owner agrees, and has the ability to pay for all expenses reasonably incurred.

(2) It is technically feasible. The Utility bears the burden of proving technical infeasibility. (L)

(3) It is not prohibited by applicable local, state or federal laws, rules or regulations. (L[1])

b. The charges for the additional LLDP's or Secondary Demarcation Points depend on each individual project. The cost of the project will include the engineering study costs, loaded labor costs, materials, necessary permits, and applicable taxes to complete the project.

(L[1])

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.

(L) Material formerly on this sheet moved to 5th Revised Sheet 65.5.
(L[1]) Material formerly on this sheet moved to 7th Revised Sheet 65.6. (N)

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 3. - Continued

c. From new subdivisions to the Utility's existing distribution facilities;

(1) Responsibilities for the cost of construction of that portion of an extension which is 200 feet or less in length and is adjacent to the boundary of a new subdivision will be the same as those within a subdivision as determined by A.3.a. or A.3.b. above for the type of construction employed.

(2) For the remainder of an extension outside the boundary of a new subdivision, the applicant will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities.

d. Line extensions to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in A.3.a. through A.3.c. above provided:

(1) The applicant will pay in advance the estimated total cost of the Utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the Utility's construction. This adjusted advance, excluding any payments required by A.3.c(2) above, is refundable as provided in A.3.d.(2) below.

(2) When, within the first three-year period after completion of the Utility construction, the subdivision density requirement has been met, the Utility will refund the refundable advance in A.3.d.(1) above. If, at the end of the three-year period the subdivision density requirement has not been met, the Utility will refund that portion of the refundable advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

C. Location of Demarcation Points on Continuous Property - Continued

4. Requests for additional Local Loop Demarcation Points [1] - Continued

c. The property owner, or his or her agent, will be required to pay the Utility's estimated total cost of the construction in advance. Any difference between the amount advanced and the actual cost shall be remitted by the customer or refunded by the Utility, as the case may be, within sixty (60) days after the customer is mailed notification of the actual cost or completion of the Utility's construction, respectively. [2]

d. The estimated costs of the construction is valid for a period of sixty (60) days from the date of presentation to the property owner, or his or her agent.

e. The Utility, where feasible, will install an aerial drop from an existing utility pole that supports existing Utility provided telecommunications services to serve a COPT line where the line is located within twenty-five (25) feet of the pole. The charge for the drop will be included in the premises visit charge found in Product Guide Section 3. (C)

f. To the extent that the additional LLDP's or Secondary Demarcation Points result in Utility property being transferred to the property owner, the Utility shall charge the property owner the net book value (recorded cost less accumulated depreciation) of the property. Additional LLDP cannot be used to extend any cable pairs serving from any LLDP from one location to another location. Only one LLDP per property will be provided by the Utility at no charge.

[1] Includes Income Tax Component as listed in Rule No. 2 in this Schedule.

[2] Governmental entities as defined in General Rule 8.2.3, are excluded from the advance payment requirement of this paragraph.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued

C. Location of Demarcation Points on Continuous Property - Continued

4. Requests for additional Local Loop Demarcation Points [1] - Continued

c. The property owner, or his or her agent, will be required to pay the Utility's estimated total cost of the construction in advance. Any difference between the amount advanced and the actual cost shall be remitted by the customer or refunded by the Utility, as the case may be, within sixty (60) days after the customer is mailed notification of the actual cost or completion of the Utility's construction, respectively. [2]

d. The estimated costs of the construction is valid for a period of sixty (60) days from the date of presentation to the property owner, or his or her agent.

e. The Utility, where feasible, will install an aerial drop from an existing utility pole that supports existing Utility provided telecommunications services to serve a COPT line where the line is located within twenty-five (25) feet of the pole. The charge for the drop will be included in the premises visit charge found in Cal. P.U.C. No. A-41.

f. To the extent that the additional LLDP's or Secondary Demarcation Points result in Utility property being transferred to the property owner, the Utility shall charge the property owner the net book value (recorded cost less accumulated depreciation) of the property. Additional LLDP cannot be used to extend any cable pairs serving from any LLDP from one location to another location. Only one LLDP per property will be provided by the Utility at no charge.

[1] Includes Income Tax Component as listed in Rule No. 2 in this Schedule.
[2] Governmental entities as defined in General Rule 8.2.3, are excluded from the advance payment requirement of this paragraph. (C) (C)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

C. Location of Demarcation Points on Continuous Property - Continued (N)

4. Requests for additional Local Loop Demarcation Points [1] - Continued (D)

c. The property owner, or his or her agent, will be required to pay the Utility's estimated total cost of the construction in advance. Any difference between the amount advanced and the actual cost shall be remitted by the customer or refunded by the Utility, as the case may be, within sixty (60) days after the customer is mailed notification of the actual cost or completion of the Utility's construction, respectively. [2] (D)

(L)

d. The estimated costs of the construction is valid for a period of sixty (60) days from the date of presentation to the property owner, or his or her agent.

e. The Utility, where feasible, will install an aerial drop from an existing utility pole that supports existing Utility provided telecommunications services to serve a COPT line where the line is located within twenty-five (25) feet of the pole. The charge for the drop will be included in the premises visit charge found in Cal. P.U.C. No. A-41.

f. To the extent that the additional LLDP's or Secondary Demarcation Points result in Utility property being transferred to the property owner, the Utility shall charge the property owner the net book value (recorded cost less accumulated depreciation) of the property. Additional LLDP cannot be used to extend any cable pairs serving from any LLDP from one location to another location. Only one LLDP per property will be provided by the Utility at no charge.

(L)

[1] Includes Income Tax Component as listed in Rule No. 2 in this Schedule.
[2] Governmental entities as defined in G.O. 96-A, Section X, are excluded from the advance payment requirement of this paragraph. (N)

(L) Material formerly on this sheet moved to 4th Revised Sheet 65.7.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 3. - Continued

e. All other underground line extensions

If the applicant requests or is required to have underground line extensions, in cases ether than those included in 3.a. through 3.d. he will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and equivalent aerial facilities.

4. Aerial Service Connection Facilities

a. Aerial service connection from aerial distribution facilities are furnished at the Utility's expense.

b. Aerial service connection from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will pay in advance a nonrefundable count equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection.

c. Applicant will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.

5. Underground Service Connections

When applicant requests, or is required to have, underground facilities, the Utility will furnish them under the following conditions:

a. To the property to be served

(1) Where a service connection facility will be connected to underground distribution facilities, that portion of the service connection facility not on the property to be served will be constructed by the Utility without charge, provided

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

C. Location of Demarcation Points on Continuous Property - Continued (N)

(L)

5. Relocation of the Local Loop Demarcation Point/Minimum Point of Entry (MPOE) on Continuous Multi-Tenant Property [1]

a. The Utility shall relocate the LLDP/MPOE as requested by the property owner or his or her agent only, provided that the following conditions are met:

(1) The property owner agrees, and has the ability to pay for all relocation expenses reasonably incurred. (L)

(L[1])

(2) Relocation is technically feasible. The Utility bears the burden of proving technical infeasibility.

(3) Relocation is not prohibited by applicable local, state or federal laws, rules or regulations.

b. Any rearrangements or changes involving relocation, removal or replacement of existing cable or wire facilities depend on each individual project and are charged to the customer at cost. The cost of the project will include the engineering study costs, loaded labor costs, materials, necessary permits and applicable taxes to complete the project. The property owner, or his or her agent, will be required to make a nonrefundable deposit to cover the cost of the engineering study, before the Utility provides the estimated total costs of construction. [2]

c. The property owner, or his or her agent, will be required to pay the Utility's estimated total cost of the construction in advance. Any difference between the amount advanced and the actual cost shall be remitted by the customer or refunded by the Utility, as the case may be, within sixty (60) days after the customer is mailed notification of the actual cost or completion of the Utility's construction, respectively. [2] (L[1])

d. The estimated costs of the construction are valid for a period of sixty (60) days from the date of presentation to the property owner, or his or her agent.

e. To the extent that the relocation of the LLDP/MPOE results in Utility property being transferred to the property owner, the Utility shall charge the property owner the net book value (recorded cost less accumulated depreciation) of the property.

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.
[2] Governmental entities as defined in G.O. 96-A, Section X, are excluded from the advance payment requirement of this paragraph. (N)

(L) Material formerly on this sheet moved to 4th Revised Sheet 65.7.
(L[1]) Material formerly on this sheet moved to 4th Revised Sheet 65.8.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 5. a. (1) - Continued

(a) if an underground line extension is being constructed for a new real estate development as provided in A.3.d. above, the Utility's costs of those portions of service connection facilities to the properties to be served are also subject to the advance and refund provisions of A.3.d.

(b) Trenches will be occupied jointly, there economy dictates, upon payment by the Utility of its pro rata cost thereof. However, if soil conditions or topography will cause trenching costs to materially exceed the Utility's average trenching costs, the applicant may be required to pay a nonrefundable amount equal to such excess costs.

(2) Where the service connections will be connected to aerial distribution facilities, the applicant will be required to pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in the cost of constricting underground and equivalent aerial facilities for that portion of the underground service connections not on the property to be served.

b. On the Property to be served

For the purpose of this rule: A service connection (or a branch thereof) intended to serve ill or a portion of one building is denoted as being separate. Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the common portion.

(1) The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the Utility is not obtainable without charge or condemnation, will be provided as follows:

(a) Where the Utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

D. Aerial Plant Extensions (L2) (T)

(L)

Aerial plant extensions will be constructed at the Utility's expense except when A-31charges apply. (T)

E. Underground Plant Extensions

(L)

1. New Subdivision Underground Plant Extensions

(L1)

a. Within subdivisions in their entirety where all or a portion of the requirement will be for residential service, business service, or a combination of both, the Utility will determine the requirements for the underground supporting structure. (C) (C)

(1) The Utility will construct underground plant extensions at its expense. Where all requirements are for residential service, trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro rata cost thereof to provide residential service. (T) (T)

(2) The applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the Utility a reasonable construction period. The construction period will be determined by the amount and type of work to be performed. (L2)

(3) The Utility will provide the conduit material, and metallic manhole covers where specified, (or where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant at the Utility's current cost for that type of conduit). (L3) (L1)

(4) If the specifications (in (6) below) include transiting conduit to serve parcels outside the subdivision, the Utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits over and above a total of four local and transiting conduits in any section of the underground supporting structure. The applicant and the Utility shall agree upon the amount of such reimbursement before construction begins. (T)

(5) The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.

(6) The applicant will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure. [1] (L3) (T)

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule. (N)

(L) Material formerly on this sheet moved to 4th Revised Sheet 65.8.
(L1) Material formerly on this sheet moved to 6th Revised Sheet 65.9.
(L2) Material moved from 4th Revised Sheet 64.3.
(L3) Material moved from 7th Revised Sheet 65.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 5. b. (1) - Continued

(b) Where the Utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own and maintain at his expense the underground supporting structure. Such underground supporting structure will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

(2) Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. If an easement acceptable to the Utility for the "common portion" of such an arrangement has been obtained without charge or condemnation, the trench or underground supporting structure for the "common portion" and those segments of separate portions lying within the boundary of the easement will be constructed as set forth in this part (2). Unless otherwise agreed between the applicant or customer, and the Utility, the width of such easement shall not exceed five feet. However, where the easement of the common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened where required so as to include those portions of "separate" service connections that will be constructed beneath the street pavement.

(a) Where all requirements will be for residential service:

1.1 the Utility will provide the trench or underground supporting structure at its expense,

1.2 the applicant or customer will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

E. Underground Plant Extensions - Continued (L[1]) (T)

1. New Subdivision Underground Plant Extensions - Continued (L) (N)

b. From new subdivisions to the Utility's existing distribution facilities;

(1) The first 200 feet or less of an extension which is adjacent to the boundary of a new subdivision will be constructed subject to the conditions stated in E.1.a preceding. (T)

(L)

(2) For the remainder of an extension outside the boundary of a new subdivision, the applicant will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities. [1] (T) (L[1]) (L[2])

(L[1])

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule. (N)

(L) Material formerly on this sheet moved to 6th Revised Sheet 65.9.
(L[1]) Material formerly on this sheet moved to 2nd Revised Sheet 65.10.
(L[2]) Material moved from 6th Revised Sheet 65.1.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. 5. b. (2) - Continued

(b) Where all or a portion of the requirement will be for business service and the Utility determines that buried wire or cable is to be used:

1.1 the Utility will provide the trench at its expense, and

1.2 the applicant or customer will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period.

(c) Where all or a portion of the requirement will be for business service and the Utility determines that an underground supporting structure is required:

1.1 the Utility will provide the conduit material, and metallic manhole covers where specified, (or where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant or customer at the Utility's current cost for that type of conduit).

1.2 the applicant or customer will construct to the Utility's specification and deed to the Utility the complete underground supporting structure, and

1.3 the applicant or customer shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.

(3) In either (1) or (2) above, the Utility will, at its expense, furnish, install and maintain the service connection wire or cable.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

E. Underground Plant Extensions - Continued

2. New Real Estate Developments Where Density Requirements Are Not Satisfied

a. Plant extensions to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in E.1 preceding provided that:

(1) The applicant will pay in advance the estimated total cost of the Utility's construction.[1] Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the Utility's construction. This adjusted advance, excluding any payments required by E.1.b.(2) above, is refundable as provided in the following:

(2) When, within the first three-year period after completion of the Utility construction, the subdivision density requirement of one line per acre has been met, upon written request from the developer/customer, the Utility will return the refundable advance in E.2.a.(1) preceding.

If, at the end of the three-year period the subdivision density requirement has not been met, upon written request from the developer/customer, the Utility will return that portion of the refundable advance proportional to the ratio of the then permanent telephone line termination density to the subdivision density requirement. No interest will be paid on such advances.

