OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets B through 10 of this schedule are cancelled/withdrawn as of the date shown below. Services from this schedule will be provided from the Verizon Product Guide.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	11th	*		
B	3rd	#		
B.1	Original	#		
1	2nd	#		
2	4th	#		
3	3rd	#		
4	4th	#		
4.1	1st	#		
5	5th	#		
6	3rd	#		
7	1st	#		
8	1st	#		
9	3rd	#		
10	2nd	#		
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that is in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	11th	*		
B	3rd			
B.1	Original			
1	2nd			
2	4th			
3	3rd			
4	4th			
4.1	1st			
5	6th	*		
6	3rd			
7	1st			
8	1st			
9	3rd			
10	2nd			
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that is in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	10th	*		
B	3rd	*		
B.1	Original	*		
1	2nd			
2	4th	*		
3	3rd	*		
4	4th	*		
4.1	1st			
5	5th	*		
6	3rd			
7	1st			
8	1st			
9	3rd			
10	2nd			
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that is in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	9th	*		
B	2nd			
1	2nd			
2	3rd	*		
3	2nd			
4	3rd			
4.1	1st			
5	4th	*		
6	3rd			
7	1st			
8	1st			
9	3rd	*		
10	2nd			
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that is in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	8th	*		
B	2nd	*		
1	2nd			
2	2nd			
3	2nd			
4	3rd			
4.1	1st	*		
5	3rd			
6	3rd	*		
7	1st			
8	1st			
9	2nd			
10	2nd	*		
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that is in effect on the date hereof. (T)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision
A	7th	*		
B	1st			
1	2nd			
2	2nd			
3	2nd			
4	3rd			
4.1	Original			
5	3rd			
6	2nd			
7	1st			
8	1st			
9	2nd	*		
10	1st			
11	Original	#		
12	Original	#		
13	Original	#		
14	Original	#		
15	Original	#		
16	Original	#		
17	Original	#		
18	Original	#		
19	Original	#		
20	Original	#		
21	Original	#		
22	Original	#		

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

LIST OF EFFECTIVE SHEETS

Sheets A through 10 of this schedule are effective as of the date shown on each sheet. The original or revised sheet contain all material including changes from the original schedule that is in effect on the date hereof.

Sheet	Original or Number of Revision	
A	6th	*
B	1st	
1	2nd	
2	2nd	
3	2nd	
4	3rd	*
4.1	Original	
5	3rd	
6	2nd	
7	1st	
8	1st	
9	1st	
10	1st	
11	Original	#
12	Original	#
13	Original	#
14	Original	#
15	Original	#
16	Original	#
17	Original	#
18	Original	#
19	Original	#
20	Original	#
21	Original	#
22	Original	#

* Denotes change
\# Withdrawn

Continued

OPERATOR SERVICES

TABLE OF CONTENTS

		Sheet	
I.	APPLICABILITY	1	
II.	TERRITORY	1	
III.	DESCRIPTION		
	A. Operator Handled Service		
	1. Operator Handled Station-to-Station Service (Direct Dialed)	2	(T)
	2. Operator Handled Station-to-Station Service (Coin)	2	
	3. Operator Handled Station-to-Station Service (Corrections Collect)	3	(N)
	4. Operator Handled Person-to-Person Service (Direct Dialed)	3	(T)
	5. Operator Handled Person-to-Person Service (Coin)	3	|
	6. Customer Owned Pay Telephone (COPT) Service	4	(T)
	B. Pay Station Service Charge	4	
	C. Verification/Interrupt Service	4	
	D. Number Referral Services		
	1. Basic Referral	4.1	
	2. Premium Referral Service	4.1	
IV.	RATES		
	A. Operator Handled Service Charges		(T)
	1. Operator Handled Credit/Calling Card Calls		(N)
	(a) Commercial Credit Card	5	|
	(b) Interexchange Carrier Calling/Credit Card	5	|
	(c) Exchange Carrier Calling Card	5	|
	2. Operator Handled Station-to-Station		|
	(a) Direct Dialed	5	|
	(b) Coin Sent-Paid	5	|
	(c) Corrections Collect	5	|
	3. Operator Handled Person-to-Person		|
	(a) Direct Dialed	5	|
	(b) Coin Sent-Paid	5	(N)
	B. Pay Station Service Charge	5	
	C. Verification/Intercept Service		(T)
	1. Verification of Busy Line Condition	5	(N)
	2. Interruption of Conversation in Progress	5	(N)
	D. Number Referral Services		
	1. Basic Referral	6	
	2. Premium Referral Service	6	

(L)
|
|
(L) Material previously on this page moved to Original Sheet B.1.

