

UNIVERSAL EMERGENCY SERVICE NUMBER "9-1-1-" SERVICE
FOR OTHER TELEPHONE COMPANIES

Effective July 15, 2025, Universal Emergency Service Number "9-1-1" Service for (C)
Other Telephone Companies is no longer available to new customers. (C)

A. GENERAL

Universal Emergency Service Number 9-1-1 Service is available to Other Telephone Companies (OTC) and will be provided under the same terms and conditions as provided to BA-PA customers as specified in Pa. P.U.C. No. 1, Section 2, except as noted in this section.

B. REGULATIONS

1. BA-PA will permit OTCs to interconnect with its Emergency 9-1-1 tandems.
2. OTCs agree to comply with applicable Pennsylvania law regarding transport arrangements, which currently requires Public Service Answering Points (PSAPs) to provide diverse transport facilities from each of the OTC end offices to each of BA-PA's serving 9-1-1 tandems in the LATA.
3. BA-PA agrees to provide transport facilities to the PSAPs in accordance with its tariffs as specified in Pa. P.U.C. No.1, Section 2 or, if the PSAP is unwilling or unable to pay for the necessary facilities, BA-PA will provide them directly to the OTC at the tariffed rate. It is then the OTCs responsibility to obtain reimbursement from the PSAP under Pa. law.
4. BA-PA further agrees to update its Emergency 9-1-1 data bases for OTCs free of charge so long as the OTC provides the necessary information regarding name and addresses. The OTC is responsible for supplying accurate and complete information to BA-PA. BA-PA is not responsible for the content or accuracy of the information provided by the OTC.