BUSINESS 24-MONTH DIAL TONE LINE TERM PLAN

A. GENERAL

An optional 24-month term plan is available at a monthly rate as specified in B. Rates below.

1. Termination Liability

   a. If a customer terminates services during the 24-month commitment, the customer will pay early termination charges as specified in b. below The customer will not pay termination liability charges under the following circumstances:

      (1) If the customer terminates the service during the 24-month commitment, in order to subscribe to another Verizon service of a higher price.

      (2) If the customer terminates service during the 24-month commitment in order to subscribe to another Verizon service and commits to a term plan of a duration that is equal to or greater than the time remaining under the 24-month commitment.

      (3) If the customer terminates service at the end of the 24-month commitment.

      (4) If the customer moves service to a new location and maintains the dial tone line term plan.

   b. Plan 1:In the event the customer terminates the service prior to completion of the current term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring dial tone line term rate charges (MRC) for the remainder of the term. The formula for calculating the early termination charge is shown below:

      Termination Charge = 25% x Dial Tone Line Term MRC x # of Dial Tone Lines x Remainder of Term

      Plan 2: In the event the customer terminates the service, totally or (*) partially, prior to completion of the current term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 35% of the monthly recurring dial tone line term rate charges (MRC) for the remainder of the term. The formula for calculating the early termination charge is as follows:

      Termination Charge = 35% x Dial Tone Line Term MRC x # of Dial Tone Lines x Remainder of Term

2. Plan 1: At the expiration of the 24-month term commitment plan, a new term commitment plan may be established. The customer must contact the Telephone Company one month prior to the end of the 24-month term commitment plan in order to renew the plan. If the new term commitment plan is not established, business line service will continue to be provided at the applicable month-to-month rate set forth in this, unless the customer terminates the service.

   Plan 2:[1] Upon the expiration of the 2-year term commitment plan, customers will have the following end of term options: The plan will automatically renew for another two-year term. The monthly rate will be adjusted to the prevailing plan rate in effect at the time of renewal. The customer will have 30 days before the end of a term to 60 days after the term automatically renews to opt out of the plan without incurring a termination liability. The plan will not automatically renew if the customer or the Company contacts the other to cancel within sixty (60) days before the renewal date. When subscribing to Plan 2, all 2-year term services shall expire and renew based on the date from when the first term line agreement is established.

3. The company is not required to offer the plan for additional periods of time.

[1] Lines subscribed under a 2-year term may not be combined with other voice services or features under a term commitment. Other voice services and features may only be combined with lines on a 2-year term when these other voice services and/or features are purchased on a month-to-month basis.

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A. GENERAL (Cont'd)

4. Business 24-Month Dial Tone Line Plan does not apply to Pay Telephone Lines

5. Lines subscribed in Plan 2 , under a 2-year term may not be combined with other voice services or features under a term commitment. Other voice services and features may only be combined with lines on a 2-year term when these other voice services and/or features are purchased on a month-to-month basis.

6. Non-Recurring Waiver

a. Business customers who sign up for the 24-month term option of the local exchange service will receive a waiver of the applicable non-recurring charge(s) associated with the 24-month term plan. The eligible non-recurring charge(s), when applicable, is the Dial Tone Line Connection Charge. Installation charge for DID service is not included.

b. Full non-recurring waiver will be charged back when customers leave Verizon or cancel any term line within 12 months after signing up for the 24-month term service. In addition, customers will be subject to termination liability of the 24-Month Term Plan for Business Local Exchange Service as set forth in 1. Termination Liability preceding.

7. Term Guarantee

In the event the customer terminates service within the first 30 days, the customer will be liable for the applicable monthly recurring and non-recurring charges; however, the Termination Liability will be waived. If the customer terminates service after 30 days but prior to completion of the term commitment period, the customer shall be liable for an early termination charge and non-recurring charges.

B. RATES

	Monthly Rate By Cell			
Dial Tone Line - Multi-Line Subscriber	1	2	3	4
Multi-line, each	$19.00 (I)	$19.00 (I)	$22.00 (I)	$22.00 (I)
Dial Tone Line- Individual Line Subscriber				
Individual line, each	$19.00 (I)	$19.00 (I)	$22.00 (I)	$22.00 (I)