

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

9.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.4 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 9.1.1 following, will apply before any additional engineering is undertaken.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.1 Additional Engineering (Cont'd)9.1.1 Charges for Additional Engineering

The charges for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
(A) Basic Time, normally scheduled working hours, per engineer	\$38.82	\$20.87	AEH
(B) Overtime outside of normally scheduled working hours, per engineer	38.28	20.87	AEH

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 9.2.1 through 9.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 9.2.6 following will apply before any additional labor is undertaken.

When the customer has authorized additional labor in order for the Telephone Company to satisfy its request for an earlier service date as set forth in Section 5.2.1 preceding, the charge for additional labor shall not exceed twenty five percent of the total nonrecurring charge associated with the Access Order.

9.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

9.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

9.2.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

9.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies is such activity in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

9.2.5 Other Labor

Other labor is that additional labor not included in 9.2.1 through 9.2.4 preceding, including, but not limited to labor incurred for the installation of inside wire used to extend the Point of Termination as set forth in 2.1.5 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.2 Additional Labor9.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
(A) Installation or Repair			
- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$29.78*	\$22.27*	ALH#
- Premium Time, outside of scheduled work day, per technician	34.50*	27.00*	ALH#

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Substitute USOC ALFOX when associated with Additional Labor to satisfy a customer's request for an earlier service date on an Access Order. The total Additional Labor charge may not exceed twenty five percent of the applicable nonrecurring charge associated with the Access Order.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.2 Additional Labor (Cont'd)9.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
(B) Stand by			
- Basic time, normally scheduled working hours, per technician	None	\$20.22	ALT
- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	None	23.99*	ALT
- Premium Time, outside of scheduled work day, per technician	None	28.81*	ALT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.2 Additional Labor (Cont'd)9.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
(C) Testing and Maintenance with other telephone companies, or Other Labor			
- Basic Time, normally scheduled working hours, per technician	\$44.14	\$19.29	ALK
- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	49.31*	23.06*	ALK
- Premium Time, outside of scheduled work day, per technician	55.94*	27.86*	ALK

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services9.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is complete. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

- (C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$50.92	\$18.62	MVV

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.1 Maintenance of Service (Cont'd)
(C) (Cont'd)

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Overtime, outside of normally scheduled working hours on a scheduled work day, Per technician	\$57.21*	\$22.11*	MVV
Premium Time, outside of scheduled work day, per technician	65.41*	26.67*	MVV

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

9.3 Miscellaneous Services (Cont'd)

9.3.2 Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. NO charge applies when a Restoration Priority is discontinued.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(A) <u>Standard Voice Jacks</u>		
(1) Miniature six-position jacks for connection of terminal equip- ment as follows:		
(a) Single line telephone set surface or flush mounted	\$13.96	RJ11C
(b) Single line telephone sets wall mounted	13.96	RJ11W

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(A) <u>Standard Voice Jacks</u>		
(1) (Cont'd)		
(c) Two-line nonkey telephone set surface or flush mounted.	\$13.96	RJ14C
(d) Single-line bridged 4-wire exchange 2/RT, T1/R1.	13.96	RJ1DC
(e) Two-line nonkey telephone sets wall mounted	13.96	RJ14W
(f) Special single line equipment for use in hospital critical care areas.	13.96	RJ17C
(g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	13.96	RJ16X
(h) Three-line nonkey telephone sets and ancillary devices.	13.96	RJ25C

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(A) <u>Standard Voice Jacks</u>		
(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:		
(a) For connection to 2-wire tie trunks E&M type I signaling. (12 line capacity)	\$164.74	RJ2EX
(b) For connection to 4-wire tie trunks E&M type I signaling. (8 line capacity)	164.74	RJ2GX
(c) For connection to 2-wire tie trunks E&M type II signaling. (8 line capacity)	164.74	RJ2FX
(d) For connection to 4-wire tie trunks E&M type II signaling. (6 line capacity)	164.74	RJ2HX
(e) For connection to off-premises station lines. (25 line capacity)	164.74	RJ21X

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(A) <u>Standard Voice Jacks</u>		
(2) (Cont'd)		
(f) For use with series devices such as toll restrictors. (12 line capacity)	\$222.55	RJ71C
(g) For connection of up to 12 line bridged 4-wire exchange 2/RT, T1/R1.	164.74	RJ2DX
(3) Series Jacks for connection of terminal equipment as follows:		
(a) Single line alarm reporting devices.	27.21	RJ31X
(b) Series ancillary devices such as automatic dialers. Single line sets with exclusion.	27.21	RJ32X
(c) Two line telephone sets with exclusion on one line.	27.21	RJ37X
(4) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.	54.62	RJ15C

