
LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS)

1. General

- (a) Availability— WATS is furnished to existing subscribers only. Moves, additions and/or changes are not permitted. This service is no longer available in the wire centers listed, and as outlined, in Part H of this Product Guide. (N)
(N)
- (b) WATS is furnished by the Company in conformity with the designated carrier plan.
 - (1) A WATS access line is a transmission path from a Company central office to a subscriber's premises and is provided for the purpose of originating outward WATS calls or receiving incoming DTFS or DNXX-TFS calls. Each such line will be arranged, at the subscriber's option, for either outward WATS or incoming DTFS or DNXX-TFS, subject to minimum contract period provisions.
 - (2) A WATS access line for use by ICs is a transmission path from a Company central office to the premises of the end user designated by the IC for the purpose of originating outward WATS calls or receiving incoming DTFS or DNXX-TFS calls. Each such line will be arranged, at the IC's option, for either outward WATS or incoming DTFS or DNXX-TFS, but not both, subject to minimum contract period provisions.
- (c) When ordering service for an item in this Product Guide designated with two USOC codes, use the latter USOC only when a second service group is added.

2. Description

- (a) Outward WATS in the NY Metropolitan Exchange Area— Unless otherwise specified herein, outward WATS is the furnishing of facilities for dial type telephone communication from an outward WATS access line to intraLATA toll points within NY State in accordance with the provisions and schedules of charges as specified in this Product Guide. Outward WATS may be used for the completion of local calls, at the subscriber's option, where facilities permit.
- (b) Outward WATS in All Other Areas— Unless otherwise specified herein, outward WATS is the furnishing of facilities for dial type telephone communication from an outward WATS access line to intraLATA local and toll points within NY State in accordance with the provisions and schedules of charges as specified in this Product Guide.
- (c) Outward WATS InterLATA— InterLATA dial type telephone communication from an outward WATS access line is furnished by an IC. Any IC may provide interLATA service, subject to the availability and compatibility of the facilities of the Company and of the IC.

* This service has been grandfathered. See Part D, Section 3.A.1(a)

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)

(For service availability, see A.1.(a) preceeding.)

(N)

2. Description (Cont'd)

- (d) Dedicated Toll Free Service (DTFS) - Unless otherwise specified herein, provides facilities for dial type telephone communication to a DTFS access line from intraLATA local and toll points within NY State in accordance with the provisions and schedules of charges as specified in this Product Guide
- (e) DTFS InterLATA - InterLATA dial type telephone communication to a DTFS access line is furnished by an IC. Any IC may provide interLATA service subject to the availability and compatibility of the facilities of the Company and of the IC. Since interLATA calls cannot be prevented from reaching a DTFS number, the customer subscribing to intraLATA DTFS must also subscribe to an interLATA DTFS or similar service provided by an IC.
- (f) Dedicated NXX Toll-Free Service (DNXX-TFS) - An interim service through which a WATS access line is furnished for use by an IC in providing both intraLATA and interLATA incoming dial type telephone communication service at the IC's WATS-like rates. DNXX-TFS will be withdrawn when DTFS with ten digit identification capability is offered.
- (g) Dial type telephone communication as specified for outward WATS or DTFS is a call dialed by the subscriber from his outward WATS access line or an incoming call dialed to a subscriber's DTFS access line, except that if facilities are not available for dial completion, the call may be placed with a common carrier operator. The call may also be placed with a common carrier operator in the same manner if the subscriber for any reason cannot reach a dialed station.
- (h) Outward WATS is provided under one or more of the following service arrangements, however DTFS is available only under Service Arrangement A, and DNXX-TFS is available only under Service Arrangement D. ICs have the option of designating one or more of the service arrangements when ordering WATS access lines for use by ICs.
 - (1) Service Arrangement A - IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at the WATS or WATS-like rates of the IC providing interLATA service.
 - (2) Service Arrangement B - IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at other than WATS or WATS-like rates (e.g., toll-type rates) of the IC providing interLATA service.
 - (3) Service Arrangement C - IntraLATA usage is billed at charges for local and toll calls specified in the Company's Product Guide/tariffs; interLATA usage is billed at the WATS or WATS-like rates of the ICs providing interLATA service
 - (4) Service Arrangement D - IntraLATA and interLATA usage is billed by the IC providing the service at the IC's WATS-like rates

