

INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) Interstate Message Telecommunications Service (IMTS) is the furnishing of those service components required for telecommunication originating from a Customer placing a non-casual dialed call between stations in different local service areas within the same LATA in accordance with the regulations and system of charges specified in this product guide. The message charges specified in this product guide are in payment for IMTS furnished between the calling and called stations.
- (B) The Telephone Company does not undertake to transmit messages but furnishes the use of its service to its Customers for telecommunications.
- (C) The design, maintenance and operation of Interstate Message Telecommunications Service envisions that communications will originate or terminate at a station of the associated Exchange telephone service used for IMTS. Connections of Customer or Other Carrier-provided Communications Systems may be made to IMTS. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

2.1.2 Availability of Service

- (A) The use and restoration of service shall be in accordance with Part 64 Subpart D of the FCC's Rules and Regulations, which specifies the priority system for such activities.
- (B) Subject to compliance with the above mentioned rules, where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of Interstate Message Telecommunications Service shall take precedence over all other services.

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2. REGULATIONS (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Availability of Service (Cont'd)

- (C) Service is furnished subject to the availability of the service components required. The Telephone Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.
- (D) When connections are made to Customer or Other Carrier-provided Communications Systems at a Premises where the Customer does not originate or terminate communications, the Telephone Company may require that the Exchange telephone service be furnished from a Telephone Company Central Office(s) different than the Central Office(s) designated by the Telephone Company to serve that Premises.

2.1.3 Limitations on Duration of Connections

The Telephone Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

2.1.4 Liability

- (A) In view of the fact that the Customer has exclusive control of his communications over the service furnished him by the Telephone Company, and of the other uses for which service may be furnished him by the Telephone Company, and because of the unavoidability of errors incident to the use of such services of the Telephone Company, the services furnished by the Telephone Company are subject to the terms, conditions and limitations specified in (B), (C) and (D) following.
- (B) The Telephone Company's liability, if any, for its willful misconduct is not limited by this product guide. With respect to any other claim or suit, by a Customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), and subject to the provisions of (C) through (E) following, the Telephone Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.

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2. REGULATIONS (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Liability (Cont'd)

- (C) The Customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, or using in connection with, service of the Telephone Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with service provided by the Telephone Company.
- (D) No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.
- (E) The services furnished by the Telephone Company, in addition to the limitations set forth in 2.1.4 (A) through (D) preceding, also are subject to the following limitation: the Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Telephone Company-provided Connecting Arrangement).

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2. REGULATIONS (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.2 Use2.2.1 Use of Service

The service is provided for use by the Customer and may be used by others, when so authorized by the Customer, providing that all such usage shall be subject to the provisions of this product guide. Interstate Message Telecommunications Service may be used for non-voice transmission on a two-point basis between points within the same LATA. Telephone Company provided local business Exchange service may be used for the purpose of providing access to resold or shared Interstate Message Telecommunications Service, notwithstanding any tariff regulations respecting resale and sharing contained in Telephone Exchange Service Tariffs of the Telephone Company.

2.2.2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (A) the use of the services of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (B) the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Interstate Message Telecommunications Service, by rearranging, tampering with, or making connection with any service components of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- (C) the use of the service of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment or harass another;
- (D) the use of profane or obscene language;
- (E) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other Customers.

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2. REGULATIONS (Cont'd)2.2 Use (Cont'd)2.2.3 Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

2.3 Obligations of the Customer

2.3.1 The calling party shall establish his identity in the course of any communication as often as may be necessary.

2.3.2 The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

2.3.3 Each Aggregator for which the Telephone Company is the Presubscribed Provider of Operator Services must comply with Section 226 of the Communications Act of 1934.

2.4 Payment Arrangements2.4.1 Payment for Service

The Customer is responsible for payment of all charges for services furnished to the Customer, including charges for services originated or charges accepted at the Customer's station and for charges billed the Customer for Calling Card messages.