[1] "Government entities", "Government agency", as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations. (C)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

E. Underground Plant Extensions - Continued (L[1]) (T)

2. New Real Estate Developments Where Density Requirements Are Not Satisfied (L) (N)
(L)

a. Plant extensions to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in E.1 preceding provided that: (T) (T)

(1) The applicant will pay in advance the estimated total cost of the Utility's construction.[1] Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the Utility's construction. This adjusted advance, excluding any payments required by E.1.b.(2) above, is refundable as provided in the following: (T)

(2) When, within the first three-year period after completion of the Utility construction, the subdivision density requirement of one line per acre has been met, upon written request from the developer/customer, the Utility will return the refundable advance in E.2.a.(1) preceding. (T)

If, at the end of the three-year period the subdivision density requirement has not been met, upon written request from the developer/customer, the Utility will return that portion of the refundable advance proportional to the ratio of the then permanent telephone line termination density to the subdivision density requirement. No interest will be paid on such advances. (L[1])

[1] Governmental entities as defined in G.O. 96-A, Section X, are excluded from the advance payment requirements of this paragraph. (N) (N)

(L) Material formerly on this sheet moved to 2nd Revised Sheet 65.10.
(L[1]) Material moved from 6th Revised Sheet 65.1.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. - Continued

6. Existing service connection facilities will reinforced as required to accommodate added service requests under the conditions set forth above.

B. (D)

1.

a.

b.

c.

d.

e.

(D)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

F. Aerial Service Connection Facilities

1. Aerial service connection from aerial distribution facilities are furnished at the Utility's expense except when A-31 charges apply.

2. Aerial service connection from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will pay in advance a nonrefundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection. [1] Any difference between the amount advanced and the actual cost will be remitted or refunded as the case may be, within sixty (60) days after the actual cost is determined by the Utility.

3. Applicant will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.

G. Underground Service Connections

When applicant requests, or is required to have, underground facilities, the Utility will furnish them under the following conditions:

1. To the Property to be Served

a. Where a service connection facility will be connected to underground distribution facilities, that portion of the service connection facility not on the property to be served will be constructed by the Utility without charge, provided that:

(1) If an underground line extension is being constructed for a new real estate development as provided in E.2.a. preceding, the Utility's costs of those portions of service connection facilities to the properties to be served are also subject to the advance and refund provisions of E.2.a.

(2) Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro rata cost thereof. However, if soil conditions or topography will cause trenching costs to materially exceed the Utility's average trenching costs, the applicant may be required to pay a nonrefundable amount equal to such excess costs.

[1] "Government entities", "Government agency", as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations. (C)

(C)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

F. Aerial Service Connection Facilities (L) (T)

1. Aerial service connection from aerial distribution facilities are furnished at the Utility's expense except when A-31 charges apply. (T) (T)

2. Aerial service connection from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will pay in advance a nonrefundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection. [1] Any difference between the amount advanced and the actual cost will be remitted or refunded as the case may be, within sixty (60) days after the actual cost is determined by the Utility. (N) (N)

3. Applicant will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.

G. Underground Service Connections (T)

When applicant requests, or is required to have, underground facilities, the Utility will furnish them under the following conditions:

1. To the Property to be Served

a. Where a service connection facility will be connected to underground distribution facilities, that portion of the service connection facility not on the property to be served will be constructed by the Utility without charge, provided that: (L)

(1) If an underground line extension is being constructed for a new real estate development as provided in E.2.a. preceding, the Utility's costs of those portions of service connection facilities to the properties to be served are also subject to the advance and refund provisions of E.2.a. (L[1]) (T) (T)

(2) Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro rata cost thereof. However, if soil conditions or topography will cause trenching costs to materially exceed the Utility's average trenching costs, the applicant may be required to pay a nonrefundable amount equal to such excess costs. (L[1])

[1] Governmental entities as defined in G.O. 96-A, Section X, are excluded from the advance payment requirements of this paragraph. (N) (N)

(L) Material moved from 5th Revised Sheet 65.2.
(L[1]) Material moved from 4th Revised Sheet 65.3.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. 1. - Continued

f. (D)

(1)

(2)

(3)

(4)

(5)

g.

h. (D)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

G. Underground Service Connections - Continued (L)

1. To the Property to be Served - Continued

b. Where the service connections will be connected to aerial distribution facilities, the applicant will be required to pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in the cost of constructing underground and equivalent aerial facilities for that portion of the underground service connections not on the property to be served. [1] (L)

c. Where the customer requests additional service connection facilities to be connected to underground distribution facilities, that portion of the additional service connection facilities not on the property to be served will be constructed as set forth in this Rule in Part H, Special Construction of Exchange Facilities. (N)

2. On the Property to be Served [2] (L)

For the purpose of this rule: A service connection (or a branch thereof) intended to serve all or a portion of one building is denoted as being separate. Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the common portion.

a. The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the Utility is not obtainable without charge or condemnation, will be provided as follows:

(1) Where the Utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required. (L)

(2) Where the Utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own and maintain at his expense the underground supporting structure, unless the underground supporting structure on private property has been deeded to the Utility. Such underground supporting structure will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required. (L[1])

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule. (N)

[2] The applicant will provide or arrange for the rights necessary for the Utility to place service facilities on the parcel of property occupied by the applicant and/or to cross the intervening parcel or parcels of property except where the applicant is located on U.S. Government land or on private property surrounded by U. S. Government land as required by federal law. These access rights are considered as part of the applicants' continuous property. (N)

(L) Material moved from 4th Revised Sheet 65.3.
(L[1]) Material moved from 4th Revised Sheet 65.4.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. - Continued

2. (D)

3.

4. (D)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued (T)

G. Underground Service Connections - Continued (T)

2. On the Property to be Served - Continued (T)

b. Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. If an easement acceptable to the Utility for the "common portion" of such an arrangement has been obtained without charge or condemnation, the trench or underground supporting structure for the "common portion" and those segments of separate portions lying within the boundary of the easement will be constructed as set forth in this paragraph. Unless otherwise agreed between the applicant/customer and the Utility, the width of such easement shall not exceed five feet. However, where the easement of the “common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened where required so as to include those portions of "separate" service connections that will be constructed beneath the street pavement. (L) (T) (T)

(1) Where all requirements will be for residential service:

(a) the Utility will provide the trench or underground supporting structure at its expense, provided that (T)

(b) the applicant or customer performs or pays for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period. The construction period will be determined by the amount and type of work to be performed. (T) (L)

(2) Where all or a portion of the requirement will be for business service and the Utility determines that buried wire or cable is to be used: (L[1])

(a) the applicant or customer will provide the trench at the customer’s expense, and to the Utility’s plans and specifications between a designated point on the building served and the boundary of the Utility’s easement or dedicated street as required, and (C) (C)

(b) the applicant or customer will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period. The construction period will be determined by the amount and type of work to be performed. (L[1])

(L) Material moved from 4th Revised Sheet 65.4.
(L[1]) Material moved from 5th Revised Sheet 65.5.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. 4. - Continued (D)

5.

6.

7. (D)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

G. Underground Service Connections - Continued

2. On the Property to be served - Continued

b. - Continued

(3) Where all or a portion of the requirement will be for business service and the Utility determines that conduit is to be used for underground supporting structure: (L) (T)

(a) the Utility will provide the conduit material, and metallic manhole covers where specified, (or where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant or customer at the Utility's current cost for that type of conduit).

(b) the applicant or customer will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure, and

(c) the applicant or customer shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.

c. In either G.2.a. or G.2.b. above, the Utility will, at its expense, furnish, install and maintain the service connection wire or cable to the primary local loop demarcation point. (L) (T)

3. Existing service connection facilities will be reinforced as required to accommodate added service requests under the conditions set forth above. (L^1)
(L^1)

(L) Material moved from 5th Revised Sheet 65.5.
(L^1) Material moved from 7th Revised Sheet 65.6.

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. 7. - Continued (D)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued

H. Special Construction of Exchange Facilities

1. Special Provision of Facilities and Service

a. Plant Extensions and Service Connections on Customer's Premises or new facilities to provide exchange telephone service to applicants/customers will be furnished up to and including the Utility's local loop demarcation point as set forth in this schedule. Where the new facilities are in suburban areas, charges for line extensions and service connection facilities are set forth in Schedule Cal. P.U.C. No. A-31.

b. For the provision of miscellaneous service when the item is a component of other service or a system and no other nonrecurring charge is applicable, then the actual cost of work performed is applicable as set forth in Product Guide Section 3. (C)

c. Applicants/customers may request service arrangements or facilities in the provision of their service which are beyond those normally provided by the Utility. When such an applicant/customer requirement exists, the Utility may furnish, where operating conditions permit, up to and including its local loop demarcation point, such other arrangements as the applicant/customer requests. For charges, based on the costs of providing such additional service or facility arrangements, see below.

2. Charges for Special Provision of Facilities and Service [1]

a. Charges based on costs are applicable to special provision of facilities and service. An advance payment of 100% of estimated cost will be required by the Utility to protect its investment. The amount of the advance payment will be credited to the customer's account upon completion of the construction and the billing for the service arrangement. [2]

b. Charges may be quoted based on the material used and labor required that the Utility may provide in connection with the outside plant and central office facilities to provide the arrangement requested.

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.

[2] “Government entities", "Government agency”, as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations.

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION ON PREMISES OF CUSTOMER - Continued

H. Special Construction of Exchange Facilities

1. Special Provision of Facilities and Service

a. Plant Extensions and Service Connections on Customer's Premises or new facilities to provide exchange telephone service to applicants/customers will be furnished up to and including the Utility's local loop demarcation point as set forth in this schedule. Where the new facilities are in suburban areas, charges for line extensions and service connection facilities are set forth in Schedule Cal. P.U.C. No. A-31.

b. For the provision of miscellaneous service when the item is a component of other service or a system and no other nonrecurring charge is applicable, then the actual cost of work performed is applicable as set forth in Schedule Cal. P.U.C. No. A-41.

c. Applicants/customers may request service arrangements or facilities in the provision of their service which are beyond those normally provided by the Utility. When such an applicant/customer requirement exists, the Utility may furnish, where operating conditions permit, up to and including its local loop demarcation point, such other arrangements as the applicant/customer requests. For charges, based on the costs of providing such additional service or facility arrangements, see below.

2. Charges for Special Provision of Facilities and Service [1]

a. Charges based on costs are applicable to special provision of facilities and service. An advance payment of 100% of estimated cost will be required by the Utility to protect its investment. The amount of the advance payment will be credited to the customer's account upon completion of the construction and the billing for the service arrangement. [2]

b. Charges may be quoted based on the material used and labor required that the Utility may provide in connection with the outside plant and central office facilities to provide the arrangement requested.

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.

[2] "Government entities", "Government agency", as defined in General Rule 8.2.3, means the United States and its departments, Indian tribes recognized by the United States or the State of California, the State of California and its political subdivisions and municipal corporations, including the departments thereof, and public fairs and celebrations. (C)

(C)

Continued

RULE NO. 34

PLANT EXTENSIONS, SERVICE CONNECTIONS, AND SPECIAL CONSTRUCTION
ON PREMISES OF CUSTOMER - Continued

H. Special Construction of Exchange Facilities (N)

1. Special Provision of Facilities and Service

a. Plant Extensions and Service Connections on Customer's Premises or new facilities to provide exchange telephone service to applicants/customers will be furnished up to and including the Utility's local loop demarcation point as set forth in this schedule. Where the new facilities are in suburban areas, charges for line extensions and service connection facilities are set forth in Schedule Cal. P.U.C. No. A-31.

b. For the provision of miscellaneous service when the item is a component of other service or a system and no other nonrecurring charge is applicable, then the actual cost of work performed is applicable as set forth in Schedule Cal. P.U.C. No. A-41.

c. Applicants/customers may request service arrangements or facilities in the provision of their service which are beyond those normally provided by the Utility. When such an applicant/customer requirement exists, the Utility may furnish, where operating conditions permit, up to and including its local loop demarcation point, such other arrangements as the applicant/customer requests. For charges, based on the costs of providing such additional service or facility arrangements, see below.

2. Charges for Special Provision of Facilities and Service [1]

a. Charges based on costs are applicable to special provision of facilities and service. An advance payment of 100% of estimated cost will be required by the Utility to protect its investment. The amount of the advance payment will be credited to the customer's account upon completion of the construction and the billing for the service arrangement. [2]

b. Charges may be quoted based on the material used and labor required that the Utility may provide in connection with the outside plant and central office facilities to provide the arrangement requested.

[1] Include Income Tax Component as listed in Rule No. 2 in this Schedule.
[2] Governmental entities as defined in G.O. 96-A, Section X, are excluded from the advance payment requirements of this paragraph. (N)

Continued

RULE NO. 34

LINE EXTENSIONS, SERVICE CONNECTIONS, AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. 7. - Continued (D)

Continued

RULE NO. 35

TEMPORARY SERVICE OR SPECULATIVE PROJECTS

The Utility will furnish temporary service Or service to speculative projects under the following conditions: # (T)

A. The provisions of this rule are intended to afford protection to the Utility against loss of revenue from business and residence service accounts of either a temporary or an unusually financially hazardous nature and to compensate the Utility for the abnormal costs it may incur in connection with the furnishing of such services.

B. Each applicant for such service may be required to pay to the utility in advance or otherwise, as the Utility may elect, the net cost of installing and removing any facilities necessary in connection with furnishing of such service by the Utility. For line extensions, see Schedule No. A-31.

C. Each applicant for service may be required to deposit with the Utility before service will be furnished, a sum of money equal to the estimated periodic bill for such service.

