SAFE-TSM SERVICE

A. DESCRIPTION

SAFE-T Service is offered to multi-unit housing providers (known as subscribers) which allows them to provide their tenants (customers of the subscriber) with intercommunications access to a preselected main answering line (guard, security agent, etc.), and access to the Universal Emergency Service Number - "911". The **SAFE-T** Service main answering line will have intercommunications access to each tenant **SAFE-T** line within its assigned system and access to 911. This service will be provided only where Telephone Company facilities are available.

B. GENERAL REGULATIONS

1. The subscriber is responsible for payment of all **SAFE-T** Service rates and charges in addition to any other related compatible Guide services provided.

2. Each multi-unit building will be defined as a **SAFE-T** Service system except under an Individual Case Basis (ICB) described in paragraph E of this Section.

3. Each **SAFE-T** Service system must be equipped with a **SAFE-T** tenant line in each apartment or dwelling (occupied or unoccupied) and a SAFE-T main answering line, provided by the Telephone Company and paid for by the subscriber.

4. Each **SAFE-T** Service tenant or main answering line must be equipped with a customer-provided telephone instrument and wiring to the network interface and be compatible with Touch-Tone dialing. All customer-provided equipment (CPE) is the responsibility of the subscriber for installation, repair and replacement. All CPE must be compatible with **SAFE-T** Service in accordance with Telephone Company guidelines.

5. **SAFE-T** system tenant lines will have dialing intercommunications access only to the subscriber preselected **SAFE-T** system main answering line and to the Universal Emergency Service Number "911". No intercommunications calling between **SAFE-T** system tenant lines is provided or permitted.

6. The **SAFE-T** system main answering line must have intercommunications access to all **SAFE-T** system tenant lines within its system, and access to the Universal Emergency Service Number "911".

7. The Telephone Company will assign all **SAFE-T** Service system line numbers (tenants/main answering lines). The subscriber will be provided with a list of all **SAFE-T** lines for each system provided.

8. The **SAFE-T** Service subscriber will be responsible for providing the Telephone Company with access to customer locations for installation and repair visits.

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B. GENERAL REGULATIONS (Cont'd)

9. Temporary Suspension of **SAFE-T** Service is not permitted.

10. All tenant **SAFE-T** Service repairs must be reported to the subscriber or subscriber's agent who will in turn call the Telephone Company Repair Service.

11. In order to establish a **SAFE-T** Service system, a subscriber must have a minimum of 30 tenant lines and one main answering line.

12. The **SAFE-T** Service system main answering line will be rated the same as a tenant line but have different dialing capabilities.

13. **SAFE-T** Service will not permit the billing of operator assisted calls (e.g. collect calls[1], third-number billed[1], person-to-person[1] calls, etc.) to the tenants lines or main answering line.

14. The subscriber is responsible for notifying tenants when a **SAFE-T** Service system is disconnected.

15. The FCC Subscriber Line Charge (SLC) is not applicable to **SAFE-T** tenant and main answering lines.

16. If the main answering line is extended to another premises, off-premises extension channel (Type 2011) charges will apply.

C. PAYMENT PLANS

1. Payment Plan Periods

The **SAFE-T** Service subscriber must initially select one of two (2) available payment plan periods: 24 months or 60 months. The total monthly rate for a tenant or main answering line consists of Components A and B. The Company agrees not to initiate any rate increases in Component A for the length of the payment period selected. The rates for Component B may vary during the subscriber selected payment plan period but no more than once per year. Furthermore, the Company agrees not to initiate any rate increase in Component B in excess of the cumulative annual increase in the Consumer Price Index for all Urban Consumers (CPIU), as published by the U.S. Department of Labor Bureau of Labor Statistics.

The Component A and B monthly rates are determined by the Dial Tone Line Cell classification of the serving Central Office District/ Exchange Area of the **SAFE-T** Service system as specified in Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C.

Upon completion of the initial payment plan period, the subscriber may select a currently available payment period, at the prevailing Guide rates or select the month-to-month payment period.

2. Termination Charges

Termination charges apply for the disconnection of a **SAFE-T** Service system within the payment period selected. Termination charges shall be based on the monthly Guide rate of Component A, times the months remaining in the unexpired portion of the payment plan period for each **SAFE-T** Service system line (tenant/main answering) provided.

No partial disconnection of **SAFE-T** Service is permitted.

[1] Effective August 8, 2016, Collect Calls, Third-number billed and Person-to-Person will be discontinued and will not be accepted as a billing arrangement for calls.

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C. PAYMENT PLANS (Cont'd)

3. Additions To Existing Service

SAFE-T Service system additions can be made if Telephone Company facilities are available. Additions must be made under a new subscriber selected payment plan period, at currently EFFECTIVE DECEMBER 1, 1999 Tariff or Guide rates. No provisions will be made for a common expiration date of new and existing payment plans periods. The month-to-month payment plan is not available to systems which have not completed the initial payment plan period.

4. Changes and Rearrangements

The **SAFE-T** Service non-recurring Product Service Charge applies to all tenant and main answering line number changes.

5. Supercedure

A subscriber may, upon written concurrence of the Telephone Company and payment of a transfer charge of $100.00, transfer services billed under a Payment Plan Period to another subscriber as long as the **SAFE-T** Service system(s) remains at the same location(s). The subscriber to whom service is transferred will assume all provisions of the previous subscriber's service and will be responsible for all unpaid rates and charges incurred by the previous subscriber.

