SECTION 7 - GOVERNMENT AGENCY SERVICE (M)

7.1 Government Agency Service

7.1.1 General

Government Agency Service is a switched telecommunications service furnished only to state and local government entities which permits interactive communications between stations located within the state. It is available only to Customers who also subscribe to interstate Government Agency Service. Intrastate Government Agency Service usage will be billed at the rates listed in 7.1.3.

Government Agency Service may be used by all agencies for the Commonwealth of Massachusetts, including all Constitutional Offices, the Legislature, the Judiciary: Elected Offices, Public Institutions of Higher Education, including the Massachusetts Higher Education Consortium, the Military Division, independent public authorities and all other political subdivisions of the Commonwealth including cities, towns, municipalities, county governments, school districts, libraries, other service districts, and other quasi-public agencies. In addition, Not-For-Profit vendors currently providing human and social services to the Commonwealth under contract and other eligible entities designated in writing by the State Purchasing Agent may use this service.

7.1.2 Regulations

A. Provision of Service

Government Agency Service is offered under this Tariff subject to the availability of suitable service components furnished by Carrier or obtained from others.

1. Engineering

Government Agency Service will be engineered to meet established transmission parameters.

2. Mileage Measurements

The mileage for Government Agency Service calls is the distance in airline miles measured between: the V&H coordinates for the rate centers associated with the originating and terminating stations as described in Section 2.16. (M)

Material appearing on this page previously appeared on Page 101.

SECTION 7 - GOVERNMENT AGENCY SERVICE (M)

7.1 Government Agency Service (Continued)

7.1.2 Regulations (Continued)

A. Provision of Service (Continued)

3. Installation

Installation of service will usually be made during normal working hours.

4. Maintenance

Carrier will maintain and repair the service which it provides.

7.1.3 Rates and Charges

Government Agency Service rates are usage based. Intrastate usage charges for voice service are billed as incurred, and apply to all calls completed on Government Agency Service. Intrastate usage charges for data service are billed in advance.

A. Rate Determination

Rate determination of Government Agency Service is based upon the following:

1. Application of Usage Charges

Conversation periods will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

2. Application Period

All rate periods apply. (M)

Material appearing on this page previously appeared on Page 102.

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.1 Government Agency Service (Continued)

7.1.3 Rates and Charges (Continued)

B. Usage Rates - Voice Service

Effective April 22, 2013, this service is no longer available to new customers. Existing customers will be grandfathered until the expiration of the applicable service term of their contract. During grandfathering, the terms and conditions of such contracts will continue to apply. Customer may make moves, adds, and changes to the service during grandfathering.

Service is provided on a month-to-month basis.

	Per Minute	
1. Switched Outbound		
InterLATA	$.03	(R)
IntraLATA	.05	
Switched Inbound		
InterLATA	$.03	
IntraLATA	.05	
2. Dedicated Outbound		
InterLATA	$.02	
IntraLATA	.04	
Dedicated Inbound		
InterLATA	$.02	(R)
IntraLATA	.04	

3. Customers with a monthly minimum of $1,500 per month of usage a dedicated Access T-1 will be provided at $1.00/month or PRI dedicated access will be provided at $101.00 per month with a monthly minimum monthly usage of $1,500.00.

C. Data Communication Private Line Service

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS WILL BE GRANDFATHERED UNTIL TERMINATED BY EITHER CARRIER OR CUSTOMER, FOLLOWING EXPIRATON OF ANY SERVICE TERM. DURING GRANDFATHERING, CUSTOMERS MAY NOT MAKE ANY MOVES, ADDS, OR CHANGES. CARRIER MAY TERMINATE THE SERVICE WITH SIX MONTHS WRITTEN NOTICE. CUSTOMER MAY TERMINATE AT ANY TIME.

InterLATA/Intrastate Private Line Service is for baseline service, Cambridge MA POP to Springfield MA POP only. This service is provided on a month-to-month basis.