2.4.2 Billing and Collection of Charges

The charges for calls and chargeable reports are due when billed and are billed and collected by the Telephone Company or the connecting company from whose station the calls were sent paid or at whose station the calls were received collect.

2.4.3 Termination of Service for Cause

Upon nonpayment of any sum due the Telephone Company, or upon a violation of any of the conditions governing the furnishing of service, the Telephone Company may by notice in writing to the Customer, without incurring any liability, forthwith discontinue the furnishing of said service.

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2. REGULATIONS (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.4 Advance Payments

Applicants for Interstate Message Telecommunications Service, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of a least one month's estimated charges.

2.4.5 Deposits

The Telephone Company may, in order to safeguard its interests, require an applicant or a Customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage of Interstate Message Telecommunications Service offered herein; such deposit to be held by the Telephone Company as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated the amount of the deposit is credited to the Customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company such a deposit may be refunded or credited to the Customer at any time prior to termination of the service.

In case of a cash deposit, for the period the deposit is held by the Telephone Company, the Customer will receive simple interest at the rate established by the appropriate legal authority within the state.

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2. REGULATIONS (Cont'd)2.5 DefinitionsAggregator

The term "Aggregator" denotes any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its Premises, for interstate telephone calls using a provider of operator services.

Authorized Protective Connecting Module

The term "Authorized Protective Connecting Module" denotes a protective unit designed by the Telephone Company and manufactured under the control of Telephone Company quality assurance procedures, which unit is to be incorporated in a Conforming Answering Device.

Call Forwarding

The term "Call Forwarding" denotes that feature whereby a call placed to a Customer's telephone number in one Exchange (the Call Forwarding location) is automatically forwarded by Telephone Company central office equipment to a station designated by said Customer in another Exchange.

Calling Card

The term "Calling Card" denotes a Credit/Charge Card for use in billing IMTS calls.

Casual Dialing

The term "Casual Dialing" denotes the placement of an IMTS call that is placed by dialing a Verizon Telephone Companies carrier access code of 1010XXXX before the number being called.

INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)2.5 DefinitionsCentral Office Connecting Facility

The term "Central Office Connecting Facility" denotes a voice grade facility furnished to an Other Participating Carrier by the Telephone Company (in accordance with the Telephone Company's Facilities for Other Common Carriers Tariffs or their successor tariffs) between the terminal location of the Other Participating Carrier and a point of connection on the Telephone Company Premises.

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Communications System

The term "Communications System" denotes channels and other facilities which are capable, when not connected to Interstate IntraLATA Message Telecommunications Service, of communications between Customer-provided terminal equipment or Telephone Company stations.

Conformance Number

The term "Conformance Number" denotes an identifying number assigned by the Telephone Company to a particular model of Conforming Answering Device incorporating an Authorized Protective Connecting Module.

Conforming Answering Device

The term "Conforming Answering Device" denotes a Customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The Conforming Answering Device may include remote interrogation and/or device function control. A Conforming Answering Device must incorporate an Authorized Protective Connecting Module and must bear a valid Conformance Number.

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2. REGULATIONS (Cont'd)2.5 DefinitionsConnecting Arrangement

The term "Connecting Arrangement" denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of Customer-provided equipment or systems with Telephone Company provided services.

Credit Call

(See Calling Card)

Customer

The term "Customer" denotes the person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Customer Dialed Calling Card Station

The term "Customer Dialed Calling Card Station" denotes that service where the person originating the call dials prescribed numbers in order to complete the message without operator assistance (unless it is necessary to record the originator's Calling Card number), and the message is billed to a Calling Card number.

Customer-Provided Terminal Equipment

The term "Customer-Provided Terminal Equipment" denotes devices or apparatus and their associated wiring, provided by a Customer, which do not constitute a Multiline Terminating System or a Communications System and which, when connected to the communications path of the telecommunications network, are connected either electrically, acoustically or inductively.

