

Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

TABLE OF CONTENTS

	<u>Sheet</u>
Application of Part 4	5
800 Service	
General Regulations	
Allowance For Interruptions	14
Availability of Service	12
Cancellation of Application for Service	14
Connection with Customer-Provided Data Receiving Equipment	13
Connection with Customer-Provided Terminal Equipment and Communications Systems	14
Definitions	12
Directory Assistance	15
Directory Listings	15
Extensions of Access Lines	13
Limitation of Service	12
Minimum Contract Period	14
Network Interface	15
Use of the Service by the Customer	13
Rates	
800 Service Extension Line Charges	17
Method of Determining Fractional Recurring Charges Other Than Usage (e.g., Access Lines, etc.)	16
Method of Determining Usage Charges for 800 Service Calls Within a LATA	15
Minimum Average Time Requirement	15
Monthly Charges	17
Premises Work Charges	18
Schedule of Product/Service Charges	18
Service Area	15
Timing of Calls	16
Explanation of Symbols and Abbreviations	4
Verizon North Business/Residence Line 800 Service	19
Application of Monthly Rates and Charges	21
General Regulations	19
Limitations of Service	20
Rates and Charges	23
Outward WATS	
General Regulations	
Allowance For Interruptions	8
Availability of Service	6
Cancellation of Application for Service	7
Connection with Customer-Provided Data Transmitting Equipment	7
Connection with Customer-Provided Terminal Equipment and Communications Systems	7

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

TABLE OF CONTENTS

	<u>Sheet</u>
Outward WATS (Cont'd)	
General Regulations (Cont'd)	
Definitions	5
Extensions of Access Lines	7
Limitation of Service	6
Minimum Contract Period.....	7
Network Interface	9
Use of Service by the Customer	6
Rates	
Method of Determining Fractional Recurring Charges Other Than Usage (e.g., Access Lines, etc.)	10
Method of Determining Usage Charges For Outward WATS Calls Within a LATA	9
Minimum Average Time Requirement.....	9
Monthly Charges	10
Outward WATS Extension Line Charges	11
Premises Work Charges	11
Schedule of Product/Service Charges	11
Service Area.....	9
Timing of Calls	10
Participating Carriers	3

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

PARTICIPATING CARRIERS

Participating carriers include:

- 1). All local exchange carriers who terminate Outward WATS Service which is originated from a General Telephone Company of Pennsylvania rate center and terminated within a Local Access and Transport Area with the State of Pennsylvania, and
- 2). All local exchange carriers applying to 800 Service which is terminated at a General Telephone Company of Pennsylvania rate center and originated from within the same Local Access and Transport Area within the State of Pennsylvania.

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

EXPLANATION OF SYMBOLS

- (C) Indicates Change
- (D) Indicates Decrease
- (I) Indicates Increase

EXPLANATION OF ABBREVIATIONS

WATS - Wide Area Telecommunications Service

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

A. APPLICATION OF TARIFF

Part 4 of this tariff applies to Wide Area Telecommunications Service (WATS) within a Local Access and Transport Area (LATA) within the State of Pennsylvania furnished by Verizon North LLC, or furnished jointly with other participating carriers. WATS between LATAs may be provided in conjunction with this Telephone Company's WATS by interexchange carriers.

The furnishing of WATS between LATAs is subject to the terms and conditions of the interexchange carrier's tariff and not this tariff.

Wide Area Telecommunications Service includes three types of services:

- Outward WATS¹
- 800 Service (Inward WATS) ¹
- Verizon North Business/Residence Line 800 Service

B. OUTWARD WATS¹

1. GENERAL REGULATIONS

a. Definitions

(1) Outward WATS

Outward WATS is the furnishing of facilities for dial type telecommunications from an Outward WATS access line to telephones located within a LATA within the State of Pennsylvania in accordance with the regulations and schedules of charges specified in this tariff.

- (2) Dial type telecommunications as specified in (1) above is a call dialed by the customer from his Outward WATS access line except that if facilities are not available for dial completion, the call may be placed with an operator. The call may also be placed with an operator in the same manner if the calling party for any reason cannot reach a dial station.
- (3) An Outward WATS access line is a facility arrangement provided for the purpose of originating Outward WATS calls. Each such line will be arranged at the customer's option for outward service within the State of Pennsylvania.