	Monthly Rate
Digital DS1 Circuit	$91.02
Digital DS3 Circuit	$1,426.00

D. InterLATA Private Line Service for Full Service, Customer Premise to Customer Premise using ON-Net Verizon (GNS) facilities only. Service will be provided at a five (5) year rate with no Termination Liability in accordance with the existing Commonwealth of Massachusetts contract.

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.1 Government Agency Service (Continued)

7.1.3 Rates and Charges (Continued)

D. (Cont'd) (N)

Non-Recurring Charges (NRC): Will apply for Commonwealth of Massachusetts – Long Distance Private Line.

Bandwidth Speed	NRC (per circuit)
DS-1	$ 1,500
DS-3	$ 4,500

VSSI Local Access Price

Speed	Fixed	Per Mile
DS1	$ 156.00	$ 6.12
DS3	$1,150.00	$35.00

Transport Price*

Miles	Speed	Per Mile
0-100	DS1	$ 1.70
101-250	DS1	$ 1.53
251-500	DS1	$ .60
501-1000	DS1	$ .55
1001+	DS1	$ .50
Miles	Speed	Per Mile
0-100	DS3	$20.20
101-250	DS3	$14.03
251-500	DS3	$ 6.71
501-1000	DS3	$ 3.79
1001+	DS3	$ 2.74

* Transport 100 mile minimum

Carrier will provide any applicable promotional discounts to Customer/s for circuits. If an OC3 circuit is required for Customer/s location/s the OC3 rate will be at tariff promotional pricing or special contract pricing. (N)

E. Service Charges and Surcharges (T)

Service Charges and Surcharges for voice service apply as described in Section 3.4 of this Tariff.

F. PIC Fee Credit (T)

Carrier will credit Customer the PIC charges another company may charge Customer when Customer changes service to Carrier. Available to new Customers who had been charged PIC change charges by the local exchange carrier, or to existing Customers who add additional lines and incur PIC change charges by the local exchange carrier after the effective date of this Tariff.

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (N)

7.2.1 Description of Service

A. Description of Service

Verizon Audio Conferencing service provides voice conferencing capabilities and features which link calls onto a single, interconnected bridge. Customers may choose between two configurations according to customer needs: Access Now™ (which is reservationless) and Event Meet™ (which is operator-attended). Both categories of the Service are available as either toll-free or toll-access, and 24 hours per day, 365 days per year.

Access Now™ Service
This is a reservationless service which provides for conferencing capabilities for up to forty (40) participants without relying on an operator.

Event Meet™ Service
This service is operator-attended and the operators shall assist with scheduling, greeting and connecting participants, and providing assistance as needed.

B. Limitation on Service

This Service shall be available only from locations where Carrier is presently authorized to provide service under its standard interexchange direct dialed and toll free service authority. Any calls to the bridge that Carrier is not authorized to carry shall be carried by another carrier of the Customer's choosing, and are not subject to the rates, terms, or conditions of this Agreement

C. Additional Charges and Regulations

Rating of Calls - Calls will be will be rated in one-minute intervals, with each part of a minute being considered a full minute. (N)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (Continued)

7.2.2 Rates and Charges

1) Access Now™ Service Charges:

Toll Price Per Minute	Domestic-Originated Toll-Free Price Per Minute
$.06	$.08

(R)

2) Surcharges - Calls from certain locations may also include a per minute surcharge. Such surcharges are set forth in Carrier's description of its standard interexchange service offerings set forth on Carrier's web site and shall be billed in addition to the rates set forth above.

3) Additional Optional Features:

Access Now™ Additional Features	Price
Replay	$53.35
Replay Participant List	$26.70 per event
Recording Setup (including one free Week of storage)	$53.35 per event
Additional Replay Storage	$53.35 per event/week
CD/Tape Recording*	$37.35
CD/Tape Postage (Standard)	$ 16.00 for up to 5 items
CD/Tape Postage (Overnight)	$ 32.00 for up to 5 items
Dial-Out (including domestic)	Surcharge of $ 10.75 per call in addition to the Dial-Out rate listed in Section 7.2.2(6) below
Transcription*	$ 333.35 for first hour; $ 83.35 for each additional 15 minute increment
Summary/Abstract*	$466.70 per 20-minute increment
Translation**	Quoted on a case-by-case basis; over sixty (60) languages are available.

