COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 21 of this schedule are cancelled/withdrawn as of the date shown at the bottom of this sheet. Competitive offers are available through the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	45th	*	15	7th	#
B	4th	#	16	7th	#
B.1	1st	#	16.1	10th	#
1	12th	#	16.1.1	1st	#
1.1	1st	#	16.1.2	1st	#
1.2	1st	#	16.2	10th	#
2	1st	#	17	11th	#
3	1st	#	17.1	2nd	#
4	1st	#	18	8th	#
5	1st	#	18.1	8th	#
6	1st	#	18.2	4th	#
7	1st	#	19	10th	#
8	1st	#	20	4th	#
9	2nd	#	21	1st	#
10	1st	#			
11	1st	#			
11.1	4th	#			
11.2	2nd	#			
11.3	2nd	#			
11.4	1st	#			
12	8th	#			
12.1	5th	#			
12.1.1	1st	#			
12.2	1st	#			
12.3	2nd	#			
12.4	3rd	#			
12.5	2nd	#			
13	12th	#			
13.1	5th	#			
13.2	Original	#			
13.3	1st	#			
14	15th	#			
14.1	6th	#			
14.1.1	2nd	#			
14.2	9th	#			

* Denotes change
\# Withdrawn

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	44th	*	15	7th	
B	4th		16	7th	
B.1	1st		16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	8th	*
6	1st		18.2	4th	
7	1st		19	10th	
8	1st		20	4th	
9	2nd		21	1st	
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	8th				
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	2nd				
12.4	3rd				
12.5	2nd				
13	12th				
13.1	5th				
13.2	Original				
13.3	1st				
14	15th				
14.1	6th				
14.1.1	2nd				
14.2	9th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	43rd	*	15	7th	*
B	4th		16	7th	
B.1	1st		16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	7th	
6	1st		18.2	4th	
7	1st		19	10th	
8	1st		20	4th	*
9	2nd		21	1st	*
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	8th	*			
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	2nd	*			
12.4	3rd	*			
12.5	2nd				
13	12th				
13.1	5th				
13.2	Original				
13.3	1st				
14	15th	*			
14.1	6th				
14.1.1	2nd				
14.2	9th	*			

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	42nd	*	15	6th	
B	4th		16	7th	
B.1	1st	*	16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	7th	*
6	1st		18.2	4th	*
7	1st		19	10th	*
8	1st		20	3rd	
9	2nd		21	Original	
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	7th				
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	1st				
12.4	2nd				
12.5	2nd				
13	12th				
13.1	5th	*			
13.2	Original				
13.3	1st	*			
14	14th				
14.1	6th				
14.1.1	2nd				
14.2	8th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	41st	*	15	6th	
B	4th		16	7th	
B.1	Original		16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	6th	*
6	1st		18.2	3rd	
7	1st		19	9th	
8	1st		20	3rd	
9	2nd		21	Original	
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	7th				
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	1st				
12.4	2nd				
12.5	2nd				
13	12th				
13.1	4th	*			
13.2	Original				
13.3	Original				
14	14th				
14.1	6th				
14.1.1	2nd				
14.2	8th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	40th	*	15	6th	
B	4th		16	7th	
B.1	Original		16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	5th	*
6	1st		18.2	3rd	
7	1st		19	9th	
8	1st		20	3rd	
9	2nd		21	Original	
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	7th				
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	1st				
12.4	2nd				
12.5	2nd				
13	12th				
13.1	3rd				
13.2	Original				
13.3	Original				
14	14th				
14.1	6th				
14.1.1	2nd				
14.2	8th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	39th	*	15	6th	
B	4th		16	7th	
B.1	Original		16.1	10th	
1	12th		16.1.1	1st	
1.1	1st		16.1.2	1st	
1.2	1st		16.2	10th	
2	1st		17	11th	
3	1st		17.1	2nd	
4	1st		18	8th	
5	1st		18.1	4th	*
6	1st		18.2	3rd	
7	1st		19	9th	*
8	1st		20	3rd	
9	2nd		21	Original	
10	1st				
11	1st				
11.1	4th				
11.2	2nd				
11.3	2nd				
11.4	1st				
12	7th				
12.1	5th				
12.1.1	1st				
12.2	1st				
12.3	1st				
12.4	2nd				
12.5	2nd				
13	12th				
13.1	3rd				
13.2	Original				
13.3	Original				
14	14th				
14.1	6th				
14.1.1	2nd				
14.2	8th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 21 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof. (T)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	38th	*	15	6th	*
B	4th	*	16	7th	*
B.1	Original	*	16.1	10th	*
1	12th	*	16.1.1	1st	*
1.1	1st	*	16.1.2	1st	*
1.2	1st	*	16.2	10th	*
2	1st	*	17	11th	*
3	1st	*	17.1	2nd	*
4	1st	*	18	8th	*
5	1st	*	18.1	3rd	*
6	1st	*	18.2	3rd	*
7	1st	*	19	8th	*
8	1st		20	3rd	*
9	2nd	*	21	Original	*
10	1st	*			
11	1st	*			
11.1	4th	*			
11.2	2nd	*			
11.3	2nd	*			
11.4	1st	*			
12	7th	*			
12.1	5th	*			
12.1.1	1st	*			
12.2	1st	*			
12.3	1st	*			
12.4	2nd	*			
12.5	2nd	*			
13	12th	*			
13.1	3rd	*			
13.2	Original	*			
13.3	Original	*			
14	14th	*			
14.1	6th	*			
14.1.1	2nd	*			
14.2	8th	*			

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	37th	*	15	5th
B	3rd		16	6th
1	11th		16.1	9th
1.1	Original		16.1.1	Original
1.2	Original		16.1.2	Original
2	Original		16.2	9th
3	Original		17	10th
4	Original		17.1	1st
5	Original		18	7th
6	Original		18.1	2nd
7	Original		18.2	2nd
8	1st		19	7th
9	1st		20	2nd
10	Original			
11	Original			
11.1	3rd			
11.2	1st			
11.3	1st			
11.4	Original			
12	6th	*		
12.1	4th	*		
12.1.1	Original	*		
12.2	Original			
12.3	Original			
12.4	1st			
12.5	1st			
13	11th			
13.1	2nd	*		
14	13th			
14.1	5th			
14.1.1	1st			
14.2	7th			

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	36th	* (P)	15	5th	
B	3rd		16	6th	
1	11th		16.1	9th	
1.1	Original		16.1.1	Original	
1.2	Original		16.1.2	Original	
2	Original		16.2	9th	
3	Original		17	10th	
4	Original		17.1	1st	
5	Original		18	7th	
6	Original		18.1	2nd	
7	Original		18.2	2nd	
8	1st		19	7th	
9	1st		20	2nd	* (P)
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original				
12	5th				
12.1	3rd				
12.2	Original				
12.3	Original				
12.4	1st	(P)			
12.5	1st	(P)			
13	11th				
13.1	1st				
14	13th				
14.1	5th				
14.1.1	1st				
14.2	7th				

* Denotes change

(P) Pending approval of Advice Letter No. 11,147.

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	35th	*	15	5th	
B	3rd		16	6th	
1	11th		16.1	9th	
1.1	Original		16.1.1	Original	
1.2	Original		16.1.2	Original	
2	Original		16.2	9th	
3	Original		17	10th	
4	Original		17.1	1st	
5	Original		18	7th	
6	Original		18.1	2nd	
7	Original		18.2	2nd	
8	1st		19	7th	
9	1st		20	1st	*
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original				
12	5th				
12.1	3rd				
12.2	Original				
12.3	Original				
12.4	1st	*			
12.5	1st	*			
13	11th				
13.1	1st				
14	13th				
14.1	5th				
14.1.1	1st				
14.2	7th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	34th	* (P) (P1)	15	5th	
B	3rd	(P1)	16	6th	
1	11th	(P1)	16.1	9th	(P)(P1)
1.1	Original		16.1.1	Original	
1.2	Original		16.1.2	Original	
2	Original		16.2	9th	(P1)
3	Original		17	10th	*
4	Original		17.1	1st	*
5	Original		18	7th	
6	Original		18.1	2nd	(P)
7	Original		18.2	2nd	(P)
8	1st		19	7th	(P1)
9	1st		20	Original	
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original				
12	5th	(P1)			
12.1	3rd	(P1)			
12.2	Original				
12.3	Original				
12.4	Original				
12.5	Original				
13	11th	(P1)			
13.1	1st	(P1)			
14	13th	(P1)			
14.1	5th	(P)(P1)			
14.1.1	1st	(P1)			
14.2	7th	(P1)			

* Denotes change

(P) Pending approval of Advice Letter No. 10,925.
(P1) Pending approval of Advice Letter No. 10,970.

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	33rd	* (P)	15	5th	
B	3rd	*	16	6th	
1	11th	*	16.1	9th	* (P)
1.1	Original		16.1.1	Original	
1.2	Original		16.1.2	Original	
2	Original		16.2	9th	*
3	Original		17	9th	
4	Original		17.1	Original	
5	Original		18	7th	
6	Original		18.1	2nd	(P)
7	Original		18.2	2nd	(P)
8	1st		19	7th	*
9	1st		20	Original	
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original				
12	5th	*			
12.1	3rd	*			
12.2	Original				
12.3	Original				
12.4	Original				
12.5	Original				
13	11th	*			
13.1	1st	*			
14	13th	*			
14.1	5th	* (P)			
14.1.1	1st	*			
14.2	7th	*			

* Denotes change

(P) Pending approval of Advice Letter No. 10,925.

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	32nd	* (P)	15	5th	
B	2nd	(P)	16	6th	
1	10th	(P)	16.1	8th	*
1.1	Original		16.1.1	Original	(P)
1.2	Original		16.1.2	Original	(P)
2	Original		16.2	8th	
3	Original		17	9th	
4	Original		17.1	Original	
5	Original		18	7th	
6	Original		18.1	2nd	*
7	Original		18.2	2nd	*
8	1st		19	6th	
9	1st		20	Original	(P)
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original	(P)			
12	4th				
12.1	2nd				
12.2	Original	(P)			
12.3	Original	(P)			
12.4	Original	(P)			
12.5	Original	(P)			
13	10th				
13.1	Original	#			
14	12th				
14.1	4th	*			
14.1.1	Original				
14.2	6th				

* Denotes change

(P) Pending approval of Advice Letter No. 10,915.

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	31st	* (P)	15	5th	
B	2nd	*	16	6th	
1	10th	*	16.1	7th	
1.1	Original		16.1.1	Original	*
1.2	Original		16.1.2	Original	*
2	Original		16.2	8th	
3	Original		17	9th	(P)
4	Original		17.1	Original	(P)
5	Original		18	7th	
6	Original		18.1	1st	
7	Original		18.2	1st	
8	1st		19	6th	
9	1st		20	Original	*
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
11.4	Original	*			
12	4th				
12.1	2nd				
12.2	Original	*			
12.3	Original	*			
12.4	Original	*			
12.5	Original	*			
13	10th				
13.1	Original	#			
14	12th				
14.1	3rd				
14.1.1	Original				
14.2	6th				

* Denotes change

(P) Pending approval of Advice Letter No. 10,911.

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	30th	*	17	9th	*
B	1st		17.1	Original	*
1	9th	#	18	7th	
1.1	Original		18.1	1st	
1.2	Original		18.2	1st	
2	Original		19	6th	
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	1st				
9	1st				
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
12	4th				
12.1	2nd				
13	10th				
13.1	Original	#			
14	12th				
14.1	3rd				
14.1.1	Original				
14.2	6th				
15	5th				
16	6th				
16.1	7th				
16.2	8th				

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	29th	*	17	8th	*
B	1st		18	7th	*
1	9th	#	18.1	1st	*
1.1	Original		18.2	1st	*
1.2	Original		19	6th	
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	1st				
9	1st				
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
12	4th				
12.1	2nd				
13	10th				
13.1	Original	#			
14	12th				
14.1	3rd				
14.1.1	Original				
14.2	6th				
15	5th				
16	6th				
16.1	7th				
16.2	8th	*			

* Denotes change

Continued

COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	27th	*	17	7th
B	1st		18	6th
1	8th	#	18.1	Original
1.1	Original		18.2	Original
1.2	Original		19	6th
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	1st			
9	1st			
10	Original			
11	Original			
11.1	3rd			
11.2	1st			
11.3	1st			
12	4th			
12.1	2nd	*		
13	10th			
13.1	Original	#		
14	12th			
14.1	3rd			
14.1.1	Original			
14.2	6th			
15	5th			
16	6th			
16.1	7th			
16.2	7th			

* Denotes change

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	26th	*	17	7th	
B	1st		18	6th	
1	7th		18.1	Original	*
1.1	Original		18.2	Original	*
1.2	Original		19	6th	*
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	1st				
9	1st				
10	Original				
11	Original				
11.1	3rd				
11.2	1st				
11.3	1st				
12	4th				
12.1	1st				
13	10th	*			
13.1	Original	#			
14	12th	*			
14.1	3rd	*			
14.1.1	Original	*			
14.2	6th				
15	5th				
16	6th				
16.1	7th	*			
16.2	7th				

* Denotes change

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	24th	*		
B	1st			
1	7th			
1.1	Original			
1.2	Original			
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	1st			
9	1st			
10	Original			
11	Original			
11.1	3rd	*		
11.2	1st			
11.3	1st			
12	4th			
12.1	1st			
13	8th			
14	10th			
14.1	1st			
14.2	6th			
15	5th			
16	6th			
16.1	5th			
16.2	7th			
17	7th			
18	6th			
19	5th			

* Denotes change

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision			Sheet	Original or Number of Revision
A	23rd	*	(P)		
B	1st		(P)		
1	7th		(P)		
1.1	Original		(P)		
1.2	Original		(P)		
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	1st				
9	1st				
10	Original				
11	Original				
11.1	2nd				
11.2	1st				
11.3	1st				
12	4th				
12.1	1st		(P)		
13	8th				
14	10th	*			
14.1	1st				
14.2	6th	*			
15	5th				
16	6th				
16.1	5th		(P)		
16.2	7th	*			
17	7th				
18	6th				
19	5th				

* Denotes change
(P) Pending approval of Advice Letter No. 9909.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	22nd	* (P)		
B	1st	*		
1	7th	*		
1.1	Original	*		
1.2	Original	*		
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	1st			
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	1st	*		
13	8th			
14	9th	(P)		
14.1	1st			
14.2	5th	(P)		
15	5th			
16	6th			
16.1	5th	*		
16.2	6th	(P)		
17	7th			
18	6th			
19	5th			

* Denotes change
(P) Pending approval of Advice Letter No. 9769.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	21st	* (P)		
B	Original			
1	7th			
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	1st	*		
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	Original			
13	8th			
14	9th	(P)		
14.1	1st			
14.2	5th	(P)		
15	5th			
16	6th			
16.1	4th			
16.2	6th	(P)		
17	7th			
18	6th			
19	5th			

* Denotes change
(P) Pending approval of Advice Letter No. 9769.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	20th	* (P)		
B	Original			
1	7th			
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	Original			
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	Original			
13	8th	(P)		
14	9th	* (P)		
14.1	1st			
14.2	5th	* (P)		
15	5th			
16	6th			
16.1	4th			
16.2	6th	* (P)		
17	7th			
18	6th			
19	5th			

* Denotes change
(P) Pending approval of Advice Letter No. 9768.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	19th	*		
B	Original			
1	7th			
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	Original			
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	Original			
13	8th	*		
14	8th	*		
14.1	1st			
14.2	4th	*		
15	5th			
16	6th			
16.1	4th			
16.2	5th	*		
17	7th			
18	6th			
19	5th			

* Denotes change

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	18th	*		
B	Original			
1	6th			
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	Original			
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	Original			
13	7th			
14	7th			
14.1	1st			
14.2	3rd			
15	5th			
16	6th			
16.1	4th			
16.2	4th			
17	7th	*		
18	6th			
19	5th			

* Denotes change

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision			Sheet	Original or Number of Revision		
A	17th	*	(P)				
B	Original						
1	6th		(P)				
2	Original						
3	Original						
4	Original						
5	Original						
6	Original						
7	Original						
8	Original						
9	1st						
10	Original						
11	Original						
11.1	2nd						
11.2	1st						
11.3	1st						
12	4th						
12.1	Original						
13	7th		(P)				
14	6th						
14.1	1st						
14.2	3rd						
15	5th						
16	6th						
16.1	4th		(P)				
16.2	4th	*					
17	6th						
18	6th						
19	4th		(P)				

* Denotes change
(P) Pending approval of Advice Letter No. 9175.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision			Sheet	Original or Number of Revision
A	16th	*	(P)		
B	Original				
1	6th		(P)		
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	Original				
9	1st				
10	Original				
11	Original				
11.1	2nd				
11.2	1st				
11.3	1st				
12	4th				
12.1	Original				
13	7th		(P)		
14	6th				
14.1	1st				
14.2	3rd	*			
15	5th				
16	6th				
16.1	4th		(P)		
16.2	3rd	*			
17	6th				
18	6th				
19	4th		(P)		

* Denotes change
(P) Pending approval of Advice Letter No. 9175.

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COMPETITIVE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 19 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	15th	*		
B	Original			
1	6th	*		
2	Original			
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	Original			
9	1st			
10	Original			
11	Original			
11.1	2nd			
11.2	1st			
11.3	1st			
12	4th			
12.1	Original			
13	7th	*		
14	6th			
14.1	1st			
14.2	1st			
15	5th			
16	6th			
16.1	4th	*		
16.2	1st			
17	6th			
18	6th			
19	4th	*		

* Denotes change

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COMPETITIVE SERVICES

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	B. Definitions of Services	1	(T) (D)
II.	REGULATIONS		
	A. Application for Service	2	
	B. Rates and Charges	2	
	C. Changes to Rates and Charges	2	
	D. Limitation of Liability	4	
	E. Payment Arrangements and Credit Allowance	6	
	F. Promotional Offerings, Service Warranties, Discounted Offerings, Donated Offerings and Price Guarantees	7	
	G. Refusal, Termination or Discontinuance of Category III Services	7	
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	I. Assignment	10	
	J. Existing Customers	10	
	K. Special Features	10	
III.	VOICE BASED SERVICES		
	A. Preliminary Statements	11	
	B. List of Service Exchanges		
	1. Verizon Home Voice Mail/ Verizon Voice Messaging Service	11.1	(T)
	2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service	11.2	|
	3. Automated Information Service (AIS)	11.3	|
	4. Customer Name and Address (CNA) Service	11.4	(T)
	C. Special Conditions		
	1. Verizon Home Voice Mail/ Verizon Voice Messaging Service	12	(L)
	2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service	13	|
	3. Automated Information Service (AIS)	14	|
	4. Customer Name and Address (CNA) Service	14.1	|

(L) Material formerly on this sheet moved to Original Sheet B.1.

(L)

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COMPETITIVE SERVICES

TABLE Of CONTENTS

Section		Sheet	
I.	GENERAL		
	A. Applicability	1	
	B. Definitions	1	
	C. Availability	1.1	
II.	REGULATIONS		
	A. Application for Service	2	
	B. Rates and Charges	2	
	C. Changes to Rates and Charges	2	
	D. Limitation of Liability	4	
	E. Payment Arrangements and Credit Allowance	6	
	F. Promotional Offerings, Service Warranties, Discounted Offerings, Donated Offerings and Price Guarantees	7	
	G. Refusal, Termination or Discontinuance of Category III Services	7	
	H. Restrictions on Customer Use and Resale of Category III Services	9	
	I. Assignment	10	
	J. Existing Customers	10	
	K. Special Features	10	
III.	VOICE BASED SERVICES		
	A. Preliminary Statements	11	
	B. List of Service Exchanges	11.1	
	C. Special Conditions		
	1. Verizon Voice Mail Service/ Verizon Voice Messaging Service	12	(T)
	2. Inside Wire Maintenance and Billable Repair Service	12.2	|
	3. Automated Information Service (AIS)	14.1	|
	4. Customer Name and Address (CNA) Service	14.1.1	(T)
	D. Rates		
	1. Nonrecurring Rates		
	Verizon Voice Mail	14.2	
	Verizon Voice Messaging	15	
	AIS	16.1	
	Customer Name and Address (CNA) Service	16.1	
	Simple Inside Wire Billable Repair Service - Residence	16.1.1	
	Simple Inside Wire Billable Repair Service - Business	16.1.2	
	2. Monthly Rates		
	Verizon Voice Mail	16.2	
	Verizon Voice Messaging	17	
	AIS	19	
	Inside Wire Maintenance (IWM)	20	
	Landlord Inside Wire Maintenance Service	20	

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COMPETITIVE SERVICES

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Section		Sheet	
I.	GENERAL		
	A. Applicability	1	
	B. Definitions	1	
	C. Availability	1.1	
II.	REGULATIONS		
	A. Application for Service	2	
	B. Rates and Charges	2	
	C. Changes to Rates and Charges	2	
	D. Limitation of Liability	4	
	E. Payment Arrangements and Credit Allowance	6	
	F. Promotional Offerings, Service Warranties, Discounted Offerings, Donated Offerings and Price Guarantees	7	
	G. Refusal, Termination or Discontinuance of Category III Services	7	
	H. Restrictions on Customer Use and Resale of Category III Services	9	
	I. Assignment	10	
	J. Existing Customers	10	
	K. Special Features	10	
III.	VOICE BASED SERVICES		
	A. Preliminary Statements	11	
	B. List of Service Exchanges	11.1	
	C. Special Conditions	12	
	D. Rates		(T)
	1. Nonrecurring Rates		(N)
	Verizon Voice Mail	14.2	(T)
	Verizon Voice Messaging	15	|
	AIS	16.1	|
	Customer Name and Address (CNA) Service	16.1	(T)
	Simple Inside Wire Billable Repair Service - Residence	16.1.1	(N)
	Simple Inside Wire Billable Repair Service - Business	16.1.2	|
	2. Monthly Rates		|
	Verizon Voice Mail	16.2	|
	Verizon Voice Messaging	17	|
	AIS	19	|
	Inside Wire Maintenance (IWM)	20	|
	Landlord Inside Wire Maintenance Service	20	(N)

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COMPETITIVE SERVICES

TABLE Of CONTENTS

Section		Sheet	
I.	GENERAL		
	A. Applicability	1	
	B. Definitions	1	
	C. Availability	1.1	(N)
II.	REGULATIONS		
	A. Application for Service	2	
	B. Rates and Charges	2	
	C. Changes to Rates and Charges	2	
	D. Limitation of Liability	4	
	E. Payment Arrangements and Credit Allowance	6	
	F. Promotional Offerings, Service Warranties, Discounted Offerings, Donated Offerings and Price Guarantees	7	(T)
	G. Refusal, Termination or Discontinuance of Category III Services	7	
	H. Restrictions on Customer Use and Resale of Category III Services	9	(T)
	I. Assignment	10	
	J. Existing Customers	10	
	K. Special Features	10	
III.	VOICE BASED SERVICES		
	A. Preliminary Statements	11	
	B. List of Service Exchanges	11.1	
	C. Special Conditions	12	
	D. Rates	15	
	(1) Verizon Voice Mail	14.2	(N)
	(2) Verizon Voice Messaging	15	
	(3) AIS	16.1	
	(4) Customer Name and Address (CNA) Service	16.1	(N)

(D)
(D)

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COMPETITIVE SERVICES (N)

TABLE OF CONTENTS

SECTION		Sheet	
I.	GENERAL		
	A. Applicability	1	
	B. Definitions	1	
II.	REGULATIONS		
	A. Application for Service	2	
	B. Rates and Charges	2	
	C. Changes to Rates and Charges	2	
	D. Limitation of Liability	4	
	E. Payment Arrangements and Credit Allowance	6	
	F. Promotional Offerings, Service Warranties, Discounted Offerings, Donated Offerings and Price Guarantees	7	
	G. Refusal, Termination or Discontinuance of Category III Services	7	
	H. Restrictions on Customer Use and Resale of Category III Services	9	
	I. Assignment	10	
	J. Existing Customers	10	
	K. Special Features	10	
III.	VOICE BASED SERVICES		(L)(T)
	A. Preliminary Statements	11	(L)
	B. List of Service Exchanges	11.1	
	C. Special Conditions	12	(L)
	D. Rates	15	(L) (N)

(L) Material previously shown in different form in Schedule Cal. P.U.C. No. E-3, 1st Revised Sheet B.