(L)
Continued

OPERATOR SERVICES

TABLE OF CONTENTS

		Sheet	
I.	APPLICABILITY	1	
II.	TERRITORY	1	
III.	DESCRIPTION		
	A. Operator Handled Service		
	1. Operator Handled Station-to-Station Service (Direct Dial)	2	
	2. Operator Handled Station-to-Station Service (Coin)	2	
	3. Operator Handled Person-to-Person Service (Direct Dial)	3	
	4. Operator Handled Person-to-Person Service (Coin)	3	
	5. Customer Owned Pay Telephone (COPT) Service	4	
	B. Pay Station Service Charge	4	
	C. Verification/Interrupt Service	4	
	D. Number Referral Services		
	1. Basic Referral	4.1	(T)
	2. Premium Referral Service	4.1	
IV.	RATES		
	A. Operator Handled Service Charges	5	
	B. Pay Station Service Charge	5	
	C. Verification/Intercept Service	5	
	D. Number Referral Services		
	1. Basic Referral	6	(T)
	2. Premium Referral Service	6	
V.	SPECIAL CONDITIONS		
	A. Method of Applying Rates	8	
	B. Number Referral Services		
	1. Basic Referral	10	(T)
	2. Premium Referral Service	10	

(D)

Continued

OPERATOR SERVICES

TABLE OF CONTENTS

		Sheet	
I.	APPLICABILITY	1	
II.	TERRITORY	1	
III.	DESCRIPTION		
	A. Operator Handled Service		(N)
	1. Operator Handled Station-to-Station Service		(T)
	(Direct Dial)	2	|
	2. Operator Handled Station-to-Station Service (Coin)	2	|
	3. Operator Handled Person-to-Person Service (Direct Dial)	3	|
	4. Operator Handled Person-to-Person Service (Coin)	3	|
	5. Customer Owned Pay Telephone (COPT) Service	4	|
	B. Pay Station Service Charge	4	(T)
	C. Verification/Interrupt Service	4	(L)
	D. Number Referral Services		(N)
	1. Automated Intercept Service	4.1	|
	2. Premium Referral Service	4.1	(N)
IV.	RATES		
	A. Operator Handled Service Charges	5	
	B. Pay Station Service Charge	5	
	C. Verification/Intercept Service	5	(L)
	D. Number Referral Services		(N)
	1. Automated Intercept Service	6	|
	2. Premium Referral Service	6	(N)
V.	SPECIAL CONDITIONS		
	A. Method of Applying Rates	8	
	B. Number Referral Services		(N)
	1. Automated Intercept Service	10	|
	2. Premium Referral Service	10	(N)

(L) Material previously located in Schedule Cal. P.U.C. No. A-1, 7th Revised Sheet B.

Continued

OPERATOR SERVICES (N)

TABLE OF CONTENTS (N)

		Sheet	
V.	SPECIAL CONDITIONS		(L)
	A. Method of Applying Rates	8	
	B. Number Referral Services		
	1. Basic Referral	10	
	2. Premium Referral Service	10	(L)

(L) Material moved from 3rd Revised Sheet B.

Continued

OPERATOR SERVICES

I. APPLICABILITY (N)

Applicable for Operator Services provided to the Utility's customers from this tariff schedule.

II. TERRITORY

Within all exchange areas, as those areas are defined by maps filed as part of GTE's tariff schedules. (N)

Continued

OPERATOR SERVICES

III. DESCRIPTION

A. Operator Handled Service

Operator Handled Service includes:

Operator Handled Station-to-Station Service (Direct Dialed)	(T)	(L)
Operator Handled Station-to-Station Service (Coin)	(T)	(L)
Operator Handled Station-to-Station Service (Corrections Collect)	(N)	
Operator Handled Person-to-Person Service (Direct Dialed)	(T)	(L)
Operator Handled Person-to-Person Service (Coin)	(T)	(L)
Customer Owned Pay Telephone (COPT) Service	(N)	

1. Operator Handled Station-to-Station Service (Direct Dialed) (T)

   Operator Handled rates plus the Operator Handled Station-to-Station service charge apply to: (T)

   - Station messages billed to the called number, a third telephone number or a calling card where the calling card surcharge shown in IV.A.1. does not apply.
   - Station messages where the customer requests time and charges quoted.
   - Interexchange Receiving Service messages (Enterprise or Zenith).
   - Messages to or from a Mobile telephone where dial facilities are not available.

