DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

1. DESCRIPTION

The Dial Tone Line Connection Charge is that charge that applies for a arranging an exchange line to provide voice grade service between the Central Office and the Rate Demarcation Point (DEMARC). The Dial Tone Line Connection Charge includes, but is not limited to, making or changing connections in a Central Office, and making or changing connections in distribution facilities, necessary cross connections, normal placement of the Network Interface (NI) if necessary and line transfers between the Central Office and the DEMARC. The definitions of DEMARC and NI are specified Section 22B of this Guide for business service.

The Dial Tone Line Connection Charge applies for the connection of the following:

a. Exchange Dial Tone Lines including Intrastate Foreign Exchange
b. Announcement Lines
c. Attendant Lines
d. Customer Direct Lines
e. Time and Charge Special Access Trunks
f. Central Office Multiple Terminations
g. Trunk Lines
h. Customer Owned Coin Operated Telephone Service (COCOT)
i. Network Controlled Inmate Line (NCIL)
j. Network Controlled Coin Line (NCCL)
k. Network Controlled Non-Coin Line (NCNL)

2. REGULATIONS

a. One Dial Tone Line Connection Charge applies for each line connected or changed, i.e., coin to non-coin, Foreign Exchange to local exchange, etc. This charge includes the normal placement of a NI and/or a protector if necessary. Exceptions are listed in b. following.

b. Dial Tone Line Connection Charges do not apply under the following conditions:

(1) When dial tone lines or trunks are temporarily suspended or restored.

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A. DIAL TONE LINE CONNECTION CHARGES

2. REGULATIONS (Cont'd)

b. (Cont'd)

(2) When dial tone line numbers (telephone numbers) are changed within the same Central Office. (See Paragraph B.1.a)

(3) When exchange dial tone lines are changed to trunk lines and vice versa.

(4) When Touch-Tone and/or Optional Central Office Services are added to existing service.

c. Customers requesting rearrangements of outside wiring, including the Dial Tone Line, protector or NID, shall be billed for such work in accordance with Section 22A of this Guide.

d. Applicable charges for customer requested cancellation or special handling of service requests requiring Engineering design will be billed according to provisions described in Section 1 of this Guide.

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3. CHARGES

a. The Dial Tone Line Connection Charge for each line is as follows:

Residence Service	Business Service	Network Controlled Inmate Line (NCIL)	Network Controlled Coin-Line (NCCL)	Network Controlled Non-Coin Line (NCNL)
$40.00	$50.00	$75.00	$75.00	$75.00

B. MISCELLANEOUS NONRECURRING CHARGES

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING:

a. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when the Dial Tone Line Connection Charge is applied). This charge applies for each telephone line number changed.

b. Temporary Suspension Charge - Customers requesting temporary suspension of their service will incur this charge at the time of the suspension. There will be no charge upon the subsequent restoral of service.

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B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. Nonrecurring Charges Apply to the Following: (Cont'd)

c. Transfer of Billing Name Charge (except for Public Telephone/COCOT Service - see i. following) - This charge applies: 1) when one party contracts for the service that was previously contracted for by a second party for the use of the first party; 2) when one party contracts for the service for a second party, which had previously been contracted for by the second party in his/her own name; 3) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 4) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

d. Service Restoral Charge - Where a customer's local exchange service has been suspended because of non-payment of charges as described in Section 1, Paragraph 13 of the Telephone Company's Pa. P.U.C.-No. 1 Tariff, a Service Restoral Charge as set forth in Paragraph B.3.d. is applicable. This charge applies for each Dial Tone Line restored. In the event that local exchange service is terminated following suspension, the Dial Tone Line Connection Charge as described in A.1. preceding is applicable in lieu of the Service Restoral Charge to reestablish service. Premises Work Charges as specified in Section 22A of the Telephone Company's Pa. P.U.C.-No. 1 Tariff may also be applicable.

The Telephone Company may require payment of the Service Restoral Charge in advance of the actual restoral of local exchange service. This charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of the Telephone Company's Pa. P.U.C.-No. 1 Tariff.

e. 900 Blocking Option - This option is provided at the customer's request and gives the customer the ability to restrict calls from his/her exchange access line to 900 service access codes. This service is provided for use with individual business lines and Centrex lines where facilities permit. Regulations pertaining to Centrex CustoPAK Service can be found in this Guide. The initial blocking of a customer's line or lines will be provided at no charge to the customer. Subsequent blocking (after an intervening elimination of the Blocking Option at the customer's request) will be subject to the nonrecurring charge set forth in B.3.e. There is no charge for unblocking.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

e. (Cont'd)

This option blocks access to all calls dialed as 1+900-NXX-XXXX and 0+900-NXX-XXXX from the customer's exchange access line. These blocked calls will be directed to a central office announcement. Attempts to place a 900 call using a Verizon Pennsylvania. operator will continue to be denied.

