SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Subject to Section 2.1 of this tariff, the Company provides telecommunications services between locations within the United States. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.

Subject to Section 2.1 of this tariff, presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated. (N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as (T)
Bellcore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner: (T)

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call as follows unless otherwise specified in this tariff:

3.3.1 Call timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.3.2 Chargeable time for all station-to-station calls begins when connection is established between the calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.

3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.

3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.

3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person-to-person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.

3.3.6Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny unless otherwise specified in this tariff.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 PIC Change Waiver or Credit (N)

Where appropriate arrangements are in place between the Company and an affiliated local exchange carrier, the Company will incur the PIC (Primary Interexchange Carrier) change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a bill credit by the third full month's invoice.

The amount of the reimbursement will be based on the ordering method used. For example, Customers that place an order by speaking to an affiliated local exchange company representative will be reimbursed $5.50. Customer orders that are submitted through Verizon's website or through a telemarketer will be reimbursed $1.25.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

This Business Sign-up Bonus Offer may be combined with other promotional offers for which the Customer is eligible. (N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Determination of Rates Bands Applicable to Mexico Calling, (Cont'd.)

(T)

Four Dialed Digits	Rate Band
1500	4
1501	5
1502-1504	4
1505-1506	5
1507-1516	4
1517-1525	5
1526	6
1527-1531	5
1532	6
1533	4
1534-1535	5
1536	4
1537	6
1538-1540	1
1541-1546	5
1547-1548	6
1549	5
1550-1551	1
1552	6
1553	4
1554-1565	1
1567- 1568	1
1570	4
1571	5
1572-1582	4
1583	5
1584	4
1585-1586	5
1587	4
1588-1589	5
1590-1591	4
1592	5
1593-1594	4
1595-1653	1
1654	4
1655-1662	1
1663	4
1664	3
1665-1678	1
1679	4

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to residential and business* Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

3.5.2 Time Of Day Rate Periods (N)

The following time of day periods apply to LDMTS Calls. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs, unless otherwise noted in the service description. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

	Rate Application Periods
Domestic	
Peak Rate Period	7:00 AM to 7:00* PM Weekdays
Off-Peak Rate Period	All other times

* to, but not including (N)

(M)

(M)

(M) - Certain material previoysly located on this page is now found on Page 34.1.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service, (Cont'd.)

3.5.3 Rates and Charges

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Residential

Mileage	Per Minute		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
0 - 3500	$0.40	$0.40	$0.40	$0.40
3501 - 5500	$0.40	$0.40	$0.40	$0.40
5501 - 8500	$0.40	$0.40	$0.40	$0.40
8500+	$0.50	$0.50	$0.50	$0.50

Business

Mileage	Per Minute		Off-Peak		
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	(M, I)
0 - 3500	$0.42	$0.42	$0.42	$0.42	|
3501 - 5500	$0.42	$0.42	$0.42	$0.42	|
5501 - 8500	$0.42	$0.42	$0.42	$0.42	|
8500+	$0.52	$0.52	$0.52	$0.52	(M, I)

(M) - Material found in this table was previously located in Residential table.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service, (Cont'd.)

3.5.3 Rates and Charges, (Cont'd.)

B. Business Minimum Spend Level* (T)

When the Business Customer's billing falls below a $40.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $40.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

*Effective 7/19/14, Business LDMTS is grandfathered and no longer available to new Customers. No moves, (T)
changes or additions will be allowed for existing Customers. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service, (Cont'd.)

3.5.3 Rates and Charges, (Cont'd.)

C. Residential Minimum Spend Level

When the Customer's billing for applicable charges falls below a minimum level in any full billing period, a shortfall charge will be applied, which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Charges that contribute toward meeting the MSL, include but are not limited to: Direct Dialed calls, International calls, Operator Assistance calls and Domestic and International Monthly Recurring Charges. Federal taxes, state taxes, credits, Universal Service Fees, charges billed by other carriers and other surcharges and taxes do not contribute towards satisfying the minimum spend level requirement. Each billing month when the contributory charges are equal to or greater than the MSL, no MSL charge is imposed. If the contributory charges are less than the MSL rate, the difference between the MSL rate and the contributory charges will be a separate charge on the bill.

Minimum Spend Level	$9.99	(I)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan* (C)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.** (C) (C)

3.6.1 General Description

The FirmRate Plus Plan* is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (C)

3.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan*, (Cont'd.)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.**

3.6.3 Rates and Charges

A. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.130	$0.080	$0.070	(I)

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.130	$0.080	$0.070	(I)

B. Minimum Spend Level

When the Business Customer's billing falls below a $40.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $40.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL) unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company's Business Plans will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.