

12. SMALL BUSINESS SERVICE¹

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- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All small business service set forth in this Section of this tariff is available to those consumers who currently do not have service with any other service provider and to those consumers who have service on lines with Ameritech or with MCImetro or another carrier who provisions service either via resale of Ameritech services or via UNE-Platform service provided by Ameritech.
- D. For the purpose of this tariff, Interzone calls are as defined in Michigan Bell Tariff M.P.S.C. 20R, Part 4, Section 2, Sheet 7 through Sheet 12. Interzone calls are not local calls.

12.1 Service Offerings

12.1.1 Business B1²

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

¹ Effective October 1, 2019, the Company will no longer offer local exchange service to new Small Business customers as described in this section (Section 12, Small Business Service). Also effective October 1, 2019, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 12, Small Business Service) will no longer be able to move, add to, or change the service to which they are subscribed.

² Effective January 1, 2003, Business B1 will no longer be available to new subscribers.

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**** (M) - The Material Previously Located On This Sheet Has Been Moved to Original Sheet 1076.1**

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12.1 Service Offerings (Cont'd)

12.1.1 Business B1 (Cont'd)¹

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding Variable, and Speed Calling 30¹. Customers will receive Block 900 & 976 with this service at no additional charge.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding Variable, and Speed Calling 30¹. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

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¹ Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of their Business B1 service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.

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