TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	13th	*
1	12th	*
2	5th	
3	1st	

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	12th	*
1	11th	*
2	5th	
3	1st	

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	11th	*
1	10th	
2	5th	
3	1st	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	10th	*
1	10th	*
2	5th	*
3	Original	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	9th	*
1	9th	*
2	4th	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	8th	*
1	8th	*
2	3rd	

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	7th	* (P)
1	7th	* (P)
2	3rd	*

* Denotes change

(P) Pending approval of Advice Letter No. 10,539.

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision		
A	6th	*	(P)
1	6th	*	(P)
2	2nd		(P)

* Denotes change

(P) Pending approval of Advice Letter No. 10,529.

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	5th	*
1	5th	*
2	2nd	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	4th	*
1	4th	*
2	1st	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	3rd	*
1	3rd	*
2	Original	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	2nd	*
1	2nd	*

* Denotes change

Continued

TELECONNECT DISCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
A	Original	*
1	Original	*

* New

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, the California Public Utilities Commission (CPUC) established the California Teleconnect Fund (CTF). The CTF provides discounts on telecommunications services described herein, among other detariffed and unregulated services to qualifying Schools, Libraries, Hospitals and Health Clinics, Community Based Organizations, and California Community Colleges, approved by the CPUC.

These organizations must apply to the CPUC for the CTF Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742. There is no limit on the number of subsidized lines that a participating entity may have. Eligible participants must notify the Company, as required by the CPUC, which CTF approved services they want discounts applied to and as to if they change services.

The basic discountable services are:
(a) Measured Business Service
(b) Switched 56
(c) Integrated Services Digital Network (ISDN) Service
(d) T-1
(e) DS-3
(f) Optical Carrier Network (OCN) Point to Point Service

Verizon services eligible for discounted rates include the following services or their functional equivalents:

Discounted rates are available for the following, or their functional equivalents:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)
CentraNet® Service
Digital Channel Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent[2]
Frame Relay Service
High Capacity Digital Service or functional equivalents (e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)
Integrated Services Digital Network (ISDN) Service
MegaConnect℠ Service
Multi-Media Data Service (T-1 or DS1 equivalent)
Switched Data
Transparent LAN Service (TLS)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the CTF Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Funding

If the Executive Director of the CPUC determines that there are insufficient funds to reimburse the Utility for its claims against the CTF, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying entities[1] on a schedule consistent with fund balances and Utility claims, and with appropriate prior notice to customers.

1 Qualifying entities are Health Care Providers, Schools and Libraries, Community Based Organizations and Community Colleges that meet the requirements as set forth in D.96-10-066 and D.08-06-020, Universal Service.

2 Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective December 31, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers. (C)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, the California Public Utilities Commission (CPUC) established the California Teleconnect Fund (CTF). The CTF provides discounts on telecommunications services described herein, among other detariffed and unregulated services to qualifying Schools, Libraries, Hospitals and Health Clinics, Community Based Organizations, and California Community Colleges, approved by the CPUC.

These organizations must apply to the CPUC for the CTF Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742. There is no limit on the number of subsidized lines that a participating entity may have. Eligible participants must notify the Company, as required by the CPUC, which CTF approved services they want discounts applied to and as to if they change services.

The basic discountable services are:
(a) Measured Business Service
(b) Switched 56
(c) Integrated Services Digital Network (ISDN) Service
(d) T-1
(e) DS-3
(f) Optical Carrier Network (OCN) Point to Point Service

Verizon services eligible for discounted rates include the following services or their functional equivalents:

Discounted rates are available for the following, or their functional equivalents:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)
CentraNet® Service
Digital Channel Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)[2] (T)
Frame Relay Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)
Integrated Services Digital Network (ISDN) Service
MegaConnect℠ Service
Multi-Media Data Service (T-1 or DS1 equivalent)
Switched Data
Transparent LAN Service (TLS)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the CTF Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Funding

If the Executive Director of the CPUC determines that there are insufficient funds to reimburse the Utility for its claims against the CTF, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying entities[1] on a schedule consistent with fund balances and Utility claims, and with appropriate prior notice to customers.

1 Qualifying entities are Health Care Providers, Schools and Libraries, Community Based Organizations and Community Colleges that meet the requirements as set forth in D.96-10-066 and D.08-06-020, Universal Service.

