

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 13 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	3rd *		
B	2nd		
1	1st		
2	Original		
3	Original		
4	Original		
5	Original		
6	1st		
7	Original		
8	Original		
9	1st		
10	Original		
11	1st *		
12	Original		
13	1st		

* Denotes change

Continued

Advice Letter No. 10,676

Issued By

Date Filed NOV 21, 2003
 Effective DEC 22, 2003

Decision No.

Director
 Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 13 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	2nd *		
B	2nd *		
1	1st		
2	Original		
3	Original		
4	Original		
5	Original		
6	1st *		
7	Original		
8	Original		
9	1st *		
10	Original		
11	Original		
12	Original		
13	1st *		

* Denotes change

Continued

Advice Letter No. 8765

Issued By

Date Filed JUN 25, 1998

Effective JUN 30, 1998

Decision No.

Director
Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

LIST OF EFFECTIVE SHEETS

Sheets A through 13 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all (T) material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Original or Number of Revision</u>
A	1st *		
B	1st *		
1	1st *		
2	Original *		
3	Original *		
4	Original *		
5	Original *		
6	Original *		
7	Original *		
8	Original *		
9	Original *		
10	Original *		
11	Original *		
12	Original *		
13	Original *		

* Denotes change

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective ~~MAR 12, 1996~~

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

TABLE OF CONTENTS

<u>SECTION</u>	<u>Sheet</u>	
I. GENERAL		
A. Applicability	1	
B. Description of Service	1	
C. Definitions	2	
II. SPECIAL CONDITIONS		
A. Services	5	
III. REGULATIONS		
A. General	8	
B. Customer Requirements and Responsibilities	8	
C. Limitation of Liability	9	
D. Indemnification	11	
E. Proprietary Information	11	
F. Termination and Cancellation	11	
G. Warm Line	12	
IV. RATES		
A. E9-1-1 Trunk	13	
B. E9-1-1 Selective Routing	13	
C. E9-1-1 ALI/Selective Routing Database Administration	13	
D. E9-1-1 PSALI Software	13	(T)
E. GTE PSALI User's Guide	13	(T)
F. Selective Router Boundary Maps	13	
G. MSAG Copies	13	

Continued

Advice Letter No. 8765

Issued By

Date Filed JUN 25, 1998

Effective JUN 30, 1998

Decision No.

Director
Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

TABLE OF CONTENTS

<u>SECTION</u>	<u>Sheet</u>	
I. GENERAL		
A. Applicability	1	
B. Description of Service	1	
C. Definitions	2	(N)
II. SPECIAL CONDITIONS		(T)
A. Services	5	(N)
III. REGULATIONS		
A. General	8	
B. Customer Requirements and Responsibilities	8	
C. Limitation of Liability	9	
D. Indemnification	11	
E. Proprietary Information	11	
F. Termination and Cancellation	11	
G. Warm Line	12	
IV. RATES		
A. E9-1-1 Trunk	13	
B. E9-1-1 Selective Routing	13	
C. E9-1-1 ALI/Selective Routing Database Administration	13	
D. E9-1-1 ALI Entry Software	13	
E. GTE ALI Entry User's Guide	13	
F. Selective Router Boundary Maps	13	
G. MSAG Copies	13	(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

I. GENERAL

A. Applicability

This tariff is applicable to Enhanced 9-1-1 Service provided to Competitive Local Carriers (CLCs) who have an approved Certificate of Public Convenience and Necessity (CPCN) authorizing them to operate in the State of California as outlined in D. 95-07-054. The arrangements in this tariff schedule are only available to those CLCs that have a CPCN. Services offered in this schedule are provided within serving areas as defined in Schedule Cal. P.U.C. No AB, Exchange Area Maps. (T)

B. Description of Service

1. Enhanced 9-1-1 Service

9-1-1 is a single three digit telephone number which connects the calling party with a Public Safety Answering Point (PSAP) for the purpose of requesting emergency help related to public safety. (T)
(D)

