MISCELLANEOUS SERVICES (C)

8.1 (Reserved for Future Use)

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MISCELLANEOUS SERVICES (C)

(Reserved for Future Use)

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MISCELLANEOUS SERVICES (C)

(Reserved for Future Use)

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MISCELLANEOUS SERVICES (C)

(Reserved for Future Use)

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MISCELLANEOUS SERVICES (C)

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MISCELLANEOUS SERVICES (C)

(Reserved for Future Use)

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MISCELLANEOUS SERVICES (C)

(Reserved for Future Use)

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MISCELLANEOUS SERVICES

8.2 Miscellaneous Services

8.2.1 General

Miscellaneous Services available to the IC include the following:

(A) (Reserved for Future Use)
(B) Additional Labor (i.e., Overtime Installation, Overtime Repair, Additional Installation Testing, Standby, Testing and Maintenance with other Telephone Companies)
(C) Maintenance of Service
(D) Telecommunications Service Priority (TSP) System (C)
(E) Presubscription
(F) Standard Jacks - Registration Program
(G) Testing
(H) Provision of FIA Billing Information

These services are described in detail as set forth in 8.2.3 through 8.2.9 following.

8.2.2 (Reserved for Future Use)

8.2 Miscellaneous Services (Cont'd)

8.2.3 Additional Labor

Additional Labor is that requested by the customer on a given FIA as set forth in (A) through (E) following. The Telephone Company will notify the customer that Additional Labor charges as set forth in (G) following will apply before any Additional Labor is undertaken.

(A) Overtime Installation

Overtime installation is that Telephone Company installation effort outside the business day. Overtime rates will apply anytime outside the business day. Premium time rates will apply when the Telephone Company must pay an employee premium time pay to accommodate a request received from the customer outside the business day.

(B) Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside the business day. Overtime rates will apply anytime outside the business day. Premium time rates will apply when the Telephone Company must pay an employee premium time pay to accommodate a request received from the customer outside the business day.

(C) Additional Installation Testing

Additional installation testing is that testing performed by the Telephone Company at the time of installation which is in addition to normal pre-service acceptance testing.

(D) Standby

Standby includes all time in excess of one-half (1/2) hour during which Telephone Company personnel are available on standby to make coordinated tests on a given FIA. The standby charge applies only when Telephone Company personnel must wait more than 30 minutes beyond a prearranged, mutually agreed upon appointment time. Standby charges will cease when testing begins, or when Telephone Company personnel are released from the standby requirement, or when testing is rescheduled for a later date or time. Charges will not be applicable if Telephone Company personnel cause the delay.

(E) Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

(F) (Reserved for Future Use)

8.2 Miscellaneous Services (Cont'd)

8.2.3 Additional Labor (Cont'd)

(G) Charges for Additional Labor

Labor Periods	
Basic Time, Business Day, Per Technician	
First Half Hour or Fraction thereof (NAALCBT1, NAAALCBT1)	
General Service Area	38.79
Bethel Service Area	38.79
Each Additional Half Hour or Fraction thereof (NAALCBTA, NAAALCBTA)	
General Service Area	18.25
Bethel Service Area	18.25
Overtime, Outside the Business Day, Per Technician*	
First Half Hour or Fraction thereof (NAALCOT1, NAAALCOT1)	
General Service Area	42.27
Bethel Service Area	42.27
Each Additional Half Hour or Fraction thereof (NAALCOTA, NAAALCOTA)	
General Service Area	21.73
Bethel Service Area	21.73
Premium Time, Outside the Business Day, Per Technician*	
First Half Hour or Fraction thereof (NAALCPT1, NAAALCPT1)	
General Service Area	49.25
Bethel Service Area	49.25
Each Additional Half Hour or Fraction thereof (NAALCPTA, NAAALCPTA)	
General Service Area	28.71
Bethel Service Area	28.71

*A Callout of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.4 Maintenance of Service Charge

(A) When a customer reports trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Telephone Company personnel are dispatched to the customer's premises and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

In this case, or in (B) following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Telephone Company's facilities.