2 Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective January 15, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers. (N) | (N)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, the California Public Utilities Commission (CPUC) established the California Teleconnect Fund (CTF). The CTF provides discounts on telecommunications services described herein, among other detariffed and unregulated services to qualifying Schools, Libraries, Hospitals and Health Clinics, Community Based Organizations, and California Community Colleges, approved by the CPUC. (C)

These organizations must apply to the CPUC for the CTF Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742. There is no limit on the number of subsidized lines that a participating entity may have. Eligible participants must notify the Company, as required by the CPUC, which CTF approved services they want discounts applied to and as to if they change services. (C)

The basic discountable services are: (N)

(a) Measured Business Service
(b) Switched 56
(c) Integrated Services Digital Network (ISDN) Service
(d) T-1
(e) DS-3
(f) Optical Carrier Network (OCN) Point to Point Service

Verizon services eligible for discounted rates include the following services or their functional equivalents: (N)

Discounted rates are available for the following, or their functional equivalents: (N)

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)
CentraNet® Service
Digital Channel Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)
Frame Relay Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)
Integrated Services Digital Network (ISDN) Service
MegaConnect℠ Service
Multi-Media Data Service (T-1 or DS1 equivalent)
Switched Data
Transparent LAN Service (TLS)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the CTF Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs. (T)

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Funding

If the Executive Director of the CPUC determines that there are insufficient funds to reimburse the Utility for its claims against the CTF, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying entities[1] on a schedule consistent with fund balances and Utility claims, and with appropriate prior notice to customers. (T) (T)

[1] Qualifying entities are Health Care Providers, Schools and Libraries, Community Based Organizations and Community Colleges that meet the requirements as set forth in D.96-10-066 and D.08-06-020, Universal Service. (T) (T)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742.

Discounted rates are available for:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)
CentraNet® Service
Digital Channel Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)
Frame Relay Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)
Integrated Services Digital Network (ISDN) Service
MegaConnect℠ Service
Multi-Media Data Service (T-1 or DS1 equivalent)
Switched Data
Transparent LAN Service (TLS)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Funding (L) (N)

If the Executive Director of the California Public Utilities Commission (CPUC) determines that there are insufficient funds to reimburse the Utility for its claims against the California Teleconnect Fund, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying entities[1] on a schedule consistent with fund balances and Utility claims, and with appropriate prior notice to customers. (N) (L)

[1] Qualifying entities are Health Care Providers, Schools and Libraries, and Community Based Organizations that meet the requirements as set forth in D.96-10-066, Universal Service. (N) (N)

(L) Material formerly on this sheet moved to 4th Revised Sheet 2.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742.

Discounted rates are available for:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)
CentraNet® Service
Digital Channel Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)
Frame Relay Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)
Integrated Services Digital Network (ISDN) Service
MegaConnect℠ Service
Multi-Media Data Service (T-1 or DS1 equivalent)
Switched Data
Transparent LAN Service (TLS) (N)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742.

Discounted rates are available for:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service)	(T) (P)(L)
CentraNet® Service	(T) (P)
Digital Channel Service (T-1 or DS1 equivalent)	(L)
FlexGrow (T-1 or DS1 equivalent)	(L)
Frame Relay Service	(N)
High Capacity Digital Service or functional equivalents (e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192)	(L)
Integrated Services Digital Network (ISDN) Service	(L)
MegaConnect℠ Service	(N)
Multi-Media Data Service (T-1 or DS1 equivalent)	(L)
Switched Data	(L)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%.

(L[1])

(L) Material rearranged on page for alphabetical order.
(L[1]) Material previously on this page moved to 3rd Revised Sheet 2.

(P) Pending approval of Advice Letter No. 10,539.

(L[1])

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742. (P) (P)

Discounted rates are available for:

Basic Exchange Access Line Business Services (Measured-Rate Service and PBX Trunk Service) (C)
CentraNet Service (N)
Switched Data
Integrated Services Digital Network (ISDN) Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192) (P)
Digital Channel Service (T-1 or DS1 equivalent)
Multi-Media Data Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%. (P) (P)

(P)

Hospitals – Must be district owned, municipal or county government owned and operated hospital or health clinic. (P)

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates. (P)

(P)

(P) Pending approval of Advice Letter No. 10,529.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742. (T) (T)

Discounted rates are available for:

Measured Business Service (IMB, CentraNet®, PBX Trunk)
Switched Data
Integrated Services Digital Network (ISDN) Service
High Capacity Digital Service or functional equivalents
(e.g., DS3, OC-1, OC-3, OC-12, OC-48, OC-192) (T)
Digital Channel Service (T-1 or DS1 equivalent)
Multi-Media Data Service (T-1 or DS1 equivalent)
FlexGrow (T-1 or DS1 equivalent)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%. (T) (T)

(D)

Hospitals – Must be district owned, municipal or county government owned and operated hospital or health clinic. (T)

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates. (C)

(D)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations.

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application, prior to the discount being applied.

Discounted rates are available for:

Measured Business Service (IMB, CentraNet®, PBX Trunk)
Switched Data
Integrated Services Digital Network (ISDN) Service
High Capacity Digital Service or functional equivalents
(e.g., OC-1, OC-3, OC-12, OC-48, OC-192)
Digital Channel Service (T-1 or DS1 equivalent) (T)
Multi-Media Data Service (T-1 or DS1 equivalent) (T)
FlexGrow (T-1 or DS1 equivalent) (N)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts. Note: E-Rate discounts range from 20% to 90% as authorized by Resolution T-16118.

