International Message Telecommunications Service (IMTS)

General Description

International Message Telecommunications Service (IMTS) is the basic international long distance service offered to Residential and Business* Customers for outbound direct dialed calling. IMTS (C)
Service is the default service for Customers that make international calls, but have not selected a specific international option. Rates are available 24 hours a day, seven days a week.

IMTS is available to Customers who are presubscribed to Long Distance Message Telecommunications Service (LDMTS), or any of the Company's domestic plans for outbound interexchange direct dialed calling.

If a customer no longer purchases or is disconnected from the Company's outbound interexchange direct dialed calling plans, the Customer will also be disconnected from IMTS.

Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

Service is offered subject to the availability of the necessary facilities, equipment and/or Customer information, including, but not limited to, billing systems and information required for billing. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available.

* Effective 7/19/14, Business LDMTS is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers. (C) (C)

Rates and Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Fractional charges are rounded up to the next cent.

In addition to the calling plan usage rates, Premium Termination Surcharge apply to Dial 1 switched calls to premium services in certain localities. When Premium Termination surcharges are applicable, the surcharge usage rate is added to the plan usage rate and will appear on the Customer's bill as a single combined rate.

Usage Rates

See the IMTS International Rate Table in the Miscellaneous section for usage rates.