ACCESS SERVICE

14. Coin Services

14.1 General

This section contains the rules and regulations pertaining to the provision of 1+ Coin Presubscription Service for the handling of 1+ interLATA sent-paid traffic from the Telephone Company's pay telephones.

14.2 Service Description

1+ Coin Presubscription Service provides the routing of 1+ interLATA sent-paid calls from Telephone Company pay telephones to the presubscribed 0+ Interexchange Carrier (customer) directly, to its designated secondary service provider, or to the default carrier, provided said carrier continues to accept such default traffic. The default carrier option will expire when the default carrier ceases to accept such traffic or when the presubscribed 0+ provider is able to handle such calls or route them to secondary service provider, whichever comes first. The customer has the following options:

(1) to receive both 0+ and 1+ interLATA calls originated from Telephone Company pay telephones; or,

(2) to receive the 0+ interLATA calls and select one secondary service provider per LATA to receive the 1+ interLATA sent-paid traffic; or,

(3) to receive the 0+ interLATA calls and continue to default the 1+ interLATA sent-paid calls until the presubscribed 0+ provider is ready to handle (to receive both 0+ and 1+ interLATA calls or to receive 0+ interLATA calls and select a secondary service provider per LATA for 1+ interLATA calls) such calls.

The customer is solely responsible for all 0+ and 1+ interLATA calls originating from the Telephone Company pay telephone when it handles 1+ interLATA sent-paid traffic or selects a secondary service provider to handle the 1+ interLATA sent-paid calls.

The Telephone Company must receive written authorization from the customer prior to routing 1+ interLATA sent-paid calls to the selected secondary service provider. If the customer selects a secondary service provider to handle 1+ interLATA sent-paid traffic, any arrangements will be solely between the customer and its selected secondary service provider.

ACCESS SERVICE

14. Coin Services (Cont'd)

14.3 Service Provisioning

The Telephone Company will provide 1+ interLATA sent-paid coin access from equal access end offices to the customer's designated location via Telephone Company's access tandems, at the customer's option or via direct routed trunks from the end office.

The Telephone Company will generally provide, where available, one of two types of call setup signaling from its pay telephones, Tandem Access InterLATA Sent-Paid (TAISP) signaling or Exchange Access Operator Services System (EAOSS) signaling to the CDL dependent upon the access tandem technology type. Modified Operator Services signaling (MOSS) is only available via direct routed trunks from the end office to the CDL, and is not offered via access tandems. Where the customer has ordered direct routed trunks from the end office to the CDL, either MOSS or TAISP/EAOSS signaling may be provided, at the option of the customer, as long as the end office is suitably equipped.

ACCESS SERVICE

14. **Coin Services** (Cont'd)

14.4 **Collection and Remittance of Coin Station Monies**

When the customer is provided Operator Trunk-Full Feature Optional Feature for sent-paid pay telephone access as set forth in Section 6., the Telephone Company will collect sent-paid monies from pay telephone stations and will remit monies to the customer as set forth in 14.6.4. The Telephone Company will provide message call detail format and bill periods used to determine the monies upon request from the customer. (D)

14.5 **Provision of Message Call Detail Concerning Coin Station Monies**

Where Operator Trunk-Full Feature Optional Feature for sent-paid pay telephone access is provided to the customer and the customer wishes to receive the monies it is due for the monies collected by the Telephone Company from coin pay telephone stations, the customer shall furnish to the Telephone Company, at a location specified by the Telephone Company, the customer message call detail for the customer sent-paid (coin) pay telephone calls in accordance with the Telephone Company collection schedule. The customer message call detail furnished shall be in a standard format established by the Telephone Company. The Telephone Company will provide to the customer the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the involved customer six months prior to the change. If no customer message call detail is received from the customer for each bill period established by the Telephone Company, the Telephone Company will assume there were no customer sent-paid (coin) pay telephone calls for the period. In addition the customer shall furnish a schedule of its charges for sent-paid (coin) calls to the Telephone at a location and date as specified by the Telephone Company. Any change in the customer's schedule of charges shall be furnished to the Telephone Company one day after the change becomes effective. (D)

ACCESS SERVICE

14. Coin Services (Cont'd)

14.6 Payment of Coin Sent-Paid Monies

The Telephone Company will collect the monies from coin pay telephone stations and will determine and remit amounts due to a customer which is provided Operator Trunk-Full Feature Optional Feature from sent-paid pay (D) telephone access as set forth in Section 6. as follows:

14.6.1 Bill Period Coin Revenue

The Telephone Company will establish a collection schedule for each coin pay telephone station and will collect the monies from the coin pay stations based on this collection schedule. The monies collected based on this schedule during each bill period established by the Telephone Company will be identified by coin pay telephone station and summed to develop the Bill Period Coin Revenue for each coin record day (i.e., the day a record is prepared and dated to show the amount due the customer).

14.6.2 Total Customer Coin Revenue

The interstate Total Customer Coin Revenue will be determined by the Telephone Company based on the customer message call detail received from the customer for each bill period and the customer's schedule of charges for sent-paid coin calls. Such Total Customer Coin Revenue will be developed each coin record day.

ACCESS SERVICE

14. **Coin Services** (Cont'd)

14.6 **Payment of Coin Sent-Paid Monies** (Cont'd)

14.6.3 **Recourse Adjustments**

For each coin record day, the Telephone Company will subtract from the Total Customer Coin Revenue an amount for coin station shortages. Coin Station shortages are amounts resulting from unauthorized calling at coin pay telephone stations, use of unauthorized coins (i.e., foreign coins, slugs and improper use of U.S. pennies), unauthorized removal of coins from coin pay telephone stations and coin refunds beyond the Telephone Company's control. Such amount for coin station shortages will be developed by the Telephone Company by multiplying the Total Customer Coin Revenue for each coin record day by a shortage factor. Such amount will be rounded to the nearest penny. The shortage factor will be determined by dividing the yearly total coin shortages amount by the yearly total coin revenue amount (i.e., total coin revenue equals the coin revenue due under exchange tariffs, state toll tariffs, and interstate toll tariffs). The total coin shortage amount and the total revenue amount will be determined by the Telephone Company through an annual special study.

14.6.4 **Payment of Net Customer Coin Revenue**

The Telephone Company will determine the Net Customer Coin Revenue for each coin record day by subtracting from the Total Customer Coin Revenue determined as set forth in 14.6.2 preceding the amount for coin station shortages determined as set forth in 14.6.3 preceding. On the date (payment date) determined by adding 45 days to the coin record day, the Telephone Company will remit payment to the customer for the Net Customer Coin Revenue.

ACCESS SERVICE

14. **Coin Services** (Cont'd)

14.6 **Payment of Coin Sent-Paid Monies** (Cont'd)

14.6.5 **Audit Provisions**

Upon reasonable written notice by the customer to the Telephone Company, the customer shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the determination of the amount payable to the customer. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.