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

2. Description (Cont'd)

- (i) Ordering Limitations - WATS access lines are offered for purchase in service groups, whereby a service group consists of one or more WATS access line of the same exact USOC, serving the same subscriber or end user, at the same premises.
 - (1) A subscriber is limited to having one service group of the same type (USOC) at the same premises
 - a. A subscriber to DTFS has the option of having one or two service groups on the same premises with Service Arrangement A. Two service groups would permit a subscriber, through advertising or directory listings, to direct intraLATA usage to a DTFS number associated with service group, and, interLATA usage to a DTFS number associated with the other service group.
 - (2) Only one USOC may appear in the same service group.
 - (3) Each access line in a service group may be assigned only one USOC

3. Limitations of Service

- (a) WATS does not include conference, or other calls requiring operator handling except as provided in Section 2.1.g.
- (b) WATS is not represented as adapted for connection to other services of the Company. The service contemplates the provision of satisfactory transmission only between the access line and the calling or called station
- (c) DTFS or DNXX-TFS may be furnished only when and for so long as the customer subscribes to a sufficient number of access lines to handle adequately the volume of telephone calls received, without interfering with any of the services offered by the Company. In the event that the use of the service causes such interference, the Company shall have the right to discontinue service without prior notification to the subscriber.
- (d) Calls to telephone numbers associated with the downstate dedicated mass announcement network are not included in WATS service and will be charged for as specified in this Product Guide.
- (e) Where facilities are available, outward WATS access lines in the NY Metropolitan LATA may be restricted from access to telephone numbers associated with the downstate dedicated mass announcement network (e.g., 976) subject to the rates and provisions for blocking service, as they apply to individual line business subscribers, as specified in this Product Guide.

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

4. Provisions

- (a) Resale or Sharing - The service may be resold or shared subject to the provisions of PSC NY No. 9.
- (b) Minimum Contract Period - The minimum contract period for outward WATS and DTFS provided by the Company is one month. Contracts apply separately for outward WATS or DTFS. Contracts are subject to the Product Guide provisions for continuity of service.
- (c) Allowance for Interruptions
 - (1) Interruptions to the access line of 24 consecutive hours or more, not due to the negligence of the subscriber, are credited at one-thirtieth of the monthly charge for the access line for each 24 hours or major fraction thereof of interruption.
 - (2) Message toll telephone service furnished at a subscriber's request when his outward WATS is interrupted is charged for at the message toll telephone rates as set forth in this Product Guide, and amendments thereto and successive issues thereof.
- (d) Continuity of Service - In case of connection of a WATS access line for a subscriber at a location where WATS has been cancelled by the subscriber or end user less than two weeks previous to the date of connection, charges for the service so established will commence one day following the cancellation date of the prior service.

5. Determining Charges

- (a) Where outward WATS and DTFS usage is billable under the intraLATA usage rate schedule the usage charges are determined in the following manner.
 - (1) Determine the total hours of intraLATA usage in each service group.
 - (2) Determine the number of access lines in service in each service group.
 - (3) Determine the average usage per line in each service group by dividing the total hours of usage in each service group by the number of access lines in each service group. Round to the nearest hour for each service group.
 - (4) Compute the average charge per access line by service group by multiplying the average usage per line by the appropriate time period charges
 - (5) Multiply the average charge per access line in each service group by the number of access lines in each service group and total separately by service group.