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COMPETITIVE SERVICES

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Section	Sheet	
III. VOICE BASED SERVICES - Continued		
D. Rates		
1. Verizon Home Voice Mail/Verizon Voice Messaging Service		
a. Verizon Home Voice Mail		
Nonrecurring Charges	14.2	
Monthly Rates	15	
b. Verizon Voice Messaging		
Nonrecurring Charges	16	
Monthly Rates	16.1.2	
2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service		
a. Inside Wire Maintenance (IWM)		
Monthly Rates	18.1	
b. Inside Wire Maintenance (IWM) Alternative Offer		(N)
Monthly Rates	18.1	(N)
c. Simple Inside Wire Billable Repair Service - Residence		(T)
Nonrecurring Charges	18.2	
d. Simple Inside Wire Billable Repair Service - Business		(T)
Nonrecurring Charges	19	
3. Automated Information Services (AIS)		
Nonrecurring Charges	20	
Monthly Rates	21	
4. Customer Name and Address (CNA) Service		
Nonrecurring Charges	20	

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COMPETITIVE SERVICES

TABLE OF CONTENTS

Section		Sheet	
III.	VOICE BASED SERVICES - Continued		
	D. Rates		(L)
	1. Verizon Home Voice Mail/Verizon Voice Messaging Service		(N)
	a. Verizon Home Voice Mail		
	Nonrecurring Charges	14.2	
	Monthly Rates	15	
	b. Verizon Voice Messaging		
	Nonrecurring Charges	16	
	Monthly Rates	16.1.2	
	2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service		
	a. Inside Wire Maintenance (IWM)		
	Monthly Rates	18.1	
	b. Simple Inside Wire Billable Repair Service - Residence		
	Nonrecurring Charges	18.2	
	c. Simple Inside Wire Billable Repair Service - Business		
	Nonrecurring Charges	19	
	3. Automated Information Services (AIS)		
	Nonrecurring Charges	20	
	Monthly Rates	21	
	4. Customer Name and Address (CNA) Service		
	Nonrecurring Charges	20	(N)

(L) Material moved from 4th Revised Sheet B and reordered.

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by Verizon California within the State of California as outlined in D.87-10-031 and D.94-09-065.

B. DEFINITIONS OF SERVICES (T)

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Customer Name and Address (CNA) Service. This service provides reverse search capability, allowing a customer to receive the name and/or address associated with a complete telephone number provided to the Utility's directory assistance operator.

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in D.94-09-065.

Inside Wire Maintenance Plan (IWMP). The Inside Wire Maintenance Plan is an optional monthly service for residential and small business customers (B1s not terminating in a multiline system; key, PBX, etc.) IWMP provides repair protection for the telephone jacks and telephone inside wire on the cutomer's side of the demarcation point. IWMP is not required for basic telephone service and may be cancelled at any time.

Landlord Inside Wire Maintenance Service. An optional insurance plan available to building owners/agents to cover repairs of inside wire and jacks for tenants residing in residential rental units.

Simple Inside Wire. All non-system premise telephone wiring, including the associated jacks, on the customer's side of the current demarcation point, whether owned and installed by the customer or premises owner, or their agent, or previously installed and maintained by the Utility under tariff. Simple Inside Wire does not include customer premises equipment.

Verizon OnePoint Voice Mail (OPVM) Service. A service that provides residential and business customers the ability to utilize a single voice mailbox for both wireless and wireline voice messages.

Verizon Home Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). Verizon Home Voice Mail is also available with Ring Options where facilities and conditions permit. (T) (T)

Verizon Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touchtone telephone.

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by Verizon California within the State of California as outlined in D.87-10-031 and D.94-09-065.

B. DEFINITIONS

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Customer Name and Address (CNA) Service. This service provides reverse search capability, allowing a customer to receive the name and/or address associated with a complete telephone number provided to the Utility's directory assistance operator.

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in D.94-09-065.

Inside Wire Maintenance Plan (IWMP). The Inside Wire Maintenance Plan is an optional monthly service for residential and small business customers (B1s not terminating in a multiline system; key, PBX, etc.) IWMP provides repair protection for the telephone jacks and telephone inside wire on the cutomer's side of the demarcation point. IWMP is not required for basic telephone service and may be cancelled at any time.

Landlord Inside Wire Maintenance Service. An optional insurance plan available to building owners/agents to cover repairs of inside wire and jacks for tenants residing in residential rental units.

Simple Inside Wire. All non-system premise telephone wiring, including the associated jacks, on the customer's side of the current demarcation point, whether owned and installed by the customer or premises owner, or their agent, or previously installed and maintained by the Utility under tariff. Simple Inside Wire does not include customer premises equipment.

Verizon OnePoint Voice Mail (OPVM) Service. A service that provides residential and business customers the ability to utilize a single voice mailbox for both wireless and wireline voice messages. (N) (N)

Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). Verizon Voice Mail is also available with Ring Options where facilities and conditions permit.

Verizon Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touchtone telephone.

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by Verizon California within the State of California as outlined in D.87-10-031 and D.94-09-065.

B. DEFINITIONS

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Customer Name and Address (CNA) Service. This service provides reverse search capability, allowing a customer to receive the name and/or address associated with a complete telephone number provided to the Utility's directory assistance operator.

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in D.94-09-065.

Inside Wire Maintenance (IWM). Inside Wire Maintenance is an optional monthly service for residential and small business customers (B1s not terminating in a multi-line system; key, PBX, etc.) IWM provides repair protection for the telephone jacks and telephone inside wire on the customer's side of the demarcation point. IWM is not required for basic telephone service and may be cancelled at any time. (N)

Landlord Inside Wire Maintenance Service. An optional insurance plan available to building owners/agents to cover repairs of inside wire and jacks for tenants residing in residential rental units. (L) (L)

Simple Inside Wire. All non-system premise telephone wiring, including the associated jacks, on the customer's side of the current demarcation point, whether owned and installed by the customer or premises owner, or their agent, or previously installed and maintained by the Utility under tariff. Simple Inside Wire does not include customer premises equipment. (L[1])

Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). Verizon Voice Mail is also available with Ring Options where facilities and conditions permit.

Verizon Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touchtone telephone.

(L) Material moved from Schedule Cal. P.U.C. No. A-9, 6th Revised Sheet 4, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.
(L[1]) Material moved from Schedule Cal. P.U.C. No. A-9, 4th Revised Sheet 4.1, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by Verizon California within the State of California as outlined in D.87-10-031 and D.94-09-065. (T)

B. DEFINITIONS

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Customer Name and Address (CNA) Service. This service provides reverse search capability, allowing a customer to receive the name and/or address associated with a complete telephone number provided to the Utility's directory assistance operator. (N) | (N)

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in D.94-09-065.

Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). Verizon Voice Mail is also available with Ring Options where facilities and conditions permit. (L) (T) | (L) (T)

Verizon Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touchtone telephone. (T) (T)

(L) | (L)

(L) Material rearranged on page for alphabetical order.

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by GTE California within the State of California as outlined in D.87-10-031 and D.94-09-065.

B. DEFINITIONS

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in D.94-09-065.

Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touch tone telephone.

GTE Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). GTE Voice Mail is also available with Ring Options where facilities and conditions permit.

(D)
|
(D)

Continued

COMPETITIVE SERVICES

I. GENERAL

A. APPLICABILITY

This schedule is applicable to Category III Services provided by GTE California within the State of California as outlined in D.87-10-031 and D.94-09-065.

B. DEFINITIONS

Automated Information Service (AIS). An automated attendant service which allows business customers to answer and process incoming calls quickly, without human assistance. Callers reaching an AIS system receive a recorded greeting. They can then select from a menu of options using their touch tone phone.

Category III Service. Category III Services are fully competitive telecommunications services with full pricing flexibility and minimal tariff requirements as set forth by the Public Utilities Commission of the State of California in
D.94-09-065.

Voice Messaging Service. A service that provides the ability for business customers to record and store messages for playback at a later time. The customer needs no additional equipment other than a touch tone telephone. (T)

GTE Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capabilities are available to residential customers only). GTE Voice Mail is also available with Ring Options where facilities and conditions permit. (T) (T)

FaxThru. A fax service which allows the business subscriber's fax machine to rarely appear busy or unavailable because the fax line is set up to call forward to a special FaxThru memory storage at a fax server. Transmission of the fax message to the subscriber is then attempted at set intervals for several hours.

Continued

COMPETITIVE SERVICES

RESERVED FOR FUTURE USE (L)

(L)

(L) Material formerly on this sheet moved to 1st Revised Sheet 11.4.

Continued

COMPETITIVE SERVICES (N)

I. GENERAL - Continued

C. AVAILABILITY

Customer Name and Address (CNA) Service is offered in the following Verizon exchanges where technically feasible.

Alamitos
Alpaugh
Alpine
Arrowhead
Azusa-Glendora
Badger
Banning-Beaumont
Barstow -
  Barstow D.A.
  Yermo D.A.
Benton Station
Berrenda Mesa
Big Bear City
Big Bear Lake
Big Pine
Bishop
Blythe
Boron
Bridgeport
Buttonwillow
California City
California Hot Springs
Calimesa
Camarillo
Carpinteria
Cazadero
Chino
Claremont-San San Dimas
Clements
Coleville
Colfax -
  Colfax D.A.
  Weimar D.A.
Conejo
Corcoran
Covelo
Covina-Baldwin Park
Crestline
Crowley Lake
Cuyama
Desert Center
Desert Hot Springs
Diamond Bar
Dos Palos
Downey
Dunlap
Eagle Mountain
Earp
El Mirage
El Rio
Elsinore
Etiwanda
Exeter
Farmington
Fort Irwin
Fowler
Garberville
Gaviota
Gilroy
Glennville
Grant Grove
Guadalupe
Havasu Lake
Hayfork
Hemet -
  Anza D.A.
  Hemet D.A.
  Homeland D.A.
  Sage D.A.
  San Jacinto D.A.
Hi Vista
Homestead Valley
Hoopa
Huntington Beach
Idyllwild
Independence
Indio
Inyokern
Joshua Tree
June Lake
Kenwood
Kernville
Knights Landing
Laguna Beach
La Habra
La Puente
Lake Hughes
Lake Isabella
Lakeview - Nuevo
Lakewood
Lancaster
Laytonville -
  Sherwood Ranch D.A.
Lee Vining
Leggett
Lemon Cove
Lenwood
Linden
Lindsay
Lompoc
Lone Pine

(N)

COMPETITIVE SERVICES

RESERVED FOR FUTURE USE (L)

(L)

(L) Material formerly on this sheet moved to 1st Revised Sheet 11.4.

Continued

COMPETITIVE SERVICES (N)

I. GENERAL - Continued

C. AVAILABILITY - Continued

Long Beach
Los Alamos
Los Gatos
Lost Hills
Lucerne Valley
Mad River
Malibu
Mammoth Lakes
Manteca
Marshall
McFarland
McKittrick
Mentone
Miramonte - Pinehurst
Monrovia
Moreno
Morgan Hill
Morongo Valley
Murrieta
Newberry
Newbury Park
Norwalk
Novato
Olancha
Ontario
Orleans
Oxnard
Palm Desert
Palm Springs
Palo Verde
Parker Dam
Parkfield
Perris
Pico Rivera
Piercy
Pine Creek
Pinyon
Point Mugu
Pomona
Randsburg
Redlands
Redondo
Reedley
Ridgecrest
Ripon
Robbins
Running Springs
Salton City
San Bernardino
San Fernando -
  Granado Hills D.A.
  Pacoima D.A.
  San Fernando D.A.
  Sepulveda D.A.
San Gabriel Canyon
Sanger
San Joaquin
San Miguel
Santa Barbara
Santa Maria
Santa Monica -
  Mar Vista D.A.
  Santa Monica D.A.
Santa Paula
Santa Ynez
Sierra Madre
Snelling
Somis
Squaw Valley
Summit Valley
Sun City
Sunland - Tujunga
Taft
Temecula
Thousand Oaks
Timbercove -
  Sea Ranch D.A.
Tivy Valley
Trona
Twentynine Palms
Upland
Victorville -
  Adelanto D.A.
  Apple Valley D.A.
  Hesperia D.A.
  Victorville D.A.
Weaverville
Weldon
West Los Angeles
Westminster
Whitethorn
Whittier
Willow Creek
Wrightwood -
  Phelan D.A.
Yucca Valley (N)

COMPETITIVE SERVICES

II. REGULATIONS

These Regulations apply in addition to the Rules and Regulations set forth in Schedule Cal. P.U.C. No. D&R.

A. APPLICATION FOR SERVICE

Applications for Category III Services will be accepted by the Utility provided that the Category III Service is available. The Utility, on its sole discretion, shall offer Category III in locations where technical capabilities exist and market conditions warrant. The availability of each service is listed by exchange in III.B.

B. RATES AND CHARGES

Rates and charges for Category III Services are set forth in the applicable product specific tariff sheets. Rates and charges for Category III Services provided under this tariff may not exceed the maximum level set for each product.

C. CHANGES TO RATES AND CHARGES

1. The Utility may adjust the current rates and charges for a Category III Service by filing revised tariff sheets provided these new rates and charges are below the approved maximum level. The tariff sheets will become effective upon the first day after the file date, and parties may not protest the adjustment. If the adjustment is greater than the maximum level, the revised tariff sheets will also adjust the maximum levels, as set forth in II.C.2. below.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS

These Regulations apply in addition to the Rules and Regulations set forth in Schedule Cal. P.U.C. No. D&R.

A. APPLICATION FOR SERVICE

Applications for Category III Services will be accepted by the Utility provided that the Category III Service is available. The Utility, on its sole discretion, shall offer Category III in locations where technical capabilities exist and market conditions warrant. The availability of each service is listed by exchange in III.B.

B. RATES AND CHARGES

Rates and charges for Category III Services are set forth in the applicable product specific tariff sheets. Rates and charges for Category III Services provided under this tariff may not exceed the maximum level set for each product.

C. CHANGES TO RATES AND CHARGES

1. The Utility may adjust the current rates and charges for a Category III Service by filing revised tariff sheets provided these new rates and charges are below the approved maximum level. The tariff sheets will become effective upon the first day after the file date, and parties may not protest the adjustment. If the adjustment is greater than the maximum level, the revised tariff sheets will also adjust the maximum levels, as set forth in II.C.2. below. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

C. CHANGES TO RATES AND CHARGES - Continued

2. The Utility may change the maximum level by filing revised tariff sheets. Increases to the maximum level of rates and charges by 5 percent or less will become effective upon the fifth day from the file date. These increases may, at the Utility's discretion, be considered temporary tariffs. Absent a protest within the twenty day period, the temporary status of the tariff will automatically become permanent. If a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission. The Utility will refund the difference between the current rate under a temporary tariff and the Commission authorized rate should a protest of the temporary tariff result in non-approval of the proposed rate.

3. Revised tariff sheets which increase the maximum level of rates and charges by more than five percent will require a thirty day notice period. Absent a protest, such tariffs will become effective upon the thirtieth day after the file date. If a protest is filed within the twenty day protest period, the tariff may, at the Utility's discretion, be considered a temporary tariff, effective upon the thirtieth day after the file date. When a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission. The Utility will refund the difference between the current rate under a temporary tariff and the Commission authorized rate should a protest of the temporary tariff result in non-approval of the proposed rate.

4. The Utility may enter into contracts for Category III Services at current tariff rates without prior Commission approval. The Utility will file with the Commission advice letters for Category III Service contracts at least one day prior to putting those contracts into effect.

   The Utility may also enter into contracts for Category III Services at rates other than current tariff rates. These contracts will become temporarily effective on five-day notice and permanent on the twenty-first day after filing absent any protests.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

C. CHANGES TO RATES AND CHARGES - Continued

2. The Utility may change the maximum level by filing revised tariff sheets. Increases to the maximum level of rates and charges by 5 percent or less will become effective upon the fifth day from the file date. These increases may, at the Utility's discretion, be considered temporary tariffs. Absent a protest within the twenty day period, the temporary status of the tariff will automatically become permanent. If a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission. The Utility will refund the difference between the current rate under a temporary tariff and the Commission authorized rate should a protest of the temporary tariff result in non-approval of the proposed rate.

3. Revised tariff sheets which increase the maximum level of rates and charges by more than five percent will require a thirty day notice period. Absent a protest, such tariffs will become effective upon the thirtieth day after the file date. If a protest is filed within the twenty day protest period, the tariff may, at the Utility's discretion, be considered a temporary tariff, effective upon the thirtieth day after the file date. When a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission. The Utility will refund the difference between the current rate under a temporary tariff and the Commission authorized rate should a protest of the temporary tariff result in non-approval of the proposed rate.

4. The Utility may enter into contracts for Category III Services at current tariff rates without prior Commission approval. The Utility will file with the Commission advice letters for Category III Service contracts at least one day prior to putting those contracts into effect.

   The Utility may also enter into contracts for Category III Services at rates other than current tariff rates. These contracts will become temporarily effective on five-day notice and permanent on the twenty-first day after filing absent any protests. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

C. CHANGES TO RATES AND CHARGES - Continued

5. The Utility may seek to change terms and conditions of the tariff other than rates and charges by filing revised tariff sheets. Such tariff sheets become effective on the first day after the file date. These changes will be considered temporary tariffs. Absent a protest within the twenty day period, the temporary status of the tariff will automatically become permanent on the twentieth day. If a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission.

D. LIMITATION OF LIABILITY

1. Limitations

Limitations of liability for Category III Services are as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 26.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

C. CHANGES TO RATES AND CHARGES - Continued

5. The Utility may seek to change terms and conditions of the tariff other than rates and charges by filing revised tariff sheets. Such tariff sheets become effective on the first day after the file date. These changes will be considered temporary tariffs. Absent a protest within the twenty day period, the temporary status of the tariff will automatically become permanent on the twentieth day. If a protest is filed, the tariff will remain a temporary tariff until the protest is either withdrawn or resolved by the Commission.

D. LIMITATION OF LIABILITY

1. Limitations

Limitations of liability for Category III Services are as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 26. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

D. LIMITATION OF LIABILITY - Continued

2. Temporary Suspension for Repairs

The Utility shall make necessary repairs, modifications, upgrades, or changes in its facilities at any time and may, without liability, suspend or interrupt services temporarily for the purpose of making the necessary repairs, modifications, upgrades, or changes in its system. For information regarding unplanned outages, see Schedule Cal. P.U.C. No. D&R, Rule No. 26.

3. Installation

Upon request, Customers will be given an estimated installation date. The Utility is not liable if installation of the service is delayed. If a Customer wants service installation to be expedited, the Customer may be required to pay a special charge as determined by the Utility.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

D. LIMITATION OF LIABILITY - Continued

2. Temporary Suspension for Repairs

The Utility shall make necessary repairs, modifications, upgrades, or changes in its facilities at any time and may, without liability, suspend or interrupt services temporarily for the purpose of making the necessary repairs, modifications, upgrades, or changes in its system. For information regarding unplanned outages, see Schedule Cal. P.U.C. No. D&R, Rule No. 26.

3. Installation

Upon request, Customers will be given an estimated installation date. The Utility is not liable if installation of the service is delayed. If a Customer wants service installation to be expedited, the Customer may be required to pay a special charge as determined by the Utility. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

E. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE

1. Establishment and Reestablishment of Credit

   Establishment and reestablishment of credit for Category III Services shall be consistent with the specifications in Schedule Cal. P.U.C. No. D&R, Rule No. 5.

2. Advance Payments and Deposits

   Advance payments and deposits for Category III Services shall be consistent with the specifications in Schedule Cal. P.U.C. No. D&R, Rule No. 6.

   Customers may be required to prepay 25% when estimated non-recurring charges are over $5,000.00; and 50% when estimated non-recurring charges are over $10,000.

3. Rendering and Payment of Bills

   Rendering and payment of bills for Category III Services shall be as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 10, with the exception of Section J of that Rule. Category III Services are not subject to any limitations on backbilling.

4. Disputed Bills

   Disputed bills for Category III Services shall be resolved as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 12.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

E. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE

1. Establishment and Reestablishment of Credit

Establishment and reestablishment of credit for Category III Services shall be consistent with the specifications in Schedule Cal. P.U.C. No. D&R, Rule No. 5.

2. Advance Payments and Deposits

Advance payments and deposits for Category III Services shall be consistent with the specifications in Schedule Cal. P.U.C. No. D&R, Rule No. 6.

Customers may be required to prepay 25% when estimated non-recurring charges are over $5,000.00; and 50% when estimated non-recurring charges are over $10,000.

3. Rendering and Payment of Bills

Rendering and payment of bills for Category III Services shall be as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 10, with the exception of Section J of that Rule. Category III Services are not subject to any limitations on backbilling.

4. Disputed Bills

Disputed bills for Category III Services shall be resolved as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 12. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

F. PROMOTIONAL OFFERINGS, SERVICE WARRANTIES, DISCOUNTED OFFERINGS, DONATED OFFERINGS AND PRICE GUARANTEES

The Utility may offer promotional offerings (e.g., free installation, first month free, etc.), service warranties, discounted offerings, donated offerings and guaranteed pricing. The Utility will notify the Commission in advance of such promotions, service warranties, discounted offerings, donations or guarantees; however, no such offerings require approval.

G. REFUSAL, TERMINATION OR DISCONTINUANCE OF CATEGORY III SERVICES

1. Termination or Refusal of Category III Services

If the Customer is in violation of any provision under this tariff, and such default continues after notice thereof is given by the Utility, the Utility may, without liability and without waiving any other remedies available to it, cease providing the applicable Category III Service to the Customer.

2. Discontinuance of Category III Services

The Utility, on its sole discretion, may discontinue offering a Category III Service, in part or in its entirety, without liability to affected Customers and applicants.

The Utility may file and make effective on one day's notice advice letters freezing and withdrawing Category III Service offerings. Category III Service offerings may be frozen as of the effective date of the advice letter. Category III Services to current customers may be withdrawn no sooner than the fortieth day after the advice letter is filed.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

F. PROMOTIONAL OFFERINGS, SERVICE WARRANTIES, DISCOUNTED OFFERINGS, DONATED OFFERINGS AND PRICE GUARANTEES

The Utility may offer promotional offerings (e.g., free installation, first month free, etc.), service warranties, discounted offerings, donated offerings and guaranteed pricing. The Utility will notify the Commission in advance of such promotions, service warranties, discounted offerings, donations or guarantees; however, no such offerings require approval.

G. REFUSAL, TERMINATION OR DISCONTINUANCE OF CATEGORY III SERVICES

1. Termination or Refusal of Category III Services

If the Customer is in violation of any provision under this tariff, and such default continues after notice thereof is given by the Utility, the Utility may, without liability and without waiving any other remedies available to it, cease providing the applicable Category III Service to the Customer.

2. Discontinuance of Category III Services

The Utility, on its sole discretion, may discontinue offering a Category III Service, in part or in its entirety, without liability to affected Customers and applicants.

The Utility may file and make effective on one day's notice advice letters freezing and withdrawing Category III Service offerings. Category III Service offerings may be frozen as of the effective date of the advice letter. Category III Services to current customers may be withdrawn no sooner than the fortieth day after the advice letter is filed. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

G. REFUSAL, TERMINATION OR DISCONTINUANCE OF CATEGORY III SERVICES - Continued

3. Termination by Customer

The Customer may order Category III Services on a long term basis, as opposed to month-to-month. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (C)

In the case of termination of any service purchased on a month-to-month basis, the minimum charge for any portion of the month shall not be less than the monthly recurring charge for that service.

If a customer has nonrecurring charges waived due to a promotion requiring a minimum service commitment (e.g., 1 year) and the customer subsequently disconnects prior to the completion of the agreed upon period, the customer may be liable for the previously waived nonrecurring charges.

Additional requirements for refusal, termination or discontinuance of Category III Services are as specified in Schedule Cal. P.U.C. No. D&R Rule No. 31.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

G. REFUSAL, TERMINATION OR DISCONTINUANCE OF CATEGORY III SERVICES - Continued

3. Termination by Customer

The Customer may order Category III Services on a long term basis, as opposed to month-to-month. If the Customer terminates service before the end of the term, the Customer will give the Utility thirty (30) days' prior written notice. Furthermore, the Utility may charge the Customer a termination fee. The termination fee will not exceed the greatest monthly total of charges billed for the service during the term multiplied by the number of months remaining in the term.