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(B) <u>Standard Data Jacks</u>		
(1) Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. (1 line capacity)	\$83.81	RJ42S
(2) Programmed Data Jack for use in connecting programmed data equipment. (1 line capacity)	71.43	RJ453
(3) Multiple Line Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equipment listed following.	273.27	RJ26X
(a) Multiple Line Universal Data Jack Circuit Cards. For use with RJ26X. One circuit card per circuit required.	47.67	RJ26S

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.3 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charges</u>	<u>USOC</u>
(B) <u>Standard Data Jacks</u> (Cont'd)		
(3) (Cont'd)		
(b) Multiple Line Universal Data Jack Mounting options. For use with RJ26X. One required per RJ26X.		
- Wall Mounting with cover.	\$62.84	RJM3X
- Rack Mounting (19 inch or 23 inch)	19.00	RJM4X

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 9.3.5(C) following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.5 and 7.1.7 preceding.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A)(5) and (B)(1) and (2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following:

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, and (b) tests which are performed after acceptance of such access services by an customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no telephone or customer technicians

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)

involved), on a cooperative basis (Telephone Company technician(s) involved at Telephone Company office(s) and customer technician(s) involved at customer's premises), or a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Telephone Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at Telephone Company offices and at the customer's premises.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(2) (Reserved for future use)

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of Switched Access Services (Feature Groups B and D not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/ balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(4) Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups B, D and Directory Access Service) not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, an MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(5) Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"), or
- the Telephone Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(6) Obligations of the Customer

- (A) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as forth in 9.3.4(A)(2) preceding or NST as set forth in 9.3.4(A)(5) preceding.
- (B) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(B) Special Access Service

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

- Attenuation Distortion (i.e., frequency response)
- Intermodulation Distortion (i.e., harmonic distortion)
- Phase Jitter
- Impulse Noise
- Envelope Delay Distortion
- Echo Control
- Frequency Shift

(2) Nonscheduled Testing (NST)

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(B) Special Access Service (Cont'd)(3) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(C) Rates and Charges(1) Switched Access(a) Additional Cooperative Acceptance Testing

<u>Testing Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$37.36	\$19.95	UBCXT
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	41.41*	24.00*	UBCXT
Premium Time, outside of scheduled work day, Per technician	46.47*	29.06*	UBCXT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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- 9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
 - 9.3 Miscellaneous Services (Cont'd)
 - 9.3.4 Testing Services (Cont'd)
 - (C) Rates and Charges (Cont'd)
 - (1) Switched Access (Cont'd)

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- 9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
 - 9.3 Miscellaneous Services (Cont'd)
 - 9.3.4 Testing Services (Cont'd)
 - (C) Rates and Charges (Cont'd)
 - (1) Switched Access (Cont'd)

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- 9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
 - 9.3 Miscellaneous Services (Cont'd)
 - 9.3.4 Testing Services (Cont'd)
 - (C) Rates and Charges (Cont'd)
 - (1) Switched Access (Cont'd)

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(c) Cooperative Scheduled Testing (CST)

The three tests as set forth in (I) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests as set forth in (II) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

To First Point
Of Switching

Monthly
Rates

USOC

(I) Basic Tests

1004 Hz Loss Tests performed within a
one year period,
per test ordered,
per transmission path

\$0.26

UBSX+

Subject to a one year minimum contract period, and annually thereafter.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(c) Cooperative Scheduled Testing (CST) (Cont'd)

<u>To First Point Of Switching</u>	<u>Monthly Rates</u>	<u>USOC</u>
(I) Basic Tests # (Cont'd)		
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	\$1.05	UBSX+
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	1.05	UBSX+
(II) Additional Tests		
Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	1.05	UBSX+

Subject to a one year minimum contract period, and annually thereafter.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(c) Cooperative Scheduled Testing (CST) (Cont'd)

<u>To First Point Of Switching</u>	<u>Monthly Rates</u>	<u>USOC</u>
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(II) Additional Tests (Cont'd)

C-Notched Noise Tests performed within a
one year period,
per test ordered,
per transmission path

\$1.05

UBSX+

(III) Example

A customer schedules a 6 1004 Hz Loss Tests, 6 C-Message Noise Tests and 4 Return Loss Tests on one trunk for a year. The charges will be computed as follows:

6	X	.26	=	\$ 1.56
+6	X	1.05	=	6.30
+4	X	1.05	=	<u>4.20</u>
				\$12.06 per month, per trunk

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(d) Manual Scheduled Testing (MST)

The three tests as set forth in (I) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests as set forth in (II) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of test 60 days prior to the start of the customer prescribed schedule.