Enhanced 9-1-1 (E9-1-1) is the provisioning of 9-1-1 service with the additional features of Automatic Number Identification (ANI), Automatic Location Identification (ALI), and Selective Routing. (N)
|

This tariff allows Competitive Local Carriers to connect to GTE's E9-1-1 system and transfer CLC customer data to GTE's system. Accurate information as to the caller's identity (telephone number) and location (address) is required in order to ensure that the caller is connected to the appropriate PSAP. GTE's E9-1-1 system will enable the CLCs to route calls successfully to the PSAP with accurate ANI and ALI information. (N)
(D)
|

(D)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

I. GENERAL - Continued

C. Definitions

Automatic Number Identification (ANI)

ANI is an E9-1-1 feature that identifies and displays the number of a telephone that originates a 9-1-1 call.

Automatic Location Identification (ALI)

ALI is a proprietary database developed for E9-1-1 systems that provides for a visual display of the caller's telephone number, address and the names of the emergency response agencies that are responsible for that address. CLCs will provide ALI record information in National Emergency Number Association (NENA) Version #2 format. The ALI also shows a Service Provider Number Portability (SPNP) number if applicable.

Automatic Location Identification (ALI) Gateway

The ALI Gateway is a telephone company computer facility that interfaces with the CLC's E9-1-1 administrative site to receive ALI updates and to return error reports for correction.

Competitive Local Carrier (CLC)

A CLC is a facilities based or non facilities based telecommunications carrier that provides local exchange telecommunications services, under the terms of a CPCN granted by the State of California, within the State of California in service areas already served by an existing licensed basic local exchange carrier.

Database Management System (DBMS)

The computer system used to create, store, manipulate and update the data required to provide selective routing and ALI.

Database Records

The residential, business, and government access line subscriber records used by GTE for the purpose of creating and maintaining databases required for E9-1-1 purposes.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

I. GENERAL - Continued

C. Definitions - Continued

Emergency Response Agency

The Emergency Response Agency is a functional division of any agency authorized by an appropriate governmental agency to respond to requests from the public to meet emergencies.

Emergency Service Number (ESN)

A number assigned to the ALI and selective routing databases for all subscriber telephone numbers. The ESN designates a unique combination of police, fire, and emergency medical service response agencies that serve the address location of each in-service telephone number.

Enhanced 9-1-1 Service (E9-1-1)

A telephone communication service which will automatically route a call dialed 9-1-1 to a designated Public Safety Answering Point (PSAP) attendant and will provide to the attendant: the calling party's telephone number, and when possible, the address from which the call is being placed, and the emergency response agencies responsible for the location from which the call was dialed.

Enhanced 9-1-1 (E9-1-1) Trunk

A dedicated line, trunk or channel between two central offices or switching devices for the purpose of providing a voice and signalling path for 9-1-1 calls.

Master Street Address Guide (MSAG)

A database defining the geographic area of an E9-1-1 service. It is structured to include an alphabetical list of the street names, high-low house number ranges, community names, and emergency service numbers provided by the Counties, or their agents to GTE.

National Emergency Number Association (NENA)

NENA is an association with a mission to foster the technological advancement, availability and implementation of 9-1-1.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

I. GENERAL - Continued

C. Definitions - Continued

P.01 Transmission Grade of Service

A trunk facility provisioning standard with the statistical probability that no more than one call in 100 shall be blocked on initial attempt during the average busy hour.

Public Safety Answering Point (PSAP)

The public safety communications center where 9-1-1 calls placed by the public for a specific geographic area will be answered.

Selective Routing

A service which automatically routes a E9-1-1 call to the PSAP that has jurisdictional responsibility for the service address of the telephone that dialed E9-1-1 irrespective of telephone company exchange or wire center boundaries.