In the case of termination of any service purchased on a month-to-month basis, the minimum charge for any portion of the month shall not be less than the monthly recurring charge for that service.

If a customer has nonrecurring charges waived due to a promotion requiring a minimum service commitment (e.g., 1 year) and the customer subsequently disconnects prior to the completion of the agreed upon period, the customer may be liable for the previously waived nonrecurring charges.

Additional requirements for refusal, termination or discontinuance of Category III Services are as specified in Schedule Cal. P.U.C. No. D&R No. 31. (N)

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

H. RESTRICTIONS ON CUSTOMER USE AND RESALE OF CATEGORY III SERVICES

1. Resale

No Customer may resell a Category III Service without the express written permission of the Utility.

Per Decision 98-10-020, Verizon Home Voice Mail and Voice Messaging Services are available to end users of a CLEC when the end-user's service is provided on a resold line of Verizon. Service may be ordered by an end user or by a CLEC acting as the agent of the end user. (T) (T)

2. Regulations and Codes

The Customer shall comply with all applicable federal, state and local laws, regulations and codes, including, but not limited to, the procurement of permits, certificates and licenses when needed in the provisioning and use of Category III Services. The Customer shall indemnify and hold the Utility harmless from and against any and all liability, claims, damages, fines or penalties (including attorney fees) that may be sustained by reason of the Customer's failure to comply with such federal, state and local laws, regulations and codes.

3. Fraudulent Use

The Customer may not charge any calls to the service access number or mailbox number, or otherwise use a Category III Service in a fraudulent manner. The Utility is not liable for any such charges.

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

H. RESTRICTIONS ON CUSTOMER USE AND RESALE OF CATEGORY III SERVICES

1. Resale

No Customer may resell a Category III Service without the express written permission of the Utility.

Per Decision 98-10-020, GTE Voice Mail and Voice Messaging Services are available to end users of a CLEC when the end-user's service is provided on a resold line of GTE. Service may be ordered by an end user or by a CLEC acting as the agent of the end user. (N)

2. Regulations and Codes

The Customer shall comply with all applicable federal, state and local laws, regulations and codes, including, but not limited to, the procurement of permits, certificates and licenses when needed in the provisioning and use of Category III Services. The Customer shall indemnify and hold the Utility harmless from and against any and all liability, claims, damages, fines or penalties (including attorney fees) that may be sustained by reason of the Customer's failure to comply with such federal, state and local laws, regulations and codes.

3. Fraudulent Use

The Customer may not charge any calls to the service access number or mailbox number, or otherwise use a Category III Service in a fraudulent manner. The Utility is not liable for any such charges.

Continued

COMPETITIVE SERVICES

II. REGULATIONS - Continued

I. ASSIGNMENT

1. Customer Assignment

The Customer may not assign its rights or delegate its obligations and duties regarding the provisioning of Category III Services to another Customer, without the prior written consent of the Utility.

2. Utility Assignment

The Utility may, at any time, assign any and all of its rights and delegate its duties under this tariff to (i) any present or future affiliate, or (ii) any other company, if such assignment will, in Utility's opinion, assist in the implementation of any law or ruling issued by any judicial or other governmental authority. Said assignee will not be bound by the terms and conditions of this tariff, and is free to offer such Category III Services under new terms and conditions.

J. EXISTING CUSTOMERS

The terms and conditions of this tariff supersede all other tariffs for customers with Category III Services, which became effective on or before the date of this tariff. However, all mutually executed agreements for Category III Services, which were in effect on or before the effective date of this tariff, shall remain in full force and effect to the extent they are consistent with the terms and conditions of this tariff.

K. SPECIAL FEATURES

From time to time, customers may request features which are not described in this tariff. These special feature requests will be offered on an individual case basis and provided under contract.

Continued

COMPETITIVE SERVICES (N)

II. REGULATIONS - Continued

I. ASSIGNMENT

1. Customer Assignment

The Customer may not assign its rights or delegate its obligations and duties regarding the provisioning of Category III Services to another Customer, without the prior written consent of the Utility.

2. Utility Assignment

The Utility may, at any time, assign any and all of its rights and delegate its duties under this tariff to (i) any present or future affiliate, or (ii) any other company, if such assignment will, in Utility's opinion, assist in the implementation of any law or ruling issued by any judicial or other governmental authority. Said assignee will not be bound by the terms and conditions of this tariff, and is free to offer such Category III Services under new terms and conditions.

J. EXISTING CUSTOMERS

The terms and conditions of this tariff supersede all other tariffs for customers with Category III Services, which became effective on or before the date of this tariff. However, all mutually executed agreements for Category III Services, which were in effect on or before the effective date of this tariff, shall remain in full force and effect to the extent they are consistent with the terms and conditions of this tariff.

K. SPECIAL FEATURES

From time to time, customers may request features which are not described in this tariff. These special feature requests will be offered on an individual case basis and provided under contract. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

A. PRELIMINARY STATEMENTS

This section is applicable to enhanced services provided in the State of California by the Utility in compliance with the State of California Public Utilities Code and according to requirements established by the California Public Utilities Commission for services classified as enhanced.

These Services are Category III services provided below the line (BTL) as established in Decision No. 89-10-031.

Rates for Voicemail Service should be set at a level no lower than the sum of the Long Run Incremental Cost of the Basic Service Elements bundled with this service and the contribution of the monopoly service that a competitor would most appropriately use in its competing service.

Continued

COMPETITIVE SERVICES (N)

III. VOICE BASED SERVICES (T)

A. PRELIMINARY STATEMENTS (L)

This section is applicable to enhanced services provided in the State of California by the Utility in compliance with the State of California Public Utilities Code and according to requirements established by the California Public Utilities Commission for services classified as enhanced.

These Services are Category III services provided below the line (BTL) as established in Decision No. 89-10-031. (T)

Rates for Voicemail Service should be set at a level no lower than the sum of the Long Run Incremental Cost of the Basic Service Elements bundled with this service and the contribution of the monopoly service that a competitor would most appropriately use in its competing service. (T) (T) (L)(N)

(L) Material previously shown in Schedule Cal. P.U.C. No. E-3, 2nd Revised Sheet 1. (P)
(P) Pending Advice Letter No. 7709.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES

1. Verizon Home Voice Mail/Verizon Voice Messaging Service (T)

Exchanges	Exchanges	Exchanges
Alamitos	La Puente	Santa Barbara
Arrowhead	Lompoc	Santa Maria
Azusa-Glendora	Long Beach	Santa Monica
Banning-Beaumont	Los Alamos	Santa Paula
Calimesa	Los Gatos	Santa Ynez
Camarillo	Malibu	Sierra Madre
Carpinteria	Marshall	Somis
Chino	Mentone	Sun City
Claremont-San Dimas	Monrovia	Sunland/Tujunga
Conejo [1]	Moreno	Temecula
Covina-Baldwin Park	Morgan Hill	Thousand Oaks
Crestline	Morongo Valley	Twentynine Palms
Desert Hot Springs	Murrieta	Upland
Diamond Bar	Newbury Park	West Los Angeles
Downey	Newport Beach [4]	Westminster
El Rio	Norwalk	Whittier
Elsinore	Novato	Yucca Valley
Etiwanda	Ontario	
Guadalupe	Oxnard	
Hemet [2]	Palm Desert [3]	
Homestead Valley	Palm Springs	
Huntington Beach	Perris	
Indio	Pico Rivera	
Joshua Tree	Point Mugu	
Laguna Beach	Pomona	
La Habra	Redlands	
Lakewood	Redondo	
Lakeview-Nuevo	San Bernardino	
Lancaster	San Fernando	
	San Gabriel Canyon [5]	

[1] Not available from the Santa Rosa Central Office.
[2] Not available from the Sage Central Office.
[3] Not available from the Thousand Palms or Desert Center Central Offices.
[4] Pacific Bell exchange.
[5] Not available from the San Gabriel Canyon Central Office.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES

1. Verizon Voice Mail Service and Voice Messaging Service (T)

Exchanges	Exchanges	Exchanges
Alamitos	La Puente	Santa Barbara
Arrowhead	Lompoc	Santa Maria
Azusa-Glendora	Long Beach	Santa Monica
Banning-Beaumont	Los Alamos	Santa Paula
Calimesa	Los Gatos	Santa Ynez
Camarillo	Malibu	Sierra Madre
Carpinteria	Marshall	Somis
Chino	Mentone	Sun City
Claremont-San Dimas	Monrovia	Sunland/Tujunga
Conejo [1]	Moreno	Temecula
Covina-Baldwin Park	Morgan Hill	Thousand Oaks
Crestline	Morongo Valley	Twentynine Palms
Desert Hot Springs	Murrieta	Upland
Diamond Bar	Newbury Park	West Los Angeles
Downey	Newport Beach [4] (N)	Westminster
El Rio	Norwalk	Whittier
Elsinore	Novato	Yucca Valley
Etiwanda	Ontario	
Guadalupe	Oxnard	
Hemet [2]	Palm Desert [3]	
Homestead Valley	Palm Springs	
Huntington Beach	Perris	
Indio	Pico Rivera	
Joshua Tree	Point Mugu	
Laguna Beach	Pomona	
La Habra	Redlands	
Lakewood	Redondo	
Lakeview-Nuevo	San Bernardino	
Lancaster	San Fernando	
	San Gabriel Canyon [5] (T)	

[1] Not available from the Santa Rosa Central Office. (T)
[2] Not available from the Sage Central Office. |
[3] Not available from the Thousand Palms or Desert Center CentralOffices. (T)
[4] Pacific Bell exchange. (N)
[5] Not available from the San Gabriel Canyon Central Office. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES

1. GTE Voice Mail Service and Voice Messaging Service (C)

Exchanges	Exchanges	Exchanges
Alamitos	La Puente	Santa Barbara
Arrowhead	Lompoc	Santa Maria
Azusa-Glendora	Long Beach	Santa Monica
Banning-Beaumont	Los Alamos	Santa Paula
Calimesa	Los Gatos	Santa Ynez
Camarillo	Malibu	Sierra Madre
Carpinteria	Marshall	Somis
Chino	Mentone	Sun City
Claremont-San Dimas	Monrovia	Sunland/Tujunga
Conejo[1]	Moreno	Temecula
Covina-Baldwin Park	Morgan Hill	Thousand Oaks
Crestline	Morongo Valley	Twentynine Palms
Desert Hot Springs	Murrieta	Upland
Diamond Bar	Newbury Park	West Los Angeles
Downey	Norwalk	Westminster
El Rio	Novato	Whittier
Elsinore	Ontario	Yucca Valley
Etiwanda	Oxnard	
Guadalupe	Palm Desert[3]	
Hemet[2]	Palm Springs	
Homestead Valley	Perris	
Huntington Beach	Pico Rivera	
Indio	Point Mugu	
Joshua Tree	Pomona	
Laguna Beach	Redlands	
La Habra	Redondo	
Lakewood	San Bernardino	
Lakeview-Nuevo	San Fernando	
Lancaster	San Gabriel Canyon[4]	

Note 1: Not available from the Santa Rosa Central Office.
Note 2: Not available from the Sage Central Office.
Note 3: Not available from the Thousand Palms or Desert Center Central Offices.
Note 4: Not available from the San Gabriel Canyon Central Office.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICE - Continued

B. LIST OF SERVICE EXCHANGES - Continued

2. Inside Wire Maintenance and Billable Repair Service (D) (L) (T)

Inside Wire Maintenance and Billable Repair Service is available in all existing Verizon exchanges as listed in Schedule Cal. P.U.C. No. AB, Sheets 1 and 2. (T) (L)

(D)

(L) Material moved from 1st Revised Sheet 11.4.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES - Continued

2. FaxThru Service

Exchanges	Exchanges	Exchanges
Alamitos	La Habra	Pomona
Azusa-Glendora	Lakewood	Redondo
Camarillo	La Puente	San Gabriel Canyon
Chino	Long Beach	Santa Monica
Claremont-San Dimas	Malibu (N)	Santa Paula
Conejo	Monrovia (N)	Sierra Madre
Covina-Baldwin Park	Newbury Park	Thousand Oaks
Diamond Bar	Norwalk	Upland
Downey	Ontario	West Los Angeles
El Rio	Oxnard	Westminister
Etiwnada	Pico Rivera	Whittier
Huntington Beach	Point Mugu	

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES - Continued

3. Automated Information Service (AIS) List of Services Exchanges. (T)

Exchanges	Exchanges	Exchanges
Alamitos	La Puente	Santa Barbara
Arrowhead	Lompoc	Santa Maria
Azusa-Glendora	Long Beach	Santa Monica
Banning-Beaumont	Los Alamos	Santa Paula
Calimesa	Los Gatos	Santa Ynez
Camarillo	Malibu	Sierra Madre
Carpinteria	Marshall	Somis
Chino	Mentone	Sun City
Claremont-San Dimas	Monrovia	Sunland/Tujunga
Conejo [1]	Moreno	Temecula
Covina-Baldwin Park	Morgan Hill	Thousand Oaks
Crestline	Morongo Valley	Twentynine Palms
Desert Hot Springs	Murrieta	Upland
Diamond Bar	Newbury Park	West Los Angeles
Downey	Norwalk	Westminster
El Rio	Novato	Whittier
Elsinore	Ontario	Yucca Valley
Etiwanda	Oxnard	
Guadalupe	Palm Desert [3]	
Hemet [2]	Palm Springs	
Homestead Valley	Perris	
Huntington Beach	Pico Rivera	
Indio	Point Mugu	
Joshua Tree	Pomona	
Laguna Beach	Redlands	
La Habra	Redondo	
Lakewood	San Bernardino	
Lakeview-Nuevo	San Fernando	
Lancaster	San Gabriel Canyon [4]	

[1] Not available from the Santa Rosa Central Office. (T)
[2] Not available from the Sage Central Office. |
[3] Not available from the Thousand Palms or Desert Center Central Offices. |
[4] Not available from the San Gabriel Canyon Central Office. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. LIST OF SERVICE EXCHANGES

1. Automated Information Service (AIS) List of Services Exchanges.

Exchanges		Exchanges		Exchanges	
Alamitos		La Puente	(N)	Santa Barbara	(N)
Arrowhead	(N)	Lompoc	(N)	Santa Maria	|
Azusa-Glendora		Long Beach		Santa Monica	(N)
Banning-Beaumont	(N)	Los Alamos	(N)	Santa Paula	
Calimesa	(N)	Los Gatos	(N)	Santa Ynez	(N)
Camarillo		Malibu		Sierra Madre	
Carpinteria	(N)	Marshall	(N)	Somis	(N)
Chino		Mentone	(N)	Sun City	|
Claremont-San Dimas		Monrovia		Sunland/Tujunga	|
Conejo[1]	(T)	Moreno	(N)	Temecula	(N)
Covina-Baldwin Park		Morgan Hill	|	Thousand Oaks	
Crestline	(N)	Morongo Valley	|	Twentynine Palms	(N)
Desert Hot		Murrieta	(N)	Upland	
Springs	(N)	Newbury Park		West Los Angeles	
Diamond Bar		Norwalk		Westminster	
Downey		Novato	(N)	Whittier	
El Rio		Ontario		Yucca Valley	(N)
Elsinore	(N)	Oxnard			
Etiwanda	|	Palm Desert[3]	(T)		
Guadalupe	|	Palm Springs			
Hemet[2]	(N)	Perris	(N)		
Huntington Beach		Pico Rivera			
Indio		Point Mugu			
Joshua Tree	(N)	Pomona			
Laguna Beach		Redlands	(N)		
La Habra		Redondo			
Lakewood		San Bernardino			
Lakeview-Nuevo	(N)	San Fernando			
Lancaster	(N)	San Gabriel			
		Canyon[4]	(N)		

Note 1: Not available from the Santa Rosa Central Office. (N)
Note 2: Not available from the Sage Central Office.
Note 3: Not available from the Thousand Palms or Desert Center Central Offices.
Note 4: Not available from the San Gabriel Canyon Central Office. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICE - continued

B. LIST OF SERVICE EXCHANGES - Continued

4. Customer Name and Address (CNA) Service (L)(L[1]) (T)

Customer Name and Address (CNA) Service is available in all existing Verizon exchanges as listed in Schedule Cal. P.U.C. No. AB, Sheets 1 and 2. (L)(L[1])

(L) Material formerly on this sheet moved to 2nd Revised Sheet 11.2.
(L[1]) Material moved from 1st Revised Sheets 1.1 and 1.2 and condensed.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICE - continued

B. LIST OF SERVICE EXCHANGES - Continued

3. Inside Wire Maintenance (N)

Inside Wire Maintenance is available in all existing Verizon exchanges as listed in Schedule Cal. P.U.C. No. AB, Sheets 1 and 2. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service

a. Verizon Home Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only).

Home Voice Mail - Basic includes 20 message capacity, Standard or Personal Greeting, Date and Time Stamp, Passcode Protection, Messaging (Mailbox to Mailbox) [1], Saved Message Retention - 30 days [1], and Automatic Message Review.

Home Voice Mail - Standard includes the features of Home Voice Mail - Basic with 30 message capacity [1], plus Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe [2] includes the features of Home Voice Mail - Standard with 50 message capacity, plus eight (8) Individual Mail Boxes, Group Lists, Personal Receptionist, Pager Notification and Special Delivery. [1] (T)

The nonrecurring charge associated with establishing a voice mail box is not applicable for customers who choose to upgrade any existing Voice Mail Service to a higher level service.

b. Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multi-line business customers which provides call answering, ability for users to store messages for play back later, and other features.

Answer Only Mailbox. Message boxes for subscribers who do not want messages to be taken from callers but who want to leave a message for callers. This service is available with either five or three minute increments in which subscribers may record these messages to callers.

BASIC Mailbox. A basic-feature mailbox sold exclusively to business customers with single-line(s), non-CentraNet service. BASIC Mailbox offers a simplified pattern of prompts as an alternative to the Standard Mailbox with full-features. Optional features available with the BASIC Mailbox are: Spanish Prompts, Customer Controllable Ringing (CCR), Audible Ring Burst (ARB) and Visual Message Waiting Indicator (MWI).

The nonrecurring charge associated with establishing a voice messaging mailbox is not applicable for customers who choose to upgrade any existing Voice Messaging Service to a higher level service.

Customers with an existing Verizon Voice Messaging Standard Mailbox who choose to downgrade their mailbox service to the BASIC Mailbox service will be charged the standard one-time, nonrecurring charge for the BASIC Mailbox.

[1] Where equipment and facilities permit.
[2] Home Voice Mail Deluxe is grandfathered and limited to existing customers at existing locations as of February 15, 2008. (N)
No moves, changes or additions will be permitted. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service (T)

a. Verizon Home Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only). (T)

Home Voice Mail - Basic includes 20 message capacity, Standard or Personal Greeting, Date and Time Stamp, Passcode Protection, Messaging (Mailbox to Mailbox) [1], Saved Message Retention - 30 days [1], and Automatic Message Review.

Home Voice Mail - Standard includes the features of Home Voice Mail - Basic with 30 message capacity [1], plus Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe includes the features of Home Voice Mail - Standard with 50 message capacity, plus eight (8) Individual Mail Boxes, Group Lists, Personal Receptionist, Pager Notification and Special Delivery. [1]

The nonrecurring charge associated with establishing a voice mail box is not applicable for customers who choose to upgrade any existing Voice Mail Service to a higher level service.

b. Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multi-line business customers which provides call answering, ability for users to store messages for play back later, and other features.

Answer Only Mailbox. Message boxes for subscribers who do not want messages to be taken from callers but who want to leave a message for callers. This service is available with either five or three minute increments in which subscribers may record these messages to callers.

BASIC Mailbox. A basic-feature mailbox sold exclusively to business customers with single-line(s), non-CentraNet service. BASIC Mailbox offers a simplified pattern of prompts as an alternative to the Standard Mailbox with full-features. Optional features available with the BASIC Mailbox are: Spanish Prompts, Customer Controllable Ringing (CCR), Audible Ring Burst (ARB) and Visual Message Waiting Indicator (MWI).

The nonrecurring charge associated with establishing a voice messaging mailbox is not applicable for customers who choose to upgrade any existing Voice Messaging Service to a higher level service.

Customers with an existing Verizon Voice Messaging Standard Mailbox who choose to downgrade their mailbox service to the BASIC Mailbox service will be charged the standard one-time, nonrecurring charge for the BASIC Mailbox.

[1] Where equipment and facilities permit.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS (T)

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service

a. Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only).

Home Voice Mail - Basic includes 20 message capacity, Standard or Personal Greeting, Date and Time Stamp, Passcode Protection, Messaging (Mailbox to Mailbox) [1], Saved Message Retention - 30 days [1], and Automatic Message Review.

Home Voice Mail - Standard includes the features of Home Voice Mail - Basic with 30 message capacity [1], plus Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe includes the features of Home Voice Mail - Standard with 50 message capacity, plus eight (8) Individual Mail Boxes, Group Lists, Personal Receptionist, Pager Notification and Special Delivery. [1]

The nonrecurring charge associated with establishing a voice mail box is not applicable for customers who choose to upgrade any existing Voice Mail Service to a higher level service. (N) (N)

b. Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multi-line business customers which provides call answering, ability for users to store messages for play back later, and other features.

Answer Only Mailbox. Message boxes for subscribers who do not want messages to be taken from callers but who want to leave a message for callers. This service is available with either five or three minute increments in which subscribers may record these messages to callers.

BASIC Mailbox. A basic-feature mailbox sold exclusively to business customers with single-line(s), non-CentraNet, service. BASIC Mailbox offers a simplified pattern of prompts as an alternative to the Standard Mailbox with full-features. Optional features available with the BASIC Mailbox are: Spanish Prompts, Customer Controllable Ringing (CCR), Audible Ring Burst (ARB) and Visual Message Waiting Indicator (MWI).

The nonrecurring charge associated with establishing a voice messaging mailbox is not applicable for customers who choose to upgrade any existing Voice Messaging Service to a higher level service. (N) (N)

Customers with an existing Verizon Voice Messaging Standard Mailbox who choose to downgrade their mailbox service to the BASIC Mailbox service will be charged the standard one-time, nonrecurring charge for the BASIC Mailbox.

[1] Where equipment and facilities permit.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service (T)

a. Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only). (L) (L)

Home Voice Mail - Basic includes 20 message capacity, Standard or Personal Greeting, Date and Time Stamp, Passcode Protection, Messaging (Mailbox to Mailbox) [1], Saved Message Retention - 30 days [1], and Automatic Message Review. (L[1])(L[2])(T)

Home Voice Mail - Standard includes the features of Home Voice Mail - Basic with 30 message capacity [1], plus Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe includes the features of Home Voice Mail - Standard with 50 message capacity, plus eight (8) Individual Mail Boxes, Group Lists, Personal Receptionist, Pager Notification and Special Delivery. [1] (L[1])(L[2])(T)

b. Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multi-line business customers which provides call answering, ability for users to store messages for play back later, and other features. (L) (L)

Answer Only Mailbox. Message boxes for subscribers who do not want messages to be taken from callers but who want to leave a message for callers. This service is available with either five or three minute increments in which subscribers may record these messages to callers. (L[3])

BASIC Mailbox. A basic-feature mailbox sold exclusively to business customers with single-line(s), non-CentraNet, service. BASIC Mailbox offers a simplified pattern of prompts as an alternative to the Standard Mailbox with full-features. Optional features available with the BASIC Mailbox are: Spanish Prompts, Customer Controllable Ringing (CCR), Audible Ring Burst (ARB) and Visual Message Waiting Indicator (MWI).

Customers with an existing Verizon Voice Messaging Standard Mailbox who choose to downgrade their mailbox service to the BASIC Mailbox service will be charged the standard one-time, nonrecurring charge for the BASIC Mailbox. (T) (L[3])

[1] Where equipment and facilities permit.