D. Nothing in this Rule shall be construed as limiting or in any way affecting the right of the Utility to collect from the customer any other or additional sum of money which may become due and payable to the Utility from the customer by reason of the service furnished or to be furnished hereunder.

E. The applicant shall establish or reestablish credit as required by Rule No. 5.A.4. or 5.B. except that the amount of deposit prescribed in Rule No. 6.C. shall not exceed the estimated bill for the duration of service.

Includes Income Tax Component as listed in Rule No. 2 Schedule Cal. P.U.C. No. D&R (Definitions & Rules). (N)

Continued

RULE NO. 36

LIMITATION ON CHARGES FOR SERVICE

Telephone exchange, message unit, and message toll telephone services are furnished to hotels, apartment houses, and clubs upon the condition that use o£ the services by guests, tenants, members, and others shall not be made subject to any charges by any hotel, apartment house, or club in addition to the telephone exchange, message unit, and message toll telephone rates and charges of the Utility, except as specifically provided for in the Tariff Schedules of the Utility.

Continued

RULE NO. 37

EMERGENCY MEASURES TAKEN PURSUANT TO A "STATE OF EXTREME EMERGENCY"

Whenever there exists a "state of extreme emergency," as now or hereafter defined In the California Disaster Act and Civil Defense Act of 1950, the Utility shall take such emergency measures as shall be ordered or directed from time to time by the California Public Utilities Commission. In the absence of such order or direction by the Commission, the Utility may take any and all such emergency measures as it may within its discretion deem necessary in the public interest for the preservation of the service and the maintenance of service to all essential users. In the event that emergency measures are initiated by the Utility in the absence of an order or direction by the Commission, the Utility shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action thus proposed by the Utility shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Utility shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible of any service which has been discontinued pursuant to any of the emergency measures taken in accordance with this rule, the priority of such restoration shall be determined in accordance with the Utility's Rule No. 8.

Each and every service furnished by the Utility shall be subject to this rule and the Utility shall in no event be liable for any damage resulting from measures taken pursuant to this rule except in the case of willful misconduct.

Continued

RULE NO. 38

LIST OF CONTRACTS AND DEVIATIONS

Summary lists of contracts and deviations authorized or submitted under Subsection A or B of Section X of General Order No. 96-A of the Public Utilities Commission of the State of California, covering the furnishing of service at rates or under conditions other than the rates and conditions contained in the filed tariff schedules, are on file in the Commission's offices and the Utility's principal commercial office for public inspection.

Summary lists shall be revised and submitted to the Commission semiannually.

Continued

RULE NO. 39

ALTERNATIVE SERVICE ARRANGEMENTS DURING CRITICAL SERVICE OUTAGES

A. Whenever there exists a critical service outage in which the customer may be out of service for an extended period of time, the Utility, at its discretion, will offer to provide at no charge, alternative service, or service arrangements that will allow the customer to continue to receive calls until their regular service is restored. The customer will be responsible for the payment of applicable usage charges associated with the alternative service or service arrangement.

B. Alternative service or service arrangements will only be offered in the following situations:
- life threatening situations, such as natural gas leaks, fires and floods
- when the service outage is caused by the Utility
- cable damage
- when the Utility provides a repair commitment that is longer than normal and the additional time will have an adverse affect on customers.

C. The alternative service or service arrangement will be provided to the customer at no charge for a period to be determined by the circumstances. (C) (C)

D. If the customer currently subscribes to the alternative service or service arrangement being offered, it will continue to be provided at current charge to the customer.

Continued

RULE NO. 39

ALTERNATIVE SERVICE ARRANGEMENTS DURING CRITICAL SERVICE OUTAGES (N)

A. Whenever there exists a critical service outage in which the customer may be out of service for an extended period of time, the Utility, at its discretion, will offer to provide at no charge, alternative service, or service arrangements that will allow the customer to continue to receive calls until their regular service is restored. The customer will be responsible for the payment of applicable usage charges associated with the alternative service or service arrangement.

D. Alternative service or service arrangements will only be offered in the following situations:
- life threatening situations, such as natural gas leaks, fires and floods
- when the service outage is caused by the Utility
- cable damage
- when the Utility provides a repair commitment that is longer than normal and the additional time will have an adverse affect on customers.

E. The alternative service or service arrangement will be provided to the customer at no charge for a maximum period of fourteen (14) days.

D. If the customer currently subscribes to the alternative service or service arrangement being offered, it will continue to be provided at current charge to the customer. (N)

Continued

RULE NO. 39

(D)

(D)

RULE NO. 40

FACILITIES TO PROVIDE REPLACEMENT OF AERIAL WITH UNDERGROUND FACILITIES

A. REPLACEMENT OF AERIAL WITH UNDERGROUND FACILITIES

1. In Areas Affected by general Public Interest.

The Utility will, at its expense, replace its existing aerial facilities with underground facilities along public streets and roads, and on public lands and private property across which rights-of-way satisfactory, to the Utility have been obtained, or may be obtained without cost or condemnation, by the Utility, provided that:

a. The governing body of the city or county in which such facilities are located has

(1) Determined, after consultation with the Utility and after holding public hearings on the subject, that undergrounding is in the general public interest in a specified area for one or more of the following reasons:

(a) Such undergrounding will avoid or eliminate an unusually heavy concentration of aerial facilities;

(b) Said street, or road or right-of-way is In an area extensively used by the general public and carries a heavy volume of pedestrian or vehicular traffic;

(c) Said street, road or right-of-way adjoins or passes through a civic area or public recreation area or an area of unusual scenic interest to the general public.

(2) Adopted an ordinance creating an underground district in the area requiring, among other things,

(a) That all existing and future electric and communication distribution facilities will be placed underground, and

(b) That each property owner will provide and maintain the underground supporting structure needed on his property to furnish service to him from the underground facilities of the Utility when such are available, except as provided In Paragraph A.1.b. below. (T)

Continued

RULE NO. 40

FACILITIES TO PROVIDE REPLACEMENT OF AERIAL WITH UNDERGROUND FACILITIES - Continued

A. 1. - Continued

b. Upon request of the governing body, The Utility will pay for the installation of no more than 100 feet of each customer's underground service connection facility occasioned by the undergrounding. The governing body may establish a smaller footage allowance or may limit the amount of money to be expended on consumer services in a particular project. The Utility will pay for the installation of each customer's underground service connection facility at the time and only to the extent that the electric utility pays for the customer's underground electric service lateral. (N)

c. The Utility will replace its aerial facilities at the time and only to the extent that the overhead electric distribution facilities are replaced. (T)

2. At the Request of Governmental Agencies or Groups of Applicants

In circumstances other than those covered by 1. above, the Utility will replace its aerial facilities located in a specified area with underground facilities along public streets and roads, and on public lands and private property across which rights-of-way satisfactory to the Utility have been obtained, or may be obtained without cost or condemnation, by the Utility upon request by a responsible party representing a governmental agency or group of applicants where all of the following conditions are met:

a. All property owners served by the aerial facilities to be replaced within a specific area designated by the governmental agency or group of applicants first agree in writing, or are required by suitable legislation, to pay the cost or to provide and to transfer ownership to the Utility, of the underground supporting structure along the public way and other utility rights-of-way in the area, and

Material omitted now shown on 4th Revised Sheet 4.

Continued

RULE NO. 40

FACILITIES TO PROVIDE REPLACEMENT OF AERIAL WITH UNDERGROUND FACILITIES - Continued

A. 1. - Continued

b. Upon request of the governing body, The Utility will pay for the installation of no more than 100 feet of each customer's underground service connection facility occasioned by the undergrounding. The governing body may establish a smaller footage allowance or may limit the amount of money to be expended on consumer services in a particular project. The Utility will pay for the installation of each customer's underground service connection facility at the time and only to the extent that the electric utility pays for the customer's underground electric service lateral. (N)

c. The Utility will replace its aerial facilities at the time and only to the extent that the overhead electric distribution facilities are replaced. (T)

2. At the Request of Governmental Agencies or Groups of Applicants

In circumstances other than those covered by 1. above, the Utility will replace its aerial facilities located in a specified area with underground facilities along public streets and roads, and on public lands and private property across which rights-of-way satisfactory to the Utility have been obtained, or may be obtained without cost or condemnation, by the Utility upon request by a responsible party representing a governmental agency or group of applicants where all of the following conditions are met:

a. All property owners served by the aerial facilities to be replaced within a specific area designated by the governmental agency or group of applicants first agree in writing, or are required by suitable legislation, to pay the cost or to provide and to transfer ownership to the Utility, of the underground supporting structure along the public way and other utility rights-of-way in the area, and

Material omitted now shown on 4th Revised Sheet 4.

Continued

RULE NO. 40

FACILITIES TO PROVIDE REPLACEMENT OF AERIAL WITH UNDERGROUND FACILITIES - Continued

A. 2. - Continued

b. All property owners in the area are required by ordinance or other legislation, or all agree in writing, to provide and maintain the underground supporting structure on their property, and

c. The area to be undergrounded includes both sides of a street for at least one block, and

d. Arrangements are made for the concurrent removal of all electric and communication aerial distribution facilities in the area.

3. At the Request of Individual Applicants

In circumstances other than those covered by 1. or 2. above , where mutually agreed upon by the Utility and an applicant. aerial facilities may be replaced with underground facilities, provided the applicant requesting the change pays, in advance, a nonrefundable sum equal to the estimated cost of construction less the estimated net salvage value of the replaced aerial facilities.# (T)

4. At Utility Initiative

The utility may, from time to time, replace sections of its aerial facilities with underground facilities at Utility expense for structural design considerations or its operating convenience.

Includes Income Tax Component as listed in Rule No. 2 Schedule Cal. P.U.C. No. D&R (Definitions & Rules). (N)

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES

A. PROVISION OF FACILITIES

1. The Utility will permit customer-provided facilities to be connected to the Utility's exchange facilities subject to the conditions set forth in this Rule, and in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

2. Direct electrical connections of customer-provided facilities to the Utility's exchange facilities shall be by means of a standard network device provided by the Utility for attested equipment as set forth in Paragraph C, or for certified equipment, as set forth in Paragraph D. All other direct electrical connections are considered unauthorized attachments.

3. Acoustic or inductive connections of customer-provided facilities to the Utility's exchange facilities may be made externally to a Utility network control signaling unit.

4. Satisfactory performance of the exchange and message toll network requires continuing functional compatibility of the network control signals and the central office equipment involved. To assure such continuing compatibility network control signaling in the furnishing of exchange and message toll service shall be performed by equipment provided by the Utility, except as otherwise provided in the tariff schedules.

5. Lines may be extended off the premises on which a customer-provided primary station and/or communications system is located to other premises located within the same exchange at the rates and conditions set forth in Schedule Cal. P.U.C. No. C-1, or in a contiguous exchange at the rates and conditions set forth in Product Guide Section 5. These rates and conditions are equally applicable to primary station service and private branch exchange service as provided by the Utility. (C)

   Line extended off the premises on' which the customer-provided equipment is located and terminated in a noncontiguous exchange and/or lines between customer-provided intercommunicating systems will be provided under the appropriate rates and conditions set forth in the applicable Special Access Schedule, Cal. P.U.C. No. C-1.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES

A. PROVISION OF FACILITIES

1. The Utility will permit customer-provided facilities to be connected to the Utility's exchange facilities subject to the conditions set forth in this Rule, and in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

2. Direct electrical connections of customer-provided facilities to the Utility's exchange facilities shall be by means of a standard network device provided by the Utility for attested equipment as set forth in Paragraph C, or for certified equipment, as set forth in Paragraph D. All other direct electrical connections are considered unauthorized attachments.

3. Acoustic or inductive connections of customer-provided facilities to the Utility's exchange facilities may be made externally to a Utility network control signaling unit.

4. Satisfactory performance of the exchange and message toll network requires continuing functional compatibility of the network control signals and the central office equipment involved. To assure such continuing compatibility network control signaling in the furnishing of exchange and message toll service shall be performed by equipment provided by the Utility, except as otherwise provided in the tariff schedules.

5. Lines may be extended off the premises on which a customer-provided primary station and/or communications system is located to other premises located within the same exchange at the rates and conditions set forth in Schedule Cal. P.U.C. No. C-1, or in a contiguous exchange at the rates and conditions set forth in Schedule Cal. P.U.C. No. A-19. These rates and conditions are equally applicable to primary station service and private branch exchange service as provided by the Utility. (T)

   Line extended off the premises on' which the customer-provided equipment is located and terminated in a noncontiguous exchange and/or lines between customer-provided intercommunicating systems will be provided under the appropriate rates and conditions set forth in the applicable Special Access Schedule, Cal. P.U.C. No. C-1. (T)

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

A. PROVISION OF FACILITIES - Continued

6. Customers may connect an FCC registered pay telephone set to a line connected for individual business line service. The telephone set must be registered in compliance with Part 68 of FCC Rules and Regulations or connected behind a FCC registered coupler. (N) | (N)

Material omitted per D. 85-08-097, due to become effective 1/1/88

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

B. CONNECTING ARRANGEMENTS

(D)

(D)

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

C. Connection of customer-provided terminal equipment attested by a manufacturer or supplier.

1. Customer-provided terminal equipment, listed in 2. following, may be connected to facilities furnished by the Utility for exchange and message toll service in accordance with provisions of a. through d. following.

a. The connection shall be made through a standard network device provided by the Utility. (T)

b. (D)

(D)

c. If an identification number as listed in 2. following, is not clearly shown, all inquiries of the customer, manufacturer or supplier shall be directed to:

Engineering Manager - Equipment (T)
General Telephone Company of California
One GTE Place
Thousand Oaks, CA 91362-3811 (T)

d. Terminal equipment is considered attested when all of the following conditions (1) through (7) are met.

