

VERIZON PENNSYLVANIA INC.
PRICE LIST FOR NON REGULATED SERVICES

Section B
Sheet 1
Effective 11-16-13

B. Voice Messaging Services

1. Residential Home Voice Mail ¹

Verizon Residential Voice Messaging Services include: Home Voice Mail and OnePoint Voice Mail, and such other voice mail, voice messaging, or related services, as Verizon may designate from time-to-time as "Verizon Residential Voice Messaging Services" where facilities permit and subject to the Term and Conditions set forth in Section B1-A of this Price List. Residence Home Voice Mail Plus is currently available only in MD and VW.

	<u>Residential Monthly Rates</u>		
	<u>Nonrecurring Charge</u>	<u>Home Voice Mail</u>	<u>OnePoint Voice Mail</u>
Single Mailbox			
5 min of messages	\$10.00	NA	NA
30 min of messages	10.00	\$9.50 ⁴ (I)	NA
45 min of messages	10.00	10.50 ⁴ (I)	NA
Multiple Mailbox (Up to 8 sub-mailboxes)			
30 min of messages	10.00	11.50 ⁴ (I)	NA
45 min of messages	10.00	12.50 ⁴ (I)	NA
60 min of messages	10.00	NA	\$11.50 (I)
Reset a Mailbox Pass Code	10.00	NA	NA
Pager Notification	10.00 ²	3.00	NC

	<u>Residential Usage Rates, per activation/per message</u>	
	<u>Home Voice Mail</u>	<u>OnePoint Voice Mail</u>
Mailbox Messaging, (per mailbox address to Send, reply to, or copy a message) ³	\$0.15	Included
Special Delivery	Included	Included
Reminder Service	Included	Included
Multiple Number Service, (point up to 4 add'l telephone numbers to the mailbox)	NA	Included

¹ See Section B1-A following for Terms and Conditions.

² NRC does not apply when Pager Notification is ordered at the same time as the mailbox. NRC does not apply with OnePoint Voice Mail.

³ For example, the charge for a single message sent to three mailboxes would be \$0.45.

⁴ Effective May 18, 2013, Single Mailbox (45 min of messages) and Multiple Mailbox (30 min of messages and 45 min of messages) are grandfathered and no longer available to new customers.

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Section B
Sheet 2
Effective 9-1-16

B. Voice Messaging Services (Continued)

2. Business Answer Call ¹

<u>Answer Call</u>	<u>Monthly Rate</u>	<u>Business</u> <u>Nonrecurring Charge</u>
Single Mailbox ²		
30 minute storage	\$12.00 (I)	\$15.00
45 minute storage	12.00 (I)	15.00
Multiple Mailbox ²		
30 minute storage	13.00 (I)	15.00
45 minute storage	14.00 (I)	15.00
Basic Mailbox ^{2, 3}	NC	15.00
Reset a Mailbox Pass Code	NC	10.00

3. Business Voice Mail ¹

	<u>Monthly Rate</u>	<u>Business</u> <u>Nonrecurring Charge</u>
30 minute storage ²	\$9.50	\$20.00
45 minute storage ²	10.50	20.00
Organizational Mailbox (Medium) ²	50.00	20.00
Organizational Mailbox (High) ²	200.00	20.00
Reset a Mailbox Pass Code	NC	10.00

¹ See Section B1-A following for Terms and Conditions.

² See Miscellaneous Options in Section B, Sheet 2 following, for applicable usage allowances and rates.

³ Business Basic Mailbox is available throughout the region with the exception of Delaware.

