

$$\begin{array}{c} \text{(C)} \\ | \\ \text{(C)} \end{array}$$

EXPLANATION OF TERMS

(C)

- (iii) Bills for less than 26 days or more than 35 days will be permitted if they result from a rebilling initiated by the company or by a customer dispute to correct a billing problem.

Boarding House

An establishment offering regular meals to five or more paying guests, not members of the customer's domestic establishment.

Building

See Same Building.

Business Service

Telephone service furnished to customers where the actual or obvious predominant use is of a business, professional or occupational nature.

Central Office

An operating office of the Company where connections are made between telephone exchange lines.

Central Office District

The territory served by a central office.

Central Office Line

A line providing direct access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are more specifically referred to as central office trunks.

Centrex Service

See definitions in Section 7, Private Branch Exchange Service.

Channel

A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

Circuit

A channel used for the transmission of electrical energy in the furnishing of telephone and other communications services.

Class of Service

The various categories of service generally available to the customer, such as business, residential or pay telephone line service.

(C)

EXPLANATION OF TERMS**Club**

An organization of persons for social purposes maintaining premises with or without lodging for its members.

* * * *

(C)

Commercial Service

Telephone service to a location other than a dwelling, except that service to a dwelling used for both residential and commercial purposes shall be considered commercial service if concurrent residential service is provided.

Communications System

Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer provided terminal equipment or Telephone Company stations.

Company

A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

Connecting Arrangement

The equipment provided by the Telephone Company to accomplish the direct electrical connection of customer provided facilities with the facilities of the Telephone Company or of facilities of the Telephone Company with other facilities of the Telephone Company.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connection Charge

See "Service Connection Charge."

Connector

See "Switch."

Construction Charge

A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

EXPLANATION OF TERMS**Continuous Property**

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

Contract

The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cord Switchboard

See "PBX Service."

Cordless Switchboard

See "PBX Service."

Cost

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer

Any applicant in whose name a residential service account is billed.

Customer Premises Inside Wire

Is that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Line Access. Effective January 1, 1987, all premises wire provided by the Company or customer will be provided and maintained on a deregulated basis.

(C)
|
(C)

(C) Indicates Change

EXPLANATION OF TERMS

Extension and PBX Station Mileage

See "Mileage - Off Premise Station"

Extension Bell

A bell on the same circuit and operated in connection with the signaling device of the primary, additional station or private branch exchange station.

Extension Line

A circuit connecting a primary station with additional station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

Extension Station Service

See "Telephone Station".

Extra Exchange Line Mileage

The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

Flat Rate Service

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified local calling area. Flat rate service only is provided, except where the Usage Pricing is available.

(C)

Foreign Attachment

Lines, instruments, appliances or apparatus not owned or furnished by the Company.

Foreign Central Office

A central office which does not serve the customer's location, except on a foreign exchange basis.

Foreign Equipment

See "Foreign Attachment."

Foreign Exchange Line Mileage

The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

Foreign Exchange Service

Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

(C) Indicates Change

EXPLANATION OF TERMS

(C)

Drop Wire

That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

Dwelling

A house, apartment, or other location where a person resides.

Emergency

An unforeseen combination of circumstances requiring temporary discontinuation of service either to effect repairs or maintenance or to eliminate an imminent threat to life, health, safety, or property.

Entrance Facilities

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Exchange

An area, served by one or more central offices all of which are within the same toll rate center.

Exchange Line

A line furnished for access to the exchange system.

Exchange Service

An area served by one or more central office districts within one toll rate area.

Exchange Station

A station on an exchange line.

Extended Area Service

Interexchange telephone service furnished at a flat rate between one or more exchange areas.

Extension and PBX Station Mileage

See "Mileage - Off Premise Station"

Extension Bell

A bell on the same circuit and operated in connection with the signaling device of the primary, additional station or private branch exchange station.

(C)

(C) Indicates Change

EXPLANATION OF TERMS

(C)

Extension Line

A circuit connecting a primary station with additional station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

Extension Station Service

See "Telephone Station".

Extra Exchange Line Mileage

The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

Flat Rate Service

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified local calling area.

Foreign Attachment

Lines, instruments, appliances or apparatus not owned or furnished by the Company.

Foreign Central Office

A central office which does not serve the customer's location, except on a foreign exchange basis.

Foreign Equipment

See "Foreign Attachment."

Foreign Exchange Line Mileage

The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

Foreign Exchange Service

Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

(C)

(C) Indicates Change

EXPLANATION OF TERMS

Grade of Service

The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line.