* - Requires Recording Setup

** - Requires Recording Setup and Transcription

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (Continued)

7.2.2 Rates and Charges (Continued)

4) Event Meet™ Service Charges: The charges for this Service include one-time automated, operator assisted, and premium calls. The features and the capabilities of the Event Meet™ Service are more fully described on Carrier's website.

Event Meet™ Service	Toll Price Per Minute	Domestic-Originated Toll-Free Price Per Minute
Automated	$ 0.10	$ 0.13
Operator Assisted	$ 0.18 (R)	$ 0.23
Premium Package*	$ 0.34	$ 0.38
Premium A La Carte+	$ 0.34	$ 0.38

(R)

*** -** Premium Package conferences include the following features at no additional charge: Communications Link, Conference Monitoring, Q&A or Voting, Participant List (with two pieces of information), VantagePoint, CD (one, including postage), and Recording Setup (including one week free storage).

+ - Premium A La Carte conferences include Conference Monitoring. The list below contains the A La Carte features, which would be added to the price above.

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (Continued) (N)

7.2.2 Rates and Charges (Continued)

5) A La Carte & Additional Feature Charges:

Premium A La Carte	Price
Communications Link	$ 53.35 per event
Q&A	$ 106.70 per event
Polling/Voting	$ 106.70 per event
Playback++	$ 53.35 per occurrence $ 0.21 Playback Toll Per Minute Each Occurrence $ 0.27 Playback Toll Free Per Minute Each Occurrence
VantagePoint	$ 160.00 per event
Interpretation++	On Demand Pricing
On-Site Support++	$ 101.35 per hour plus expenses
Restricted List++	$ 53.35 per event

++ - These features may also be added to a Premium Package conference. (N)

by: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge
Irving, TX 75039

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (Continued) (N)

7.2.2 Rates and Charges (Continued)

5) A La Carte & Additional Feature Charges: (Continued)

Event Meet™ Service - Additional Features*	**Price**
Phone Notification	$ 2.70 per person
Email Blast	$ 0.27 per person, per event
Participant List+	$ 26.70 per event
Dial-Out (including Domestic)	Surcharge of $ 10.75 per call in addition to the Dial-Out rates listed in Section 7.2.2(6) below
Recording Setup (including one free week of storage)	$ 53.35 per event
Additional Replay Storage	$ 53.35 per event/week
Replay	$53.35
Replay Name List	$26.70 per event
CD/Tape Recording**	$ 37.35
CD/Tape Postage (Standard)	$ 16.00 for up to 5 items
CD/Tape Postage (Overnight)	$ 32.00 for up to 5 items
Transcription**	$ 333.35 for first hour; $ 83.35 for each additional 15 minute increment
Summary/Abstract**	$466.70 per 20-minute increment
Translation+	Quoted on a case-by-case basis; over sixty (60) languages are available.

* - Unless otherwise noted, Additional Features may be added to any Carrier Event Call: whether Automated, Operator-Assisted, or either Premium option.

** - Requires Recording Setup

*** - Requires Recording Setup and Transcription

+ - Not available for Automated calls (N)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.2 Audio Conferencing Service (Continued)

7.2.2 Rates and Charges (Continued)

5) A La Carte & Additional Feature Charges: (Continued)

Event Meet™ Service - Additional Charges	Price
Overbooking*	$ 10.70 per port
Cancellation >48 hours	No Charge
Cancellation 24 to 48 hours	50% of Scheduled Price**
Cancellation <24 hours or No Show***	100% of Scheduled Price**

* - Overbooking is when a conference is booked for more lines than actually attend the conference. Overbooking will be charged on conferences in which less than 80% of the booked lines show up. In this case, the customer will be charged the difference between the amount of people who attended the conference and 80% of their booked lines. For example, if a customer books 100 lines and 60 people attend their conference, they will be charged $10 for twenty lines or $200 total. Conversely, if a customer books 100 lines and at least 80 people attend, there would be no additional charge.