Calls originated from an Outward WATS access line arranged by the customer are subject to the terms and conditions of this Telephone Company tariff or of the appropriate Interexchange Carrier tariff.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS¹ (Cont'd)

1. GENERAL REGULATIONS (Cont'd)

b. Availability of Service (Cont'd)

When connections are made to customer or Interexchange Carrier-provided communications systems, multiline terminating systems, or terminal equipment at a premises where the customer does not originate or terminate communications, the Telephone Company may require that Outward WATS be furnished from a Telephone Company WATS Central Office(s) different than the Central Office(s) designated by the Telephone Company to serve that premises.

Under such circumstances, monthly and non-recurring charges for access line extension charges apply between the WATS Central Office that would serve the customer's premises and the WATS Central Office from which service is actually offered.

c. Limitation of Service

- (1) Outward WATS does not include person-to-person², collect², conference or other calls requiring operator handling except as provided in B.1.a.(2) preceding.
- (2) Outward WATS is not represented as adapted for connection to other services of the Telephone Company or to customer-provided facilities. WATS contemplates the provision of satisfactory transmission only between the calling access line and the called access line within a LATA within the State of Pennsylvania. The access line will be terminated only at the customer's premises located in the State of Pennsylvania.

d. Use of the Service by the Customer

- (1) Outward WATS is provided for the use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
- (2) Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Telephone Company only from the customer or by others, when so authorized by the customer.
- (3) The design, maintenance and operation of WATS envisions that communications will originate at an Outward WATS network interface for the purpose of communicating with stations within the customer's LATA within the State of Pennsylvania. Connections of communications systems provided by the customer or Interexchange Carrier to Outward WATS may be made. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

² Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS¹ (Cont'd)

1. GENERAL REGULATIONS (Cont'd)

d. Use of the Service by the Customer (Cont'd)

(3) (Cont'd)

An Outward WATS line may be connected to a customer-provided or Interexchange Carrier-provided communications system only if the customer has a requirement to communicate over the Outward WATS access line to or from premises of that customer located in the State of Pennsylvania.

e. Extensions of Access Lines

This Telephone Company will provide extensions of access lines only within a LATA within the State of Pennsylvania. The number and location of such extensions may be limited by transmission factors.

f. Connection With Customer-Provided Data Transmitting Equipment

(1) Customer-provided data transmitting equipment may be connected to Outward WATS access lines subject to the regulations and rates applicable to the connection of such facilities to the local and long distance Telecommunications Systems of the Telephone Company as provided by Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

g. Connections With Customer-Provided Terminal Equipment and Communications Systems

Customer-provided terminal equipment and communications systems may be connected to Outward WATS access lines subject to the regulations and rates applicable to the connection of such facilities to the local and long distance Telecommunications Systems of the Telephone Company as provided by Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

h. Cancellation of Application of Service

Where installation of facilities has been started prior to the cancellation, the Product/Service charge in this Tariff under B.2.h.(1) will apply.

i. Minimum Contract Period

The minimum contract period for service is one month.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS¹ (Cont'd)

1. GENERAL REGULATIONS (Cont'd)

j. Allowance for Interruptions

Allowance for interruptions apply to each Outward WATS access line arranged by the customer so that calls originated and terminated within the same Market Area within the State of Pennsylvania are subject to the regulations and rates for such service as provided by this Telephone Company tariff as follows:

- (1) When the Outward WATS access line is interrupted for a period of less than 2 hours no credit applies.
- (2) When the Outward WATS access line is interrupted for a period of 2 hours to 24 hours a credit of \$14.00 applies.
- (3) When the Outward WATS access line is interrupted for a period of more than 24 hours a credit of \$14.00 applies for each 24 hour period or any fraction thereof.
- (4) The credit in (2) and (3) above includes all credit to be applied for an interruption.
- (5) None of the above credit allowances will be made for:
 - Non-completion of calls due to busy network conditions.
 - Interruption of service due to customer-provided equipment or systems.
 - Interruption of service due to the negligence of customer.
 - Interruption of service during any period in which the Telephone Company is not afforded access to the premises at which the Outward WATS access line is terminated.
 - Interruption of service during any period when the customer has released the Outward WATS access line to the Telephone Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.
- (6) No other adjustment or credit allowance will be applied to a customer's account for interruption of his Outward WATS Access Line other than the above.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS¹ (Cont'd)

