
SECTION 4 - MISCELLANEOUS SERVICES

4.1 [Reserved For Future Use]

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Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved For Future Use]

(D)

(D)

Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved For Future Use]

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(D)

Issued: June 30, 2010

Effective: June 30, 2010

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Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

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4.1 [Reserved For Future Use]

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Issued: June 30, 2010

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AZo1002b

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Issued: June 30, 2010

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AZo1002b

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AZo1002b

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Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 [Reserved For Future Use]

(D)

(D)

Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.3 Directory Assistance**

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. The Customer may request a second listing by remaining on the line after receiving their first listing. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

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The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

4.3.1 Directory Assistance Rates

	Maximum
Directory Assistance, Per Call	\$1.50

4.3.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the option calling plan rates apply.

	Maximum
Per Completed Call	\$1.00
Rate Per Minute	\$0.50

Issued: May 22, 2015Effective: June 21, 2015
Docket No.Issued By: Tariff Manager
Basking Ridge, New Jersey 07920

AZi1503

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services

Operator Services allow Customers to place calls using operator assistance for call completion. Service is available only for direct use by residential and business subscribers and may not be used or resold to provide payphone, hotel, transient, guest or other aggregator services.

Usage charges and a service charge will be assessed on a per call basis, as stated in this tariff.

4.4.1 Operator services may be used by a Customer to complete Operator Station calls.

4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge.

4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.8 below.

4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.4.7.

4.4.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

4.4.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk.

Issued: July 8, 2016

Effective: August 8, 2016
Docket No.

Issued By: Tariff Manager
Basking Ridge, New Jersey 07920

AZi1601

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (cont'd.)

4.4.7 Per Call Service Charges

Per-Call Service Charges applies in addition to the per minute usage rates when applicable. (T)
These changes applies in all rate periods. (T)

Service Charge Per Call

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

4.4.8 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute.
Partial minutes are rounded up to the next minute.

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.5 Toll Free Services****4.5.1 Business Toll Free Service****A. General Description**

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. Calls to the Customer's Business Toll Free Service number can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange, subject to the Area of Service options specified by the Customer pursuant to paragraph C below. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules, posted at verizonldregulatory.com.

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B. Business Toll Free Service Number Assignment

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

Issued: August 19, 2013

Effective: September 18, 2013

Issued By: Tariff Manager
Verizon Long Distance LLC
Basking Ridge, New Jersey 07920

Docket No.
AZo1301

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.5 Toll Free Services, (Cont'd.)****4.5.1 Business Toll Free Service, (Cont'd.)****C. Business Toll Free Service Area of Service**

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

D. Rates and Charges - Maximum

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.50	\$0.50	\$0.50	\$0.50
InterLATA	\$0.50	\$0.50	\$0.50	\$0.50

E. Usage Rates

	Rate Per Minute
Non-Plan Customer Rate	See Firm Rate Plus Plan Month to Month Rates
Plan Customer Rate	Same as the Customer's presubscribed outbound calling plan

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Issued: August 19, 2013

Effective: September 18, 2013

Issued By: Tariff Manager
Verizon Long Distance LLC
Basking Ridge, New Jersey 07920

Docket No.
AZo1301

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (cont'd.)

4.5.2. [Reserved For Future Use]

(D)

(D)

Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager

Docket No. T

-03289A-10-0167

Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (cont'd.)

4.5.2. [Reserved For Future Use]

(D)

(D)

Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (cont'd.)

4.5.2. [Reserved For Future Use]

(D)

(D)

Issued: June 30, 2010

Effective: June 30, 2010

Issued By: Tariff Manager
Docket No. T-03289A-10-0167
Decision No. 71783

AZo1002b