



VERIZON LONG DISTANCE LLC

PRODUCT GUIDE

Guide Effective Date: 11/1/09

B10-31 Guide Revision Date: 4/17/10

B09-96 Guide Revision Date: 8/19/10

B11-32 Guide Revision Date: 9/10/11

B12-16a Guide Revision Date: 11/1/12

B14-06 Guide Revision Date: 10/4/15

Date Revised 4/8/2017

First Revision

International Flat Rate Plan

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification.

General Description

International Flat Rate Plan is an optional international add-on service available to Residential Customers for all international direct-dialed outbound calling originating from the United States. Rates are available 24 hours a day, seven days a week.

International Flat Rate Plan is available to Residential Customers who are presubscribed to Long Distance Message Telecommunications Service (LDMTS), or any of the Company's domestic plans for outbound interexchange direct-dialed calling.

If a Customer no longer purchases or is disconnected from the Company's outbound interexchange direct dialed calling plan, the Customer will also be disconnected from International Flat Rate Plan.

Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

Service is offered subject to the availability of the necessary facilities, equipment and/or Customer information, including, but not limited to, billing systems and information required for billing. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available.



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International Flat Rate Plan, (Cont'd.)

Rates and Charges

Monthly Recurring Charge

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line in addition to all applicable usage charges. The Customer who adds International Flat Rate Plan during a billing cycle will receive a pro-rated MRC based on the number of days left in the billing cycle. If the Customer elects to cancel International Flat Rate Plan, the MRC for the last month will be based on the date of the disconnect.

Monthly Recurring Charge: \$2.00

Usage Rates

Each call is billed individually in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Fractional charges are rounded up to the next cent.

In addition to the calling plan usage rates, Premium Termination surcharges may apply to Dial 1 switched calls to premium services in certain localities. When Premium Termination surcharges are applicable, the surcharge usage rate is added to the plan usage rate and will appear on the Customer's bill as a single combined rate.

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Afghanistan	\$5.78	
Albania	\$3.08	
Algeria	\$2.16	
Andorra	\$1.46	
Angola	\$3.78	
Anguilla	\$1.48	
Antarctica Casey	\$2.01	
Antarctica Scott	\$2.01	
Antigua	\$1.46	
Argentina	\$1.90	
Armenia	\$2.42	
Aruba	\$1.39	
Ascension Island	\$2.44	
Australia	\$0.03	
Australian Antarctic Territories	\$2.01	
Austria	\$1.43	
Azerbaijan	\$2.38	
Azores	\$1.63	
Bahamas	\$1.14	
Bahrain	\$1.98	
Bangladesh	\$3.14	
Barbados	\$1.46	
Belarus	\$2.42	
Belgium	\$1.53	
Belize	\$1.85	
Benin	\$2.00	
Bermuda	\$1.22	

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Bhutan	\$4.66	
Bolivia	\$1.91	
Bosnia-Herzegovina	\$1.73	
Botswana	\$1.81	
Brazil	\$1.81	
British Virgin Islands	\$1.41	
Brunei	\$1.90	
Bulgaria	\$1.98	
Burkina Faso	\$2.97	
Burundi	\$3.94	
Cambodia	\$3.60	
Cameroon	\$2.16	
Canada	\$0.45	
Cape Verde	\$2.62	
Cayman Islands	\$1.52	
Central African Republic	\$3.60	
Chad	\$4.23	
Chile	\$1.71	
China	\$2.56	
Christmas Island	\$2.01	
Cocos Islands	\$2.01	
Columbia	\$1.84	
Comoros	\$4.31	
Congo, Republic of	\$3.09	
Congo, Democratic Republic of (formerly Zaire)	\$1.91	
Cook Islands	\$4.12	
Costa Rica	\$1.63	
Croatia	\$1.70	
Cuba	\$0.65	
Cyprus	\$1.78	
Czech Republic	\$1.85	

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Denmark	\$1.44	
Diego Garcia	\$3.08	
Djibouti	\$2.66	
Dominica	\$1.59	
Dominican Republic	\$1.56	
East Timor	\$2.16	
Ecuador	\$0.08	
Egypt	\$2.14	
El Salvador	\$1.71	
EMSAT	\$9.99	
Equatorial Guinea	\$3.75	
Eritrea	\$2.59	
Estonia	\$2.82	
Ethiopia	\$2.53	
Faeroe Islands	\$1.33	
Falkland Islands	\$3.23	
Fiji	\$2.63	
Finland	\$1.45	
France	\$1.32	
French Antilles	\$1.44	
French Guiana	\$1.66	
French Polynesia	\$2.25	
Gabon	\$2.14	
Gambia	\$2.01	
Georgia	\$2.42	
Germany	\$1.22	
Ghana	\$2.14	
Gibraltar	\$1.69	
Global Network Switzerland	\$9.99	
Globalstar	\$8.28	
Greece	\$0.03	
Greenland	\$1.59	
Grenada	\$1.60	

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Date Revised 4/8/2017**International Flat Rate Plan, (Cont'd.)****Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Guadeloupe	\$1.44	
Guantanamo Bay	\$1.75	
Guatemala	\$1.75	
Guinea	\$2.65	
Guinea Bissau	\$4.13	
Guyana	\$0.25	
Haiti	\$1.73	
Honduras	\$1.89	
Hong Kong	\$1.81	
Hungary	\$1.64	
Iceland	\$1.63	
ICO Global	\$8.28	
India	\$2.59	
Indonesia	\$2.16	
Inmarsat Atlantic Ocean East	\$9.99	
Inmarsat Atlantic Ocean West	\$9.99	
Inmarsat Indian Ocean	\$9.99	
Inmarsat Pacific Ocean	\$9.99	
Inmarsat SNAC	\$9.99	
Iran	\$2.51	
Iraq	\$2.98	
Ireland	\$0.03	
Iridium	\$8.28	
Israel	\$1.93	
Italy	\$1.48	
Ivory Coast	\$2.59	
Jamaica	\$1.56	
Japan	\$0.03	
Jordan	\$1.87	
Kazakhstan	\$2.42	
Kenya	\$2.15	
Kiribati	\$3.02	
Kosovo	\$1.86	(N)
Kuwait	\$1.96	
Kyrgyzstan	\$2.39	

Verizon Long Distance Product Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by Verizon Long Distance.

