

TERMS & CONDITIONS DOCUMENT

Section 5 - Notices

Notice to a Customer as required under this document and/or other applicable law shall be deemed properly given if delivered to the Customer in person, via telephone, or when deposited with the U.S. Postal Service, first class postage prepaid to the Customer's current billing address on file with the Company, or to a separate address the Customer has provided to the Company for delivery of notices or correspondence other than billing.

Notice to the Company as required under this document, including notice of disconnection of service, shall be deemed properly given if delivered in person, via telephone, or deposited with the U.S. postal Service, first class postage prepaid, to the address that the Company identifies for correspondence on its service order and/or bills.

Notices shall be presumed to have been delivered on the earlier of either the date the notice is actually received or refused by the addressee, or the third business day following deposit with the U.S. Postal Service or private delivery service.

In each case, an electronic notice may be substituted where the Customer has agreed to received notice in that manner. Electronic notice is complete upon successful transmission (as defined in Cal. Civil Code §1633.15(b)).

Issued by:
Kelly Faul
Director, Regulatory Affairs

Effective: July 27, 2012