(C)

Hospital

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

Hotel

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

Individual Line

A central office line designed for the connection of one main station only.

Initial Service Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Installation Charge

A nonrecurring charge made at the time of installation of communications service or equipment, which may apply in place of or in addition to Service Charges and other applicable charges for service or equipment.

Instrumentalities

The station equipment used to provide communications services to the customer.

Intercommunicating System

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

Interexchange Carrier

Any public utility which provides interexchange telephone service, but does not provide local exchange telephone service.

Interexchange Service

The transmission of messages or communications by telephone between points which are not both within a local calling area as established in the tariff of a local exchange carrier.

(C) Indicates change

EXPLANATION OF TERMS

(C)

Joint User Service

An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

Key Equipment

Keys in base of a combined hand telephone or in a separate key box providing pick up, hold or cut off of lines.

Key Telephone Set

A telephone set equipped with keys or buttons in the mounting.

Linefinder

See "Switch."

Local Call

A call between telephones within a local calling area.

Local Calling Area

The area, consisting of one or more central office districts, within which a customer for exchange service may make telephone calls without a toll charge.

Local Channel

That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

Local Exchange Carrier

Any public utility which provides local exchange service either exclusively, or in addition to interexchange service.

Local Exchange Service

The transmission of messages or communications by telephone between points within a local calling area as established in the tariff of a local exchange carrier.

Local Message

A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

Local Service

Telephone Exchange service within a local calling area.

(C)

(C) Indicates Change

EXPLANATION OF TERMS

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

Locality Rate

A uniform rate for local service within an area outside the Base Rate Area.

Long Distance Message

See "Toll Message."

Main Station

See "Telephone Station"

Message

Completed customer call.

Message Rate Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

Mileage

The measurement upon which charges are computed for Foreign Exchange, off-premise station lines, tie and private lines and for lines serving exchange stations located outside the base rate area or outside the central office area of the serving central office.

Mileage - Off Premise Station

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or PBX switchboard.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service

A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

(C)

(C)

(C) Indicates Change

EXPLANATION OF TERMS**Morse Channel**

A channel not connected with the general telephone exchange system and of the type which may be derived from telephone wire facilities by simplexing, compositing or other methods of similar character and equipments with instruments used in sending Morse Code or equipped with instruments other than telephone or typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

(C)
|
(C)**Network Control Signaling Unit**

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Network Interface

A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

Non-basic Service

Any service or product other than telephone service which is either offered by, or billed for by, a local exchange carrier. This term includes, but is not limited to, the sale or lease of customer premises equipment, inside wiring maintenance plans, repair services, installation services, call waiting services, and call forwarding services.

Nonpublished Number

A number not listed in either the Company's alphabetical directory or information records. The general public does not have access to a nonpublished number.

Nonrecurring Charge

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

Normal Central Office

The central office which normally serves the customer's location.

Occupant

A person who resides at a location to which residential service is supplied.

Operator's Set

A head set used by an operator at a switchboard or console consisting of a receiver, transmitter and necessary codes.

(C) Indicates change

EXPLANATION OF TERMS**PABX**

An abbreviation for private automatic branch exchange.

(C)
(C)

Payment Agreement

A mutually satisfactory agreement between the customer and the local exchange carrier whereby a customer who admits liability for billed service is permitted to pay the unpaid balance of the account in one or more payments over a reasonable period.

PBX

An abbreviation for private branch exchange.

Physician

An individual permitted under the laws of the Commonwealth to engage in the practice of medicine and surgery or in the practice of osteopathy or osteopathic surgery.

Portable Telephone Set

A telephone set equipped with cord terminating in a plug.

Premises

The buildings, portion or portions of a building on continuous used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System

An arrangement of equipment consisting of switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communication with the general exchange and interexchange systems. Throughout this Tariff, the commonly used abbreviation "PBX" will be substituted for the words Private Branch Exchange.

- A. PBX Trunk: A circuit connecting a PBX system with a central office.
- B. PBX Station: Any station (including the operating set or sets) connected with a PBX system.

(C) Indicates change

EXPLANATION OF TERMS

C. Switchboards: Switchboards are classified as follows:

1. Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines is established manually by means of cords equipped with plugs.
 - a. Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
 - b. Nonmultiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
2. Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys which may be used to interconnect stations and stations and trunk lines.
3. Dial Switchboard: A switchboard on which interconnections of stations and stations and trunk lines is established by means of dialing.

D. Battery Power: Power furnished for talking and for operating lamp or visual signals and relays.

E. Ringing Current: Current furnished by means of a circuit from a central office or some other source of supply, to enable signaling within a PBX system.