2. Operator Handled Station-to-Station Service (Coin)

   Coin Station rates plus the Operator Handled Station-to-Station (Coin) service charge apply to station-to-station messages originating at a public telephone that are paid for by coin deposit. (T)

(L) Material rearranged on page.

Continued

OPERATOR SERVICES

III. DESCRIPTION

A. Operator Handled Service

Operator Handled Service includes:

Operator Handled Station-to-Station Service
Operator Handled Person-to-Person Service
Operator Handled Coin Station-to-Station Service
Operator Handled Coin Person-to-Person Service

1. Operator Handled Station-to-Station Service (Direct Dial)

Operator Handled rates plus the Operator Handled station-to-station service charge apply to:

- Station messages billed to the called number, a third telephone number or a calling card where the calling card service charge shown in IV.A.1. does not apply. (T) (T)

- Station messages where the customer requests time and charges quoted.

- Interexchange Receiving Service messages (Enterprise or Zenith).

- Messages to or from a Mobile telephone where dial facilities are not available.

2. Operator Handled Station-to-Station Service (Coin)

Coin Station rates plus the Operator Handled station-to-station (coin) service charge apply to station messages originating at a public telephone that are paid for by coin deposit. (T)

Continued

OPERATOR SERVICES

III. DESCRIPTION

A. Operator Handled Service (N)

Operator Handled Service includes:

Operator Handled Station-to-Station Service
Operator Handled Person-to-Person Service
Operator Handled Coin Station-to-Station Service
Operator Handled Coin Person-to-Person Service

1. Operator Handled Station-to-Station Service (Direct Dial) (T)

Operator Handled rates plus the Operator Handled station-to-station service charge apply to:

- Station messages billed to the called number, a third telephone number or a Utility calling card where the calling card surcharge shown in IV.A.1. does not apply.

- Station messages where the customer requests time and charges quoted.

- Interexchange Receiving Service messages (Enterprise or Zenith).

- Messages to or from a Mobile telephone where dial facilities are not available.

2. Operator Handled Station-to-Station Service (Coin) (T)

Coin Station rates plus the Operator Handled station-to-station (coin) service charge apply to station messages originating at a public or semi-public telephone that are paid for by coin deposit.

Continued

OPERATOR SERVICES

III. DESCRIPTION - Continued

A. Operator Handled Service - Continued

3. Operator Handled [1] Station-to-Station Service (Corrections Collect Service) (N)

Corrections Collect rates and the Operator Handled Station-to-Station Correction Collect service charges apply to station-to-station messages that originate from a correctional facility and utilize special equipment to restrict calls to victims, witnesses, officers of the court, correctional officers, and others. (N)

4. Operator Handled Person-to-Person Service (Direct Dialed) (T)

Operator Handled rates plus the Operator Handled Person-to-Person service charge apply to: (T)

- Messages for which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office or branch reached through an attendant at the called point or a particular land mobile station reached through a Radiotelephone Utility operator.

  When, after the telephone service or Radiotelephone Utility mobile radio system called has been reached, and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other station, department, office or branch to be reached through an attendant, or to any other person or mobile unit to be reached through a Radiotelephone Utility operator, the call remains classified as a person-to-person service call. (T)

5. Operator Handled Person-to-Person Service (Coin) (T)

Coin station rates plus the Operator Handled Person-to-Person (Coin) service charge apply to person-to-person messages originating at a public telephone that are paid for by coin deposit. (T) (T)

[1] Operator is mechanized; live operator is not provided. (N)

Continued

OPERATOR SERVICES

III. DESCRIPTION - Continued

A. Operator Handled Service - Continued (N)

3. Operator Handled Person-to-Person Service (Direct Dial) (T)

Operator Handled rates plus the Operator Handled person-to-person service charge apply to:

- Messages for which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office or branch reached through an attendant at the called point or a particular land mobile station reached through a Radiotelephone Utility operator.