(L) Material moved from 13th Revised Sheet 14.
(L[1]) Material formerly on this sheet moved to 5th Revised Sheet 14.1.
(L[2]) Material moved from 5th Revised Sheet 14.1.
(L[3]) Material rearranged on this sheet.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS

1. Descriptions

Answer Only Mailbox. Message boxes for subscribers who do not want messages to be taken from callers but who want to leave a message for callers. This service is available with either five or three minute increments in which subscribers may record these messages to callers.

Automated Information Service (AIS). An automated attendant service which allows a subscriber's callers to interact with information through a touch tone telephone. The caller is able to navigate through one or several menus to choose their desired destination, which may include a subscriber's line, an individual extension, a voice mailbox or a prerecorded voice narrative.

The AIS service group includes three options: Automated Attendant, Overflow Attendant and Information Bulletin Board. Automated Attendant and Overflow Attendant answer incoming calls and present the caller with a menu of choices which allow the caller to self direct the call to its destination. Information Bulletin Board delivers to the caller commonly desired information selected by the caller through their touch tone telephone.

BASIC Mailbox. A basic-feature mailbox sold exclusively to business customers with single-line(s), non-CentraNet, service. BASIC Mailbox offers a simplified pattern of prompts as an alternative to the Standard Mailbox with full-features. Optional features available with the BASIC Mailbox are: Spanish Prompts, Customer Controllable Ringing (CCR), Audible Ring Burst (ARB) and Visual Message Waiting Indicator (MWI). (N)

Customers with an existing GTE Voice Messaging Standard Mailbox who choose to downgrade their mailbox service to the BASIC Mailbox service will be charged the standard one-time, nonrecurring charge for the BASIC Mailbox. (N)

Material omitted now shown on Original Sheet 12.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages.

Extension Message Box. A message storage service which permits Verizon Voice Messaging customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by Verizon.

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting. Verizon Voice Messaging receives a message for storage.

Message Notification -

Pager Notification. A service which dials the customer's pager device or cell phone and shows voice mail access number in display window. The customer then calls the access number to retrieve voice mail.

Special Delivery. A service which calls a number programmed by the customer and announces that a voice mail message has been deposited. The customer inputs a passcode and the voice mail message is played.

Where facilities permit, the residence or business customer may also elect to have the Utility send and receive instructions relating to the customer's voicemails; e.g. send a message waiting notification, send a copy of the voicemail, delete the voicemail, to a non-Utility device that is technically capable of accepting and sending those instructions.

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Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued

b. Verizon Voice Messaging Service - Continued

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages.

Extension Message Box. A message storage service which permits Verizon Voice Messaging customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by Verizon.

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting. Verizon Voice Messaging receives a message for storage.

Message Notification -

Pager Notification. A service which dials the customer's pager device or cell phone and shows voice mail access number in display window. The customer then calls the access number to retrieve voice mail.

Special Delivery. A service which calls a number programmed by the customer and announces that a voice mail message has been deposited. The customer inputs a passcode and the voice mail message is played.

Where facilities permit, the residence or business customer may also elect to have the Utility send and receive instructions relating to the customer's voicemails; e.g. send a message waiting notification, send a copy of the voicemail, delete the voicemail, to a non-Utility device that is technically capable of accepting and sending those instructions. (N) (L) (N)

.

(L) Material formerly on this sheet moved to Original Sheet 12.1.1. (L)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued (T)

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages.

Extension Message Box. A message storage service which permits Verizon Voice Messaging customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by Verizon. (L)

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting. Verizon Voice Messaging receives a message for storage. (L[1])(L[2])

Message Notification -

Pager Notification. A service which dials the customer's pager device or cell phone and shows voice mail access number in display window. The customer then calls the access number to retrieve voice mail. (T)

Special Delivery. A service which calls a number programmed by the customer and announces that a voice mail message has been deposited. The customer inputs a passcode and the voice mail message is played. (L[2])(T)

Verizon Voice Mail/Voice Messaging Optional Features. Ring Count Change (RCC) and Audible Ring Burst (ARB) are network enhanced features available with both Verizon Voice Mail and Verizon Voice Messaging services. (L[3])(T)

Ring Count Change (RCC) allows the Verizon Voice Mail customer to choose the number of times the phone will ring before forwarding to the Verizon Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times). (T)

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting. (L[1])

Spanish Prompt is available upon request at time of new order at no additional charge. Spanish Prompt is available where technically feasible. (T) (L[3])

(L) Material formerly on this sheet moved to 5th Revised Sheet 14.1.
(L[1]) Material formerly on this sheet moved to 1st Revised Sheet 14.1.1.
(L[2]) Material moved from 11th Revised Sheet 13 and text changed.
(L[3]) Material moved from 13th Revised Sheet 14.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages.

Extension Message Box. A message storage service which permits Verizon Voice Message customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by Verizon.

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options.

Customer Name and Address (CNA) Service. This service allows a customer to request a name and/or address by providing a telephone number to the directory assistance operator. Customers have access to name and address information associated with local and/or national listings included in Verizon's directory assistance database. Information is not provided for non-published listings. Charges will apply in the event that no information is available. (C)

CNA is available for both residential and business customers in the exchanges specified in I.C of this tariff where technically feasible.

CNA may be accessed by dialing 411. The customer will receive a maximum of two listings per call; for example:

- two NDA numbers, or
- one NDA number and one CNA listing, or
- two CNA listings

Operator assisted calls to CNA will be assessed the applicable rate for CNA in addition to the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.

CNA does not provide a call allowance.

CNA will not be provided on WATS telephone numbers.

The Utility assumes no responsibility or liability for any error in the information furnished. The customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages.

Extension Message Box. A message storage service which permits Verizon Voice Message customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by Verizon. (T) (T)

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options.

Customer Name and Address (CNA) Service. This service allows a customer to request a name and/or address after providing a complete telephone number to the directory assistance operator. Customers have access to name and address information associated with local and/or national listings within the United States. Nonpublished and non-listed listings will not be released except where a listing may already be disclosed in another telephone company published directory or directory database. When a nonpublished (or non-listed) name/address is requested, the message "Nonpublished number/address" or "NP" is displayed and no information will be available. (N)

CNA is available for both residential and business customers in the exchanges specified in I.C of this tariff where technically feasible.

CNA may be accessed by dialing 411. The customer will receive a maximum of two listings per call; for example:

- two NDA numbers, or
- one NDA number and one CNA listing, or
- two CNA listings

Operator assisted calls to CNA will be assessed the applicable rate for CNA in addition to the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.

CNA does not provide a call allowance.

CNA will not be provided on WATS telephone numbers.

The Utility assumes no responsibility or liability for any error in the information furnished. The customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service. (N)

(D)
(D)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Enhanced Mailbox. An enhancement to a message box which will permit mail to be delivered up to 365 days into the future, a five-minute message length, ten group lists, and a thirty-day period for undelivered messages. (L)

Extension Message Box. A message storage which permits GTE Voice Message customers to have as many as 98 secondary message boxes. The secondary message boxes must be set by GTE.

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options. (P) (L)(P)

(L) Material previously shown on 3rd Revised Sheet 12.
(P) Pending approval of Advice Letter No. 8722.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued

Verizon Home Voice Mail/Verizon Voice Messaging Optional Features. Ring Count Change (RCC) and (T)
Audible Ring Burst (ARB) are network enhanced features available with both Verizon Home Voice Mail (T)
and Verizon Voice Messaging services.

Ring Count Change (RCC) allows the Verizon Home Voice Mail customer to choose the number of (T)
times the phone will ring before forwarding to the Verizon Home Voice Mail mailbox. The customer (T)
can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times).

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

Spanish Prompt is available upon request at time of new order at no additional charge. Spanish Prompt is available where technically feasible.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued

b. Verizon Voice Messaging Service - Continued

Verizon Voice Mail/Voice Messaging Optional Features. Ring Count Change (RCC) and Audible Ring Burst (ARB) are network enhanced features available with both Verizon Voice Mail and Verizon Voice Messaging services. (L)

Ring Count Change (RCC) allows the Verizon Voice Mail customer to choose the number of times the phone will ring before forwarding to the Verizon Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times).

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

Spanish Prompt is available upon request at time of new order at no additional charge. Spanish Prompt is available where technically feasible. (L)

(L) Material moved from 4th Revised Sheet 12.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued (L) (L[1])(T)

b. Verizon Voice Messaging Service - Continued

Verizon Voice Messaging Packages:

Verizon Advantage Pack [1] offers business customers a combination of services including Verizon IntraLATA Toll, a choice of CentraNet® Service, CentraNet® CustoPAK Service, or WorkSmart Service, and a choice of one of three Verizon Voice Messaging services. Customers subscribing to Verizon Advantage Pack will receive discounted monthly recurring charges for the Verizon Voice Messaging services offered in this package. The customer must select Verizon California Inc. as their carrier of choice for all lines in their account. If the customer discontinues any of the services noted in (a) or (b), the discounted rate for Verizon Voice Messaging in (c) will revert back to the full rate as listed under RATES,III.D.2.

(a) Verizon IntraLATA Toll [2]

(b) The customer may choose one of the following services: [3]

(1) CentraNet® Service
(2) CentraNet® CustoPAK Service
(3) WorkSmart Service

(c) The customer may choose one of the following Verizon Voice Messaging services at a discounted rate: [4]

(1) Message Boxes
(2) Answering Mailboxes (L)
(3) Extension Message Boxes - First Message Box

1 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted.
2 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
3 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services. (L[1])

(L) Material formerly on this sheet moved to 12th Revised Sheet 13.
(L[1]) Material moved from 12th Revised Sheet 13.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Inside Wire Maintenance (IWM) (L)

Inside Wire Maintenance (IWM) is available to residence and business customers subscribing to individual-line Basic Exchange Access Line Service, and CentraNet® customers.

Inside Wire Maintenance (IWM) includes the following:

Determining source of trouble.

Repair or replacement of defective, damaged, or improperly operating standard inside wire or standard jacks.

Inside Wire Maintenance (IWM) excludes the following:

Repair of marine, recreational vehicle (RV), and construction trailer jacks and wiring.

Repair of damage due to natural disasters.

Repair or replacement of non-industry-standard wire and jacks.

Repair of damage due to malicious activity.

Repair of complex inside wiring or jacks associated with complex inside wiring, WATS, or data services.

Repair of customer-provided equipment. (L)

(L) Material moved from Schedule Cal. P.U.C. No. A-9, 7th Revised Sheet 7, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued

c. Verizon OnePoint Voice Mail (OPVM) Service. An electronic voice mailbox service for residential and business customers that provides the customer with the ability to utilize a single voice mailbox for both wireless and wireline voice messages.

1) Verizon OnePoint Voice Mail (OPVM) Service includes the features of Home Voice Mail - Standard (except with 50 message capacity), plus eight (8) Individual Mail Boxes, Group Lists, Personal Receptionist, Pager Notification, Special Delivery, Ring Count Change (RCC)(formerly Customer Controlled Ringing [CCR]) and Multiple Number Service. (T) | (T)

2) Conditions

Verizon OnePoint Voice Mail (OPVM) Service allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers (Multiple Number Service), in addition to the main telephone number, to forward calls into a single mailbox.

In order to forward calls to the OPVM mailbox, the four additional numbers must subscribe to the Call Forwarding feature with the Busy Line Don't Answer function. [1] Customers who desire a non-Verizon number as one of the four additional numbers must contact the provider of that number to order the Call Forwarding feature.

The applicable call-forwarding, toll, or wireless charges may apply for each completed call made between the additional line from which the call is forwarded and the OPVM mailbox to which the call is forwarded. For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.

Verizon OnePoint Voice Mail (OPVM) Service is available where equipment and facilities permit, in accordance with the rules and special conditions specified in this tariff and other Verizon tariff schedules. Non-Verizon wireline and wireless numbers may or may not work as additional numbers, as the data received from the provider may not be compatible with Verizon's network.

The nonrecurring charge associated with establishing OPVM Service will be waived for customers who choose to upgrade from any existing Home Voice Mail or Voice Messaging Service to OPVM.

[1] See Schedule Cal. P.U.C. No. A-40, II. RATES, A.1.a for Call Forwarding rates.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued (T)

c. Verizon OnePoint Voice Mail (OPVM) Service. An electronic voice mailbox service for residential and business customers that provides the customer with the ability to utilize a single voice mailbox for both wireless and wireline voice messages. (L) (L[2])

1) Verizon OnePoint Voice Mail (OPVM) Service includes the features of Home Voice Mail - Deluxe plus Ring Count Change (RCC)(formerly Customer Controlled Ringing [CCR]) and Multiple Number Service.

2) Conditions (L)

Verizon OnePoint Voice Mail (OPVM) Service allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers (Multiple Number Service), in addition to the main telephone number, to forward calls into a single mailbox. (L[1])

In order to forward calls to the OPVM mailbox, the four additional numbers must subscribe to the Call Forwarding feature with the Busy Line Don't Answer function. [1] Customers who desire a non-Verizon number as one of the four additional numbers must contact the provider of that number to order the Call Forwarding feature.

The applicable call-forwarding, toll, or wireless charges may apply for each completed call made between the additional line from which the call is forwarded and the OPVM mailbox to which the call is forwarded. For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.

Verizon OnePoint Voice Mail (OPVM) Service is available where equipment and facilities permit, in accordance with the rules and special conditions specified in this tariff and other Verizon tariff schedules. Non-Verizon wireline and wireless numbers may or may not work as additional numbers, as the data received from the provider may not be compatible with Verizon's network.

The nonrecurring charge associated with establishing OPVM Service will be waived for customers who choose to upgrade from any existing Home Voice Mail or Voice Messaging Service to OPVM. (L[1])

[1] See Schedule Cal. P.U.C. No. A-40, II. RATES, A.1.a for Call Forwarding rates. (L[2])

(L) Material formerly on this sheet moved to Original Sheet 13.3.
(L[1]) Material formerly on this sheet moved to 3rd Revised Sheet 13.1.
(L[2]) Material moved from 3rd Revised Sheet 13.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Billable Repair Service (L)

The charges for Billable Repair Service commence after a customer accepts the charges, as specified in this Schedule, and the Utility's technician is on the premises. Prior to the commencement of actual repair, the customer must be notified that the trouble is on the customer's side of the LLDP and must be advised of competitive alternatives.

Billable Repair Service will be provided to residence and business customers subscribing to individual-line Basic Exchange Access Line Services, WATS, 800, or Private Line and Special Access Service or to any combination of those services.

Inside Wire Maintenance (IWM)

Lines of customers who subscribe to Inside Wire Maintenance (IWM) or who receive Billable Repair Service may be disconnected for nonpayment of rates and charges for either service.

The services provided in accordance with this Schedule do not include removal, installation, or re-installation of inside wire nor do they include installation of additional wire or jacks.

An Inside Wire Maintenance (IWM) agreement does not imply resolution of a problem within any specific time period.

Customers who subscribe to Inside Wire Maintenance (IWM) must subscribe on a per-line basis for full coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) with the initial order for telephone service, will receive immediate inside wire maintenance coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) after service has been initiated, will have a thirty (30) day waiting period before inside wire maintenance coverage becomes effective. (L)

(L) Material moved from Schedule Cal. P.U.C. No. A-9, 7th Revised Sheet 8, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued

c. Verizon OnePoint Voice Mail (OPVM) Service - Continued

3) Feature Descriptions

Group List. A feature that allows customers to create a list with the mailbox numbers of people to whom they send frequent broadcast-type messages. The customer records a message from the Verizon OnePoint Voice Mail (OPVM) mailbox or a Voice Messaging Services mailbox and then sends it to a specified group list. This feature is available with Home Voice Mail - Deluxe [1], Verizon Voice Messaging Service and Verizon OnePoint Voice Mail (OPVM) Service. (T)

Individual Mail Box. A message storage service which permits customers to set up as many as eight secondary message boxes. Available in the Deluxe [1] Package and One Point Voice Mail for residential customers. Available as Extension Message Boxes to business customers. (T)

Multiple Number Service. A feature of Verizon OnePoint Voice Mail (OPVM) Service that allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers, in addition to the main telephone number, to forward calls into a single mailbox.

Personal Receptionist. A service which permits a caller who has reached the Home Voice Mail - Deluxe [1] or Verizon OnePoint Voice Mail (OPVM) mailbox to press "zero" and be transferred to a live answer number. (T)

[1] Home Voice Mail Deluxe is grandfathered and limited to existing customers at existing locations as of February 15, 2008. (N)
No moves, changes or additions will be permitted. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Home Voice Mail/ Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

c. Verizon OnePoint Voice Mail (OPVM) Service - Continued

3) Feature Descriptions

Group List. A feature that allows customers to create a list with the mailbox numbers of people to whom they send frequent broadcast-type messages. The customer records a message from the Verizon OnePoint Voice Mail (OPVM) mailbox or a Voice Messaging Services mailbox and then sends it to a specified group list. This feature is available with Home Voice Mail - Deluxe, Verizon Voice Messaging Service and Verizon OnePoint Voice Mail (OPVM) Service.

Individual Mail Box. A message storage service which permits customers to set up as many as eight secondary message boxes. Available in the Deluxe Package and One Point Voice Mail for residential customers. Available as Extension Message Boxes to business customers.

Multiple Number Service. A feature of Verizon OnePoint Voice Mail (OPVM) Service that allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers, in addition to the main telephone number, to forward calls into a single mailbox.

Personal Receptionist. A service which permits a caller who has reached the Home Voice Mail - Deluxe or Verizon OnePoint Voice Mail (OPVM) mailbox to press "zero" and be transferred to a live answer number. (L[1])

(L)

(L) Material formerly on this sheet moved to Original Sheet 13.2.
(L[1]) Material moved from 14th Revised Sheet 14.

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Landlord Inside Wire Maintenance [1] (T)

Landlord Inside Wire Maintenance is available to landlords whose tenants subscribe to residential-class exchange service or Universal Lifeline Telephone Service.

The landlord must sign up for all units in a rental building/complex regardless of occupancy. Repairs will only be made if a line is in-service in the unit.

Landlord Inside Wire Maintenance includes the following:

Determining the source of the trouble.
Repairing or replacing defective, damaged, or improperly operating standard inside wire and jacks.

Landlord Inside Wire Maintenance excludes the following:

Replacing non-standard wire and/or jacks.
Repairing complex inside wire and associated jacks, WATS, or data services.
Repairing customer-provided equipment.
Repairing damage due to malicious activity.
Repairing damage due to natural disasters.
Repairing marine, recreational vehicle (RV), and construction trailer jacks and wiring.

Landlords of tenants who have hardwired equipment (without modular jacks) are responsible, at their expense, for providing modular jacks and associated inside wire to restore tenant service.

The Utility at its discretion may modularize jacks and wiring if a tenant has trouble with hardwired equipment which supports non-modular handicapped services.

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Landlord Inside Wire Maintenance (L)

Landlord Inside Wire Maintenance is available to landlords whose tenants subscribe to residential-class exchange service or Universal Lifeline Telephone Service.

The landlord must sign up for all units in a rental building/complex regardless of occupancy. Repairs will only be made if a line is in-service in the unit.

Landlord Inside Wire Maintenance includes the following:

Determining the source of the trouble.
Repairing or replacing defective, damaged, or improperly operating standard inside wire and jacks.

Landlord Inside Wire Maintenance excludes the following:

Replacing non-standard wire and/or jacks.
Repairing complex inside wire and associated jacks, WATS, or data services.
Repairing customer-provided equipment.
Repairing damage due to malicious activity.
Repairing damage due to natural disasters.
Repairing marine, recreational vehicle (RV), and construction trailer jacks and wiring.

Landlords of tenants who have hardwired equipment (without modular jacks) are responsible, at their expense, for providing modular jacks and associated inside wire to restore tenant service.

The Utility at its discretion may modularize jacks and wiring if a tenant has trouble with hardwired equipment which supports non-modular handicapped services. (L)

(L) Material moved from Schedule Cal. P.U.C. No. A-9, 4th Revised Sheet 8.1, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

RESERVED FOR FUTURE USE

(L)

(L)

(L) Material formerly on this sheet moved to Original Sheet 13.3.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Landlord Inside Wire Maintenance [1] - Continued (T)

Subscription to Landlord Inside Wire Maintenance becomes effective within 10 days of receipt of the Landlord's signed application for Inside Wire Maintenance.

If repair necessitates replacement of non-standard wire, the Utility will advise the landlord that non-standard wire must be replaced at the customer's expense.

The Utility may disconnect an exchange or a private-line service for nonpayment of rates and charges if the service disconnected is associated with a nonpayment of an Inside Wire service. The Utility will not disconnect a residence-class exchange service or a Universal Lifeline Telephone Service due to nonpayment of Inside Wire services billed to a landlord or building owner. The Utility may disconnect services used to administer or manage the operations of rental properties or may disconnect services used for other purposes by landlords, building owners, or lessors for nonpayment of Inside Wire services billed to them. The Utility may disconnect any business-class customer for nonpayment of associated Inside Wire services billed to the customer or to a lessor.

Per visit billable repair charges do not apply for IWM or Landlord Inside Wire Maintenance.

Landlord Inside Wire Maintenance does not imply resolution of a problem within a specified time.

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Landlord Inside Wire Maintenance - Continued (L)

Subscription to Landlord Inside Wire Maintenance becomes effective within 10 days of receipt of the Landlord's signed application for Inside Wire Maintenance.

If repair necessitates replacement of non-standard wire, the Utility will advise the landlord that non-standard wire must be replaced at the customer's expense.

The Utility may disconnect an exchange or a private-line service for nonpayment of rates and charges if the service disconnected is associated with a nonpayment of an Inside Wire service. The Utility will not disconnect a residence-class exchange service or a Universal Lifeline Telephone Service due to nonpayment of Inside Wire services billed to a landlord or building owner. The Utility may disconnect services used to administer or manage the operations of rental properties or may disconnect services used for other purposes by landlords, building owners, or lessors for nonpayment of Inside Wire services billed to them. The Utility may disconnect any business-class customer for nonpayment of associated Inside Wire services billed to the customer or to a lessor.

Per visit billable repair charges do not apply for IWM or Landlord Inside Wire Maintenance.

Landlord Inside Wire Maintenance does not imply resolution of a problem within a specified time. (L)

(L) Material moved from Schedule Cal. P.U.C. No. A-9, 5th Revised Sheet 8.2, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service (T)

a. Inside Wire Maintenance (IWM) Service (L) (L[1])

Inside Wire Maintenance (IMW) Service is available to residence and business customers subscribing to individual-line Basic Exchange Access Line Service, and CentraNet® customers.

Inside Wire Maintenance (IWM) includes the following:

Determining source of trouble.

Repair or replacement of defective, damaged, or improperly operating standard inside wire or standard jacks.

Inside Wire Maintenance (IWM) excludes the following:

Repair of marine, recreational vehicle (RV), and construction trailer jacks and wiring.

Repair of damage due to natural disasters.

Repair or replacement of non-industry-standard wire and jacks.

Repair of damage due to malicious activity.

Repair of complex inside wiring or jacks associated with complex inside wiring, WATS, or data services.

Repair of customer-provided equipment. (L[1])

(L)

(L) Material formerly on this sheet moved to 1st Revised Sheet 12.2.
(L[1]) Material moved from 1st Revised Sheet 12.2.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued (D) (T)

Verizon Voice Messaging Packages: (D) (L[1])

Verizon Advantage Pack [1] offers business customers a combination of services including Verizon IntraLATA Toll, a choice of CentraNet® Service, CentraNet® CustoPAK Service, or WorkSmart Service, and a choice of one of three Verizon Voice Messaging services. Customers subscribing to Verizon Advantage Pack will receive discounted monthly recurring charges for the Verizon Voice Messaging services offered in this package. The customer must select Verizon California Inc. as their carrier of choice for all lines in their account. If the customer discontinues any of the services noted in (a) or (b), the discounted rate for Verizon Voice Messaging in (c) will revert back to the full rate as listed under RATES,III.D.2. (L)

(a) Verizon IntraLATA Toll [2]

(L)

(b) The customer may choose one of the following services: [3]

(1) CentraNet® Service
(2) CentraNet® CustoPAK Service
(3) WorkSmart Service

(c) The customer may choose one of the following Verizon Voice Messaging services at a discounted rate: [4]

(1) Message Boxes
(2) Answering Mailboxes
(3) Extension Message Boxes - First Message Box

1 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted.
2 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
3 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services. (L[1])

(L) Material formerly on this sheet moved to 3rd Revised Sheet 12.1.
(L[1]) Material moved from 5th Revised Sheet 14.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Individual Message Box. A message storage service which permits Verizon Voice Mail customers to set up as many as four secondary message boxes. Available only in the Deluxe Package for residential customers.

