

RESALE SERVICES10. OPTIONAL SERVICES10.0 GENERAL RESTRICTIONS ON AVAILABILITY]

Notwithstanding any other provisions of this Section 10, the availability under this Tariff of services purchased for resale is subject to the limitations set forth in paragraph 3.0. (N)
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10.1. CALL USAGE DETAIL SERVICE10.1.1. GENERAL

Call Usage Detail Service is an optional service available to Resellers. Call Usage Detail Service is available for local calls associated with the Company's resold message rate service and for intra-state toll service.

10.1.2. DEFINITIONS

- (A) A record is a logical grouping of information as described in the programs that process the information and load the data file.

10.1.3. REGULATIONS

- (A) Call Usage Detail Service will only be provided for calls originated on the Company's resold exchange service lines.
- (B) Local Call Usage Detail Service will be provided in either summary format or as complete call detail. Call Usage Detail Service intra-state toll usage will only be provided as complete call detail.
- (C) Local Call Usage Detail Service is only available for usage originated over the Company's resold measured rate exchange service lines.
- (D) All call usage detail will be provided in Exchange Message Record format, based upon Bellcore standard definition.
- (E) When ordering service, the Reseller must indicate by billed telephone number the level of call detail being requested for local usage. (Summary Call Usage Detail Service or Complete Call Detail Service).
- (F) The lapsed time between usage recording by the Company and delivery to the Reseller will not exceed 8 business days.
- (G) The Company will store Reseller usage data for 45 days from the date of transmission to the Reseller.
- (H) Call usage data can be provided via transmission or via tape / cartridge format.
- (I) Call usage data will be available for transmission to Resellers each Company business day.

RESALE SERVICES10. OPTIONAL SERVICES (Cont'd)10.1. CALL USAGE DETAIL SERVICE (Cont'd)10.1.3. REGULATIONS (Cont'd)

(J) A Reseller may request a change in the Local Call Usage Detail Service format between summary and complete call detail no more than once a month by giving the Company 30 days' notice of the requested change in detail format and the telephone numbers affected.

(K) For local calls with summary call detail, the data will be provided by the billed telephone number, with each telephone number separately identified and will consist of:

New York Metropolitan LATA & CT

Number of calls per mileage band by tariff time of day periods.

Number of additional minutes per mileage band by tariff time of day periods.

For local calls with complete call detail, the data will be provided by the billed telephone number with each telephone number separately identified and will consist of originating telephone number, called telephone number, call date, call connect time and call elapsed time measured in seconds.

(L) For Intra-state toll, Complete Call Detail Service will be provided by the billed telephone number with each telephone number separately identified and will consist of originating telephone number, called telephone number, call date, call connect time and call elapsed time measured in seconds.

10.1.4. RATES AND CHARGES

Rates and charges will apply for record processing, per record processed, and per record transmitted. In lieu of, or in addition to data transmission, the Reseller has the option of obtaining a tape or a cartridge. When a tape or cartridge is provided in lieu of data transmission, data transmission charges are not applicable and a per tape or cartridge charge is applied. If a tape or cartridge is requested in addition to data transmission, both the per tape or cartridge charge and the per data transmission charge applies.

	<u>Charges</u>	<u>USOC</u>
(A) Record Processing - per record processed	\$ 0.001001	
(B) Tape or Cartridge - per tape or cartridge required	21.70	

RESALE SERVICES10. OPTIONAL SERVICES (Cont'd)10.2. ELECTRONIC CUSTOMER SERVICE RECORD RETRIEVAL SERVICE10.2.1 GENERAL

Electronic Customer Service Record Retrieval Service provides the Reseller with the ability to electronically request and view the customer service record of an end user. The customer service record reflects the most recent, completed service order activity and provides the service and equipment billed by the Company to a Company end user or to a Reseller.

10.2.2 REGULATIONS

- (A) The provision of information under this Section 10.2 is subject to the confidentiality requirements set forth in Section 7, Paragraph 7.10.
- (B) The request for this service will be transmitted by the Reseller to the Company's Resale Services Operations Center in electronic format via a communications link established between the Reseller and the Company. The current customer service record will be formatted by the Company and transmitted electronically back to the Reseller.
- (C) An electronic customer service record retrieval charge applies to each electronic customer service record delivered to the Reseller. A Reseller may request any number of electronic customer service records, but will only be charged for the number of electronic customer service records successfully transmitted to the Reseller.

10.2.3 RATES AND CHARGES

Per Electronic Customer Service Record Retrieval	\$.103
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10.3 ATLAS VIEW OF LISTINGS SERVICE

(N)

10.3.1 General

ATLAS View of Listings Service provides the TC with the ability to electronically request and view Directory listing of an end user. The view of the listing reflects the most recent, completed service order activity. This service provides the TC with an accurate display of how the listing will appear in the upcoming published directory.