(B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer's premises and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

(C) The Maintenance of Service Charge time period will begin when Telephone Company personnel are dispatched. This will only include the actual time required to reach the customer's premises and perform an investigation. The time period will end when the investigation is finished. The labor charge as set forth in 8.2.3 (G) preceding will apply to Maintenance of Service at the appropriate Basic, Overtime or Premium rate. These charges apply whether the trouble is in the equipment of communications systems provided by other than the Telephone Company, or in detariffed CPE provided by the Telephone Company.

* * *

(C)

8.2 Miscellaneous Services (Cont'd)

8.2.5 Telecommunications Service Priority (TSP) System (C)

(A) Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes both Switched and Special FIA and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

The Telephone Company currently has Special Access circuits classified as RP (Restoration Priority). These facilities were offered under Part 64.401, Subpart D, Appendix A of the FCC Rules and Regulations prior to the revisions released November 17, 1988 under GEN. Docket No. 87-505 (FCC 88-341). These facilities will maintain their RP designation and priority treatment until either converted by the customer to the TSP System, or until March 10, 1993, whichever occurs first.

All FIA that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

The rates and charges associated with a customer subscribing to the TSP System are as specified in Section (G) following.

(B) Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order (ASR) to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per ASR basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

8.2 Miscellaneous Services (Cont'd)

8.2.5 Telecommunications Service Priority (TSP) System (Cont'd) (C)

(C) Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide and the requested service qualifies for NSEP, the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in Section (G)(2)(a) following.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are specified in Section (G)(2)(b) following. The value "0" implies no provisioning priority.

(D) Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period of service is one month.

8.2 Miscellaneous Services (Cont'd)

8.2.5 Telecommunications Service Priority (TSP) System (Cont'd) (C)

(E) Obligations of the Customer

(1) In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

(2) The TSP System service customer must also be the customer for the FIA with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Telephone Company is allowed to order TSP System service.

(3) All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.

(4) In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.

(5) The Telephone Company will attempt to notify the customer of expected charges. The customer when invoking NSEP treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Telephone Company the right to quote and bill charges after provisioning of the service.

(6) During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order (ASR) to the Telephone Company within two working days following the verbal request. If the written order (ASR) is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

(7) The customer must request and justify revalidation of all priority level assignments at least every three years.

(8) Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990, prescribes specific conditions which warrant NSEP treatment and related procedures.

8.2 Miscellaneous Services (Cont'd)

8.2.5 Telecommunications Service Priority (TSP) System (Cont'd) (C)

(F) Obligations of the Telephone Company

(1) The Telephone Company will allocate resources to ensure best efforts to provide NSEP services by the time required.

(2) The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore NSEP services assigned restoration priority 1
- Provision Emergency (E) NSEP services
- Restore NSEP services assigned restoration priority 2, 3, 4 or 5
- Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5

(3) The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

(4) Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

(G) Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

(1) Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) specified in Section (G)(4) following which applies when a FIA is ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

(2) Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(a) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in Section 10, Special Construction.

(b) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date. The rates and charges will apply as set forth in Section 3.2.2(D).

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.5 Telecommunications Service Priority (TSP) System (Cont'd) (C)

(G) Rates and Charges Cont'd)

(3) Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code. The rates are specified in Section (G)(5) following.