There is no limit on the number of subsidized lines that a school or library may have.

Hospitals – Must be municipal and county government-owned and operated hospitals or health clinics.

Qualifying hospitals and health clinics shall be entitled to a 20% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

There is no limit on the number of eligible subsidized lines that a hospital or health clinic may have.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

General (N)

In compliance with D.96-10-066, Verizon California will discount telecommunication services for Schools, Libraries, Hospitals and Community Based Organizations. (T) (N)

These organizations must apply to the California Public Utilities Commission for the California Teleconnect Fund Program discount and receive approval of their application, prior to the discount being applied. (N) (N)

Discounted rates are available for: (L)

- Measured Business Service (IMB, CentraNet®, PBX Trunk)
- Switched Data (T)
- Integrated Services Digital Network (ISDN) Service
- High Capacity Digital Service or functional equivalents (T)
  (e.g., OC-1, OC-3, OC-12, OC-48, OC-192) (N)
- Digital Channel Service (DS1 equivalent) (T)
- Multi-Media Data Service (DS1 equivalent) (T) (L)

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount (if applicable), and a lump sum dollar amount for the California Teleconnect Fund Program discount. These amounts will be reflective of the percentage discount offered by Federal and State programs. (L) (T) (L)

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts. Note: E-Rate discounts range from 20% to 90% as authorized by Resolution T-16118. (N) (N)

There is no limit on the number of subsidized lines that a school or library may have.

Hospitals – Must be municipal and county government-owned and operated hospitals or health clinics. (N)

Qualifying hospitals and health clinics shall be entitled to a 20% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

There is no limit on the number of eligible subsidized lines that a hospital or health clinic may have. (N)

(L) Material rearranged on page.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY**

In compliance with D.96-10-066, GTE California will discount telecommunication services for Schools and Libraries.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts.

Discounted rates are available for:

Measured Business Service (IMB, CentraNet®, PBX Trunk)
Switched 56
Integrated Services Digital Network (ISDN) Service
High Capacity Digitial Service
Digital Channel Service (D)
(D)

Multi-Media Data Service

There is no limit on the number of subsidized lines that a school or library may have.

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount and a lump sum dollar amount for the California Teleconnect Fund (CTF) discount. These amounts will be reflective of the percentage discount offered by Federal and State programs.

Continued

TELECONNECT DISCOUNT SERVICE (N)

I. **APPLICABILITY**

In compliance with D.96-10-066, GTE California will discount telecommunication services for Schools and Libraries.

These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts.

Discounted rates are available for:

Measured Business Service (IMB, CentraNet®, PBX Trunk)
Switched 56
Integrated Services Digital Network (ISDN) Service
High Capacity Digitial Service
Digital Channel Service
Frame Relay Service
Megaconnect_ Service
Multi-Media Data Service

There is no limit on the number of subsidized lines that a school or library may have.

The customer's bill will reflect the pre-discount price (tariffed or negotiated/contract rate), a lump sum dollar amount for the E-Rate discount and a lump sum dollar amount for the California Teleconnect Fund (CTF) discount. These amounts will be reflective of the percentage discount offered by Federal and State programs. (N)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Funding - Continued

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%.

Per Public Utilities Code §884.5, the 50% discount shall be calculated as follows: (L)(N)

(1) If the customer has not been approved to receive E-rate discounts, whether or not an application is pending, the 50% discount will be applied to all services (eligible for CTF) after deducting a statewide average E-rate discount (determined by the CPUC) from the billed amount.

(2) If the customer has been approved to receive E-rate discounts, the 50% discount will be applied to the services after deducting the actual E-rate discounts from the billed amount.

(3) The statewide average discount is deducted from the customer's services solely for purposes of calculating the CTF discount. The statewide average discount shall be added back to the billed amount for payment by the customer. However, when the customer receives its approved E-rate benefit, the customer's account will be retroactively adjusted to reflect the approved E-rate.

The following schools and libraries shall be entitled to a 50% discount off the entire tariffed rates or negotiated/contract rates, whichever are lower, for CTF approved services: small schools as defined in Section 42283 of the Education Code, participants whose E-rate applications have been denied, and participants who subscribe to services that are ineligible for E-rate discounts. (L) (N)

(L) Material formerly on this sheet moved to Original Sheet 3.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Funding - Continued

Schools and Libraries - To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than $50 Million. Only those libraries which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount. (L)

Qualifying schools and libraries shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discounts, as authorized by Resolution T-16118. Note: E-Rate discounts range from 20% to 90%. (L)

Hospitals – Must be district owned, municipal or county government owned and operated hospital or health clinic.