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting. Verizon Voice Messaging receives a message for storage. (L[1]) (L[1]) (L)

Pager Notification. A service which signals a pager whenever Verizon Voice Mail or Verizon Voice Messaging receives a message for storage. Available to business customers and for residential customers who subscribe to the Home Voice Mail package - Deluxe only. (T) (T)

Remote Call Notification. A service which notifies a user by local call whenever Verizon Voice Messaging receives a message for storage. (L[1]) (L[1])

(L)

(L) Verizon Voice Mail Service and Verizon Voice Mail/Voice Messaging Optional Features moved to 12th Revised Sheet 14.
(L[1]) Material moved from 12th Revised Sheet 14 for alphabetical order.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

Individual Message Box. A message storage service which permits Verizon Voice Mail customers to set up as many as four secondary message boxes. Available only in the Deluxe Package for residential customers. (T) (N) (N)

Pager Notification. A service which signals a pager whenever Verizon Voice Mail or Verizon Voice Messaging receives a message for storage. Available only in the Deluxe Package for residential customers. (T) (N) (N)

Verizon Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only). (T)

Verizon Voice Mail/Voice Messaging Optional Features. Customer Controlled Ringing (CCR) and Audible Ring Burst (ARB) are network enhanced features available with both Verizon Voice Mail and Verizon Voice Messaging services. (T) I (T)

Customer Controlled Ringing (CCR) allows the Verizon Voice Mail customer to choose the number of times the phone will ring before forwarding to the Verizon Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times). (T) (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

(D)

(D)

Individual Message Box. A message storage service which permits GTE Voice Mail customers to set up as many as four secondary message boxes.

Pager Notification. A service which signals a pager whenever GTE Voice Mail or GTE Voice Messaging receives a message for storage.

GTE Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only).

GTE Voice Mail/Voice Messaging Ring Options. Customer Controlled Ringing (CCR) and Audible Ring Burst (ARB) are network enhanced featues available with both GTE Voice Mail and GTE Voice Messaging services.

Customer Controlled Ringing (CCR) allows the GTE Voice Mail customer to choose the number of times the phone will ring before forwarding to the GTE Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times).

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

FaxThru. A fax service which allows the business subscriber's fax machine not to appear busy or unavailable because the fax line is set up to call forward to a special FaxThru memory storage at a fax server. Transmission of the fax message to the subscriber is then attempted at set intervals for several hours.

Individual Message Box. A message storage service which permits GTE Voice Mail customers to set up as many as four secondary message boxes.

Pager Notification. A service which signals a pager whenever GTE Voice Mail or GTE Voice Messaging receives a message for storage.

GTE Voice Mail. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only). (T) (T)

GTE Voice Mail/Voice Messaging Ring Options. Customer Controlled Ringing (CCR) and Audible Ring Burst (ARB) are network enhanced featues available with both GTE Voice Mail and GTE Voice Messaging services. (T) (T)

Customer Controlled Ringing (CCR) allows the GTE Voice Mail customer to choose the number of times the phone will ring before forwarding to the GTE Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times).

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

a. Inside Wire Maintenance (IWM) - Continued

Lines of customers who subscribe to Inside Wire Maintenance (IWM) or who receive Billable Repair Service may be disconnected for nonpayment of rates and charges for either service.

The services provided in accordance with this Schedule do not include removal, installation, or re-installation of inside wire nor do they include installation of additional wire or jacks.

An Inside Wire Maintenance (IWM) agreement does not imply resolution of a problem within any specific time period.

Customers who subscribe to Inside Wire Maintenance (IWM) must subscribe on a per-line basis for full coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) with the initial order for telephone service, will receive immediate inside wire maintenance coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) after service has been initiated, will have a thirty (30) day waiting period before inside wire maintenance coverage becomes effective. [1] (N)

Residence customers who subscribe to a package, *i.e.*, Local Package Lite, Local Package Elite, Verizon Regional Package Unlimited SM, Regional Essentials or Regional Value, and the applicable long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance, will be eligible for a lower monthly rate for Inside Wire Maintenance (IWM).

b. Inside Wire Maintenance (IWM) Alternative Offer (N)

Inside Wire Maintenance (IWM) Alternative Offer is available to residence customers. The IWM Alternative Offer provides immediate repair coverage at the time of purchase, and covers pre-existing conditions.

All other special conditions for the standard IWM plan will apply.

The customer must maintain the plan for a 12 month period. An early termination fee will be billed if the customer cancels the plan prior to the end of the 12 month period.

A nonrecurring charge will be billed at the time of purchase.

Monthly charges are the same as for the standard IWM plan.

[1] Does not apply to the Inside Wire Maintenance (IWM) Alternative Offer. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

a. Inside Wire Maintenance (IWM) - Continued

Lines of customers who subscribe to Inside Wire Maintenance (IWM) or who receive Billable Repair Service may be disconnected for nonpayment of rates and charges for either service.

The services provided in accordance with this Schedule do not include removal, installation, or re-installation of inside wire nor do they include installation of additional wire or jacks.

An Inside Wire Maintenance (IWM) agreement does not imply resolution of a problem within any specific time period.

Customers who subscribe to Inside Wire Maintenance (IWM) must subscribe on a per-line basis for full coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) with the initial order for telephone service, will receive immediate inside wire maintenance coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) after service has been initiated, will have a thirty (30) day waiting period before inside wire maintenance coverage becomes effective

Residence customers who subscribe to a package, *i.e.*, Local Package Lite, Local Package Elite, Verizon Regional Package Unlimited SM, Regional Essentials or Regional Value, and the applicable long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance, will be eligible for a lower monthly rate for Inside Wire Maintenance (IWM). (N) (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued (T)

a. Inside Wire Maintenance (IWM) - Continued (L) (L[1])

Lines of customers who subscribe to Inside Wire Maintenance (IWM) or who receive Billable Repair Service may be disconnected for nonpayment of rates and charges for either service.

The services provided in accordance with this Schedule do not include removal, installation, or re-installation of inside wire nor do they include installation of additional wire or jacks.

An Inside Wire Maintenance (IWM) agreement does not imply resolution of a problem within any specific time period.

Customers who subscribe to Inside Wire Maintenance (IWM) must subscribe on a per-line basis for full coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) with the initial order for telephone service, will receive immediate inside wire maintenance coverage.

Customers who subscribe to Inside Wire Maintenance (IWM) after service has been initiated, will have a thirty (30) day waiting period before inside wire maintenance coverage becomes effective. (L[1])

(L)

(L) Material formerly on this sheet moved to 1st Revised Sheet 12.3.
(L[1]) Material moved from 1st Revised Sheet 12.3.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued

c. Verizon OnePoint Voice Mail (OPVM) Service. An electronic voice mailbox service for residential and business customers that provides the customer with the ability to utilize a single voice mailbox for both wireless and wireline voice messages.

1) Verizon OnePoint Voice Mail (OPVM) Service includes the features of Home Voice Mail - Deluxe plus Ring Count Change (RCC)(formerly Customer Controlled Ringing [CCR]) and Multiple Number Service.

2) Conditions

Verizon OnePoint Voice Mail (OPVM) Service allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers (Multiple Number Service), in addition to the main telephone number, to forward calls into a single mailbox.

In order to forward calls to the OPVM mailbox, the four additional numbers must subscribe to the Call Forwarding feature with the Busy Line Don't Answer function. [1] Customers who desire a non-Verizon number as one of the four additional numbers must contact the provider of that number to order the Call Forwarding feature.

The applicable call-forwarding, toll, or wireless charges may apply for each completed call made between the additional line from which the call is forwarded and the OPVM mailbox to which the call is forwarded. For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.

Verizon OnePoint Voice Mail (OPVM) Service is available where equipment and facilities permit, in accordance with the rules and special conditions specified in this tariff and other Verizon tariff schedules. Non-Verizon wireline and wireless numbers may or may not work as additional numbers, as the data received from the provider may not be compatible with Verizon's network.

The nonrecurring charge associated with establishing OPVM Service is not applicable for customers who choose to upgrade from any existing Voice Mail or Voice Messaging Service to OPVM. (N) (N)

[1] See Schedule Cal. P.U.C. No. A-40, II. RATES, A.1.a for Call Forwarding rates.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued (T)

c. Verizon OnePoint Voice Mail (OPVM) Service. An electronic voice mailbox service for residential and business customers that provides the customer with the ability to utilize a single voice mailbox for both wireless and wireline voice messages. (N)

1) Verizon OnePoint Voice Mail (OPVM) Service includes the features of Home Voice Mail - Deluxe plus Ring Count Change (RCC)(formerly Customer Controlled Ringing [CCR]) and Multiple Number Service.

2) Conditions

Verizon OnePoint Voice Mail (OPVM) Service allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers (Multiple Number Service), in addition to the main telephone number, to forward calls into a single mailbox.

In order to forward calls to the OPVM mailbox, the four additional numbers must subscribe to the Call Forwarding feature with the Busy Line Don't Answer function. [1] Customers who desire a non-Verizon number as one of the four additional numbers must contact the provider of that number to order the Call Forwarding feature.

The applicable call-forwarding, toll, or wireless charges may apply for each completed call made between the additional line from which the call is forwarded and the OPVM mailbox to which the call is forwarded. For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.

Verizon OnePoint Voice Mail (OPVM) Service is available where equipment and facilities permit, in accordance with the rules and special conditions specified in this tariff and other Verizon tariff schedules. Non-Verizon wireline and wireless numbers may or may not work as additional numbers, as the data received from the provider may not be compatible with Verizon's network.

[1] See Schedule Cal. P.U.C. No. A-40, II. RATES, A.1.a for Call Forwarding rates. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued (T)

Landlord Inside Wire Maintenance [1] (L)

(D)

(D)

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (L)

(L) Material moved from 2nd Revised Sheet 12.4.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

Landlord Inside Wire Maintenance [1] - Continued

c. & d. Billable Repair Service - Residence and Business (T)

The charges for Billable Repair Service commence after a customer accepts the charges, as specified in this Schedule, and the Utility's technician is on the premises. Prior to the commencement of actual repair, the customer must be notified that the trouble is on the customer's side of the LLDP and must be advised of competitive alternatives.

Billable Repair Service will be provided to residence and business customers subscribing to individual-line Basic Exchange Access Line Services, WATS, 800, or Private Line and Special Access Service or to any combination of those services.

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

C. SPECIAL CONDITIONS - Continued

1. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

Landlord Inside Wire Maintenance [1] - Continued (L) (D)

(L) (D)

b. & c. Billable Repair Service - Residence and Business (L[1])

The charges for Billable Repair Service commence after a customer accepts the charges, as specified in this Schedule, and the Utility's technician is on the premises. Prior to the commencement of actual repair, the customer must be notified that the trouble is on the customer's side of the LLDP and must be advised of competitive alternatives.

Billable Repair Service will be provided to residence and business customers subscribing to individual-line Basic Exchange Access Line Services, WATS, 800, or Private Line and Special Access Service or to any combination of those services. (L[1])

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (L)

(L) Material moved from 2nd Revised Sheet 12.5.
(L[1]) Material moved from 1st Revised Sheet 12.3.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

3. Automated Information Service (AIS)

Automated Information Service (AIS). An automated attendant service which allows a subscriber's callers to interact with information through a touch tone telephone. The caller is able to navigate through one or several menus to choose their desired destination, which may include a subscriber's line, an individual extension, a voice mailbox or a prerecorded voice narrative.

The AIS service group includes three options: Automated Attendant, Overflow Attendant and Information Bulletin Board. Automated Attendant and Overflow Attendant answer incoming calls and present the caller with a menu of choices which allow the caller to self direct the call to its destination. Information Bulletin Board delivers to the caller commonly desired information selected by the caller through their touch tone telephone.

Automated Information Service (AIS). A group of voice processing services that allow business customers to answer and process incoming calls quickly, without human assistance.

AIS Ports

AIS Basic Port - Shared ports for use by multiple customers.

AIS Enhanced Port - Shared ports for use by multiple customers with additional backup. It is recommended that AIS Enhanced Ports be used with Automated Attendant and Overflow Attendent features.

(X)
|
(X)

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options.

(X) Deleting material filed in Advice Letter No. 8643, which was withdrawn on 6/24/99.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

3. Automated Information Service (AIS) (L) (L[1])

Automated Information Service (AIS). An automated attendant service which allows a subscriber's callers to interact with information through a touch tone telephone. The caller is able to navigate through one or several menus to choose their desired destination, which may include a subscriber's line, an individual extension, a voice mailbox or a prerecorded voice narrative.

The AIS service group includes three options: Automated Attendant, Overflow Attendant and Information Bulletin Board. Automated Attendant and Overflow Attendant answer incoming calls and present the caller with a menu of choices which allow the caller to self direct the call to its destination. Information Bulletin Board delivers to the caller commonly desired information selected by the caller through their touch tone telephone.

Automated Information Service (AIS). A group of voice processing services that allow business customers to answer and process incoming calls quickly, without human assistance.

AIS Ports

AIS Basic Port - Shared ports for use by multiple customers.

AIS Enhanced Port - Shared ports for use by multiple customers with additional backup. It is recommended that AIS Enhanced Ports be used with Automated Attendant and Overflow Attendent features. (L)

Automated Information Service (AIS) Optional Features

AIS Call Forwarding - Call Forwarding provided as an optional feature on a per port basis, that directs callers to Automated Information Services (AIS). This option is only available with AIS.

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options. (L[1])

(L) Material formerly on this sheet moved to 2nd Revised Sheet 12.4.
(L[1]) Material moved from 6th Revised Sheet 14.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Verizon Voice Mail Service/ Verizon Voice Messaging Service - Continued (T) (N)

c. Verizon OnePoint Voice Mail (OPVM) Service - Continued (L)

3) Feature Descriptions

Group List. A feature that allows customers to create a list with the mailbox numbers of people to whom they send frequent broadcast-type messages. The customer records a message from the Verizon OnePoint Voice Mail (OPVM) mailbox or a Voice Messaging Services mailbox and then sends it to a specified group list. This feature is available with Home Voice Mail - Deluxe, Verizon Voice Messaging Service and Verizon OnePoint Voice Mail (OPVM) Service. (L) (L[1])

Individual Mail Box. A message storage service which permits customers to set up as many as eight secondary message boxes. Available in the Deluxe Package and One Point Voice Mail for residential customers. Available as Extension Message Boxes to business customers.

Multiple Number Service. A feature of Verizon OnePoint Voice Mail (OPVM) Service that allows up to four additional Verizon or non-Verizon wireline or wireless telephone numbers, in addition to the main telephone number, to forward calls into a single mailbox.

Personal Receptionist. A service which permits a caller who has reached the Home Voice Mail - Deluxe or Verizon OnePoint Voice Mail (OPVM) mailbox to press "zero" and be transferred to a live answer number. (N) (L[1])

(L) Material formerly on this sheet moved to 5th Revised Sheet 12.
(L[1]) Material formerly on this sheet moved to 3rd Revised Sheet 12.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued

Verizon Voice Mail Service. A voice message service for residential customers which includes call answering, reminder, and wake-up capabilities (wake-up capability is available to residence customers only). (T) (L[2])(L) (L[2])

Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multiline business customers which provides call answering, ability for users to store messages for play back later, and other features. (L[3]) (L[3])

Verizon Voice Mail/Voice Messaging Optional Features and Arrangements. Customer Controlled Ringing (CCR) and Audible Ring Burst (ARB) are network enhanced features available with both Verizon Voice Mail and Verizon Voice Messaging services. (T) (L[2])(L) (L[1])

Customer Controlled Ringing (CCR) allows the Verizon Voice Mail customer to choose the number of times the phone will ring before forwarding to the Verizon Voice Mail mailbox. The customer can choose between 1 and 9 rings, and the number of rings can be changed at the customer's discretion via access codes. This replaces the default forwarding, which is based on seconds, not actual rings (on an average the phone will ring between 3 and 5 times). (L[2])(L[1])

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting. (L[3])

Spanish Prompt is available upon request at time of new order at no additional charge. Available for PulsePoint users only. Spanish Prompt is available where technically feasible. (L[3])

(L) Verizon Voice Mail Packages moved to 3rd Revised Sheet 14.1.
(L[1]) MWIV-FSK and Remote Call Notification moved to 10th Revised Sheet 13.
(L[2]) Material moved from 10th Revised Sheet 13 for alphabetical order.
(L[3]) Material rearranged on page.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued

Verizon Voice Mail/Voice Messaging Optional Features - Continued

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

Spanish Prompt is available upon request at time of new order at no additional charge. Available for PulsePoint users only. Spanish Prompt is available where technically feasible.

Verizon Voice Mail Packages:

Home Voice Mail - Basic includes Basic Voice Mail and Automatic Message Review. (T)

Home Voice Mail - Standard includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service. (T)

Home Voice Mail - Deluxe includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service. (T)

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting Verizon Voice Messaging receives a message for storage.

Remote Call Notification. A service which notifies a user by local call whenever Verizon Voice Messaging receives a message for storage.

Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multiline business customers which provides call answering, ability for users to store messages for play back later, and other features.

(D)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued

Verizon Voice Mail/Voice Messaging Optional Features - Continued (P)

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

Spanish Prompt is available upon request at time of new order at no additional charge. (N)
Available for PulsePoint users only. Spanish Prompt is available where technically feasible. (N)

Verizon Voice Mail Packages: (P)

Verizon Basic Voice Mail Package includes Basic Voice Mail and Automatic Message Review. (P)

Verizon Standard Voice Mail Package includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service. (P)

Verizon Deluxe Voice Mail Package includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service. (P)

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting Verizon Voice Messaging receives a message for storage. (P)

Remote Call Notification. A service which notifies a user by local call whenever Verizon Voice Messaging receives a message for storage. (P)

Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multiline business customers which provides call answering, ability for users to store messages for play back later, and other features. (P)

(P) Pending approval of Advice Letter No. 9768.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued

Verizon Voice Mail/Voice Messaging Optional Features - Continued (T)

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

Verizon Voice Mail Packages: (T)

Verizon Basic Voice Mail Package includes Basic Voice Mail and Automatic Message Review. (T)

Verizon Standard Voice Mail Package includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service. (T)

Verizon Deluxe Voice Mail Package includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service. (T)

Message Waiting Indicator Visual – Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting Verizon Voice Messaging receives a message for storage. (T)

Remote Call Notification. A service which notifies a user by local call whenever Verizon Voice Messaging receives a message for storage. (T)

Verizon Voice Messaging Service. Electronic voice mailbox service for single line and multiline business customers which provides call answering, ability for users to store messages for play back later, and other features. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. SPECIAL CONDITIONS - Continued

1. Descriptions - Continued

GTE Voice Mail Ring Options - Continued

Audible Ring Burst (ARB) allows the customer to receive a splash ring every 15 minutes when a message is waiting. The customer can turn this on or off as desired by an access code. This feature gives an audible reminder that a message is waiting.

GTE Voice Mail Packages:

GTE Basic Voice Mail Package includes Basic Voice Mail and Automatic Message Review.

GTE Standard Voice Mail Package includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service.

GTE Deluxe Voice Mail Package includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service.

Message Waiting Indicator Visual-Frequency Shift Keying (MWIV-FSK) is a switch generated signal. The MWIV-FSK signal will activate a light on specially designed Customer Premise Equipment (CPE). The light informs users that they have a voice message(s) waiting in their voice mail box. (P)

Remote Call Notification. A service which notifies a user by local call whenever GTE Voice Messaging receives a message for storage.

Voice Messaging Service. Electronic voice mailbox service for single line and multiline business customers which provides call answering, ability for users to store messages for play back later, and other features. (T)

(P) Pending approval of Advice Letter No. 8837.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

4. Customer Name and Address (CNA) Service (L) (L[1])

Customer Name and Address (CNA) Service. This service allows a customer to request a name and/or address by providing a telephone number to the directory assistance operator. Customers have access to name and address information associated with local and/or national listings included in Verizon's directory assistance database. Information is not provided for non-published listings. Charges will apply in the event that no information is available.

CNA is available for both residential and business customers in the exchanges specified in I.C of this tariff where technically feasible.

CNA may be accessed by dialing 411. The customer will receive a maximum of two listings per call; for example:

- two NDA numbers, or
- one NDA number and one CNA listing, or
- two CNA listings

Operator assisted calls to CNA will be assessed the applicable rate for CNA in addition to the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.

CNA does not provide a call allowance.

CNA will not be provided on WATS telephone numbers.

The Utility assumes no responsibility or liability for any error in the information furnished. The customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service. (L[1])

(L)

(L) Material formerly on this sheet moved to 14th Revised Sheet 14.
(L[1]) Material moved from 1st Revised Sheet 14.1.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

3. Automated Information Service (AIS) (T)

Automated Information Service (AIS). An automated attendant service which allows a subscriber's callers to interact with information through a touch tone telephone. The caller is able to navigate through one or several menus to choose their desired destination, which may include a subscriber's line, an individual extension, a voice mailbox or a prerecorded voice narrative. (L2) (L)

The AIS service group includes three options: Automated Attendant, Overflow Attendant and Information Bulletin Board. Automated Attendant and Overflow Attendant answer incoming calls and present the caller with a menu of choices which allow the caller to self direct the call to its destination. Information Bulletin Board delivers to the caller commonly desired information selected by the caller through their touch tone telephone. (L2)

(L)

Automated Information Service (AIS). A group of voice processing services that allow business customers to answer and process incoming calls quickly, without human assistance. (L3) (L1)

AIS Ports

AIS Basic Port - Shared ports for use by multiple customers.

AIS Enhanced Port - Shared ports for use by multiple customers with additional backup. It is recommended that AIS Enhanced Ports be used with Automated Attendant and Overflow Attendent features.

Automated Information Service (AIS) Optional Features

AIS Call Forwarding - Call Forwarding provided as an optional feature on a per port basis, that directs callers to Automated Information Services (AIS). This option is only available with AIS. (L3)

EZ-AIS. A single level menu Automated Information Service which limits the customer to a smaller, standardized set of auto attendant features and options. (L4) (L4)

(L) Material formerly on this sheet moved to 5th Revised Sheet 12.
(L1) Material formerly on this sheet moved to 11th Revised Sheet 13.
(L2) Material moved from 5th Revised Sheet 12.
(L3) Material moved from 1st Revised Sheet 14.1.1.
(L4) Material moved from 3rd Revised Sheet 12.1.

(L1)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued

Verizon Voice Mail/Voice Messaging Optional Features and Arrangements - Continued

Verizon Voice Mail Packages:

Home Voice Mail - Basic includes Basic Voice Mail and Automatic Message Review.

Home Voice Mail - Standard includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service.

Verizon Voice Messaging Packages:

Verizon Advantage Pack [1] offers business customers a combination of services including Verizon IntraLATA Toll, a choice of CentraNet® Service, CentraNet® CustoPAK Service, or WorkSmart Service, and a choice of one of three Verizon Voice Messaging services. Customers subscribing to Verizon Advantage Pack will receive discounted monthly recurring charges for the Verizon Voice Messaging services offered in this package. The customer must select Verizon California Inc. as their carrier of choice for all lines in their account. If the customer discontinues any of the services noted in (a) or (b), the discounted rate for Verizon Voice Messaging in (c) will revert back to the full rate as listed under RATES,III.D.2. (T)

(a) Verizon IntraLATA Toll [2] (T)

(b) The customer may choose one of the following services: [3] (T)

(1) CentraNet® Service
(2) CentraNet® CustoPAK Service
(3) WorkSmart Service

(c) The customer may choose one of the following Verizon Voice Messaging services at a discounted rate: [4] (T)

(1) Message Boxes
(2) Answering Mailboxes
(3) Extension Message Boxes - First Message Box

[1] Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (N) (N)
[2] See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions. (T)
[3] See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions. (T)
[4] See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

1. Descriptions – Continued (N)

Verizon Voice Mail/Voice Messaging Optional Features and Arrangements - Continued (N)

Verizon Voice Mail Packages: (L)

Home Voice Mail - Basic includes Basic Voice Mail and Automatic Message Review.

