SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.1 General

3.1.1 Presubscribed service is offered from locations served with equal access end offices.

3.1.2 The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.

3.1.3 All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

3.1.4 PIC Change Waiver or Credit (T)

Where appropriate arrangements are in place between the Company and an affiliated local exchange carrier, the Company will incur the PIC (Primary Interexchange Carrier) change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a bill credit by the third full month's invoice.

The amount of the reimbursement will be based on the ordering method used. For example, Customers that place an order by speaking to an affiliated local exchange company representative will be reimbursed $5.50. Customer orders that are submitted through Verizon's website or through a telemarketer will be reimbursed $1.25.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

This Business Sign-up Bonus Offer may be combined with other promotional offers for which the Customer is eligible. (T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.2.2 Chargeable time for all station-to-station calls begins when connection is established between the calling party and the called party and ends when either party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network.

3.2.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.

3.2.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.

3.2.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person-to-person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.

3.2.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

3.2.7 The initial increment and additional increments are calculated and rounded separately. The two are then added together to arrive at the total charge for a call.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.3 [Reserved For Future Use] (T)

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(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.4 Calculation of Distance ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Telecordia Technologies (formerly known as Bellcore) V&H Tape and NECA FCC Tariff No. 4.

Step I - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V coordinate of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V difference and "H" difference obtained in Step 3.

Step 5. - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to residential and business* Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

3.5.2 Rates and Charges

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		Per Minute	
Residential	IntraLATA	$0.4000	
	InterLATA	$0.4000	
Business*	IntraLATA	$0.4200	(I)
	InterLATA	$0.4200	(I)

* Effective 7/19/14, Business LDMTS is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services

3.6.1 [Reserved For Future Use] (T)

Plan B Service (marketing name Best Times) has been withdrawn effective 11/1/12. (T)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Timeless Bundle Service

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification. (T) (T)

A. General Description

Timeless Bundle Service is an optional calling plan offered to Residential Customers in conjunction with local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Timeless Bundle Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, N.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Timeless Bundle Service, (Cont'd.) (T)

B. Qualifying Local Services

Qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages and/or billing arrangements that qualify for Timeless Bundle Service are listed below and are subject to availability:

(T)

ValuePack *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, N. (T)
Verizon Local Package Extra sm (formerly Local Package) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, T. (T)
Verizon Local Package sm *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, T. (T)
Verizon Regional Package sm (formerly Local Package Basic) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, U. (T)
Verizon Regional Package Extra sm (formerly Local Package Plus) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, V. (T)
Verizon Regional Package Unlimited sm *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2 (T)
Regional Essentials	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2
Regional Value	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2

* Effective 06/16/2012 these Qualifying Local Services will no longer be available to new Customers.

(T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Timeless Bundle Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

D. Rates and Charges

Timeless Bundle Service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

	Rate Per Minute
Intrastate Outbound Calling	$0.10

E. Monthly Recurring Charge

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Timeless Bundle Service. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:	$11.00	(I)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.3 e-Values Service

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification.

A. General Description

e-Values Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. e-Values Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. e-Values Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is offered only in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for e-Values Service are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

Monday - Friday	$0.1000
Saturday & Sunday	$0.0700

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's e-Values Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel e-Values Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge:	$10.50	(I)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use) (M)

(M)

**** Material previously located on this page is now found on Page 139***

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use) (M)

(M)

**** Material previously located on this page is now found on Page 140***

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use) (M)

(M)

**** Material previously located on this page is now found on Page 141***

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use) (M)

(M)

**** Material previously located on this page is now found on Page 142***

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 TalkTime Service (T)

A. General Description

TalkTime Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. TalkTime Service utilizes Customer-provided switched access lines that are presubscribed to the Company. (T) (T)

This plan is provided only in conjunction with the corresponding interstate TalkTime Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment for TalkTime Service as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide. (T) | (T)

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describe below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge *	Additional Per Minute Charge over Allotment
$6.50	30	$0.12 per minute

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*The 60, 300, 500, and 1000 Minutes Allotted in Monthly Recurring Charge plans have been withdrawn effective 11/1/12. (T) (T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 TalkTime Service, (Cont'd.) (T)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's TalkTime Service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Product Guide. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month. (T)

**** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.***

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 [Reserved For Future Use] (T)

Plan G Service (marketing name StateSaver Service) has been withdrawn effective 11/1/12. (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 [Reserved For Future Use] (T)

Plan H Service (marketing name Worldwide Saver) has been withdrawn effective 11/1/12. (T)

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(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use] (T)

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(M) - Material previously located on this page is now found on Page 152.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use] (T)

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(M) - Material previously located on this page is now found on Page 153.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Five Cents Plan Service

A. General Description

Five Cents Plan Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Five Cents Plan Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Five Cents Plan Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

B. Value Option

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification. (T) (T)

1. Description

The Value Option is offered to Five Cents Plan Customers in conjunction with local services provided by affiliates of the Company as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2.

