

VISIT CHARGE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are cancelled/withdrawn as of the date shown at the bottom of this sheet. Competitive (N) offers are available through the Verizon Product Guide.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	12th *
1	11th #
2	7th #

* Denotes Change
Withdrawn

Continued

Advice Letter No. 12,282

Issued By

Date Filed OCT 9, 2008
Effective DEC 1, 2008

Decision No.

Executive Director
Regulatory Affairs

Resolution No.

VISIT CHARGE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date thereof.

<u>Sheet</u>	<u>Original or Number of Revision</u>
A	11th *
1	11th *
2	7th

* Denotes Change

Continued

VISIT CHARGE

APPLICABILITY

Applicable to the charge resulting from the Utility repairman's visit to the customer's premises when a service difficulty is found to be the result of customer-provided facilities.

TERRITORY

Within the territory served.

RATES

1. Each visit to a customer's premises resulting from trouble conditions caused in whole or in part by customer-provided facilities.

a. Exchange Service, per visit	\$86.64	(l)
b. Private Line Service, per visit	86.64	
c. Wide Area Telephone Service, per visit	86.64	(l)

SPECIAL CONDITIONS

1. The Utility will not repair, adjust or perform any work on customer-provided facilities.
2. At the request of the Utility, the customer is responsible for disconnecting customer-provided facilities in order that the Utility can determine the location of a trouble condition.
3. When a service difficulty or trouble is reported to the Utility or is detected by personnel of the Utility,
 - a. the Utility will first endeavor to clear the trouble without a visit to the customer's premises,

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Regulatory & Industry Affairs

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VISIT CHARGE

SPECIAL CONDITIONS - Continued

3. - Continued

- b. If the trouble cannot be cleared, the Utility will inform the customer of the trouble condition. (T)
 - c. The customer-provided facilities will then be temporarily disconnected from the "Connecting Arrangement" provided by the Utility, to determine if the trouble will clear. If disconnection of the customer-provided facilities does not clear the trouble and a visit to the customer's premises is required, the customer shall be responsible for the payment of all billed charges for visits by the Utility to the customer's premises where a service difficulty or trouble report results from other than facilities provided by the Utility.
 - d. Additionally, the customer may request the Utility to defer its visit until the customer has his customer-provided facilities tested, in which case the Utility will delay its visit.
 - e. If the customer asks the Utility to defer its visit in accordance with d. above, and does not disconnect his facilities or does not consent to a visit by the Utility, the Utility has the right to take such immediate action as may be necessary for the protection of its facilities, including temporary disconnection of service, and shall inform the customer of such action.
- 4. The customer is responsible for the payment of all Utility charges for visits made to the customer's premises by the Utility where a service difficulty or trouble report results from customer-provided facilities.
 - 5. Visit charges provided for herein are in addition to charges billed to the customer as otherwise provided for in other Tariff Schedules and Rules. (T)
 - 6. The application of this tariff schedule will be in accordance with established procedures, practices and standards of the Utility.

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