To First Point
Of Switching

Monthly
Rates

USOC

(I) Basic Tests

1004 Hz Loss Tests performed within a
one year period,
per test ordered,
per transmission path

\$0.57

UBMX+

Subject to a one year minimum contract period, and annually thereafter.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
- 9.3 Miscellaneous Services (Cont'd)
- 9.3.4 Testing Services (Cont'd)
- (C) Rates and Charges (Cont'd)
- (1) Switched Access (Cont'd)
- (d) Manual Scheduled Testing (MST) (Cont'd)

<u>To First Point Of Switching</u>	<u>Monthly Rates</u>	<u>USOC</u>
(I) Basic Tests # (Cont'd)		
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	\$2.10	UBMX+
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	2.10	UBMX+
(II) Additional Tests		
Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	2.10	UBMX+

Subject to a one year minimum contract period, and annually thereafter.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(d) Manual Scheduled Testing (MST) (Cont'd)

<u>To First Point Of Switching</u>	<u>Monthly Rates</u>	<u>USOC</u>
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(II) Additional Tests (Cont'd)

C-Notched Noise Test performed within a
one year period,
per test ordered,
per transmission path

\$2.10

UBMX+

(III) Example

See (c)(III) preceding.

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(e) Nonscheduled Testing (NST)

Automatic Testing:

<u>To First Point Of Switching</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
1004 Hz Loss per test performed	\$11.50	USCX+
C-Message Noise, per test performed	23.50	USCX+
Return Loss (Balance), per test performed	23.50	USCX+
Gain-Slope, per test performed	23.50	USCX+
C-Notched Noise, per test performed	23.50	USCX+

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9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(e) Nonscheduled Testing (NST)

Cooperative Testing:

<u>Testing Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$37.36	\$19.95	USSXT
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	41.41*	24.00*	USSXT
Premium Time, Outside of scheduled work day, per technician	46.47*	29.06	USSXT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(e) Nonscheduled Testing (NST)

Manual Testing:

<u>Testing Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$44.14	\$19.29	USMXT
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	49.31*	23.06*	USMXT
Premium Time, Outside of scheduled work day, per technician	55.94*	27.86*	USMXT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(2) Special Access (Cont'd)(a) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$37.36	\$19.95	SNTXT
Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	41.41*	24.00*	SNTXT
Premium Time, outside of scheduled work day, per technician	46.47*	29.06*	SNTXT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.4 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(2) Special Access (Cont'd)(b) Nonscheduled Testing (NST)

<u>Testing Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	<u>USOC</u>
Basic Time, normally scheduled working hours, per technician	\$44.14	\$19.29	SNOXT
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	49.31*	23.06*	SNOXT
Premium Time, outside of scheduled work day, per technician	55.94*	27.86*	SNOXT

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.5 Provision of Access Service Billing(A) Primary Bill

- (1) The customer will receive its primary monthly access bill in standard format on paper at no charge.

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- (3) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill by electronic data transmission or storage device (CD ROM) in lieu of paper. The customer is responsible for expenses incurred in providing a data transmission system compatible with the Telephone Company billing data output specifications. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.

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(C)

- (4) Unless otherwise specified, the customer will receive an abbreviated bill in paper format for remittance when the electronic data transmission or storage device (CD ROM) option is chosen as the primary billing media. The abbreviated bill will conform with industry standard billing data output. The abbreviated bill is optional for those customers electing to remit their payment to the Telephone Company electronically.

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ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.5 Provision of Access Service Billing (Cont'd)(B) Changes in Billing Media

The Telephone Company will accept requests for changes from one form of primary billing media to another at no charge to the customer. Where a customer requests combinations of more than one type of billing media, and the Telephone Company can, with reasonable effort, comply with that request, such combinations will be provided to the customer.

(C) Additional Copies(1) Paper or Electronic Data Transmission

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At the request of the customer, an additional copy of the access bill will be provided in either standard paper format or via electronic data transmission.

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(2) CD-ROM (Compact Disc Read-Only Memory)

At the request of the customer, an additional copy of the access bill will be provided on CD-ROM if the bill(s) for the requested bill period has a data capacity of at least one (1) megabyte. To the extent the Telephone Company can, with reasonable effort, comply with the customer's request, changes to existing bill period(s) will be made to either (a) meet the minimum requirement or (b) maximize available CD-ROM capacity. Data on the CD-ROM will be formatted using standards determined by the Telephone Company. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.

Charges for the provision of an additional copy of the access bill are set forth in (E) following.

(D) Electronic Data Transmission

Regulations regarding electronic data transmission failure will apply as follows:

- (1) In the event of transmission failure resulting from Telephone Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer.
- (2) In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Telephone Company will re-send a bill by electronic data transmission at the same rates and charges as a request for an additional copy of the access bill as set forth in (E) following.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.5 Provision of Access Service Billing (Cont'd)(D) Electronic Data Transmission (Cont'd)

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(E) The Rates and charges for the provision of Access Service Billing Information are as follows:

	<u>Rates</u>	<u>FID</u>	
Additional Copies of customer's monthly bill or service and features record			7
- in standard paper format, per page	0.24	AED	(C)
- Storage Device (CD-ROM)	28.00	RMB	J
- via electronic data transmission, per record	0.0005	NMJ	