1. GENERAL REGULATIONS (Cont'd)

k. Network Interface

The Outward WATS access line charge includes a termination in a Network Interface.

l. Primary Interexchange Carrier Selection

Primary Interexchange Carrier Selection is an arrangement whereby a WATS user may select and designate to the Telephone Company an Interexchange Carrier to access, without an Access Code, for interMarket Area or intraMarket Area and interMarket Area combined calls. This Interexchange Carrier is referred to as the WATS user's predesignated Interexchange Carrier.

2. RATES

a. Service Area

The customer's LATA within Pennsylvania is the service area.

b. Minimum Average Time Requirement

Usage is subject to an average of one minute per completed call for each billing period. This means that if the average duration per call during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

c. Method of Determining Usage Charges For Outward WATS Calls Within a LATA

- (1) Determine the total number of calls for each service group separately.
- (2) Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).
- (3) Determine the total actual hours used for the service group.
- (4) Determine the total chargeable hours which is the greater of (2) or (3) above, rounded to the nearest hundredth (two decimal places).
- (5) Determine the total number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- (6) Determine the average use per line in the service group by dividing the chargeable hours in (4) above by the number of access lines in (5) above.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS ¹ (Cont'd)

1. RATES (Cont'd)

c. Method of Determining Usage Charges For Outward WATS Calls Within a LATA (Cont'd)

- (7) Determine the usage charge per line in (6) preceding by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- (8) Determine the total usage charges in the service group by multiplying the usage charge per access line in (7) preceding by the number of access lines in (5) preceding.

d. Method of Determining Fractional Recurring Charges Other Than Usage (e.g., Access Lines, etc.)

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

e. Timing of Calls

Chargeable time begins when connection is established between a station associated with the Outward WATS access line and the called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

f. Monthly Charges

(1) WATS Access Line Charge

The WATS access line charge includes a termination in a network interface or connection to an Interexchange Carrier channel utilizing a WATS central office connecting facility. The customer has the option of obtaining a WATS access line either directly from the Telephone Company subject to the terms and conditions of this tariff, or from an Interexchange Carrier subject to the terms and conditions of the Interexchange Carrier's tariff.

The monthly charge for each WATS access line is set forth in Section 5 of Tariff Telephone- Pa. P.U.C. No. 9.

(2) Monthly Usage Charges

The hourly rates apply to the average use of each access line within a service group rounded to the nearest hundredth of an hour.

Average Hours of Use per Line Rate per Hour					
<u>0-15</u>	<u>15.01-40</u>	<u>40.01-80</u>	<u>80.01-140</u>	<u>140.01-220</u>	<u>Over 220</u>
\$10.75	\$9.55	\$8.39	\$7.10	\$5.71	\$3.77
9.12 ²	8.10 ²	7.12 ²	6.02 ²	4.84 ²	3.20 ²

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

² These Flexibly Priced rates apply only to Outward WATS in service prior to June 10, 1995 in exchanges set forth in Tariffs Telephone-Pa. P.U.C. Nos. 1 and 3.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

B. OUTWARD WATS¹ (Cont'd)

2. RATES (Cont'd)

g. Outward WATS Extension Line Charges

The Outward WATS extension line terminates in a network interface.

Channel charges apply as shown in Section 12 of Tariff Telephone-Pa. P.U.C. No. 4 and Section 4 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3 and 6 for an extension of an access line to another premises of the customer within the same Market Area.

h. Schedule of Product/Service Charges

Product/Service Charges

- | | |
|---|---------|
| (1) Each WATS Access Line provided or moved to another premises includes initial primary Interexchange Carrier Selection | \$82.00 |
| (2) Service rearrangement charge per line to reterminate or rearrange an existing access line in the Central Office due to a customer requested terminal equipment change | 35.00 |
| (3) The nonrecurring charge per line for subsequent Interexchange Carrier Selections is the non-recurring charge for Presubscription change that is filed in Verizon North LLC's Tariff Telephone-Pa. P.U.C. No. 9. | |

Rates and Regulations for all other premises related work can be found in Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

i. Premises Work Charges

The customer shall be responsible for the payment of Premises Work Charges as provided in Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided equipment or communications system.