(1) Can not be connected to a source of electrical power which is external to the Utility's network.

(2) Can not be grounded.

(3) Will not perform any network control signaling functions prior to and including the establishment of the intended transmission path.

(4) Will not have amplification in the transmission path (other than single ended terminal devices with the maximum gain limited so that the output power meets the minimum network protection criteria set forth in D. 2. a.).

(5) Will not use wiring external to such equipment that is permanently affixed at the site of installation other than portable connections compatible with the interface terminations provided by the Utility.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

C. 1. d. - Continued

(6) An identification number as listed in 2. following, must be clearly shown on the equipment prior to its use.

(7) Must comply with the minimum network protection criteria set forth for direct electrical connections of customer-provided voice terminal equipment in D. 2. a.

2. Terminal equipment - type

TYPE	EQUIPMENT TRADE NAME	IDENTIFICATION NUMBER	(D)
a. Headsets	PLANTRONICS		
	Model Number		
	HS-0108	101 ATH	
	HS-0109	101 ATH	
	HS-0110, Starset	101 ATH	
	MS 50/T55	102 ATH	
	MS 50/T61	102 ATH	
	V\S 50/T51	102 ATH	
	ROANWELL		(D)
	Model Number		
	R61A, R61B	201 ATH	
	R7OA, R7OB	202 ATE	
	R71A, R71B	203 ATH	
	NORTHERN ELECTRIC		
	Model Number		
	QSR2E Venture 1	301 ATH	

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

C. 2. – Continued

TYPE	EQUIPMENT TRADE NAME	IDENTIFICATION NAME	
b. Nonpowered Conferencing Equipment	DELCON Model Number Teracom 207 B	101 JTC	(D)
	NATIONAL TELEPHONE AND ELECTRONICS Model Number 500 W	201 JTC	(D)
	EXECUTIVE COMMUNICATION CORPORATION Model Number Miniswitchboard 5096	301 JTC	
	DASA Model Number Telinex 2	401 JTC	

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. CONNECTION OF CERTIFIED CUSTOMER-PROVIDED EQUIPMENT

1. Certified customer-provided equipment may be connected to facilities furnished by the Utility for exchange and message toll service in accordance with provisions of a. through g. and D.2. following.

   a. The certified equipment must have a serial number assigned by the manufacturer, permanently affixed to the equipment by means of an identification plate. A label showing the registration number, issued by the Public Utility's Commission of the State of California, shall be permanently attached to the equipment prior to its use. The label must be placed together with the equipment identification plate or be made part of it. The wording on the label should be as follows:

      California Public Utilties Commission
      Equipment Authorized for Direct
      Connection To Telephone Network
      Registration Number XXX

   b. If a registration number is not clearly shown all inquires of the customer, manufacturer or supplier shall be directed to:

      Engineering Manager - Equipment (T)
      General Telephone Company of California
      One GTE Place
      Thousand Oaks, CA 91362-3811

   c. The connection shall be made through a standard network device provided by the Utility. (T)

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 1. - Continued

d. (D)

(D)

e. Certified customer-provided equipment and the connection of such equipment must comply with the "Rules for the Connection of Customer-Provided Equipment to Public Utility Telephone Company Systems" set forth in General Order No. 138 of the Public Utilities Commission of the State of California.

f. Certified customer-provided equipment designed to perform network signaling functions must comply with the technical standards in Paragraph 2. following, applicable to dial pulsing characteristics, as well as technical standards set forth in General Order No. 138 of the Public Utilities Commission of the State of California.

g. Customer-provided equipment which does not comply with the technical standards and procedures set forth by the Utility and in General Order No. 138 of the Public Utilities Commission of the State of California although previously certified, may not be used with services of the Utility except in accordance with the provisions set forth in D. preceding, or in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. - Continued

2. Technical standards for dial pulsing characteristics applicable only to Class 1 - station auxiliary equipment and Class 2 - multiline station auxiliary equipment connected to the Utility's exchange facilities.

a. Dial Pulsing Characteristics

(1) Digit and Letter Codes

A dialed address digit must consist of a number of pulses (interruption or breaks in line current) numerically equal to the value of the digit dialed between 1 and 9, and equal to 10 pulses when the digit 0 is dialed. The number of pulses for dialed letter codes must correspond to those given in Table.2 below.

TABLE 2

SYMBOL	LETTERS	NUMBER OF PULSES
1		1
2	ABC	2
3	DEF	3
4	GHI	4
5	JKL	5
6	MNO	6
7	PRS	7
8	TUV	8
9	WXY	9
0	OPERATOR or OPER	10

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. a. – Continued

(2) Allowable Speed

Dial pulses must have a repetition rate falling in the range of 8 to 11 pulses per second and be uniform in speed. For the purpose of the speed uniformity requirement, a dial pulse is defined as the sum of a break interval plus the succeeding make interval, except for the last pulse of a train of pulses. The last pulse shall be defined as the sum of the last break interval plus the preceding make interval. The speed uniformity is met if the time duration of each dial pulse falls within 91 to 125 milliseconds. x

(3) Allowable Percent Break

The pulses must be generated it a uniform train by breaking and making the line current with a 58 to 64 percent break. For the first pulse and the intermediate pulses of a train of pulses, the percent break uniformity requirement is set if the quotient resulting from the division of each break interval by the sum of the break plus the succeeding make interval falls within 58 to 64 percent. For the last pulse in the train the quotient resulting from the division of the break interval by the sum of the break plus the preceding make interval must fall within 58 to 64 percent. For a single pulse, the break interval must fall within 53 to 78 milliseconds.

(4) Interdigital Time

(a) Customer Dialed

1.1 When the customer is manually dialing, the interdigital time is a function of his action, however, it cannot be less than 600 milliseconds.

x Correction

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. a. (4) – Continued

(b) Sender or Automatic dialing

1.1 During the dialing functions, the time between the end of the last pulse of a given digit and the first pulse of the succeeding digit shall be greater than 600 milliseconds and less than three seconds; preferably between 650 and 700 milliseconds.

1.2 In some equipment arrangements, interdigital time must extend until a progress tone (dial tone or high tone) is present. In this case, senders or dialers must have the ability to recognize the tone as a signal to proceed or provide a stop send until a manual command is given by the person in control who must be able to hear the progress tone.

(5) Chatter and Split Pulses

Pulsing contact chatter shall not exceed 3 milliseconds. Pulsing contact chatter is a rapid interruption of look current which occurs when the movable contact of the pulsing relay bounces during the closure at the start of each make interval.

Split pulses must not occur during pulsing. A split pulse is caused by any reclosure of the loop during a break interval, usually after the first 3 milliseconds.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. a. - Continued

(6) Pulsing Pair Impedance

(a) Nonpulsing State Off-Hook

The dialing circuit pulsing impedence (contacts or equivalent circuitry, plus connecting leads) shall be resistive and less than 1 ohm, over the current range 7 to 200 milliampere DC. The dialing circuit shall be capable of carrying a continuous current of 200 milliampere DC and a surge of 330 milliampere for 1 second.

It should be noted that for an automatic dialer the nonpulsing state includes the condition when the local power to the automatic dialer has been removed or interrupted.

(b) Pulsing State

The pulsing circuit impedance (contacts or equivalent circuitry plus connecting leads) shall be resistive and less than l ohm during the make periods, and have an impedance satisfying the condition Z>150 kilohm for 0<f<5 hertz; Z>750/f kilohm for 5<f<3,400 hertz where f denotes the frequency in hertz, during the break period.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. a. - Continued

(7) Muting Pairs

During the nonmuting state, the magnitude of the impedance between leads of each sting pair shall satisfy the condition Z>2,000 kilohm for 10<f<200 hertz; Z>2 x $10^5/f^{0.85}$ kilohm for 200<f<3,400 hertz. The muting contacts shall return to the nonmuting state in less than 2 seconds after pulsing is completed or stopped for a dialing pause. (T)

Muting of the receiver and/or loudspeaker during the dialing interval is a feature which shall be performed by the dialer. Effective muting will be achieved if the muting contacts close less than a 1 ohm impedance across the interface approximately 10 milliseconds before pulsing, remain continuously closed throughout pulsing and for a minimum of 15 milliseconds after pulsing is completed. (T)

In the automatic dialing mode it should be noted that the nonmuting state includes the condition when local power to the dialer has been removed or interrupted.

(8) Spurious Opens

Short interruptions (spurious opens) in loop current not associated with the make-to-break dial pulse transitions shall be limited to not more than 1 millisecond. The spurious interruptions shall be separated by at least 100 milliseconds and must not occur in the period starting 100 milliseconds before the first make-to-break transition and ending 100 milliseconds after the last break-to-make transition of any dial pulse train.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. – Continued (T)

b. Tone Address Signaling

(1) Assigned Frequency Pairs

The frequency pairs assigned for the signaling shall be as follows:

	High Group				
Low Group	1209	1336	1477	1633	Hertz
697 Hz	1	2	3	--	
770 Hz	5	5	6	--	
852 Hz	7	8	9	--	
941 Hz	*	0	#	--	

Frequency pairs not assigned to a character are indicated by dashes.

(a) The standard signal power level with reference to the signal power at 697 Hertz shall be as follows:

Tone Frequency	Relative Power
(Hertz)	(decibel)
697	0
770	+0.5
852	+0.7
941	+1.0
1209	+2.8
1336	+2.9
1477	+3.0
1633	+3.1

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. b. - Continued

(2) Frequency Deviation

Frequency deviation shall not exceed ±1.5 percent of the nominal values shown in 2.1.

(3) Extraneous Frequency Components

The total power of all extraneous frequencies accompanying the signal shall be at least 20 dB below the signal power in the voice band above 500 Hertz.

(4) Voice Suppression

Voice energy from the telephone transmitter or other source should be suppressed at least 45 dB during tone signal transmission. In the case of the automatic dialing, the suppression shall be maintained continuously until pulsing is completed.

(5) Rise Time

Each of the two frequencies of the composite signal shall attain at least 90 percent of full amplitude within 5 milliseconds and preferably within 3 milliseconds for automatically keyed signals, from the time that the first frequency begins.

(6) Pulsing Rate

Pulsing rates shall be as follows:

Minimum duration of composite tone signal:	50 millisecond
Minimum interdigital time:	45 millisecond
Minimum cycle time (period):	100 millisecond

(7) Tone Leak

The power of the tone leak, measured across a 600 ohm resistor bridging the tip and ring conductors at the interface must be less than -55 dBm during all periods when the tone is off.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. b. - Continued

(8) Transient Voltage

Peak transient voltages generated during tone signaling shall not be greater than 12 dB above the zero-to-peak voltage of the composite signal waveform as measured across a 600 ohm resistor bridging tip and ring conductors at the interface.

(7) Composite Waveform

The signal power of each tone in the composite waveform shall be in the range of 0 to 2 dBm across a 600 ohm resistive load at the interface, with a maximum allowable difference in levels between tones of 4 dB. The level of the high frequency signal must always be greater than or equal to the level of the low frequency signal.

c. Impedance

(1) On-Hook Impedance

(a) The customer-provided equipment must have an on-hook AC impedance between tip and ring terminals greater than 5000 ohms between 10 Hz and 300 Hz and greater than 20 kilohms between 300 Hz and 3400 Hz. The impedance from tip or ring to ground shall be greater than 50 kilohms within the frequency range of 10 Hz to 3400 Hz.

(b) Customer-provided equipment when bridged with one station set shall have a minimum direct current resistance from tip and ring to ground of 20 megohms when measured with a 200 volt direct current limited test circuit of either polarity.

(c) During the on-hook condition, the application of ringing signals shall not cause an answering device to draw more than 15 milliamperes of current prior to line seizure.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

D. 2. c. - Continued

(2) Off-Hook Impedance

(a) The magnitude of the off-hook impedance between the tip and ring terminals of customer-provided equipment shall be greater than 400 ohms over the frequency range between 250 to 3400 Hz.

(b) The off-hook direct current resistance from tip or ring to ground shall be greater than 10 kilohms.

(c) The impedance of the customer-provided equipment shall be designed for optimum voice signal power transfer.

(d) The off-hook direct current resistance from tip to ring at the interface must not exceed 300 ohms including the instrument, if applicable.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

E. OPERATING CHARACTERISTICS OF CUSTOMER-PROVIDED FACILITIES

1. Where services set forth in the tariff schedules of the Utility are available for use in connection with customer-provided facilities, the operating characteristics of such facilities shall be such as to not interfere with any of the services offered by the Utility. Such use is subject to the further provisions that the customer-provided facilities do not endanger the safety of the Utility employees or the public; damage, require change in or alteration of the facilities of the Utility; interfere with the proper functioning of such facilities; impair the operation of the exchange and toll network or facilities or otherwise injure the public in its use of the Utility's services, except as set forth in "Rules for Connection of Customer-Provided Equipment to Public Utility Telephone Company Systems" General Order No. 138 of the Public Utilities Commission of the State of California, or in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations. Upon notice from the Utility that the customer-provided facilities are causing or are likely to cause such hazard or interference, the customer shall be responsible for the payment of all billed charges for visits (See Product Guide Section 3, Visit Charge) by the Utility to the customer's premises where a service difficulty initiated by a trouble-report or by any other means, is caused in whole or in part by customer-provided facilities. (C)

2. To protect the Utility's facilities and the services furnished to the general public by the Utility from harmful effects, the signals applied to the Utility's facilities by customer-provided facilities must comply with the following minimum protection criteria:

   a. Where the customer-provided facilities are electrically connected to the Utility's exchange facilities, to prevent excessive noise and crosstalk in the network, it is necessary that the maximum power of the signal at the central office is 12 dB below 1 milliwatt when averaged over any 3 second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 dB below 1 milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided facilities to the "Connecting Arrangement" provided by the Utility located on the customer's premises will be specified for each customer's location for data equipment and for each type of connecting arrangement for voice equipment, but in no case shall it exceed 1 milliwatt.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

E. OPERATING CHARACTERISTICS OF CUSTOMER-PROVIDED FACILITIES

1. Where services set forth in the tariff schedules of the Utility are available for use in connection with customer-provided facilities, the operating characteristics of such facilities shall be such as to not interfere with any of the services offered by the Utility. Such use is subject to the further provisions that the customer-provided facilities do not endanger the safety of the Utility employees or the public; damage, require change in or alteration of the facilities of the Utility; interfere with the proper functioning of such facilities; impair the operation of the exchange and toll network or facilities or otherwise injure the public in its use of the Utility's services, except as set forth in "Rules for Connection of Customer-Provided Equipment to Public Utility Telephone Company Systems" General Order No. 138 of the Public Utilities Commission of the State of California, or in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations. Upon notice from the Utility that (T)
the customer-provided facilities are causing or are likely to cause such hazard or interference, the customer shall (T)
be responsible for the payment of all billed charges for visits (See Tariff Schedule Cal. P.U.C. No. V-1, Visit Charge) by the Utility to the customer's premises where a service difficulty initiated by a trouble-report or by any other means, is caused in whole or in part by customer-provided facilities.