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.6 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered subject to on-the-shelf availability:

<u>Description</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
Automatic PCA with a contact type signaling interface for 2 or 4-wire voice-grade connections of CPE communications systems to Telephone Company Special Access Services.	ICB rates and charges apply		CDQ
Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Telephone Company Special Access Service.	ICB rates and charges apply		C234W
PCA which provides for connection of CPE automatic telephone answering devices to Telephone Company Access Services by means of a 2-wire interface.	ICB rates and charges apply		PA6++
PCA for connection of CPE answering or recording equipment to Telephone Company Access Service, for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented, by the PCA.	ICB rates and charges apply		RDL

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.6 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
PCA for use with CPE answer only equipment where two-way Transmission is required.	ICB rates and charges apply		PFZ++
Same application as PFZ++ with voice control disconnect and automatic receive volume limiting.	ICB rates and charges apply		PF9++
PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	ICB rates and charges apply		PGA++
PCA to permit connection of CPE message registers to Telephone Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks.	ICB rates and charges apply		PGB++
Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	ICB rates and charges apply		PGH++

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.6 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
PCA to permit the connection of CPE to Telephone Company Switched Access Service arranged for 2-way service, i.e., outward dialing by hotel/motel guests and rering by the operator of the IC long distance switchboard (the equivalent) of a toll terminal).	ICB rates and charges apply		PDA++
For termination of CPE tie lines, with CPE channel signaling, in Centrex systems 4-wire.	ICB rates and charges apply		C2H
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to Telephone Company Switched Access Service.	\$7.92	\$104.90	C2ACP
PCA to provide for connection of CPE terminal equipment to Telephone Company Switched Access Service via 3-wire interface.	ICB rates and charges apply		PDJ++

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.6 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Telephone Company Switched Access Service (only loop start trunks not equipped for toll diversion).	ICB rates and charges apply		PDK++
Manual PCA used to connect a cord switchboard position of a CPE system, which provides supervisory signals, to Telephone Company Switched Access Service.	ICB rates and charges apply		PDQ++
Automatic PCA used to connect Telephone Company Switched Access Service arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.	\$8.75	\$82.43	CDH
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way incoming service to the attendant position of a CPE system.	ICB rates and charges apply		PDV++
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the attendant position of a CPE system.	ICB rates and charges apply		PDZ++

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.6 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the dial switching equipment of a CPE system.	ICB rates and charges apply		PFA++
Automatic PCA used to connect Telephone Company Switched Access Service arranged for two-way service to and from the attendant position of a CPE system.	\$6.50	\$77.79	CD9
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment bridged to Telephone Company of a CPE system.	8.32	149.01	C2AKS
Automatic PCA used to connect Telephone Company Switched Access Service, arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position (the equivalent of a toll terminal).	ICB rates and charges apply		PFV++
PCA to provide for connection of CPE originate only or originate and answer terminal equipment.	ICB rates and charges apply		PFW++

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.7 Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a CPE remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company central office to provide access to the Controller Arrangement. The dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Transfer Arrangements, as set forth in 7.5.1(C)(9) or 7.5.3(C)(2) preceding, are required in addition to the controller arrangement in order to obtain a complete operational service.

	<u>Monthly Rate</u>	<u>USOC</u>
Controller Arrangement, each	\$94.19	XTDDU

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.8 Fire Retardant Cable

Fire Retardant Cable is low smoke, flame resistant sheathed cable for use in air return plenums or other air handling areas. It is furnished by the Company, upon customer request, as an alternative to exposed wiring or customer-provided conduit for cable when authorized by local building codes.

The nonrecurring charge for Fire Retardant Cable is in addition to all other applicable tariff rates and charges.

The nonrecurring charge for Fire Retardant Cable will not apply when the cable is reused in place.

Fire Retardant Cable is measured by the running foot.

The nonrecurring charges for Fire Retardant Cable are set forth following:

<u>Fire Retardant Cable</u>	<u>Nonrecurring Charge</u>	<u>USOC</u>
2 pair per 25 ft. or fraction	\$ 5.04	TEW02
4 pair per 25 ft. or fraction	4.03	TEW04
25 pair per 25 ft. or fraction	20.17	TEW25
50 pair per 25 ft. or fraction	60.52	TEW50
75 pair per 25 ft. or fraction	95.82	TEW75
100 pair per 25 ft. or fraction	110.95	TEWAX

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription

(A) Intrastate

- (1) Intrastate Presubscription (ISP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line (the "ISP PIC"). "Normally dialed" calls are calls dialed without the use of a carrier access code. Calls qualifying for intrastate presubscription are intrastate toll calls that are designated as toll calls in State of Connecticut No. 7 Tariff. (T)

Only qualified ISP carriers, as defined in (7) following, may be selected as a customer's ISP PIC.