Home Voice Mail - Standard includes Basic Voice Mail, Automatic Message Review, Reminder Messages and Wake Up Service.

Home Voice Mail - Deluxe includes Basic Voice Mail, Automatic Message Review, four (4) Individual Mail Boxes, Pager Notification, Reminder Messages and Wake Up Service. (L)

Verizon Voice Messaging Packages: (N) (L[1])

Verizon Advantage Pack offers business customers a combination of services including Verizon IntraLATA Toll, a choice of CentraNet® Service, CentraNet® CustoPAK Service, or WorkSmart Service, and a choice of one of three Verizon Voice Messaging services. Customers subscribing to Verizon Advantage Pack will receive discounted monthly recurring charges for the Verizon Voice Messaging services offered in this package. The customer must select Verizon California Inc. as their carrier of choice for all lines in their account. If the customer discontinues any of the services noted in (a) or (b), the discounted rate for Verizon Voice Messaging in (c) will revert back to the full rate as listed under RATES,III.D.2.

(a) Verizon IntraLATA Toll [1]

(b) The customer may choose one of the following services: [2]

(1) CentraNet® Service
(2) CentraNet® CustoPAK Service
(3) WorkSmart Service

(c) The customer may choose one of the following Verizon Voice Messaging services at a discounted rate: [3] (L[1])

(1) Message Boxes
(2) Answering Mailboxes
(3) Extension Message Boxes - First Message Box (N)

[1] See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions. (N)
[2] See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
[3] See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services. (N)

(L) Material moved from 12th Revised Sheet 14.
(L[1]) Material previously on this page moved to Original Sheet 14.1.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

B. SPECIAL CONDITIONS - Continued

2. General

Disconnection of Exchange Service. The Utility shall not temporarily or permanently disconnect any regulated exchange or private line service solely for nonpayment of rates or charges for enhanced services. (L)

Availability of Enhanced Service. The estimated date for availability of these services at each end office are shown in Schedule Cal. P.U.C. A-16, III B., Schedule of Planned Availability by End Office.

Automated Information Service (AIS). A group of voice processing services that allow business customers to answer and process incoming calls quickly, without human assistance. (P)

AIS Basic Port. Shared ports for use by multiple customers. (P)
AIS Enhanced Port. Shared ports for use by multiple customers with additional backup. It is recommended that AIS Enhanced Ports be used with Automated Attendant and Overflow Attendent features. (P) (L)

AIS Call Forwarding. Call Forwarding provided as an optional feature on a per port basis, that directs callers to Automated Information Services (AIS). This option is only available with AIS. (P)

(P) Pending approval of Advice Letter No. 8643.

(L) Material previously shown on 3rd Revised Sheet 14.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

RESERVED FOR FUTURE USE

(L)

(L)

(L) Material formerly on this sheet moved to 6th Revised Sheet 14.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued

4. Customer Name and Address (CNA) Service (T)

Customer Name and Address (CNA) Service. This service allows a customer to request a name and/or address by providing a telephone number to the directory assistance operator. Customers have access to name and address information associated with local and/or national listings included in Verizon's directory assistance database. Information is not provided for non-published listings. Charges will apply in the event that no information is available. (D) (L[1]) (D) (L)

CNA is available for both residential and business customers in the exchanges specified in I.C of this tariff where technically feasible.

CNA may be accessed by dialing 411. The customer will receive a maximum of two listings per call; for example:

- two NDA numbers, or
- one NDA number and one CNA listing, or
- two CNA listings

Operator assisted calls to CNA will be assessed the applicable rate for CNA in addition to the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1. (L)

CNA does not provide a call allowance. (D)

CNA will not be provided on WATS telephone numbers. (D)

The Utility assumes no responsibility or liability for any error in the information furnished. The customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service. (L[1])

(L) Material formerly on this sheet moved to 13th Revised Sheet 14.1.
(L[1]) Material moved from 3rd Revised Sheet 12.1.

Continued

COMPETITIVE SERVICES (N)

III. VOICE BASED SERVICES – Continued

C. SPECIAL CONDITIONS - Continued (N)

2. General (L)

Availability of Enhanced Service. The estimated date for availability of these services at each end office are shown in Schedule Cal. P.U.C. A-16, III B., Schedule of Planned Availability by End Office.

Automated Information Service (AIS). A group of voice processing services that allow business customers to answer and process incoming calls quickly, without human assistance.

AIS Ports (N)

AIS Basic Port - Shared ports for use by multiple customers. (T)

AIS Enhanced Port - Shared ports for use by multiple customers with additional backup. It is recommended that AIS Enhanced Ports be used with Automated Attendant and Overflow Attendent features. (T)

Automated Information Service (AIS) Optional Features (N)

AIS Call Forwarding - Call Forwarding provided as an optional feature on a per port basis, that directs callers to Automated Information Services (AIS). This option is only available with AIS. (T)

Disconnection of Exchange Service. The Utility shall not temporarily or permanently disconnect any regulated exchange or private line service solely for nonpayment of rates or charges for enhanced services. (L[1]) (L[1]) (L)

(L) Material moved from 3rd Revised Sheet 14.1.
(L[1]) Material rearranged on page for alphabetical order.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Verizon Home Voice Mail/Verizon Voice Messaging Service

a. Verizon Home Voice Mail

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Home Voice Mail Packages				
- Home Voice Mail - Basic	each box	$20.00	$10.00	
- Home Voice Mail - Standard	each box	20.00	10.00	
- Home Voice Mail - Deluxe [2]	each box	20.00	10.00	(T)
Verizon Home Voice Mail Optional Features				
- Ring Count Change (RCC)	each line	--	--	
- Audible Ring Burst (ARB)	each line	--	--	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service	each box	--	$15.00	
Individual Message Box [3, 4]	each box	--	--	(T)
Pager Notification Residence [3, 4]	each box	--	--	(T)
Verizon Home Voice Mail with Ring Options [3]		--	--	(T)

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 Home Voice Mail Deluxe is grandfathered and limited to existing customers at existing locations as of February 15, 2008. (N)
No moves, changes or additions will be permitted. (N)
3 This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (T)
4 Available as features included in Home Voice Mail [2] - Deluxe or One Point Voice Mail (OPVM) at no additional charge. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Verizon Home Voice Mail/Verizon Voice Messaging Service (T)

a. Verizon Home Voice Mail

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]	(T)
Verizon Home Voice Mail Packages				(T)
- Home Voice Mail - Basic	each box	$20.00	$10.00	
- Home Voice Mail - Standard	each box	20.00	10.00	
- Home Voice Mail - Deluxe	each box	20.00	10.00	
Verizon Home Voice Mail Optional Features				(T)
- Ring Count Change (RCC)	each line	--	--	
- Audible Ring Burst (ARB)	each line	--	--	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service	each box	--	$15.00	
Individual Message Box [2, 3]	each box	--	--	
Pager Notification Residence [2, 3]	each box	--	--	
Verizon Home Voice Mail with Ring Options [2]		--	--	(T)

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001.
3 Available as features included in Home Voice Mail - Deluxe or One Point Voice Mail (OPVM) at no additional charge.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Nonrecurring Rates

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Mail				
Verizon Voice Mail Packages				(T)
- Home Voice Mail - Basic	each box	$20.00	$10.00	
- Home Voice Mail - Standard	each box	20.00	10.00	
- Home Voice Mail - Deluxe	each box	20.00	10.00	
Verizon Voice Mail Optional Features				
- Ring Count Change (RCC)	each line	--	--	(T)
- Audible Ring Burst (ARB)	each line	--	--	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service	each box	--	$15.00	(N)
Individual Message Box [2, 3]	each box	--	--	(L) (T)
Pager Notification Residence [2, 3]	each box	--	--	(T)
Verizon Voice Mail with Ring Options [2]		--	--	(L)

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (T)
[3] Available as features included in Home Voice Mail - Deluxe or One Point Voice Mail (OPVM) at no additional charge. (N)

(L) Material rearranged on this sheet.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Nonrecurring Rates

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Mail				
Individual Message Box [2]	each box	--	--	
Pager Notification Residence [2]	each box	--	--	
Verizon Voice Mail Optional Features				
- Customer Controlled Ringing (CCR)	each line	--	--	
- Audible Ring Burst (ARB)	each line	--	--	
- Spanish Prompt	each line	--	--	
Verizon Voice Mail				
- Home Voice Mail - Basic	each box	$20.00	$10.00	(T)
- Home Voice Mail - Standard	each box	20.00	10.00	|
- Home Voice Mail - Deluxe	each box	20.00	10.00	(T)
Verizon Voice Mail with Ring Options [2]		--	--	

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Nonrecurring Rates

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Mail				(P)
Individual Message Box [2]	each box	--	--	(P)
Pager Notification Residence [2]	each box	--	--	(P)
Verizon Voice Mail Optional Features				(N)
- Customer Controlled Ringing (CCR)	each line	--	--	|
- Audible Ring Burst (ARB)	each line	--	--	|
- Spanish Prompt	each line	--	--	(N)
Verizon Voice Mail				(P)
- Basic Package	each box	$20.00	$10.00	
- Standard Package	each box	20.00	10.00	
- Deluxe Package	each box	20.00	10.00	
Verizon Voice Mail with Ring Options [2]		--	--	(P)

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (P)
(P) Pending approval of Advice Letter No. 9768.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Nonrecurring Rates

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Mail				(T)
Individual Message Box [2]	each box	--	--	(T)
Pager Notification Residence [2]	each box	--	--	(T)
Verizon Voice Mail				(T)
- Basic Package	each box	$20.00	$10.00	
- Standard Package	each box	20.00	10.00	
- Deluxe Package	each box	20.00	10.00	
Verizon Voice Mail with Ring Options [2]		--	--	(T)

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Nonrecurring Rates

Service	Unit	Maximum NRC*	Current NRC*
GTE Voice Mail			
Individual Message Box	each box	--	--
Pager Notification Residence	each box	--	--
GTE Voice Mail			
- Basic Package	each box	$20.00	$10.00 (I)
- Standard Package	each box	20.00	10.00 |
- Deluxe Package	each box	20.00	10.00 (I)
GTE Voice Mail with Ring Options		--	--

* Schedule Cal. P.U.C. No. A-41 charges are not applicable.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued

a. Verizon Home Voice Mail - Continued

Monthly Rates	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Home Voice Mail Packages [1, 2]				
- Home Voice Mail - Basic	each box	7.95	6.95	
- Home Voice Mail - Standard	each box	9.95	7.95	
- Home Voice Mail - Deluxe [3]	each box	13.95	8.95	(T)
Verizon Home Voice Mail Optional Features				
- Ring Count Change (RCC)	each line		1.00	
- Audible Ring Burst (ARB)	each line		1.50	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service [1, 2]	each box	18.00	8.95	
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Individual Message Box [1, 2, 4, 5]	each box	$ 4.00	$ 2.00	(T)
Pager Notification Residence [4, 5]	each box	6.00	3.00	(T)
Verizon Home Voice Mail with Ring Options [4]	each line	8.95	8.45	(T)

1 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.

2 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.

3 Home Voice Mail Deluxe is grandfathered and limited to existing customers at existing locations as of February 15, 2008. (N)
No moves, changes or additions will be permitted. (N)

4 This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (T)

5 Available as features included in Home Voice Mail [3] - Deluxe or One Point Voice Mail (OPVM) at no additional charge. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

a. Verizon Home Voice Mail - Continued

Monthly Rates	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Home Voice Mail Packages [1, 2]				(T)
- Home Voice Mail - Basic	each box	7.95	6.95	
- Home Voice Mail - Standard	each box	9.95	7.95	
- Home Voice Mail - Deluxe	each box	13.95	8.95	
Verizon Home Voice Mail Optional Features				(T)
- Ring Count Change (RCC)	each line		1.00	
- Audible Ring Burst (ARB)	each line		1.50	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service [1, 2]	each box	18.00	8.95	
Message Waiting Indication Visual – FSK	each box	1.00	.50	
Individual Message Box [1, 2, 3, 4]	each box	$ 4.00	$ 2.00	
Pager Notification Residence [3,4]	each box	6.00	3.00	
Verizon Home Voice Mail with Ring Options [3]	each line	8.95	8.45	

1 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
2 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
3 This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001.
4 Available as features included in Home Voice Mail - Deluxe or One Point Voice Mail (OPVM) at no additional charge. (L) (L[1])

(L) Material formerly on this sheet moved to 7th Revised Sheet 16.
(L[1]) Material moved from 10th Revised Sheet 16.2.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC*	Current NRC*	
GTE Voice Messaging				
Remote Call Notification	each box	--	--	
Pager Notification	each box	--	--	
Customer Controlled Ring (CCR)	each line	--	--	(N)
Audible Ring Burst (ARB)	each line	--	--	|
BASIC Mailbox				
No term plan	each order	$ 15.00	$ 15.00	(T)
12-month term	each order	15.00	15.00	(N)(T)
Message Boxes - CentraNet® Lines				
No term plan	each box	15.00	2.50	(T)
12-month term plan				(T)
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
36-month term plan				(T)
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
60-month term plan				(T)
from 51 to 100 boxes	each box	15.00	2.50	
from 101 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
84-month term plan				(T)
from 51 to 100 boxes	each box	15.00	2.50	
from 101 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
Message Boxes - All Other Lines				
No term plan	each order	15.00	15.00	(T)
12-month term plan	each order	n/a	n/a	
36-month term plan	each order	n/a	n/a	(T)

* Schedule Cal. P.U.C. No. A-41 charges are not applicable.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

b. Verizon Voice Messaging Service

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]	
Remote Call Notification	each box	--	--	
Pager Notification	each box	--	--	
Ring Count Change (RCC)	each line	--	--	(T)
Audible Ring Burst (ARB)	each line	--	--	
BASIC Mailbox				
No term plan	each order	$ 15.00	$ 15.00	
12-month term	each order	15.00	15.00	
Message Boxes - CentraNet® Lines				
No term plan	each box	15.00	2.50	
12-month term plan				
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
36-month term plan				
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
60-month term plan				
from 51 to 100 boxes	each box	15.00	2.50	
from 101 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
84-month term plan				
from 51 to 100 boxes	each box	15.00	2.50	
from 101 to 250 boxes	each box	15.00	2.50	
from 251 to 600 boxes	each box	15.00	2.50	
more than 600 boxes	each box	15.00	2.50	
Message Boxes - All Other Lines				
No term plan	each order	15.00	15.00	
12-month term plan	each order	n/a	n/a	
36-month term plan	each order	n/a	n/a	

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable. (L) (L[1]) (T)

(L) Material formerly on this sheet moved to 10th Revised Sheet 16.1.
(L[1]) Material moved from 6th Revised Sheet 15.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC *	Current NRC*	
GTE Voice Messaging - Continued				
Extension Message Boxes				
First Message Box				
CentraNet® Lines				
No Term plan	each box	$ 15.00	$ 2.50	(T)
12 month term plan				(T)
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
36 month term plan				(T)
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
All Other Lines				
No Term plan	each order	20.00	15.00	(T)
12 month term plan				(T)
from 1 to 50 boxes	each order	20.00	0.00	
from 51 to 250 boxes	each order	20.00	0.00	
36-month term plan				(T)
from 1 to 50 boxes	each order	20.00	0.00	
from 51 to 250 boxes	each order	20.00	0.00	
Additional Message Box				
CentraNet® Lines	each box	15.00	2.50	
All Other Lines	each order	20.00	15.00	
Enhanced Mailboxes				
with 50 Message Capacity	each box	--	--	
with 100 Message Capacity	each box	--	--	
CentraNet Enhanced Mailboxes				
with 50 Capacity	each box	--	--	
with 100 Capacity	each box	--	--	
Answering Mailboxes				
CentraNet® Lines				
Five (5) Minute Box	each box	15.00	2.50	
Three (3) Minute Box	each box	15.00	2.50	
All Other Lines				
Five (5) Minute Box	each order	20.00	15.00	
Three (3) Minute Box	each order	20.00	15.00	
Message Waiting Indicator				(P)
Visual-FSK	each line	--	--	(P)

* Schedule Cal. P.U.C. No. A-41 charges are not applicable.

(P) Pending approval of Advice Letter No. 8837.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[2])(T)

b. Verizon Voice Messaging Service - Continued

Nonrecurring Charges - Continued	Unit	Maximum NRC [1]	Current NRC [1]	
Extension Message Boxes				(T)
First Message Box				
CentraNet® Lines				
No Term plan	each box	$ 15.00	$ 2.50	
12 month term plan				(L)
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	(L[1])
36 month term plan				
from 1 to 50 boxes	each box	15.00	2.50	
from 51 to 250 boxes	each box	15.00	2.50	
All Other Lines				
No Term plan	each order	20.00	15.00	
12 month term plan				
from 1 to 50 boxes	each order	20.00	0.00	
from 51 to 250 boxes	each order	20.00	0.00	
36-month term plan				
from 1 to 50 boxes	each order	20.00	0.00	
from 51 to 250 boxes	each order	20.00	0.00	
Additional Message Box				
CentraNet® Lines	each box	15.00	2.50	
All Other Lines	each order	20.00	15.00	
Enhanced Mailboxes				
with 50 Message Capacity	each box	--	--	(L[1])
with 100 Message Capacity	each box	--	--	
CentraNet Enhanced Mailboxes				
with 50 Capacity	each box	--	--	
with 100 Capacity	each box	--	--	
Answering Mailboxes				
CentraNet® Lines				
Five (5) Minute Box	each box	15.00	2.50	
Three (3) Minute Box	each box	15.00	2.50	
All Other Lines				
Five (5) Minute Box	each order	20.00	15.00	
Three (3) Minute Box	each order	20.00	15.00	
Message Waiting Indicator Visual-FSK	each line	--	--	

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable. (L[2])

(L) Material formerly on this sheet moved to 1st Revised Sheet 16.1.1.

(L[1]) Material formerly on this sheet moved to 3rd Revised Sheet 20.

(L[2]) Material moved from 7th Revised Sheet 16.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Messaging - Continued				
Verizon Advantage Pack [2, 3, 4, 5, 7]				
Verizon OnePoint Voice Mail (OPVM) Service				(N)
Single Line	each	$ --	$ 20.00	|
Hunt Group	each	--	20.00	(N)
Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,500.00	495.00	
Enhanced Port, per customer	each	1,500.00	495.00	
Change Charge, per customer, per order				
1st change	each	100.00	50.00	
Each additional change	each	50.00	35.00	
EZ-Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,000.00	195.00	
Enhanced Port, per customer	each	1,000.00	195.00	
AIS Call Forwarding				
CentraNet® Line	each	25.00	0.00	
Business Line	each	25.00	0.00	
Customer Name and Address (CNA) Service [6]				
Per call	each	2.00	0.95	

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 Business customers only.
3 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
5 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services, Message Boxes, Answering Boxes, and Extension Message Boxes.
6 Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.
7 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Messaging - Continued				
Verizon Advantage Pack [2, 3, 4, 5, 7]				(T)
Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,500.00	495.00	
Enhanced Port, per customer	each	1,500.00	495.00	
Change Charge, per customer, per order				
1st change	each	100.00	50.00	
Each additional change	each	50.00	35.00	
EZ-Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,000.00	195.00	
Enhanced Port, per customer	each	1,000.00	195.00	
AIS Call Forwarding				
CentraNet® Line	each	25.00	0.00	
Business Line	each	25.00	0.00	
Customer Name and Address (CNA) Service [6]				
Per call	each	2.00	0.95	

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 Business customers only.
3 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
5 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services, Message Boxes, Answering Boxes, and Extension Message Boxes.
6 Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.
7 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (N) (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon Voice Messaging - Continued				(N)
Verizon Advantage Pack [2, 3, 4, 5]				(N)
Automated Information Services (AIS) [2]				(T)
Basic Port, per customer	each	1,500.00	495.00	
Enhanced Port, per customer	each	1,500.00	495.00	
Change Charge, per customer, per order				
1st change	each	100.00	50.00	
Each additional change	each	50.00	35.00	
EZ-Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,000.00	195.00	
Enhanced Port, per customer	each	1,000.00	195.00	
AIS Call Forwarding				
CentraNet® Line	each	25.00	0.00	
Business Line	each	25.00	0.00	
Customer Name and Address (CNA) Service [6]				
Per call	each	2.00	0.95	(T)

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 Business customers only.
3 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions. (N)
4 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
5 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services, Message Boxes, Answering Boxes, and Extension Message Boxes. (N)
6 Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC [1]	Current NRC [1]	
Automated Information Services (AIS) [2]				(T)
Basic Port, per customer		$ 1,500.00	$ 495.00	(T)
Enhanced Port, per customer		**1,500.00**	**495.00**	
Change Charge, per customer, per order				(T)
1st change		100.00	50.00	I
Each additional change		50.00	35.00	(T)
EZ-Automated Information Services (AIS) [2]				(T)
Basic Port, per customer		**1,000.00**	**195.00**	
Enhanced Port, per customer		1,000.00	195.00	
AIS Call Forwarding				
CentraNet Line		**25.00**	**0.00**	
Business Line		25.00	0.00	
Customer Name and Address (CNA) Service				(N)
Per call [3]		2.00	0.95	(N)

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable. (T)
[2] Business Customers Only. (N)
[3] Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1. I (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC *	Current NRC*	
				(D)
Automated Information Services (AIS)**				
Basic Port, per customer		1,500.00	495.00	
Enhanced Port, per customer		**1,500.00**	**495.00**	
Change Charge, per customer, per order				
1st Change		100.00	50.00	
Each additional Change		50.00	35.00	
EZ-Automated Information Services (AIS)**				
Basic Port, per customer		**1,000.00**	**195.00**	
Enhanced Port, per customer		1,000.00	195.00	
AIS Call Forwarding				
CentraNet Line		**25.00**	**0.00**	
Business Line		25.00	0.00	

* Schedule Cal. P.U.C. No. A-41 charges are not applicable.

(D)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Unit	Maximum NRC *	Current NRC*	
FaxThru**	each line	25.00	0.00	
Automated Information Services (AIS)**				
Basic Port, per customer		1,500.00	495.00	
Enhanced Port, per customer		1,500.00	495.00	(P)
Change Charge, per customer, per order				
1st Change		100.00	50.00	
Each additional Change		50.00	35.00	
EZ-Automated Information Services (AIS)**				(N)
Basic Port, per customer		1,000.00	195.00	|
Enhanced Port, per customer		1,000.00	195.00	(N)
AIS Call Forwarding				(P)
CentraNet Line		25.00	0.00	|
Business Line		25.00	0.00	(P)

* Schedule Cal. P.U.C. No. A-41 charges are not applicable.
** Business customers only.