  When, after the telephone service, or Radiotelephone Utility mobile radio system called has been reached, and while the connection remains established, the person originating the call requests or agrees to talk to any person ofther than the person specified, or to any other station, department, office or branch to be reached through an attendant or to any other person or mobile unit to be reached through a Radiotelephone Utility operator, the call remains classified as a person-to-person service call.

4. Operator Handled Person-to-Person Service (Coin) (T)

Coin Station rates plus the Operator Handled person-to-person (Coin) service charge apply to person messages originating at a public or semi-public telephone that are paid for by coin deposit.

Continued

OPERATOR SERVICES

III. DESCRIPTION - Continued

A. Operator Handled Service - Continued

6. Customer-Owned Pay Telephone (COPT) Service (T)

- The Operator Handled Person-to-Person service charge (Direct Dialed) applies to person-to-person messages originating at a COPT on a non sent-paid call. (T) (T)

B. Pay Station Service Charge

In addition to the Verizon IntraLATA Toll rates (Schedule Cal. P.U.C. No. B-1) and any applicable Operator Handled service charge (IV.A.), the Pay Station Service Charge (IV.B.) applies to each local and intraLATA toll non sent-paid message made over a pay telephone owned by a Utility or any other pay telephone provider choosing to impose the charge. (T) (T)

C. Verification/Interrupt Service

Where facilities and operating conditions permit, the Utility's operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The operator will notify the caller of the applicable charges (see RATES, IV.C) at the time the request is made. (T) (T)

No charge will apply to the following:

1. When the operator finds the called number to be out of order.

2. To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

Continued

OPERATOR SERVICES

III. DESCRIPTION - Continued

A. Operator Handled Service - Continued

5. Customer-Owned Pay Telephone (COPT) Service

- The Operator Handled person-to-person service charge (Direct Dial) applies to person-to-person messages originating at a COPT on a non sent paid call.

B. Pay Station Service Charge

In addition to the GTE IntraLATA Toll rates (Schedule Cal. P.U.C. No. B-1) and any applicable Operator Handled Service Charge (IV.A.), the Pay Station Service Charge (IV.B.) applies to each local and intraLATA toll non-sent paid message made over a pay telephone owned by a Utility or any other pay telephone provider choosing to impose the Charge. (T)

C. Verification/Interrupt Service

Where facilities and operating conditions permit, the Utility's Operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The operator will notify the caller of the applicable charges (see RATES, IV.C) at the time the request is made:

No charge will apply to the following:

1. When the operator finds the called number to be out of order.

2. To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

OPERATOR SERVICES

III. DESCRIPTION - Continued

D. Number Referral Services

1. Basic Referral (T)

Basic Referral is provided to customers who have either moved to a new location or requested a telephone number change. When callers dial the former number they are routed to a prerecorded message which informs the caller of the new number. This service is provided free of charge for an initial period of 30 days for residential customers and for 180 days or the life of the directory, whichever is longer, for business customers. Up to three additional months are available for a one time charge for each month (See RATES, IV.D.). (T)

2. Premium Referral Service

Premium Referral Service is an optional intercept offering provided to customers who have either moved to a new location or requested a change in phone number and have a need for the intercepted number to have multiple referrals or request that the intercept be handled by a live operator. Calls to the disconnected or changed telephone number are intercepted by the operator who questions the calling party to determine the appropriate telephone number. This service will be offered for a non-recurring charge (NRC) without any free referral period. The telephone number is not provided unless it is a listed telephone number.

Continued

OPERATOR SERVICES

III. DESCRIPTION - Continued (N)

D. Number Referral Services

1. Automated Intercept Service

Automated Intercept Service is provided to customers who have either moved to a new location or requested a telephone number change. When callers dial the former number they are routed to a prerecorded message which informs the caller of the new number. This service is provided free of charge for an initial period of 30 days for residential customers and for 180 days or the life of the directory, whichever is longer, for business customers. Up to three additional months are available for a one time charge for each month (See RATES, IV.D.).