(4) Establishment of TSP System Service Charge

	Nonrecurring Charge per Circuit
General Service Area	$ 14.50
Bethel Service Area	14.50

(5) Restoration Priority Rates

	Monthly Rate per Circuit
General Service Area	$ 4.90
Bethal Service Area	4.90

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process for Equal Access

(Reserved for Future Use) (C)

(A) (Reserved for Future Use) (C)

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process for Equal Access

(B) (Reserved for Future Use) (C)

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process for Equal Access

(C) (Reserved for Future Use) (C)

(D) (Reserved for Future Use) (C)

(E) (Reserved for Future Use)

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process For Equal Access (Cont'd)

(F) IPIC Charge Application

In end offices converted to Equal Access new end users, end user agents and resellers of Pay Telephones must presubscribe to the intraLATA primary interexchange carrier (IPIC) of their choice at the time an order is placed for service. The IPIC may be an IC or LEC (the Telephone Company or another LEC). Upon the end user, end user agent or reseller's selection of the IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC or LEC selected as the IPIC. From the date of the confirmation notice, he will have 90 days to change his presubscription selection without a charge. If an IPIC is not chosen at the time the order for service is submitted, the end user, end user agent or reseller will be sent a confirmation notice which contains a list of ICs and LECs providing intraLATA service, and will be informed that they have 90 days to contact the IC and/or LEC of their choice or the Telephone Company to apply for IPIC arrangement. If notice is received by the Telephone Company within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user, end user agent or reseller. If notice is received after 90 days, the end user, end user agent or reseller will be billed a nonrecurring IPIC change charge for each IPIC. Until the end user, end user agent or reseller receives service from the selected carrier, he may access the carrier of his choice by dialing the appropriate 101XXXX carrier identification code. (C)

The Telephone Company will make post conversion changes in the end user, end user agent or reseller's IPIC assignment pursuant to an IC or LEC provided list of Customers). Should an end user, end user agent or reseller dispute authorization of the change within two years of the IPIC assignment, the Telephone Company will place the end user on the previous carrier network where possible and the carrier will be billed according to 8.2.6 (G).

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process For Equal Access (Cont'd)

(G) Unauthorized Primary IntraLATA Carrier (IPIC) Change

An Unauthorized IPIC Change is a change in the preferred IPIC IC that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies requesting a change of IPIC IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the IPIC Charge as specified in 8.2.6 (M) for:

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and
- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

(H) Non-Recurring Waiver for Business Intra-LATA Toll PIC (C)

Business end user customers who select Verizon as their IPIC will receive a waiver of the applicable IPIC Change Charge associated with the business customer's selection of Verizon for intra-LATA toll service.

Full non-recurring waiver will be charged back when business end user customers cancel their IPIC or change their intra-LATA carrier from Verizon to another carrier within 12 months after selecting Verizon as their IPIC.

(I) Liability of the Telephone Company (C)

If through the fault of the Telephone Company, the end user, end user agent or reseller is not subscribed to its chosen IPIC, the nonrecurring IPIC charges do not apply to reassign the end user, end user agent or reseller to his chosen IPIC.

(J) Nonrecurring Charge for Primary IntraLATA Carrier (IPIC) (C)

The nonrecurring charge for IPIC is as follows:

	Nonrecurring Charge	GSEC	
Per Telephone Company Local Service Line or Trunk[1]	$5.00	NAAPS (IPIC)	(C)

[1] See 8.2.6 (H) for NRC business end user waiver terms and conditions. (C)

Some material now appearing on this sheet previously appeared on 7th Revised Sheet 18 or 3rd Revised Sheet 18A.

(C) Indicates change

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process For Equal Access (Cont'd)

* * * (C)

(K) (Reserved for Future Use)

Material previously on this sheet now appears on 2nd Revised Sheet 17A.

8.2 Miscellaneous Services (Cont'd)

8.2.6 Balloting and Allocation Process For Equal Access (Cont'd)

(L) (Reserved for Future Use)

(M) (Reserved for Future Use)

* * *

8.2.7 End User/Agent Lists

(A) Presubscription List

(1) InterLATA Equal Access

Prior to conversion to equal access (i.e., introduction of FGD or BSA-D in an end office switch) an IC may request a list of the Telephone Company's end users and agents of record served from that end office switch. The Presubscription List will be provided as follows:

(a) The Telephone Company will provide a list from its Customer data base. The list may be provided on electronic transmission or paper printout, at the option of the IC, at rates provided in 8.2.7(D). Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided. (C)

(1) The Initial List will be provided to the IC no later than 30 days after receipt of the order and payment by the IC of charges in 8.2.7(D). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.7 End User/Agent Lists (Cont'd)

(A) Presubscription List (Cont'd)

(1) InterLATA Equal Access (Cont'd)

(a) (Cont'd)

(2) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's Customer account information. There is no charge for this list.