(P) Pending approval of Advice Letter No. 8643.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1])(T)

b. Verizon Voice Messaging Service - Continued

Nonrecurring Charges - Continued	Unit	Maximum NRC [1]	Current NRC [1]	
Verizon OnePoint Voice Mail (OPVM) Service				(T)
Single Line	each order	--	$ 20.00	(T)
Hunt Group	each order	--	20.00	(T)
Verizon Advantage Pack [2, 3, 4, 5, 6]				(T)

1 Schedule Cal. P.U.C. No. A-41 charges are not applicable.
2 Business customers only.
3 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
5 See Schedule Cal. P.U.C. No. K-1, Section III.D.1, for applicable nonrecurring charges for Verizon Voice Messaging services, Message Boxes, Answering Boxes, and Extension Message Boxes. (L)
6 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (T) (L[1])

(L) Material formerly on this sheet moved to 3rd Revised Sheet 18.2.
(L[1]) Material moved from 10th Revised Sheet 16.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Maximum NRC	(N)	Current NRC	(L)
Simple Inside Wire Billable Repair Service - Residence				
Repair Charge [1]				
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair				
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 170.00		$ 85.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	254.00		127.00	
Sundays and Holidays	340.00		170.00	
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair				
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	42.00		21.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	62.00		31.00	
Sundays and Holidays	84.00	(N)	42.00	(L)

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks. (L)

(L) Material moved from Schedule Cal P.U.C. No. A-9, 8th Revised Sheet 2 , due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service, and bifurcation of Residence and Business service in accordance with Decision No. 04-05-058, Ordering Paragraph No. 6.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

b. Verizon Voice Messaging Service - Continued

Monthly Rates (T)

	Unit	Maximum Monthly Rate	Current Monthly Rate
Remote Call Notification	each box	$ 3.00	$ 3.00
Pager Notification	each box	7.50	5.00
Ring Count Change (RCC)	each line	2.00	1.00
Audible Ring Burst (ARB)	each line	2.50	1.50
BASIC Mailbox [1, 2, 3]			
No term plan	each box	9.95	6.95
12-month term plan [4]	each box	9.95	4.95
Message Boxes - CentraNet® Lines [1, 2, 3]			
No term plan	each box	15.95	14.00
12-month term plan [4]			
from 1 to 50 boxes	each box	15.95	12.00
from 51 to 250 boxes	each box	15.95	9.50
36-month term plan [4]			
from 1 to 50 boxes	each box	15.95	10.00
from 51 to 250 boxes	each box	15.95	8.75
from 251 to 600 boxes	each box	15.95	7.50
more than 600 boxes	each box	15.95	6.75

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local and Toll Usage for Business with Feature Package Two or Three. For rates, terms and conditions see Schedule CA P.U.C. No. A-40. (L) (L[1])

(L) Material formerly on this sheet moved to 8th Revised Sheet 19
(L[1]) Material moved from 11th Revised Sheet 17.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Maximum NRC	(N)	Current NRC	(L)
Simple Inside Wire Billable Repair Service - Business				
Repair Charge [1]				
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair				
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 200.00		$ 100.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	254.00		127.00	
Sundays and Holidays	340.00		170.00	
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair				
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	42.00		21.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	62.00		31.00	
Sundays and Holidays	84.00	(N)	42.00	(L)

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks. (L)

(L) Material moved from Schedule Cal P.U.C. No. A-9, 8th Revised Sheet 2 , due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service, and bifurcation of Residence and Business service in accordance with Decision No. 04-05-058, Ordering Paragraph No. 6.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

b. Verizon Voice Messaging Service - Continued

Monthly Rates - Continued

	Unit	Maximum Monthly Rate	Current Monthly Rate	
Message Boxes - CentraNet® Lines [1, 2, 3] - Continued				
60-month term plan				
from 51 to 100 boxes	each box	15.95	8.25	
from 101 to 250 boxes	each box	15.95	7.25	
from 251 to 600 boxes	each box	15.95	6.25	
more than 600 boxes	each box	15.95	5.75	
84-month term plan				
from 51 to 100 boxes	each box	15.95	6.95	
from 101 to 250 boxes	each box	15.95	5.95	
from 251 to 600 boxes	each box	15.95	5.50	
more than 600 boxes	each box	15.95	5.25	
Message Boxes - All Other Lines [1, 2, 3]				
No term plan	each box	15.95	14.00	
12-month term plan [4]	each box	15.95	12.00	
36-month term plan [4]	each box	15.95	10.00	

(T)

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local and Toll Usage for Business with Feature Package Two or Three. For rates, terms and conditions see Schedule Cal. P.U.C. No. A-40. (L) (L[1])

(L) Material formerly on this sheet moved to 6th Revised Sheet 15.
(L[1]) Material moved from 2nd Revised Sheet 17.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Mail				
Verizon Voice Mail Packages [1, 2]				(T)
- Home Voice Mail - Basic	each box	7.95	6.95	
- Home Voice Mail - Standard	each box	9.95	7.95	
- Home Voice Mail - Deluxe	each box	13.95	8.95	
Verizon Voice Mail Optional Features				
- Customer Controlled Ringing (CCR)	each line		1.00	
- Audible Ring Burst (ARB)	each line		1.50	
- Spanish Prompt	each line	--	--	
Verizon OnePoint Voice Mail (OPVM) Service [1, 2]	each box	18.00	8.95	(N)
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Individual Message Box [1, 2, 3, 4]	each box	$ 4.00	$ 2.00	(L)
Pager Notification Residence [3,4]	each box	6.00	3.00	(T)
Verizon Voice Mail with Ring Options [3]	each line	8.95	8.45	(L) (T)

1 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (T)

2 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (T)

3 This stand-alone service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (T)

4 Available as features included in Home Voice Mail - Deluxe or One Point Voice Mail (OPVM) at no additional charge. (N)

(L) Material rearranged on this sheet.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Mail				
Individual Message Box [1, 2, 3]	each box	$ 4.00	$ 2.00	(T)
Pager Notification Residence [1]	each box	6.00	3.00	
Verizon Voice Mail Optional Features				
- Customer Controlled Ringing (CCR)	each line		1.00	
- Audible Ring Burst (ARB)	each line		1.50	
- Spanish Prompt	each line	--	--	
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Verizon Voice Mail [2, 3]				(T)
- Home Voice Mail - Basic	each box	7.95	6.95	(I)
- Home Voice Mail - Standard	each box	9.95	7.95	(I)
- Home Voice Mail - Deluxe	each box	13.95	8.95	
Verizon Voice Mail with Ring Options [1]	each line	8.95	8.45	

1 This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001.

2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (N)

3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Mail				
Individual Message Box [1]	each box	$ 4.00	$ 2.00	
Pager Notification Residence [1]	each box	6.00	3.00	
Verizon Voice Mail Optional Features				
- Customer Controlled Ringing (CCR)	each line		1.00	
- Audible Ring Burst (ARB)	each line		1.50	
- Spanish Prompt	each line	--	--	
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Verizon Voice Mail				
- Home Voice Mail - Basic	each box	7.95	4.95	(T)
- Home Voice Mail - Standard	each box	9.95	6.95	|
- Home Voice Mail - Deluxe	each box	13.95	8.95	(T)
Verizon Voice Mail with Ring Options [1]	each line	8.95	8.45	

[1] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Mail				(P)
Individual Message Box [1]	each box	$ 4.00	$ 2.00	(P)
Pager Notification Residence [1]	each box	6.00	3.00	(P)
Verizon Voice Mail Optional Features				(N)
- Customer Controlled Ringing (CCR)	each line		1.00	|
- Audible Ring Burst (ARB)	each line		1.50	|
- Spanish Prompt	each line	--	--	(N)
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Verizon Voice Mail				(P)
- Basic Package	each box	7.95	4.95	
- Standard Package	each box	9.95	6.95	
- Deluxe Package	each box	13.95	8.95	
Verizon Voice Mail with Ring Options [1]	each line	8.95	8.45	(P)

[1] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (P)

(P) Pending approval of Advice Letter No. 9768.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Mail				(T)
Individual Message Box [1]	each box	$ 4.00	$ 2.00	(T)
Pager Notification Residence [1]	each box	6.00	3.00	(T)
Message Waiting Indication				
Visual – FSK	each box	1.00	.50	
Verizon Voice Mail				(T)
- Basic Package	each box	7.95	4.95	
- Standard Package	each box	9.95	6.95	
- Deluxe Package	each box	13.95	8.95	
Verizon Voice Mail with Ring Options [1]	each line	8.95	8.45	(T)

[1] This service is frozen and limited to existing end user customers subscribing to this service at the same customer location as of May 14, 2001. (N) (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
GTE Voice Mail				
Individual Message Box	each box	$ 4.00	$ 2.00	
Pager Notification Residence	each box	6.00	3.00	
Message Waiting Indication				(N)
Visual – FSK	each box	1.00	.50	(N)
GTE Voice Mail				
- Basic Package	each box	7.95	4.95	
- Standard Package	each box	9.95	6.95	
- Deluxe Package	each box	13.95	8.95	
GTE Voice Mail with Ring Options	each box	8.95	8.45	

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates

Service	Unit	Maximum Monthly Rate	Current Monthly Rate
GTE Voice Mail			
Individual Message Box	each box	$ 4.00	$ 2.00
Pager Notification Residence	each box	6.00	3.00
GTE Voice Mail			
- Basic Package	each box	7.95	4.95
- Standard Package	each box	9.95	6.95
- Deluxe Package	each box	13.95	8.95 (R)
GTE Voice Mail with Ring Options	each box	8.95	8.45

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (L) (L[1]) (T)

b. Verizon Voice Messaging Service - Continued

Monthly Rates - Continued (T)

	Unit	Maximum Monthly Rate	Current Monthly Rate
Extension Message Boxes [1, 2, 3]			
First Message Box			
CentraNet® Lines			
No term plan	each box	$ 29.95	$ 19.95
12 month term plan			
from 1 to 50 boxes	each box	29.95	17.95
from 51 to 250 boxes	each box	29.95	15.95
36 month term plan			
from 1 to 50 boxes	each box	29.95	16.95
from 51 to 250 boxes	each box	29.95	14.95
All Other Lines			
No Term plan	each box	19.95	19.95
12-month term plan			
from 1 to 50 boxes	each box	29.95	17.95
from 51 to 250 boxes	each box	29.95	15.95
36-month term plan			
from 1 to 50 boxes	each box	29.95	16.95
from 51 to 250 boxes	each box	29.95	14.95
Additional Message Box			
CentraNet® Lines	each box	10.00	5.00
All Other Lines	each box	10.00	5.00
Enhanced Mailboxes			
with 50 Message Capacity	each box	8.00	4.00
with 100 Message Capacity	each box	25.00	15.00
CentraNet® Enhanced Mailboxes			
with 50 Message Capacity	each box	8.00	4.00
with 100 Message Capacity	each box	25.00	15.00

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (L) (L[1])

(L) Material formerly on this sheet moved to 1st Revised Sheet 16.1.2.
(L1) Material moved from 8th Revised Sheet 18.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging				
Remote Call Notification	each box	$ 3.00	$ 3.00	
Pager Notification	each box	7.50	5.00	
Ring Count Change (RCC)	each line	2.00	1.00	(T)
Audible Ring Burst (ARB)	each line	2.50	1.50	
BASIC Mailbox [1, 2, 3]				
No term plan	each box	9.95	6.95	
12-month term plan [4]	each box	9.95	4.95	
Message Boxes - CentraNet® Lines [1, 2, 3]				
No term plan	each box	15.95	14.00	
12-month term plan [4]				
from 1 to 50 boxes	each box	15.95	12.00	
from 51 to 250 boxes	each box	15.95	9.50	
36-month term plan [4]				
from 1 to 50 boxes	each box	15.95	10.00	
from 51 to 250 boxes	each box	15.95	8.75	
from 251 to 600 boxes	each box	15.95	7.50	
more than 600 boxes	each box	15.95	6.75	

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local and Toll Usage for Business with Feature Package Two or Three. For rates, terms and conditions see Schedule CA P.U.C. No. A-40. (X) (T)

(X) Correction to material submitted in Advice Letter No. 10,911.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging				
Remote Call Notification	each box	$ 3.00	$ 3.00	
Pager Notification	each box	7.50	5.00	
Customer Controlled Ring (CCR)	each line	2.00	1.00	
Audible Ring Burst (ARB)	each line	2.50	1.50	
BASIC Mailbox [1, 2, 3]				
No term plan	each box	9.95	6.95	
12-month term plan [4]	each box	9.95	4.95	(T)
Message Boxes - CentraNet® Lines [1, 2, 3]				
No term plan	each box	15.95	14.00	
12-month term plan [4]				(T)
from 1 to 50 boxes	each box	15.95	12.00	
from 51 to 250 boxes	each box	15.95	9.50	
36-month term plan [4]				(T)
from 1 to 50 boxes	each box	15.95	10.00	
from 51 to 250 boxes	each box	15.95	8.75	
from 251 to 600 boxes	each box	15.95	7.50	
more than 600 boxes	each box	15.95	6.75	

(L)

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (L)
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local Usage for Business with Feature Package Two. For rates, terms and conditions see Schedule CA P.U.C. No. A-40. (N) (N)

(L) Material formerly on this sheet moved to Original Sheet 17.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging (T)				
Remote Call Notification	each box	$ 3.00	$ 3.00	
Pager Notification	each box	7.50	5.00	
Customer Controlled Ring (CCR)	each line	2.00	1.00	
Audible Ring Burst (ARB)	each line	2.50	1.50	
BASIC Mailbox [1, 2, 3]				(T)
No term plan	each box	9.95	6.95	
12-month term plan	each box	9.95	4.95	
Message Boxes - CentraNet® Lines [1, 2, 3]				(T)
No term plan	each box	15.95	14.00	
12-month term plan				
from 1 to 50 boxes	each box	15.95	12.00	
from 51 to 250 boxes	each box	15.95	9.50	
36-month term plan				
from 1 to 50 boxes	each box	15.95	10.00	
from 51 to 250 boxes	each box	15.95	8.75	
from 251 to 600 boxes	each box	15.95	7.50	
more than 600 boxes	each box	15.95	6.75	
60-month term plan				
from 51 to 100 boxes	each box	15.95	8.25	
from 101 to 250 boxes	each box	15.95	7.25	
from 251 to 600 boxes	each box	15.95	6.25	
more than 600 boxes	each box	15.95	5.75	
84-month term plan				
from 51 to 100 boxes	each box	15.95	6.95	
from 101 to 250 boxes	each box	15.95	5.95	
from 251 to 600 boxes	each box	15.95	5.50	
more than 600 boxes	each box	15.95	5.25	
Message Boxes - All Other Lines [1, 2, 3]				(T)
No term plan	each box	15.95	14.00	
12-month term plan	each box	15.95	12.00	
36-month term plan	each box	15.95	10.00	

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging (T)				
Remote Call Notification	each box	$ 3.00	$ 3.00	
Pager Notification	each box	7.50	5.00	
Customer Controlled Ring (CCR)	each line	2.00	1.00	
Audible Ring Burst (ARB)	each line	2.50	1.50	
BASIC Mailbox				
No term plan	each box	9.95	6.95	
12-month term plan	each box	9.95	4.95	
Message Boxes - CentraNet® Lines				
No term plan	each box	15.95	14.00	(I)
12-month term plan				
from 1 to 50 boxes	each box	15.95	12.00	(I)
from 51 to 250 boxes	each box	15.95	9.50	
36-month term plan				
from 1 to 50 boxes	each box	15.95	10.00	(I)
from 51 to 250 boxes	each box	15.95	8.75	
from 251 to 600 boxes	each box	15.95	7.50	
more than 600 boxes	each box	15.95	6.75	
60-month term plan				
from 51 to 100 boxes	each box	15.95	8.25	
from 101 to 250 boxes	each box	15.95	7.25	
from 251 to 600 boxes	each box	15.95	6.25	
more than 600 boxes	each box	15.95	5.75	
84-month term plan				
from 51 to 100 boxes	each box	15.95	6.95	
from 101 to 250 boxes	each box	15.95	5.95	
from 251 to 600 boxes	each box	15.95	5.50	
more than 600 boxes	each box	15.95	5.25	
Message Boxes - All Other Lines				
No term plan	each box	15.95	14.00	(I)
12-month term plan	each box	15.95	12.00	(I)
36-month term plan	each box	15.95	10.00	(I)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
GTE Voice Messaging				
Remote Call Notification	each box	$ 3.00	$ 3.00	
Pager Notification	each box	7.50	5.00	
Customer Controlled Ring (CCR)	each line	2.00	1.00	(N)
Audible Ring Burst (ARB)	each line	2.50	1.50	
BASIC Mailbox				
No term plan	each box	9.95	6.95	
12-month term plan	each box	9.95	4.95	(N)
Message Boxes - CentraNet® Lines				
No term plan	each box	15.95	10.95	(T)
12-month term plan				(T)
from 1 to 50 boxes	each box	15.95	9.95	
from 51 to 250 boxes	each box	15.95	9.50	
36-month term plan				(T)
from 1 to 50 boxes	each box	15.95	9.25	
from 51 to 250 boxes	each box	15.95	8.75	
from 251 to 600 boxes	each box	15.95	7.50	
more than 600 boxes	each box	15.95	6.75	
60-month term plan				(T)
from 51 to 100 boxes	each box	15.95	8.25	
from 101 to 250 boxes	each box	15.95	7.25	
from 251 to 600 boxes	each box	15.95	6.25	
more than 600 boxes	each box	15.95	5.75	
84-month term plan				(T)
from 51 to 100 boxes	each box	15.95	6.95	
from 101 to 250 boxes	each box	15.95	5.95	
from 251 to 600 boxes	each box	15.95	5.50	
more than 600 boxes	each box	15.95	5.25	
Message Boxes - All Other Lines				
No term plan	each box	15.95	10.95	(T)
12-month term plan	each box	15.95	9.95	
36-month term plan	each box	15.95	9.25	(T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued

Monthly Rates - Continued (L) (L[1])(T)

	Unit	Maximum Monthly Rate	Current Monthly Rate	
Answering Mailboxes [1, 2]				
CentraNet® Lines				
Five (5) Minute Box	each box	$ 25.00	$ 21.90	
Three (3) Minute Box	each box	25.00	9.95	
All Other Lines				
Five (5) Minute Box	each box	25.00	21.90	
Three (3) Minute Box	each box	25.00	9.95	
Message Waiting Indicator Visual-FSK	each line	1.00	.50	(L[1])
Verizon OnePoint Voice Mail (OPVM) Service				(L[2])
Single Line	each box	32.00	16.00	
Hunt Group	each box	48.00	24.00	(L[2])
Verizon Advantage Pack [3, 7]				(L[3])
(a) Verizon IntraLATA Toll [4]		--	--	
(b) The customer may choose one of the following services: [5, 6]				
(1) CentraNet® Service		--	--	
(2) CentraNet® CustoPAK Service		--	--	
(3) WorkSmart Service		--	--	

1 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (T)
2 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (T)
3 Business customers only. (T)
4 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
5 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions. (T)
6 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (T)
7 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (L[3])

(L) Material formerly on this sheet moved to 10th Revised Sheet 16.2. (L)
(L[1]) Material moved from 8th Revised Sheet 18.
(L[2]) Material moved from 8th Revised Sheet 19.
(L[3]) Material moved from 3rd Revised Sheet 18.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate
Verizon Voice Messaging - Continued			
Message Boxes - CentraNet® Lines [1, 2, 3] - Continued			
60-month term plan			
from 51 to 100 boxes	each box	15.95	8.25
from 101 to 250 boxes	each box	15.95	7.25
from 251 to 600 boxes	each box	15.95	6.25
more than 600 boxes	each box	15.95	5.75
84-month term plan			
from 51 to 100 boxes	each box	15.95	6.95
from 101 to 250 boxes	each box	15.95	5.95
from 251 to 600 boxes	each box	15.95	5.50
more than 600 boxes	each box	15.95	5.25
Message Boxes - All Other Lines [1, 2, 3]			
No term plan	each box	15.95	14.00
12-month term plan [4]	each box	15.95	12.00
36-month term plan [4]	each box	15.95	10.00

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local and Toll Usage for Business with Feature Package Two or Three. For rates, terms and conditions see Schedule Cal. P.U.C. No. A-40. (X) (N)
(X) Correction to material submitted in Advice Letter No. 10,911.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES – Continued

D. RATES - Continued

2. Monthly Rates – Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				(L)
Message Boxes - CentraNet® Lines [1, 2, 3] - Continued				
60-month term plan				
from 51 to 100 boxes	each box	15.95	8.25	
from 101 to 250 boxes	each box	15.95	7.25	
from 251 to 600 boxes	each box	15.95	6.25	
more than 600 boxes	each box	15.95	5.75	
84-month term plan				
from 51 to 100 boxes	each box	15.95	6.95	
from 101 to 250 boxes	each box	15.95	5.95	
from 251 to 600 boxes	each box	15.95	5.50	
more than 600 boxes	each box	15.95	5.25	
Message Boxes - All Other Lines [1, 2, 3]				
No term plan	each box	15.95	14.00	
12-month term plan [4]	each box	15.95	12.00	(T)
36-month term plan [4]	each box	15.95	10.00	(L) (T)

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
4 Termination liability will be waived for customers on a 12- or 36-month term plan who convert to Unlimited Local Usage for Business with Feature Package Two. For rates, terms and conditions see Schedule Cal. P.U.C. No. A-40. (N) (N)

(L) Material transferred from 9th Revised Sheet 17.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Verizon Home Voice Mail/Verizon Voice Messaging Service - Continued (T)

b. Verizon Voice Messaging Service - Continued

Monthly Rates - Continued (L) (L[2])(T)

Verizon Advantage Pack [1, 5] - Continued	Unit	Maximum Monthly Rate	Current Monthly Rate	
(c) The customer may choose one of the following Verizon Voice Messaging services:				
(1) **Message Boxes** [2, 3, 4]				
CentraNet® Lines				
No Term Plan	each box	$ 15.95	$ 11.90	
12 Month Term Plan-1 to 50 boxes	each box	15.95	10.20	
36 Month Term Plan-1 to 50 boxes	each box	15.95	8.50	
All Other Lines				
No Term Plan	each box	15.95	11.90	
12 Month Term Plan	each box	15.95	10.20	
36 Month Term Plan	each box	15.95	8.50	
(2) **Answering Mailboxes** [3, 4]				
CentraNet® Lines				
Three (3) Minute Box	each box	25.00	8.46	
Five (5) Minute Box	each box	25.00	18.62	
All Other Lines				
Three (3) Minute Box	each box	20.00	8.46	
Five (5) Minute Box	each box	20.00	18.62	(L[2])
(3) **Extension Message Boxes - First Message Box** [2, 3, 4]				(L[3])
CentraNet® Lines				
No Term Plan	each box	$ 29.95	$ 16.96	
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26	(L)
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41	(L[1])
All Other Lines				
No Term Plan	each box	19.95	16.96	
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26	
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41	

1 Business customers only.
2 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
3 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
4 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
5 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (L[1]) (L[3])

(L) Material formerly on this sheet moved to 11th Revised Sheet 17.
(L[1]) Material formerly on this sheet moved to 2nd Revised Sheet 17.1.
(L[2]) Material moved from 3rd Revised Sheet 18.1.
(L[3]) Material moved from 3rd Revised Sheet 18.2.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rate

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				
Extension Message Boxes [1, 2, 3]				(T)
First Message Box				
CentraNet® Lines				
No term plan	each box	$ 29.95	$ 19.95	
12 month term plan				
from 1 to 50 boxes	each box	29.95	17.95	
from 51 to 250 boxes	each box	29.95	15.95	
36 month term plan				
from 1 to 50 boxes	each box	29.95	16.95	
from 51 to 250 boxes	each box	29.95	14.95	
All Other Lines				
No Term plan	each box	19.95	19.95	
12-month term plan				
from 1 to 50 boxes	each box	29.95	17.95	
from 51 to 250 boxes	each box	29.95	15.95	
36-month term plan				
from 1 to 50 boxes	each box	29.95	16.95	
from 51 to 250 boxes	each box	29.95	14.95	
Additional Message Box				
CentraNet® Lines	each box	10.00	5.00	
All Other Lines	each box	10.00	5.00	
Enhanced Mailboxes				
with 50 Message Capacity	each box	8.00	4.00	
with 100 Message Capacity	each box	25.00	15.00	
CentraNet® Enhanced Mailboxes				
with 50 Message Capacity	each box	8.00	4.00	
with 100 Message Capacity	each box	25.00	15.00	
Answering Mailboxes [2, 3]				(T)
CentraNet® Lines				
Five (5) Minute Box	each box	25.00	21.90	
Three (3) Minute Box	each box	25.00	9.95	
All Other Lines				
Five (5) Minute Box	each box	25.00	21.90	
Three (3) Minute Box	each box	25.00	9.95	
Message Waiting Indicator Visual-FSK	each line	1.00	.50	

1 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)

2 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.

