International Directory Assistance Service (IDA)

General Description

International Directory Assistance Service (IDA) provides Customers with available published directory listings for telephone subscribers in international locations. The Customer may request up to two listings in the same country or locality per IDA call. The Customer may request a second listing by remaining on the line after receiving their first listing. The Customer may request a second listing by remaining on the line after receiving their first listing. The IDA charge applies whether or not the international Directory Assistance provider is able to furnish the requested telephone number(s). If the Customer receives an incorrect telephone number and notifies the Company upon receipt of the bill, a billing credit for the IDA charge shall be provided. IDA calls are offered on a direct dialed basis only. This service is not available to Plan E Customers.

IDA requests for the Caribbean are limited to the following countries or localities: Anguilla, Antigua and Barbuda, Bahamas, Barbados, Bermuda, Cayman Islands, Dominican Republic, Dominica, Grenada, Jamaica, St. Lucia, St. Vincent and the Grenadines, Trinidad, Turks and Caicos Islands, British Virgin Islands, St. Kitts and Nevis, and Montserrat.

Limitations

Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

This service is furnished solely for the telephone calling purposes of the caller.

Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

Rates and Charges

	Rate Per Call
*International Directory Assistance - Canada	$1.99
*International Directory Assistance - Caribbean (see above for specific countries and localities)	$7.95
*International Directory Assistance - All other International Locations	$7.95

* - *Subject to the availability of system capability.*