10.3.2 Service Description

ATLAS View of Listings Service is provided through an on-line electronic interface system. The TC will launch a query for either a straight line or caption package listing, using as an access key either a listings identifier, a package identifier, a full name, a partial name, or a telephone line number.

The two types of listings and the two corresponding types of query transactions that the TC may request, are as follows:

- (1) A straight-line listing which is a single record containing all of the listing information associated with the end user. This type of transaction searches for all single line listings that match the access key (e.g., customer name).

(N)

RESALE SERVICES

10. OPTIONAL SERVICES (CONT'D)

10.3 ATLAS VIEW OF LISTINGS SERVICE (Cont'd)10.3.2 Service Description (Cont'd)

(N)

- (2) A caption package listing which consists of a group of records under a single corporate or organizational heading (or caption) with up to six additional levels of sub-headings and individual listings. This type of transaction searches for all multiple listings that match the access key.

10.3.3 Regulations

- (1) The TC will be able to view all current published listings for customers of all local carriers, including the Telephone Company, although the identity of the serving carrier will not be indicated. This will allow the TC real-time access to an up-to-date display of the listings database.
- (2) The request for this service will be transmitted by the TC to the Telephone Company's Telecom Industry Services Operations Center in electronic format via a communications link established between the TC and the Telephone Company. The current customer listings record will be formatted by the Telephone Company and transmitted electronically back to the TC.
- (3) An electronic Listing Retrieval Charge applies to each electronic Directory listing delivered to the TC. A TC may request any number of Directory listings, but will only be charged for the number of electronic Directory listings successfully transmitted to the TC.

10.3.4 Rates and Charges

(N)

- Per Electronic Listing Retrieval Charge \$0.204

RESALE SERVICES

10. OPTIONAL SERVICES (CONT'D)

10.4 GRANDFATHERING EXCEPTION10.4.1 Description

The services listed below will be available to resellers on a non-resale basis, under the terms and conditions set forth in the relevant retail tariffs (except those provisions relating to the grandfathering), and at a price equal to the retail price less the discount specified in Section 9.

(A) Toll-Free Service
Virtual WATS

The offering set forth in this section 10.4.1(A) will be grandfathered and no longer available to new customers on and after February 16, 2013. Moves, additions or changes to subscribers' existing service will not be permitted on and after such date. The offering will remain available to grandfathered customers after February 16, 2013, but only until the corresponding services are withdrawn from the retail tariffs.

(B) IntelliPath Digital Centrex Service Electronic Telephone Service Features
ISDN Basic with Digital Centrex Service

The offering set forth in this section 10.4.1(B) will be grandfathered and no longer available to new customers on and after April 17, 2016. Moves, additions or changes to subscribers' existing service will be permitted on and after such date at existing locations only. The offering will remain available to grandfathered customers after April 17, 2016, but only until the corresponding services are withdrawn from the retail tariffs. Effective January 15, 2020, ISDN Basic with Digital Centrex Service (N)
will no longer be available. Moves, additions or changes to subscribers existing service will not (N)
be permitted (N)

(C) Call Forwarding Busy Line
Call Forwarding Don't Answer
Caller ID - Number Only
Call Waiting ID Deluxe

The offering set forth in this section 10.4.1(C) will be grandfathered and no longer available to new customers on and after October 17, 2016. Moves, additions or changes to subscribers' existing service will not be permitted on and after such date. The offering will remain available to grandfathered customers after October 17, 2016, but only until the corresponding services are withdrawn from the retail tariffs.

RESALE SERVICES

10. OPTIONAL SERVICES (CONT'D)

10.5 WITHDRAWAL EXCEPTION

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10.4.1 Description

The services, package and feature combinations listed below will be available to resellers on a non-resale basis, under the terms and conditions set forth in the relevant retail tariffs, and at a price equal to the retail price less the discount specified in Section 9. The services, package and feature combinations will no longer be available to resellers on or after August 17, 2014.

Custom Calling Services

- all Forwarding/Speed Dialing 8
- all Forwarding/Three Way Calling
- hree Way Calling/Speed Dialing 8
- all Waiting/Speed Dialing 8
- all Waiting/Three Way Calling/Speed Dialing 8
- all Forwarding/Call Waiting/Speed Dialing 8
- all Forwarding/Three Way Calling/Speed Dialing 8

(N)

PhoneSmart Services

- aller ID/*69
- aller ID/Busy Redial
- aller ID/*69/Busy Redial
- all Waiting ID with Name/*69
- all Waiting ID with Name/Busy Redial
- all Waiting ID with Name/*69/Busy Redial
- aller ID Number Only/*69
- aller ID Number Only/Busy Redial
- aller ID Number Only/*69/Busy Redial
- all Waiting ID Deluxe

J

Call Manager Package

Joint User Service for Residence Customers

Effective: May 17, 2014

By Keefe B. Clemons, General Counsel
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