This plan is an add-on service to the interstate Five Cents Plan Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Five Cents Plan Service, (Cont'd.) (T)

B. Value Option, (Cont'd.)

2. Qualifying Local Packages Types

Verizon Local Package Extra sm (formerly Local Package) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, T. (T)
Verizon Local Package sm (formerly Local Package Standard) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, T. (T)
Verizon Regional Package sm (formerly Local Package Basic) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, U. (T)
Verizon Regional Package Extra sm (formerly Local Package Plus) *	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2, V. (T)
Regional Essentials	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2
Regional Value	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2

* Effective 06/16/2012 these Qualifying Local Services will no longer be available to new Customers. (T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Five Cents Plan Service, (Cont'd.) (T)

B. Value Option, (Cont'd.)

3. Limitations of Service

Customers who cease purchasing one of the qualifying local service packages described in paragraph 2 above shall forfeit eligibility for the Value Option.

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Five Cents Plan rates as described in Section 3.6.9.C.1 below of this tariff unless another Optional Residential Service is selected by the Customer. (T)

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Five Cents Plan subscribers. (T)

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Value Option does not apply to all lines in an account, unless each line qualifies separately.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Five Cents Plan Service, (Cont'd.) (T)

C. Rates and Charges

1. Five Cents Plan Service Rates (T)

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Five Cents Plan Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once. (T)

Monthly Recurring Charge

Per Account	$6.00

b. Usage Rates

Per Minute	$0.07

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Five Cents Plan Service, (Cont'd.)

C. Rates and Charges, (Cont'd.)

2. Value Option Rates

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification. (T) (T)

a. Application of Charges

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for all International calling.

b. Usage Rates

If the Customer subscribes to the Company's Five Cents Plan Service and to any of the qualifying services listed in Section 3.6.9.B.2:

Intrastate Outbound Calling	
Rate Per Minute	$0.08

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 [Reserved For Future Use] (T)

5 Cent Package Plan Service has been withdrawn effective 11/1/12. (T)

(D)
(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 [Reserved For Future Use], (Cont'd.) (T)

5 Cent Package Plan Service has been withdrawn effective 11/1/12. (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 [Reserved For Future Use], (Cont'd.) (T)

5 Cent Package Plan Service has been withdrawn effective 11/1/12. (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 [Reserved For Future Use], (Cont'd.) (T)

5 Cent Package Plan Service has been withdrawn effective 11/1/12. (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use] (T)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

	IntraLATA	InterLATA
Rate Per Minute	$0.10	$0.10
Monthly Recurring Charge	$0.00	$0.00

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded. (D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local services are optional residential service packages offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below:

Regional Essentials	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2
Regional Value	See Verizon New York Inc., State of Connecticut No. 2 - Telephone, Section 2

Plan O Service – Unlimited is also offered to Customers outside of Verizon local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service packages.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime Service (30 Minute Allotment) rates described in Section 3.6.6 of this tariff, unless the Customer selects another Optional Residential Service. (T)

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime Service (30 Minute Allotment) rates.

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|
(T)

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service - Unlimited may select any International Option.

(T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). (D)

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	$12.95

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.14 Verizon Single Rate Plan

A. General Description

Verizon Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Verizon Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Verizon Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	$8.00	(I)
Per Minute Rate:	$0.12	

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services

3.7.1 [Reserved for Future Use] (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 143.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 144.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 145.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 146.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 147.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 148.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 149.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 150.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved for Future Use], (Cont'd.) (T,M)

(M)

(M)

(M) – Material previously located on this page is now found on Page 151.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Plus Plan* (C)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.** (C) (C)

The FirmRate Plus Plan* is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (C)

This plan is an add-on service to the interstate FirmRate Plus Plan*. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide. (C)

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Plus Plan*, (Cont'd.) (C)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.** (C) (C)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term* on FirmRate Plus Plan* to a one or three year term on FlexDistance Plan. (C) (C,D)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Plus Plan*, (Cont'd.)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.**

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.130	$0.080	$0.070	(I)

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.130	$0.080	$0.070	(I)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FirmRate Advantage Plan* (C)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.** (C) (C)

A. General Description

The FirmRate Advantage Plan* is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term* commitment in order to obtain lower rates. (C) (C)

This plan is an add-on service to the interstate FirmRate Advantage Plan*. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide. (C)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus* Month to Month calling plan rates as specified in this tariff.