¹ Effective November 25, 2004 OUTWARD WATS is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS)¹

1. GENERAL REGULATIONS

a. Definitions

(1) 800 Service

800 Service is the furnishing of facilities for dial type telecommunication originated to an 800 Service Access Line from regular exchange service telephone lines located within a LATA within the State of Pennsylvania in accordance with the regulations and schedules of charges specified in this Tariff.

(2) Dial type telecommunication as specified in (1) above is an incoming call dialed to a customer's 800 Service Access Line except that if facilities are not available for dial completion, the call may be placed with an operator. The call may also be placed with an operator in the same manner if the calling party for any reason cannot reach a dial station.

(3) An 800 Service Access Line is a facility arrangement provided for the purpose of receiving 800 Service calls. Each such line will be arranged at the customer's option for 800 Service within the State of Pennsylvania.

(4) Service Group

The term "Service Group" as used in connection with 800 Service denotes all access lines arranged in central office equipment furnished by the Telephone Company as part of a given hunting arrangement.

b. Availability of Service

The furnishing of service under this Tariff will require certain physical arrangements of facilities of the Telephone Company and is therefore subject to the availability of such facilities.

c. Limitation of Service

(1) 800 Service does not include person-to-person², collect², conference or other calls requiring operator handling except as provided in C.1.a.(2) preceding.

(2) 800 Service is not represented as adapted for connection to other services of the Telephone Company or to customer-provided facilities. 800 Service contemplates the provision of satisfactory transmission only between the called access line within the State of Pennsylvania. The access line will be terminated only at a customer's premises located in the State of Pennsylvania.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

² Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS) ¹ (Cont'd)

1. GENERAL REGULATIONS

c. Limitation of Service (Cont'd)

- (3) 800 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without impairing, interfering with, or causing injurious effects upon 800 Service or any other service rendered by the Telephone Company.

d. Use of the Service by the Customer

- (1) 800 Service is provided for the use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Tariff.
- (2) Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Telephone Company only from the customer or by others, when so authorized by the customer.
- (3) The design, maintenance and operation of 800 Service envisions that communications will terminate at an 800 Service network interface for the purpose of communicating with stations, within a LATA within the State of Pennsylvania. Connections of communications systems provided by the customer or Interexchange Carrier to 800 Service may be made. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

e. Extensions of Access Lines

This Telephone Company will provide extensions of access lines only within a LATA within the State of Pennsylvania. The number and location of such extensions may be limited by transmission factors.

f. Connections With Customer-Provided Data Receiving Equipment

- (1) Customer-provided data receiving equipment may be connected to 800 Service access lines subject to the regulations and rates applicable to the connections of such facilities to the local and long distance Telecommunications Systems of the Telephone Company as provided by Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted..

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Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS) ¹ (Cont'd)

1. GENERAL REGULATIONS

g. Connection With Customer-Provided Terminal Equipment and Communications Systems

Customer-provided terminal equipment and communications systems may be connected to 800 Service access lines subject to the regulations and rates applicable to the connection of such facilities to the local and long distance Telecommunications System of the Telephone Company as provided by Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

h. Cancellation of Application for Service

Where installation of facilities has been started prior to the cancellation, the product/service charge in this Tariff under C.2.h.(1) will apply.

i. Minimum Contract Period

The minimum contract period for service is one month.

j. Allowance for Interruptions

Allowance for interruptions apply to each 800 Service access line arranged by the customer so that calls originated and terminated within the same Market Area within the State of Pennsylvania are subject to the regulations and rates for such service as provided by this Telephone Company tariff as follows:

- (1) When the 800 Service access line is interrupted for a period of less than 2 hours no credit applies.
- (2) When the 800 Service access line is interrupted for a period of 2 hours to 24 hours a credit of \$14.00 applies.
- (3) When the 800 Service access line is interrupted for a period of more than 24 hours a credit of \$14.00 applies for each 24 hour period or any fraction thereof.
- (4) The credit in (2) and (3) preceding includes all credit to be applied for an interruption.
- (5) None of the above credit allowances will be made for:
 - Non-completion of calls due to busy network conditions.
 - Interruption of service due to customer-provided equipment or systems.
 - Interruption of service due to the negligence of the customer.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS) ¹ (Cont'd)

