MESSAGE MANAGER SERVICE@

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 are withdrawn effective as of the date shown below

MESSAGE MANAGER SERVICE@ (N)

LIST OF EFFECTIVE SHEETS

Sheets A through 6 of this schedule are effective as of the date shown on each sheet. (N)

Sheet	Number of Revision	
A	Original	*
1	Original	*
2	Original	*
3	Original	*
4	Original	*
5	Original	*
6	Original	*

* New (N)

@ This service is grandfathered and limited to existing end user customers subscribing to this service at the same customer location as of June 28, 1997. (N)

Continued

MESSAGE MANAGER SERVICE@ (N)

APPLICABILITY

Message Manager Service is a Central Office based Voice Mail Service with the capability to record and store voice messages for subsequent playback.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

RATES			Monthly Rate#
A1	Basic Message Manager*		$ 2.60
	B1 Standard Features		
	All exchanges except Ridgecrest		
	Message Length	5 minutes	
	Message Storage	25 messages	
	Message Retention	2 weeks	
	Greeting Length	5 minutes	
	Ridgecrest		
	Message Length	1 minute	
	Message Storage	10 messages	
	Message Retention	2 weeks	
	Greeting Length	1 minute	
	B2 Optional Features		
	Time and Date Stamp (Except in Ridgecrest where it is part of the service)		1.00

* Customer must subscribe to Stutter Dial Tone and one of the Call Forward Busy/No Answer packages.

\# Plus Nonrecurring charges in Schedule No. A-41.

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Continued

MESSAGE MANAGER SERVICE@ (N)

RATES - Continued

			Monthly Rate#
A2	Intermediate Message Manager		$ 4.95
	B1 Standard Features		
	All exchanges except Ridgecrest		
	Message Length	5 minutes	
	Message Storage	25 messages	
	Message Retention	2 weeks	
	Greeting Length	5 minutes	
	Ridgecrest		
	Message Length	3 minutes	
	Message Storage	30 messages	
	Message Retention	2 weeks	
	Greeting Length	3 minutes	
	B2 Optional Features		
	Time and Date Stamp (Except in Ridgecrest where it is part of the service)		1.00

	Monthly Rate Bus	Res
Call Forward Busy/No Answer (where available)*		
Stutter Dial Tone (where available)**	1.75	1.25

* For rates see Schedule No. A-40.

** Stutter Dial Tone will be available to Message Manager customers only.

Plus Nonrecurring charges in Schedule No. A-41.

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Continued

MESSAGE MANAGER SERVICE@ (N)

RATES - Continued

		Monthly Rate#
A3	Enhanced Message Manager	$10.00

B1 Standard Features

Time and Date Stamp
Pager Notification
Message Delivery of up to 9 Messages

All exchanges except Ridgecrest

Message Length	5 minutes
Message Storage	58 messages
Message Retention	2 weeks
Greeting Length	5 minutes

Ridgecrest

Message Length	3 minutes
Message Storage	60 messages
Message Retention	2 weeks
Greeting Length	3 minutes

B2 Optional Features

	Monthly Rate Bus	Res
Call Forward Busy/No Answer (where available)*		
Stutter Dial Tone (where available)**	1.75	1.25

* For rates see Schedule Cal. P.U.C. No. A-40.

** Stutter Dial Tone will be available to Message Manager customers only.

Plus Nonrecurring Charges in Schedule No. A-41.

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Continued

MESSAGE MANAGER SERVICE@ (N)

SPECIAL CONDITIONS

A1 Basic Message Manager

Basic Message Manager Service provides the customer with automatic telephone answering capability. The Message Manager will pick up inbound calls to the destination as it works in conjunction with the feature Call Forward Busy/Call Forward No Answer. The feature, Stutter Dial Tone, will notify the customer that a message is waiting in queue. Customers access their messages by dialing a central access number and entering their personal identification code.

A2 Intermediate Message Manager

Intermediate Message Manager Service provides the customer with the ability to receive automatic telephone answering or direct message deposit via direct inward dialing (DID). Each Intermediate Message Manager includes a separate unique DID number that allows the user to receive messages directly from callers into their Message Manager. This package may also be used in conjunction with the various call forwarding features for manual and automatic call forwarding from the user's inbound residential/business line to the user's message manager service.

A3 Enhanced Message Manager

Enhanced Message Manager Service provides the customer with the ability to receive automatic telephone answering or direct message deposit via direct inward dialing (DID). Each Enhanced Message Manager includes a separate, unique DID number that allows the user to receive messages directly from callers into their message manager. This package may also be used in conjunction with the various call forwarding features for manual and automatic call forwarding from the user's inbound residential/business line to the user's Message Manager Service. Enhanced users receive date and time stamp for each message deposited in their message manager, as part of the standard offering, and the ability to send messages to a telephone and other users. Enhanced users may send the message at a future date and time and as far as 30 days into the future. Enhanced users may also receive message notification to a pager or telephone if desired (this feature is preprogrammed and not user changeable).

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(N)

Continued

MESSAGE MANAGER SERVICE@ (N)

SPECIAL CONDITIONS - Continued

A4 The standard features are included in each of the Message Manager packages. The optional features may be purchased separately at the tariffed rate.

A5 Message Manager Service requires use of a dual tone multi-frequency (DTMF) compatible telephone set.

A6 This service is not available on party line services.

A7 Message Manager Service associated with local exchange access service is subject to temporary disconnection for nonpayment in accordance with Rule No. 11, Schedule No. D&R.

A8 The minimum charge for services provided under this schedule shall be one month.

A9 The Utility makes no guarantee and assumes no liability for accuracy, performance, or non-performance of the Message Manager Service. Credit adjustments will be made in accordance with the provisions outlined in Rule No. 26, Schedule Cal. P.U.C. No. D&R.

A10 The Nonrecurring charges as set forth in Schedule No. A-41 will apply to all installations and/or changes.

A11 Service is only offered where facilities and operating conditions permit.

A12 Certain rotary hunting services may not be compatible with the Message Manager Service.

A13 Call Waiting takes precedence over Call Forwarding to a mailbox.

A14 Intermediate or Enhanced Message Manager Service may be provisioned without association to an exchange access line.

A15 Basic Message Manager and the Stutter Dial Tone feature is provided only in association with a local exchange telephone access line.

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Continued

MESSAGE MANAGER SERVICE@ (N)

SPECIAL CONDITIONS - Continued

A16 Under certain conditions, facilities' restrictions and limitations may prevent message delivery from activating at the precise time designated by the customer.

A17 The number outdialed for pager notification or special delivery is restricted to the local calling area.

A18 Feature Descriptions

B1 Greeting Length - The time allotted for the message a caller hears when accessing a mailbox.

B2 Message Sending - Allows customers to send messages to other mailboxes or groups of mailboxes individually or simultaneously.

B3 Message Length - The maximum time, in minutes, a caller has to leave a message in a mailbox.

B4 Message Retention - The amount of time a message may be allowed to remain in the mailbox.

B5 Message Storage - The maximum quantity of messages a user may save for subsequent retrieval.

B6 Message Waiting Notification - Special stutter dial tone indicates a new message is waiting. Regular dial tone returns after message is retrieved, erased, or stored.

B7 Pager Notification - Notifies a specific pager unit that a message is in the mailbox.

B8 Personal Greeting - A changeable, recorded greeting to callers, such as itinerary, phone numbers, or special instructions.

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