(b) The IC agrees to use the Initial and Account Activity Lists for the sole purpose of contacting potential Customers/agents, or existing Customers/agents, regarding interexchange telecommunications services available through equal access to be obtained from the Telephone Company or for the purpose of updating IC Customer/ agent account information. The IC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

(c) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

(d) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.

(e) This service may be terminated by either the Telephone Company or the IC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

(2) IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC or LEC may request a list of the Telephone Company's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

(a)The Telephone Company will provide a list from its Customer data base. The list may be provided on electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 8.2.7(D). Foreign listings, PBX stations, CU centrex stations, Pay Telephone Service and numbers not in service will not be provided. (C)

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.7 End User/Agent Lists (Cont'd) (C)

(A) Presubscription List (Cont'd)

(2) IntraLATA Equal Access (Cont'd)

(a) (Cont'd)

(1) The Initial List will be provided to the IC or LEC no later than 30 days after receipt of the order and payment by the IC or LEC of charges in 8.2.7(D). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.

(2) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's or LEC's Customer account information. There is no charge for this list.

(b) The IC or LEC agrees to use the Initial List for the sole purpose of contacting potential Customers/agents, or existing Customers/agents, regarding intraLATA telecommunications services available through equal access to be obtained from the Telephone Company. The IC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

(c) The IC or LEC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

(d) The Telephone Company and the IC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC or LEC is the same as, a part of, or associated with the Telephone Company.

(e) This service may be terminated by either the Telephone Company or the IC or LEC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

(B) Allocation Lists

(1) The Telephone Company will provide to the IC, at no charge, a list of end users and agents that have been allocated to the IC as described in 8.2.7(D). This list will be provided after the Balloting and Allocation Process occurs.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.7 End User/Agent Lists (Cont'd)

(B) Allocation Lists (Cont'd)

(2) A list of all end users and agents who have been allocated, in accordance with 8.2.6(B), will be available to an IC upon request. Charges in 8.2.7(D) will apply. The nonrecurring charge for the Allocation List applies each time the IC orders the service. A single ASR may contain all end offices having the same equal access conversion date.

(C) Snapshot List

The Snapshot List is a summary of selected end user and agent information for a specific IC or LEC which resides in the Telephone Company Customer data base. The Snapshot List may be provided on electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 8.2.7(D). Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided. (C)

The Snapshot List will be provided to the IC or LEC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is in 8.2.7(A)(1) and (2) (b)(c)(d) and (e).

(D) Rates and Charges

		Nonrecurring Charge Per Order	Initial List Per Customer Account *	Allocation List, Per Listing (DMT)	(2Y6CT)
	(2Y6CT)				
(1)	Initial and Allocation Lists	$50.00	$ .03		$ .03
		Per Listing			
		(SSQ)		(SSY)	
(2)	Snapshot List**	75.00	.05		

* For the purpose of the Initial Lists, the Customer and agent is defined in Section 2.6. For the purpose of the Allocation List, a listing is defined as an end user or agent record eligible for an InterLATA Primary Interexchange Carrier Selection.

** For the purpose of the Snapshot List, a listing is defined as an end user or agent record eligible for an InterLATA or IntraLATA Primary Interexchange Carrier Selection.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.8 Reserved for Future Use (C)

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.8 Reserved for Future Use (C)

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing

The Telephone Company will perform acceptance testing as specified in 4.2.7 and 5.1.5 to insure that FIA ordered by the customer are functioning properly prior to turning over such FIA to the customer. In addition, the Telephone Company will perform ongoing tests as specified in 4.2.1 and 4.2.2 to assure the continued satisfactory performance of Switched Access Services ordered by the customer. (C)

Testing offered under this section of the tariff is in addition to the tests described above and will be provided when requested by the customer. Testing is normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in 8.2.8 (A)(5) and 8.2.8 (B)(2) following for a customer to request Telephone Company personnel to perform Testing at the IC point of presence or end user premises. In addition, the Telephone Company will, at the request of the customer, perform additional Acceptance Testing.

