
WIDE AREA TELEPHONE SERVICE

This service is provided to existing subscribers only. Changes and/or moves are not permitted.

A. GENERAL

Wide area telephone service (WATS) is furnished by or furnished jointly by the Company and participating or concurring carriers.

B. DEFINITION

1. Outward WATS is the furnishing of facilities for dial-type telephone communication from an outward WATS access line to points within the State of Connecticut in accordance with the terms, conditions and rates as specified herein.
2. Dedicated Inward WATS Toll-Free Service is the furnishing of facilities for dial-type telephone communication to a Dedicated Inward WATS Toll-Free Service access line from points within the State of Connecticut in accordance with the terms, conditions and rates as specified herein.
3. The WATS access line rates set forth in this Product Guide are in payment for the service furnished between the calling and called stations.
4. Dial-type telephone communication as specified in Paragraphs B.1. and B.2. of this Section above is a call dialed by the subscriber from his outward WATS access line or an incoming call dialed to a subscriber's Dedicated Inward WATS Toll-Free Service access line, except that if facilities are not available for dial completion, the call may be placed with an operator. The call may also be placed with an operator in the same manner if the subscriber for any reason cannot reach a dialed station.
5. A WATS access line is a line from the subscriber's premises to a Company central office and is provided for the purpose of originating outward WATS calls or receiving Dedicated Inward WATS calls. Each such line will be arranged, at the subscriber's option, for either outward WATS or Dedicated Inward WATS Toll-Free Service, but not for both, subject to the provisions of Paragraph E of this Section following.

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C. LIMITATION OF SERVICE

1. Wide area telephone service does not include conference, or other calls requiring operator handling except as provided in Paragraph B.4. of this Section preceding.
2. Wide area telephone service is not represented as adapted for connection to other services of the Company. The service contemplates the provision of satisfactory transmission only between the access line and the calling or called station. The access line will be terminated only in station or PBX equipment located on the subscriber's premises.
3. Dedicated Inward WATS Toll-Free Service may be furnished only when and for so long as the customer subscribes to a sufficient number of access lines to handle adequately the volume of telephone calls received, without interfering with any of the services offered by the Company. In the event that the use of the service causes such interference, the Company shall have the right to discontinue service without prior notification to the subscriber.

D. USE OF THE SERVICE BY THE SUBSCRIBER

Wide area telephone service is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier for the completion of interstate messages over intra-state WATS lines.

E. MINIMUM CONTRACT PERIOD

The minimum contract period is one month. Contracts are for a specific class of service and apply separately for outward WATS and Dedicated Inward WATS Toll-Free Service. Contracts are subject to the provisions of Paragraph H of this Section following.

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F. ALLOWANCE FOR INTERRUPTIONS

1. If the subscriber has not used the minimum time period of 10 hours during the monthly contract period, credit is allowed for interruption of the access line of 24 consecutive hours or more*. Interruptions to the access line, not due to the negligence of the subscriber are credited at one-thirtieth of the monthly charge for the access line for each 24 hours or major fraction thereof of interruption.
2. Message toll telephone service furnished at a subscriber's request when his wide area telephone service is interrupted is charged for at the message toll telephone rates as set forth in this Product Guide, and amendments thereto and successive issues thereof.

G. LOCATION AND USE OF ADDITIONAL STATIONS

Additional stations on WATS access lines may be located only on premises of the subscriber or on premises of the subscriber's employees and may be used only in the conduct of the subscriber's business.

H. CONTINUITY OF SERVICE

In case of connection of a WATS access line for a subscriber at a location where either class of Wide Area Telephone Service has been cancelled by the subscriber less than two weeks previous to the date of connection, charges for the service so established will commence one day following the cancellation date of the prior service.

I. CONNECTION CHARGE

An installation charge of \$ 39.42 applies for each WATS access line, except that no installation charge applies where the service is connected subject to the provisions of Paragraph H of this Section, preceding.

* When the access line charge does not include an hourly usage charge, credit is allowed for interruption of the access line of 24 consecutive hours or more.

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J. FRACTIONAL PERIODS

If the period of service exceeds one month, the charge for each day in a fractional part of a month is 1/30th of the monthly rate for the access line plus the charges for the hours used or fraction thereof.