Only one ISP PIC may be selected for a single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.

The following categories of calls made from a customer's line will be carried over the Company network, notwithstanding the ISP PIC selection for that line: (T)

- All Directory Assistance calls dialed without a carrier access code, calls to N11 Codes (e.g., 911), calls to Mass Announcement and Interactive Information Network Service (IINS) Codes (e.g., 976, 540), Broadcaster Choke Network Codes (e.g., 955), Circuit 9 Service Codes (e.g., 920), and 0- dialed calls.

(D)

(D)

The subscriber to an Exchange Access Line is entitled to select the ISP PIC for that line. The payphone service provider is the subscriber to the line that is used to provide payphone service and is responsible for notifying the Telephone Company of the ISP PIC. Nothing in this tariff limits the rights of a location provider to have control over the ultimate choice of intrastate carriers in connection with their choice of payphone service providers.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)(A) Intrastate (Cont'd)

(2) The following regulations are applicable to Exchange Service customers where ISP is available:

- New line customers will be given an opportunity to select an ISP PIC at the time they place an order for Telephone Exchange Service. If the new line customer fails to select an ISP carrier, the customer will be informed that the customer must dial a carrier access code (10XXX/101XXXX) to complete qualifying calls until the customer affirmatively selects the Telephone Company or another qualified ISP carrier.
- Customers who have designated either the Telephone Company or another qualified carrier as their ISP PIC, may select a different carrier to carry particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach their carrier of choice, or by using any other service options that route calls to particular carriers.
- Customers who are served by a DMS 100 switch and have requested the Toll Restriction feature will not be able to specify a carrier by dialing 10XXX/101XXXX. Once the customer opts to remove the Toll Restriction feature, the ability to dial 10XXX/101XXXX will be available.
- A customer entitled to select the ISP PIC may choose at any time, by oral or written notice to the Telephone Company, to "freeze" the ISP PIC. A frozen ISP PIC cannot be changed unless the customer removes the freeze. A freeze on the ISP PIC may be removed at any time by oral or written request to the Telephone Company from the customer.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

9.3 Miscellaneous Services (Cont'd)

9.3.9 Presubscription (Cont'd)

(A) Intrastate (Cont'd)

- (3) The Telephone Company will not accept ISP PIC change requests prior to 12:01 AM on October 28, 1996.
- (4) When two or more ISP PIC change orders are received for a single Exchange Access Line, the order with the latest customer authorization date will take precedence.
- (5)

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(D)

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ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)(A) Intrastate (Cont'd)

(6) A customer will be billed a nonrecurring charge for ISP PIC changes, except as set forth below:

- There will be no charge for an initial ISP PIC change made, continuing in each exchange for a full six (6) months following the availability of ISP in the exchange.
- Subsequent to the six (6) month ISP Transition Period, there will be no charge for an initial ISP PIC change made by new service customers during the first sixty (60) days following the establishment of the customer's service.
- The charge for an ISP PIC change on a line will be waived if a request for an interLATA PIC change on that line is made at the same time, and on the same order, as the ISP change request.

(C)

The nonrecurring charge for an ISP PIC change is set forth in (E)(1) following.

(T)

(7) In order to be qualified as an ISP PIC, a carrier must obtain or have been granted a Certificate of Public Convenience and Necessity from the Connecticut Department of Public Utility Control, authorizing it to provide intrastate telecommunications services in the state of Connecticut.

In order to be qualified as an ISP PIC, a carrier must have existing, or be in the process of ordering, Feature Group D Switched Access Service from the Telephone Company, in accordance with existing Telephone Company ordering procedures set forth in Section 5 preceding.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)(A) Intrastate (Cont'd)

- (8) Carrier requests for ISP PIC changes in order to consolidate multiple 3 or 4 digit Carrier Identification Codes (CICs) will be subject to an ISP Code Consolidation Charge, provided all lines or trunks associated with the former 3 or 4 digit CICs are changed at the same time to a single existing 3 or 4 digit CICs.

The carrier ordering the ISP Code Consolidation will be billed the ISP Code Consolidation Charge and will be responsible for the notification of all customers affected by the change. The nonrecurring charge for a change in ISP PIC will not apply. The Telephone Company will negotiate a due date for ISP Code Consolidation with the carrier.

The nonrecurring charge for an ISP Code Consolidation is set forth in (D)(1) following.

- (9) If a carrier discontinues its provisions of presubscribed intrastate calling services, the carrier must send written notice of such discontinuance to the Telephone Company and all customers in writing for whom that carrier is the ISP PIC. Further, the carrier must notify its customers that it will pay the ISP PIC Change Charge, as set forth in (D)(1) following. The Telephone Company will bill the cancelling carrier a charge equal to the total number of lines presubscribed to that carrier multiplied by the ISP PIC Change Charge.