2. Premium Referral Service

Premium Referral Service is an optional intercept offering provided to customers who have either moved to a new location or requested a change in phone number and have a need for the intercepted number to have multiple referrals or request that the intercept be handled by a live operator. Calls to the disconnected or changed telephone number are intercepted by the operator who questions the calling party to determine the appropriate telephone number. This service will be offered for a non-recurring charge (NRC) without any free referral period. The telephone number is not provided unless it is a listed telephone number. (N)

Continued

OPERATOR SERVICES

IV. RATES

A. Operator Handled Service Charges

	Charge Per Call	
1. Operator Handled Credit/Calling Card Calls (Direct Dialed), per message [1]		
(a) Commercial Credit Card [2]	$0.35	
(b) Interexchange Carrier Calling/Credit Card [2]	0.35	
(c) Local Exchange Carrier Calling Card	0.35	
2. Operator Handled Station-to-Station		
(a) Direct Dialed	0.95	
(b) Coin Sent-Paid	2.05	(I)
(c) Corrections Collect Service, per message [3]	1.75	
3. Operator Handled Person-to-Person		
(a) Direct Dialed	2.50	(R)
(b) Coin Sent-Paid	2.95	

B. Pay Station Service Charge

1. Non Sent-Paid Local or IntraLATA Toll Calls	.25

C. Verification/Interrupt Service

1. Verification of busy line condition	0.50
2. Interruption of a conversation in progress	1.00

1 This charge is waived for California Relay Service (CRS) customers.
2 Applicable where contractual arrangement exists between the Utility and card issuers.
3 Operator is mechanized; live operator is not provided.

OPERATOR SERVICES

IV. RATES

A. Operator Handled Service Charges

	Charge Per Call	
1. Operator Handled Credit/Calling Card Calls (Direct Dialed), per message [1]		(T)
(a) Commercial Credit Card [2]	$0.35	
(b) Interexchange Carrier Calling/Credit Card [2]	0.35	
(c) Local Exchange Carrier Calling Card	0.35	
2. Operator Handled Station-to-Station		
(a) Direct Dialed	0.95	(T)
(b) Coin Sent-Paid	0.30	(T)
(c) Corrections Collect Service, per message [3]	1.75	(N)
3. Operator Handled Person-to-Person		
(a) Direct Dialed	2.95	(T)
(b) Coin Sent-Paid	2.95	(T)

B. Pay Station Service Charge

1. Non Sent-Paid Local or IntraLATA Toll Calls	.25	(T)

C. Verification/Interrupt Service

1. Verification of busy line condition	0.50	
2. Interruption of a conversation in progress	1.00	

1 This charge is waived for California Relay Service (CRS) customers.
2 Applicable where contractual arrangement exists between the Utility and card issuers.
3 Operator is mechanized; live operator is not provided. (N)

Continued

OPERATOR SERVICES

IV. RATES

A. Operator Handled Service Charges

	Charge Per Call	
1. Credit/Calling Card Calls (Direct Dial), per message [1]		
(a) Commercial Credit Card [2]	$0.35	
(b) Interexchange Carrier Calling/Credit Card [2]	0.35	
(c) Local Exchange Carrier Calling Card	0.35	(T) (D)
2. Operator Handled Station-to-Station		
(a) Direct Dial	0.95	
(b) Coin sent-paid	0.30	
3. Operator Handled Person-to-Person		
(a) Direct Dial	2.95	
(b) Coin sent-paid	2.95	

B. Pay Station Service Charge

- Non-sent paid Local or IntraLATA Toll Calls	.25	

C. Verification/Interrupt Service (T)

1. Verification of busy line condition	0.50	(T)
2. Interruption of a conversation in progress	1.00	

[1] This charge is waived for California Relay Service (CRS) customers. (T)
[2] Applicable where contractual arrangement exists between the Utility and card issuers. (T)

Continued

OPERATOR SERVICES

IV. RATES

A. Operator Handled Service Charges

	Charge Per Call
1. Credit/Calling Card Calls (Direct Dial), per message[1]	
(a) Commercial Credit Card[2]	$0.35
(b) Interexchange Carrier Calling/Credit Card[2]	0.35
(c) Utility's Calling Card	0.35
(d) Utility's One Number Card	0.35
2. Operator Handled Station-to-Station	
(a) Direct Dial	0.95
(b) Coin sent-paid	0.30
3. Operator Handled Person-to-Person	
(a) Direct Dial	2.95
(b) Coin sent-paid	2.95

B. Pay Station Service Charge

- Non-sent paid Local or IntraLATA Toll Calls	.25

C. Verification/Interrupt Service

	Charge Per Call	
1. Verification of busy line condition	$ 0.50	
2. Interruption of a conversation in progress	1.00	(L)

(L)

NOTE 1: This charge is waived for California Relay Service (CRS) customers.