* This service has been grandfathered. See Part D, Section 3.A.1(a)

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

6. Accumulated Time and Fractional Periods

- (a) Outward WATS or DTFS furnished by the Company permits calling between intraLATA points in NY State and a WATS access line at rates based on the accumulated time per month. Accumulated time is based on a minimum average of one minute per call. Time is charged in full hours with any remaining fraction over 1/2 hour treated as a full hour.
- (b) If the period of service exceeds one month, the charge for each day in a fractional part of a month is 1/30th of the monthly rate for the access line plus the charges for the hours used or fraction thereof.

7. Application of Rates and Charges

- (a) An installation charge applies to each access line, except that no installation charge applies where the service is connected subject to the Product Guide provisions for continuity of service.
- (b) InterLATA Dial Type Telephone Communications From an Outward WATS Access Line— If the subscriber to interLATA WATS does not subscribe to intraLATA WATS, calls made within the same LATA over the outward WATS access line will be billed at charges for local and toll calls specified in the Company's Product Guides/tariffs.
- (c) The WATS access line for use by ICs is billed by the Company to the IC at the monthly rates and connection charges set forth in this Product Guide. For Service Arrangements A, B and C, intraLATA usage which originates (outward service) or terminates (inward service) in this access line is billed by the Company to the end user at the rates set forth in this Product Guide or at charges for local and toll calls specified in the Company's Product Guide/tariffs.
 - (1) For Service Arrangement D, all usage charges are billed by the IC which provides the service, at the IC's WATS-like rates.
- (d) Calls incorrectly placed to the wrong number would be billed at the appropriate WATS rates for that group.
- (e) Charges for calls for directory assistance placed over outward WATS access lines are set forth in this Product Guide.
- (f) The surcharge for state excise tax on telecommunication services and gross earnings tax (gross revenue tax) as specified in this Product Guide apply to all access line monthly rates and to the outward WATS and DTFS hourly rates.

* This service has been grandfathered. See Part D, Section 3.A.1(a).

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS (Cont'd))
(For service availability, see A.1.(a) preceeding.)

(N)

7. Application of Rates and Charges

(f). Toll-Free Service*,#

Description - Toll-free service permits inward calling, without charge to the caller, to a telephone number associated with the subscriber's existing local exchange service.

- (1) This service is offered throughout the operating territory of the Company in the NY State portions of the Albany, Buffalo, Binghamton, NY Metropolitan, Poughkeepsie and Syracuse LATAs.
- (2) Toll-free service uses the Company 800 database or other LEC accessed 800 database to translate an 800 service number call into a local ten-digit number which is then routed as a local exchange call through the network.
- (3) Toll-free service is offered as an alternate to existing DTFS which requires a dedicated access line separate from a subscriber's existing local exchange line.
- (4) Toll-free service calls are dialed and completed without the assistance of a Telephone Company operator and do not include conference calls, calling card calls, or any other classification of operator-handled calls.
- (5) Intercept and forwarding of calls are not available when the toll-free service number is changed or disconnected.
- (6) Toll-free service is not available on public telephone services.
- (7) Toll-free service may be furnished only when and for so long as the customer subscribes to a sufficient number of local exchange lines to handle adequately the volume of the telephone calls received, without interfering with any of the services offered by the Company or other LEC. In the event that the use of the service causes such interference, the Company or other LEC shall have the right to block or otherwise discontinue service without prior notification to the subscriber
- (8) Provisions
 - (1) Minimum Service Period - One month.
 - (2) Resale or Sharing— Toll-free service may be resold or shared subject to the provisions of PSC NY No. 9.

* This service is no longer available to residential customers. Existing residential customers may retain the service at existing locations.

This service is no longer available to business customers. Existing business customers may retain the service; however, moves, additions and/or changes are not permitted.

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

7. Application of Rates and Charges (Cont'd)

(f). Toll-Free Service*,# (Cont'd)

(1) Toll-free service is subject to a monthly rate and usage charges.