Service Provider Number Portability (SPNP)

A service arrangement whereby CLC end users changing local service providers may retain existing telephone numbers when remaining at their current location or changing their location within the geographic area served by the initial carrier's serving central office.

Site Administrator

A person assigned by the CLC to establish and maintain E9-1-1 service location information for each subscriber to the CLC's service.

Warm Line

A line with the capacity to access E9-1-1 Service even when local telephone service has been temporarily disconnected for non- payment. All CLCs must provide this capability to their customers on all lines.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

II. SPECIAL CONDITIONS

A. Services

E9-1-1 Trunk

GTE shall provide a minimum of two E9-1-1 service trunks or that quantity which will maintain P.01 transmission grade of service, whichever is the higher grade of service, as required by the State of California 911 Program Office. These trunks will be dedicated to routing E9-1-1 calls from the CLC's switch to a selective router at the GTE central office serving a PSAP. Trunks will be provisioned within 30 days from the date the order was received by GTE when facilities are available. In the event facilities are not available, provisioning could exceed 30 days.

E9-1-1 Selective Routing

This service provides the selective routing of E9-1-1 calls received from the CLC switching office. This includes the ability to receive the ANI of the CLC subscriber, selectively route the call to the appropriate PSAP, and forward the subscriber's ANI to that PSAP. This service also allows for selective transfer, speed calling, central office transfer, and certain maintenance functions for each PSAP.

E9-1-1 Automatic Location Information (ALI)/Selective Routing Database Administration

ALI is a proprietary database developed for E9-1-1 systems that is designed to be retrieved via an ANI input for display on a terminal at a PSAP attendant's position.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

II. SPECIAL CONDITIONS - Continued

A. Services - Continued

E9-1-1 Automatic Location Information (ALI)/Selective Routing Database Administration - Continued

The address component of the database consists of the correct address location associated with each subscriber's access line. These records are neither telephone company service records nor directory addresses, but a new database created specifically for the E9-1-1 system extracted from address information developed by GTE from the telephone companies participating in the system and the State or the County(ies). The ALI database will be managed by GTE, but is the property of GTE and any participating telephone company and CLC for those records provided by their company.

The rate for this service includes the costs associated with the use of the E9-1-1 database management system, the ALI retrieval system, Selective Routing system, and the personnel and labor costs associated with support of these systems. This rate requires that the CLC establish access to GTE's E9-1-1 database management system for maintenance of their data and records. The rate also includes administrative and computer processing costs to establish selective routing database tables from jurisdictional profiles at the E9-1-1 tandem control office and providing daily updates to the selective routing database.

E9-1-1 PSALI Software

A personal computer software program that automates the process of building ALI records of CLC customers in the National Emergency Number Association (NENA) standard format. It provides for some limited accuracy checks, uploading the records to GTE, and receiving downloads of records, from GTE, found to contain certain types of errors in the CLC customer records.

Copies of MSAG

Copies of the MSAG will be provided within 3 business days from the time requested. They will be provided on paper, diskette, or in a format suitable for use with desktop computers at the rate listed in the RATES section of this tariff. (D)

Continued

Advice Letter No. 12674

Issued By

Date Filed FEB 14, 2014

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 16, 2014

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

II. SPECIAL CONDITIONS - Continued

A. Services - Continued

E9-1-1 Automatic Location Information (ALI)/Selective Routing Database Administration - Continued

The address component of the database consists of the correct address location associated with each subscriber's access line. These records are neither telephone company service records nor directory addresses, but a new database created specifically for the E9-1-1 system extracted from address information developed by GTE from the telephone companies participating in the system and the State or the County(ies). The ALI database will be managed by GTE, but is the property of GTE and any participating telephone company and CLC for those records provided by their company.

The rate for this service includes the costs associated with the use of the E9-1-1 database management system, the ALI retrieval system, Selective Routing system, and the personnel and labor costs associated with support of these systems. This rate requires that the CLC establish access to GTE's E9-1-1 database management system for maintenance of their data and records. The rate also includes administrative and computer processing costs to establish selective routing database tables from jurisdictional profiles at the E9-1-1 tandem control office and providing daily updates to the selective routing database.

