PREMISES WORK

A. GLOSSARY OF TERMS

1. Dial Tone Line Connection - Dial Tone Line Connection includes, but is not limited to, making or changing connections in a Central Office and making or changing connections in distribution facilities between the Central Office and the Rate Demarcation Point. It also includes the necessary cross connections, line transfers and normal placement of the Network Interface Device (NID) or equivalent.

2. Estimate - An approximate calculation of expected price which is not necessarily the price the customer will be billed.

3. Inside Wire - All wire, cable, terminals, hardware, etc., on the customer side of the Rate Demarcation Point. Inside wire may be installed, rearranged and maintained by the customer, the Telephone Company or by others. The installation and maintenance of Inside Wire is not a tariff offering of the Telephone Company.

4. Minimum Point of Entry (MPOE) - A point within twelve inches of the protector, or where there is no protector, within twelve inches of where the wiring enters a building; or to the closest practicable point from where the network facilities enter the building. See also Rate Demarcation Point.

5. Network Interface Device (NID or NI) - The Telephone Company-provided interface terminating the telecommunications network, on the property where the customer's service is located, at a point determined by the Telephone Company. The NID is an FCC Part 68 registered jack from which Inside Wire may be connected to the regulated Telephone Company network.

6. Premises Work - Work performed on a customer's premises by a Telephone Company employee or representative at the customer's request and not covered by other Tariff charges. Only work performed on the Telephone Company side of the RDP is covered by this Guide.

7. Rate Demarcation Point (RDP or DEMARC) - The point where network access recurring charges and Telephone Company responsibility stop and beyond which customer responsibility begins. See also Minimum Point of Entry.

8. Secondary Rate Demarcation Point (SRDP) - An additional Rate Demarcation Point resulting from a specific customer request or the initiation of the Telephone Company. Construction of an SRDP will be considered a Special Assembly.

B. PREMISES WORK CHARGES

1. DESCRIPTION

   a. Premises Work Charges apply to customer requests for rearrangements and changes of Telephone Company facilities (including drop wire, network interface device (NID), protector and ground wire) on the Telephone Company's side of the RDP.

PREMISES WORK

B. PREMISES WORK CHARGES (Cont'd)

1. DESCRIPTION (Cont'd)

b. Charges apply for each premises visit where a service difficulty or trouble is not the result of failure of Telephone Company service or facilities.

c. Premises Work charges apply for customer requests for the Telephone Company placement of the Network Interface at the DEMARC when it is not installed at the same time as a dial tone line connection.

d. Premises Work Charges consist of the Initial Visit Charge and the Work Charges. The Initial Visit Charge includes the cost to send a Company Representative to the premises. Work Charges are based on the labor time required to complete the work on the Telephone Company's side of the DEMARC. The charges are billed in fifteen-minute time segments. The time a Company Representative spends working on a customer's premises, or the property where the premises is located, exclusive of work required to provide dial tone to the DEMARC, shall be considered billable time. The Work Charge will begin as soon as the Company Representative meets the customer or his representative on the premises.

2. REGULATIONS

a. Premises Work Charges apply in addition to appropriate charges for individual items of equipment or service offered in other Sections of this Guide.

b. Customers who have premises work performed will be billed at least one Work Charge in addition to the Initial Visit Charge unless otherwise specified in this Guide.

c. A receipt for a specific job will be provided to the customer by the installer at the conclusion of the premises work. The customer will be billed the Premises Work Charges according to the time indicated on the receipt. A receipt is not the same as an estimate which may be provided by Telephone Company personnel at the time of negotiation. Customers to whom estimates are furnished are subject to actual Premises Work Charges.

d. The Initial Visit Charge will apply for each premises visit that is customer initiated including those instances in which the customer subsequently elects to not have the work done by the Telephone Company.

PREMISES WORK

B. PREMISES WORK CHARGES (Cont'd)

2. REGULATIONS (Cont'd)

e. When visits to more than one premises of the customer are required to complete the work associated with a service order, an Initial Visit Charge and other appropriate Premises Work Charges per premises visited are applicable.

f. When more than one visit to the same premises is required to complete the work associated with a service order, only one Initial Visit Charge is applicable.

g. Premises Work Charges apply when a premises visit is required in connection with the suspension of telephone service or equipment.

h. When more than one service order is completed by the same installer on the same day and the same premises for the same customer, only one Initial Visit Charge applies.

i. Premises work requested by the customer and performed under Premises Work Charges that requires a call-out of the installer or repair person will be charged a minimum of two hours based on the charges shown in this Guide.

j. Premises Work Charges do not apply to the following:

(1) Moves or changes of a customer's telephone service or equipment if required or initiated by the Telephone Company.

(2) Repair of network facilities on the property where the customer's service is located that was not caused by the customer, the vendor or the property-owner.

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PREMISES WORK

B. PREMISES WORK CHARGES (Cont'd)

3. CHARGES

Premises Work Charges are as follows:

		Residence	Business
a.	Initial Visit Charge	$26.00	$37.25
b.	Work Charge - each l5 minute segment or fraction thereof of billable time re-quired to complete the work. Additional Work Charges do not begin until they exceed 5 minutes.	11.00	11.00
c.	Material Charge - Based on current Telephone Company price list (The material will be 39% above the current Telephone Company purchase price.)		