All notices to the carrier's customers shall advise those customers that if a new ISP PIC is not selected within fifteen (15) calendar days, New York Telephone will be the designated carrier.

If the Telephone Company discontinues the carrier's service as set forth in 2.18(A), (B) or (C) preceding, the Telephone Company will provide notification to all customers for whom the carrier is the ISP PIC prior to the anticipated disconnection of service. Customers will be advised that the carrier will no longer provide service in their area, and that until another selection is made, their ISP PIC will be the Telephone Company.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)

(A) Intrastate (Cont'd)

(10) Unauthorized ISP PIC Carrier Change/Restoral

An authorized ISP PIC change is a change in the ISP PIC carrier that the customer denies authorizing.

If a customer denies authorizing a change in ISP PIC as submitted by the alleged unauthorized ISP carrier, the customer will be credited the previously billed ISP PIC change charge and the ISP PIC change charge will be waived for returning the customer to his or her previous ISP carrier. The alleged unauthorized ISP carrier will be assessed the ISP PIC change charge as specified in (E)(I) following for:

- The charge billed to the customer for the initial, disputed ISP PIC change; and
- The restoral charge for returning the customer to his or her previous ISP carrier.

If a customer denies authorizing a change in both the interLATA and ISP carrier as submitted by the same alleged unauthorized carrier for both interLATA/intraLATA service, the restoral charge referred charge referred to above will be waived if there was no charge for the initial intraLATA PIC change under Section 9.3.9(A)(6) preceding.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)(B) Presubscription Change Charge Billing Options

At the option of the IC, the nonrecurring charge for an intrastate PIC change, as set forth in (D)(1) following, may be billed to the IC, instead of the End User.

(1) Direct Billing

The direct billing option is available when an IC initiates an intrastate PIC change order through the Customer Account Record Exchange (CARE) interface by either paper, Network Data Mover or by on-line electronic interface using system specifications determined by the Telephone Company. (C)

The IC can designate direct billing on any intrastate PIC change orders it chooses by specifying the PIC Change Charge Indicator in position 405. The nonrecurring charge for a change in presubscription will then be assessed to the IC, instead of the End User.

The direct billing option is not available for orders placed via the Telephone Company's Residence, Business or Equal Access Service Centers. Lines equipped with selective access blocking are not eligible for this option.

The direct billing option should not be specified on an intrastate PIC change order which is normally provided at no charge to the End User. If the IC invokes the direct billing option for a change in presubscription which would normally be provided at no charge to the End User, a Change in Presubscription Charge will be applied to the IC as a result of invoking the direct billing option in its order.

(2) Reverse Billing

The Reverse Billing Option is available to ICs for End User-initiated intrastate PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers. The nonrecurring charge for all the IC's end-user initiated intrastate PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers will then be assessed to the IC, instead of the End User.

The IC must notify the Telephone Company in writing of its election to establish and/or cancel the Reverse Billing Option. The written notice establishing a Reverse Billing Option must specify the date on which the option is to take effect and may additionally specify the date on which the option is to terminate.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)(B) Presubscription Change Charge Billing Options (Cont'd)(2) Reverse Billing (Cont'd)

Any such notice shall take effect, and the Reverse Billing Option will begin, within ten business days from the date on which it is received by the Telephone Company, or on the initial date set forth in the notice, if such date is more than ten business days after the date of receipt. The minimum period for which the option must remain in effect is six months. If the notice to establish the Reverse Billing Option specifies a termination date, the Option shall terminate on the date specified in the notice, or six months from the date on which the Option was established, whichever is later. At any time six months or more from the date a Reverse Billing Option is established, whether or not a termination date was specified in the notice establishing the Option, the IC may terminate the Option by submitting a notice of termination. The notice may specify the date on which the Reverse Billing Option is to terminate. Such notice shall supersede any termination date set forth in the notice establishing the Options. The termination notice shall be effective, and the specified Option shall terminate, within ten business days from the date on which the notice is received by the Telephone Company, or on the date set forth on the notice, if such date is more than ten business days after the date of receipt. A notice which seeks to terminate an option which has not been in effect for a full six months will have no effect.

(C) Primary Interexchange Carrier (PIC) Verification Service

- (1) PIC Verification Service enables an IC to request verification of its end user's intrastate PIC selection in a Telephone Company switch. The IC must provide the telephone number via telephone call or on-line electronic interface with the NYNEX Subscription System (NSS). The on-line electronic interface requires a specific hardware and software configuration including an IBM compatible 386 (preferably 486) personal computer with 8 to 16 megabytes of RAM running with Windows version 3.1 or OS/2 version 2.1 software, a modem (preferably 9.6 kbps), and a dial-up or private line. The verification will indicate whether an end user's intrastate PIC selection is or is not the requesting IC.