E9-1-1 PSALI Software

(T)

A personal computer software program that automates the process of building ALI records of CLC customers in the National Emergency Number Association (NENA) standard format. It provides for some limited accuracy checks, uploading the records to GTE, and receiving downloads of records, from GTE, found to contain certain types of errors in the CLC customer records.

Copies of MSAG

Copies of the MSAG will be provided within 3 business days from the time requested. They will be provided on paper, diskette, magnetic tape, or in a format suitable for use with desktop computers at the rate listed in the RATES section of this tariff.

Continued

Advice Letter No. 8765

Issued By

Date Filed JUN 25, 1998
Effective JUN 30, 1998

Decision No.

Director
Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

II. SPECIAL CONDITIONS - Continued

A. Services - Continued

E9-1-1 Automatic Location Information (ALI)/Selective Routing Database Administration - Continued

The address component of the database consists of the correct address location associated with each subscriber's access line. These records are neither telephone company service records nor directory addresses, but a new database created specifically for the E9-1-1 system extracted from address information developed by GTE from the telephone companies participating in the system and the State or the County(ies). The ALI database will be managed by GTE, but is the property of GTE and any participating telephone company and CLC for those records provided by their company.

The rate for this service includes the costs associated with the use of the E9-1-1 database management system, the ALI retrieval system, Selective Routing system, and the personnel and labor costs associated with support of these systems. This rate requires that the CLC establish access to GTE's E9-1-1 database management system for maintenance of their data and records. The rate also includes administrative and computer processing costs to establish selective routing database tables from jurisdictional profiles at the E9-1-1 tandem control office and providing daily updates to the selective routing database.

E9-1-1 ALI Entry Software

A personal computer software program that automates the process of building ALI records of CLC customers in the National Emergency Number Association (NENA) standard format. It provides for some limited accuracy checks, uploading the records to GTE, and receiving downloads of records, from GTE, found to contain certain types of errors in the CLC customer records.

Copies of MSAG

Copies of the MSAG will be provided within 3 business days from the time requested. They will be provided on paper, diskette, magnetic tape, or in a format suitable for use with desktop computers at the rate listed in the RATES section of this tariff.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

II. SPECIAL CONDITIONS - Continued

A. Services - Continued

Selective Routing Boundary Maps

Copies of Selective Routing Boundary Maps are available at the rate listed in the RATES section of this tariff. Each map shows the boundary around the outside of the set of exchange areas served by that selective router. The map provides the CLC with the information necessary to set up its network to route E9-1-1 callers to the correct selective router. Selective Routing Boundary Maps will be provided within 3 business days from the time requested.

Warm Lines

All CLC customer lines will have, inherently, the capability to dial 9-1-1 and reach the correct PSAP. This is true even when local telephone service has been temporarily disconnected for non-payment by the CLC.

Service Provided Number Portability (SPNP)

All CLC lines that have been ported via SPNP will reach the correct PSAP when 9-1-1 is dialed. GTE will send both the ported number and the CLC number (if both are received from the CLC). The PSAP attendant will see both numbers where the PSAP is using our standard ALI display screen and the PSAP extracts both numbers from the data that is sent. The PSAP attendant will be able to retrieve the ALI based on the CLC number that will correctly identify the location of the customer.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

III. REGULATIONS

A. General

The Regulations contained in this tariff are in addition to the Regulations contained in GTE's Schedule Cal. P.U.C. No. D&R, Definitions and Rules.

CLCs are required to have an approved Certificate of Public Convenience and Necessity (CPCN) from the State of California, which will allow them to operate with regulatory approval within the State of California. CLCs are required to furnish a copy of the CPCN to GTE upon request.