K. RATES AND CHARGES

1. Charges for calls to the Directory Assistance operator over Outward WATS access lines are set forth in Part B, Section 8 of this Product Guide.
2. In addition to the schedule of rates in Paragraph K.1. of this Section preceding, the monthly rates apply:

		<u>Monthly Rate</u>	<u>USOC</u>
(a) Directory Listings			
(1)	The monthly rate for Dedicated Inward WATS Toll-Free Service includes a listing in the national WATS Information Center Record.	None	
(2)	Directory listings in the Company's directories for the State of Connecticut	Applicable rates and provisions specified in Part B, Section 8 of this Product Guide	

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K. RATES AND CHARGES (Cont'd)

2. In addition to the schedule of rates in Paragraph K.1. of this Section preceding, the monthly rates apply: (Cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(b) Installation Charge	Charge specified in Paragraph I of this Section preceding.	
(c) Moves and Changes	Applicable charges specified in Part B, Section 13 of this Product Guide.	
(d) Suspension	WATS will not be suspended at the customer's request.	
(e) Usage		

	<u>Outwats</u>	<u>Dedicated Toll-Free Service</u>
1st 15 hours, per hour or fraction thereof	\$9.40	\$10.80
Next 25 hours, per hour "	8.48	9.17
Next 40 hours ,per hour "	7.56	8.25
Over 80 hours, per hour "	6.65	7.33
(f) Access Line – monthly charge		
Outwats -	\$ 41.25	
Dedicated Toll-Free Service	50.42	

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L. TOLL-FREE SERVICE

1. General

Toll-Free Service is a telecommunications service that permits inward calling, without charge to the caller, to a telephone number associated with the subscriber's existing local exchange service. Toll-Free Service uses the Verizon New York Inc.'s 800 data base to translate a Dedicated Toll-Free number call into a local ten-digit number which is then routed as a local exchange call through the network. Toll-Free Service is offered as an alternative to existing Dedicated Toll-Free Service which requires a dedicated access line separate from a subscriber's existing local exchange line. This service is offered throughout the operating territory of Verizon New York Inc.

An optional discount usage plan is available for business customers.

Optional features are available with Toll-Free Service.

2. Terms and Conditions

- a. Toll-Free Service calls are dialed and completed without the assistance of a Company operator and do not include conference calls, calling card calls, or any other classification of operator-handled calls.
- b. Intercept and forwarding of calls are not available when the Toll-Free Service number is changed or disconnected.
- c. Toll-Free Service may be furnished only when and for so long as the customer subscribes to a sufficient number of local exchange lines to handle adequately the volume of the telephone calls received, without interfering with any of the services offered by the Company. In the event that the use of the service causes such interference, the Company shall have the right to block or otherwise discontinue service without prior notification to the subscriber.

WIDE AREA TELEPHONE SERVICE

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L. TOLL-FREE SERVICE (Cont'd)

2. Terms and Conditions (Cont'd)

- d. Toll-Free Service is furnished at rates based on the accumulated time per month. Accumulated usage is based on a minimum charge of fifteen seconds per call. Time is charged to the customer in hours and/or tenths of an hour. Any fraction of usage that is over one-tenth of an hour is rounded to the next one-tenth hour and one-tenth of the hourly rate applies.
- e. Toll-Free Service shall have a minimum service period of one month.
- f. Toll-Free Service is not available on Basic Coin Access Lines and Public Access Smart-pay Line Service.

3. Toll-Free Discount Plan

This optional plan is available for business customers only. The subscriber will purchase a minimum of 10 hours of Toll-Free usage and be billed a monthly charge. The subscriber will also be billed for additional accumulated usage.

a. Terms and Conditions

In addition to the terms and conditions governing Toll-Free Service the following will apply:

- (1) Connection to or disconnect from this plan will be effective on the subscriber's bill date.
- (2) The plan will be furnished for a minimum of one month.
- (3) A record order charge, as shown in Part B, Section 12 of this Product Guide will apply to establish the Toll-Free Discount Plan, except when this plan is established with the connection of Toll-Free Service or within 75 days thereof.
- (4) The Toll-Free Discount Plan will apply to the cumulative usage of all Toll-Free numbers billed to a single billing telephone number.

WIDE AREA TELEPHONE SERVICE

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L. TOLL-FREE SERVICE (Cont'd)

3. Toll-Free Discount Plan (Cont'd)

b. Pricing

(1) The computation of the Toll-Free Discount Plan consists of three steps:

(a) The application of the minimum average call duration.

(b) The application of the monthly minimum period.

(c) The computation of the charges for the minutes above the minimum period.

(2) Minimum Average Call Duration

The minimum average call duration is 15 seconds. If the average call duration for the billing period is less than 15 seconds, the total usage time is computed by multiplying the number of calls for the billing period by 15 seconds.

(3) Minimum Period

The customer is charged \$100.00 (one hundred dollars) for the first 10 hours of usage, or any fraction thereof, even if the amount of usage is zero.