6. Prepayment Of Component A Only

Prior to initial installation of service a subscriber may elect to prepay the full payment plan period Component A monthly rate for all **SAFE-T** Service system lines provided. No partial system prepayments are allowed. Component A charges applicable to additions to existing systems are eligible for prepayment but the entire addition must be prepaid. The prepayment amount will be calculated by the Telephone Company. No refund or credit applies, for **SAFE-T** Service systems, which are discontinued prior to completion of the subscriber selected payment plan period.

7. Subscriber Application For Service

A subscriber must signify, in writing, on forms provided by the Telephone Company, which payment plan period has been selected prior to initial installation of **SAFE-T** Service or additions.

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C PAYMENT PLANS (Cont'd)

8. Request For Changes In Length Of A Payment Plan Period

Prior to completion of the subscriber's selected payment plan period, a new payment plan period of different duration may be selected without incurring termination liability charges provided that the time remaining on the current payment plan period is no longer than the new payment plan selected.

No Product and Service charges will be applied for those existing **SAFE-T** Service system items left in place. The subscriber must sign a new Application For Service form for the new payment plan period at currently EFFECTIVE DECEMBER 1, 1999 Tariff or Guide rates. A new termination liability will apply for Component A only, and will begin on the date the Application For Service is signed.

When a subscriber has prepaid Component A under a former payment plan period and selects a new payment plan period prior to completion of the prepaid plan period, the Telephone Company will determine the adjustment to Component A rates applicable under the new payment plan period.

9. Dial Tone Line Cell Reclassifications

If during the subscriber's selected payment plan period, a Dial Tone Line reclassification occurs which would change the cell classification (e.g. Cell 4 to a Cell 3) used to determine **SAFE-T** Service, the applicable decreased Component A and B rates will apply. Customers who have prepayed the component A rate will not receive a refund if the component A rate decreases as a result of a Dial Tone Line reclassification. In the event of a Cell reclassification which would result in increased rates (e.g. Cell 3 to Cell 4), those **SAFE-T** subscribers currently under a uncompleted payment plan period can retain their Component A and B monthly rates (i.e. will be considered "grandfathered") until completion of the payment plan period. For all Additions to Existing **SAFE-T** systems or requests for changes In Length of a Payment Plan Period the subscriber will pay the EFFECTIVE DECEMBER 1, 1999 Tariff or Guide rates based on the Dial Tone Cell Classification on the date the Application for Service is signed.

Upon completion of the payment plan period, the "grandfathered" subscriber may select a new payment plan period or the month-to-month rates at the EFFECTIVE DECEMBER 1, 1999 Tariff or Guide rates and charges. These rates and charges will be based on the then EFFECTIVE DECEMBER 1, 1999 Dial Tone Line Cell classification at the time of election.

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D. RATES AND CHANGES

1. Payment Plan Periods (Initial) Installations and Additions to Existing Installations

a. 24-Month Period (per line)

SAFE-T Service Tenant and Main Answering lines based on Exchange Area Dial Tone Line Classification (1)	Monthly Rate Component A	Monthly Rate Component B
Cell 1	$ 4.30	$1.95
Cell 2	6.95	2.80
Cell 3	8.80	3.85
Cell 4	10.25	5.00

b. 60-Month Period (per line)

SAFE-T Service Tenant and Main Answering lines based on Exchange Area Dial Tone Line Classification (1)	Monthly Rate Component A	Monthly Rate Component B
Cell 1	$ 4.05	$1.95
Cell 2	6.70	2.80
Cell 3	8.55	3.85
Cell 4	10.00	5.00

	Product/Service Charge
Each **SAFE-T** Service line installed.....	$65.00

(1) **SAFE-T** Service Access Line - Main Answering, USOC-SFGOX
SAFE-T Service Access Line - Tenant, USOC - SFPOX

SAFE-TSM SERVICE

D. RATES AND CHARGES (Cont'd)

2. Month-to-Month Payment Plan (1)

SAFE-T Service Tenant and Main Answering lines based on Exchange Area Dial Tone Line Classification (2)	Monthly Rate
Cell 1	$ 7.00
Cell 2	10.75
Cell 3	14.00
Cell 4	16.50

3. Changes

	Product/Service Charge
- Change **SAFE-T** Service telephone number, per line	$ 43.50
- Supercedure Charge, per line	100.00

E. RATES, REGULATIONS AND PAYMENT PLANS FOR INDIVIDUAL CASE BASIS (ICB)

1. All terms and provisions of this Guide, except Paragraph D hereof shall apply to **SAFE-T** Service provided on an Individual Case Basis.

2. Rates, charges and additional regulations, of applicable, different from that provided under the basic **SAFE-T** service will be provided on an Individual Case Basis based upon each customer's unique individualized service arrangement. Rates for **SAFE-T** Service provided on an ICB basis will cover all appropriate incremental costs as determined by the Telephone Company. The rate will be developed including an engineering labor rate of $80.00 per hour and a craft labor rate of $44.00 per hour, the cost of material and an appropriate contribution.

NOTES:

(1) This payment plan is only available upon completion of one of the payment plans listed in D.1.
(2) **SAFE-T** Service Access Line - Main Answering, USOC-SFGOX
SAFE-T Service Access Line - Tenant, USOC-SFPOX