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Sheet 3
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B. Voice Messaging Services (Continued)

4. Business Miscellaneous Options ¹

	<u>Monthly Rate</u>	<u>Business Nonrecurring Charge</u>
Establish Blocking (for usage options)	NA	NC
Removal of Blocking (for usage options)	NA	\$20.00
Pager Notification	\$3.00	20.00
Personal Receptionist Answer Call & Voice Mail Customers	3.50	5.00
Message Board Customers	9.00	5.00
		<u>Business Usage, per activation/ per message</u>
Reminder Service		\$0.15 ²
Special Delivery [®] Service		0.35
Mailbox Messaging Service		
Answer Call/Home Voice Mail		\$0.20
Voice Mail Customers, (after 80 messages)		0.15
Basic Mailbox		0.25
Organizational Mailbox (Medium), (after 500 messages)		0.10
Organizational Mailbox (High), (after 5,000 messages)		0.10

¹ See Section B1-A following for Terms and Conditions.

² There is no charge for Reminder Service provided with Organizational Mailboxes.

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B. Voice Messaging Services (Continued)

	<u>Monthly Rate</u>	<u>Business</u> <u>Nonrecurring Charge</u>
5. Business Message Board ¹		
Type I-Announcement Only	\$15.00	\$20.00
Type II-Announcement & Reply	30.00	20.00
Type III-Multiple Announcement/Reply	50.00	20.00

6. (C)

7. Business Analog Voice Platform Dedicated Access ² (per line)	25.00	20.00
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Minimum of 3 lines with a minimum revenue guarantee of \$125 per line in other voice messaging services billed revenue. If the sum is less than \$125 per line, the difference is applied as a charge. If the sum is greater than \$125 per line, no charge is applied. (During the initial one-year term the Required Minimum is \$125 per voice grade connection and thereafter the required minimum can be changed upon customer notification).

Termination Liability - minimum term of 1 year; otherwise, termination charges apply equivalent to the monthly charges for the unexpired portion of the initial commitment (no less than 12 months).

¹ See Section B1-A following for Terms and Conditions.
² See Section B6 following for Terms and Conditions.

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Sheet 5
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B. Voice Messaging Services (Continued)

	<u>Monthly Rate</u>	<u>Business Nonrecurring Charge</u>
8. Business Automated Attendant ¹		
Basic Service	\$70.00	\$100.00
Each Report	NC	45.00
Configuration Changes	NC	50.00
Standard Service	90.00	100.00
Configuration Changes	NC	50.00
Premium Service	125.00	100.00
Configuration Changes	NC	50.00
9. Business Optimaill SM Service ²		

¹ See Section B1-A following for Terms and Conditions.

² For rates and options see Optimaill Service Agreement in Section B8 following.

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Sheet 6
Effective 7-21-14

B. Voice Messaging Services (Continued)

10. Voice Messaging and Fax Services for Business Customers ¹

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Fax Message Sent</u>	<u>Fax Deposit Received</u>
Answer Call w/ Fax 30 minutes ²	\$9.00	\$15.00	\$0.95 per msg. sent	N/A
Answer Call w/Fax 45 minutes	10.00	15.00	0.95 per msg. sent	N/A
Answer Call w/Fax multiple 30 minutes ²	11.00	15.00	0.95 per msg. sent	N/A
Answer Call w/Fax multiple 45 minutes	12.00	15.00	0.95 per msg. sent	N/A
Voice Mail w/Fax 30 minutes	15.00	20.00	20 FREE, 0.95 per addl msg. sent	N/A
Voice Mail w/Fax 45 minutes ²	16.00	20.00	20 FREE, 0.95 per addl. msg. sent	N/A
FaxFlow®	5.00	15.00	N/A	N/A
FaxFlow Plus ®	13.00	15.00	N/A	N/A
Fax Mailbox	6.00	15.00	0.95 per msg. sent	N/A
Fax Mailbox Plus	12.00	15.00	0.95 per msg. sent	N/A

¹ See Section B1-A following for Terms and Conditions.

² Effective July 21, 2014, this service for business customers is hereby cancelled and withdrawn and no longer available for purchase. This service is still available for Resale until October 18, 2014, on which date the foregoing terms shall be effective for resale.