Additional testing includes Automatic, Cooperative or Manual Tests which will be performed on a scheduled or nonscheduled basis as set forth in the following:

Test Type	Scheduled	Nonscheduled
Automatic	FGB, FGC, FGD, BSA-B, BSA-C or BSA-D	FGB, FGC, FGD BSA-B, BSA-C or BSA-D
Cooperative	FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D	FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D and Special Access
Manual	FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D	FGA, FGB, FGC, FGD BSA-A, BSA-B, BSA-C or BSA-D and Special Access

(C)

Scheduled testing is performed by the Telephone Company under a one year service period, and is performed based on predesignated testing times. No penalty will be imposed on the customer if cancellation of scheduled testing occurs prior to the end of the one year period. The one year service period is provided for Telephone Company/customer convenience so that repetitive test ordering can be minimized. Nonscheduled tests are performed by the Telephone Company on a request-by-request basis, not in conjunction with any fixed schedule. Scheduled and nonscheduled tests are provided at the request of the customer on an optional basis.

Additional Cooperative Acceptance Testing (ACAT) is also provided to the customer when requested. ACAT is an optional offering available on a nonscheduled basis to FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D and to Special Access. (C)

The offering of Testing under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following:

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing (Cont'd)

(A) Switched Access Testing

Testing for Switched Access is comprised of (a) tests which are performed during the installation of Switched Access (i.e., acceptance tests) and (b) tests which are performed after acceptance of such Switched Access by an IC (i.e., in-service tests).

Scheduled tests may be done on an automatic basis (no Telephone Company or IC technicians involved), on a cooperative basis (Telephone Company technician(s) involved at IC point(s) of presence), or on a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and at IC point(s) of presence).

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access involves the Telephone Company provision of a technician at its office(s) and the IC provision of a technician at its point(s) of presence, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Testing may apply when the customer requests additional tests not specified in 4.2.7 preceding.

The labor charges as set forth in 8.2.3(G) preceding will apply to Additional Cooperative Acceptance Testing at the appropriate Basic, Overtime, or Premium rate.

(2) Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of FGB, FGC, FGD, BSA-B, BSA-C and BSA-D is where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent. AST charges will apply when such testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). Any additional FGB, FGC, FGD, BSA-B, BSA-C or BSA-D test requested but not specified in 4.2.1 and 4.2.2, will be subject to AST charges. The IC may specify a more frequent schedule of tests sixty days prior to the start of the IC prescribed schedule. (C) (C)

With FGB, FGC, FGD, BSA-B, BSA-C and BSA-D AST is only provided to customers who order it (i.e., AST is provided on an optional basis). Trunks from a Telephone Company digital switch to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing. The rates as set forth in 8.2.8(C)(1) following will apply to AST. (C)

The Telephone Company will provide a monthly AST report that lists the trunks within each Central Office access group that failed to meet established requirements. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis. A monthly report that lists the test results will be provided to the customer.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(3) Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C and BSA-D occurs when the Telephone Company provides a technician at its office(s) and the IC provides a technician at its point(s) of presence, with suitable test equipment to perform the required tests. CST charges will apply when loss/noise/balance testing or gain-slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). CST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D that are not specified in 4.2.1 and 4.2.2. The IC may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. (C)

With FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D CST is only provided to customers who order it (i.e., CST is provided on an optional basis). Trunks from a Telephone Company digital switch to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing. The rates as set forth in 8.2.8(C)(2) following will apply for CST. (C)

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(4) Manual Scheduled Testing