(a) Usage is charged in hours and/or tenths of hours. Any fraction of usage that is over one-tenth of an hour is rounded to the next one-tenth hour and one-tenth of the selected hourly rate applies. Usage rates are based on the accumulated time per month. Accumulated usage is based on a minimum charge of fifteen seconds per call

(b) Usage over one hundred and twenty dollars is billed at 90% of the applicable rate, however this discount will not apply to subscribers of the toll-free discount plan.

(2) Appropriate service connection charges, as specified in Part A, Section 2 of this Product Guide also apply.

(g) Toll-Free Discount Plan

(1) This optional plan is available only for business customers who purchase a minimum of 10 hours of toll-free usage. Under this plan the subscriber will be billed a monthly charge as well as for additional accumulated usage. Under this plan a minimum average call duration of 15 seconds applies. If the average call duration for the billing period is less than 15 seconds the 15 seconds minimum average will apply.

(a) The toll-free discount plan will apply to the cumulative usage of all toll-free 800 numbers billed to a single billing telephone number.

(b) There is no evening or night discount in the toll-free discount plan.

(2) In addition to the provisions contained herein, this plan is subject to the provisions for toll-free service.

(3) Minimum Service Period - The plan will be furnished for a minimum period of one month.

(4) A record order charge, as specified in this Product Guide will apply to establish the toll-free discount plan, except when this plan is established with the connection of toll-free service or 75 days thereof.

* This service is no longer available to residential customers. Existing residential customers may retain the service at existing locations.

This service is no longer available to business customers. Existing business customers may retain the service, however, moves, additions and/or changes are not permitted.

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

7. Application of Rates and Charges (Cont'd)

(g) Toll-Free Discount Plan (Cont'd)

- (5) Connection to or disconnect from this plan will be effective on the subscriber's bill date.
- (6) Usage Minimum - The customer incurs a minimum charge for the first 10 hours of usage, or any fraction thereof, even if the amount of usage is zero.
- (7) Minutes Above the Minimum Period- The charge for each minute or fraction of a minute above the first 10 hours of usage are applied in tapers as follows:
 - (a) 11-100 hours
 - (b) 101-200 hours
 - (c) Over 200 hour

(g) Toll-Free Term Plan

- (1) Subscribers to the toll-free discount plan as specified in Section 3.2.4 will be provided additional rate discounts in exchange for a time commitment for a period ranging from one to three years. A subscriber must agree in writing to a specific time commitment. The commitment levels and their associated percentage discounts are as follows.:
 - (a) Year- 5% discount
 - (b) 2 Years- 12% discount
 - (c) 3 Years - 15% discount
- (2) In addition to the provisions contained herein the provisions for the toll-free discount plan also apply (refer to Section 3.2.4)
- (3) A record order charge, as specified in this Product Guide will apply to establish or modify a term plan except when established with the connection of a toll-free discount plan.
- (4) Connection to or disconnect from this term plan will be effective on a subscriber's bill date.
- (5) A subscriber may upgrade or downgrade its commitment level before the expiration of an existing term plan. Any new plan will become effective on the subscriber's bill date. A subscriber who lowers its commitment level will be subject to termination penalties.

* This service is no longer available to business customers. Existing business customers may retain the service, however, moves, additions and/or changes are not permitted.

LOCAL AND JOINT TARIFF SERVICES

- A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

7. Application of Rates and Charges (Cont'd)

(g) Toll-Free Term Plan (Cont'd)

- (6) Termination Penalty - A subscriber who discontinues a term plan prior to the expiration date of the plan, downgrades to a shorter term plan, or disconnects full or partial telephone service causing the discontinuance of a term plan is subject to a termination penalty.
 - (a) The termination penalty amount is an amount equal to the product of the following calculation:
 - (1) The monthly minimum charge for the toll-free discount plan multiplied by the number of months remaining in the subscriber's original commitment level. The termination charge will be prorated on a 30 day basis if the plan is discontinued during a billing period.
- (7) A virtual WATS customer who discontinues virtual WATS service in order to subscribe to the business link plan shall remain subject to all termination penalty charges and all related terms and conditions for termination in accordance with provisions specified in Part C of this Product Guide governing the virtual WATS term plan.