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Laos	\$5.16	
Latvia	\$2.91	
Lebanon	\$2.93	
Lesotho	\$1.81	
Liberia	\$1.91	
Libya	\$2.04	
Liechtenstein	\$1.38	
Lithuania	\$2.59	
Luxembourg	\$1.21	
Macao	\$2.48	
Macedonia	\$1.71	
Madagascar	\$4.26	
Madeira	\$1.63	
Malawi	\$1.79	
Malaysia	\$2.01	
Maldives	\$2.96	
Mali	\$2.93	
Malta	\$2.20	
Maritime Communications Partners	\$9.99	
Marshall Islands	\$2.20	
Mauritania	\$3.07	
Mauritius	\$3.05	
Mayotte	\$4.31	
Mexico Band 1	\$0.02	
Mexico Band 2	\$0.02	
Mexico Band 3	\$0.02	
Mexico Band 4	\$0.02	
Mexico Band 5	\$0.02	
Mexico Band 6	\$0.02	
Mexico Band 7	\$0.02	
Mexico Band 8	\$0.02	
Micronesia	\$2.16	

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Moldova	\$2.79	
Monaco	\$1.32	
Mongolia	\$4.61	
Montenegro	\$1.86	
Montserrat	\$1.56	
Morocco	\$2.45	
Mozambique	\$3.23	
Mustique	\$1.60	
Myanmar (Burma)	\$5.35	
Nakhodka	\$2.42	
Namibia	\$1.64	
Nauru	\$3.37	
Nepal	\$2.88	
Netherlands	\$1.30	
Netherlands Antilles	\$1.45	
Nevis	\$0.92	
New Caledonia	\$2.10	
New Zealand	\$1.91	
Next Generation Networks	\$9.99	
Nicaragua	\$1.81	
Niger	\$2.62	
Nigeria	\$1.92	
Niue	\$4.34	
Norfolk Island	\$2.01	
North Korea	\$4.59	
Norway	\$1.32	
Oman	\$1.99	
Oration Technologies	\$9.99	
Pakistan	\$3.69	
Palau	\$3.23	
Palestine	\$1.93	
Panama	\$1.73	
Papua New Guinea	\$1.85	
Paraguay	\$2.14	

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International Flat Rate Plan, (Cont'd.)**Rates and Charges, (continued)****Usage Rates, (continued)**

Country	Standard Termination Rate Per Minute	
Peru	\$1.97	
Philippines	\$0.05	
Poland	\$1.55	
Portugal	\$1.63	
Qatar	\$2.00	
Reunion	\$3.01	
Romania	\$2.21	
Russia	\$2.42	
Rwanda	\$3.19	
Sakhalin	\$2.42	
San Marino	\$1.37	
Sao Tome	\$4.21	
Satellite International Networks	\$9.99	
Saudi Arabia	\$2.07	
Senegal	\$2.77	
Serbia	\$1.86	
Seychelles	\$3.19	
Sierra Leone	\$2.90	
Singapore	\$1.63	
Slovakia	\$1.76	
Slovenia	\$1.81	
Solomon Islands	\$3.28	
Somalia	\$2.69	
South Africa	\$1.73	
South Korea	\$0.03	
Spain	\$0.03	
Sri Lanka	\$3.00	
St Helena	\$2.74	
St Kitts	\$0.92	
St Lucia	\$1.55	
St Maarten	\$1.45	
St Pierre & Miquelon	\$1.27	
St Vincent	\$1.60	

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Date Revised 4/8/2017**International Flat Rate Plan, (Cont'd.)****Rates and Charges, (continued)****Usage Rates, (continued)**

Country	Standard Termination Rate Per Minute	
Sudan	\$3.43	
Suriname	\$2.75	
Swaziland	\$1.90	
Sweden	\$1.30	
Switzerland	\$0.03	
Syria	\$2.96	
Taiwan	\$1.97	
Tajikistan	\$2.42	
Tanzania	\$2.14	
Thailand	\$1.99	
Thuraya Satellite	\$9.99	
Togo	\$2.22	
Tokelau	\$4.12	
Tonga Island	\$2.93	
Trinidad & Tobago	\$1.60	
Tristan Da Cun All	\$2.44	
Tunisia	\$1.98	
Turkey	\$1.81	
Turkmenistan	\$2.08	
Turks and Caicos Islands	\$1.48	
Tuvalu	\$5.15	
Uganda	\$2.13	
Ukraine	\$2.42	
United Arab Emirates	\$1.66	
United Kingdom	\$1.07	
Uruguay	\$1.87	
Uzbekistan	\$2.42	
Vanuatu	\$1.73	
Vatican City	\$1.48	
Venezuela	\$1.33	
Vietnam	\$2.81	
Voxbone	\$8.28	

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Date Revised: 4/8/2017**International Flat Rate Plan, (Cont'd.)****Rates and Charges, (continued)****Usage Rates, (continued)**

	Standard Termination	
Country	Rate Per Minute	
Wallis & Futuna	\$4.03	
Western Samoa	\$2.96	
Yemen Arab Republic	\$1.96	
Zambia	\$1.63	
Zanzibar	\$2.14	
Zimbabwe	\$1.85	