Manual Scheduled Testing (MST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D occurs when the Telephone Company provides a technician at its office(s) and at the IC point of presence. MST charges will apply when loss/noise/balance testing or gain-slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). MST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D that are not specified in 4.2.1 and 4.2.2. The IC may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. (C)

With FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C or BSA-D MST is only provided to customers who order it, (i.e., MST is provided on an optional basis). Trunks from a Telephone Company digital switch to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing. The rates as set forth in 8.2.8(C)(3) following will apply for MST. (C)

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(4) Manual Scheduled Testing (Cont'd)

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(5) Nonscheduled Testing

Nonscheduled Testing (NST) will be performed "on demand" which result in the measurement of Switched Access. NST charges will apply only when testing is requested more frequently than is provided for in accordance with COMPS, or when a specific test is requested that is not normally performed. Tests for Switched access which are normally performed are contained in 4.2.4 (B)(10), (C)(11), (D)(13) or (E)(13). Nonscheduled Testing (NST) of Switched Access may consist of the following testing arrangements:

- the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or

- the Telephone Company provides a technician at its office(s) and the IC provides a technician at its point(s) of presence, with suitable test equipment to perform the required tests ("cooperative testing"), or

- the Telephone Company provides a technician at its office(s), at IC point(s) of presence or end user premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests which the customer may require. The rates as set forth in 8.2.8(C)(1) following will apply to Nonscheduled Automatic Testing. The labor charges as set forth in 8.2.3(G) preceding will apply to Nonscheduled Cooperative and Manual FIA Testing at the appropriate Basic, Overtime, or Premium rate.

(6) Obligation of the Customer

(a) The IC shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in 8.2.8(A)(2) preceding or NST as set forth in 8.2.8(A)(5) preceding.

(b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing (Cont'd)

(B) Special Access Testing

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing

When an IC provides a technician at its point of presence or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing (ACAT). The labor charges as set forth in 8.2.3(G) preceding will apply to ACAT at the appropriate Basic, Overtime, or Premium rate.

Additional Cooperative Acceptance Testing charges will apply when the customer requests tests which are not required to meet the transmission performance parameters as set forth in 5.2 preceding.

(2) Nonscheduled Testing

When an IC provides a technician at its point of presence or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office ("cooperative testing") for the purpose of conducting Nonscheduled Testing (NST). Nonscheduled testing may consist of any test (e.g., loss, noise, slope, envelope delay, etc.) which the customer may request. If such testing indicates trouble in Telephone Company facilities, then the customer will not be charged. NST charges will apply if the trouble is in the facilities of the customer. At the customer's request, the Telephone Company will provide a technician at the IC point of presence or at the end user premises ("manual testing"). The labor charges as set forth in 8.2.3(G) preceding will apply to Nonscheduled Testing at the appropriate Basic, Overtime, or Premium rate.

(3) Obligation of the Customer

When the customer subscribes to Testing as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

MISCELLANEOUS SERVICES

8.2 Miscellaneous Services (Cont'd)

8.2.9 Testing (Cont'd)

(C) Rates and Charges

(1) Automatic Scheduled Testing

Basic Offering to First Point of Switching, Per Transmission Path, Per Month (AST BO, AAST BO)	
General Service Area	.45
Bethel Service Area	.45

(2) Cooperative Scheduled Testing

Basic Offering to First Point of Switching, Per Transmission Path, Per Month (ACST BO, AACST BO)	
General Service Area	1.72
Bethel Service Area	1.72
Gain-Slope-to First Point of Switching, Per Transmission Path, Per Month (ACST GS, AACST GS)	
General Service Area	.73
Bethel Service Area	.73

(3) Manual Scheduled Testing

Basic Offering to First Point of Switching, Per Transmission Path, Per Month (AMST BO, AAMST BO)	
General Service Area	3.43
Bethel Service Area	3.43
Gain-Slope-to First Point of Switching, Per Transmission Path, Per Month (AMST GS, AAMST GS)	
General Service Area	1.46
Bethel Service Area	1.46

8.2.10 Provision of FIA Billing Information

(A) The customer will receive their monthly bills in one of the following formats. (C)

(1) A detailed paper bill.