(4) Minutes Above the Minimum Period

The charge for each minute or fraction of a minute above the minimum period will be computed using the following table:

10-100 hours	\$0.12 per minute
100-200 hours	0.10 per minute
above 200 hours	0.08 per minute

(5) There is no evening or night discount in the Toll-Free Discount Plan.

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L. TOLL-FREE SERVICE (Cont'd)

4. 800 Call Management Features

The following 800 Call Management Features are available with Toll-Free Service.

- (a) Itemized Toll-Free Call Detail - Provides a subscriber with the date, time, calling number and duration of each call to a Toll-Free Service number. Itemized Toll-Free Call Detail is available where facilities permit.
- (b) Toll-Free Alternate Call Routing - Allows a subscriber to terminate the 800 telephone number at multiple terminating locations based on various parameters that identify where and when a call originates. Subscribers may select routing of the calls by:

Time of Day/Day of Week - Allows the subscriber to determine where calls will be routed at any given point in time, either to one of several destinations or to several Interexchange carriers.

Originating Area Code and NXX - Allows a subscriber to determine how calls will be rerouted based on where calls originate. Subscribers may specify which Interexchange carrier should be used to route calls and choose terminating points for calls based on the originating area code or LATA. This option is provided only when suitable facilities exist at the call's originating central office.

Specific Date - Allows the subscriber to develop an alternate service routing configuration that is based on the date the call is made. The alternate service routing configuration would be activated on the date the subscriber specified (i.e. a holiday, or weekend).

Multiple Interexchange Carrier - Allows a subscriber to route calls to multiple Interexchange carriers based on the calls originating point, time of day/day of week or on an allocation basis.

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L. TOLL-FREE SERVICE (Cont'd)

4. 800 Call Management Features (Cont'd)

(b) Toll-Free Alternate Call Routing (Cont'd)

Allocation to Terminating Location by Percentage of Calls -

Allows a subscriber to balance or redistribute the calling volume among 800 telephone numbers. The subscriber can specify, in increments, the percentage of calls to be allocated to each of their 800 telephone numbers.

Emergency Alternate Routing - Provides subscribers with the ability to create an inactive alternate routing arrangement as part of the subscriber record. The alternate routing arrangement would replace subscriber's call routing arrangement when the Toll-Free Emergency Update feature is activated as specified in Paragraph L.4.(c) of this Section following.

Subscribers to Toll-Free Alternate Call Routing have available to them the ability to request the following

- (c) Toll-Free Emergency Updates - A Toll-Free Emergency Update is the activation of a predetermined inactive alternate routing arrangement when the customer has so provided under the Toll-Free Alternate Call Routing feature. Within 30 minutes of notification by the customer, Company personnel will activate the emergency alternate routing arrangement in the customer's data base record. There is a non-recurring charge for each activation.

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L. TOLL-FREE SERVICE (Cont'd)

5. Rates and Charges*

The following rates will apply for Toll-Free Service.

	<u>Monthly Rate</u>	<u>USOC</u>
NYT 800 Data Base Service Charge, Per Routing Arrangement Business	\$10.00	W1E

	<u>Hourly Rate</u>
Usage charge Per Hour of Use#	\$12.00

Usage over \$120.00 is billed at 90% of the applicable rate.**

Toll-Free Discount Plan - Business Customers

<u>Hours Per Month</u>	<u>Rate</u>	<u>USOC</u>
First 10 hours or fraction thereof	\$100.00 per month or fraction thereof	VWD01
10-100 hours "	0.12 per minute "	
100-200 hours "	0.10 per minute "	
Over 200 hours "	0.08 per minute "	

* Appropriate Service Connection Charges, as specified in Part B, Section 12 of this Product Guide apply.

Usage is charged in hours and/or tenths of hours. Any fraction of usage that is over one-tenth of an hour is rounded to the next one-tenth hour and one-tenth of the selected hourly rate applies.

** This discount will not apply to subscribers of Toll-Free Discount Plan.

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L. TOLL-FREE SERVICE (Cont'd)

5. Rates and Charges* (Cont'd)

800 Call Management Features

	<u>Monthly Rate</u>	<u>Non Recurring</u>	<u>USOC</u>
Toll-Free Alternate Call Routing	\$30.00	\$150.00	8HD
Toll-Free Change of Routing Request	-	**	REAFN
Toll-Free Emergency Update, each activation	-	**	8EM1X

	<u>Monthly Rate</u>	<u>Hourly Rate</u>	
Itemized Toll-Free Call Detail, Per routing arrangement	\$5.00**	—	BDT

* Appropriate Service Connection Charges, as specified in Part B, Section 12 of this Product Guide apply.

** This discount will not apply to subscribers of Toll-Free Discount Plan.