(C)

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FirmRate Advantage Plan*, (Cont'd.) (C)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.** (C) (C)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term* on FirmRate Advantage Plan* to a one or three year term on FlexDistance Plan. (C)

(C,D)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FirmRate Advantage Plan*, (Cont'd.)

***Effective 8/21/16 the One Year Term and the Three Year Term Rates are only available to existing Customers, at existing locations, without modification.**

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

a. Switched Access Outbound Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.074	$0.070	$0.065	(I)

b. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term*	Three Year Term*	
Rate Per Minute:	$0.074	$0.070	$0.065	(I)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (D)

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizon.com/tariffs/productguide.

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
$24.00	1 minute	6 seconds
$40.00	1 minute	6 seconds
$65.00	1 minute	6 seconds
$150.00	30 Seconds	6 seconds
$300.00	30 Seconds	6 seconds
$500.00	30 Seconds	6 seconds
$750.00	30 Seconds	6 seconds
$1,000.00	30 Seconds	6 seconds
$1,500.00	30 Seconds	6 seconds

(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute	
$24.00	$0.070	$0.067	$0.061	(I)
$40.00	$0.067	$0.064	$0.058	
$65.00	$0.065	$0.062	$0.057	
$150.00	$0.063	$0.060	$0.055	
$300.00	$0.061	$0.058	$0.053	
$500.00	$0.058	$0.056	$0.051	
$750.00	$0.057	$0.054	$0.050	
$1,000.00	$0.056	$0.053	$0.049	
$1,500.00	$0.055	$0.052	$0.048	(I)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 FlexDistance Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer moves from a one or three year term on Flex 8. Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below. (D)

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and

2 Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service. (T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein. (T) | | | (T)

This calling plan is only offered where billing and system capabilities exist.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment. (D) (D)

2. Rates

Monthly Recurring Charge, per line	$30.00
Toll Free, per minute	$0.06

(D)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option (N)

1. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to the qualifying service provided by an affiliate of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service package in accordance with the descriptions and regulations for the respective package as contained in the relevant sections of the affiliate tariff as described below.

Solutions for Business Bundle	Verizon New York State of CT. No. 2 – Telephone, Section 2

2. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business FlexGrow services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, flexpath, and analog to digital conversion digital PBX services or the equivalents of any such services. (N)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service, (cont'd.)

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

Specific call detail information is not available with this flat rated service. (N)

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus service, described in Section 3.7.2, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to the plan on the main business account. (T) If there is no other plan on the account, the Customer will default to FirmRate Plus service as described in Section 3.7.2 unless the Customer selects another Optional Business Service. (T)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

3. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless Verizon has provided 30 days notice of any change.

Two Year Term Option (N)

The Customer has the option to commit to a two year term for the service. This option is only available the when Customer agrees to a two year term plan for the qualifying services provided by affiliates of the Company.

The two year term option shall be available to Customers on a per line basis and the term on all lines shall be co-terminus with the two year term of the qualifying services provided by affiliates. At the end of the two year term or any subsequent renewal, the agreement will automatically be renewed for an additional two year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal period unless Verizon has provided 30 days notice of any change. (N)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability

One Year Term Option: If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the Customer terminates service after such 60-day period and prior to the completion of an initial one year or renewal term, the Customer shall be liable for an early termination charge of 25% of the Monthly Recurring Charge for each month remaining in that term, plus all charges incurred up to the date of termination. (T)

Two Year Term Option: If the two year option is chosen, the Customer may terminate service within the first 30 calendar days from the Order Completion Date. If terminated, within this 30-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the Customer terminates service after such 30-day period and prior to the completion of a two year initial or renewal term, the Customer shall be liable for an early termination charge of 35% of the Monthly Recurring Charge for each month remaining in that term, plus all charges incurred up to the date of termination. (N)

(M) - Certain material previously located on this page is now found on Page 91.4.1 (M)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.) (M)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability, (Cont'd.)

An early termination charge will not apply under the following circumstances.

(a) When the Customer's physical location changes, but the term plan is continued at the new location;

(b) When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;

(c) When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

(d) When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment. (M)

(M) - Material found on this page was previously located on Page 91.4.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.) (N)

5. Bundled Service Option Rates and Charges

(a) Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service Bundled Service Option Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

(N)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges, (cont'd.)

(b) Rates

	Month to Month	One Year Term	Two Year Term	
Monthly Recurring Charge, per line:	$15.00	$13.00 (R)	$13.00	(N)
Toll Free, per minute:	$0.06	$0.06	$0.06	(N)