3 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
GTE Voice Messaging - Continued				
Extension Message Boxes				
First Message Box				
CentraNet® Lines				
No term plan	each box	$ 29.95	$ 19.95	(T)
12 month term plan				(T)
from 1 to 50 boxes	each box	29.95	17.95	
from 51 to 250 boxes	each box	29.95	15.95	
36 month term plan				(T)
from 1 to 50 boxes	each box	29.95	16.95	
from 51 to 250 boxes	each box	29.95	14.95	
All Other Lines				
No Term plan	each box	19.95	19.95	(T)
12-month term plan				(T)
from 1 to 50 boxes	each box	29.95	17.95	
from 51 to 250 boxes	each box	29.95	15.95	
36-month term plan				(T)
from 1 to 50 boxes	each box	29.95	16.95	
from 51 to 250 boxes	each box	29.95	14.95	
Additional Message Box				
CentraNet® Lines	each box	10.00	5.00	
All Other Lines	each box	10.00	5.00	
Enhanced Mailboxes				
with 50 Message Capacity	each box	8.00	4.00	
with 100 Message Capacity	each box	25.00	15.00	
CentraNet Enhanced Mailboxes				
with 50 Message Capacity	each box	8.00	4.00	
with 100 Message Capacity	each box	25.00	15.00	
Answering Mailboxes				
CentraNet® Lines				
Five (5) Minute Box	each box	25.00	21.90	
Three (3) Minute Box	each box	25.00	9.95	
All Other Lines				
Five (5) Minute Box	each box	25.00	21.90	
Three (3) Minute Box	each box	25.00	9.95	
Message Waiting Indicator				(P)
Visual-FSK	each line	1.00	.50	(P)

(P) Pending approval of Advice Letter No. 8837.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service

a. Inside Wire Maintenance (IWM)

	Monthly Rate	
Residence service with a package subscription [1], Each Line	$ 4.95	(I)
Residence service without a package subscription, Each Line	$ 5.95	(I)
Business service, Each Line	5.75	
CentraNet[R] Service, Each Line	5.75	

b. Inside Wire Maintenance (IWM) Alternative Offer

	Monthly Rate		Nonrecurring Charge
Initial charge for immediate coverage			$39.95
Residence service with a package subscription [1], Each Line, with a 12-month commitment	$ 4.95	(I)	
Residence service without a package subscription, Each Line, with a 12-month commitment	$ 5.95	(I)	
Charge for cancellation prior to the end of the 12-month period Early termination fee			50.00

[1] Available to residence customers who subscribe to Local Package Lite, Local Package Elite, Verizon Regional Package Unlimited [SM], Regional Essentials or Regional Value and the applicable long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service

a. Inside Wire Maintenance (IWM)

	Monthly Rate	
Residence service with a package subscription [1], Each Line	$ 3.99	(T)
Residence service without a package subscription, Each Line	$ 4.95	
Business service, Each Line	5.75	
CentraNet[R] Service, Each Line	5.75	

b. Inside Wire Maintenance (IWM) Alternative Offer (N)

	Monthly Rate	Nonrecurring Charge	
Initial charge for immediate coverage		$39.95	
Residence service with a package subscription [1], Each Line, with a 12-month commitment	$ 3.99		
Residence service without a package subscription, Each Line, with a 12-month commitment	$ 4.95		
Charge for cancellation prior to the end of the 12-month period Early termination fee		50.00	(N)

(D)

[1] Available to residence customers who subscribe to Local Package Lite, Local Package Elite, Verizon Regional Package Unlimited [SM], Regional Essentials or Regional Value and the applicable long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service

a. Inside Wire Maintenance (IWM)

Monthly Rates	Monthly Rate	
Residence service with a package subscription [2], Each Line	$ 3.99	(N) (I)
Residence service without a package subscription, Each Line	$ 4.95	(N) (I)
Business service, Each Line	5.75	
CentraNet[R] Service, Each Line	5.75	

1 Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005.

2 Available to residence customers who subscribe to Local Package Lite, Local Package Elite, Verizon Regional Package Unlimited [SM], Regional Essentials or Regional Value and the applicable long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance. (N) | (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service

a. Inside Wire Maintenance (IWM)

(T)

Monthly Rates	Monthly Rate	
Residence service, Each Line	$ 2.99	
Business service, Each Line	5.75	(I)
CentraNet[R] Service, Each Line	5.75	(I) (T)

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service

a. Inside Wire Maintenance (IWM)

Monthly Rates	Maximum Monthly Rate	Current Monthly Rate	
Residence service, Each Line	$ 2.99	$ 2.99	
Business service, Each Line	5.00	5.00	(I)
CentraNet[R] Service, Each Line	5.00	5.00	(I)

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service (L) (L[2])(T)

a. Inside Wire Maintenance (IWM)

Monthly Rates	Maximum Monthly Rate	Current Monthly Rate	
Residence service, Each Line	$ 2.99	$ 2.99	
Business service, Each Line	5.00	3.95	(T)
CentraNet[R] Service, Each Line	5.00	3.95	(L)
			(L[1])
			(D)
			(D)

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (L[2])

(L) Material formerly on this sheet moved to 2nd Revised Sheet 17.1.

(L[1]) Material formerly on this sheet moved to 8th Revised Sheet 18. (L[1])

(L[2]) Material moved from 3rd Revised Sheet 20.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				
Verizon Advantage Pack [1, 7]				(T)
(a) Verizon IntraLATA Toll [2]		--	--	
(b) The customer may choose one of the following services: [3, 4]				
(1) CentraNet® Service		--	--	
(2) CentraNet® CustoPAK Service		--	--	
(3) WorkSmart Service		--	--	
(c) The customer may choose one of the following Verizon Voice Messaging services:				
(1) **Message Boxes** [4, 5, 6]				
CentraNet® Lines				
No Term Plan	each box	$ 15.95	$ 11.90	
12 Month Term Plan-1 to 50 boxes	each box	15.95	10.20	
36 Month Term Plan-1 to 50 boxes	each box	15.95	8.50	
All Other Lines				
No Term Plan	each box	15.95	11.90	
12 Month Term Plan	each box	15.95	10.20	
36 Month Term Plan	each box	15.95	8.50	
(2) **Answering Mailboxes** [5, 6]				
CentraNet® Lines				
Three (3) Minute Box	each box	25.00	8.46	
Five (5) Minute Box	each box	25.00	18.62	
All Other Lines				
Three (3) Minute Box	each box	20.00	8.46	
Five (5) Minute Box	each box	20.00	18.62	

1 Business customers only.
2 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
3 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
5 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
6 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
7 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (N) (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				
Verizon Advantage Pack [1]				
(a) Verizon IntraLATA Toll [2]		--	--	
(b) The customer may choose one of the following services: [3, 4]				
(1) CentraNet® Service		--	--	
(2) CentraNet® CustoPAK Service		--	--	
(3) WorkSmart Service		--	--	
(c) The customer may choose one of the following Verizon Voice Messaging services:				
(1) **Message Boxes** [4, 5, 6]				(T)
CentraNet® Lines				
No Term Plan	each box	$ 15.95	$ 11.90	
12 Month Term Plan-1 to 50 boxes	each box	15.95	10.20	
36 Month Term Plan-1 to 50 boxes	each box	15.95	8.50	
All Other Lines				
No Term Plan	each box	15.95	11.90	
12 Month Term Plan	each box	15.95	10.20	
36 Month Term Plan	each box	15.95	8.50	
(2) **Answering Mailboxes** [5, 6]				(T)
CentraNet® Lines				
Three (3) Minute Box	each box	25.00	8.46	
Five (5) Minute Box	each box	25.00	18.62	
All Other Lines				
Three (3) Minute Box	each box	20.00	8.46	
Five (5) Minute Box	each box	20.00	18.62	

1 Business customers only.
2 See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
3 See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
4 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
5 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (N)
6 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (N)

Continued

COMPETITIVE SERVICES (N)

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate
Verizon Voice Messaging - Continued			
Verizon Advantage Pack [1]			
(a) Verizon IntraLATA Toll [2]		--	--
(b) The customer may choose one of the following services: [3, 4]			
(1) CentraNet® Service		--	--
(2) CentraNet® CustoPAK Service		--	--
(3) WorkSmart Service		--	--
(c) The customer may choose one of the following Verizon Voice Messaging services:			
(1) **Message Boxes** [4]			
CentraNet® Lines			
No Term Plan	each box	$ 15.95	$ 11.90
12 Month Term Plan-1 to 50 boxes	each box	15.95	10.20
36 Month Term Plan-1 to 50 boxes	each box	15.95	8.50
All Other Lines			
No Term Plan	each box	15.95	11.90
12 Month Term Plan	each box	15.95	10.20
36 Month Term Plan	each box	15.95	8.50
(2) **Answering Mailboxes**			
CentraNet® Lines			
Three (3) Minute Box	each box	25.00	8.46
Five (5) Minute Box	each box	25.00	18.62
All Other Lines			
Three (3) Minute Box	each box	20.00	8.46
Five (5) Minute Box	each box	20.00	18.62

(N)

[1] Business customers only. (N)
[2] See Schedule Cal. P.U.C. No. B-1 for Verizon IntraLATA Toll rates, terms and conditions.
[3] See Schedule Cal. P.U.C. No. A-2 for CentraNet® Service and CentraNet® CustoPAK Service rates, terms and conditions. See Schedule Cal. P.U.C. No. A-40 for WorkSmart Service rates, terms and conditions.
[4] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

c. Simple Inside Wire Billable Repair Service - Residence (T)

	Nonrecurring Charge	(D)
Repair Charge [1]		
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 85.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	127.00	
Sundays and Holidays	170.00	
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	21.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	31.00	
Sundays and Holidays	42.00	(D)

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued (L) (T)

b. Simple Inside Wire Billable Repair Service - Residence (L[1]) (T)

Nonrecurring Charges	Maximum NRC	Current NRC
Repair Charge [1]		
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 170.00	$ 85.00
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	254.00	127.00
Sundays and Holidays	340.00	170.00
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	42.00	21.00
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	62.00	31.00
Sundays and Holidays	84.00	42.00

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks. (L[1])

(L) Material formerly on this sheet moved to 8th Revised Sheet 18.
(L[1]) Material moved from 1st Revised Sheet 16.1.1. (L)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate
Verizon Voice Messaging - Continued			
Verizon Advantage Pack [1, 5] - Continued			
(c) The customer may choose one of the following Verizon Voice Messaging services: - Continued			
(3) **Extension Message Boxes - First Message Box** [2, 3, 4]			
CentraNet® Lines			
No Term Plan	each box	$ 29.95	$ 16.96
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41
All Other Lines			
No Term Plan	each box	19.95	16.96
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41

(T)

1 Business customers only.
2 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
3 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox.
4 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area.
5 Verizon Advantage Pack is grandfathered and limited to existing customers at existing locations as of March 21, 2005. No moves, changes or additions will be permitted. (N)

(N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				
Verizon Advantage Pack [1] - Continued				
(c) The customer may choose one of the following Verizon Voice Messaging services: - Continued				
(3) **Extension Message Boxes - First Message Box** [2, 3, 4]				(T)
CentraNet® Lines				
No Term Plan	each box	$ 29.95	$ 16.96	
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26	
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41	
All Other Lines				
No Term Plan	each box	19.95	16.96	
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26	
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41	

1 Business customers only.
2 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
3 For customers with Measured-Rate Service, Local Calling Rate charges from Schedule Cal. P.U.C. No. A-1, Section II.C, will apply each time the Voice Mailbox is accessed, and for each call forwarded to the Mailbox. (N)
4 Long distance charges may apply when a customer accesses the Voice Mailbox from a location outside the local calling area. (N)

Continued

COMPETITIVE SERVICES (N)

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate
Verizon Voice Messaging - Continued			
Verizon Advantage Pack [1] - Continued			
(c) The customer may choose one of the following Verizon Voice Messaging services: - Continued			
(3) **Extension Message Boxes - First Message Box** [2]			
CentraNet® Lines			
No Term Plan	each box	$ 29.95	$ 16.96
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41
All Other Lines			
No Term Plan	each box	19.95	16.96
12 Month Term Plan-1 to 50 boxes	each box	29.95	15.26
36 Month Term Plan-1 to 50 boxes	each box	29.95	14.41 (N)

[1] Business customers only. (N)
[2] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

d. Simple Inside Wire Billable Repair Service - Business (T)

	Current NRC	(D)
Repair Charge [1]		
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 150.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	190.00	
Sundays and Holidays	225.00	
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair		
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	27.50	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	40.00	
Sundays and Holidays	55.00	(D)

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued

c. Simple Inside Wire Billable Repair Service - Business

Nonrecurring Charges	Maximum NRC	Current NRC	
Repair Charge [1]			
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair			
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 200.00	$ 150.00	(I)
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	254.00	190.00	(I)
Sundays and Holidays	340.00	225.00	(I)
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair			
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	42.00	27.50	(I)
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	62.00	40.00	(I)
Sundays and Holidays	84.00	55.00	(I)

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Inside Wire Maintenance (IWM) Service and Simple Inside Wire Billable Repair Service - Continued (L) (L[2])(T)

c. Simple Inside Wire Billable Repair Service - Business

Nonrecurring Charges	Maximum NRC	Current NRC	
Repair Charge [1]			
First hour, or less, of billable time required to dispatch employee, locate trouble, and complete repair			(L)
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	$ 200.00	$ 100.00	(L[1])
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	254.00	127.00	
Sundays and Holidays	340.00	170.00	
Each additional 15 minutes, or less, of billable time required to locate trouble and complete repair			
Weekdays (Weekdays, except holidays, 8:00 a.m. to 5:00 p.m.)	42.00	21.00	
After Hours (Weekdays 5:00 p.m. to 8:00 a.m. and Saturdays, except holidays)	62.00	31.00	
Sundays and Holidays	84.00	42.00	

[1] Includes minor materials, i.e. wire, jacks, and material used directly on wire and jacks. (L[2])

(L) Material formerly on this sheet moved to 2nd Revised Sheet 17.1.
(L[1]) Material formerly on this sheet moved to Original Sheet 21. (L[1])
(L[2]) Material moved from 1st Revised Sheet 16.1.2.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Verizon Voice Messaging - Continued				(T)
Verizon OnePoint Voice Mail (OPVM) Service				(N)
Single Line	each box	$ 32.00	$ 16.00	|
Hunt Group	each box	48.00	24.00	(N)
Automated Information Services (AIS) [1]				
Basic Port				
Month-to-month	each	60.00	60.00	
12 month agreement	each	60.00	55.00	
36 month agreement	each	60.00	50.00	
Enhanced Port				
Month-to-month	each	70.00	70.00	
12 month agreement	each	60.00	60.00	
36 month agreement	each	50.00	50.00	
EZ-Automated Information Services (AIS) [1]				
Basic Port				
Month-to-month	each	75.00	60.00	
12 month agreement	each	75.00	55.00	
36 month agreement	each	75.00	50.00	
Enhanced Port				
Month-to-month	each	85.00	70.00	
12 month agreement	each	75.00	60.00	
36 month agreement	each	65.00	50.00	
AIS Call Forwarding				
Month-to-month	each	50.00	18.20	
12 month agreement	each	50.00	18.20	
36 month agreement	each	50.00	18.20	

[1] Business customers only.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
Automated Information Services (AIS) [1]				(T)
Basic Port				
Month-to-month	each	$ 60.00	$ 60.00	(T)
12 month agreement	each	60.00	55.00	
36 month agreement	each	60.00	50.00	
Enhanced Port				
Month-to-month	each	70.00	70.00	
12 month agreement	each	60.00	60.00	
36 month agreement	each	50.00	50.00	
EZ-Automated Information Services (AIS) [1]				(T)
Basic Port				
Month-to-month	each	75.00	60.00	
12 month agreement	each	75.00	55.00	
36 month agreement	each	75.00	50.00	
Enhanced Port				
Month-to-month	each	85.00	70.00	
12 month agreement	each	75.00	60.00	
36 month agreement	each	65.00	50.00	
AIS Call Forwarding				
Month-to-month	each	50.00	18.20	
12 month agreement	each	50.00	18.20	
36 month agreement	each	50.00	18.20	

[1] Business customers only. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
				(D)
Automated Information Services (AIS)*				
Basic Port				
Month-to-month	each	60.00	60.00	
12 month agreement	each	60.00	55.00	
36 month agreement	each	60.00	50.00	
Enhanced Port				
Month-to-month	each	70.00	70.00	
12 month agreement	each	60.00	60.00	
36 month agreement	each	50.00	50.00	
EZ-Automated Information Services (AIS)*				
Basic Port				
Month-to-month	each	75.00	60.00	
12 month agreement	each	75.00	55.00	
36 month agreement	each	75.00	50.00	
Enhanced Port				
Month-to-month	each	85.00	70.00	
12 month agreement	each	75.00	60.00	
36 month agreement	each	65.00	50.00	
AIS Call Forwarding				
Month-to-month	each	50.00	18.20	
12 month agreement	each	50.00	18.20	
36 month agreement	each	50.00	18.20	(D)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

2. Monthly Rates - Continued

Service	Unit	Maximum Monthly Rate	Current Monthly Rate	
FaxThru*	each line	20.00	9.95	
Automated Information Services (AIS)*				
Basic Port				
Month-to-month	each	60.00	60.00	
12 month agreement	each	60.00	55.00	
36 month agreement	each	60.00	50.00	
Enhanced Port				(P)
Month-to-month	each	70.00	70.00	(P)
12 month agreement	each	60.00	60.00	|
36 month agreement	each	50.00	50.00	(P)
EZ-Automated Information Services (AIS)*				(N)
Basic Port				|
Month-to-month	each	75.00	60.00	|
12 month agreement	each	75.00	55.00	|
36 month agreement	each	75.00	50.00	|
Enhanced Port				|
Month-to-month	each	85.00	70.00	|
12 month agreement	each	75.00	60.00	|
36 month agreement	each	65.00	50.00	(N)
AIS Call Forwarding				(P)
Month-to-month	each	50.00	18.20	. .
12 month agreement	each	50.00	18.20	|
36 month agreement	each	50.00	18.20	(P)

* Business customers only.

(P) Pending approval of Advice Letter No. 8643.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

3. Automated Information Services (AIS)

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]	
a. Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,500.00	495.00	
Enhanced Port, per customer	each	1,500.00	495.00	
Change Charge, per customer, per order				
1st change	each	100.00	50.00	
Each additional change	each	50.00	35.00	
b. EZ-Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,000.00	195.00	
Enhanced Port, per customer	each	1,000.00	195.00	(X)
				|
				(X)

4. Customer Name and Address (CNA) Service [3]

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]
Per call	each	2.00	0.95

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] Business customers only.
[3] Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1.

(X) Deleting material filed in Advice Letter No. 8643, which was withdrawn on 6/24/99.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

3. Automated Information Services (AIS) (L) (L[1])(T)

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]	(T)
a. Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,500.00	495.00	
Enhanced Port, per customer	each	1,500.00	495.00	
Change Charge, per customer, per order				
1st change	each	100.00	50.00	
Each additional change	each	50.00	35.00	
b. EZ-Automated Information Services (AIS) [2]				
Basic Port, per customer	each	1,000.00	195.00	
Enhanced Port, per customer	each	1,000.00	195.00	
c. AIS Call Forwarding				
CentraNet® Line	each	25.00	0.00	
Business Line	each	25.00	0.00	

4. Customer Name and Address (CNA) Service [3]

Nonrecurring Charges	Unit	Maximum NRC [1]	Current NRC [1]
Per call	each	2.00	0.95

[1] Schedule Cal. P.U.C. No. A-41 charges are not applicable.
[2] Business customers only.
[3] Operator assisted calls to CNA will be assessed the applicable operator assisted station message service charge, as set forth in Schedule Cal. P.U.C. No. O-1. (L) (L[1])

(L) Material formerly on this sheet moved to 3rd Revised Sheet 18.1.
(L[1]) Material moved from 10th Revised Sheet 16.1.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Monthly Rates - Continued (T)

Service	Maximum Monthly Rate	Current Monthly Rate	
Inside Wire Maintenance (IWM)			
Residence service, Each Line	$ 2.99	$ 2.99	(I) (D)
Business service, Each Line	5.00	3.95	(I)
CentraNet[R] Service, Each Line	5.00	3.95	(I)
Landlord Inside Wire Maintenance Service [1]			(D) (T)
Simple Inside Wire Maintenance Plan, Residence Service Each Unit	2.99	1.75	(D)

(D)
|
(D)

[1] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (T)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Monthly Rates - Continued (T)

Service	Maximum Monthly Rate	Current Monthly Rate
Inside Wire Maintenance (IWM)		
Residence service, Each Line	$ 2.99	$ 1.75 [1]
Business service, Each Line	5.00	2.50
CentraNet[R] Service, Each Line	5.00	2.50
Landlord Inside Wire Maintenance Service [2, 3] (T)		
Simple Inside Wire Maintenance Plan, Residence Service Each Unit	2.99	1.75 [1]

[1] This rate is the maximum charge for a period of one year following the effective date of June 02, 2004 of Decision No. 04-05-058. Thereafter, the maximum rate is $2.99.
[2] See Schedule Cal P.U.C. No. A-41 for nonrecurring charges applicable to adding Landlord Inside Wire Maintenance Service.
[3] Landlord Inside Wire Maintenance Service is withdrawn as of June 06, 2005. (N)

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

1. Nonrecurring Rates - Continued

Service	Maximum Monthly Rate	(N)	Current Monthly Rate	(L)
Inside Wire Maintenance (IWM)				
Residence service, Each Line	$ 2.99		$ 1.75 [1]	
Business service, Each Line	5.00		2.50	
CentraNet[R] Service, Each Line	5.00	(N)	2.50	(L)
Landlord Inside Wire Maintenance Service [2]				(L[1])
Simple Inside Wire Maintenance Plan, Residence Service Each Unit	2.99	(N)	1.75 [1]	(L[1])

[1] This rate is the maximum charge for a period of one year following the effective date of June 02, 2004 of Decision No. 04-05-058. Thereafter, the maximum rate is $2.99. (N)

[2] See Schedule Cal P.U.C. No. A-41 for nonrecurring charges applicable to adding Landlord Inside Wire Maintenance Service. (N)

(L) Material moved from Schedule Cal P.U.C. No. A-9, 9th Revised Sheet 3, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

(L[1]) Material moved from Schedule Cal P.U.C. No. A-9, 4th Revised Sheet 3.4, due to reclassification of Inside Wire Maintenance Service from a Category II to a Category III service.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

3. Automated Information Services (AIS) - Continued

Monthly Rates	Unit	Maximum Monthly Rate	Current Monthly Rate
a. Automated Information Services (AIS) [1]			
Basic Port			
Month-to-month	each	60.00	60.00
12 month agreement	each	60.00	55.00
36 month agreement	each	60.00	50.00
Enhanced Port			
Month-to-month	each	70.00	70.00
12 month agreement	each	60.00	60.00
36 month agreement	each	50.00	50.00
b. EZ-Automated Information Services (AIS) [1]			
Basic Port			
Month-to-month	each	75.00	60.00
12 month agreement	each	75.00	55.00
36 month agreement	each	75.00	50.00
Enhanced Port			
Month-to-month	each	85.00	70.00
12 month agreement	each	75.00	60.00
36 month agreement	each	65.00	50.00

(X)
|
(X)

[1] Business customers only.

(X) Deleting material filed in Advice Letter No. 8643, which was withdrawn on 6/24/99.

Continued

COMPETITIVE SERVICES

III. VOICE BASED SERVICES - Continued

D. RATES - Continued

3. Automated Information Services (AIS) - Continued

Monthly Rates	Unit	Maximum Monthly Rate	Current Monthly Rate	
a. Automated Information Services (AIS) [1]				(L)
Basic Port				
Month-to-month	each	60.00	60.00	
12 month agreement	each	60.00	55.00	
36 month agreement	each	60.00	50.00	
Enhanced Port				
Month-to-month	each	70.00	70.00	
12 month agreement	each	60.00	60.00	
36 month agreement	each	50.00	50.00	
b. EZ-Automated Information Services (AIS) [1]				
Basic Port				
Month-to-month	each	75.00	60.00	
12 month agreement	each	75.00	55.00	
36 month agreement	each	75.00	50.00	
Enhanced Port				
Month-to-month	each	85.00	70.00	
12 month agreement	each	75.00	60.00	
36 month agreement	each	65.00	50.00	
c. AIS Call Forwarding				
Month-to-month	each	50.00	18.20	
12 month agreement	each	50.00	18.20	
36 month agreement	each	50.00	18.20	

[1] Business customers only. (L)

(L) Material moved from 8th Revised Sheet 19.

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