** - Scheduled price is defined as the number of scheduled lines multiplied by the scheduled duration multiplied by the negotiated per minute price of the conference.

*** - A "No Show" is defined as a scheduled call which has no lines or less than three total minutes of usage.

6) Dial-Out Rates - are for calls originating from the U.S.-based conference bridge, and are in addition to the rates for "Toll Price Per Minute" as listed in Sections E.1 and E.4 above. Dial-Out rates can be found in the Federal Rate Schedule.

Country	Price
United States & U.S. Territories	$ 0.07

(R)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.3 Government Agency 2

7.3.1 General

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS WILL BE GRANDFATHERED UNTIL THE EXPIRATION OF ANY SERVICE TERM AND THEREAFTER AS TERMINATED BY EITHER CARRIER OR CUSTOMER. DURING GRANDFATHERING, CUSTOMERS MAY NOT MAKE ANY MOVES, ADDS, CHANGES, OR RENEWALS UNLESS THEIR AGREEMENT EXPRESSLY PERMITS IT. FOR CUSTOMERS ON MONTH-TO-MONTH TERMS, CARRIER MAY TERMINATE THE SERVICE WITH SIX MONTHS WRITTEN NOTICE. CUSTOMER MAY TERMINATE AT ANY TIME. (N) (N)

This service is only available for The Commonwealth of Massachusetts

Government Agency Service 2 is a domestic Frame Relay Service furnished only to Commonwealth of Massachusetts and its eligible entities for interLATA service which permits telecommunications between circuits located in the State of Massachusetts. Government Agency Service 2 is not available to new Customers unless a signed agreement permits otherwise. (C) (C)

Frame Relay Service provides the connectivity of multiple local area networks (LANs) locations designated by the Customer. Frame Relay Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay Service delivers bandwidth-on-demand internetworking connections, providing up to 22 Mbps speeds. Dedicated access facilities provide access to the frame relay network through ports. Connectivity to the frame relay network is provided through permanent virtual circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations. The service provided to the Commonwealth of Massachusetts is defined in section 7.3.2.

7.3.2 Rate Elements - The following rate elements apply to Frame Relay Service:

A. National PVC

PVCs provide a logical dedicated communications path (circuit) between two interface ports. The type of interface at each end of the PVC defines the type of PVC (NNI-NNI). PVCs use packet switching technology to automatically route around network related failures. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security. PVC's are available in CIRs from 8K – 22 Mbps

B. Committed Information Rate (CIR)

A CIR is assigned to each PVC. The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, a burst in the data rate above the average transmission rate, CIR, may be achieved up to the port capacity. Data sent across a virtual connection in excess of the PVC's CIR will be marked by the network as Discard Eligible (DE); the ingress switch will set the DE bit in the Frame Relay header. In event of network congestion, packets marked Discard Eligible will only be delivered if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.3 Government Agency 2 (Continued) (N)

7.3.3 Provision of Service

Government Agency Service 2 is offered under this Rate Schedule subject to the availability of suitable service components furnished by Carrier or obtained from other providers. A Massachusetts Communication Network Services Form will be issued by Customer to purchase service. Additional Customer locations may be added with the issuance of a subsequent Massachusetts Communication Network Services Form.

7.3.4 Obligations of Customer

Customer is obliged to pay for the service within 45 days of receiving a bill.

7.3.5 Termination Charges

Customer will not be assessed early termination charges for On-Net in Franchise PVC's only.