This option does not prevent customers from placing 900 calls from their exchange access line using Operator Service Providers other than Verizon Pennsylvania. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 services from a line which is not blocked.

f. Service Change Charge - This charge applies when a Business customer or his/her agent moves Dial Tone Line service on the customer's side of the Telephone Company-Rate Demarcation Point (RDP), to a location within the same property (i.e., multi-tenant apartment building, school dormitory building, nursing home building, etc.). The Service Change Charge applies when the customer-performed move requires a change in the customer's main telephone service address (applies to customers with Listed Service, Non-Listed Service or Non-Published Telephone Number Service). This charge applies on a per-order basis.(3)

g. Voluntary Toll Restriction Option(1)(3) - At the customer's request, a single or multi-line business Dial Tone Line will be restricted from access to Message Toll Telephone Service. A nonrecurring charge as set forth in B.3.g will apply for each line restricted. This charge will not apply if a customer whose toll service was suspended for non-payment (toll denied) of toll charges pays all outstanding charges and requests the Voluntary Toll Restriction Option. A description of those services which will be allowed to be completed and those which will be blocked is listed below. The Voluntary Toll Restriction Option allows the customer the option to restrict Collect and Calling Card Calls from being billed to the restricted line.(2)

Voluntary Toll Restriction[1] is not offered in combination with the Electronic Service Packages, **Safe-T** Service, Pay Telephone Lines, Optional Detailed Billing of Measured Local Usage, Centrex Central Office Service, Feature Group B or Optional Dial Station-to-Station Toll Calling Plans provided Verizon Pennsylvania.

Notes:
(1) Available on October 3, 1993.
(2) Restriction of Collect, Calling Card, or Bill-to-Third-Party calls are available upon customer request, without charge or subscription to the Voluntary Toll Restriction Option.
(3) Effective July 21, 2014, this service for business customers is hereby cancelled and withdrawn and no longer available for purchase. This service is still available for Resale until October 18, 2014, on which date the foregoing terms shall be effective for resale.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

g. Voluntary Toll Restriction Option (Cont'd)

CALLS WHICH WILL BE COMPLETED	**CALLS WHICH WILL BE BLOCKED**
0 (Includes Collect[1] and Calling Card Calls with a valid number)	00 (Includes 00-/00+)
0 + 10 digit local	01 +
7 digit local	011 +
1 + 7 digit local	101XXXX
1 + 10 digit local	0 + 7 digit toll
N11 (Service Codes, i.e., 911)	0 + 10 digit toll
1 + Toll Free	Non-Local Directory Assistance
Local Directory Assistance	1 + 900
950 (Feature Group B)	1 + 700
	7 digit toll
	1 + 7 digit toll
	1 + 10 digit toll
	556 + 976
	Connect ReQuestSM
	Time of Day (0)
	Third Number Billing[1] Requests

h. Toll Service Restoral Charge - When a customer's Message Toll Telephone Service is suspended or terminated due to non-payment of toll charges (toll denied), as described in Section 1 of this Guide, a Toll Service Restoral Charge is applicable when the customer requests that toll service be restored. This charge applies per dial tone line restored. The Toll Service Restoral Charge does not apply when a customer restores both Basic and Toll service simultaneously; in such cases, only the Service Restoral Charge applies.

The Telephone Company may require payment of the Toll Service Restoral Charge in advance of the actual restoral of toll service. This restoral charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of the Telephone Company's Pa. P.U.C.-No.1 Tariff.

i. Coin/COCOT - Transfer of Billing Name Charge - This charge applies: 1) when one business party contracts for the service that was previously contracted for by a second business party; 2) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 3) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

[1] Effective August 8, 2016, Collect Call and Third Number Billing will be discontinued and will not be accepted as a billing arrangement for calls.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

2. NONRECURRING CHARGES DO NOT APPLY TO THE FOLLOWING:(2)

a. Change of billing name due to divorce, marriage or court order, where the customer remains the same person.

a.1 Change of billing party due to death of a spouse of a residence customer provided that the service address remains the same; the telephone number associated with the service remains the same; there must be no lapse in service; and the service may not be suspended or terminated for non-payment of charges.

b. Complete or partial disconnection's of service or equipment unless a premises visit is required.

c. A change from one class or grade of individual line service to another with no equipment changes.

d. Separation or combination of billing accounts.

e. Nonrecurring charges do not apply to any orders initiated by the Telephone Company.

3. CHARGES	Residence	Business
a. Telephone Number Change Charge	$26.25	$43.50
b. Temporary Suspension Charge	26.00	35.50
c. Transfer of Billing Name Charge - For non-Public Telephone/COCOT Service	-	27.75
c.1 Change of Residence Service Charge	12.00	-
d. Service Restoral Charge	11.00	20.00
e. 900 Blocking Option (3)		
- Initial blocking (per line)	No Charge	No Charge[1]
- Subsequent blocking (per line)	25.00	100.00[1]
f. Service Change Charge (per order)	5.00	7.00
g. Voluntary Toll Restriction (per line)	15.00[2]	40.00
h Toll Service Restoral Charge (per line) (Except for customers who are voluntarily toll restricted)	11.00	20.00
i. Transfer of Billing Name Charge - For Coin /COCOT Service	-	12.40

(1) These rates also apply to Centrex lines, except for Centrex **CustoPAK** Service.

(2) This charge does not apply if Voluntary Toll Restriction is provided at the time of initial service. Subsequent requests for this option will incur the Product Guide charge on a per-line basis.

(3) Effective July 21, 2014, 900 Blocking Option for business customers is hereby cancelled and withdrawn and no longer available for purchase. This service is still available for Resale until October 18, 2014, on which date the foregoing terms shall be effective for resale.