

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED¹

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- A. Application of Residence Service - If the customers total number of access lines exceeds ten (10), the Company reserves the right to change the customer's service to another or convert the customer to a business plan upon appropriate customer notification. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service; and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. Access Areas: As defined in Michigan Bell Tariff M.P.S.C. No. 20R, Part 4, Section 2, Sheet 13 through Sheet 34, based on terms in these sheets which were effective on February 3, 1998.
- D. Local Calling Areas: As defined in Michigan Bell Tariff M.P.S.C. 20R, Part 4, Section 1, Sheet 1 through Sheet 23. The following sheets were effective on October 12, 1995: 1, 2, 4, 6, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 19, 20, 21, 22, 23. The following sheets were effective on May 15, 1999: 3, 5, 7, 18. These rates are based on the current size calling areas and in the event that the calling areas expand, the rates may be adjusted accordingly. The Company reserves the right to charge a per minute of use charge for calls not presently in a local calling area which may subsequently be included within a local calling area.
- E. For the purpose of this tariff, Interzone calls are as defined in Michigan Bell Tariff M.P.S.C. 20R, Part 4, Section 2, Sheet 7 through Sheet 12. Interzone calls are not local calls.
- F. All residential service set forth in this Section 11 of this tariff is available to those consumers who currently do not have service with any other service provider and to those consumers who have service on lines with Ameritech or with MCImetro or another carrier who provisions service either via resale of Ameritech services or via UNE-Platform service provided by Ameritech.

¹ Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 11, Consumer Local Exchange Service - Facility Based). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 11, Consumer Local Exchange Service - Facility Based) will no longer be able to move, add to, or change the service to which they are subscribed.

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