2. To protect the Utility's facilities and the services furnished to the general public by the Utility from harmful effects, the signals applied to the Utility's facilities by customer-provided facilities must comply with the following minimum protection criteria:

   a. Where the customer-provided facilities are electrically connected to the Utility's exchange facilities, to prevent excessive noise and crosstalk in the network, it is necessary that the maximum power of the signal at the central office is 12 dB below 1 milliwatt when averaged over any 3 second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 dB below 1 milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided facilities to the "Connecting Arrangement" provided by the Utility located on the customer's premises will be specified for each customer's location for data equipment and for each type of connecting arrangement for voice equipment, but in no case shall it exceed 1 milliwatt.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

E. 2. - Continued

b. Where the customer-provided facilities are acoustically or inductively connected externally to the Utility's network control signaling unit, to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided facilities to the network controlled signaling unit located on the customer's premises be limited so that the signal power at the output of the network controlled signaling unit (i.e., at the input to the Utility line) is a maximum of 9 dB below 1 milliwatt when averaged over any 3 second interval, except as covered below. The maximum 9 dB limit covered above does not apply when a customer using data transmitting and receiving equipment requests the Utility to specify the signal power at the output of the network controlled signaling unit. In this case, the signal power at the output of the network controlled signaling unit shall be limited to a maximum of 12 dB below 1 milliwatt when averaged over any 3 second interval at the central office, but in no case shall it exceed 1 milliwatt. The applicable charge for this service is equivalent to the visit charge shown in Product Guide Section 3, and applies to each exchange line requiring such measurement. (C) (C)

c. To protect other services, it is necessary that the signal which is applied by the customer-provided facilities to the Utility facilities located on the customer's premises meet the following limits:

(1) The power in the band from 3995 Hertz to 4005 Hertz shall be at least 18 dB below the power of the signal as specified in a. above.

(2) The power in the band from 4000 Hertz to 10,000 Hertz shall be limited to a maximum 16 dB below 1 milliwatt.

(3) The power in the band from 10,000 Hertz to 25,000 Hertz shall be limited to a maximum of 24 dB below 1 milliwatt.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

E. 2. - Continued

b. Where the customer-provided facilities are acoustically or inductively connected externally to the Utility's network control signaling unit, to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided facilities to the network controlled signaling unit located on the customer's premises be limited so that the signal power at the output of the network controlled signaling unit (i.e., at the input to the Utility line) is a maximum of 9 dB below 1 milliwatt when averaged over any 3 second interval, except as covered below. The maximum 9 dB limit covered above does not apply when a customer using data transmitting and receiving equipment requests the Utility to specify the signal power at the output of the network controlled signaling unit. In this case, the signal power at the output of the network controlled signaling unit shall be limited to a maximum of 12 dB below 1 milliwatt when averaged over any 3 second interval at the central office, but in no case shall it exceed 1 milliwatt. The applicable charge for this service is equivalent to the visit charge shown in Schedule Cal. P.V.C. No. V-1, and applies to each exchange line requiring such measurement.

c. To protect other services, it is necessary that the signal which is applied by the customer-provided facilities to the Utility facilities located on the customer's premises meet the following limits:

(1) The power in the band from 3995 Hertz to 4005 Hertz shall be at least 18 dB below the power of the signal as specified in a. above.

(2) The power in the band from 4000 Hertz to 10,000 Hertz shall be limited to a maximum 16 dB below 1 milliwatt.

(3) The power in the band from 10,000 Hertz to 25,000 Hertz shall be limited to a maximum of 24 dB below 1 milliwatt.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

E. 2. c. - Continued

(4) The power in the band from 25,000 Hertz to 40,000 Hertz shall be limited to a maximum 36 dB below 1 milliwatt.

(5) The power in the band above 40,000 Hertz shall be limited to a maximum 50 dB below 1 milliwatt.

d. Where there is electrical, acoustical or inductive connection to the exchange and toll network, to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided facilities to the "Connecting Arrangement" or the network control signaling unit provided by the Utility located on the customer's premises at no time have energy solely in the 2450 or 2750 Hertz band. If 'signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 band.

F. VIOLATION OF REGULATIONS

Except as set forth in "Rules for Connection of Customer-Provided Equipment to Public Utility Telephone Company Systems" General Order No. 138 of the Public Utilities Commission of the State of California or in the provisions of Part 68 of the Federal Communication Commission's Rules and Regulations, where any customer-provided facilities are used in violation of any of the provisions of this Rule, the Utility will take such immediate action as necessary for the protection of its facilities, including if necessary disconnection of service, and will promptly notify the customer of the violation. The customer shall discontinue such use of the facilities or correct the violation. Failure of the customer to discontinue such use or to correct the violation shall result in suspension of the customer's service until such time as the customer complies with provisions of this Rule.

G. REQUIREMENT FOR COMMERCIAL POWER

Certain services provided by the Utility for the connection of customer-provided facilities may require the use of commercial power. Where commercial power is required, the customer will supply the required power at his expense. (T)

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

H. RESPONSIBILITY OF THE UTILITY

1. The Utility shall not be responsible for the installation, operation or maintenance of any customer-provided facilities. The facilities of the Utility are not represented as adapted to the use of customer-provided facilities, and where such facilities are connected to the Utility's facilities the responsibility of the Utility shall be limited to the furnishing of facilities suitable for exchange and message toll service or private line service and to the maintenance and operation of such facilities in a manner proper for the service furnished; subject to this responsibility the Utility shall not be responsible for (1) the through transmission of signals generated by the customer-provided facilities or for the quality of, or defects in, such transmission, or (2) the reception of signals by the customer-provided facilities.

2. The Utility shall not be responsible to the customer or otherwise if changes in the criteria contained in the tariffs or if any of the facilities, operations or procedures of the Utility render any customer-provided facilities obsolete or require modification or alteration of such facilities or otherwise affect their use or performance, except as provided in Paragraph 3.9 of General order No. 138 of the Public Utilities Commission of the State of California, or in accordance with the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations. (T) (T)

I. LIABILITY AND ALLOWANCES

For liability and allowance for interruptions of service see Rule No. 26.

Continued

RULE NO. 41

CUSTOMER-PROVIDED FACILITIES CONNECTED TO UTILITY EXCHANGE FACILITIES - Continued

J. INDEMNIFICATION

The customer indemnifies the Utility against and holds the Utility harmless from any and all losses, claims, demands, causes of action, damages, costs of liability, in law or in equity, of every kind and nature whatsoever including, without limiting the generality of the foregoing losses, claims, demands, causes of action, damages, costs of liability for:

1. libel, slander, fraudulent or misleading advertising, invasion of rights of privacy, or

2. infringement of copyright arising from the improper use of material transmitted, or recorded, or

3. infringements of patents arising directly or indirectly from any act or omission of the customer or any third party while using or attesting to use equipment provided by the Utility or customer equipment when combined or connected with the facilities of the Utility.

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES x

x Correction due to Advice No. 5075.

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES x

x Correction due to Advice No. 5075.

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued X

B. Option II*

The Extended Payment Plan is an optional method of payment of nonresidential nonrecurring and/or service connection (one-time) charges for Utility services.

A customer may elect to pay the applicable one-time charges associated with a given installation over an extended period provided (1), other tariff rules notwithstanding, the customer's credit is satisfactory to the Utility, (2) the extended payment option is exercised prior to the installation of service, and (3) the one-time charge is not the single payment option of a two-tier payment plan.

At the discretion of the Utility, the customer may be required to provide a performance bond or to sign a payment guarantee.

An initial payment of not less than ten percent (10%) of the one-time charges is required prior to installation. Monthly payments, computed by applying the appropriate monthly annuity-factor for the period selected to the balance (after deducting the initial payment) of the one-time charges will be billed in addition to the monthly rates for the service. The monthly annuity factors, which are provided in the tables included within this Rule, have been developed by using the following equation:

$$\text{ANNUITY OF A PRESENT WORTH FACTOR (A/P)} = \frac{i/12\,(1+i/12)^n}{(1+i/12)^n-1}$$

WHERE: i = Annual Effective Rate which will equal the Predominant prime lending rate plus one percent, but never less than ten percent.
n = Number of Months
A = An Annuity
P = Present Amount

That annuity factor will remain effective for that customer over the term of his agreement with the Utility.

* This option applies to customers who requested extending payments of nonrecurring charges and/or service connection charges on or after December 1, 1980.

x Inadvertently deleted in Advice No. 5075.

X

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued x

B. Option II* - Continued

The minimum monthly payment which will be accepted or the maximum length of the payment period, not to exceed 60 months, will be established by the Utility prior to installation of service.

Subsequent additions of items of Utility service having nonrecurring and/or service connection (one-time) charges may, under terms and conditions of this Rule, be paid as provided herein. Such subsequent additions will be considered entirely separate and will be administered separately from any Prior agreement.

In the event service is discontinued prior to payment of all amounts due under the provisions of the extended payment plan, the outstanding balance will become due and payable in full upon demand of the Utility.

X

* This option applies to customers who requested extending payments of nonrecurring charges and/or service connection charges on or after December 1, 1980. .

x Inadvertently deleted in Advice No. 5075.

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES – Continued x

Annual Rates and Corresponding Monthly Factors

ANNUAL RATE	FACTOR (3 MOS.)	FACTOR (6 MOS.)	FACTOR (12 MOS.)	FACTOR (24 MOS.)	FACTOR (36 MOS.)	FACTOR (48 MOS.)	FACTOR (60 MOS.)
10.000	0.338904	0.171561	0.087916	0.046145	0.032267	0.025363	0.021247
10.125	0.338974	0.171623	0.087974	0.046203	0.032326	0.025423	0.021309
10.250	0.339044	0.171684	0.088032	0.046260	0.032385	0.025483	0.021370
10.375	0.339114	0.171746	0.088090	0.046318	0.032444	0.025543	0.021432
10.500	0.339183	0.171808	0.088149	0.046376	0.032502	0.025603	0.021494
10.625	0.339253	0.171870	0.088207	0.046434	0.032561	0.025664	0.021556
10.750	0.339723	0.171931	0.088265	0.046492	0.032620	0.025724	0.021618
10.875	0.339793	0.171993	0.088323	0.046550	0.032680	0.025785	0.021680
11.000	0.339463	0.172054	0.088382	0.046608	0.032739	0.025846	0.021742
11.125	0.339533	0.172116	0.088440	0.046666	0.032798	0.025906	0.021805
11.250	0.339603	0.172178	0.088498	0.046724	0.032857	0.025967	0.021867
11.375	0.339673	0.172240	0.088557	0.046782	0.032917	0.026028	0.021930
11.500	0.339742	0.172301	0.088615	0.046840	0.032976	0.026089	0.021993
11.625	0.339812	0.172363	0.088673	0.046899	0.033035	0.026150	0.022055
11.750	0.339882	0.172425	0.088732	0.046957	0.033095	0.026211	0.022118
11.875	0.339952	0.172487	0.088790	0.047015	0.033155	0.026273	0.022181
12.000	0.340022	0.172548	0.088849	0.047073	0.033214	0.026334	0.022244
12.125	0.340092	0.172610	0.088907	0.047132	0.033274	0.026395	0.022308
12.250	0.340162	0.172672	0.088966	0.047190	0.033334	0.026457	0.022371
12.375	0.340232	0.172734	0.089024	0.047249	0.033394	0.026518	0.022434
12.500	0.340302	0.172795	0.089083	0.047307	0.033454	0.026580	0.022498
12.625	0.340372	0.172857	0.089141	0.047366	0.033514	0.026642	0.022562
12.750	0.340441	0.172919	0.089200	0.047424	0.033574	0.026704	0.022625
12.875	0.340512	0.172981	0.089259	0.047483	0.033634	0.026766	0.022689
13.000	0.340581	0.173043	0.089317	0.047542	0.033694	0.026827	0.022753
13.125	0.340652	0.173105	0.089376	0.047601	0.033754	0.026890	0.022817
13.250	0.340721	0.173167	0.089435	0.047659	0.033814	0.026952	0.022881
13.375	0.340791	0.173229	0.089493	0.047718	0.033875	0.027014	0.022946
13.500	0.340861	0.173290	0.089552	0.047777	0.033935	0.027076	0.023010
13.625	0.340931	0.173352	0.089611	0.047836	0.033996	0.027139	0.023074
13.750	0.341001	0.173414	0.089670	0.047895	0.034056	0.027201	0.023139 x

x Inadvertently deleted in Advice No. 5075.