(2) Bill Data Record

(a) Electronic Data Transmission

(b) Storage device (CD Rom)

Provision of FIA Billing Information in electronic format.

Per record

General Service Area	.01
Bethel Service Area	.01

(C) Indicates Change

MISCELLANEOUS SERVICES

8.3 Billing Name and Address Services (BNAS)

The Telephone Company will, upon request, provide Billing Name and Address Services (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of intrastate/interstate telecommunications services. There are three BNAS offerings available pursuant to this tariff: Per Call/Periodic BNA, Data Gathering Service (DGS) and End User Validation List.

(A) Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA is the billing name and address information and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the following conditions:

(1) A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 8.3.1(A). Charges for each record accessed for DGS are set forth under 8.3.1(B). Per Call/Periodic BNA and DGS will be provided via electronic transmission or paper format, at the option of the customer, at rates in 8.3.1. The processing fee will be applied in the state of Pennsylvania, once per calendar year for BNAS processing done within that calendar year. (C)

(2) The customer must order Per Call/Periodic BNA or DGS and provide a test data tape at least 30 days prior to delivery of the first customer order.

(3) The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time.

(4) Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides notice of nonconsent to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the end user's nonlisted/nonpublished BNA/DGS data.

(5) For other than electronic transmission, the output records will be sent to the customer via first class U.S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order.

(6) The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer.

(7) Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made.

(8) Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.

8.3 Billing Name and Address Service (Cont'd)

(A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)

(9) In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.

(10) Conditions regarding refusal or discontinuance of this service are set forth in 2.1.8.

(B) End User Validation List

End User Validation Lists provide for the disclosure of all or a portion of end user/agent data available from the Telephone Company's records, to a Telecommunications Service Provider (customer), for purposes other than billing, and in compliance with the conditions set forth in Part 64.120(c)(1) of the FCC's Rules and Regulations. In addition, End User Validation List Service is offered subject to the conditions set forth in 8.3(A)(9) above, and the following:

(1) Standard End User Validation Lists will be provided in three (3) files, business, coin (pay telephone lines) and residence. Nonlisted/nonpublished information will be excluded, with the exception of nonlisted pay telephone lines. The lists may be ordered for any of the Telephone Company's jurisdictions subject to this tariff, unless prohibited by federal regulation or federal statute. Rates for the standard End User Validation List are set forth under 8.3.1(C). (C)

(2) Per calendar year, the customer may request up to two (2) lists for business, coin, and residence listings.

(3) A standard format will be established by the Telephone Company. Requests for special list sorts will be limited to an end user list separating those that are presubscribed to the requesting customer, and/or those that are not. The rate, per record, applicable to special sorts is set forth under 8.3.1(C).

(4) Each request shall be treated as a new request. Requests for updates from previous lists will not be provided.

(5) The customer shall have fifteen (15) business days from the date of delivery of a list to request any investigation of issues arising from the provision of the list.

(6) End User Validation Lists will normally be provided to the customer within thirty calendar days after receipt of a request and within ten (10) business days of extraction, or at an interval mutually agreed upon. The administrative fee set forth under 8.3.1(C) applies per request.

(7) Conditions regarding refusal or discontinuance of this service are set forth in 2.1.8.

MISCELLANEOUS SERVICES

8.3 Billing Name and Address Service (Cont'd)

8.3.1 Rates and Charges

(A) Per Call/Periodic BNA

Billing Name and Address Found/Each (BNYFX)	$ .25	
Billing Name and Address Not Found/Each (BNYNX)	.25	
Processing Fee*, Paper Report, Electronic Transmission(BNYMX)	50.00	(C)

(B) Data Gathering Service

Per Record Accessed (D7GPR)	$ .18	
Processing Fee*, Paper Report, Electronic Transmission (D7G)	75.00	(C)

(C) End User Validation List

Standard Sort, Per Record Provided (BVY1X)	$ .034	
Administrative Fee, Paper Report, Electronic Transmission or Per request (BVY)	78.00	(C)
Special Sort, Per Record Provided (BVY2X)	.054	

* Applies once per calendar year for BNA or DGS processing done within that calendar year.