NOTE 2: Applicable where contractual arrangement exists between the Utility and card issuers.

(L) Material previously located in Schedule Cal. P.U.C. No. A-1, 15th Revised Sheet 11.

Continued

OPERATOR SERVICES

IV. RATES - Continued

D. Number Referral Services

1. Basic Referral (T)
Basic Referral is provided free of charge for an initial period of (T)
Residential - 30 days
Business - 180 days or life of directory,
whichever is longer.

	Nonrecurring Charge
a. Additional Month, or fraction thereof	$ 20.00
b. Additional Two Months, or fraction thereof	40.00
c. Additional Three Months, or fraction thereof	60.00

2. Premium Referral Service
Premium Referral has no free referral period.

a. One Month, or fraction thereof	45.00
b. Two Months, or fraction thereof	85.00
c. Three Months, or fraction thereof	125.00

Continued

OPERATOR SERVICES

IV. RATES - Continued (N)

D. Number Referral Services

1. Automated Intercept
Automated Intercept is provided free of charge for an initial period of
Residential - 30 days
Business - 180 days or life of directory,
whichever is longer.

		Nonrecurring Charge	
a.	Additional Month, or fraction thereof	$ 20.00	
b.	Additional Two Months, or fraction thereof	40.00	
c.	Additional Three Months, or fraction thereof	60.00	

2. Premium Referral Service
Premium Referral has no free referral period.

a.	One Month, or fraction thereof	45.00	
b.	Two Months, or fraction thereof	85.00	
c.	Three Months, or fraction thereof	125.00	(N)

Continued

OPERATOR SERVICES

Reserved for Future Use

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS

A. Method of Applying Rates (L)

1. Operator Handled Service

(a) Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within the GTE Calling Area may be placed on a non sent-paid basis and toll charges may be:

- Billed against or collected from the called telephone number, except a coin telephone number and a COPT telephone number (i.e., charges may be reversed) if the charges are accepted at the called station.

- Billed against or collected from a third telephone number or account, except a coin telephone number and a COPT telephone number anywhere in the United States or Canada where such billing is accepted at the third telephone.

- Exception - California Relay Service calls may only be billed to a third number within California.

- Billed against another telephone company (credit) calling card account when the party requesting such billing is authorized to use such (credit) calling card. (L)

(L) Material previously located in Schedule Cal. P.U.C. No. B-1, 2nd Revised Sheet 17.

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS

A. Method of Applying Rates (L)

1. Operator Handled Service

(a) Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within the GTE Calling Area may be placed on a non sent-paid basis and toll charges may be:

- Billed against or collected from the called telephone number, except a coin telephone number and a COPT telephone number (i.e., charges may be reversed) if the charges are accepted at the called station.

- Billed against or collected from a third telephone number or account, except a coin telephone number and a COPT telephone number anywhere in the United States or Canada where such billing is accepted at the third telephone.

- Exception - California Relay Service calls may only be billed to a third number within California.

- Billed against another telephone company (credit) calling card account when the party requesting such billing is authorized to use such (credit) calling card. (L)

(L) Material previously located in Schedule Cal. P.U.C. No. B-1, 2nd Revised Sheet 17.