PIC Verification Service will be provided from suitably equipped wire centers as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION INC., TARIFF F.C.C. NO. 4.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)

(C) Primary Interexchange Carrier (PIC) Verification Service (Cont'd)

(2) The verification information:

- Shall be used only for establishing and maintaining IC service for end users who have requested service.
- Shall not be used for marketing purposes.

(3) Nonrecurring Charges will apply for PIC Verification Service. An IC will be billed for each successful intrastate PIC verification. A separate rate will apply per telephone request or on-line electronic interface request. Nonrecurring Charges for PIC Verification Service are set forth in (D)(2) following.

(D) Presubscribed Interexchange Carrier Charge (PICC)

(1) Interexchange carriers who furnish intrastate intraLATA telecommunications service to end users are subject to the Presubscribed Interexchange Carrier Charge (PICC) regulations.

(2) The total number of Telephone Company-provided lines and trunks for which the interexchange carrier has been selected as the predesignated carrier for intraLATA, intrastate calls will be multiplied by the PICC, on a monthly basis, and assessed to that Presubscribed Interexchange Carrier (PIC).

(3) If an Interexchange Carrier is not designated on any lines or trunks, the PICC may be assessed to the end user subscribing to the line or trunk.

(4) The PICC rate does not apply to Local Exchange Service provided as remote call forwarding under the local general service tariffs.

(5) The PICC rate applies to each Centrex Service line or trunk. The application of the PICC rate is based upon the number of business lines or trunks in the Centrex Service

(6) Integrated Services Digital Network (ISDN) is an end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN Service consists of digital switching systems which connect Primary Rate Interface (PRI) lines to their service central office. The PICC rate for ISDN Primary Service (ISDN – PRI) applies to each line.

ISDN Basic Service consists of two communications channels and a third channel for call control and data transmission. The PICC rate for ISDN Basic Rate Interface (ISDN – BRI) applies to each service.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.9 Presubscription (Cont'd)

(E) Rates and Charges

- (1) The nonrecurring charges for an ISP PIC change is as follows:

Nonrecurring Charge

ISP PIC Change Charge

- Per Telephone Exchange service or line trunk \$5.00

NOTE: The intrastate PIC change charge is billed to the end user who requests the ISP PIC change, except as set forth in (B) preceding.

ISP Code Consolidation

- Per Telephone Exchange service line or trunk \$0.95

- (2) The nonrecurring charges for PIC Verification Service are as follows:

Nonrecurring Charge

Telephone Request

- Per intrastate PIC Verification, per telephone number \$1.35

On-Line Electronic Interface Request

- Per intrastate PIC Verification, per telephone number \$0.60

- (3) The recurring charges for the PICC are as follows:

Monthly Charge

- Individual line or trunk, each \$0.00
- Business Centrex Service (Non-ISDN), each line
 - 1 line 0.00
 - 2 lines 0.00
 - 3 lines 0.00
 - 4 lines 0.00
 - 5 lines 0.00
 - 6 lines 0.00
 - 7 lines 0.00
 - 8 lines 0.00
 - 9 lines or over 0.00
- ISDN – PRI, each line 0.00
- ISDN – BRI, each line 0.00

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ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.10 Public Access Line Optional Features

Public Access Line (PAL) optional features are supervisory and screening features for use with Public Access Line Service as provided under the general and/or local exchange service tariffs of the Telephone Company.

PAL optional features are provided at the rates specified in Section 9.3.10(E) following. The Local Switching Installation Nonrecurring Charge as set forth in Section 6.8.2(B) following applies when a PAL optional feature is ordered subsequent to the initial installation of the associated Public Access Line Service. When more than one PAL optional feature is ordered at the same time on the same Access Order, for the same due date and on the same Public Access Line Service, only one Local Switching Installation Nonrecurring Charge is applicable. Nonrecurring charge(s) are not applicable for any other optional feature(s) which are installed on the same Access Order, for the same due date and on the same Public Access Line Service.

PAL optional features are as specified in (A) through (D) following.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.10 Public Access Line Optional Features (Cont'd)

(A) PAL Line Side Answer Supervision

Line Side Answer Supervision provides "off-hook" supervisory signals to the customer premises equipment of a Public Access Line Service when the called party answers the call. When a called party on-hook at the end of a call is detected, the reverse battery* is returned to normal indicating that the called party has disconnected from the call. Line Side Answer Supervision is available in 5ESS and DMS-100 central office where facilities permit.

(C)

(B) PAL Direct Dial Screening

PAL Direct Dial Screening blocks directly dialed toll calls made from a Public Access Line Service, except when the directly dialed call is placed to 800 numbers. With this service, toll calls may be placed on an operator handled basis. Direct Dial Screening is available from suitably equipped electronic end office switches where facilities permit. Direct Dial Screening is not available when the Public Access Line Service is provided with municipal calling service.