MISCELLANEOUS SERVICES

8.4 (Reserved for Future Use)

8.5 (Reserved for Future Use)

8.6 (Reserved for Future Use)

8.7 Operator Services

Operator Services described in this Section will be provided to access customers as an optional feature in conjunction with Feature Group C (FGC) or Feature Group D (FGD) or BSA-C or BSA-D Switched Access Services from designated Operator Services Switching locations in those LATAs where the Telephone Company has the capability to provide such services. Operator Services include Inward Operator Assistance functions which enable a customer to provide operator related services to their end users. A customer may order Inward Operator Assistance Services or may order them individually. (C) (C)

8.7.1 General Description

(A) Reserved for Future Use (C)

(B) Inward Operator Assistance Service

Inward Operator Assistance Service provides for operator assistance on inward calls received from a customer's operator. Three Inward Operator Assistance functions are provided as described below. Each call may include any combination of functions for the same telephone number. Only one telephone number per call will be handled by the operator.

MISCELLANEOUS SERVICES

8.7 Operator Services (Cont'd)

8.7.1 General Description (Con't)

(B) Inward Operator Assistance Service (Cont'd)

(1) (C)

(2)

(3) Operator Assistance - The Telephone Company operator will provide the customer's operator with assistance or information regarding service conditions.

8.7.2 Service Provisioning

(A) (C)

(B) Operator Services will be provided over FGC or FGD, or BSA-C or BSA-D trunk groups, arranged for either one-way or two-way calling, from the Operator Services Switching Location to one customer designated location in the same LATA. Inward Operator Assistance traffic may be combined on the same trunk group. (C)

(C) Switched Access used in conjunction with Operator Services will be provisioned in accordance with the technical specifications and requirements set forth in Section 4 of this tariff.

(D) Designated Telephone Company Operator Services Switching Locations are identified in the National Exchange Carrier Association Tariff FCC No. 4. The designated locations will be in those LATAs in which the Telephone Company is able to provide Operator Services.

MISCELLANEOUS SERVICES

8.7 Operator Services (Cont'd)

8.7.3 Rate Regulations

Where the Telephone Company has measurement capability for Operator Services per call charges, the Telephone Company will bill the actual usage measured on a per call basis. (C)

When measurement capability is not available, the customer shall furnish a forecast of the number of calls (call capacity) anticipated for each month of the succeeding year by type of call (i.e., Inward Operator Assistance calls) and by Operator Services Switching Location at the time the order is placed. For mixed intrastate and interstate services, the customer's estimate shall include the percent of intrastate calls. At a minimum, the customer shall revise this forecast annually. More frequent revisions of the forecast may be submitted, however, no more than once per month. (C)

Such estimates shall be used as a basis for billing the Operator Services per call charges until such time as the Telephone Company has actual measurement capability available. The customer shall maintain records supporting such estimates.

(A) Reserved for Future Use (C)

(B) Inward Operator Assistance Service

Inward Operator Assistance Service includes the functions of Operator Assistance. The Inward Operator Assistance rate applies on a per call basis. Each call may include any combination of functions for the same telephone number. A call is considered an Inward Operator Assistance call when the call is received at the Telephone Company's operator position. (C)

Switched Access Charges

FGC, FGD, BSA-C or BSA-D Switched Access usage charges do not apply to Inward Operator Assistance Service.

8.7.4 Rates and Charges

(A) Reserved for Future Use (C)

(B) Inward Operator Assistance Service

Per Call, per telephone number..... $ .65