* This service is no longer available to business customers. Existing business customers may retain the service, however, moves, additions and/or changes are not permitted.

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

7. Application of Rates and Charges (Cont'd)

(h) Toll-Free Service 800 Call Management Feature*, #

Description - Toll-Free Alternate Call Routing allows a subscriber to terminate the 800 telephone number at multiple terminating locations based on various parameters that identify where and when a call originates. Subscribers may select routing of the calls by the following parameters.

- (1) Toll-Free Alternate Call Routing allows a subscriber to terminate the 800 telephone number at multiple terminating locations based on various parameters that identify where and when a call originates. Subscribers may select routing of the calls by the following parameters.
 - (a) Time of Day/Day of Week - Allows the subscriber to determine where calls will be routed at any given point in time, either to one of several destinations or to several Interexchange carriers.
 - (b) Originating Area Code and NXX - Allows a subscriber to determine how calls will be routed based on where calls originate. Subscribers may specify which Interexchange carrier should be used to route calls and choose terminating points for calls based on the originating area code or LATA. This option is provided only when suitable facilities exist at the call's originating central office.
 - (c) Specific Date - Allows the subscriber to develop an alternate service routing configuration that is based on the date the call is made. The alternate service routing configuration would be activated on the date the subscriber specified (i.e., a holiday, or weekend).
 - (d) Multiple IC - Allows a subscriber to route calls to multiple Interexchange carriers based on the calls originating point, time of day/day of week or on an allocation basis.
 - (e) Allocation to Terminating Location by Percentage of Calls - Allows a subscriber to balance or redistribute the calling volume among 800 telephone numbers. The subscriber can specify, in increments, the percentage of calls to be allocated to each of their 800 telephone numbers.

* This service is no longer available to residential customers. Existing residential customers may retain the service at existing locations.

This service is no longer available to business customers. Existing business customers may retain the service, however, moves, additions and/or changes are not permitted.

LOCAL AND JOINT TARIFF SERVICES

A. Wide Area Telephone Services (WATS) (Cont'd)
(For service availability, see A.1.(a) preceeding.)

(N)

7. Application of Rates and Charges (Cont'd)

(h) Toll-Free Service 800 Call Management Feature*, # (Cont'd)

(2) Emergency Alternate Routing - Provides subscribers with the ability to create an inactive alternate routing arrangement as part of the subscriber record. The alternate routing arrangement would replace the subscriber's call routing arrangement when the Toll-Free Emergency Update feature is activated.

(a) Emergency Updates— Available to alternate call routing subscribers. Emergency update is the activation of a predetermined inactive alternate routing arrangement when the customer has so provided under the alternate call routing feature. Within 30 minutes of notification by the customer, Telephone Company personnel will activate the emergency alternate routing arrangement in the customer's database record.

(b) Itemized Call Detail - Provides a subscriber with the date, time, calling number and duration of each call to a toll-free service number. Itemized call detail is available where facilities permit.

(3) Alternate Call Routing - A monthly rate and NRC apply.

(a) For a change to routing request, a service charge as specified in Part B, Section 12 of this Product Guide applies.

(b) Emergency Updates - A service charge as specified in Part B, Section 12 of this Product Guide, applies for each activation.

(c) Itemized Call Detail - A monthly rate applies per routing arrangement. A service charge as specified in Part B, Section 12 of this Product Guide applies per routing arrangement.

(d) All features are subject to appropriate service connection charges as specified in Part B, Section 12 of this Product Guide.

* This service is no longer available to residential customers. Existing residential customers may retain the service at existing locations.

This service is no longer available to business customers. Existing business customers may retain the service, however, moves, additions and/or changes are not permitted.