Customer-Provided Test Equipment*

The term "Customer-Provided Test Equipment" denotes test equipment located at the Premises of the Customer that is used by the Customer for the detection and/or isolation of a communications service fault.

* The Interim Program for the Connection of Customer-Provided Test Equipment, unless sooner canceled or changed, will remain in effect until a permanent program is adopted by the FCC as a result of Part 68 Rulemaking in CC Docket No. 81-216, 85 F.C.C.2d 868 (1981).

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2. REGULATIONS (Cont'd)2.5 DefinitionsDial Station

The term "Dial Station" denotes that service where the person originating the call dials the telephone number desired, completes the message without the assistance of an operator and the message is billed to the originating number.

Dial Station-to-Station

(See Dial Station)

Direct Electrical Connection

The term "Direct Electrical Connection" denotes a physical connection of the electrical conductors in the communications path.

Exchange

The term "Exchange" denotes a unit generally smaller than a Local Access and Transport Area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated Exchanges comprise a given Local Access and Transport Area.

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2. REGULATIONS (Cont'd)2.5 DefinitionsGrandfathered

The term "Grandfathered" denotes terminal equipment, Multiline Terminating Systems, protective circuitry or Connecting Arrangements directly connected at the Customer's Premises to IMTS in accordance with Telephone Company product guides, and that are considered grandfathered under Part 68 of the FCC's Rules and Regulations because:

- (i) such terminal equipment was directly connected to the telecommunications network prior to July 1, 1979 and is of a type which was directly connected to the telecommunications network as of October 17, 1977.
- (ii) such Multiline Terminating Systems are directly connected to the telecommunications network prior to January 1, 1980 and are of a type which was directly connected to the telecommunications network as of June 1, 1978.
- (iii) such protective circuitry or Connecting Arrangements associated with Customer-Provided Terminal Equipment or Multiline Terminating Systems are directly connected to the telecommunications network and are of a type which was directly connected to the telecommunications network prior to the dates set forth in (i) and (ii) preceding, as appropriate.

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2. REGULATIONS (Cont'd)2.5 DefinitionsHeadset

The term "Headset" denotes a hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides for the transmission of human speech.

Initial and Additional Period

The term "Initial Period" denotes the interval of time allowed at the rate quoted for a connection between given points.

The term "Additional Period" denotes the unit of time used for measuring and charging for time in excess of the Initial Period.

Interface

The term "Interface" denotes that point on the Premises of the Customer at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.

Interstate IntraLATA Message Telecommunications Service

The term "Interstate IntraLATA Message Telecommunications Service" applies to service between points in different states which are in the same Local Access and Transport Area.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated Exchanges, which are grouped to serve common social, economic and other purposes.

Main Billed Account

The term "Main Billed Account" denotes the local Exchange telephone number associated with a Customer name and address and to which IMTS charges are billed.

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2. REGULATIONS (Cont'd)2.5 DefinitionsMultiline Terminating System

The term "Multiline Terminating System" denotes Switching Equipment (e.g., PBX, Centrex, ACD, tandem Switching Equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or Communications System.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications network which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

Network Control Signaling Unit

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of Network Control Signaling.

Non-Powered Conferencing Equipment

The term "Non-Powered Conferencing Equipment" denotes a portable plug ended device, without active elements, consisting of a multiwinding transformer and manual line switches designed to bridge two or more, but not to exceed five, of the lines appearing on 4-button and 6-button key telephone instruments equipped with both hold and illumination features.

Operator Station

The term "Operator Station" denotes Station-to-Station service other than Dial Station service or Customer Dialed Calling Card Station service.

Operator Station-to-Station

(See Operator Station)

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2. REGULATIONS (Cont'd)2.5 DefinitionsOther Common Carrier (OCC)

The term "Other Common Carrier" denotes:

- (1) Specialized common carriers, interExchange carriers (interLATA carriers), Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing private line voice, data or video services or other services such carriers may be allowed by the FCC to provide.
- (2) All resellers not included in 1. preceding.