Continued

RULE NO. 42 (N)

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES – Continued

Annual Rates and Corresponding Monthly Factors

Annual Rate	Factor (36 Months)	Factor (48 Months)	Factor (60 Months)
10.000	0.032267	0.025363	0.021247
10.125	0.032326	0.025423	0.021309
10.250	0.032385	0.025483	0.021370
10.375	0.032444	0.025543	0.021432
10.500	0.032502	0.025603	0.021494
10.625	0.032561	0.025664	0.021556
10.750	0.032620	0.025724	0.021618
10.875	0.032680	0.025785	0.021680
11.000	0.032739	0.025846	0.021742
11.125	0.032798	0.025906	0.021805
11.250	0.032857	0.025967	0.021867
11.375	0.032917	0.026028	0.021930
11.500	0.032976	0.026089	0.021993
11.625	0.032680	0.025785	0.022055
11.750	0.033095	0.026211	0.022118
11.875	0.033155	0.026273	0.022181
12.000	0.033214	0.026334	0.022244
12.125	0.033274	0.026395	0.022308
12.250	0.033334	0.026457	0.022371
12.375	0.033394	0.026518	0.022434
12.500	0.033454	0.026580	0.022498
12.625	0.033514	0.026642	0.022562
12.750	0.033574	0.026704	0.022625
12.875	0.033634	0.026766	0.022689
13.000	0.033694	0.026827	0.022753
13.125	0.033754	0.026890	0.022817
13.250	0.033814	0.026952	0.022881
13.275	0.033875	0.027014	0.022946
13.500	0.033935	0.027076	0.023010
13.625	0.033996	0.033996	0.023074
13.750	0.034056	0.027201	0.023139 (N)

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued X

Annual Rates and Corresponding Monthly Factors

ANNUAL RATE	FACTOR (3 MOS.)	FACTOR (6 MOS.)	FACTOR (12 MOS.)	FACTOR (24 MOS.)	FACTOR (36 MOS.)	FACTOR (48 MOS.)	FACTOR (60 MOS.)	
13.875	0.341071	0.173476	0.089728	0.047954	0.034117	0.027264	0.023204	
14.000	0.341141	0.173538	0.089787	0.048013	0.034178	0.027326	0.023268	
14.125	0.341211	0.173600	0.089846	0.048072	0.034238	0.027389	0.023333	
14.250	0.341281	0.173662	0.089905	0.048131	0.034299	0.027452	0.023398	
14.375	0.341351	0.173724	0.089964	0.048190	0.034360	0.027515	0.023463	
14.500	0.341421	D.173736	0.090023	0.048249	0.034421	0.027578	0.023528	
14.625	0.341491	D.173848	0.090081	0.048309	0.034482	0.027641	0.023594	
14.750	0.341501	0.173910	0.090140	0.048368	0.034543	0.027704	0.023659	
14.875	0.341631	0.173972	0.090199	0.048427	0.034604	0.027767	0.023724	
15.000	0.341703	0.174034	0.090258	0.048487	0.034665	0.027831	0.023790	
15.125	0.341771	0.174096	0.090317	0.048546	0.034727	0.027894	0.023856	
15.250	0.341841	0.174158	0.090376	0.048606	0.034788	0.027958	0.023921	
15.375	0.341911	0.174220	0.090435	0.048665	0.034849	0.028021	0.023987	
15.500	0.341981	0.174282	0.090494	0.048725	0.034911	0.028085	0.024053	
15.625	0.342051	0.174344	0.090554	0.048784	0.034972	0.028149	0.024119	
15.750	0.342121	0.174406	0.090613	0.048844	0.035034	0.028212	0.024185	
15.875	0.342192	0.174468	0.090672	0.048903	0.035095	0.028276	0.024252	
16.000	0.342241	0.174530	0.090731	0.048963	0.035157	0.028340	0.024318	
16.125	0.342332	0.174592	0.090790	0.049023	0.035219	0.028404	0.024385	
16.250	0.342402	0.174654	0.090849	0.049083	0.035281	0.028468	0.024451	
16.375	0.342472	0.174717	0.090908	0.049142	0.035342	0.028533	0.024518	
16.500	0.342542	0.174779	0.090968	0.049202	0.035404	0.028597	0.024585	
16.625	0.342612	0.174841	0.091027	0.049262	0.035466	0.028661	0.024651	
16.750	0.342682	0.174903	0.091086	0.049322	0.035528	0.028726	0.024718	
16.875	0.342752	0.174965	0.091145	0.049382	0.035591	0.028790	0.024785	
17.000	0.342822	0.175027	0.091205	0.049442	0.035653	0.028855	0.024853	
17.125	0.342892	0.175090	0.091264	0.049502	0.035715	0.028920	0.024920	
17.250	0.342962	0.175152	0.091323	0.049562	0.035777	0.028985	0.024987	
17.375	0.343033	0.175214	0.091383	0.049623	0.035840	0.029049	0.025055	
17.500	0.343102	0.175276	0.091442	0.049683	0.035902	0.029114	0.025122	X

x Inadvertently deleted in Advice No. 5075.

Continued

RULE NO. 42 (N)

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued

Annual Rates and Corresponding Monthly Factors

Annual Rate	Factor (36 Months)	Factor (48 Months)	Factor (60 Months)
13.875	0.034117	0.027264	0.023204
14.000	0.034178	0.027326	0.023268
14.125	0.034238	0.027389	0.023333
14.250	0.034299	0.027452	0.023398
14.375	0.034360	0.027515	0.023463
14.500	0.034421	0.027578	0.023528
14.625	0.034482	0.027641	0.023594
14.750	0.034543	0.027704	0.023659
14.875	0.034604	0.027767	0.023724
15.000	0.034665	0.027831	0.023790
15.125	0.034727	0.027894	0.023856
15.250	0.034788	0.027958	0.023921
15.375	0.034849	0.028021	0.023987
15.500	0.034911	0.028085	0.024053
15.625	0.034972	0.028149	0.024119
15.750	0.035034	0.028212	0.024185
15.875	0.035095	0.028276	0.024252
16.000	0.035157	0.028340	0.024318
16.125	0.035219	0.028404	0.024385
16.250	0.035281	0.028468	0.024451
16.375	0.035342	0.028533	0.024518
16.500	0.035404	0.028597	0.024585
16.625	0.035466	0.028661	0.024651
16.750	0.035528	0.028726	0.024718
16.875	0.035591	0.028790	0.024785
17.000	0.035653	0.028855	0.024853
17.125	0.035715	0.028920	0.024920
17.250	0.035777	0.028985	0.024987
17.375	0.035840	0.029049	0.025055
17.500	0.035902	0.029114	0.025122 (N)

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued X

Annual Rates and Corresponding Monthly Factors - Continued

ANNUAL RATE	FACTOR (3 MOS.)	FACTOR (6 MOS.)	FACTOR (12 MOS.)	FACTOR (24 MOS.)	FACTOR (36 MOS.)	FACTOR (48 MOS.)	FACTOR (60 MOS.)
17.625	0.343173	0.175339	0.091502	0.049743	0.035965	0.029179	0.025190
17.750	0.343243	0.175401	0.091561	0.049803	0.036027	0.029245	0.025258
17.875	0.343313	0.175463	0.091621	0.049864	0.036090	0.029310	0.025325
18.000	0.343383	0.175525	0.091680	0.049924	0.036152	0.029375	0.025393
18.125	0.343453	0.175588	0.091740	0.049985	0.036215	0.029440	0.025461
18.250	0.343523	0.175650	0.091799	0.050045	0.036278	0.029506	0.025530
18.375	0.343594	0.175712	0.091859	0.050106	0.036341	0.029571	0.025598
18.500	0.343664	0.175774	0.091918	0.050166	0.036404	0.029637	0.025666
18.625	0.343734	0.175837	0.091978	0.050227	0.036467	0.029703	0.025735
18.750	0.343804	0.175899	0.092037	0.050287	0.036530	0.029768	0.025803
18.875	0.343874	0.175961	0.092097	0.050348	0.036593	0.029834	0.025872
19.000	0.343944	0.176024	0.092157	0.050409	0.036656	0.029900	0.025941
19.125	0.344014	0.176086	0.092216	0.050469	0.036719	0.029966	0.026009
19.250	0.344085	0.176148	0.092276	0.050530	0.036783	0.030032	0.026078
19.375	0.344155	0.176211	0.092336	0.050591	0.036846	0.030098	0.026147
19.500	0.344225	0.176273	0.092395	0.050652	0.036909	0.030165	0.026216
19.625	0.344295	0.176335	0.092455	0.050713	0.036973	0.030231	0.026286
19.750	0.344365	0.176398	0.092515	0.050774	0.037036	0.030297	0.026355
19.875	0.344435	0.176460	0.092575	0.050835	0.037100	0.030364	0.026424
20.000	0.344506	0.176523	0.092635	0.050896	0.037164	0.030430	0.026494
20.125	0.344576	0.176585	0.092694	0.050957	0.037227	0.030497	0.026563
20.250	0.344646	0.176648	0.092754	0.051018	0.037291	0.030564	0.026633
20.375	0.344716	0.176710	0.092814	0.051079	0.037355	0.030631	0.026703
20.500	0.344787	0.176773	0.092874	0.051140	0.037419	0.030697	0.026773
20.625	0.344857	0.176835	0.092934	0.051202	0.037483	0.030764	0.026843
20.750	0.344927	0.176898	0.092994	0.051263	0.037547	0.030831	0.026913
20.875	0.344997	0.176960	0.093054	0.051324	0.037611	0.030898	0.026983
21.000	0.345067	0.177023	0.093114	0.051386	0.037675	0.030966	0.027053
21.125	0.345138	0.177085	0.093174	0.051447	0.037739	0.031033	0.027124
21.250	0.345208	0.177148	0.093234	0.051509	0.037804	0.031100	0.027194
21.375	0.345278	0.177210	0.093294	0.051570	0.037868	0.031168	0.027265 x

x Inadvertently deleted in Advice No. 5075.

Continued

RULE NO. 42 (N)

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued

Annual Rates and Corresponding Monthly Factors

Annual Rate	Factor (36 Months)	Factor (48 Months)	Factor (60 Months)
17.625	0.035965	0.029179	0.025190
17.750	0.036027	0.029245	0.025258
17.875	0.036090	0.029310	0.025325
18.000	0.036152	0.029375	0.025393
18.125	0.036215	0.029440	0.025461
18.250	0.036278	0.029506	0.025530
18.375	0.036341	0.029571	0.025598
18.500	0.036404	0.029637	0.025666
18.625	0.036467	0.029703	0.025735
18.750	0.036530	0.029768	0.025803
18.875	0.036593	0.029834	0.025872
19.000	0.036656	0.029900	0.025941
19.125	0.036719	0.029966	0.026009
19.250	0.036783	0.030032	0.026078
19.375	0.036846	0.030098	0.026147
19.500	0.036909	0.030165	0.026216
19.625	0.036973	0.030231	0.026286
19.750	0.037036	0.030297	0.026355
19.875	0.037100	0.030364	0.026424
20.000	0.037164	0.030430	0.026494
20.125	0.037227	0.030497	0.026563
20.250	0.037291	0.030564	0.026633
20.375	0.037355	0.030631	0.026703
20.500	0.037419	0.030697	0.026773
20.625	0.037483	0.030764	0.026843
20.750	0.037547	0.030831	0.026913
20.675	0.037611	0.030898	0.026983
21.000	0.037675	0.030966	0.027053
21.125	0.037739	0.031033	0.027124
21.250	0.037804	0.031100	0.027194 (N)
21.375	0.037868	0.031168	0.027265

Continued

RULE NO. 42

EXTENDED PAYMENT OF ONE-TIME CHARGES FOR BUSINESS SERVICES - Continued X

Annual Rates and Corresponding Monthly Factors - Continued

ANNUAL RATE	FACTOR (3 MOS.)	FACTOR (6 MOS.)	FACTOR (12 MOS.)	FACTOR (24 MOS.)	FACTOR (36 MOS.)	FACTOR (48 MOS.)	FACTOR (60 MOS.)
21.500	0.345349	0.177273	0.093354	0.051632	0.037932	0.031235	0.027335
21.625	0.345419	0.177335	0.093414	0.051693	0.037997	0.031303	0.027406
21.750	0.345489	0.177398	0.093474	0.051755	0.038061	0.031371	0.027477
21.875	0.345559	0.177460	0.093534	0.051816	0.038126	0.031438	0.027548
22.000	0.345630	0.177523	0.093594	0.051878	0.038190	0.031506	0.027619
22.125	0.345700	0.177586	0.093655	0.051940	0.038255	0.031574	0.027690
22.250	0.345770	0.177648	0.093715	0.052002	0.038320	0.031642	0.027761
22.375	0.345840	0.177711	0.093775	0.052064	0.038385	0.031710	0.027833
22.500	0.345911	0.177773	0.093835	0.052125	0.038450	0.031778	0.027904
22.625	0.345981	0.177836	0.093895	0.052187	0.038515	0.031846	0.027975
22.750	0.346051	0.177899	0.093956	0.052249	0.038580	0.031915	0.028047
22.875	0.346122	0.177961	0.094016	0.052311	0.038645	0.031983	0.028119
23.000	0.346192	0.178024	0.094076	0.052373	0.038710	0.032051	0.028190
23.125	0.346262	0.178087	0.094137	0.052435	0.038775	0.032120	0.028262
23.250	0.346333	0.178149	0.094197	0.052498	0.038840	0.032189	0.028334
23.375	0.346403	0.178212	0.094257	0.052560	0.038905	0.032257	0.028406
23.500	0.346473	0.178275	0.094318	0.052622	0.038971	0.032326	0.028478
23.625	0.346544	0.178338	0.094378	0.052684	0.039036	0.032395	0.028551
23.750	0.346614	0.178450	0.094439	0.052746	0.039102	0.032464	0.028623
23.875	0.346684	0.178463	0.094499	0.052809	0.039167	0.032533	0.028695
24.000	0.346755	0.178528	0.094560	0.052871	0.039233	0.032602	0.028768
24.125	0.346825	0.178589	0.094620	0.052934	0.039299	0.032671	0.028841
24.250	0.346895	0.178651	0.094681	0.052996	0.039364	0.032740	0.028913
24.375	0.346966	0.178714	0.094741	0.053058	0.039430	0.032809	0.028986
24.500	0.347036	0.178787	0.094802	0.053121	0.039496	0.032879	0.029059
24.625	0.347106	0.178840	0.094862	0.053184	0.039562	0.032948	0.029132
24.750	0.347177	0.178903	0.094923	0.053246	0.039628	0.033018	0.029205
24.875	0.347247	0.178965	0.094984	0.053309	0.039694	0.033087	0.029278
25.000	0.347318	0.179028	0.095044	0.053372	0.039760	0.033157	0.029351 X

x Inadvertently deleted in Advice No. 5075.