(C) PAL Operator Screening

PAL Operator Screening alerts the operator that operator handled calls and operator handled directory assistance calls which originate from a Public Access Line Service may not be billed to the originating number. With the assistance of an operator, calls may be placed on a calling card, collect or charge to a third number basis. PAL Operator Screening is available where facilities permit.

* Reverse battery may not be provided over fiber facilities and is only available where suitable facilities exist.

(N)

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.3 Miscellaneous Services (Cont'd)9.3.10 Public Access Line Optional Features (Cont'd)

(D) PAL Terminating (Billed) Number Screening

PAL Terminating (Billed) Number Screening provides screening of terminating calls to a Public Access Line Service. The screening options are described as follows:

- (1) Option A alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.
- (2) Option B alerts operators throughout the country that third number calls cannot be billed to a particular number.
- (3) Option C alerts operators throughout the country that collect calls cannot be billed to a particular number.

PAL Terminating (Billed) Number Screening is available where facilities permit.

(E) Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>
- PAL Line Side Answer Supervision, per public access line	(NOTE)	\$1.68
- PAL Direct Dial Screening per public access line	(NOTE)	2.72
- PAL Operator Number Screening per public access line	(NOTE)	0.00
- PAL Terminating (Billed) Number Screening, per public access line	(NOTE)	0.00

(T)

(NOTE) USOC to be provided at a later date.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.4 Coin Rating Service 79.4.1. General

- (A) 1+ Coin Rating Service provides operator services coin processing for the customer's end user coin toll calls that are dialed from Telephone Company provided network controlled payphone access lines. 1+ Coin Rating Service includes real-time (automated) rating, live operator assistance, and management and reporting of coin deposits.
- (B) Customers subscribing to 1+ Coin Rating Service will be required to complete a Technical Questionnaire (TQ). The TQ will provide information specific to the customer, including rate tables, Carrier Identification Code(s) (CIC), Service Provider Identification (SPID), branding requirements, and technical contacts. Customers are also required to subscribe to originating Switched Access service for all end user calls pursuant to applicable tariffs.

9.4.2 Service Description

- (A) This service allows a customer's end user to place 1+ coin payphone calls from Telephone Company provided network controlled payphone access lines used with network controlled payphones. The Telephone Company will transport these calls from the central office that serves the payphone to the Telephone Company operator services tandem switch. 1+ Coin Rating Service is available only for central offices designated by the Telephone Company and only to the extent that transport and other facilities are available for provision of this service from such central offices. (N)
- (B) Once the 1+ coin payphone call reaches the Telephone Company operator services tandem switch, the applicable rate (based on customer-provided rate tables) will be announced to the end user and the sufficiency of the coin deposit amount will be verified. Any changes in rate tables must be provided to the Telephone Company 30 days prior to the effective date of the rate table change.
- (C) After verification of the coin deposit, the Telephone Company will release the 1+ coin payphone call to the customer for call completion by customer. Customer must provide Feature Group D trunks that use Signaling System 7 (SS7) to the point designated by Telephone Company for delivery of calls to customer.
- (D) The Telephone Company will route the call from the operator services tandem switch to the customer's trunks based on the CIC, as provided on the TQ. Customer requests to change or add CICs will require a 60-day implementation period. J

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.4 Coin Rating Service (Cont'd)

(E) Branding for 1+ Coin Rating Service is an available option. The customer must provide branding tape(s) in a format acceptable to the Telephone Company at least 4-weeks prior to implementation

(F) Live operator assistance will be provided:

- (1) when an end user encounters difficulty or requests assistance in placing 1+ coin payphone calls, or
- (2) when the call duration exceeds the time covered by the initial deposit (time-outs). In time-out situations, an operator will request additional coin deposits from the end user. Any overtime will require additional coin deposits. The limit for one-time coin deposits (initial or subsequent) is \$3.00.

(G) Live operator assistance will not be provided for the following:

- (1) Alternate billing (e.g., collect, bill-to-third number, or calling card) or person-to-person call requests.
- (2) Change of Class requests in time-out situations. The end user may not change method of payment for the call.
- (3) Payphone calls that are dialed using 0-.

(N)

9.4.3 Rate Regulations

Rates and charges for 1+ Coin Rating Service are shown in Paragraph 9.4.4 following. Rate elements include a per-call rate for rating, a per-second charge for live operator assistance, and a nonrecurring charge per rate table change. Billing of rates and charges will be based on CICs specified in the TQ. These rates and charges are in addition to the rates and charges for originating switched access (including tandem switched transport and switching) applicable to end user calls originating from the Telephony Company's network as specified in Section 6.

ACCESS SERVICE

9. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)9.4 1+ Coin Rating Service9.4.4 Rates and Charges

(A)	Rating		
	- Per Call	\$0.0950	
(B)	Live Operator Assistance		(N)
	- Per Work Second	\$0.0275	
(C)	Nonrecurring Charge		
	- Per Rate Table Change	\$550.00	