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Premises

The term "Premises" denotes a building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public thoroughfare.

Premises Wiring

The term "Premises Wiring" denotes wiring associated with a Multiline Terminating System that is used to connect separately housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telecommunications network Interface, located at the Customer's Premises and not within an equipment housing.

Presubscribed Provider of Operator Services

The term "Presubscribed Provider of Operator Services" denotes the interstate provider of operator services to which a person is connected when the person initiates any interstate call using a provider of operator services without dialing an access code.

Registered

The term "Registered" denotes terminal equipment, protective circuitry and Multiline Terminating Systems which comply with the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

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2. REGULATIONS (Cont'd)2.5 DefinitionsService Station Lines

The term "Service Station Lines" denotes telephone facilities provided by the Customer in isolated and sparsely developed areas where it is not practicable for the Telephone Company to make such facilities available.

Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes Telephone Company-provided equipment which terminates Exchange telephone service, used for IMTS, at a Customer's Premises. The "Service Terminating Arrangement" provides a clearly delineated Interface which facilitates the design, isolation, and testing of IMTS. Where a Protective Connecting Arrangement is required, the "Service Terminating Arrangement" is provided as a part of the Protective Connecting Arrangement.

Standard Jack

The term "Standard Jack" denotes the Telephone Company-provided means of connection for terminal equipment or Multiline Terminating Systems to Interstate Message Telecommunications Service as described (1) in Part 68 of the FCC's Rules and Regulations or (2) in the current issue of the Telephone Company document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC Rules and Regulations."

Station

The term "Station" denotes the Network Control Signaling Unit and any other equipment provided in accordance with Telephone Exchange Service Tariffs of the Telephone Company's connecting carriers, or tariffs of the Telephone Company's other participating carriers, or furnished by foreign telephone administrations, at a Customer's Premises or at payphone locations or in a Telephone Company central office for Call Forwarding which enables a Customer to establish communications connections and to effect communications through such connections.

INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)2.5 DefinitionsStation-to-Station

The term "Station-to-Station" denotes that service where the person originating the message does not specify the person, mobile station, department, or office to be reached.

Switching Equipment

The term "Switching Equipment" denotes equipment which performs the function of establishing and releasing connections between:

- (1) Two or more Telephone Company-provided services, or
- (2) Telephone Company-provided service or services and a Communications System or Systems provided by the Customer, or Other Common Carrier.

Such equipment shall operate to establish each connection for the purpose of the transmission of communications, and shall operate to release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.

Telephone Company

The term "Telephone Company" denotes Verizon New York Inc. and its connecting carriers, either individually or collectively.

United States

The term "United States" denotes the United States mainland, i.e., the District of Columbia and all states except Alaska and Hawaii.

INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)2.6 Connections of Terminal Equipment, Multiline Terminating Systems, Protective Circuitry and Communications Systems2.6.1 General

Terminal equipment, Multiline Terminating Systems and protective circuitry which are connected to IMTS must comply with Part 68 of the FCC's Rules and Regulations.

2.7 Connections of Other Common Carrier-Provided Communications Systems2.7.1 General

Other Common Carrier-provided Communications Systems may be connected to IMTS as specified in this section and 2.7.2 following:

(A) Responsibility of the Customer

- (1) The Customer is responsible for making arrangements with the Other Common Carrier for the installation, operation and maintenance of any Other Common Carrier-provided Communications System. The connection of the other Common Carrier-provided Communications System to IMTS shall not require a change in or alteration of the equipment or services of the Telephone Company; cause electrical hazards to Telephone Company personnel; damage to Telephone Company equipment; malfunction of Telephone Company billing equipment; or degradation of service to persons other than the user of the Communications System, or his calling or called party.
- (2) Upon notice from the Telephone Company that the Other Common Carrier-provided Communications System is causing such hazard, damage, malfunction or degradation of service, the Customer shall arrange with the Other Common Carrier to make any changes necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