1. GENERAL REGULATIONS

j. Allowance for Interruptions (Cont'd)

(5) (Cont'd)

- Interruption of service during any period in which the Telephone Company is not afforded access to the premises at which the 800 Service access line is terminated.
- Interruption of service during any period when the customer has released the 800 Service access line to the Telephone Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

k. Directory Listings

Directory listings are furnished in accordance with the regulations specified in Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

l. Directory Assistance Service

800 Service Directory Assistance service is provided at the option of the customer without charge.

m. Network Interface

The 800 Service access line charge includes a termination in a Network Interface.

2. RATES

a. Service Area

The customer's LATA within Pennsylvania is the service area.

b. Minimum Average Time Requirement

Usage is subject to an average of one minute per completed call for each billing period. This means that if the average duration per call during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

c. Method of Determining Usage Charges for 800 Service Calls Within a LATA

(1) Determine the total number of calls for each service group separately.

(2) Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS) ¹ (Cont'd)

2. RATES (Cont'd)

c. Method of Determining Usage Charges for 800 Service Calls Within a LATA (Cont'd)

- (3) Determine the total actual hours used for the service group.
- (4) Determine the chargeable hours which is the greater of (2) or (3) above, rounded to the nearest hundredth (two decimal places).
- (5) Determine the total number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- (6) Determine the average use per line in the service group by dividing the chargeable hours in (4) above by the number of access lines in (5) above.
- (7) Determine the usage charge per line in (6) above by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- (8) Determine the total usage charges in the service group by multiplying the usage charge per access line in (7) preceding by the number of access lines in (5) preceding.

d. Method of Determining Fractional Recurring Charges Other Than Usage (e.g., Access Lines, etc.)

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

e. Timing of Calls

Chargeable time begins when connection is established between a station associated with the 800 Service access line and the calling station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS) ¹ (Cont'd)

2. RATES (Cont'd)

f. Monthly Charges

(1) 800 Service Access Line Charge

The 800 Service Access Line charge includes a termination in a network interface or connection to an Interexchange Carrier channel utilizing an 800 Service central office connecting facility. The customer has the option of obtaining an 800 Service Access Line either directly from this Telephone Company subject to the terms and conditions of this Tariff, or from an Interexchange Carrier subject to the terms and conditions of the Interexchange Carrier's tariff.

The monthly charge for each 800 Service Access Line is set forth in Section 5 of Tariff Telephone-Pa. P.U.C. No. 9.

(2) Monthly Usage Charges

The hourly rates apply to the average use of each access line within a service group rounded to the nearest hundredth of an hour.

Average Hours of Use per Line Rate per Hour					
<u>0-15</u>	<u>15.01-40</u>	<u>40.01-80</u>	<u>80.01-140</u>	<u>140.01-220</u>	<u>Over 220</u>
\$13.37	\$12.17	\$10.96	\$9.63	\$8.16	\$6.46
11.71 ²	10.66 ²	9.60 ²	8.43 ²	7.15 ²	5.66 ²

g. 800 Service Extension Line Charges

The 800 Service extension line terminates in a network interface.

Channel mileage charges apply as shown in Section 12 of Tariff Telephone-Pa. P.U.C. No. 4 and Section 4 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3 and 6 for an extension of an access line to another premises of the same customer within the same Market Area.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

² These Flexibly Priced rates apply only to 800 Service (Inward WATS) in service prior to June 10, 1995 in exchanges set forth in Tariffs Telephone-Pa. P.U.C. Nos. 1 and 3.

(C) Indicates Change

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4. WIDE AREA TELECOMMUNICATIONS SERVICE

C. 800 SERVICE (INWARD WATS)¹ (Cont'd)

2. RATES (Cont'd)

h. Schedule of Product/Services Charges

	<u>Product/Service Charge</u>
(1) Each 800 Service Access Line provided or moved to another premise	\$82.00
(2) Changing an 800 Service Access Line telephone number to a different number, per line	35.00
(3) Service Rearrangement Charge per line to: Separate an existing 800 Service into two or more hunting arrangements which contain the same 800 Service Access Line as the original hunting arrangement. Combine two or more 800 Service hunting arrangements into a single hunting arrange- ment containing the same 800 Service Access Line. Reterminate or rearrange an existing access line in the Central Office, due to a customer requested terminal equipment change.....	35.00

Rates and Regulations for all other premise related work can be found in Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

i. Premises Work Charges

The customer shall be responsible for the payment of Premises Work Charges as provided in Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided equipment or communications system.