7.3.6 Service Upgrades

Customer may elect to terminate the contract and enter a new contract for an upgraded service (as determined in the sole discretion of Carrier) without the imposition of termination charges subject to the following conditions; a) When Customer upgrades service, the order to discontinue the existing service and the order to upgrade service must be received by Carrier at the same time; b) The total MRC of the new agreement must be equal to or greater than the total monthly rate of the existing contract. Rates for the upgraded service including any discount will be those in effect at the time of the service upgrade is ordered; c) The new contract for an upgraded service must be the same as or exceed the term of the existing contract; d) The upgraded service must remain connected at the same point of termination(s), be of the same service type, and be provided by Carrier; e) Any charges associated with local access or additional facilities that occur in the termination of the existing circuits and the provisioning of the upgraded circuits will billed to Customer; and f) Transport charges associated with the upgraded service will be calculated according to Carrier's then current transport rates at the time of the upgrade. (N)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.3 Government Agency 2 (Continued) (N)

7.3.7 Rates and Charges

A. NNI – NNI PVC Monthly Recurring Charges

NNI – NNI PVC's are available for month to month, 1, 2, and 3 year terms and are subject to the discounts defined in section 7.3.7 C.

Low Speed

PVC Speed	Tariff	ICB Rate
8 Kbps	$ 15.00	$ 5.00
16 Kbps	$ 22.00	$ 7.00
28 Kbps	$ 35.00	$ 11.00
32 Kbps	$ 43.00	$ 13.00
42 Kbps	$ 51.00	$ 15.00
48 Kbps	$ 55.00	$ 17.00
64 Kbps	$ 72.00	$ 22.00
96 Kbps	$ 115.00	$ 35.00
128 Kbps	$ 140.00	$ 42.00
192 Kbps	$ 210.00	$ 63.00
256 Kbps	$ 280.00	$ 84.00
288 Kbps	$ 325.00	$ 98.00
384 Kbps	$ 425.00	$ 128.00
512 Kbps	$ 560.00	$ 172.00
576 Kbps	$ 630.00	$ 194.00
768 Kbps	$ 840.00	$ 252.00
1152 Kbps	$ 1,270.00	$ 381.00
1536 Kbps	$ 1,700.00	$ 510.00

(N)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.3 Government Agency 2 (Continued) (N)

7.3.7 Rates and Charges (Continued)

A. NNI – NNI PVC Monthly Recurring Charges (Continued)

High Speed

PVC Speed	Tariff	ICB Rate
2 Mbps	$ 2,900.00	$ 870.00
3 Mbps	$ 4,150.00	$1,245.00
4 Mbps	$ 6,100.00	$1,830.00
5 Mbps	$ 7,150.00	$2,145.00
6 Mbps	$ 8,250.00	$2,475.00
7 Mbps	$ 10,200.00	$3,060.00
8 Mbps	$ 11,300.00	$3,390.00
9 Mbps	$ 12,400.00	$3,720.00
10 Mbps	$ 14,300.00	$4,290.00
11 Mbps	$ 15,600.00	$4,680.00
12 Mbps	$ 16,900.00	$5,070.00
13 Mbps	$ 18,200.00	$5,460.00
14 Mbps	$ 19,500.00	$5,850.00
15 Mbps	$ 20,700.00	$6,210.00
16 Mbps	$ 22,200.00	$6,660.00
17 Mbps	$ 23,500.00	$7,050.00
18 Mbps	$ 25,000.00	$7,500.00
19 Mbps	$ 26,300.00	$7,890.00
20 Mbps	$ 27,700.00	$8,310.00
21 Mbps	$ 29,000.00	$8,700.00
22 Mbps	$ 30,000.00	$9,000.00

B. Non - Monthly Recurring Charges
Applies to month to month and 1 year terms only

Low Speed - $1,500.00
High Speed - $4,500.00

C. Discounts: Term and volume discounts apply to individual purchases not for overall Commonwealth of Massachusetts spend levels. (N)

SECTION 7 - GOVERNMENT AGENCY SERVICE

7.3 Government Agency 2 (Continued) (N)

7.3.7 Rates and Charges (Continued)

D. Rate Elements

Special Charges	
Expedite Charge:	$425 per node
Data Change Charge:	$100 per order
Non-Administrative Order Change Charge:	$250

(N)

by: Director - Tariffs
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