(B) Responsibility of the Telephone Company

- (1) Interstate Message Telecommunications Service is not represented as adapted to the use of Other Common Carrier-provided Communications Systems. If such systems are used with IMTS, the Telephone Company will only be responsible for furnishing service components suitable for IMTS and to design, maintain and operate those service components accordingly. Subject to that

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2. REGULATIONS (Cont'd)2.7 Connections of Other Common Carrier-Provided Communications Systems
(Cont'd)2.7.1 General (Cont'd)(B) Responsibility of the Telephone Company (Cont'd)

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responsibility, the Telephone Company will not be responsible for (i) the quality or the through transmission of signals generated by the Other Common Carrier-provided systems, or (ii) the reception of signals by Other Common Carrier-provided systems, or (iii) address signaling where such signaling is performed by the Other Common Carrier-provided signaling equipment.

- (2) When an Other Common Carrier-provided Communications System (i) utilizes satellite facilities, or (ii) is connected to a Communications System which utilizes satellite facilities, the connection of that system to IMTS may result in the utilization of two or more satellite circuits on the combined connected services. In such cases the Telephone Company will only be responsible to furnish service components suitable for IMTS and to design, maintain and operate those service components accordingly. Subject to that responsibility, the Telephone Company will not be responsible for the quality of the through transmission of signals on such connection. The Telephone Company will not apply any credit allowance for impaired transmission resulting from such connection unless the defect was in the IMTS service.

- (3) The Telephone Company shall not be responsible to anyone if changes in its minimum network protection criteria, service components, operations or procedures render any Other Common Carrier-provided facilities or equipment obsolete, require their modification or alteration, or otherwise affect their use or performance.

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2. REGULATIONS (Cont'd)2.7 Connections of Other Common Carrier-Provided Communications Systems
(Cont'd)2.7.1 General (Cont'd)(C) Violation of Regulations

When any Other Common Carrier-provided Communications System is connected to the Interstate Message Telecommunications Service in violation of any of the regulations in this product guide, the Telephone Company will take such immediate action as necessary for the protection of the network, and will promptly notify the Customer of the violation. The Customer will discontinue the connection or correct the violation. In addition, the Customer shall confirm in writing that the connection has been discontinued or the violation has been corrected within 10 days of receiving written notice of the violations. Failure of the Customer to discontinue the connection or to correct the violation and to give the required written confirmation to the Telephone Company will result in suspension of the Customer's service until such time as the Customer complies.

(D) Other Common Carrier Services

All arrangements concerning the Other Common Carrier services will be made by the Customer with that Other Common Carrier. The furnishing of IMTS is not part of a joint undertaking with an Other Common Carrier.

2.7.2 Conditions for Connection of Other Common Carrier-Provided Communications Systems(A) Connections of Other Common Carrier-Provided Communications Systems at the Premises of the Telephone Company

Other Common Carrier-provided Communications Systems (utilizing Central Office Connecting Facilities) provided to a Customer may be directly connected at the Premises of the Telephone Company with Exchange telephone service to be used with Interstate Message Telecommunications Service furnished by the Telephone Company to the same Customer, provided that the connections are made through:

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2. REGULATIONS (Cont'd)2.7 Connections of Other Common Carrier-Provided Communications Systems
(Cont'd)2.7.2. Conditions for Connection of Other Common Carrier-Provided Communications Systems (Cont'd)(A) Connections of Other Common Carrier-Provided Communications Systems at the Premises of the Telephone Company (Cont'd)

- (1) individual Exchange lines or PBX trunk lines furnished in accordance with the regulations and rates specified in the General and Local Exchange Service tariffs of the Telephone Company that provide for the connections of those lines with Other Common Carrier-provided Communications Systems. The purpose of the connection will be to permit communications via the Other Common Carrier Communications System, to or from the Customer's Premises located in an Exchange foreign to the Exchange in which the connection is made, or
- (2) Switching Equipment furnished in accordance with the provisions of the General and Local Exchange Service tariffs of the Telephone Company