¹ Effective November 25, 2004 800 SERVICE (INWARD WATS) is grandfathered and is not available for new installations. Moves, additions or changes are not permitted.

(C) Indicates Change

Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

D. VERIZON NORTH BUSINESS/RESIDENCE LINE 800 SERVICE ¹

1. GENERAL

- a. Verizon North Business/Residence Line 800 Service is the furnishing of dial type telecommunications from stations within a LATA to a station associated with an 800 termination point within the same LATA within the same state.
- b. Dial type telecommunications is a call dialed and completed from or to an 800 access line without the assistance of a Telephone Company operator, or placed with an operator where facilities are not available for dial completion, or where, for other service reasons, operator assistance in completion of the call is necessary.
- c. An 800 termination is a path between the network interface at the customer's premises and the point in a Telephone Company central office where access to the switched network is obtained for the purpose of completing 800 calls. Verizon North Business/Residence Line 800 Service access will be arranged for common line termination. Verizon North Business/Residence Line 800 Service provides termination of calls over nondedicated business and residence lines. One 800 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800 calls in addition to all other usage normally handled on this termination.
 - (1) Variable call destination allows the Verizon North Business/Residence Line 800 Service customer to have 800 calls to their single 800 number terminate at different locations within the same LATA based on criteria they select. This feature allows the customer to have calls routed to a specific location based on a variety of conditions, i.e., time of day, day of week, etc.
- d. Verizon North Business/Residence Line 800 Service is not available in conjunction with Pay Telephone Line Service or Foreign Exchange Service .
- e. Verizon North Business/Residence Line 800 Service provides for the termination of 800 calls only.
- f. Customers may retain the same Verizon North Business/Residence Line 800 Service telephone number when moving to another location within the state. Verizon North Business/Residence Line 800 Service allows the customer to use one 800 number in multiple LATAs for IntraLATA calling. All calls originating within the designated LATA will be terminated within the same LATA.
- g. Verizon North Business/Residence Line 800 Service is the furnishing of facilities in accordance with the regulations and schedule of charges specified in this Tariff. Verizon North Business/Residence Line 800 Service rates set forth herein are in payment for the service furnished between the calling and called stations.
- h. Verizon North Business/Residence Line 800 Service is furnished subject to the availability of the appropriate equipment and facilities.
- i. Verizon North Business/Residence Line 800 Service may only be provided by the Telephone Company.
- j. The term "Service Terminating Arrangement" denotes Company-provided equipment which terminates Verizon North Business/Residence Line 800 Service at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of Verizon North Business/Residence Line 800 Service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.
- k. All rates and charges quoted in this Tariff provide for the furnishing of service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service does not warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case.
- l. Directory Listings for Verizon North Business/Residence Line 800 Service will be provided at applicable additional listing rates as shown in Sections 1, 1, 5 and 13 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 respectively.

¹ Effective November 3, 2012, Verizon North Business/Residence Line 800 Service is no longer available to new business customers. Moves, additions or changes to business subscribers' existing service are not permitted. Verizon North Business/Residence Line 800 Service is still available for resale until February 16, 2013, on which date the foregoing terms shall be effective for resale.

Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

D. VERIZON NORTH BUSINESS/RESIDENCE LINE 800 SERVICE ¹

2. LIMITATIONS OF SERVICE

- a. Dial type telecommunications associated with a Verizon North Business/Residence Line 800 Service access line are calls dialed and completed without the assistance of a Telephone Company operator, except that a Telephone Company operator will:
 - Re-establish a call which has been interrupted after the called number has been reached, or
 - Reach the called telephone number where facilities are not available for customer dial completion.
- b. The Company does not undertake to transmit messages, but offers the use of its facilities for communications between customers. Verizon North Business/Residence Line 800 Service does not include calling to or from stations not within the same LATA, person-to-person², collect², conference or other calls requiring operator handling except as provided in the preceding.
- c. Connection to Other Services
 - (1) Verizon North Business/Residence Line 800 Service is not represented as adapted for connection to other services of the Company, facilities of Other Common Carriers (OCCs), or to customer-provided facilities. Connections of communications systems provided by the customer may be made; however, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections. The service contemplates the provision of satisfactory transmission only between the access line and the calling station.
 - (2) Regulations, rates and charges for the facilities used to connect customer-provided terminal equipment or customer-provided communications systems are set forth in Sections 13, 13, 25 and 10 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 respectively.
- d. Obligation of the Customer
 - (1) The agents and employees of the Telephone Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the services of the Telephone Company or upon termination of the service, for the purpose of removing such services.
 - (2) The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by negligence or willful act of the customer or authorized users. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company except upon written consent of the Telephone Company.
 - (3) The customer is responsible for providing a suitable supply of commercial power, including outlets, when and where required by the Telephone Company for the operation of any equipment on the customer's premises.
 - (4) The customer is required to reimburse the Telephone Company for any loss through theft of the equipment or apparatus on the customer's premises.
- e. Verizon North Business/Residence Line 800 Service is furnished upon the condition that the customer obtain adequate service to permit its use without creating excessive overflows and incompletions or otherwise interfering with this or any other service rendered by the Company. The Telephone Company, without incurring any liability, may terminate or refuse to furnish Verizon North Business/Residence Line 800 Service to any customer failing to comply with said conditions, subject only to provisions as shown in Section 1 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6.

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² Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

D. VERIZON NORTH BUSINESS/RESIDENCE LINE 800 SERVICE ¹

2. LIMITATIONS OF SERVICE (Cont'd)

f. Use of the Service

- (1) Verizon North Business/Residence Line 800 Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Tariff.
- (2) Orders, including those installing, rearranging, or discontinuing service, will be accepted by the Telephone Company only from the customer.
- (3) The customer subscribing to Verizon North Business/Residence Line 800 Service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to ensure that it is not improperly used.

g. Cancellation for Cause

The regulations set forth in Section 1, Paragraph P. of Tariffs Telephone-Pa. P.U.C. Nos. 1 and 3 and Section 1, Paragraph H. of Tariffs Telephone-Pa. P.U.C. Nos. 4 and 6 apply when appropriate.

3. APPLICATION OF MONTHLY RATES AND CHARGES

a. Timing of Calls

- (1) Chargeable time begins when a connection is established between a station associated with the Verizon North Business/Residence Line 800 Service line and the calling station.
- (2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
- (3) When Verizon North Business/Residence Line 800 Service is directly connected at customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the Verizon North Business/Residence Line 800 Service so that the chargeable time may begin.
- (4) All messages completed in one billing period through Verizon North Business/Residence Line 800 Service will be bulk billed a minimum of 30 seconds per message.

b. The minimum service period for Verizon North Business/Residence Line 800 Service is one month.

c. Usage is subject to a Minimum Average Time Requirement (MATR) of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

d. The monthly charges for Verizon North Business/Residence Line 800 Service are determined as follows:

- (1) Determine the total number of calls for each Verizon North Business/Residence Line 800 Service number.
- (2) Determine the equivalent hours rounded to the nearest tenth used by applying the MATR as described in 3.C.
- (3) Determine total actual hours used, rounded to the nearest tenth of one hour.
- (4) Determine the chargeable hours which is the greater of (2) or (3).

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Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

D. VERIZON NORTH BUSINESS/RESIDENCE LINE 800 SERVICE ¹

3. APPLICATION OF MONTHLY RATES AND CHARGES

d. The monthly charges for Verizon North Business/Residence Line 800 Service are determined as follows: (Cont'd)

- (5) Multiply the chargeable hours by the usage charge shown in 4. rounded to the next highest cent.
- (6) Determine the charge for each Verizon North Business/Residence Line 800 Service number by multiplying the monthly rate per Verizon North Business/Residence Line 800 Service number shown in 4.a. and 4.b. by the quantity of Verizon North Business/Residence Line 800 Service numbers in service for that given month.
- (7) Determine the total charges by adding the amounts developed in (5) and (6) preceding.

e. Optional Contract Periods

Customers may choose to subscribe on a month-by-month (no contract) basis or take advantage of lower intraLATA rates offered to customers who contract to subscribe to the service for longer periods of time. Options include: one year, two years or three years.