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS - Continued

A. Method of Applying Rates - Continued

1. Operator Handled Service - Continued

(b) Calling Card Service (Direct Dialed)

(1) Calling Card Service (Direct Dialed) applies when the originating call is completed without the assistance of an operator, where equipment is available. [1] (T) (T)

(D) (D) (D) (D) (D) (D) (D) (D)

(2) This service also applies to calls that require operator assistance [2] which is limited to entering the Calling Card number to complete the call and recording the Calling Card number for billing purposes. (N)

(3) This service also applies to calls that require operator assistance to:

a. Place a Calling Card operator station service call when equipment capability precludes the foregoing.

b. Place a Calling Card operator station service call for customers who identify themselves as being handicapped and unable to dial. (N)

[1] This service also applies to calls placed from a public telephone. (N)

[2] Charges are applicable only to calls placed originally as a Direct Dial Calling Card call and not applicable to collect or third number billing on which the "billed-to-number" person accepts the charges, but requests the charges be billed to a Calling Card. The applicable charge for the latter two calls is the Operator Handled Station-to-Station charge. (T) (T)

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS - Continued

A. Method of Applying Rates - Continued

1. Operator Handled Service - Continued

(b) Calling Card Service (Direct Dialed)

(1) Calling Card Service (Direct Dialed) applies when the person originating the call:[1]

- Dials a Utility-designated toll free access number or the digit zero, plus the called telephone number, plus Calling Card number (where equipment is available) to complete the call without operator assistance, or (C)

- Dials the digit zero, plus the called telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the Calling Card number for billing purposes.

- Dials the operator and places a Calling Card operator station service call when equipment capability precludes either of the foregoing, or

- The customers identify themselves as being handicapped and unable to dial.

Note 1: These charges are applicable only to calls placed originally as a Direct Dial Calling Card call and not applicable to collect or third number billing on which the "billed-to-number" person, accepts the charges, but requests the charges be billed to a Calling Card. The applicable charge for the latter two calls is the Operator Handled Station-to-Station charge.

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS - Continued (L)

A. Method of Applying Rates - Continued

1. Operator Handled Service - Continued

(b) Calling Card Service (Direct Dialed)

(1) Calling Card Service (Direct Dialed) applies when the person originating the call:[1]

- Dials the digit zero, plus the called telephone number, plus Calling Card number (where equipment is available) to complete the call without operator assistance, or

- Dials the digit zero, plus the called telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the Calling Card number for billing purposes.

- Dials the operator and places a Calling Card operator station service call when equipment capability precludes either of the foregoing, or

- The customers identify themselves as being handicapped and unable to dial. (L)

Note 1: These charges are applicable only to calls placed originally as a Direct Dial Calling Card call and not applicable to collect or third number billing on which the "billed-to-number" person, accepts the charges, but requests the charges be billed to a Calling Card. The applicable charge for the latter two calls is the Operator Handled Station-to-Station charge. (L) (L)

(L) Material previously located in Schedule Cal. P.U.C. No. B-1, 1st Revised Sheet 18.

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS - Continued

B. Number Referral Services

1. The disconnected or changed number will be kept dedicated for the customer's selected referral period unless the Utility determines it necessary to reassign and use the referred number as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 8.

2. If the Utility initiates the number change, the number referral service will be provided free of charge only for a period of 30 days.

3. Credit allowance or refunds will only be provided as applicable for an incorrect referral due to the Utility's error (such as no referral when one was requested) or for situations in which the Utility needs to use a referred number before the customer requested period has been reached. The credited amount will be based on the actual number of days the number referral service was not provided. To determine the credit allowance for a fraction of a month, every month is considered to have 30 days. The limitation of the Utility's liability is set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 26.

4. If a telephone number change is initiated due to a high volume of misdirected calls, number referral (Basic Referral) will be provided at no charge for a period of three months. (T) (T)

Continued

OPERATOR SERVICES

V. SPECIAL CONDITIONS - Continued (N)

B. Number Referral Services

1. The disconnected or changed number will be kept dedicated for the customer's selected referral period unless the Utility determines it necessary to reassign and use the referred number as specified in Schedule Cal. P.U.C. No. D&R, Rule No. 8.

2. If the Utility initiates the number change, the number referral service will be provided free of charge only for a period of 30 days.

3. Credit allowance or refunds will only be provided as applicable for an incorrect referral due to the Utility's error (such as no referral when one was requested) or for situations in which the Utility needs to use a referred number before the customer requested period has been reached. The credited amount will be based on the actual number of days the number referral service was not provided. To determine the credit allowance for a fraction of a month, every month is considered to have 30 days. The limitation of the Utility's liability is set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 26.

4. If a telephone number change is initiated due to a high volume of misdirected calls, number referral (Automated Intercept Service) will be provided at no charge for a period of three months. (N)

Continued