Continued

RULE NO. 43

CONNECTION AND USE OF AUTOMATIC DIALING.ANNOUNCING DEVICES

1. An Automatic Dialing-Announcing Device (ADAD) is any automatic terminal equipment which incorporates the following features:

   a. (1) Storage capability of numbers to be called; or

      (2) A random or sequential number generator that produces numbers to be called; and

      (3) An ability to dial a call; and

   b. Has the capabillty, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

2. An ADAD may not be operated while connected to the telephone network, except under the following condition:

   a. An ADAD may be used pursuant to a prior agreement from the called party that (s)he desires to receive such telephone communication; or

   b. An ADAD may be used if the recorded message is preceded by an announcement made by a human operator who:

      (1) States the nature and length in minutes of the recorded message; and

      (2) Identifies the individual, business, group, or organization falling; and

      (3) Asks the called party whether (s)he is willing to listen to the recorded message; and

      (4) Disconnects from the called party's line if the called party is unwilling to listen to the recorded message.

   c. An ADAD is not subject to the terms and conditions identified in this rule if it is not used to randomly or sequentially dial telephone numbers and is used to solely transmit a message to an established business associate, customer, or other person having an established relationship with the person using the ADAD to transmit the message, or to any call generated at the request of the recipient. (N)

(N)

Continued

RULE NO. 43

CONNECTION AND USE OF AUTOMATIC DIALING-ANNOUNCING DEVICES - Continued

3. a. Before an ADAD may be operated while connected to the telephone network, the potential user of such device shall notify the telephone utility in writing of the intended use of the ADAD equipment. The written notice shall contain a statement of the calendar days and clock hours during which the ADAD(s) will be used and include an estimate of the expected traffic volume in terms of message attempts per hour and average length of completed message.

b. The telephone utility shall review the statement of intended use of ADAD equipment to determine whether there is a reasonable probability that use of the equipment will cause overload of the utility's facilities. If the utility finds that a reasonable probability exists that the ADAD operation will overload its network, the utility may refuse to provide connections for the ADAD(s) or provide them subject to conditions necessary to prevent an overload. If, after service has been established, it is determined that the volume of calling originated by the ADAD is degrading the service furnished to others below the standard level set forth in General Order No. 133 of the California Public Utilities Commission, the utility may discontinue the service after five days' notice to the customer. If use of the ADAD creates a call blockage in a telephone company switching office, the utility may disconnect the service with no prior notice.

Continued

RULE NO. 43

CONNECTION AND USE OF AUTOMATIC DIALING-ANNOUNCING DEVICES - Continued

3. - Continued

c. The telephone customer who used ADAD equipment shall notify the utility in writing within 30 days of any changes in the ADAD operation which result in either an increase or decrease in traffic volume.

d. No ADAD shall be connected to the network until the telephone utility has determined that the equipment can effectively preclude calls to any number or series of telephone numbers on a list of telephone subscribers who may be in the future designated by the utility, by regulation or by statute, as customers who are not to receive ADAD calls.

4. The telephone utility may discontinue the telephone service of any customer who used an ADAD in violation of the provisions of this rule provided that the customer is given five days' notice or with no prior notice if use of the ADAD creates a call blockage in a telephone company switching office.

5. Any dispute involving application of this rule may be referred to the California Public Utilities Commission for review. Any request for deviation shall be made to the Commission by means of an application under the Commission's Rules of Practice and Procedure.

5. Before being connected to the switched network an ADAD must also be certified for interconnection pursuant to the California Public Utilities Commission's General Order No. 138-Series or approved for interconnection by the Federal Communications Commission.

7. No person shall operate an automatic dialing-announcing device in this state to place a call which is received by a telephone in this state during the hours between 9 p.m. and 9 a.m. California time. (N)
(N)

Continued

RULE NO. 43

CONNECTION AND USE OF AUTOMATIC DIALING-ANNOUNCING DEVICES - Continued

8. Automatic dialing-announcing devices may be used by any person exclusively on behalf of any of the following: (N)

   (a) A school for poses of contacting parents or guardians of pupils regarding attendance.

   (b) An exempt organization under the Bank and Corporation Tax Law for purposes of contacting its members.

   (c) A privately owned or publicly owned cable television system for purposes of contacting customers or subscribers regarding the previously arranged installation of facilities on the premises of the customer or subscriber.

   (d) A privately owned or publicly owned public utility for purposes of contacting customers or subscribers regarding the previously arranged installation of facilities on the premises of the customer or subscriber or for purposes of contacting employees for emergency actions or repairs required for public safety or to restore services.

   (e) A petroleum refinery, chemical processing plant, or nuclear powerplant for purposes of advising residents, public service agencies, and the news media in its vicinity of an actual or potential life-threatening emergency.

(N)

Continued

RULE NO. 44 (N)

Nonpublished Service

California Public Utilities Commission's Decision Nos. 92860 and 93361, in Case No. 10206, requires that each communications Utility, operating under the jurisdiction of the Commission, include the provisions of the rule set forth in Appendix "A" of that decision as a part of the rules in the Utility's tariff schedules. Accordingly, Appendix "A" of Decision 92860 and 93361, Case No. 10206 is quoted herein:

APPENDIX 'A'

Nonpublished Service

A. Definition of nonpublished service: Upon a subscriber's request, subscriber name, address, and telephone number are not listed in any telephone directory, street address directory, or in the directory assistance records available to the general public. This information, as well as call-forwarding information from such unlisted telephone numbers, shall be released by telephone utilities in response to legal process or to certain authorized governmental agencies provided the requesting agency complies with the rules herein established for the release of nonpublished information.

B. Agencies authorized to receive nonpublished information:

1. Any California public agency which employs persons who are peace officers pursuant to California Penal Code Section 830 and all subsections thereof.

2. An agency of the federal government which is lawfully authorized to:

a. Conduct investigations or make arrests for violations of the criminal laws of the United States; or,

b. Prosecute violations of the criminal laws of the United States; or,

c. Enforce civic sanctions which are ancillary to criminal statutes; or,

d. Conduct investigations into matters involving the national security of the United States; or,

e. Protect federal or foreign officials; or,

(N)

Continued

RULE NO. 44

NONPUBLISHED SERVICE - Continued (T)

B. Agencies authorized to receive nonpublished information - Continued (T)

f. Protect public health and safety; or, [1] (T)

g. Conduct emergency rescue operations. [1] (T)

3. Any public health agency of the State of California or of a city, county, or other local government, including environmental health agencies. [1] (T) (T)

4. County or city 911 projects, including city or county emergency services planning agencies. [1] (T)

5. State Fire Marshall and Local Fire Departments or Fire Protection Agencies. [1] (T)

6. Collection agencies, to the extent disclosures made by the agency are supervised by the Commission, exclusively for the collection of unpaid debts. [2] (N) (N)

7. California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations. [2] (N) (N)

8. Private for-profit agencies operating under contract with, and at the direction of, one or more law enforcement, fire protection or public health emergency planning agencies. Any information or records provided to a private for-profit agency pursuant to this submission shall be held in confidence by that agency and by any individual employed by or associated with that agency. [3] (N) (N)

9. Telephone corporations providing service between service areas for the provision to the subscriber of telephone service between service areas, or to third parties for the limited purpose of providing billing services. [2] (N) (N)

10. To a lawful process issued under state or federal law. [2] (N)

C. Procedure for release of nonpublished information to authorized agencies.

1. A telephone utility shall only provide nonpublished information to persons within authorized agencies who are either (a) peace officers pursuant to California Penal Code Section 830 and all subsections thereof and who are lawfully engaged in a criminal investigation in their official capacity, or (b) health officers who are acting in their official capacity and are lawfully investigating a matter involving a serious communicable disease or life-threatening situation, or (c) employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in B(2) above, or (d) employees of a county or city 911 project when acting in an official capacity, or (e) employees of an agency listed in B(5) above when engaged in an investigation involving arson or when engaged in firefighting duties in which there is immediate peril to life or property [1], or (f) employees of collection agencies, to the extent (T) (L)

[1] Per Decision 92860 and Decision 93361. (N)
[2] Per Public Utilities Code 2891.1.
[3] Per Federal Code 47 USC §222(g). (N)

(L) Material previously on this page moved to 1st Revised Sheet 87. (L)

Continued

RULE NO. 44 (N)

Nonpublished Service - Continued

B. - Continued

f. Protect public health and safety; or,

g. Conduct emergency rescue operations.

3. Any public health agency of the State of California or of a city, county, or other local government.

4. County or city 911 projects.

5. State Fire Marshall and Local Fire Departments or Fire Protection Agencies.

C. Procedure for release of nonpublished information to authorized agencies.

1. A telephone utility shall only provide nonpublished information to persons within authorized agencies who are either (a) peace officers pursuant to California Penal Code Section 830 and all subsections thereof and who are lawfully engaged in a criminal investigation in their official capacity, or (b) health officers who are acting in their official capacity and are lawfully investigating a matter involving a serious communicable disease or life-threatening situation, or (c) employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in B(2) above, or (d) employees of a county or city 911 project when acting in al official capacity, or (e) employees of an agency listed in B(5) above when engaged in an investigation involving arson or when engaged in firefighting duties in which there is immediate peril to life or property.

2. Nonpublished information shall be released by a telephone utility to an authorized agency upon the agency's written request provided that the agency has previously furnished the utility with a statement, signed by the head of the agency, requesting that nonpublished information be provided to the agency upon its written request, and listing designated persons, by name, and title, who are authorized to request, in writing, nonpublished information. The written request for the nonpublished information must be (N)

Continued

RULE NO. 44

NONPUBLISHED SERVICE - Continued (T)

C. Procedure for release of nonpublished information to authorized agencies - Continued (T)

1. - Continued (N)

disclosures made by the agency are supervised by the Commission, exclusively for the collection of unpaid debts, or (g) employees of the California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations [1], or (h) employees of a private for-profit agency operating under contract with, and at the direction of, one or more law enforcement, fire protection or public health emergency planning agencies [2], or (i) employees of telephone corporations providing service between service areas for the provision to the subscriber of telephone service between service areas, or to third parties for the limited purpose of providing billing services. [1] (N)

2. Nonpublished information shall be released by a telephone utility to an authorized agency upon the agency's written request provided that the agency has previously furnished the utility with a statement, signed by the head of the agency, requesting that nonpublished information be provided to the agency upon its written request, and listing designated persons, by name, and title, who are authorized to request, in writing, nonpublished information. The written request for the nonpublished information must be signed by the head of the agency or by a previously designated person and the request must state that thenonpublished information is necessary for a lawful investigation being conducted by the agency pursuant to its responsibilities. [3] (L) (L) (T)

3. Nonpublished information shall also be released by a telephone utility to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that nonpublished information be provided to the agency upon telephonic request and listing designated persons, by name, title, and telephone number, who are authorized to request, by telephone, nonpublished information. The telephonic request for nonpublished information must be made by the head of the agency or by one of the previously designated persons. [3] (T)

The nonpublished information requested by telephone shall be provided by the utility only on a call-back verification basis. [3] (T)

The requesting agency shall, within five working days after making the telephonic request, mail the utility a letter confirming the request. [3] (T)

(L[1])

[1] Per Public Utilities Code 2891.1. (N)
[2] Per Federal Code 47 USC §222(g).
[3] Per Decision 92860 and Decision 93361. (N)

(L) Material moved from 1st Revised Sheet 86.
(L[1]) Material previously on this page moved to Original Sheet 87.1. (L[1])

Continued

RULE NO. 44 (N)

Nonpublished Service - Continued

C. - Continued

signed by the head of the agency or by a previously designated person and the request must state that the nonpublished information is necessary for a lawful investigation being conducted by the agency pursuant to its r responsibilities.

3. Nonpublished information shall also be released by a telephone utility to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that nonpublished information be provided to the agency upon telephonic request and listing designated persons, by name, title, and telephone number, who are authorized to request, by telephone, nonpublished information. The telephonic request for nonpublished information must be made by the head of the agency or by one of the previously designated persons.

   The nonpublished information requested by telephone shall be provided by the utility only on a call-back verification basis.

   The requesting agency shall, within five working days after making the telephonic request, mail the utility a letter confirming the request.

D. Notification to Subscriber

1. The telephone utility shall not notify a subscriber regarding the release of subscriber's nonpublished information unless the subscriber contacts the utility and specifically requests to know whether his nonpublished information has been released.

2. When a subscriber inquires of the utility whether his nonpublished information has been released, the subscriber shall be informed that if information has been released he or she will be notified by mail about what information was released and which agency requested the information. If there was no release of nonpublished information, the subscriber will receive no communication from the utility.