- (1) Expiration of Contract - If a customer's contract period expires and the customer has not canceled or established a new contract with the Telephone Company, the customer's service will be continued under the month-by-month rates.
- (2) Termination Liability - If a customer terminates prior to the expiration date of the contract, the customer's contract period to date usage will be re-rated at the month-by-month (no contract) rate, up to a maximum of twelve months, and the payments made to date shall be deducted from the re-rated total. The customer's termination liability would be the difference between these two figures.
- (3) Smart Ring® Feature - A distinctive ringing signal is available as an option to Business/Residence Line 800 Service customers. A distinctive ringing signal will allow the customer to distinguish if the incoming call was placed by dialing the customer's 800 number or the customer's local exchange number.

A distinctive ringing signal is available only where facilities permit. This feature is not available for use on CentraNet, Centrex, PBX trunks, or on local exchange facilities arranged for multi-line hunting.

If the customer has the Business/Residence Line 800 Service configured for multiple terminations, unique ringing will be provided on only one termination. The termination, when applying Smart Ring, must be in the Telephone Company's service area.

There is no additional monthly charge for this feature for customers who contract to subscribe to the service for one, two or three years. There is no additional nonrecurring charge if the feature is ordered on the initial installation of service for a one, two or three year contract period.

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Verizon North LLC

4. WIDE AREA TELECOMMUNICATIONS SERVICE

D. VERIZON NORTH BUSINESS/RESIDENCE LINE 800 SERVICE ¹

4. RATES AND CHARGES - The rates and charges shown herein apply in addition to all other applicable rates and charges for associated services shown elsewhere in the Company's Tariffs.

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Month-by-Month (No Contract), per 800 number *				
(1) Business.....	VZN800NRC	\$10.00	VZN800	\$10.00
(2) Residence.....	VZN800RNRC	10.00	VZN800R	10.00
(3) Per 800 number record changed.....	VZN800NRC VZN800RNRC	10.00		NA
b. Contracts, per 800 number *				
(1) 1 Year (Business/Residence).....	VZN800NRC VZN800RNRC	10.00	VZN800C1	10.00
(2) 2 Year (Business/Residence).....	VZN800NRC VZN800RNRC	10.00	VZN800C2	10.00
(3) 3 Year (Business/Residence).....	VZN800NRC VZN800RNRC	10.00	VZN800C3	10.00
(4) Per 800 number record changed.....	VZN800NRC VZN800RNRC	10.00		NA
c. Variable Call Destination Rate				
Variable Call Destination provides for multiple terminations, within one or more LATAs, of the 800 number assigned in conjunction with Verizon North Business/Residence Line 800 Service for the completion of intraLATA calling.....			<u>GSEC</u>	<u>Monthly Rate</u>
			VCD800	\$2.00
d. Usage Rates				
Verizon North Business/Residence Line 800 Service usage is billed at the following rates per hour.				
	<u>No Contract Per Hour</u>	<u>1 Year Contract Per Hour</u>	<u>2 Year Contract Per Hour</u>	<u>3 Year Contract Per Hour</u>
VZN Business Line 800 Service Usage Charge				
Up to 20 Hours.....	\$10.50	\$9.98	\$9.48	\$9.00
Greater than 20 Hours.....	9.85	9.16	8.52	7.92
VZN Residence Line 800 Service Usage Charge				
Up to 20 Hours.....	10.50	9.98	9.48	9.00
Greater than 20 Hours.....	9.85	9.16	8.52	7.92
e. Smart Ring® Feature				
	<u>GSEC</u>	<u>Monthly Rate</u>		
When Ordered With 1, 2 or 3 Year Contracts.....	BL8SR	None		

* When this service is added to an existing business or residence exchange access line, Nonrecurring Charges associated with business or residence exchange access lines as shown in Section 3 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 do not apply. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate Nonrecurring Charges associated with business or residence exchange access lines as shown in Section 3 of Tariffs Telephone-Pa. P.U.C. Nos. 1, 3, 4 and 6 also apply.

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