

REMOTE CALL FORWARDING SERVICE

A. REMOTE CALL FORWARDING SERVICE

1. GENERAL

- a. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF customer is the called party who receives the automatically forwarded call.
- b. The telephone number equipped for RCF Service is hereinafter referred to as an RCF number.

2. CONDITIONS

- a. RCF Service is offered only from suitably equipped central offices and is subject to the availability of facilities.
- b. Customers are prohibited from using Remote Call Forwarding Service for the purpose of bypassing toll service.
- c. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
- d. RCF Service is not suitable for satisfactory transmission of data.
- e. RCF Service is not offered when the answering location for a forwarded call is a Pay Telephone Line Service access line.
- f. The Company will not provide identification of the calling party number to the RCF customer.
- g. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified in Section 10 of this Product Guide.
- h. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- i. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- j. The minimum contract period for RCF Service is three months.
- k. RCF Service is not eligible for Seasonal and Vacation Service Rates set forth in Section 6 of P.A.U.C. No. 1 Tariff.
- l. The answering location for a forwarded call cannot be an international telephone number.
- m. If the answering location number is in a different exchange, all charges, i.e., local usage or message toll, are applicable from the dialed number to the answering location number. If the answering location number is located in the same exchange, all charges, i.e., local usage, are applicable from the dialed number to the answering location number.

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A. REMOTE CALL FORWARDING SERVICE (Cont'd)

3. RATES

- a. In addition to the following rate, the appropriate Nonrecurring Charges as set forth in Section 6 of PA P.U.C. No. 1 Tariff will apply when Remote Call Forwarding Service is installed or changed.

	Monthly Rate
Remote Call Forwarding Service, each line	\$18.50

- b. For that portion of the call between the calling party and the RCF number:
- (1) The calling party is responsible for payment of the applicable charges to call the RCF number.
 - (2) On collect calls¹, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.
- c. For that portion of the call between the RCF number and the answering location:
- (1) The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person¹ and collect calls¹, even though they may not be accepted at the answering location. The RCF customer is responsible for payment of applicable local usage charges for calls terminated within the same exchange or within any Local Calling Area exchanges of the RCF number.

¹ Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.