E9-1-1 Service is provided, where Selective Router ports are available, within 30 days from the initial order date. In the event that facilities are not available, provisioning time could exceed 30 days.

Temporary suspension of E9-1-1 service at the request of the CLC is not allowed.

B. Customer Requirements and Responsibilities

CLCs are required to order a minimum of two E9-1-1 service trunks, or that quantity which will maintain a P.01 transmission grade of service, whichever is the higher standard, and provide the redundancy level required by the State of California 911 Program Office from the CLC's switch to the selective router.

The facility based CLC shall ensure that its switch provides full ten-digit ANI consisting of the Numbering Plan Area (NPA) of the calling station and the seven-digit exchange code. The CLC shall also ensure that its switch provides the line number of the calling station.

The CLC shall be solely responsible for providing customer database records to GTE for inclusion in GTE's ALI database on a timely basis with no more than a two percent error rate (see III.C., Limitation of Liability).

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director

Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

III. REGULATIONS - Continued

B. Customer Requirements and Responsibility - Continued

The CLC must send database records to GTE through GTE's ALI Gateway. This can be done by using GTE's E9-1-1 PSALI Software or GTE will accept electronically transmitted files that conform to National Emergency Number Association (NENA) Version #2 format and according to procedures set forth in GTE Practice No. 444-400-003, Enhanced 9-1-1 Standards for Data Exchange. (T) (x)

Record information for CLC using GTE PSALI Software must be forwarded according to the format and procedures established in GTE's "GTE PSALI User's Guide" which will be provided with the purchase of the GTE PSALI Software Program. The CLC will assign an E9-1-1 site administrator charged with the responsibility of forwarding CLC end user ALI record information to GTE. If the CLC plans to use its own software, the CLC may order a copy of the "GTE PSALI User's Guide" at the rate listed in the RATES section of this tariff. (T) (T)

The CLC will provide information on new customers to GTE within 1 business day of the order completion. GTE will update the database within 2 business days of receiving the data from the CLC. If GTE detects an error in the CLC provided data, the data will be returned to the CLC within 2 business days from when it was provided to GTE. The CLC must also respond to requests from GTE to make corrections to database record errors by uploading corrected records within 2 business days. Manual entry will be allowed only in the event that the system is not functioning properly.

C. Limitation of Liability

The rates charged for the E9-1-1 service do not include, and GTE does not undertake, the tasks of inspection or constant monitoring to discover error, defects or malfunctions in the service. The CLC has the responsibility for reporting all errors, defects and malfunctions to GTE.

Continued

Advice Letter No. 8765

Issued By

Date Filed JUN 25, 1998
Effective JUN 30, 1998

Decision No.

Director
Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

III. REGULATIONS - Continued

B. Customer Requirements and Responsibility - Continued

The CLC must send database records to GTE through GTE's ALI Gateway. This can be done by using GTE's E9-1-1 ALI Entry Software or GTE will accept electronically transmitted files that conform to National Emergency Number Association (NENA) Version #2 format and according to procedures set forth in GTE Practice No. 444-400-003, Enhanced 9-1-1 Standards for Data Exchange.

Record information for CLC using GTE ALI Entry Software must be forwarded according to the format and procedures established in GTE's "GTE ALI Entry User's Guide" which will be provided with the purchase of the GTE ALI Entry Software Program. The CLC will assign an E9-1-1 site administrator charged with the responsibility of forwarding CLC end user ALI record information to GTE. If the CLC plans to use its own software, the CLC may order a copy of the "GTE ALI Entry User's Guide" at the rate listed in the RATES section of this tariff.

The CLC will provide information on new customers to GTE within 1 business day of the order completion. GTE will update the database within 2 business days of receiving the data from the CLC. If GTE detects an error in the CLC provided data, the data will be returned to the CLC within 2 business days from when it was provided to GTE. The CLC must also respond to requests from GTE to make corrections to database record errors by uploading corrected records within 2 business days. Manual entry will be allowed only in the event that the system is not functioning properly.

