

TERMS & CONDITIONS DOCUMENT

Section 14 - Facility Tests and Corrective Action

14.1 Facility Tests, Adjustments and Inspections

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer, authorized user, or joint user is complying with the requirements set forth in this document regarding the installation, operation, and maintenance of Customer provided facilities connected to Company-owned facilities.

14.2 Corrective Action

If the Company discovers measurement or billing errors in its facilities, it will make reasonable effort to calculate the amount of overbilling/under billing and credit/bill the Customer's account accordingly.

If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action, and the Customer must take such action within ten (10) days of receiving notice. If the Customer fails to take the required action, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.