
TITLE PAGE

PRODUCT GUIDE
For Detariffed Services

Rates and Charges Together
With Terms and Conditions Applicable To
Retail Business Communications Services Offered
Within The State Of Connecticut

EXPLANATION OF SYMBOLS

- (C) -- Indicates change in provision.
- (D) -- Indicates discontinued rate or provision.
- (I) -- Indicates increase in rate.
- (M) -- Indicates text moved to another page.
- (N) -- Indicates new rate or provision.
- (R) -- Indicates reduction in rate.
- (T) -- Indicates change in text, but no change in rate or provision.

PREFACE

Every facility and service is furnished by the Company subject to the rates, charges, terms and conditions from time to time in force and effect and the following provisions supplement the rates, charges, terms and conditions set forth in the other sections of this Product Guide.

NOTE: In compliance with the decree of the Modification of Final Judgment, the Company will not offer Customer Premises Equipment (CPE) effective January 1, 1984 except for CPE provided to 911 Universal Emergency Telephone Number Service and specific handicapped terminal equipment for the hearing and speech disabled.

1. This Product Guide was created by Verizon New York Inc. ("Verizon" or "the Company") pursuant to the provisions of section 16-247f of the Connecticut General Statutes, as amended by Public Act 16-101. Pursuant to this statute, Verizon has elected to be exempt from the requirement to file and maintain tariffs for business retail end users. This Product Guide sets forth the prices, terms and conditions for products or services offered by Verizon to business retail customers in the state of Connecticut. From time to time, new products or services may be added to this Product Guide, existing products or services may be removed, and the terms and conditions of any offering, including price, may change. In some cases new terms and conditions will include an implementation date; in such cases they will take effect on the date specified. Absent such a provision, all terms and conditions are in effect from the time they are added to this Product Guide.
2. By ordering a service offered in this Product Guide, a purchaser agrees to the terms and conditions, including price, set forth in this Product Guide, as those terms and conditions may change from time to time.
3. Other Verizon product and service offerings, and their terms and conditions, are described elsewhere, for example, in tariffs filed with the Connecticut Public Utilities Regulatory Authority or other regulatory agencies. Many of the products or services included in this Product Guide were originally included in such tariffs, and were subsequently transferred to this Product Guide. However, terms and conditions set forth in this Product Guide do not apply to tariffed products or services (or to any other products or services not included in this Product Guide); nor do terms and conditions set forth in any Verizon tariff apply to the products or services included in this Product Guide.
4. Part A of this Product Guide sets forth certain general terms and conditions that may apply to a number of different services. They are included in that section out of convenience, to avoid the necessity of repeating them in numerous different sections of this Product Guide relating to individual products or services. Many of these general regulations were originally included in Verizon's tariffs, and were transferred to this Product Guide when it was created. During this process, certain general terms and conditions may have been inadvertently transferred to this Product Guide even though they have no relevance to products or services currently included in this Product Guide. In all cases the applicability of general regulations to specific products and services in this Product Guide is governed solely by the language of those regulations and by their relevance to the products or services in question.

PREFACE

5. Customer Premises Equipment – FCC Docket 20828

Effective January 1, 1983, in accordance with the order of the Federal Communications Commission (FCC) in Docket 20828, customer premises equipment, as defined by the FCC, will be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory acquired prior to January 1, 1983, except as otherwise permitted by the FCC.

The Company will continue to provide maintenance for the Company-provided customer premises equipment subject to the availability of replacement parts and/or equipment.

The use and provision of customer premises equipment remains subject to the regulations of filed tariffs or this Product Guide.

The following items of equipment are not affected by this FCC decision and will continue to be offered by the Company to its subscribers, subject to such limitations as may be set forth in Part B, of this Product Guide:

ITEM

Foreign Exchange Service, additional charges – Part B, Section 2.A of this Product Guide

DID Service – Part B, Section 4.C of this Product Guide

Concentrator –Identifier Lines, Intercept Lines and Answering Lines - Part B, Section 5.C of this Product Guide

Jacks – Part B, Section 7.A of this Product Guide.

Private Line Service – Part B, Section 10.C of this Product Guide

6. Statement of Company's Reservation of Objections and/or Adjustment Provisions

To the extent that specific services, terms, conditions, or prices are included or were included in the State of Connecticut No. 2 tariff, or in this Product Guide, pursuant to governmental requirements set forth in statutes, in court orders, or in regulations or orders of governmental agencies, their inclusion in the tariff is without waiver of or prejudice to any rights or objections of the Company with respect to such statutes, orders, or terms and conditions.

7. Jointly Provided Service

When Private Line Service is jointly provided by Verizon New York Inc. and an Independent Telephone Company, each company will separately bill the customer for its proportionate share of the total circuit in accordance with its respective tariff or Product Guide rates and charges. The customer will remit payment directly to each separate company.

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