

DIRECTORY LISTINGS FOR OTHER TELEPHONE COMPANIES

A. GENERAL

Directory listings are available to Other Telephone Companies (OTC) to list their end user customers in the alphabetic section of Verizon PA directories. These listings will be provided under the same terms and conditions as provided to Verizon PA's end users as specified in Sections 1 and 9 of the Product Guide for Competitive Services (FBA Tariff No. 500) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents, except as noted in this section.

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B. REGULATIONS

1. Primary Listings

Primary listings will be provided to the OTC's end users as follows. No minimum number of listings per order is required.

a. Residence

For each residence telephone number at the time service is established, two (2) listings in the white page directory are provided.

b. Business

For each business telephone number listed, except numbers of Centrex or Centrex-like services or indialing service station lines, one (1) listing is provided in the white page directory and one (1) listing in the yellow page (classified) directory of the type provided to Verizon PA business customers for which no specific charge applies.

2. The OTC will be solely responsible for the accuracy and content of directory listings it provides and will insure that listings conform to Verizon PA's specifications with respect to its directories. If Verizon PA publishes such listings as submitted by the OTC, the OTC will indemnify Verizon PA and its affiliates, representatives and agents (and the directory publisher if different) from any and all damages (including attorney's fees) arising out of any claim for any reason relating to directory listings it provides to Verizon PA.
3. Verizon PA reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customers is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge applies.
4. Each listing must be designated Residential, Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business section and only residential listings in the Residential section. Verizon PA, upon notification to the OTC, will withdraw any listing which is found to be in violation of its rules.

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B. REGULATIONS (Cont'd)

5. Verizon PA may refuse listings which do not comply with Section 9 of the Product Guide for Competitive Services (FBA Tariff No. 500) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents, upon notification to the OTC, will withdraw any listing which is found to be in violation of its rules with respect to that section. (C)
6. The OTC will provide Verizon PA with daily listing information on its end users in the format required by Verizon PA. The information shall include the end user's name, address, telephone number, the delivery address and number of directories to be delivered and in the case of a business listing, the primary business heading in which the business customer desires to be placed and any other information necessary for the publication and delivery of directories. The OTC will also provide Verizon PA with daily listing information showing end users that have disconnected or terminated service with the OTC. (C)
7. In order for listings to appear in an upcoming Verizon PA directory, the OTC must furnish the listing in time to meet the directory publishing schedule.
8. Verizon PA will also include the OTC's end users' primary listings in the Directory Assistance database on the same basis as Verizon PA's end users are included, as well as in other audible and electronic listings in which Verizon PA's end users are ordinarily included, for no additional charge.
9. Verizon PA will distribute to the OTC's end users copies of Verizon PA's primary white page and yellow page directories at the same time and on the same basis as provided to Verizon PA's end users. Verizon PA will also deliver a reasonable number of such directories to the OTC.
10. The OTC will adhere to all practices, standards, and ethical requirements of Verizon PA with regard to listings, and will reasonably warrant to Verizon PA that it has the right to place such listings on behalf of its end users, and that any business or person to be listed is authorized and has the right (1) to provide the product or service offered, and (2) to use any personal or corporate name, trade name or language used in the listing.
11. Verizon PA will give the OTC's end users' directory listing information the same level of confidentiality that Verizon PA gives its own directory listing information.
12. Verizon PA will ensure that access to the OTC's end users' customer proprietary directory information will be used solely for the purpose of providing directory services; except that Verizon PA may use or license its data base, to the extent permitted by law or regulation, for direct marketing so long as the OTC's end users are not separately identified as such.
13. Verizon PA will ensure that the OTC's end users' customer proprietary confidential information will not be used by Verizon PA to separately target OTC end users for the sale of telecommunications services unless those end users are identified through other means.
14. Verizon PA agrees to provide directories and directory listing services available to the OTC through separate contracts.

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C. RATES

Primary listings as described in section B above and ordered at the time of the initial unbundled network element (UNE) service order will be provided at no additional charge.

The rates for the following listings and listing services are found in Section 9 of the Product Guide for Competitive Services (FBA Tariff No. 500) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents: (C)
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- listings ordered in excess of the primary listings as described in section B above
- listings of a type other than primary listing
- listings not associated with a UNE service order
- primary listings described in section B above which are not ordered at the time of the initial UNE service order Books and delivery (annual home area directories only)
- No charge for normal numbers of books delivered to end users; bulk deliveries to CLEC per separate agreement.