

Verizon New England Inc.

8. DOVPATH® Service

8.1 General

As of October 31, 2014, DOVPATH® Service is no longer available to new customers. Existing customers may maintain their services. Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part J, Section 1, of this Product Guide.

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Rates and charges for services explained herein are contained in Part M, Section 3.

8.1.1	Definitions
	Asynchronous —A form of communications whereby each data character is individually synchronized by means of start and stop elements.
	Central Office Data Voice Multiplexer (CDVM) —A device attached to the exchange line at the serving central office which allows for the expansion of the channel to permit simultaneous or independent transmission of data and voice.
	Remote Data Voice Multiplexer (RDVM) —A device attached to the exchange line at the customer's premises which allows for the expansion of the channel to permit simultaneous or independent transmission of data and voice.
	Serving Central Office —The central office which provides the customer with local exchange telephone service.
	Synchronous —A form of communications whereby data characters are sent in a continuous stream to the destination.

8.1.2	Description
A.	Dov (Data over Voice) Path service provides point to point transport of low to medium speed data operating concurrent with single-party analog voice service. DovPath will utilize technology that allows the simultaneous transmission of full duplex asynchronous or synchronous data up to 9.6 kbps, and voice frequency operation over the same normal two-wire exchange loop facility.
1.	The data and voice channels of the common loop are split at the central office. The voice channel is connected to the subscriber line side of the voice switch and is handled like a normal voice call. The data channel is converted to four-wire DS-0 format for digital transmission through the network or for digital access to compatible central office based services.
B.	DovPath is furnished only in conjunction with Product Guide services capable of transmitting analog voice over a two-wire loop. DovPath is provided only where suitable facilities are available subject to the technical and transmission limitations of the facilities and equipment used by Verizon as set forth in NTR-74374 and NTR-74375.
C.	The basic DovPath channel charge includes the CDVM which is used to create the data channel between the customer location and the serving central office.
D.	Synchronous and asynchronous data speeds up to 9.6 kbps may be transmitted over the DovPath channel.

Effective: February 13, 2026

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8.1.2 Description	
E.	DovPath requires the use of a RDVM located on the customer premises and which must be compatible with Verizon's central office facilities and equipment and is subject to the limitations specified in NTR-74374.
F.	Carriers may order DovPath to be used in conjunction with a qualified two-wire analog voice service.
1.	DovPath Back to Back Service provides for a single data channel between two customer locations. Two DovPath channels are required. If the two locations are in the same serving central office, the two CDVM's associated with the two DovPath channel are interconnected at the central office. If the two locations are not in the same serving central office, the two DovPath channels are interconnected at the serving central offices with interoffice facilities.
2.	DovPath Access provides for connection to a central office capable of providing the compatible network services. If the customer is served by a central office capable of providing the requested service, the customer requires a DovPath channel to the serving central office. If the customer is not served by a central office capable of providing the requested service, the customer requires a DovPath channel to the serving central office and interoffice facilities to the office capable of providing the network service.

8.1.3 Service Components	
A.	DovPath Channels are single data channels from the RDVM at the customer's premises to the CDVM at the customer's serving central office.
B.	Interoffice Facilities provide the transmission path between serving central offices.

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8.2 Responsibility of Verizon

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8.2.1 Interruption of Service	
A.	A credit allowance will be made for the portion of the service which is affected, subject to the limitations herein, provided that the interruption is brought to the attention of Verizon within ten days. For the purpose of determining the amount of allowance, every month is considered to have 30 days.
1.	Interruptions of 30 minutes or over are credited to the customer at the proportionate monthly charge in half hour multiples for each half hour or major fraction thereof of interruption.
B.	No credit allowance will be made for the following interruptions.
1.	Interruptions to service of less than 30 minutes
2.	Interruptions due to the negligence of the customer or authorized user
3.	Interruptions of service due to the failure of facilities or equipment provided by the customer or authorized user.
4.	Interruptions of service which continue due to the failure of the customer to authorize replacement of any element of special construction. The period during which no credit allowance will be made, shall begin on the seventh day after the customer receives Verizon's notification of the need for such replacement and shall end on the day after Verizon receives the customer's authorization for such replacement.
8.2.2 Suspension of Service	
A.	DovPath is not subject to temporary suspension of service.

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8. DOVPATH® Service
8.3 Terms and Conditions

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(C)**8.3.1 Minimum Period**

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| A. | The minimum period for which service is furnished and for which charges are applicable is one month. |
| 1. | The charges for a fractional part of a month which follows and is consecutive with a full month will be a proportionate part of the monthly charge using the same ratio that the actual number of days service is furnished bears to 30 days. |

8.3.2 Special Construction

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| A. | Where suitable facilities are not available for the provision of service as ordered by the customer or unusual expenditures are involved, special construction charges may apply as determined on a case by case basis as specified in Part A, Section 2. |
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8.3.3 Determination of Mileage

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| A. | The mileage for interoffice facilities is based on the airline distance using V and H coordinates between the serving central offices. |
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