C. Limitation of Liability

The rates charged for the E9-1-1 service do not include, and GTE does not undertake, the tasks of inspection or constant monitoring to discover error, defects or malfunctions in the service. The CLC has the responsibility for reporting all errors, defects and malfunctions to GTE.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

III. REGULATIONS - Continued

C. Limitation of Liability - Continued

E9-1-1 Service, offered under this tariff, is provided for the benefit of the CLC. The provision of E9-1-1 service shall not be interpreted, construed or regarded as being either expressly or impliedly for the benefit of, or creating any obligation toward, any person or legal entity other than the CLC.

GTE's liability, whether in contract, tort or otherwise, shall be limited to direct damages which shall not exceed the pro rated portion of the monthly charges for the service for the time period during which the service provided pursuant to this tariff is inoperative, but not to exceed in total GTE's monthly charge to the CLC. Under no circumstance shall GTE be responsible or liable for indirect, incidental or consequential damages, including, but not limited to, damages arising from the use or performance of the equipment or software, or the loss of use of the software or equipment, and accessories attached thereto, delay, error or loss of data. In connection with this limitation of liability, the parties recognize that GTE may, from time to time, provide advice, make recommendations or supply other analysis related to the equipment or services described in this agreement, and, while GTE shall use its best efforts in this regard, the CLC acknowledges and agrees that this limitation of liability shall apply to provision of such advice, recommendations and analysis.

GTE shall not be liable or responsible for any failure of the E9-1-1 system to provide accurate ALI for calls originating from the CLC's subscribers, when the associated ALI has been provided by the CLC to GTE.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996
Effective MAR 12, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

III. REGULATIONS - Continued

D. Indemnification

The CLC shall hold harmless and indemnify Verizon from and against any and all claims, demands, causes of action, any liabilities whatsoever, including costs, expenses and reasonable attorney's fees, incurred as a result of personal injury, bodily injury or property damage and any penalties and fines, arising out of, in connection with, or resulting from the acts or omissions by the CLC in failing to provide customer data to Verizon for inclusion in Verizon's E9-1-1 System or for inaccuracies contained in the customer data provided to Verizon for inclusion in the E9-1-1 database. (T)

The CLC agrees to indemnify, save and hold Verizon harmless from any and all claims for injury or damage of any nature arising out of or as a result of any act or omission of the CLC and its respective employees, directors, officers or agents in connection with the implementation, or the provision of, the E9-1-1 system. (T)

E. Proprietary Information

All information obtained from a CLC for inclusion in Verizon's E9-1-1 database shall be used solely for the purpose of answering, handling, and responding to emergency calls in a manner consistent with the nature of the emergency. Information shall also be released to emergency service providers and providers of emergency support services solely for use in the deliverance of emergency services, pursuant to 47 USC § 222(g). Any information or records provided to a private for-profit agency pursuant to this submission shall be held in confidence by that agency and by any individual employed by or associated with that agency. The CLC shall develop and implement procedures to prevent the unauthorized or illegal use of the name, telephone number and address of any of its subscribers in the database created by the CLC for inclusion in Verizon's database records. (T)

F. Termination and Cancellation

Cancellation of any service or facility ordered under this tariff in whole or in part by the CLC prior to the establishment thereof, will require payment to Verizon of an amount equal to the cost of engineering, manufacturing, billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by Verizon up to the time of cancellation resulting from the CLC's order for service. (T)

Continued

Advice Letter No. 10,676

Issued By

Date Filed NOV 21, 2003
Effective DEC 22, 2003

Decision No.

Director
Regulatory Affairs

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

III. REGULATIONS - Continued

D. Indemnification

The CLC shall hold harmless and indemnify GTE from and against any and all claims, demands, causes of action, any liabilities whatsoever, including costs, expenses and reasonable attorney's fees, incurred as a result of personal injury, bodily injury or property damage and any penalties and fines, arising out of, in connection with, or resulting from the acts or omissions by the CLC in failing to provide customer data to GTE for inclusion in GTE's E9-1-1 System or for inaccuracies contained in the customer data provided to GTE for inclusion in the E9-1-1 database.

