SINGLE LINE BUSINESS PAK [1]

A. GENERAL

Single Line Business PAK is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one-year or three-year term commitment.

Single Line Business PAK includes the following:

- One (1) Dial Tone Line with touch-tone
- Unlimited local voice usage
- Unlimited intraLATA direct distance dialed unassisted toll calling
- Choice of zero to five (0 - 5) of the following calling features:
  Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and standard business Voice Messaging Mailbox (a non-regulated service).

NOTE: Additional credit will apply if provisioned with Verizon Broadband Service.

B. REGULATIONS

1. Single Line Business PAK is available only where facilities and conditions permit.

2. Single Line Business PAK is available only to customers who subscribe to Verizon for their local usage and intraLATA toll calls.

3. Single Line Business PAK is available only on a one-year or three-year term agreement.

4. Single Line Business PAK is only available to business customers who agree to subscribe to a business unlimited nationwide long distance calling plan through Verizon Long Distance LLC or Verizon Enterprise Solutions LLC and Verizon Broadband service.

5. Single Line Business PAK is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.

6. Customers may only have one Single Line Business PAK per account. A maximum of ten lines may have Unlimited Calling either with this plan or any other Unlimited Local or Unlimited Local and Toll Usage product offered by Verizon. Customers may not combine this package with the Unlimited Dialtone Line and Unlimited CustoPAK Packages.

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B. REGULATIONS (Cont'd)

7. Single Line Business PAK is not available with the following services:

- Centrex or CustoPAK
- Flexgrow* or Enhanced Flexgrow Service*
- ISDN Service
- Remote Call Forwarding Service
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Digital Hand Off
- Digital PBX Service
- Foreign Exchange Service
- Foreign Central Office Service
- Ground Start Lines or Trunks
- Business Optional Calling Plan**
- Maximum Value Plan
- Corporate Rewards
- VPNS
- Customer Specific Pricing (CSP)
- Grandfathered Rewarding Connections**
- Foreign Zone Service
- Service for Payphone Telephone Lines
- Unlimited Dialtone Line and Unlimited CustoPAK Packages

8. Single Line Business PAK is not available in combination with other optional calling plans or virtual private network services.

9. Single Line Business PAK does not apply to the following calls or services:

– Calling Card
- Time, Lottery and Weather
- 555,700, 900, 976 Service

- Intercept Call Completion

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* Effective September 9, 2014, FlexGrow Service and Enhanced FlexGrow Service are hereby cancelled and withdrawn and no longer available.

** Effective November 15, 2014, Business Optional Calling Plan and Rewarding Connections are hereby cancelled and withdrawn and no longer available.

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B. REGULATIONS (Cont'd)

9. Single Line Business PAK does not apply to the following calls or services: (Cont'd)

- Mass Announcement Services
- Directory Assistance
- Connect Request Calls/Directory Assistance Call Completion
- Easy Number Service

- Repeat Calls, Return Calls (per activation)

- All other operator Handled Calls
- Three-Way calling (per activation)
- Busy Redial, *69, Call trace (per activation)

10. Single Line Business PAK may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

11. Details on calls made will not be available for this service.

12. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business PAK.

13. Applicable Service Charges as set forth in the P.U.C.-No. 1 Tariff, Section 22C will be waived for customers subscribing to a three-year agreement.

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C. TERMINATION LIABILITY

1. Single Line Business PAK is offered on a one-year or a three-year term agreement.

2. Early termination of Single Line Business PAK term agreement by the customer will result in a one-time flat Termination Charge of:

   1-year term agreement:

   $75

   3-year term agreement

   $125 for default within the 1st year of the term
   $100 for default within the 2nd year of the term
   $75 for default within the 3rd year of the term

3. If the customer cancels any of the components: the business unlimited nationwide long distance calling plan through Verizon Long Distance LLC or Verizon Enterprise Solutions LLC or the Verizon Broadband Service, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

4. If the Dialtone Line (DTL) is removed, the applicable termination charge shown above will apply.

5. Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

6. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

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C. TERMINATION LIABILITY (Cont'd)

7. An early termination charge will not apply under the following circumstances:

(a) Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
(b) Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
(c) Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

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D. RATES

		Monthly Rate	
		3-Year Term	1-Year Term
1.	Single Line Business PAK	$60.00	$60.00

		Monthly Discount	
		3-Year Term	1-Year Term
2.	Verizon Affiliate Broadband Bundle Discount	$20.00	$5.00

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