PAY TELEPHONE LINES - NETWORK CONTROLLED INMATE LINE

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A. DESCRIPTION

Network Controlled Inmate Line (NCIL) is an exchange access service for use with coinless telephones provided on the premise of city, county, state and federal correctional institutions where institutionally authorized telephone programs warrant the service.

B. REGULATIONS

1. NCIL is provided for the purpose of originating messages from coinless inmate telephones to numbers in the Telephone Company's North American Dialing Plan.

2. NCIL service may be provisioned as a:

   (a) Coinless One-way, Outgoing Mechanized Collect only access line

   (b) Coinless Two-way access line

3. The following are standard blocking/screening features included in the NCIL:

   (a) Toll Billing Exception - is an inward screening that disallows the billing of collect[1] or third number[1] calls to the inmate line.

   (b) Originating Line Number Toll Screening - provides special screening codes to the operator services switch identifying any outward call screening on the line.

   (c) 900 blocking - prevents an exchange user from accessing 900 service telephone numbers.

   (d) Audiotex blocking - prevents the completion of outgoing calls placed directly to an Audiotex telephone number.

4. Calls to Telephone Company numbers such as repair service, directory assistance, live operator (0-), Toll Free numbers, 101XXXX and public emergency service numbers such as 911 will be blocked from all Network Controlled Inmate Lines.

5. Directory listings are not provided with this service.

6. NCIL may be resold or shared in accordance with Section 1 of this Guide.

C. RESPONSIBILITY OF THE CUSTOMER

The customer shall be responsible for the installation, operation and maintenance of any customer-provided coinless telephone equipment used in conjunction with this service.

[1] Effective August 8, 2016, Collect Calls and Third Number will be discontinued and will not be accepted as a billing arrangement for calls.

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C. RESPONSIBILITY OF THE CUSTOMER (Cont'd)

2. Inmate coinless telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler.

3. The customer shall be responsible for payment of all charges associated with this service.

4. Failure of the customer to comply with the provisions of this Guide may result in the suspension or disconnection of the customer's service.

D. RATES

1. The connection charge(s) for each NCIL are specified in Section 26 of this Guide.

2. Touch-Tone Calling service, is available on an optional basis at no additional charge.

3. Local exchange calls placed over a Coinless Two-Way NCIL access line will be rated at the Measured Local Use rates set in Local General Tariffs Pa. P.U.C.-Nos. 180A, 182, 182A, 185B and 185C.

4. In addition to measured local usage rates referenced in paragraph 3., several measured usage plans are available specifically for use with pay telephone lines. All regulations, terms and conditions contained in 3. preceding are still applicable.

(a) The following discount is available to payphone service providers who enter into a NCIL Term Pricing Agreement:

For NCIL subscribers who enter into a NCIL Term Pricing Agreement with the Telephone Company which includes a 12-month minimum term obligation, the Telephone Company will offer a usage discount of 45% off the total Measured Local Usage charges incurred by the NCIL subscriber during each month of the term;

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D. RATES (Cont'd)

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(b) The following Valu-Pak option is available for NCIL subscribers who do not enter into a term pricing agreement:

(1) The Telephone Company will offer an additional Valu-Pak which provides the subscriber $32.50 in Measured Local Usage per individual NCIL for $21.50 monthly.

5. Message toll service placed over a Coinless Two-Way NCIL access line will be rated as Message Toll Service in Section 35 of this Guide.

	Monthly Rate
6. NCIL -Coinless Access Line, each	
(1) One Way, Outgoing only	$32.00
(2) Two way Service	30.00

7. NCIL Usage Discount Options: Coinless

	Minimum Length of Term	Discount
A. Term Pricing Agreement Option	12 months	45%

	Monthly Rate	Monthly Allowance
B. Valu-Pak Option	$21.50	$32.50