The CLC agrees to indemnify, save and hold GTE harmless from any and all claims for injury or damage of any nature arising out of or as a result of any act or omission of the CLC and its respective employees, directors, officers or agents in connection with the implementation, or the provision of, the E9-1-1 system.

E. Proprietary Information

All information obtained from a CLC for inclusion in GTE's E9-1-1 database shall be used solely for the purpose of answering, handling, and responding to emergency calls in a manner consistent with the nature of the emergency. The CLC shall develop and implement procedures to prevent the unauthorized or illegal use of the name, telephone number and address of any of its subscribers in the database created by the CLC for inclusion in GTE's database records.

F. Termination and Cancellation

Cancellation of any service or facility ordered under this tariff in whole or in part by the CLC prior to the establishment thereof, will require payment to GTE of an amount equal to the cost of engineering, manufacturing, billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by GTE up to the time of cancellation resulting from the CLC's order for service.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

(N)

III. REGULATIONS - Continued

F. Termination and Cancellation - Continued

In the event that the CLC fails in any respect to properly perform its obligations under this tariff, violates any of the terms or conditions of this tariff, or permits unauthorized use of the E9-1-1 database, such refusal, failure or violation shall constitute a default. In such event, GTE may notify the CLC in writing of the default and allow the CLC 30 calendar days to correct the default.

G. Warm Line

Warm Line Service must be provided to all residential customers by the CLC. A resale CLC's obligation to provide warm line service to a customer shall continue as long as the CLC has an arrangement for resale service to the end user's premises. Following termination of the resale arrangement, the obligation to provide warm line service shall revert to the underlying facilities based CLC or LEC. It is the CLC's responsibility to ensure that the E9-1-1 database administrator is provided with any necessary information when SPNP is discontinued in order to ensure a proper and timely response to a E9-1-1 call.

(N)

Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.

COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE

IV. RATES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
A. E9-1-1 Trunk per Airline Mile	\$ 0.00	\$ 2.96	
B. E9-1-1 Selective Routing per trunk	760.00	29.90	
C. E9-1-1 ALI/Selective Routing Database Administration per 1000 records	0.00	90.00	
D. E9-1-1 ALI Entry Software per package	209.35	11.55	
E. GTE ALI Entry User's Guide per copy	30.00	0.00	
F. Selective Router Boundary Maps per map	43.20	0.00	
G. MSAG Copies - per County			
Diskette Copy	44.35	0.00	(D)
Paper Copy	109.30	0.00	

Continued

Advice Letter No. 12674

Issued By

Date Filed FEB 14, 2014

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 16, 2014

Resolution No.

<u>COMPETITIVE ACCESS SERVICES - ENHANCED 9-1-1 SERVICE</u>			(N)
IV. <u>RATES</u>			
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
A. E9-1-1 Trunk per Airline Mile	\$ 0.00	\$ 2.96	
B. E9-1-1 Selective Routing per trunk	760.00	29.90	
C. E9-1-1 ALI/Selective Routing Database Administration per 1000 records	0.00	90.00	
D. E9-1-1 ALI Entry Software per package	209.35	11.55	
E. GTE ALI Entry User's Guide per copy	30.00	0.00	
F. Selective Router Boundary Maps per map	43.20	0.00	
G. MSAG Copies - per County			
Diskette or Magnetic Tape Copy	44.35	0.00	
Paper Copy	109.30	0.00	(N)
			Continued

Advice Letter No. 7986

Issued By

Date Filed JAN 31, 1996

Decision No.

Regional Director
Regulatory & Industry Affairs

Effective MAR 12, 1996

Resolution No.