C. CONNECTIONS TO THE NETWORK-INSIDE WIRE

1. REGULATIONS

a. Inside Wire must be installed and maintained in accordance with the provisions of Part 68 of the FCC Rules and Regulations. Failure to adhere to these standards will permit the Telephone Company to disconnect existing dial tone lines or refuse to connect new dial tone lines.

b. Qualified installations of Inside Wire may be connected at a modular jack provided by the customer or by the Telephone Company.

c. RESPONSIBILITY OF THE CUSTOMER

(1) The customer assumes the risk of loss of service, damage to property, or injury to the customer and/or his agent for installation and maintenance of Inside Wire and equipment. The customer will save the Telephone Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire installation or maintenance activity.

PREMISES WORK

C. CONNECTIONS TO THE NETWORK-INSIDE WIRE (Cont'd)

1. REGULATIONS (Cont'd)

c. RESPONSIBILITY OF THE CUSTOMER (Cont'd)

(2) The customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from the Telephone Company that such wire is causing the difficulty.

(3) The customer is responsible for damages incurred to Telephone Company service caused by customer installation and maintenance of Inside Wire and equipment.

(4) When a tenant on a Reseller's property elects to have the Telephone Company, instead of the Reseller provide service, the Reseller will provide the necessary facilities to connect the tenant with the Telephone Company's established Rate Demarcation Point.

d. VIOLATION OF REGULATIONS

(l) Where the installation or maintenance of Inside Wire is in violation of Part 68 of the FCC Rules and Regulations and the Telephone Company determines such violation is causing harm to the telecommunications network, the Telephone Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Telephone Company employees.

(2) When any customer-provided terminal equipment or communications system is used with telecommunications or private line services in violation of any of the provisions in this Guide or in Part 68 of the Federal Communications Commission's Rules and Regulations, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation.

(3) The customer shall immediately discontinue use of the defective Inside Wire and equipment or correct the violation and notify the Telephone Company in writing within l0 days after receipt of notice of such a violation, that the violation has been corrected.

PREMISES WORK

C. CONNECTIONS TO THE NETWORK-INSIDE WIRE (Cont'd)

1. REGULATIONS (Cont'd)

d. VIOLATION OF REGULATIONS (Cont'd)

(4) Failure of the customer to discontinue such use or to correct the violation and notify the Telephone Company may result in the suspension of the customer's service until such time as the customer complies with the provisions of thisGuide.

e. MEANS OF CONNECTION TO THE NETWORK

(1) The physical and electrical demarcation between customer-provided and maintained wire and the telecommunications network is a Telephone Company-provided Network Interface Device as defined in this section of theGuide.

(2) The customer may connect to the Telephone Company network through the Telephone Company supplied Network Interface Device or by means described in FCC Part 68, Subpart F.

The Part 68 registered jacks which may be used as a NID, as determined by the Telephone Company, are:

RJ1DC	RJ17C	RJ2MB	RJ38X	RJ48H
RJ10X	RJ18C/W	RJ21X	RJ4MB	RJ48M
RJ11C/W	RJ2DX	RJ25C	RJ41M	RJ48S
RJ14C/W	RJ2EX	RJ26C	RJ41S	RJ48T
RJ14X	RJ2FX	RJ27X	RJ45M	RJ48X
RJ15C	RJ2GX	RJ31M	RJ45S	RJ61X
RJ16X	RJ2HX	RJ31X	RJ48C	RJ71C

PREMISES WORK

D. RATE DEMARCATION POINTS

1. DEFINITIONS

See A. preceding, Glossary of Terms.

2. RATE DEMARCATION POINT (RDP) LOCATIONS

The location of the RDP(s) shall be as follows:

Building:		Minimum Point of Entry (MPOE) of building
Campus:		
	Single Tenant:	MPOE of one building on property
	Multi-Tenant:	MPOE of each building on property
Mall/Strip Store:		MPOE of the mall or strip of stores
Military Base:		MPOE of one building on base for residential and official military service.

3. SECONDARY RATE DEMARCATION POINT (SRDP)

Provision of SRDP's may be initiated by the Telephone Company, in which case there will be no charge to the customer. A customer request for a Secondary Rate Demarcation Point shall be handled as a Special Assembly, in which case the customer will bear the full cost of provisioning. Where a single tenant campus or portion thereof is converted to a multi-tenant campus or otherwise subdivided, any additional Rate Demarcation Points requested or required following such conversion or subdivision shall be customer-requested Secondary Rate Demarcation Points. The following shall apply:

a. Charges for the provisioning of the SRDP are developed on the individual circumstances of each case.

b. Once an SRDP has been provisioned, the same conditions that apply to the primary RDP shall also apply to the SRDP. This includes Telephone Company provided maintenance up to the SRDP, including the Network Interface Device (NID).

c. Reinforcement and rearrangement of facilities on the customer's side of the SRDP will be at the customer's expense.