(B) Connections of Other Common Carrier-Provided Communications Systems at the Premises of the Customer

Other Common Carrier-provided Communications Systems may be connected with Exchange telephone service for use with IMTS at the Customer's Premises provided that the Connection is only made through a Service Terminating Arrangement in one of the following ways:

- (1) through Switching Equipment,
- (2) through a channel derivation device, or
- (3) directly to the Service Terminating Arrangement

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2. REGULATIONS (Cont'd)2.8 Rate Determination

The rate for an IMTS call is determined by factors such as:

- distance between stations
- time of day and day of week
- duration of call
- class of service

The specific factors which apply to a given IMTS call and their application are listed in the rate section applicable to that type of call. The regulations pertaining to those factors are as follows:

2.8.1 Distance Between Stations

The distance between two stations within the LATA is measured on the basis of airline mileage between rate centers as described in The Verizon Telephone Companies Tariff FCC No. 22.

2.8.2 Time of Day and Day of Week

The rate charged is determined by the day and time (standard or daylight savings) at the rate center of the calling station.

2.8.3 Class of Service

For the purpose of rate application, one of the following classes of service may apply to a given call:

(A) Station-to-Station

There are four types of Station-to-Station calls:

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2. REGULATIONS (Cont'd)2.8 Rate Determination (Cont'd)2.8.3 Class of Service (Cont'd)(A) Station-to-Station (Cont'd)

- (1) The Dial Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from payphones. Dial Station rates also apply when:
 - (a) An operator records the calling station number where no automatic recording equipment is available.
 - (b) A call is placed from a dormitory station and an operator records a special identification number issued by the Telephone Company for billing purposes to students of colleges or universities. The calling station must be equipped with Dormitory Centrex Service or with a PBX equipped with Direct Inward Dial and Identification Outward Dial service.
 - (c) A call is forwarded by Call-Forwarding equipment.
 - (d) an operator reaches the called station because of trouble on the network.
 - (e) An operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.
 - (f) An operator reestablishes a Dial Station call that has been interrupted after the called station has been reached.

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2. REGULATIONS (Cont'd)2.8 Rate Determination (Cont'd)2.8.3 Class of Service (Cont'd)(A) Station-to-Station (Cont'd)

(1) (Cont'd)

(g) An operator places a call because service components are not available for dial completion.

(2) The Operator Station class of service applies when call are completed with the assistance of an operator except as specified for the Dial Station or Customer Dialed Calling Station classes of service. Operator Station service includes messages originated payphones.

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2. REGULATIONS (Cont'd)2.8 Rate Determination (Cont'd)2.8.3 Class of Service (Cont'd)(A) Station-to-Station (Cont'd)

(3) The Customer Dialed Calling Card Station class of service applies when the person originating the call:

- (a) dials the digit zero, plus the telephone number, plus a Calling Card number (where equipment is available) to complete the call without operator assistance, or
- (b) dials the digit zero, plus the telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the Calling Card number for billing purposes, or
- (c) dials the operator and places a Calling Card Station-to-Station call when equipment capability precludes either of the foregoing.

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2. REGULATIONS (Cont'd)2.8 Rate Determination (Cont'd)

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2.8.4 Timing of Messages

Chargeable time includes the initial period plus the additional period if any, and is determined as follows:

- (A) When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
- (B) On Station-to-Station messages, chargeable time begins when connection is established between the calling station and the called station.

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INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)2.8 Rate Determination (Cont'd)2.8.4 Timing of Messages (Cont'd)

- (D) Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released either by automatic timing equipment in the telecommunications network or by the operator.
- (E) Chargeable time does not include time lost because of service faults or defects that are reported to the Telephone Company.
- (F) When Exchange telephone service used for IMTS is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's Premises to a Communications System, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first Multiline Terminating System or terminal equipment on that Communications System. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the Exchange telephone service so that chargeable time may begin.