HIGH CAPACITY SERVICES

A. DESCRIPTION

1. Speed Dialing (8 & 30) Service permits the customer to place calls to local or toll numbers by dialing abbreviated codes instead of the complete telephone numbers. Two arrangements of Speed Dialing Service are available. 8-number capacity using one-digit abbreviated codes, and 30-number capacity using two-digit codes. Customers may make changes or entries to their Speed Dialing set-up by dialing special codes.

B. PROVISIONS

1. Speed Dialing Services require special central office equipment and are furnished only where facilities are available, as determined by the Telephone Company.

2. Speed Dialing Services can be activated on lines with either dial-pulse (rotary) or Touch-Tone service.

3. Speed Dialing Services are provided to individual line customers on a monthly subscription basis only. Voice Dialing is provided to residential individual line customers only.

4. Speed Dialing Services are not provided in connection with Pay Telephone Lines.

5. Speed Dialing (8 & 30) Service is provided to Centrex Customers as described in this Informational Guide, Section 2.

6. The customer of record is responsible for all rates and charges associated with Speed Dialing Services.

7. Speed Dialing Services are eligible for the Customer Satisfaction Guarantee described in this Informational Guide, Section 1.

SPEED DIALING SERVICES

C. RATES

1. The following rates apply to Speed Dialing Services.

	Product/ Service Charge (C orders only)		Recurring Rate	
	Res.	Bus.	Res.	Bus.
Add Speed Dialing (8 and 30) Service, per line, per order	$5.00	$10.00		-
Speed Dialing (8) Service, per line, per month	-	-	$9.10 [1]	$5.00
Speed Dialing (30) Service, per line, per month	-	-	9.94 [1]	6.50

2. The Product Service Charge for Speed Dialing Service (8 and 30) is applied in conjunction with the Optional Central Office Services Product Service Charge described in Section 29C of this Guide. This charge is applied one time, per line, per order.

3. For subscription requests for Speed Dialing Service (8 and 30) received within a 90-day period following either the initial provision of Speed Dialing Service in a central office or the enhancement of Speed Dialing Service, the Company will waive the Product Service Charge.

4. Appropriate measured local use charges and/or toll charges associated with the use of Speed Dialing Services will be applied in addition to the monthly rate for each service.

5. Speed Dialing Services are eligible for the Competitive Services waiver described in this Informational Guide, Section 1.

6. Speed Dialing (8 & 30) Service is eligible for the Optional Central Office Services discount described in Section 29C of this Guide. Voice Dialing is not eligible for the Optional Central Office Services discount described in Section 29C of this Guide.

7. Speed Dialing Services are eligible for Concession Service as an Optional Central Office Service described in Pa. P.U.C.-No. 1, Section 6B.

8. Speed Calling service (8 & 30) is eligible for the Contact Continuation Program as an Optional Central Office Service described in Pa. P.U.C.-No. 1, Section 1.

9. Speed Dialing 30 Service is eligible for The Big Deal as described in Section 29C-2 of this Product Guide.

[1] For Residential Customers, Speed Dialing Service is limited to existing customers of record, at existing locations, on or before June 16, 2012.