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, or educational instruction, or a community technology program offering access to and training in the Internet and other technologies. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction.

Qualifying CBOs shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts.

(L) Material moved from 9th Revised Sheet 1.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Hospitals – Must be district owned, municipal or county government owned and operated hospital or health clinic. (L)

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

(L)

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, or educational instruction, or a community technology program offering access to and training in the Internet and other technologies. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction.

Qualifying CBOs shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts.

(L) Material moved from 6th Revised Sheet 1.

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, or educational instruction, or a community technology program offering access to and training in the Internet and other technologies. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction. (T) (T)

Qualifying CBOs shall be entitled to a 50% discount off tariffed rates or negotiated/contract rates, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts. (C)

(D)
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(D)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, or educational instruction. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction.

Qualifying CBOs shall be entitled to a 25% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts.

CBOs shall be limited to:

Two Switched Data lines or their functional equivalents
Two ISDN lines or their functional equivalents
One Switched Data line and one ISDN line or their functional equivalents
One T-1 or DS1 line or its functional equivalent (T)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued (N)

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, or educational instruction. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction.

Qualifying CBOs shall be entitled to a 25% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts.

CBOs shall be limited to:

Two Switched Data lines or their functional equivalents
Two ISDN lines or their functional equivalents
One Switched Data line and one ISDN line or their functional equivalents
One T-1 line or its functional equivalent (N)

Continued

TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Funding - Continued

Hospitals and Health Clinics – Must be district owned, municipal or county government owned and operated hospital or health clinic.

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, 2-1-1 referral services and information, educational instruction, or a community technology program offering access to and training in the Internet and other technologies. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code.

CBOs that offer Head Start shall be entitled to 50% off tariffed rates or negotiated/contract rates, whichever is lower, net of the Federal Communications E-Rate discounts. (N)

1) Beginning July 1, 2012, if the customer has not been approved to receive E-rate discounts, whether or not an application is pending, the 50% discount will be applied to all services (eligible for CTF) after deducting a statewide average E-rate discount (determined by the CPUC) from the billed amount.

(2) If the customer has been approved to receive E-rate discounts, the 50% discount will be applied to the services after deducting the actual E-rate discounts from the billed amount.

(3) The statewide average discount is deducted from the customer's services solely for purposes of calculating the CTF discount. The statewide average discount shall be added back to the billed amount for payment by the customer. However, when the customer receives its approved E-rate benefit, the customer's account will be retroactively adjusted to reflect the approved E-rate. (N)

Qualifying CBOs that are not eligible for federal discounts shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. (N) (D) (D)

California Community Colleges – Participating California community colleges (CCCs) shall be entitled to a 50% discount off the entire tariffed rates or negotiated/ contract rates, whichever are lower, for CTF approved services. The 50% discount is contingent on an annual limit of $7.2 million (adjusted yearly based on Western Consumer Price Index) funding availability for CCCs as set forth in Decision 08-06-020. Verizon shall suspend all discounts upon notification from the CPUC that the CCC funding is close to reaching the annual limit. Customers shall be responsible for re-paying all discounts received that are subsequently denied by the CPUC as a result of reaching the annual limit, pursuant to D.08-06-020.

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TELECONNECT DISCOUNT SERVICE

I. **APPLICABILITY** - Continued

Funding - Continued

Hospitals and Health Clinics – Must be district owned, municipal or county government owned and operated hospital or health clinic. (L)(N)

Qualifying hospitals and health clinics shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower, net of the Federal Communications Commission's E-Rate discounts as authorized by D.96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for E-Rate discounts equal to the difference between urban and rural rates.

Community Based Organizations (CBOs) – Must be tax exempt organizations offering health care, job training, job placement, 2-1-1 referral services and information, educational instruction, or a community technology program offering access to and training in the Internet and other technologies. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. (C) (C) (D)

Qualifying CBOs shall be entitled to a 50% discount off tariffed rates or the rates charged to other businesses for those same services, whichever is lower. CBOs are not eligible for Federal Communications Commission's E-Rate Discounts. (L)

California Community Colleges – Participating California community colleges (CCCs) shall be entitled to a 50% discount off the entire tariffed rates or negotiated/ contract rates, whichever are lower, for CTF approved services. The 50% discount is contingent on an annual limit of $7.2 million (adjusted yearly based on Western Consumer Price Index) funding availability for CCCs as set forth in Decision 08-06-020. Verizon shall suspend all discounts upon notification from the CPUC that the CCC funding is close to reaching the annual limit. Customers shall be responsible for re-paying all discounts received that are subsequently denied by the CPUC as a result of reaching the annual limit, pursuant to D.08-06-020. (N) (N)

(L) Material moved from 4th Revised Sheet 2.

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