Private Branch Exchange Telephone

Any telephone connected with a private branch exchange system.

Private Branch Exchange Trunks

See "Private Branch Exchange System".

Private Line

A circuit furnished by the telephone company which has no connection with a central office.

Protector

A device used as protection from hazardous voltages. It may be mounted either inside or outside the premises. If mounted outside, it will be covered with a plastic or metal housing.

* * * * *

(C)

(C) Indicates Change

EXPLANATION OF TERMS**Residential Service**

Telephone service supplied to a dwelling, including service provided to a location used for both residential and commercial purposes if no concurrent commercial service is provided; telephone service provided to a hotel or motel shall not be considered residential service.

Rooming House

An establishment offering lodging to five or more paying guests, not members of the customer's domestic establishment.

Rural Area

The territory surrounding the Base Rate Area and/or Special Rate Area in which Suburban and Rural Services are furnished and in which urban classes of service are furnished at established rates, plus Extra Exchange Line Mileage Charges.

(C)
(C)

Same Building

Any single building, except that when a building has only one story above ground and is divided into units, such as stores, without access between the units, each unit is considered a building.

Abutting buildings, or sections of a structure divided above the basement by building walls, are classed as the same building only when openings such as doorways, through the walls above the basement are in general use and afford ready access at all times, between the abutting buildings or the sections. When the openings through the dividing walls are accessible to one subscriber only, the abutting buildings or sections are classed as the same building for that subscriber only.

Same Premises

All space in the same building in which one customer has the right to occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one subscriber. Foyers, hallways and other space provided for the common use of all occupants of a building are considered the premises of the operator in the building.

S.C.C.

Service connection charge.

(C) Indicates change

EXPLANATION OF TERMS**Selector**

See "Switch."

* * * * *

(C)

Service Connection Charge

The charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.

Serving Central Office

The central office from which local service is furnished.

Special Rate Area

A portion of an exchange area in which Special Base Flat Rates apply.

Station

See "Telephone Station."

Subscriber

See "Customer."

Suspension of Service

Temporary cessation of service without the consent of the customer.

Switch

A unit of dial switching equipment which provides interconnection between station lines or trunks.

Tariff

The rates, charges, rules and regulations adopted and filed by the Company and approved by the Pennsylvania Public Utilities Commission.

Telephone Call

A connection between two telephone stations through the exchange system.

Telephone Company

Any public utility which provides telephone service subject to Commission jurisdiction.

(C) Indicates Change

EXPLANATION OF TERMS**Telephone Service**

The transmission of messages or communications by telephone. This term includes both local exchange service and interexchange service.

Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

1. Main Station: A station connected by means of an individual line with a central office or toll operating unit. (C)
2. Additional Station: An additional station connected on the same circuit as the main station and having the same telephone number as the main station.
3. Private Branch Exchange Station: Any station (including the operator's set or sets) connected with a private branch exchange system.

Teletypewriter

A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electrically.

Temporary Service

A form of short term service furnished where in the company's judgement, the service is not of a permanent nature such as at Fairs, for telephone solicitation or sales, etc.

Termination Charge

A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

Termination of Service

Permanent cessation of service after a suspension without the consent of the customer.

Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

Tie Line Mileage

The measurement on which the rates for the lines connecting customer's switchboard is based.

(C) Indicates change

EXPLANATION OF TERMS**Toll Call**

A telephone call to a station outside the customer's local calling area for which a specific charge applies.

Toll Center

A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of toll message service.

Toll Line

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

Toll Message

A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

- A. Person to Person¹ Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station to Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect¹ Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. Third Number¹ Message: A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.
- E. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

Toll Rate

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

Toll Rate Center

An area within which each customer is subject to the same toll rate treatment.

¹ Effective August 8, 2016, Person to Person, Collect and Third Number will be discontinued and will not be accepted as a billing arrangement for calls.

(C)
|

(C) Indicates Change

EXPLANATION OF TERMS

(C)

Toll Service

Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Hunting Service

Two or more central office lines arranged so that a call for the first line is completed to a succeeding line in the group when the first line is in use.

Trunk Line

See Central Office Line.

Underground Service Connection

A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Usage Pricing

Usage Pricing Service provides for measured calling in the exchanges where facilities are available. Each call is charged for on a distance called and length of message basis. Time of day usage discounts are offered, with the time of call connection determining the applicable discount period.

Zone Rates

A rate applies to primary classes of service outside the base rate area but within the exchange area.

(C)

(C) Indicates Change