3. If the requesting agency certifies that disclosure to a subscriber about the release of his or her nonpublished information to that agency could impede an ongoing criminal (N)

Continued

RULE NO. 44 (N)

NONPUBLISHED SERVICE - Continued

C. Procedure for release of nonpublished information to authorized agencies - Continued

4. Nonpublished information shall also be released to emergency service providers and providers of emergency support services solely for use in the deliverance of emergency services, pursuant to 47 USC § 222(g). The information to be released shall include customer name, address and telephone number, both published and nonpublished for all customers in an area, including information pertaining to subscribers of other carriers. Any information or records provided to a private for-profit agency pursuant to this submission shall be held in confidence by that agency and by any individual employed by or associated with that agency. [1] (N)

D. Notification to Subscriber (L)

1. The telephone utility shall not notify a subscriber regarding the release of subscriber's nonpublished information unless the subscriber contacts the utility and specifically requests to know whether his nonpublished information has been released. [2] (T)

2. When a subscriber inquires of the utility whether his nonpublished information has been released, the subscriber shall be informed that if information has been released he or she will be notified by mail about what information was released and which agency requested the information. If there was no release of nonpublished information, the subscriber will receive no communication from the utility. [2] (T)

3. If the requesting agency certifies that disclosure to a subscriber about the release of his or her nonpublished information to that agency could impede an ongoing criminal investigation, the telephone utility shall withhold notice to the subscriber for a period of one year from the date of release of the information to the agency. [2] (L) (L[1]) (T) (L[1])

[1] Per Federal Code 47 USC §222(g). (N)
[2] Per Decision 92860 and Decision 93361. (N)

(L) Material moved from 1st Revised Sheet 86.
(L[1]) Material moved from 1st Revised Sheet 88.

Continued

RULE NO. 44

NONPUBLISHED SERVICE - Continued

D. Notification to Subscriber - Continued (T)

(L)
|
(L)

4. The one-year period of nondisclosure shall be extended for successive one-year periods upon new written certification by the agency in each instance. [1] (T)

5. If no request has been made for nondisclosure to the subscriber, the subscriber who inquires shall be notified in writing as to the identity of the agency which requested the nonpublished information and the information released. [1] (T)

   If there has been a request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a subscriber who has previously inquired, at any time during the period of nondisclosure, whether his or her nonpublished information was released, shall automatically be notified in writing by the utility that such information was released and which agency received this information. [1] (T)

E. Exception for Health Officers

No notification shall ever be made to a subscriber that nonpublished information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the subscriber could violate a client's or contact's right of privacy and confidentiality. [1] (T)

F. Retention of Records

All written documents pertaining to nonpublished service shall be retained by telephone utilities for at least one year. When an agency requests that notice to the subscriber be withheld, the telephone utility shall retain the records involved for a period of not less than one year from the date on which the period of nondisclosure expires. [1] (T)

[1] Per Decision 92860 and Decision 93361. (N)

(L) Material previously on this page moved to Original Sheet 87.1.

Continued

RULE NO. 44 (N)

Nonpublished Service - Continued

D. - Continued

investigation, the telephone utility shall withhold notice to the subscriber for a period of one year from the date of release of the information to the agency.

4. The one-year period of nondisclosure shall be extended for successive one-year periods upon new written certification by the agency in each instance.

5. If no request has been made for nondisclosure to the subscriber, the subscriber who inquires shall be notified in writing as to the identity of the agency which requested the nonpublished information and the information released.

   If there has been a request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a subscriber who has previously inquired, at any time during the period of nondisclosure, whether his or her nonpublished information was released, shall automatically be notified in writing by the utility that such information was released and which agency received this information.

E. Exception for Health Officers

No notification shall ever be made to a subscriber that nonpublished information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the subscriber could violate a client's or contact's right of privacy and confidentiality.

F. Retention of Records

All written documents pertaining to nonpublished service shall be retained by telephone utilities for at least one year. When an agency requests that notice to the subscriber be withheld, the telephone utility shall retain the records involved for a period of not less than one year from the date on which the period of nondisclosure expires.

(N)

Continued

RULE NO. 44

Nonpublished Service - Continued

G. Telephone Number Display (N)

It is possible for Nonpublished numbers to be displayed to called parties as a result of Calling Number Identification Services or other services using Automatic Number Identification (ANI) (e.g., 0+, 0-, 700/800/900 and 911 Services) offered by the Utility or other Local and Interexchange Carriers. Blocking Options are available for Calling Number Identification Services in Schedule Cal. P.U.C. No. A-40. (N)

Continued

RULE NO. 45

Release of Credit Information
and Calling Records

California Public Utilities Commission's Decision Nos. 92860 and 93361, in Case No. 10206, requires that each communications utility, operating under the jurisdiction of the Commission, include the provisions of the rule set forth in Appendix "B" of that decision as a part of the rules in the Utility's tariff schedules. Accordingly, Appendix "B" of Decision Nos. 92860 and 93361, Case No. 10206 is quoted herein, except as modified by Decisions 83-06-066, 83-06-073 and 83-09-061. (C)
(C)

APPENDIX "B"

A. Definitions

(C)

1. Credit Information

A subscriber's credit information is the information contained in the subscriber's utility account record, including but not limited to: account established date, "can-be-reached" number, name of employer, employer's address, subscriber's social security and/or driver's license number, billing name, location of previous service. Not included in subscriber credit information for purposes of these rules are: nonpublished subscriber information, or subscriber's name, address, and telephone number as listed in the telephone directory.

2. Calling records

Calling records are the records of calls made from a subscriber's telephone no matter how recorded and regardless of whether such information appears in the subscriber's monthly telephone service bill. Toll records, the name and address of the called party, and pen registers are examples of calling records.

(C)

B. Release of Subscriber Credit Information and Calling Records (C)

A subscriber's credit information and/or calling records shall be released by a telephone utility only under the following circumstances: (C)

1. Upon receipt of a search warrant obtained pursuant to California or federal law; or of a Federal Grand Jury subpoena or a Federal agency subpoena.

(C)
(C)
(C)

Continued

RULE NO. 45

Release of Credit Information and Calling Records - Continued

2. Upon making return to a subpoena or subpoena duces tecum, when it reasonably appears to the telephone utility that the procedures set out in Code of Civil Procedures (CCP) Section 1985.3 or successor provisions, as they then exist have been followed. The utility shall not produce the records if there has not been compliance with CCP Section 1985.3. The utility shall abide by all orders to quash, protective orders, and similar court orders, which say be issued with regard to the subpoenaed credit information and calling records. (C) (C)

(D)
(D)

3. Upon receiving permission of the subscriber to release the information. (D)

C.

1.

2. (D)

D. Deferral of Notification (C)

1. Notification to the subscriber will be deferred, and no disclosure made for a period of 90 days if there is a certification for nondisclosure in the body of a subpoena or search warrant. The certification for nondisclosure must contain a statement that there is sufficient reason to believe that such notification would impede the investigation in which the request is made. Upon making return to the court to a subpoena, the telephone utility shall request instruction from the court whether it should notify the subscriber of its receipt of the subpoena before divulging the information or records requested. (C) (C)

Continued

RULE NO. 45

Release of Credit Information and Calling Records - Continued

D. - Continued

2. The 90-day period can be extended for successive 90-day periods upon a new written certification in each instance that there is probable cause to believe notification to the subscriber would impede the investigation of an offense pursuant to which the subpoena or warrant was issued. x

3. Successive new written certifications shall be made by the individual who procured the issuance of the subpoena or warrant or, if that person is unavailable, by another member of the authorized agency who also certifies that he or she has been assigned to handle the matter for which the credit information or calling records has been obtained.

4. Within five working days of the expiration of any outstanding certification, or any renewal of such certification, the deferred notification shall be given in writing to the subscriber in accordance with (C) above.

E. Exception to Procedure for Release of Credit and Calling Records

(C)

1. The procedure set forth above does not apply where the requester is a collection agency working for the utility on the subscriber's account or is an independent telephone company or other common carrier/interexchange carrier, Bell Operating Company, or Bell Company. (T)

F. Retention of Records

(C)

1. Records of requests for credit information and calling records, other than from a utility's employees, shall be retained for a period of at least one year from the date on which the subscriber is notified in writing of the request. A copy of the letter of notification which was sent to the subscriber shall also be retained for a like period of one year.

(C)
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(C)

x correction

Continued

RULE NO. 46 (N)

MARKET TRIALS AND TECHNOLOGY TESTS

From time to time, the Company may conduct market trials and/or technology tests, which may be combined where appropriate, pursuant to the guidelines adopted by the Commission in Resolution No. T-14944 dated June 17, 1992.

Customers selected by the Company to participate in market trials and/or technology tests under the conditions and obligations of such trials and/or tests may receive a discount, in the form of a credit on the customer's bill, for services provided by the Company. (N)

Continued

RULE NO. 47

TERMINATION LIABILITY

In the event the service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example: (T)

25% x MRC x # of Lines/Channels/Paths x Remainder of Term = Termination Charge (T)

Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge. (T)

(T)

A. End of Term Options

1. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term: (T) (T)

   a. Renew their term commitment,

   b. Commit to a new term period,

   c. Arrange for a change of service, or (T)

   d. Arrange for termination of the service. (T)

2. In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (e.g., month-to-month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date. (T) (C) (C)

B. Early termination charges will not be assessed under the following circumstances:

1. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; (T)

   Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable; (N) (N)

2. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or (T) (T)

(L)

(L) Material previously on this page moved to Original Sheet 94. (L)

RULE NO. 47

TERMINATION LIABILITY (N)

In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

25% x MRC x # of Lines/Channels/Paths x # of Months Remaining = Termination Charge

Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

A. Renewal Options

1. Prior to the end of the term commitment period, the customer may:

   a. Renew their term commitment,

   b. Commit to a new term period,

   c. Change service, or

   d. May arrange for termination of service at the end of the term.

2. In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

B. Early termination charges will not be assessed under the following circumstances:

1. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

2. Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

3. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

   a. The value of the new term commitment is of equal or greater monetary value than the initial term commitment.

   b. Customer moves existing service to a new location where the service is unavailable.

   c. The Company provides the new service via tariff or on an individual case basis (ICB).

   d. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time. (N)

RULE NO. 47

TERMINATION LIABILITY - Continued

3. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

   a. The value of the new term commitment is equal to or greater than the remaining value of the current term commitment;

   b. The Company provides the new service via tariff or on an individual case basis (ICB), and

   c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

(D)
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(D)

Continued

RULE NO. 47

TERMINATION LIABILITY - Continued

3. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

   a. The value of the new term commitment is equal to or greater than the remaining value of the current term commitment;

   b. The Company provides the new service via tariff or on an individual case basis (ICB), and

   c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

4. Customers may cancel without termination fees or penalties any new tariffed service within 30 days after the new service is initiated. This option does not relieve the customer from payment for per use and normal recurring charges applicable to the service incurred before cancelling, for service connection fees, or for work done on the customer's premises (such as wiring or equipment installation) before the customer cancelled. (N)

Continued

RULE NO. 47

TERMINATION LIABILITY - Continued

3. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met: (L)

   a. The value of the new term commitment is equal to or greater than the remaining value of the current term commitment; (T) (T) (D)

   b. The Company provides the new service via tariff or on an individual case basis (ICB), and (T)

   c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time. (T) (L)

(L) Material moved from 1st Revised Sheet 93.

(D)

RESERVED FOR FUTURE USE

(D)

(D)

Continued

RULE NO. 48

CREDIT FOR MISSED APPOINTMENTS [1]

When establishing an installation or repair appointment for a residential or small business customer as defined in Cal. P.U.C. General Order No. 168, where the customer must be present, the Utility shall offer the customer a four-hour or shorter period during which it will arrive to commence work. If the installation or repair is not commenced within the period of time agreed upon, the Utility shall provide a minimum credit of $25.00 to the customer, unless the appointment was missed because:

1. the Utility was denied access to the customer's premises; or,

2. delays were caused by unforeseen or unavoidable occurrences beyond the control of the Utility; or,

3. the Utility cancelled or rescheduled the appointment no later than 5:00 p.m. two business days prior to the appointment.

[1] Effective July 31, 2006. (T)

Continued

RULE NO. 48

CREDIT FOR MISSED APPOINTMENTS [1]

When establishing an installation or repair appointment for a residential or small business customer as defined in Cal. P.U.C. General Order No. 168, where the customer must be present, the Utility shall offer the customer a four-hour or shorter period during which it will arrive to commence work. If the installation or repair is not commenced within the period of time agreed upon, the Utility shall provide a minimum credit of $25.00 to the customer, unless the appointment was missed because:

1. the Utility was denied access to the customer's premises; or,

2. delays were caused by unforeseen or unavoidable occurrences beyond the control of the Utility; or,

3. the Utility cancelled or rescheduled the appointment no later than 5:00 p.m. two business days prior to the appointment.

[1] Effective March 31, 2006. (T)

Continued

RULE NO. 48 (N)

CREDIT FOR MISSED APPOINTMENTS [1]

When establishing an installation or repair appointment for a residential or small business customer as defined in Cal. P.U.C. General Order No. 168, where the customer must be present, the Utility shall offer the customer a four-hour or shorter period during which it will arrive to commence work. If the installation or repair is not commenced within the period of time agreed upon, the Utility shall provide a minimum credit of $25.00 to the customer, unless the appointment was missed because:

1. the Utility was denied access to the customer's premises; or,

2. delays were caused by unforeseen or unavoidable occurrences beyond the control of the Utility; or,

3. the Utility cancelled or rescheduled the appointment no later than 5:00 p.m. two business days prior to the appointment. (N)

[1] Effective July 31, 2005. (N)

Continued